

**Improve later life****Connect Measures**

Action	<i>(non statistical measures shaded grey)</i> Measures	Q2 Status	Q4 Comments	Q4 Status
Continue to ensure the provision/ installation (or funding) of equipment, adaptations and other services	Number of approvals given for adaptations in private homes	Green	There has been an significant increase in the volume of adaptations within this programme and the service is currently reviewing the actions required to accommodate this increase in demand.	Amber

## Protect vulnerable children, young people and adults

### Connect Measures

Action	<i>(non statistical measures shaded grey)</i> Measures	Q2 Status	Q4 Comments	Q4 Status
Work in partnership to resource carers appropriately in their caring role	By 1 April 2020 current commissioned carer support services, information and engagement services in respect of young carers will be remodelled	Green	<p>The contract for our Young Carer Support Service has been awarded to Action for Children, who already provide a similar service in a neighbouring local authority.</p> <p>Early engagement with the service provider has been hampered with the current COVID 19 situation.</p> <p>A letter has been drafted to the provider with an estimated service start date of early July.</p>	Report Later
Monitor Adults with Incapacity (AWI) activity	90% of statutory supervising officer visits completed within timescale for private welfare guardianship orders	Amber	<p>To date there has been a total of 2,322 private guardianship visits undertaken with 86% (1,995) completed on time.</p> <p>Quarter 4 there were 496 private welfare guardianship visits with 81% (403) completed on time. Many visits have been postponed or rescheduled in this quarter due to staff availability and social distancing measures in response to COVID 19.</p>	Red

## Deliver better health and social care outcomes for all

### Connect Measures

Action	<i>(non statistical measures shaded grey)</i> Measures	Q2 Status	Q4 Comments	Q4 Status
Continue to provide nutritious school meals to South Lanarkshire Council pupils	Number of lunches served in nursery schools as part of new Scottish Government Years Initiative	Contextual	<p>Due to current Covid-19 crisis, update is incomplete. This will be pursued and completed prior to presenting the report to Committee.</p>	Report Later

**Improve the road network, influence improvements in public transport and encourage active travel**

**Connect Measures**

Action	<i>(non statistical measures shaded grey)</i> Measures	Q2 Status	Q4 Comments	Q4 Status
Continue to undertake road and footway improvements	Percentage of the road network resurfaced within the financial year 2019-20	Green	<p>During quarter four, some progress was made which has allowed the Service to resurface 0.15% of the road network.</p> <p>However, given severe weather during February and the implications of Covid-19, we were unable to complete our overall programme meaning we just fell short of our annual target of 3.5%.</p>	Amber
	Percentage of our road network that should be considered for maintenance	Report Later	Emerging Society of Chief Officers of Transportation in Scotland (SCOTS) Road Condition Index (RCI) survey results for the period covering 2018 to 2020 indicate that 30.3% of our road network should be considered for treatment, compared to our current target of 31.2% which was based on previously available results. The Scottish average is 35.0%. This continues a trend of year on year improvement since the commencement of the Roads Investment Plan	Green

<p>Deliver road and transportation infrastructure improvements to support new development, including those undertaken as part of the City Deal</p>	<p>Prioritised road infrastructure delivered by March 2020 in line with available external and internal capital funding</p>	<p>Green</p>	<p>In order to reduce congestion two projects were taken forward.</p> <p>A traffic signal control system called SCOOT, which will involve in the upgrade/replacement of traffic signal equipment, was to be implemented on the Glasgow Road corridor in Cambuslang / Rutherglen. These works are delayed due to unforeseen circumstances involving utility apparatus that requires to be relocated and will be completed in the new financial year. To maximise expenditure traffic signal equipment has been purchased for future projects.</p> <p>A traffic modelling exercise was commissioned for Lanark. Traffic counts were completed in September and provided data for a new traffic model for the town. This involved the consideration of the Lanark Gyratory scheme identified in the Local Transport Strategy as well as other potential options. Modelling works are complete and a draft report is being reviewed.</p>	<p>Amber</p>
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<p>Encourage greater use of public transport by working with partners to improve public transport infrastructure</p>	<p>Prioritised improvements to bus and rail infrastructure delivered by March 2020 in line with agreed Park and Ride Strategy and available external funding</p>	<p>Green</p>	<p>Planning consent was granted to allow the extension of the Park and Ride facilities at Carstairs Junction. Works are almost complete but have been suspended due to the ongoing Covid-19 situation.</p> <p>Third party land negotiations are complete to secure land for new Park and Ride facilities in Lanark however, due to the ongoing Covid-19 situation the process has not been able to be concluded as the Land Registry is closed.</p> <p>Negotiations were completed with the land purchased by the Council for a new Park and Ride in Cambuslang.</p> <p>Discussions with Strathclyde Partnership for Transport (SPT) have identified the upgrading of bus stop and shelter infrastructure on the Fernhill Road / Mill Street as well as the Burnside Road / Stonelaw Road corridors in Rutherglen. Works were issued and subsequently completed on the Fernhill and Mill Street corridor. In addition, the expansion of Real Time bus information has been completed at 4 locations.</p>	<p>Amber</p>
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Encourage active travel by extending our network of cycle routes	Walking and cycling projects / schemes delivered in line with agreed 2019-20 capital programme	Green	<p>The Active Travel Study in the Cambuslang and Rutherglen area is complete. A consultant has been appointed to undertake studies for Carluke and Law area, Lanark and Hamilton. These are ongoing however, the Covid-19 situation has affected the consultation process. These studies are now programmed for completion early in the new financial year. The completed studies will include a proposed identified walking/ cycle network for the towns as well as identifying measures and initiatives to promote sustainable travel.</p> <p>The expansion of the cycle network in East Kilbride will continue following the conclusion of the Active Travel study in the town. The concept design of sections on Churchhill Avenue and towards East Kilbride Railway Station through to East Main Road are complete. The first phase of the route on West Mains Road / East Mains Road are almost complete but have been suspended due to the ongoing Covid-19 situation.</p> <p>Cycle monitoring equipment as well as cycle shelters at various locations were identified and contracts issued for their installation. Works are almost complete but have been suspended due to the ongoing Covid-19 situation.</p>	Amber
Deliver prioritised road safety infrastructure improvements and promote road safety	Contribute to the national casualty reduction targets, from a base of the average for 2004 to 2008, of a 40% reduction in fatal casualties and a 55% reduction in serious casualties amongst all age groups by 2020. For children the national target is a 50% reduction in fatalities and 65% reduction in serious casualties	Contextual	<p>Provisional casualty figures are available for 2019 where there were 418 casualties. Of these, there were 13 fatal casualties, 95 serious casualties and 310 slight casualties. There were no child fatal casualties, 13 children seriously injured and 25 children slightly injured.</p> <p>The number of overall casualties has reduced since 2018 when there were 507 casualties. Of these, there were 14 fatalities, 56 serious casualties and 437 slight casualties. There was 1 child fatal casualty, 6 children seriously injured and 42 children slightly injured.</p>	Green

**Work with communities and partners to promote high quality, thriving and sustainable communities**

**Connect Measures**

Action	<i>(non statistical measures shaded grey)</i> Measures	Q2 Status	Q4 Comments	Q4 Status
Provide an effective and efficient grounds maintenance service	Land Audit Management System grounds maintenance score (measures quality of grounds maintenance service)	Amber	Scores this year were 71, 70, 72, 72, 72 and 76 which gives an average score of 72.	Green
Work with communities and partners to enhance community planning and service delivery	Community Plan and Neighbourhood Plans are developed and reflect community needs and aspirations. Roll out neighbourhood planning processes beyond the three pilot areas to other priority areas in order to co-produce and deliver plans with Community Planning Partners	Green	All work relating to Neighbourhood Planning has been temporarily suspended due to Covid-19.	Report Later

**Support the local economy by providing the right conditions for inclusive growth**

**Connect Measures**

Action	<i>(non statistical measures shaded grey)</i> Measures	Q2 Status	Q4 Comments	Q4 Status
Develop and progress employability services focused on priority client groups and sectors	A minimum of 1,000 unemployed people supported via council operated employability programmes	Green	Year end statistics are usually reported at the end of April to capture key performance information. However, this will be reported later as there is a requirement to ensure we capture all data as a result of Covid-19 for example, participant files will need to be accessed to ensure the total number of engagements are fully reported and that they are also compliant with funding requirements.	Report Later
	A minimum of 400 unemployed people gain sustainable employment	Green	This will be reported later to ensure we capture job outcomes that can be verified. Due to Covid-19 there is a high number of employers who have retracted employment offers therefore we will need to contact employers to verify employment status for some clients.	Report Later
	A minimum of 200 unemployed people access further education or training	Green	To be reported later to ensure we capture the total number accessing further education and employment.	Report Later

### Support our communities by tackling disadvantage and deprivation and supporting aspiration

#### Connect Measures

Action	<i>(non statistical measures shaded grey)</i> Measures	Q2 Status	Q4 Comments	Q4 Status
Work with communities and partners to maximise awareness of, and commitment to, tackling poverty and local inequalities	A range of local networks and partnerships are in place to enable effective joined up working on key priorities/improvement areas linked to tackling poverty and inequalities	Green	All work relating to Community Planning has been temporarily suspended while the partners respond to Covid-19.	Report Later

### Improve achievement, raise educational attainment and support lifelong learning

#### Connect Measures

Action	<i>(non statistical measures shaded grey)</i> Measures	Q2 Status	Q4 Comments	Q4 Status
Take forward the National Improvement Framework priorities by ensuring that every child achieves the highest standards in literacy and numeracy	Percentage of secondary school pupils achieving expected Curriculum for Excellence levels in Literacy (S3, 3rd level or better)	Report Later	The percentage of secondary school pupils achieving Curriculum for Excellence Level 3 or better in Literacy in S3 remained consistent and is above the national level of 87.9%.	Green
Continue to achieve equity by 'closing the poverty related attainment gap' and meeting the aspirations of the Attainment Scotland Fund	Percentage of pupils achieving 1 or more awards at SCQF level 6 or above (on leaving school)	Report Later	The percentage of pupils achieving 1 or more awards at SCQF level 6 or better on leaving school increased to 66.5% and is above the national level of 66.2%.	Green
Work with key partners to ensure that young people enter a positive and sustained destination	Maintain the percentage of young people entering and sustaining a positive destination	Report Later	The School Leaver Destinations Return (SLDR) for pupils leaving school in 2018-2019 was published in February 2020. This year the South Lanarkshire SLDR rate decreased slightly from to 95.7% from a high of 96.4% the previous year. However, the Council achieved the target set and remains above the national level (95.0%) for the 5th consecutive year.	Green

### Ensure schools and other places of learning are inspirational

#### Connect Measures

Action	<i>(non statistical measures shaded grey)</i> Measures	Q2 Status	Q4 Comments	Q4 Status
Project Management of Schools Projects and General Services Projects	General Services Programme - Target spend achieved	Green	Quarter 4 information not available until end May 2020.	Report Later



## Encourage participation in physical and cultural activities

### Connect Measures

Action	<i>(non statistical measures shaded grey)</i> Measures	Q2 Status	Q4 Comments	Q4 Status
Maximise the number of attendances at leisure facilities	Number of attendances at those facilities managed by the Sport and Physical Activity section of South Lanarkshire Leisure and Culture	Green	Target would have been exceeded had it not been for the closure on 18 March 2020 due to Covid-19. This has had a significant impact on attendance rates.	Red
Deliver activity programmes which will support equitable access for all, including older people and under 16s groups	Number of under 16 reduced rates attendances at South Lanarkshire Leisure and Culture facilities (including halls, school lets, outdoor and indoor leisure)	Green	Closure of SLLC facilities due to Covid-19 on 18 March 2020 has had a negative impact on attendance rates.	Red

## Delivering the plan and achieving best value

### Connect Measures

Action	<i>(non statistical measures shaded grey)</i> Measures	Q2 Status	Q4 Comments	Q4 Status
Deliver a core Finance function that meets the requirements of the council and external stakeholders	Percentage of invoices sampled that were paid within 30 days - target 92.5%	Amber	This is a Local Government Benchmarking Framework (LGBF) indicator. 2018-19 figures were published in January 2020. The latest LGBF results for the current year are due to be published in January 2021.	Report Later
Ensure our commitment to employees through the development and implementation of personnel policies and employee learning and development (L&D) opportunities	100% coverage of Performance Appraisals (PAs) of employees in scope (council-wide)	Amber	At the end of Q4 the council-wide completion rate was 51%. This represents a decrease of 1% when compared with Q3.  Personnel Services issued a Management Bulletin containing guidance on the process and how to record PDR's on People Connect. Personnel Services also issued regular reminder emails directly to managers with outstanding appraisals. Updates on non completion were sent to Resource Management Teams via the HR Business Partners.	Red