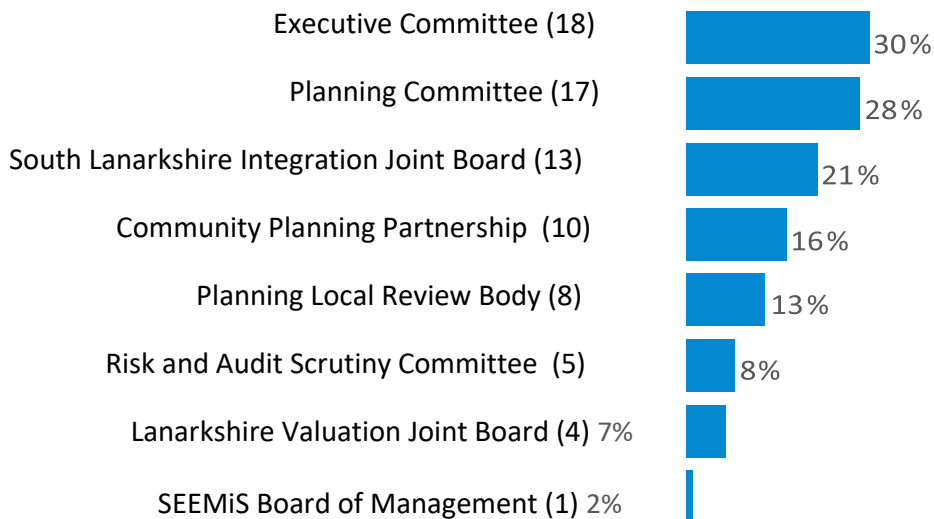


Elected Members Teams Survey 2020

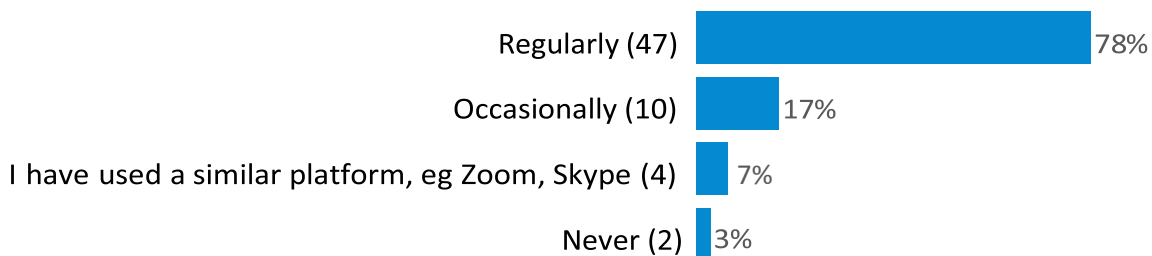
Elected Members Teams Survey 2020

This report was generated on 10/07/20. Overall 61 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'.

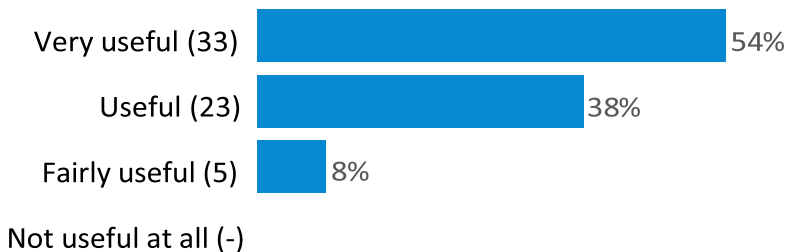
Which meeting(s) did you participate in? (please select all that are relevant)



Had you used Microsoft Teams before?



How would you rate the guidance documents/protocols provided on the use of Teams?



Elected Members Teams Survey 2020

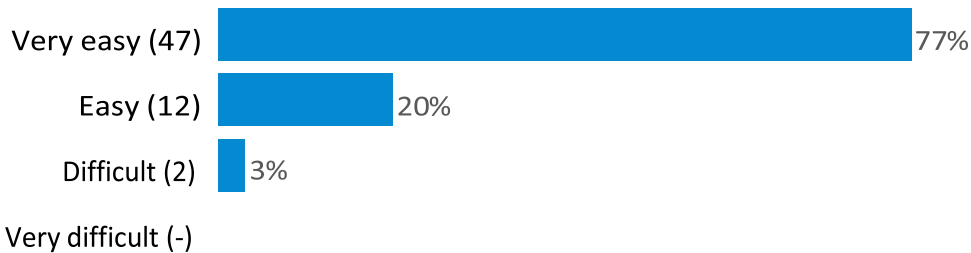
Did you ask for support from the Digital Champion or Clerk before the meeting?



If you answered 'Yes' to the above, how would you rate the level of support provided to you?



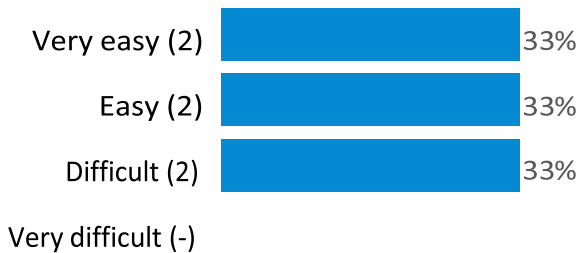
How easy or difficult did you find joining the meeting?



Did you experience any loss of connection during your participation in the meeting?

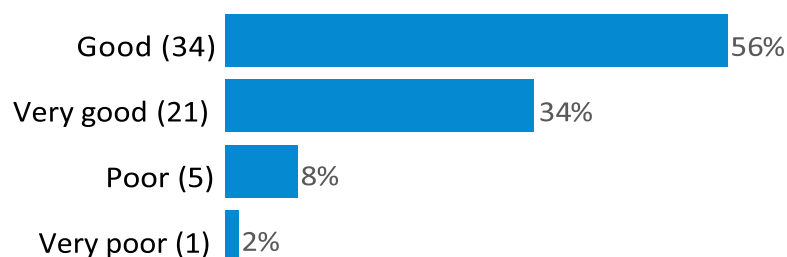


If you have answered 'Yes' to the above, how easy or difficult did you find it to re-join the meeting?

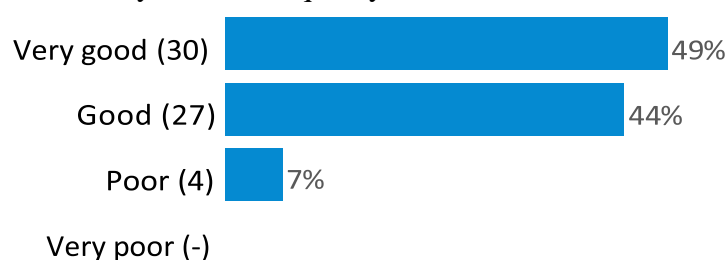


Elected Members Teams Survey 2020

How would you rate the quality of sound?



How would you rate the quality of video?



Did you experience any other difficulties?



Comments received from members can be summarised as follows:-

Positive	Negative
<ul style="list-style-type: none"> • Would like to see continuation of Teams to reduce travelling and time for participants, as well as a reduction in expenses and the need to book a venue • Teams brought an informality that really worked • Format/arrangement very engaging and facilitated good information sharing and discussion 	<ul style="list-style-type: none"> • Loss of connection and difficulties in rejoining • Time lags which sometimes led to a disconnect of sound/vision • Due to loss of connection, unable to vote at quasi judicial meeting as was not present for the full item • Meeting did not flow • Those requiring support needed to come into the offices to have officers nearby • Poor sound/picture quality • Could not see presentations

Elected Members Teams Survey 2020

	<ul style="list-style-type: none">• Confusion over platform for one particular meeting - change from teleconference to Teams• Inexperience of some/lack of training made it difficult for all• Concern over dealing with exempt items while working remotely• Preference to use Zoom as Teams not as user friendly• Agendas/meetings too long, with lack of regular breaks• Use of roll call rather than the Teams online voting system• Difficulty in concentrating, not good platform for proper scrutiny, debate and accountability
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