



Council Offices, Almada Street
Hamilton, ML3 0AA

Tuesday, 07 September 2021

Dear Councillor

Equal Opportunities Forum

The Members listed below are requested to attend a meeting of the above Forum to be held as follows:-

Date: Wednesday, 15 September 2021

Time: 14:00

Venue: By Microsoft Teams,

The business to be considered at the meeting is listed overleaf.

Yours sincerely

Cleland Sneddon
Chief Executive

Members

Bert Thomson (Chair), Janine Calikes, Maureen Devlin, Mary Donnelly, Eric Holford, Ann Le Blond, Martin Lennon, Katy Loudon, Joe Lowe, Jim McGuigan

Substitutes

Maureen Chalmers, Peter Craig, Lynne Nailon, Mo Razzaq, Margaret B Walker, Jared Wark

BUSINESS

- 1 **Declaration of Interests**
- 2 **Minutes of Previous Meeting** 3 - 6
Minutes of the meeting of the Equal Opportunities Forum held on 16 June 2021 submitted for approval as a correct record. (Copy attached)

Item(s) for Consideration

- 3 **Gender Inequality and Why It's Important**
Presentation by Heather Williams, Women's Aid South Lanarkshire and East Renfrewshire
- 4 **Annual Report on Mainstreaming Equalities and Diversity - Community and Enterprise Resources** 7 - 36
Report dated 31 August 2021 by the Executive Director (Community and Enterprise Resources). (Copy attached)
- 5 **Scams Prevention Project**
Presentation by Leisa Hughes, Fair Trading Officer, Community and Enterprise Resources
- 6 **Accessibility Report on Operational Properties** 37 - 50
Report dated 25 August 2021 by the Executive Director (Housing and Technical Resources). (Copy attached)

Urgent Business

- 7 **Urgent Business**
Any other items of business which the Chair decides are urgent.

For further information, please contact:-

Clerk Name: Elizabeth-Anne McGonigle

Clerk Telephone: 01698 454521

Clerk Email: elizabeth-anne.mcgonigle@southlanarkshire.gov.uk

EQUAL OPPORTUNITIES FORUM

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Minutes of meeting held via Microsoft Teams on 16 June 2021

Chair:

Councillor Bert Thomson

Councillors Present:

Councillor Janine Calikes, Councillor Maureen Devlin, Councillor Mary Donnelly, Councillor Eric Holford, Councillor Ann Le Blond, Councillor Katy Loudon, Councillor Jim McGuigan, Councillor Mo Razzaq (*substitute for Councillor Martin Lennon*)

Councillors' Apologies:

Councillor Martin Lennon, Councillor Joe Lowe

Attending:

Finance and Corporate Resources

A Bell, Personnel Officer; C Calder, Manager, Seniors Together; G Bhatti, Employee Development and Diversity Manager; E A McGonigle, Administration Officer; K McVeigh, Head of Personnel Services

Social Work Resources

S McGuigan, Planning and Development Officer; B Perrie, Planning and Performance Manager

1 Declaration of Interests

No interests were declared.

2 Minutes of Previous Meeting

The minutes of the meeting of the Equal Opportunities Forum held on 31 March 2021 were submitted for approval as a correct record.

The Forum decided: that the minutes be approved as a correct record.

3 Annual Report on Mainstreaming Equalities and Diversity – Social Work Resources

A report dated 14 April 2021 by the Head of Children and Justice Services and Chief Social Work Officer (Social Work Resources) was submitted on work being undertaken by Social Work Resources to meet the commitments of the “South Lanarkshire Working for You” Mainstreaming Equalities Report 2017 to 2021.

Details were provided on the strategic and operational work being undertaken, or planned, by the Resource in terms of the following Council equality outcomes:-

- ♦ improve services for older people
- ♦ protect vulnerable children, young people and adults
- ♦ tackle disadvantage and deprivation and support aspiration
- ♦ encourage participation in physical and cultural activities
- ♦ provide vision and strategic direction

Details were also provided on a new Mainstreaming Equality Report and revised outcomes which had been developed for 2021 to 2025. The Resource would lead on Equality Outcome 5 – Improve Health, Care and Wellbeing for the most vulnerable in our communities – and would incorporate the following actions:-

- ◆ advance the Care facilities programme
- ◆ redesign community support services for adults and older people
- ◆ continue to support carers, continue to care in good health and wellbeing
- ◆ protect front line staff and carers with access to Personal Protective Equipment (PPE)
- ◆ manage the (hosting) transition of Mental Health Services (Nursing and Physiotherapy Services) from the North Health and Social Care Partnership to the South Health and Social Care Partnership

Service delivery arrangements for the Resource had been impacted by the COVID-19 pandemic and revised business operations and robust resilience arrangements were required to manage this. Alongside other Resources, Social Work Resources had set out its COVID-19 recovery plans in June 2020. Residential Care for older people had undergone significant transformation in the way that care was delivered as a result of the pandemic, and the Service had to respond at pace to changing guidance to ensure all safety measures were in place and that care was delivered to the highest standard.

Over the course of 2020/2021, the Resource carried out 8 Equality Impact Assessments related to the Council's proposed efficiencies and 1 assessment related to policies and plans, as detailed in paragraph 4.2 of the report.

The Chair, on behalf of the Forum members, welcomed the report and expressed appreciation of the work and activities being undertaken by Social Work Resources to take forward the Council's commitment to mainstreaming equality and diversity in strategic planning and performance.

Officers responded to a member's questions on various aspects of the report.

The Forum decided: that the report be noted.

[Reference: Minutes of 12 December 2018 (Paragraph 3)]

4 See Hear Framework

S McGuigan, Planning and Development Officer, Social Work Resources gave a presentation on the See Hear Framework, the national strategic framework for meeting the needs of people with a sensory impairment in Scotland.

The See Hear agenda was taken forward by the Council alongside the Health and Social Care Partnership and the Third Sector. The Council had a duty to provide services to everyone who needed them and could be found to be in contravention of the Equalities Act 2010 and British Sign Language (Scotland) Act if it failed to do so.

The presentation provided detailed information on the following areas:-

- ◆ background to the See Hear Strategic Framework, including the commissioning of research in 2016 by North and South Lanarkshire Health and Social Care Partnerships which informed the development of a See Hear Strategic Working Group and strategic plan
- ◆ objectives identified in the strategic plan:-
 - ◆ introduction of basic sensory checks
 - ◆ workforce learning and development

- ◆ Local Partnership service planning
- ◆ health and wellbeing of carers
- ◆ information sharing
- ◆ review of compliance
- ◆ multiculturalism
- ◆ problems faced by sensory impaired people
- ◆ sensory impairment and mental wellbeing:-
 - ◆ age related sensory impairment
 - ◆ dementia
 - ◆ communication
- ◆ the Strategic Action Plan developed by the Partnership to support the aims of the Framework
- ◆ progress to date
- ◆ work undertaken to support service users during the COVID-19 pandemic

S McGuigan, having responded to members' questions, was thanked for her informative presentation.

The Forum decided: that the presentation be noted.

Councillor McGuigan joined the meeting during this item of business

5 Seniors Together 'Use it or Lose it' Project

A report dated 1 June 2021 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the development of the Seniors Together 'Use it or Lose it' Project in South Lanarkshire.

An ageing population and the related increase in chronic diseases had a major impact on the healthcare systems of most western countries. Chronic diseases could be prevented through a combination of a healthy diet, avoidance of tobacco products and regular physical activity. Monitoring physical activity was a valuable parameter to define if a person was performing enough physical activity to prevent chronic disease or if they were manifesting early symptoms of those diseases. COVID-19 had exacerbated those issues and had resulted in a backward step for older people living in South Lanarkshire who were trying to maintain some level of independence and management of their own health.

Members of Seniors Together who had regularly attended activity classes set up in conjunction with partners at South Lanarkshire Leisure and Culture (SLLC) prior to the COVID-19 pandemic, had reported poor mobility and loss of confidence as a result of being at home for such a long period. Seniors Together provided ongoing support and engagement with its members using a range of interventions, including social media and Microsoft Teams. During recent conversations, members highlighted that it was time to take control and look at innovative ways of increasing mobility at home to prevent falls and increase confidence.

A funding proposal for a small falls prevention pilot had been submitted to the Safer South Lanarkshire Board. This involved a small study group of 20 participants from Seniors Together and SLLC who were involved in activity programmes prior to the pandemic and were selected to participate in the Use it or Lose it project.

Participants of the Use it or Lose it project would be provided with a Fitbit to monitor activity levels, a Samsung tablet if no access to a smart phone and a resource pack with information on guided exercise. As COVID-19 restrictions eased, participants would be signposted to SLLC facilities where weekly Social Sessions would take place using Microsoft Teams.

The impact of the project on older residents of South Lanarkshire who had experienced poor mobility as a result of COVID-19 would be evaluated, using the Warwick-Edinburgh Mental Wellbeing Scale (WEMWBS).

Officers responded to members' questions on various aspects of the report.

The Forum decided: that the report be noted.

Councillors Calikes, Donnelly and Le Blond left the meeting during this item of business

6 Urgent Business

There was no urgent business.

Report

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| Report to: | Equal Opportunities Forum |
| Date of Meeting: | 15 September 2021 |
| Report by: | Executive Director (Community and Enterprise Resources) |

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| Subject: | Annual Report on Mainstreaming Equalities and Diversity – Community and Enterprise Resources |
|----------|---|

1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ update the Equal Opportunities Forum of the strategic and operational work being undertaken and planned by Community and Enterprise Resources to meet the commitments within the “Mainstreaming equalities progress report 2019 - 2021 and Mainstreaming equalities report 2021 to 2025”

2. Recommendation(s)

2.1. The Forum is asked to approve the following recommendations:-

- (1) that the work being undertaken by Community and Enterprise Resources, in terms of mainstreaming equalities, be noted.

3. Background

3.1. In April 2021, the Council published its “Mainstreaming equalities progress report 2019 to 2021 and Mainstreaming equalities report 2021 to 2025”. The new Equality Outcomes set for 2021 to 2025 will focus on actions to produce results intended to achieve specific and identifiable improvements in people’s life chances. Of the 5 outcomes identified, Community and Enterprise Resources will lead on Equality Outcome 2:-

- ◆ Older people, those from vulnerable groups and individuals who live alone are protected from scams and nuisance calls and their wellbeing is improved through increased awareness and preventative action.

This outcome will be progressed by Environmental Services Consumer and Trading Standards Services and further details are attached at Appendix 1.

3.2. Community and Enterprise Resources continues to build on progress and remains committed to embedding equalities across all aspects of service provision. Resource equality activity is aligned and reported against the following 7 Council plan ‘Connect’ objectives:-

- ◆ improve later life
- ◆ protect vulnerable children, young people and adults
- ◆ improve the road network, influence improvements in public transport and encourage active travel

- ◆ support the local economy by providing the right conditions inclusive growth
- ◆ support our communities by tackling disadvantage and deprivation and supporting aspiration
- ◆ improve achievement, raise educational attainment and support lifelong learning
- ◆ work with communities and partners to promote high quality thriving and sustainable communities.

Progress of activity along with the differences each has made is detailed in Appendix 2.

- 3.3. In March 2020, Community and Enterprise Resources service delivery arrangements were impacted by the COVID-19 pandemic. Resilience arrangements and controls were put in place across the Resource to manage the impacts of the pandemic and wherever possible continue service delivery. However, in some areas where physical distancing could not be achieved these services were either transformed or temporarily ceased. The equality initiatives impacted by COVID-19 across the Resource are indicated on Appendix 2. The Resource has had to respond to changing guidance to ensure that all safety measures are in place and that services continue to be delivered where possible. Alternative methods of service delivery have been explored and implemented during this time including the use of online technology. One of the positive impacts of COVID-19 has been more service users participating in active travel and accessing public greenspace such as Calderglen Country Park.
- 3.4. The Resource recognises the key role it has in delivering the Council's equality outcomes and the following actions are detailed in the resource plan:-
 - ◆ ensure there is adequate provision for the community to travel within South Lanarkshire
 - ◆ monitor the parking requirements for disabled users on an ongoing basis
 - ◆ ensure the transport provision reflects the needs of the community
 - ◆ help businesses within the community grow and develop
 - ◆ ensure inclusive design is adhered to when designing buildings in South Lanarkshire
 - ◆ ensure vulnerable groups are consulted regarding changes to buildings in their community
- 3.5. The Resource has an in-house Equal Opportunities Working Group which includes officers from each Service. It is the responsibility of service representatives to promote and co-ordinate equality and diversity activities within their services. The Chair of the Resource group attends the Corporate Equality and Diversity Working Group.
- 3.6. The Resource monitors all complaints regarding discrimination and ensures measures are taken to resolve any issues. These are reported through the Council's complaints procedure and any equality issues are reported to The Resource Management team as part of the quarterly monitoring process. During 2020/2021 one complaint was received.
- 4. Equalities Impact Assessments**
 - 4.1. Equality Impact Assessments (EQIAs) assess the impact of new or revised policies practices or services against the requirements of the public sector equalities duty and help ensure the needs of service users are taken into account during their development and implementation.

4.2. During 2020/2021, the Resource completed a total of 3 EQIAs in relation to:-

- ◆ The Planning and Building Standards Consultation, Communication and Engagement Strategy.
- ◆ The Food Growing Strategy.
- ◆ The Framework for the Procurement and Management of Vehicles.

An additional 9 EQIAs were completed for the 2021/2022 savings proposals.

4.3. The Resource follows corporate guidance for carrying out Equality Impact Assessments and those employees who have responsibility for preparing them receive refresher training.

5. Employment and Training

5.1. Recruitment

5.1.1. During 2020/2021, Community and Enterprise Resources received a total of 2918 applications. From these applications, 362 posts were filled following the Council's standards on recruitment and selection.

5.1.2. Of the 145 candidates who declared a disability, 8 were appointed and of the 86 candidates from an ethnic background, 4 were appointed.

5.2. Training and Development

5.2.1. The Resource will continue to ensure employees understand that equal opportunities is a core competence against which they are measured. Within the Council's induction framework, line managers are required to explain conditions of service and processes to new employees, which includes equal opportunities.

5.3. Supporting Employees

5.3.1. Community and Enterprise Resources continues its commitment to ensuring employees have the necessary support to allow them to undertake their duties and is proactive in promoting the health and wellbeing of employees.

5.3.2. The Resource supports employees who are unable to undertake their full range of duties by making adjustments to their role and thereby allowing a return to work. These can range from amended duties to the provision of adaptive equipment, for example, an adapted keyboard, mouse or chair.

6. Access to information

6.1. The Resource publishes service information on the Council website which complies with the Web Content Accessibility Guidelines legislation which came into force on 23 September 2020. An exercise is ongoing to phase out pdf documents which can be difficult for screen readers. The Resource has a commitment to translate documents and provide interpretation services when appropriate.

7. Consultation, Involvement and Engagement

7.1. The Resource continues to work closely with a range of equalities groups and stakeholders. These include:-

- ◆ Access Panel
- ◆ various Community Council Groups
- ◆ various local play park groups
- ◆ Bothwell Road Action Group

- ◆ Abington Parent School Partnership
- ◆ Lanark Playpark Action Group - LPAGS

These groups and stakeholders were instrumental in shaping development of key, strategic pieces of work. Recent examples are the South Lanarkshire Local Development Plan and redevelopment of play parks/areas including sensory gardens at various locations across South Lanarkshire.

8. Next steps and priorities

8.1. During the next year, the Resource will:-

- ◆ continue to promote and facilitate equality in all areas of service delivery
- ◆ ensure effective input to the Corporate Equality Outcomes
- ◆ continue to implement the process of equality impact assessment across all new and revised policy areas
- ◆ continue its commitment to staff training and development in relation to equality and diversity related issues
- ◆ continue the project management and delivery of projects assisting in providing improved facilities for disabled people and ensuring compliance with Equality Act legislation.

9. Employee Implications

9.1. Mainstreaming equalities are met from within existing employee resources.

10. Financial Implications

10.1. There are no financial implications arising from this report.

11. Climate Change, Sustainability and Environmental Implications

11.1 There are no climate change, sustainability or environmental implications associated with this report.

12. Other Implications

12.1. There is a risk to the Council if the Resource does not have due regard to the Public Sector Equality Duty as this may lead to non-compliance with equalities legislation. The consequence of this could be an unlimited financial penalty.

12.2 There are no implications for sustainability in terms of the information contained within this report.

13. Equality Impact Assessment and Consultation Arrangements

13.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy and, therefore, there is no requirement for an impact assessment to be carried out.

13.2. There was no requirement to undertake consultation in terms of the content of this report.

Michael McGlynn

Executive Director (Community and Enterprise Resources)

31 August 2021

Link(s) to Council Objectives and Values

- ◆ Improve later life
- ◆ Protect vulnerable children, young people and adults
- ◆ Improve the road network, influence improvements in public transport and encourage active travel
- ◆ Support the local economy by providing the right conditions inclusive growth
- ◆ Support our communities by tackling disadvantage and deprivation and supporting aspiration
- ◆ Improve achievement, raise educational attainment and support lifelong learning
- ◆ Work with communities and partners to promote high quality thriving and sustainable communities.

Previous References

Equal Opportunities Forum – 6 March 2019

List of Background Papers

South Lanarkshire Working for You: Mainstreaming Equalities Progress Report 2017-2019

South Lanarkshire Working for You: Mainstreaming Equalities Progress Report 2019-2021
and Mainstreaming Equalities Report 2021-2025

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

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Equality Outcome Two

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|---|
| Older people, those from vulnerable groups and individuals who live alone are protected from scams and nuisance calls and their wellbeing is improved through increased awareness and preventative action. |
| General Duty: Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act. |
| Protected Characteristic: Age – particularly older people, however it could also have an impact on other vulnerable groups such as disability; people with mental health issues, cognitive abilities impaired or learning disabilities. Disability - people with disabilities/long standing conditions |

Evidence:

Scams of all kinds are a real and constant threat to our communities. They are operated by criminals with the sole purpose of identifying and exploiting victims, who are often vulnerable, elderly, or disabled. Although anyone can fall prey to a scam, regardless of age, gender, education or economic background, older people are often targeted by particular scams, such as mail or investment scams, and may be especially at risk because of their circumstances – being isolated or lonely, particularly in our rural communities, or living with dementia or cognitive decline.

In 2018/2019 alone the Council's Trading Standards team dealt with 350 scam complaints, with an average value of £450 lost to each consumer. However, given that only 5% of scams are ever reported this could be just the tip of the iceberg.

UK wide figures¹ report an average loss of as much as £1000 per victim. Applying that to the South Lanarkshire population, there could in fact be loss of up to £7m a year to our citizens.

In some cases, financial loss is the smallest impact on a scam victim. Feelings of isolation, vulnerability, and fear lead to loss of confidence and withdrawal from family, friends and community. Research by UK National Trading Standards Team has shown that elderly scam victims are 2.5 times more likely to die prematurely or require residential care than those who have not been scammed.

While Trading Standards is the local authority Service statutorily tasked to deal with scams, it is clear that scams can also have a substantial impact on many other Services, for example, Housing, Social Work, Police, NHS.

Providing people with the knowledge and information they need to recognise and avoid scams is key to reducing the financial, physical and mental detriment suffered by victims with the added benefit of minimising the impact scams can have on other Services.

Actions to achieve (1): Scams Alert Network

Review impact of 'Scams Alert Network' (launched in 2019 to give people knowledge and information to recognise and avoid scams).

It is hoped that by working alongside colleagues in Police Scotland, NHS, Community Engagement teams and Adult Protection Committee, Trading Standards can make a big difference by disseminating up-to-date scam information via a single point of contact.

¹ National Trading Standards (NTS)

Measures

Output/Contextual Measures

- Number of scams identified and disseminated amongst partners
- Number of talks delivered to community groups
- Number of social media posts alerting the public
- Number of 'Scam Marshalls' (members of the public who have been targeted by a scam and now want to volunteer to fight back and take a stand against scams).
- Number of scam complaints dealt with by Trading Standards (target to decrease)

Outcome Measures

- Case studies demonstrating the impact that becoming a Scam Marshall has had on the lives of our older and vulnerable residents.

Actions to achieve (2): - Support for Vulnerable Groups

Support vulnerable adults by providing truCall units (to monitor and stop scam calls) and video doorbell units (for doorstep crime) free of charge to vulnerable residents.

These units will be installed, usually for 6 months, to give consumers an idea if the units provide the quality of life improvement hoped for. At this point the unit is retrieved and given to someone else on the list. If the unit is due to be retrieved but it is felt the improvement has been valuable and there is an affordability issue for the consumer to purchase their own unit, a case specific decision would be taken on leaving the unit in situ.

Measures

Output/Contextual Measures

- Number of truCall units installed to protect vulnerable residents from nuisance and scam phone calls
- Total number of nuisance calls received through the truCall units
- Average number of nuisance calls received per user
- % of above nuisance calls which were blocked by the truCall units
- Estimated number of scams prevented, and associated savings
- Number of video doorbell units installed
- Percentage of doorstep crime reports receiving an initial response from Trading Standards by the end of the next working day

Outcome Measures

Impact 3-6 months after installation of truCall unit:

- % of users reporting a positive impact on their wellbeing
- % of the users who previously felt threatened or scared by scam or nuisance calls who no longer felt this way
- % of users surveyed at three months (who originally felt unsafe in their own home) who feel safer due to having a call blocker installed
- % of applicants who were previously worried about losing money to scam and nuisance calls in the future who no longer feel this way
- % of applicants who feel more confident in answering the phone knowing it will not be a scam or nuisance call.
- Case studies demonstrating the impact that the truCall units have had on the lives of our older and vulnerable residents.

Actions to achieve (3): - Work in partnership to protect consumers and safeguard our communities

Continue to work with Financial Institutions and the Police

- Banks will notify Trading Standards if they have an elderly, vulnerable adult withdrawing large sums of money, or regular unusual withdrawals
- Action taken will differ depending on the circumstances. For example, there is an existing project which provides short term support for victims to help them avoid

becoming repeat victims and to give them the confidence to remain at home; we may contact social services or action may be taken to trace the perpetrator.

Implementation of Operation Doric

- Joint Lanarkshire initiative (SLC Trading Standards, NLC Trading Standards and Police Scotland) focusing on bogus callers.

Targeted promotion of 'Buy With Confidence' - the Trusted Trader Scheme with local tradesmen/businesses

- Identify potential new members via Facebook, Scam Alert Network, Neighbourhood Watch, SLC Twitter, Seniors Together and community talks

Measures:

Output/Contextual Measures

- Number of referrals received from Banks and the Police
- Number of members on the Trusted Trader Scheme

Outcome Measures

- Annual case study demonstrating impact one or more of these initiatives have had on the lives of our older and vulnerable residents.

Appendix 2 – Mainstreaming Equalities

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Key to Services

FE – Fleet and Environmental
FWG – Facilities, Waste and Grounds
PED – Planning and Economic Development
RT – Roads and Transportation

| Community and Enterprise Resources Mainstreaming Equalities 2021 | | | |
|--|--|---|----------------|
| | 1 - Improve later life | The aim of this outcome is to deliver services to older people that improve their safety and keep them safe from abuse, and to shift the balance of care for older people from hospital and institutional settings to home or community based settings. | |
| | What we have done so far | What difference it has made | Service |
| 1 | Elderly and vulnerable adults are often the victims of scams, cold calling and bogus workmen. To prevent these individuals being victims Environmental services have continued to work with Police Scotland and South Lanarkshire Council's Social Work and Housing Services to provide talks and educational literature within sheltered housing complexes. Work on this initiative was restricted due to COVID-19. | Two talks were delivered by Trading Standards during 2020/2021. These talks help prevent elderly and vulnerable adults becoming the victims of scams. In addition, 'No Cold Calling' stickers and 'Buy With Confidence' literature was distributed. TruCall (call blocker) units were installed in seven elderly residents' homes, bringing the total number to 26. These units successfully reduce the numbers of nuisance/scam calls for the recipients blocking 2000 calls with an estimated saving of £23140. | FE |
| 2 | Working with the National Trading Standards Scams Team Environmental services (Trading Standards) have helped disrupt the operations of the perpetrators behind mail scams. The service continues to work with other agencies in this respect. | During 2020/2021, 139 reports were received in relation to scams and bogus callers. Partly due to the success of the Scam Alert Network and social media updates people are now checking with Environmental Services reporting scams or checking on something suspicious before entering a contract. Of those that did report a loss the average cost was around £1,550. | FE |

| | What we have done so far | What difference it has made | Service |
|---|--|--|---------|
| 3 | <p>Waste services provide help to elderly and infirm members of the community who require assistance presenting their bin for collection. This involves removing the bin from the customer's garden, emptying and returning the bin to the storage point. Most people using this service are 65+.</p> <p>Presentations to local community groups including the Seniors Together Forum are normally carried out by Waste Services to ensure elderly and infirm residents are aware of the full range of services available to them. Face to face visits have, however, been suspended as a result of the COVID-19 pandemic. Social media and Website content have been updated regularly to reflect changes to services during this period.</p> | <p>During 2020/2021, 5,204 residents were assisted by Waste Services in the collection, empty and return to storage area for each of their wheeled bins: 2,060 in the East Kilbride area, 1,009 in the Hamilton area, 788 in Cambuslang and Rutherglen and 1,347 in the Clydesdale area.</p> | FWG |
| 4 | <p>Grounds services provide a Care of Gardens maintenance service primarily targeted at those who are unable to manage their garden, particularly older people and people with a disability.</p> <p>This Service was restricted due to COVID-19.</p> | <p>The Care of Gardens service was provided to 3200 households on behalf of Housing and Technical Resources, between the months June to October 2021.</p> <p>This assists in supporting people to live independently. Maintaining their gardens to a good standard prevents the garden from becoming overgrown and untidy and can help with people's overall health and wellbeing.</p> | FWG |

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| | 2 - Protect vulnerable children, young people and adults | The aim of this outcome is to deliver services to children, young people, adults and older people that improve their safety and keep them safe from abuse. | |
| | What we have done so far | What difference it has made | Service |
| 5 | <p>Fleet Services provide transportation services to Education Resources (primarily school pupils with Additional Support Needs) and Social Work Resources (both Adult Services and Older Peoples Services' clients). Transport is provided for 1,300 children and 650 adults in a range of vehicles adapted where necessary to meet the specific needs of the individual.</p> <p>As a result of COVID-19, Schools and Social Work centres were closed for many months. During this time Fleet vehicles were engaged in COVID-19 response work.</p> | This transport Service helps children and adults access school or social care establishments safely throughout South Lanarkshire. | FE |
| 6 | The Amenity services Landscape Development team have worked in partnership with various community groups to deliver a range of play area improvements ensuring that an element of inclusive equipment is integral to all designs. | Since 2019, the Landscape Development team has worked with 13 groups to deliver and refurbish play areas which has increased opportunities for all children to play together irrespective of ability. The team have also worked in partnership to create 2 sensory and community gardens that afford children who do not enjoy busy play areas, the opportunity to enjoy nature and informal play in a sensory environment. | FWG |

| | What we have done so far | What difference it has made | Service |
|---|---|--|---------|
| 7 | <p>In partnership with Paths for All and NHS Lanarkshire, Grounds services have available therapeutic walking programmes in both South and North Lanarkshire Council areas.</p> <p>Grounds Services also deliver The “Get Walking Lanarkshire” initiative.</p> <p>These health walks were restricted due to COVID-19. Not all of the health walks have restarted, work is, however, ongoing to restart the remaining walks as well as encouraging walkers and walk leaders to return.</p> | <p>These walking programmes improve the health and wellbeing of Lanarkshire’s residents by getting more people walking more often.</p> <p>During March – May 2021: in South Lanarkshire, Get Walking Lanarkshire provided 13 weekly walks. 202 walks have been facilitated so far this year, reaching on average 101 walkers per week. The walks are led by 37 volunteer walk leaders.</p> | FWG |
| 8 | <p>Environmental services have an ongoing programme of work designed to prevent the sale of tobacco and Nicotine Vapour Products (NVPs) to children (under 18s) which assists in the prevention of children taking up smoking.</p> <p>Due to the restrictions of COVID-19 Officers were unable to carry-out this type of inspection.</p> | <p>During 2020/2021, only 1 test purchase was carried out at a premise within the South Lanarkshire Council area selling tobacco and nicotine vapour products.</p> <p>Officers from Environmental Services had the responsibility for enforcing The Health Protection (Coronavirus) (Restrictions and Requirements) (Local Levels) (Scotland) Regulations 2020</p> | FE |
| 9 | <p>Grounds services provide a graffiti removal service. The response times are 24 hours to clear offensive graffiti and five working days to clear all other graffiti.</p> | <p>This service ensures that offensive graffiti is removed quickly with 91.58% of offensive graffiti and 93.4% of non- offensive graffiti removed within the required timescales in 2020/2021.</p> | FWG |

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|----|--|---|----------------|
| | 3 - Improve the road network, influence improvements in public transport and encourage active travel | The aim of this outcome is to improve all methods of travel across and within South Lanarkshire. | |
| | What we have done so far | What difference it has made | Service |
| 10 | The Roads and Transportation service published the Local Transport Strategy (LTS) in 2013, a 10 year vision, which sets out a series of policies and actions across a range of transport modes and policy areas. This includes vulnerable road users and those with physical, sensory or visual impairments. | <p>The LTS has been developed to address transport issues that the community identified being important to them in relation to travel within South Lanarkshire.</p> <p>This includes the condition of roads and footways as well as overall road safety across the network. The condition of our road network is continuing to steadily improve and accident statistics continue to improve. Importantly, the LTS provides a framework to ensure the needs of all users are considered when maintaining and improving the transport network.</p> <p>A number of Active Travel Studies have also been taken forward with a view to improving walking and cycling infrastructure in the main towns and villages. To date studies are complete for East Kilbride, Rutherglen/Cambuslang area, Carluke and Law area, Lanark and Hamilton. A further three further studies are underway in Bothwell / Uddingston and Blantyre Area, Strathaven / Stonehouse and surrounding villages and Larkhall.</p> | RT |
| 11 | Footways / footpaths and pedestrian areas are inspected and safety defects are noted and repaired by Roads and Transportation services. | <p>Roads and Transportation continued to deliver the Roads Investment Programme and during 2020/2021, a total of 4066 m² was resurfaced and a total of 1501 defects repaired on paved areas.</p> <p>Mobility impaired pedestrians and wheelchair users have more even surfaces to use.</p> | RT |

| | What we have done so far | What difference it has made | Service |
|----|--|---|---------|
| 12 | Tactile paving, tactile cones, audible tones, dropped kerbs as well as “on crossing detectors” are provided on all new and upgrades to traffic signals. | The Roads and Transportation service’s programme of enhancing pedestrian crossing facilities has continued and in 2020/2021 four signal junctions were upgraded and one new traffic signal junction installed. Pedestrians who are hard of hearing or visually impaired have additional facilities to assist in crossing at traffic signal-controlled junctions. | RT |
| 13 | New and replacement bus shelters are provided where passenger numbers are suitable. Also, high access kerbs and bus bay markings are considered. | During 2020/2021, 12 new bus shelters and 15 bus stops were altered to accommodate high access kerbs. Mobility impaired passengers have access to bus shelters designed to accommodate those who need the use of walking aids and wheelchairs. | RT |
| 14 | Through the delivery of major projects the Roads and Transportation Service maintain and improve our transport network. As part of the Cathkin Relief Road project complementary works have been delivered including resurfacing of Larchfield Drive, upgrading local bus infrastructure (shelters and high access kerbs) as well as signing and lining of cycleways. The Greenhills Rd / A726 Strathaven Rd project has taken the opportunity to introduce an enhanced network of footpaths and footways; these are compliant with inclusive mobility guidelines. This project is expected to be completed 2021. | All users, including mobility impaired pedestrians and wheelchair users, will have increased/safer opportunities to travel within South Lanarkshire. Wider shared cycle/pedestrian footways will provide for a more secure environment. New controlled and uncontrolled crossing points will offer a safer method of crossing the carriageway for all. A new ramp access across from Calderglen Country Park entrance will improve accessibility for all users to the industrial area, bus stops and the park itself. | RT |
| 15 | Roads and Transportation Services have a dedicated team that effectively co-ordinate and manage the impact of new developments affecting the transport network. The team aims to ensure that new commercial and residential developments are constructed to the appropriate standards | This ensures footways are appropriate widths, drop kerbs and footway connections are located in the most desirable locations and disabled parking provision reflects the needs of users and likely demands. | RT |

| | What we have done so far | What difference it has made | Service |
|----|--|---|---------|
| 16 | Parking initiatives have been introduced to assist accessibility for users in Hamilton and East Kilbride | In Duke Street car park in Hamilton, parking is free after 3pm. In the Village in East Kilbride, free parking for an hour has been introduced both on street and in car park. This encourages turnover of spaces and improves accessibility for the less able driver. | RT |

| | | | |
|----|--|---|----------------|
| | 4 – Support the local economy by providing the right conditions for inclusive growth | The aim of this outcome is to create the right environment for business growth, which in turn will enable local people to find employment and local communities to thrive. | |
| | What we have done so far | What difference it has made | Service |
| 17 | The Economic Development service supports local businesses through development and delivery of business support programmes. | 1562 businesses were assisted in 2020 via grants, loans or property advice, generating £11.91m in sales and creating or sustaining 943 jobs. | PED |
| 18 | <p>Economic Development continue to lead the delivery of investment in our town and neighbourhood centres which has acted as a catalyst for additional investment to maximise opportunities for growth.</p> <p>Economic Development has secured £5.4m capital funding with an additional 5m committed over the next 4 years. This investment has already resulted in excess of £9m additional private sector investment directly linked to the council investment.</p> | <p>Projects were selected following a bidding process by communities leading to the delivery of a number of high profile development projects which support town centres across South Lanarkshire. These projects range in scale but are transformational for the towns they are situated in. Examples include</p> <ul style="list-style-type: none"> • the redevelopment of a derelict hotel in Lanark for social housing • a community cinema in Forth • the redevelopment of a vacant space in Rutherglen • creating a business start-up hub and a new community facility in Carnwath. <p>Combined there are in excess of 20 projects funded through these initiatives which, to the end of financial year 2025/2026 will bring combined investment in excess of £17.0m.</p> | PED |

| | What we have done so far | What difference it has made | Service |
|----|---|---|---------|
| 19 | The Economic Development Service works with internal and external partners to identify and secure external funding which supports the council's vision "to improve the quality of life of everyone in South Lanarkshire". | £3,418,567 in external funding has recently been secured from a range of sources including EU, Scottish Government, Big Lottery and Trusts and Foundations. The funding will be used to support a range of projects led by SLC and our key partners and help deliver our strategic priorities and objectives. | PED |
| 20 | <p>The Economic Development Service hosts the Supplier Development Programme which assists business to improve their competitiveness and become ready for public procurement through training and events which:</p> <ul style="list-style-type: none"> - Raise awareness of opportunities arising from public sector spend. - Improve tender readiness of local suppliers through early intervention. - Support businesses to meet the Sustainable Procurement Duty. - Promote links and integrate with other government business support services. | The number of South Lanarkshire Businesses registered with the Supplier development Programme now totals 1317 | PED |
| 21 | The Economic Development Service has identified Community Wealth Building as a means to ensuring we have a resilient and inclusive local economy, with more local employment and a larger and more diverse business base. | We have begun to explore how the five pillars of Community Wealth Building can be utilised to help deliver placed based inclusive growth in South Lanarkshire. South Lanarkshire's Community Wealth Building Strategy will help create more jobs and a more diverse range of local businesses and reduce the flow of wealth out of our communities. | PED |

| | | | |
|----|--|--|----------------|
| | 5 – Support our communities by tackling disadvantage and deprivation and supporting aspiration | The aim of this outcome is to improve the quality of life in the most disadvantaged communities in South Lanarkshire by reducing inequalities and ensuring equal access for everyone and by co-ordinating the support available to the most vulnerable individuals and families and to ensure that all services and buildings are fully accessible to the community. | |
| | What we have done so far | What difference it has made | Service |
| 22 | <p>Planning and Building Standards work closely with the South Lanarkshire Access Panel to ensure that all those who live, work and visit South Lanarkshire are able to access services and facilities that the area has to offer in a way that best meets their needs.</p> <p>The Access Panel review plans, make site visits of new and refurbished buildings, both in the public and private sectors, and provide advice on access issues. The Access Panel has combined with the South Lanarkshire Disability Partnership and meets on a routine basis. Meetings have moved to an online format due to the ongoing COVID-19 restrictions.</p> <p>The weekly list of planning and building standards applications is distributed to local disability groups, who can request consultation on any application.</p> | <p>This Panel ensures that architects, designers and planners consider their duties under the Equality Act at the earliest possible stage of a project and clearly set out how they have developed and included access for all in their design.</p> <p>Following the distribution of the weekly lists of applications, any requests from disability groups are dealt with as they arise.</p> | PED |
| 23 | <p>The Economic Development Service administers Community Benefits Funds, namely</p> <ul style="list-style-type: none"> - Renewable Energy Fund (REF) - Clyde Wind Farm Fund (CWFF) <p>The funds cover all of our rural communities and many of our urban towns. Projects are supported under 4 themes</p> <ul style="list-style-type: none"> - Stronger Communities - Prosperous Communities - Healthy and Active Communities - Sustainable Environmental Communities | <p>In 2020/2021 the Renewable Energy Fund supported 105 projects with £1,359,804 of grant funding. A further 25 Micro Grants valued at £103,000 were awarded to South Lanarkshire's Community Councils. The total value of REF grants awarded in 2020/2021 was £1,463,119.</p> <p>In 2020/2021 the Clyde Wind Farm Fund supported 29 projects with £899,605 of grant funding. A further 4 Micro Grants valued at £18,230 were awarded to Community Councils. The total value of CWFF grants awarded in 2020/2021 was £917,835.</p> | PED |

| | What we have done so far | What difference it has made | Service |
|----|--|---|---------|
| 24 | <p>The Economic Development Service administers LEADER a European funding programme which supports rural community and business projects. The fund supports projects in rural South Lanarkshire under the following themes:</p> <ul style="list-style-type: none"> - Developing Communities - Growing Business - Heritage, Culture and the Environment | <p>In 2020/2021 LEADER provided ongoing support and guidance to 28 projects in rural South Lanarkshire including</p> <ul style="list-style-type: none"> • Clydesdale Community Hub • Healthy Valleys Community Health Matters • Rural Transport Infrastructure • Apple Pie Bakery Business Growth | PED |
| 25 | <p>Waste services have special arrangements in place for families disposing of medical waste. This provides additional non-recyclable waste provision for residents with recognised medical conditions.</p> <p>Waste crews are also available to enter residents' homes to assist with bulk uplift collections for residents who need additional assistance. This service is currently not available due to COVID-19 restrictions.</p> | <p>During 2020/2021, 1,966 households (an increase in almost 19% on the previous year) received this service: 514 in the Clydesdale area, 488 in the East Kilbride area, 652 in Hamilton area and 312 in Cambuslang and Rutherglen area.</p> | FWG |
| 26 | <p>Grounds services ensure parks and open spaces are maintained to a high standard. Ground's maintenance standards are measured by a performance indicator called Land Audit Management System (LAMS). In 2015 the system was adopted by the Association for Public Service Excellence and is now being promoted as a national indicator.</p> <p>Grounds Services achieved a score of 72 for 2020/2021 against a target of 70. This is usually measured through 6 internal audits although due to COVID-19 restrictions only 3 audits were carried out in this time frame.</p> | <p>This ensures that parks and open spaces are maintained to allow access for those with physical disabilities. It is widely recognised that the provision of well maintained clean parks and open spaces can have a significant impact on the wellbeing of both individuals and those within the community and can assist with recuperation of both physical and psychological illness as well as promote a healthy lifestyle.</p> | FWG |
| 27 | <p>Bereavement services offers a comprehensive burial and Cremation service and during the 14 years since it opened the crematorium has provided over 20,000 services to all faiths.</p> | <p>The service fulfils the various requirements of different Faith groups with dedicated burial sections available for Muslim and Chinese funerals.</p> | FWG |

| | | | |
|----|--|--|----------------|
| | 6 – Improve achievement, raise educational attainment and support lifelong learning | The aim of this outcome is to ensure that all learners in South Lanarkshire reach the highest possible levels of attainment and achievement taking account of their individual circumstances. | |
| | What we have done so far | What difference it has made | Service |
| 28 | <p>Roads and Transportation have continued to support road safety education and initiatives, taking a “whole life” approach to road safety education with initiatives aimed at all ages. The service believes that good habits are best developed when we are young and particular emphasis is given to educating and training children and young people. Current programmes are:</p> <ul style="list-style-type: none"> • Ziggy’s Road Safety Mission • Streetsense • Junior Road Safety Officer Scheme • Your Call • Crash Magnets • Road Safety Calendar Competition • Bikeability training <p>Work on these initiatives was restricted due to COVID-19.</p> | <p>These programmes provide young people with road safety learning opportunities and ultimately assist in contributing to the national casualty reduction targets.</p> <p>Overall casualty numbers are at an all-time low. The service has made progress towards the achievement of a 40% reduction in fatal casualties and a 55% reduction in serious casualties amongst all age groups by 2020. For children the national target is a 50% reduction in fatalities and 65% reduction in serious casualties.</p> <p>The ongoing COVID-19 situation has resulted in travel patterns altering and as a consequence the number of casualties reduced to the lowest level recorded for 2020.</p> | RT |
| 29 | <p>Roads and Transportation Services have incorporated training, educational and SME engagement elements within the Greenhills Road / A726 Strathaven Rd project.</p> <p>These projects include direct employment and training opportunities for both new and existing staff. Construction experience for schools and higher educational services has also been incorporated. This project is expected to be completed by 2021.</p> | The difference this project has made will be reported following project completion. | RT |

| | What we have done so far | What difference it has made | Service |
|----|---|--|---------|
| 30 | Through the City Deal, A726 Strathaven Rd / Greenhills Rd project Council employees and the Contractor worked with local schools as part of the community benefits scheme | <p>Two local school leavers were employed as apprentice roadworkers. One has moved on to another contractor, the other is still employed.</p> <p>Three school pupils had weeklong work experience places. One of these pupils worked for the contractor over the summer.</p> <p>Teachers involved in the developing the young workforce programme have been to site to learn about opportunities in the construction industry.</p> <p>Presentations on safety, construction and interview skills have been made to local high schools.</p> <p>Presentations and competitions involving local primary school have taken place, covering safety around construction sites and what the industry is about.</p> <p>Timber from the felling of trees during the works has been used to create an outdoor teaching area in a local primary school.</p> | RT |
| 31 | <p>Waste Services are responsible for overseeing South Lanarkshire's Go4SET hub, which is being run by Viridor, in conjunction with the Engineering Development Trust (EDT), until at least 2027. The South Lanarkshire hub was offered as a community benefit as part of the council's residual waste treatment contract.</p> <p>The EDT is the leading organisation working to inspire young people into careers in Science, Technology, Education and Maths through business/ education links.</p> | <p>In 2020, twelve secondary schools took part in the South Lanarkshire Hub programme. Lesmahagow High School were declared winners of the South Lanarkshire Hub, Lanark Grammar picked up the Sustainability Award and Stonelaw High School was awarded the Pupil's Choice Award.</p> <p>At the National Finals, held virtually because of the COVID-19, Lesmahagow High School were awarded overall winners of the programme.</p> | FWG |

| | What we have done so far | What difference it has made | Service |
|--|--|--|---------|
| | The Go4SET programme is a highly acclaimed scheme which encourages school pupils to get involved in Science, Technology, Engineering and Maths (STEM) in second year of high school. | Research has shown that the exposure of younger age groups to businesses based on Science, Engineering and Technology encourages more students to choose post-16 courses in these subjects, eventually leading to the study of STEM degrees at universities. | |

| | | | |
|----|---|--|----------------|
| | 7 – Work with communities and partners to promote high quality, thriving and sustainable communities | Communities will be empowered and South Lanarkshire will be an environmentally responsible, clean, attractive and well designed place to live, work and play | |
| | What we have done so far | What difference it has made | Service |
| 32 | <p>South Lanarkshire Local Development Plan (LDP) is a statutory plan which guides the future use of land in the area. The plan has been subject to extensive consultation with the public and local interest groups such as the Access Panel, Seniors Together and the Youth Council and their views were taken on board when drafting the plan. The LDP was formally adopted by the Council on 9 April 2021.</p> <p>Additional supporting planning guidance is currently being prepared to accompany the LDP. This will provide additional guidance for developers on a range of topics. The SPG currently being drafted on householder development will contain a section which advises homeowners to consider accessibility when carrying out extensions or alterations to their home. There will be consultation with the Access Panel on relevant SPGs prepared by PBS.</p> | <p>The Plan contains a number of policies which contain references to ensuring new developments are accessible for all. The wording of these policies was discussed with South Lanarkshire Access Panel to improve their relevance to people with disabilities.</p> <p>The LDP includes an Active Travel policy which supports the preparation of Active Travel studies for South Lanarkshire's settlements. These studies are currently being developed by SLC Roads and Transportation service and will improve accessibility within settlements.</p> <p>Ensuring that accessibility is considered in the design of residential developments and alterations to homes will promote a more inclusive built environment that will better address the changing needs of occupants over time. Inclusive design can take the form of ramped access, level thresholds, accessible apartments and accessible sanitary facilities. House designs also include features to aid future adaptation, such as space for a future shower on the accessible entrance level and space to allow the installation of a stair lift.</p> | PED |

| | What we have done so far | What difference it has made | Service |
|----|---|---|---------|
| 33 | Planning and Economic Development Service and Countryside and Greenspace Service have commenced the preparation of an Open Space Strategy for South Lanarkshire. This will identify deficiencies in open space provision in South Lanarkshire and identify opportunities to resolve this, for example through developer's contributions. The open space strategy will contribute to a number of Council objectives, including improving quality of life and wellbeing for residents | Having access to good quality accessible open space is known to benefit physical and mental health. There will be considerable consultation and engagement with local communities, for example the 3 Neighbourhood Planning Areas in South Lanarkshire's most deprived communities. Lanarkshire Health and Social Care Partnership will be involved in the preparation of the Strategy. As part of the development of the strategy, 883 open space sites have been identified so far. Of these, 395 have been assessed for quality. | PED |
| 34 | Planning and Building Standards have developed a Consultation, Communication and Engagement Strategy which sets out how the Service will deliver improved customer experience and satisfaction. Customer feedback and continuous review for customer service delivery was used to identify a range of actions to sustain, improve and enhance how the Service will consult, communicate and engage with them. The Strategy was approved by Committee on 8 June 2021. | Consultation took place with agents, developer and all Planning and Building Standards' staff during the preparation of the Strategy. The Council's Access Panel was also consulted which was particularly useful and strengthened the final Strategy and Action Plan as a result. The Strategy will be reviewed every three years and the Action Plan reviewed and updated annually. | PED |

Report

| | |
|------------------|---|
| Report to: | Equal Opportunities Forum |
| Date of Meeting: | 15 September 2021 |
| Report by: | Executive Director (Housing and Technical Resources) |

| | |
|----------|---|
| Subject: | Accessibility Report on Operational Properties |
|----------|---|

1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ update the Equal Opportunities Forum on the activities being carried out by Property Services, Asset and Estates Team with regards to the development of a new customer focused accessibility survey and property summary

2. Recommendation(s)

2.1 The Forum is asked to approve the following recommendations:-

- (1) that the changes in the Council's approach to surveying and reporting on accessibility be noted.

3. Background

3.1 Accessibility started as a Statutory Performance indicator (SPi) reported simply as a yes, no or re-engineered. This was a very technically focused appraisal, taking into account several factors such as building regulations, time of construction, ability to be adapted and service being delivered. In recent years this has been changed to a Key Performance indicator (KPi), however, the methodology for assessing buildings has remained substantially the same.

3.2. Following customer feedback, it has been recognised that whilst the KPi is useful for benchmarking properties it is not of much assistance to service users. A review was, therefore, carried out into what information on accessibility was collected and how could it be presented differently to assist customers, visitors and building users.

4. Activity to date

4.1 The following activities have been progressed to date:-

- ◆ reviewed and amended the survey sheet used on site to capture information on each building (example shown in Appendix 1)
- ◆ created a new summary sheet (example shown in Appendix 2), where technical information is translated into a customer focused statement on key areas of accessibility
- ◆ completed initial pilot programme of 6 properties at the start of 2021 to test the process
- ◆ agreed a set list of terms used in summary sheet to provide consistency

5. Next Steps

- 5.1. All operational properties are surveyed by the Council's in-house Building Surveyors as part of a 4-year rolling programme. This survey activity captures information on legislative responsibilities including fire compartmentation, condition and insurance details.
- 5.2. The new accessibility assessment will now form part of that survey programme.
- 5.3. The next step will be to discuss how the results from the surveys can be shared with service users, for example adding information to South Lanarkshire Leisure and Cultures (SLLC) website and booking information.

6. Employee Implications

- 6.1. No employee implications identified at this time.

7. Financial Implications

- 7.1. No financial implications arise from this report, however, information collected through the survey programme will inform decisions about future investment programmes and will assist in accessing accessibility requirements during refurbishment or investment programmes.

8. Climate Change, Sustainability and Environmental Implications

- 8.1. There are no climate change, sustainability or environmental implications associated with this report.

9. Other Implications

- 9.1. Incorporating the assessment into the single survey helps reduce the number of visits to any one property and helps reduce environmental impact from travel.

10. Equality Impact Assessment and Consultation Arrangements

- 10.1. This briefing paper does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and, therefore, no impact assessment is required.

Daniel Lowe

Executive Director (Housing and Technical Resources)

25 August 2021

Link(s) to Council Values/Objectives

- ◆ Focused on people and their needs
- ◆ Working with and respecting others
- ◆ Accountable, effective, efficient, and transparent
- ◆ Ambitious, self-aware and improving

Previous References

- ◆ None

List of Background Papers

None

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

Andrew Craigen, Team Leader (Surveys)

Ext: 5605 (Tel: 01698 455605)

E-mail: Andrew.craigen@southlanarkshire.gov.uk

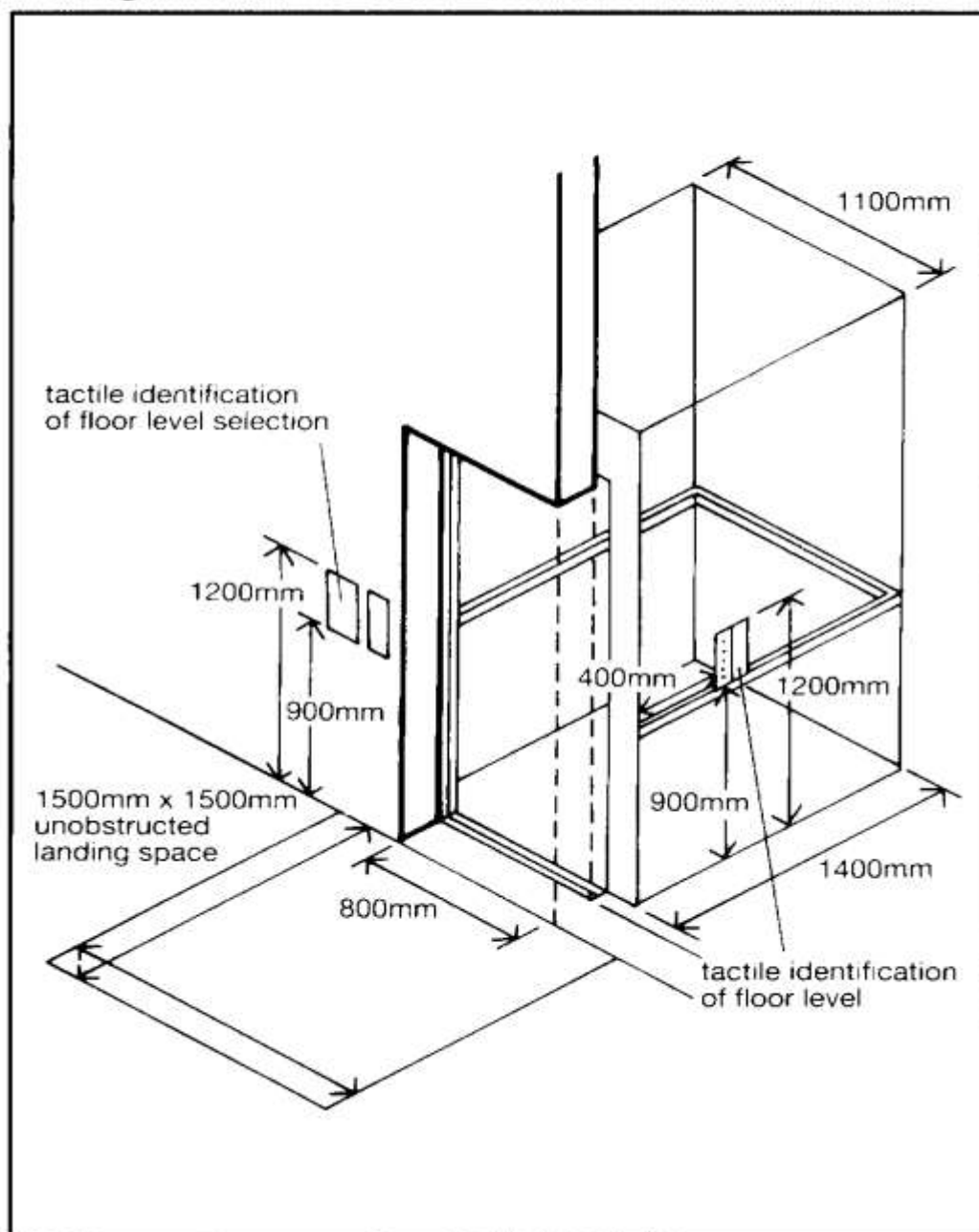
Access Audit checklist

| | | |
|--|-----------------------------|-----------|
| Date:29/7/21 | | |
| Carried out by:Keith Burrell | | 6 |
| Name of property: Coalburn Leisure Centre | | |
| SLPN:004003 | | |
| | Yes | No |
| 1. Is there any car parking on site or in the vicinity? | ✓ | |
| 2. Is there any designated parking for Disabled Parking Badge Holders? | ✓ | |
| (a) Does it comply with the standard size and layout? | ✓ | |
| (Width 3600 x Length 5000mm) | | |
| (b) How far is the designated parking from the main entrance | | 15m |
| Should be no more than 50m | | |
| (c) What is the surface of the car park (gravel, tarmac etc)? | Concrete slabs and Monobloc | |
| (d) Is the car park well lit? | ✓ | |
| 3. Is there a bus stop in the vicinity (within 50m)? | | ✓ |
| 4. Is the route to the main entrance clearly signed? | ✓ | |
| (a) Is the route suitable for wheelchair users? | ✓ | |
| (b) Are there dropped kerbs where necessary? | ✓ | |
| (c) Is this route suitably lit? | ✓ | |
| 5. Is the main entrance level, ramped or stepped? | | Level |
| (a) If stepped are there handrails on both sides? | N/A | |
| (b) Are the nosings colour contrasted? | N/A | |
| (c) Is there a tactile warning strip at the top? | N/A | |
| (d) What is the rise of the steps? | | N/A |
| (e) What is the going of the steps? | | N/A |
| (f) How many steps in a flight? | | N/A |
| (g) Is there a ramp alongside the steps? | | ✓ |
| The entrance is sloped so I have classed it as a ramp with gradient below | | |
| (h) What is the gradient of the ramp? Eg length of ramp (mm) / Height of ramp (mm) | Jan-40 | |
| If ramp length of slope is 5m and height of ramp is 350mm would be 5000/350 = 14.29 or 1:15. | | |
| Length 12m Height 300mm | | |
| (i) What is the length of the ramp? | 12m | |
| (j) Is there a level platform at the top of the ramp | | ✓ |
| 6. Is the entrance door automatic or manual? | | Auto |
| 7. Does at least one leaf give a minimum clear opening width of 800mm? | ✓ | |
| Double doors 1500mm in total | | |

| | | |
|---|-----|-------|
| 8. Is the door furniture at a reasonable height (1400mm from ground level and colour contrasted from the frame?) | N/A | |
| (a) If there is a doorbell or entry system, is it at a reasonable height (1200mm from ground level)? | N/A | |
| (b) Is the entrance mat of firm texture and flush with the floor? | ✓ | |
| (c) Is there a vision panel at wheelchair level? | ✓ | |
| 9. Is at least part of the reception desk at a wheelchair accessible height? | ✓ | 750mm |
| (a) Is there a hearing induction loop or other amplifying device fitted in reception? | | ✓ |
| (b) Is there any seating in the waiting area? | ✓ | |
| (c) If yes, is there a mix of seats with arms and seats without arms? | | ✓ |
| (d) Is there space for a wheelchair user to wait? | ✓ | |
| 10. Is all the ground floor accessible? | ✓ | |
| 11. Is there a lift in the building? | | ✓ |
| What type of lift? (Please tick) | | |
| (a) a full passenger lift? | N/A | |
| (b) If a passenger lift does it comply with Part M (see diagram 11) | N/A | |
| (c) a platform stairlift? | N/A | |
| (d) a platform lift? | N/A | |
| 12. Is the staircase suitable for ambulant disabled people | N/A | |
| (a) What is the rise of each step? | | N/A |
| (b) What is the going of each step? | | N/A |
| (c) Are the nosing of each step colour contrasted | N/A | |
| (d) How many steps in each flight? | | N/A |
| (e) Are there any intermediate landings? | N/A | |
| (f) Are the handrails continuous on both sides? | N/A | |
| (g) Do the handrails extend 300mm past the top and bottom steps? | N/A | |
| 13. Do all internal doors give a minimum clear opening width of 750mm? | ✓ | |
| 14. Is the door furniture at a reasonable height? | ✓ | |

| | | |
|---|-----|-----|
| (a) Is there a vision panel at a wheelchair height for internal doors? | ✓ | |
| 15. Are there any internal ramps in the building? | | ✓ |
| (a) If yes what are the gradients? Eg length of ramp / Height of ramp | N/A | |
| (b) What are the lengths of the ramps? | | N/A |
| (c) Are handrails on the ramps | N/A | |
| 16. Is there a wheelchair accessible WC cubicle? | ✓ | |
| (a) Does it comply with the minimum dimensions of 2000mm x 1500mm ? | ✓ | |
| (b) Does it comply with the dimensions in BS 8300 2200mm x 1500mm | ✓ | |
| (c) Are the grab-rails colour contrasted from the background? | | ✓ |
| There are grab rails but not not colour contrasted | | |
| (d) Are the hand washing and drying facilities within easy reach of anyone sitting on the WC? | ✓ | |
| (e) Is there an emergency pull-cord that reaches down to the floor? | | ✓ |
| There is a pull cord system in place but the cord has been disconnected. Requires reconnected. | | |
| 17. Is there a textphone in the building? | | ✓ |
| 18. Is there a public telephone? | | ✓ |
| (a) Is it at a reasonable height for wheelchair users (card or coin slot 1200mm from floor level)? | N/A | |
| (b) Does it have an acoustic hood? | N/A | |
| 19. Is the main building fitted with a hearing induction loop? | | ✓ |
| 20. If kitchen facilities are available are they at a wheelchair accessible height? | N/A | |

Diagram 11 Lift dimensions



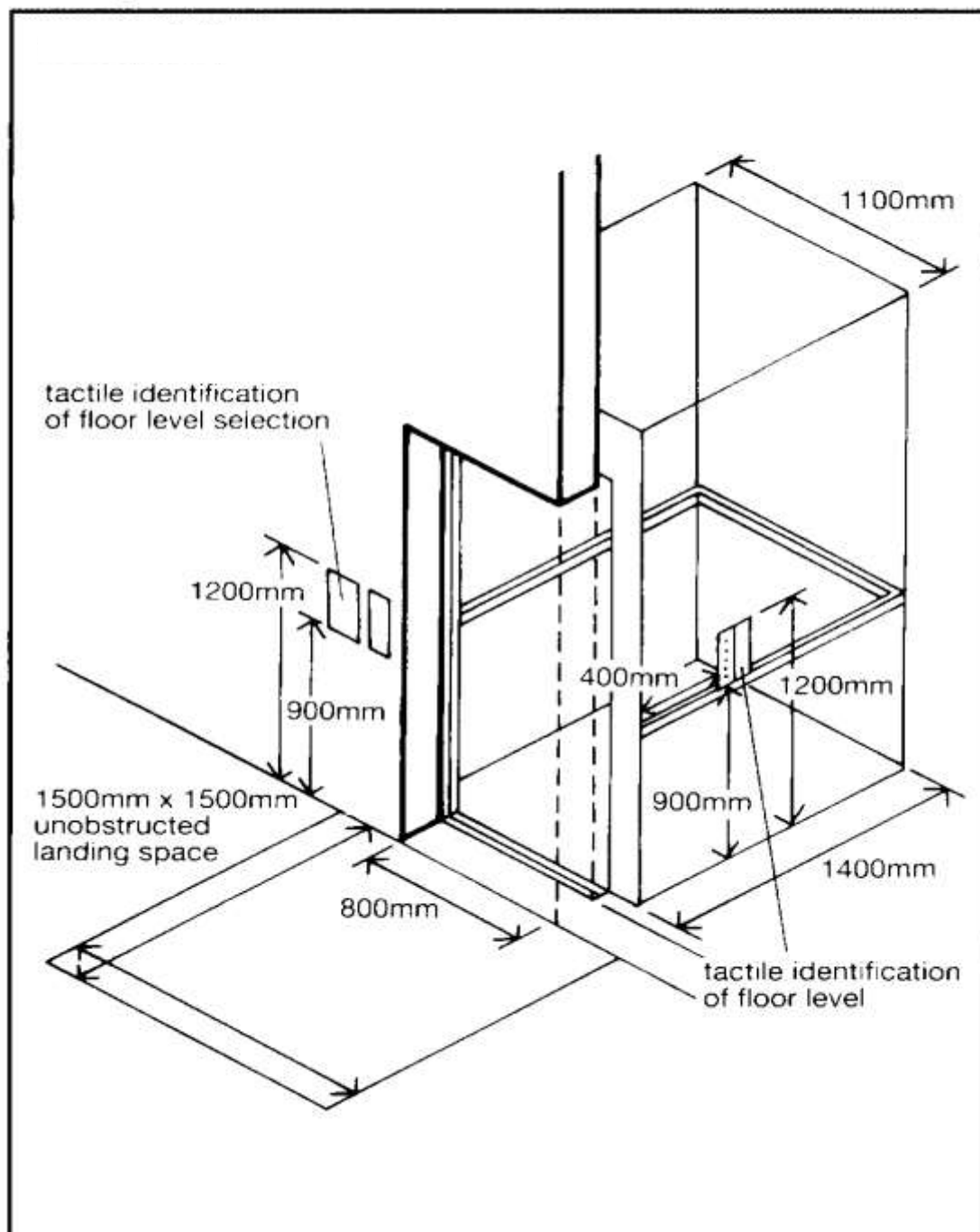
Access Audit checklist

| | | |
|--|------------|-----------|
| Date: 04/08/2021 | | |
| Carried out by: John Hawthorne | | |
| Name of property: John Wright Sports Centre | | |
| SLPN: 003175 | | |
| | Yes | No |
| 1. Is there any car parking on site or in the vicinity? | √ | |
| 2. Is there any designated parking for Disabled Parking Badge Holders? | √ | |
| (a) Does it comply with the standard size and layout? <small>(Width 3600 x Length 5000mm)</small> | √ | |
| (b) How far is the designated parking from the main entrance <small>Should be no more than 50m</small> | 40m | |
| (c) What is the surface of the car park (gravel, tarmac etc)? | Tarmacadam | |
| (d) Is the car park well lit? | √ | |
| 3. Is there a bus stop in the vicinity (within 50m)? | √ | |
| 4. Is the route to the main entrance clearly signed? | √ | |
| (a) Is the route suitable for wheelchair users? | √ | |
| (b) Are there dropped kerbs where necessary? | √ | |
| (c) Is this route suitably lit? | √ | |
| 5. Is the main entrance level, ramped or stepped? | Level | |
| (a) If stepped are there handrails on both sides? | N/A | |
| (b) Are the nosings colour contrasted? | N/A | |
| (c) Is there a tactile warning strip at the top? | N/A | |
| (d) What is the rise of the steps? | N/A | |
| (e) What is the going of the steps? | N/A | |
| (f) How many steps in a flight? | N/A | |
| (g) Is there a ramp alongside the steps? | N/A | |
| (h) What is the gradient of the ramp? <small>Eg length of ramp (mm) / Height of ramp (mm)</small> <small>If ramp length of slope is 5m and height of ramp is 350mm would be 5000/350 = 14.29 or 1:15.</small> | N/A | |
| (i) What is the length of the ramp? | N/A | |
| (j) Is there a level platform at the top of the ramp | N/A | |
| 6. Is the entrance door automatic or manual? | Automatic | |

| | | |
|---|-------|-----|
| | | |
| 7. Does at least one leaf give a minimum clear opening width of 800mm? | √ | |
| | | |
| 8. Is the door furniture at a reasonable height | √ | |
| (1400mm from ground level and colour contrasted from the frame?) | | |
| | | |
| (a) If there is a doorbell or entry system, is it at a reasonable height | | N/A |
| (1200mm from ground level)? | | |
| | | |
| (b) Is the entrance mat of firm texture and flush with the floor? | √ | |
| | | |
| (c) Is there a vision panel at wheelchair level? | √ | |
| | | |
| 9. Is at least part of the reception desk at a wheelchair accessible height? | √ | |
| (700-850mm) | | |
| | | |
| (a) Is there a hearing induction loop or other amplifying device fitted in reception? | √ | |
| | | |
| (b) Is there any seating in the waiting area? | | √ |
| | | |
| (c) If yes, is there a mix of seats with arms and seats without arms? | N/A | |
| | | |
| (d) Is there space for a wheelchair user to wait? | √ | |
| | | |
| 10. Is all the ground floor accessible? | √ | |
| | | |
| 11. Is there a lift in the building? | √ | |
| | | |
| What type of lift? (Please tick) | | |
| | | |
| (a) a full passenger lift? | √ | |
| | | |
| (b) If a passenger lift does it comply with Part M (see diagram 11) | √ | |
| | | |
| (c) a platform stairlift? | N/A | |
| | | |
| (d) a platform lift? | N/A | |
| | | |
| 12. Is the staircase suitable for ambulant disabled people | √ | |
| | | |
| (a) What is the rise of each step? | 175mm | |
| | | |
| (b) What is the going of each step? | 280mm | |
| | | |
| (c) Are the nosing of each step colour contrasted | √ | |
| | | |
| (d) How many steps in each flight? | 10 | |
| | | |
| (e) Are there any intermediate landings? | √ | |
| | | |
| (f) Are the handrails continuous on both sides? | √ | |

| | | |
|---|--------|---|
| (g) Do the handrails extend 300mm past the top and bottom steps? | | ✓ |
| 13. Do all internal doors give a minimum clear opening width of 750mm? | ✓ | |
| 14. Is the door furniture at a reasonable height? | ✓ | |
| (a) Is there a vision panel at a wheelchair height for internal doors? | ✓ | |
| 15. Are there any internal ramps in the building? | | ✓ |
| (a) If yes what are the gradients? Eg length of ramp / Height of ramp | 1/ N/A | |
| (b) What are the lengths of the ramps? | N/A | |
| (c) Are handrails on the ramps | N/A | |
| 16. Is there a wheelchair accessible WC cubicle? | ✓ | |
| (a) Does it comply with the minimum dimensions of 2000mm x 1500mm ? | ✓ | |
| (b) Does it comply with the dimensions in BS 8300 2200mm x 1500mm | ✓ | |
| (c) Are the grab-rails colour contrasted from the background? | ✓ | |
| (d) Are the hand washing and drying facilities within easy reach of anyone sitting on the WC? | | ✓ |
| (e) Is there an emergency pull-cord that reaches down to the floor? | ✓ | |
| 17. Is there a textphone in the building? | | ✓ |
| 18. Is there a public telephone? | | ✓ |
| (a) Is it at a reasonable height for wheelchair users (card or coin slot 1200mm from floor level)? | N/A | |
| (b) Does it have an acoustic hood? | N/A | |
| 19. Is the main building fitted with a hearing induction loop? | ✓ | |
| 20. If kitchen facilities are available are they at a wheelchair accessible height? | N/A | |

Diagram 11 Lift dimensions



Housing & Technical Resources - Property 6 Estates

Property Accessibility Summary

| | |
|---------------|---------------------------|
| Property Name | John Wright Sports Centre |
| Property SLPN | 3175 |

| Access Element | Comments | Element Rating | | |
|------------------------------|--|----------------|------|------|
| | | Poor | Fair | Good |
| Access to Building | 6nr. Disabled car parking spaces to main entrance. Dropped kerbs to car parking and road crossing. Sloped surface from car park to main entrance with level access | | | √ |
| Entrance Door | Powered main entrance door operated by sensors as personnel approach to door | | | √ |
| Reception Area | Main reception has lowered desk, induction loops. | | | √ |
| Door Width Internally | Internal Door widths are suitable for access | | | √ |
| Accessible Toilet Facilities | Accessible toilet with suitable width to accommodate powered wheelchair | | | √ |
| Changing places toilet | No Changing places toilet available in property | n/a | | |
| Access to upper floors | Lift compliant with Part M of the regulations. 1400mm x1100mm, door opening size 800mm provided with braiile signage, | | | √ |

Housing & Technical Resources - Property & Estates

Property Accessibility Summary

| | |
|---------------|-------------------------|
| Property Name | Coalburn Leisure Centre |
| Property SLPN | 4003 |

| Access Element | Comments | Element Rating | | |
|------------------------------|--|----------------|------|------|
| | | Poor | Fair | Good |
| Access to Building | 3 nr. Disabled car parking spaces to main entrance. Signage requires refixed and some repairs to slabs. Dropped kerbs from disabled car parking . Main entrance from car park is sloped. | | ✓ | |
| Entrance Door | Powered entrance door from top landing, but call point to reception positioned inconveniently | | ✓ | |
| Reception Area | Main reception has two lowered desk areas. | | ✓ | |
| Door Width Internally | All doors are min 800mm | | ✓ | |
| Accessible Toilet Facilities | Accessible toilet with suitable width to accommodate powered wheelchair . Grab rails are not colour coordinated. | | ✓ | |
| Changin places toilet | No provision | ✓ | | |
| Access to upper floors | No upper floors | | | |