

Report

Report to:	Cambuslang and Rutherglen Area Committee
Date of Meeting:	10 August 2021
Report by:	Director, Health and Social Care

Subject:	Day Service Review and Covid Recovery
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1. Purpose of Report

1.1. The purpose of the report is to:-

- ♦ provide background information as to Day Service operations during the period of COVID Pandemic
- ♦ outline next steps in regard to progressions of recovery and continuation of Day Services Review

2. Recommendation(s)

2.1. The Committee is asked to approve the following recommendation(s):-

- (1) that content of this report is noted.

3. Background

- 3.1. Due to the COVID Pandemic, all building based Day Services for adults and older people were temporarily paused from March 2020. Since that time, an Outreach Service has been established, enabling essential support to be offered within individuals' own homes and communities taking account of national and local public health/lockdown restrictions.
- 3.2. The ongoing Day Service Review has proposed that the Outreach Service should be continued as part of the modernising of Day Services; that building based support should remain available for those with the most complex needs and that a more flexible approach to allocating day opportunities resources is required in order to be compliant with Self Directed Support legislation.
- 3.3. In line with the Scottish Government's route map out of lockdown, plans are in place to re-open some building based access to Day Services and this started on 17 May 2021. At this stage, the plans account for up to groups of people from three households being permitted to meet within a public building whilst maintaining social distancing.

4. Current Position

- 4.1. Four building bases were initially identified for reopening on 17 May, one in each locality. These were:
- ♦ Harry Smith (Lanark)

- ◆ Newberry Rooney (Hamilton)
- ◆ Murray Owen (EK)
- ◆ Harry Heaney (Rutherglen)

4.1.1. Learning from this initial re-opening will continue to inform a second phase of re-opening and the following buildings are scheduled to open on these dates:

- ◆ Meldrum House (EK) – 28 June
- ◆ Lifestyles Eastfield (Rutherglen) – 12 July
- ◆ Lesmahagow Neighbourhood Centre – 26 July

4.1.2. Future dates will be set for the reopening of Lifestyles Stonehouse and Lifestyles Fairhill (Hamilton) in August 2021.

4.2. The block contract for Eva Burrows day care centre which was managed by The Salvation Army, had expired some time ago and reduced occupancy meant that best value was not being achieved through the contract. Pre the COVID pandemic, the Resource begun renegotiating the commissioning requirements with the organisation and these discussions continued over 2020. Eva Burrows will not re-establish itself and the contract has ended. Officers have made proposals to the Salvation Army about establishing a Self-Directed Support orientated model under the Supported living framework. In the meantime, there is capacity within the local authority to offer a day support service where individuals have been assessed as having critical and substantial needs.

4.3. Whilst the knowledge research element of the Review of Day Services concluded that there was no optimal model for redesign, it clearly found that ending separation from the communities that people live in by moving away from segregated building bases was best practice. A three-level model of support was recommended and should include “individualised tailored support” a re-ablement focus “intensive support for those with the most complex needs.”

4.4. The focus of consultation for a proposed model for the future will be on:

- ◆ being fully compliant with the SDS legislation and strategic intentions
- ◆ maintaining an element of access to a building base service in each locality
- ◆ developing an individualised Outreach model and
- ◆ continuing to support those with complex needs to have access to specialist services where required.

4.4.1. This approach would deliver on all three elements of a best practice model.

4.5. A commitment to involve stakeholders in both the Review and Redesign of Adult and Older People Day Services was made at the outset of the Review. Consultation on the proposals and options arising from the Review are the next stage of activity. The renewal stage of the Day Service Review will be undertaken alongside the recovery plan and will provide an opportunity to further inform the future model. This further consultation is planned to take place with all relevant partners during August 2021.

5. Employee Implications

5.1. There are no employee implications associated with this report. The trade unions are aware of the Review and the recent adoption of an Outreach model. Further consultation will take place about the proposed staffing model proposed by the review.

6. Financial Implications

- 6.1. There are no specific financial implications arising from this report. The Review is being taken forward within the available budget. Any relevant costs attributable to COVID for Day Services are included within the Mobilisation plan.

7 Climate Change, Sustainability and Environmental Implications

- 7.1 There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

8 Other Implications

- 8.1 Recovery and the Review of Day Services is a dynamic situation which the Resource will continue to monitor in line with the most current national guidance. The Day Service buildings' closure period also resulted in the suspension of transportation, with the Council redirecting transport resources to the Covid pandemic response in priority delivery areas such as waste collection. The Day Service Review work will include the development of a more modern transport model going forwards and will take cognisance of the Council's commitment to reducing carbon emissions.

9 Equality Impact Assessment and Consultation Arrangements

- 9.1 An Equality Impact Assessment has been ongoing throughout the process of the life of the Review and will remain under development to the conclusion of Redesign of Services.
- 9.2 Consultation and engagement have been central to the Review and will continue as options for redesign are progressed.

Director, Health and Social Care

Date 13 July 2021

Link(s) to Council Values/Ambitions/Objectives

- Deliver better health and social care outcomes for all

Previous References

- none

List of Background Papers

- none

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

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