

Report

Report to:	Performance and Review Scrutiny Forum
Date of Meeting:	29 November 2022
Report by:	Executive Director (Finance and Corporate Resources)

Subject:	Council Plan Connect 2022/2027: Quarter 2 Progress Report 2022/2023
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1. Purpose of Report

1.1. The purpose of the report is to:-

- provide the Council Plan Connect Quarter 2 Progress Report 2022-23, for the period 1 April 2022 to 30 September 2022

2. Recommendations

2.1. The Forum is asked to approve the following recommendation(s):-

- (1) that the Connect Quarter 2 Progress Report 2022-23 summarised at paragraph 4.5. and attached as Appendix 1 of this report, be noted;
- (2) that the key achievements, as detailed in paragraph 4.6. and 4.7. of this report be noted; and
- (3) that the additional scrutiny of reporting the updated status of those measures identified as 'report later' as at Quarter 4 2021-22 as summarised at paragraph 4.8. of this report, be noted.

3. Background

- 3.1. The Council Plan Connect covering the period 2022-27 was approved by South Lanarkshire Council at its meeting on 15 June 2022. The Plan sets out the Council's vision, values, priorities and outcomes for the five year period.
- 3.2. As part of the performance reporting arrangements introduced in 2007, it was agreed that progress reports on the Council Plan would be provided at the mid-year point (Quarter 2) and at the end of the financial year (Quarter 4).
- 3.3. As the Forum is aware, from March 2020 onwards at times, the Council was forced to suspend or reduce a number of services that could not be continued in full due to the Covid pandemic. The Council was also obliged to redirect resources so that it could deliver vital new services and supports for individuals, communities, and businesses. Despite the return of services through the Council's Recovery Plan there is a Covid legacy in terms of a residual impact on some services and a significant build-up of demand, as a result of which there remains an inevitable impact on performance in some areas.

4. Quarter 2 Progress 2022-23

- 4.1. The Council Plan offers flexibility, both at the Resource level and from one year to the next, in the choice of actions and measures required to deliver the Council's priorities. Alongside this flexibility, however, comes the requirement to ensure that the golden thread from Council Plan to Resource Plan remains unbroken.

- 4.2. The reporting framework for the Council Plan identifies key measures within Resource Plans which are taken and combined in a Connect report to provide a balanced picture of council performance against Connect outcomes.
- 4.3. A total of 234 measures have been identified from the 2022-23 Resource Plans. Of those, 66 (28%) have been nominated as key strategic measures for reporting progress against Connect.
- 4.4. Progress to date against all measures is contained in the Connect Quarter 2 Performance Report 2022-23, attached as Appendix 1. This report has been produced from the Council's performance management reporting system IMPROVe, and uses a traffic light format with the following definitions to give a status report on each measure:-

Status	Definition
Blue	Project complete
Green	The timescale or target has been met as per expectations
Amber	There has been minor slippage against timescale or minor shortfall against target
Red	There has been major slippage against timescale or major shortfall against target
Report later	The information is not yet available to allow us to say whether the target has been reached or not. This will be reported when available
Contextual	Included for 'information only', to set performance information in context

- 4.5. To ensure adequate scrutiny of performance across all Resources, individual Resource Committees receive details of all 'red' measures relating to that Resource including management actions, where applicable. In addition, the Forum may consider those measures across all Resource Plans reporting a 'red' and/or 'amber' status.

The overall summary of Connect progress to date is as follows and performance should be considered in the context of the impact of responding to Covid 19:-

Status	Measures			
	Statistical	Project	Total	%
Blue	N/A	2	2	3%
Green	18	28	46	70%
Amber	3	3	6	9%
Red	1	0	1	1%
Report later/Contextual	10	1	11	17%
Totals	32	34	66	100 %

(Data correct as at 13 October 2022)

- 4.6. Progress for the period ending Quarter 2, 2022-23 on each of the six Connect Outcomes and the related achievements has been summarised in the following tables:-

4.6.1.

Connect Outcome	Communities and Environment					
Number of measures	Blue	Green	Amber	Red	Report later	Total
		1	8	1	1	2
Achievements	<p>The Roads, Transportation and Fleet Service was successful in winning the award for 'Most Effective in Road Safety, Traffic Management and Enforcement' at the Scottish Transport Awards which were held at the Radisson Blu Hotel in Glasgow on 29 September 2022.</p> <p>A comprehensive five year Litter Strategy for South Lanarkshire was approved by the Climate Change and Sustainability Committee in August 2022. The Strategy outlines how the Council, its partners, and the wider community can tackle the issues.</p> <p>The new Sustainable Development and Climate Change Strategy was approved by the Climate Change and Sustainability Committee in June 2022. The Strategy was prepared following extensive public engagement and builds on the successes of the previous strategy. The mission statement of the new Strategy is: <i>Our Future is Now: building a sustainable, climate resilient and net-zero South Lanarkshire together, in a fair and inclusive way</i></p> <p>On 13 July 2022, Justice Services participated in an Adult Support and Protection World Café Event with a variety of care homes. This included a presentation on Multi-Agency Public Protection Arrangements (MAPPA) procedures as they relate to care homes, with a particular focus on Environmental Risk Assessments to enhance knowledge of care home workers to risk assess service users, subject to MAPPA, who require residential care. It also involved a Q&A with care home staff.</p>					

4.6.2.

Connect Outcome	Education and Learning					
Number of measures	Blue	Green	Amber	Red	Report later	Total
		1	0	0	0	4
Achievements	<p>Scottish Education Awards 2022: The Making a Difference (Primary) Award was won by Netherburn Primary School. The award is for a primary school, or other establishment, (e.g. special school or all-through school), that can demonstrate its effectiveness in transforming the life chances of the children and young people which it serves.</p> <p>Scotland's Enterprising Schools Awards 2002: The Most Enterprising School Awards was won by Strathaven Academy. Awarded in response to the great work being done across the entire school to celebrate enterprise and ensure that enterprise is becoming embedded into the curriculum as standard.</p> <p>Developing Literacy: 770 people attended two family orientated events at Lanark Loch and Overtoun Park, Rutherglen to mark this year's International Literacy Day – Transforming Literacy Learning Spaces. The adult literacy team provided a range of literacy-based learning activities to help support adults and children's learning.</p>					

4.6.3.

Connect Outcome	Health and Wellbeing					
Number of measures	Blue	Green	Amber	Red	Report later	Total
		0	12	0	0	1
Achievements	<p>The annual progress report which summarises all the actions taken in terms of air quality has been submitted to Scottish Government and positive responses have been received from Scottish Government and SEPA. The Air Quality Action Plan measures are ongoing including Eco Stars, Walkcycle4air, Love to Ride</p>					

	South Lanarkshire, engine idling campaign works, vehicle emission testing and Beat the Street East Kilbride.
	Care Facilities Modernisation Programme: Work is progressing well on our new care campus in Blantyre, 19 out of the 20 technology enabled properties are now occupied with the last property being handed over mid-October due to further adaptations being made.
	New governance arrangements between South Lanarkshire Council and South Lanarkshire Leisure and Culture Ltd were approved at the South Lanarkshire Council meeting on 15 June 2022.
	Nurturing mental health: the power of positive relationships conference in September provided schools with a range of supports that are available to them in terms of Mental Health guidance and resources designed to help young people.

4.6.4.

Connect Outcome	Children and Young People					
Number of measures	Blue	Green	Amber	Red	Report later	Total
	0	3	0	0	2	5
Achievements	<p>Corporate Parenting: A dedicated young person's service has been established for young people in conflict with the law who are aged 12-18 years. This service promotes age-appropriate responses and child centred responses for children who may pose a risk of harm to others. A pan-Lanarkshire pilot targeting young people who are jointly reported to be retained within the children's hearing service where possible is commencing in November 2022.</p> <p>Scottish Education Awards 2022: South Lanarkshire Council Education Resources won the Community Learning and Development Award for the Mobilize Music Project run by our Youth Family and Community Learning Service. The award recognises and celebrates the integral contribution of CLD to improving the educational outcomes and life chances of our children and young people.</p> <p>GTCS - Excellence in Professional Learning Award for Schools and Learning Communities: Larkhall Academy and St Andrew's and St Bride's High School achieved the General Teaching for Scotland, Excellence in Professional Learning Award and Quality Mark status. This award celebrates and recognises schools and learning communities that support and lead professional learning which has a significant and sustained impact on teachers, classroom practice and learners.</p>					

4.6.5.

Connect Outcome	Housing and Land					
Number of measures	Blue	Green	Amber	Red	Report later	Total
	0	10	2	0	2	14
Achievements	<p>In June 2022 work with residents of the Council's Gypsy/Traveller sites was recognised at a national level with the award of the Municipal Journals "Innovation in Building Diversity and Inclusion Award"</p> <p>The draft Local Housing Strategy 2022-27 was developed in conjunction with partners, with consultation running through to the end of October 2022.</p>					

4.6.6.

Connect Outcome	Our Economy					
Number of measures	Blue	Green	Amber	Red	Report later	Total
	0	8	3	0	0	11
Achievements	The first face-to-face 'Lanarkshire Women in Business' event was held in June 2022, with more than 70 local businesses attending the event at the Strathaven					

	Hotel. A follow up event was held at the Excelsior Stadium in August 2022. Lanarkshire Women in Business events are targeted to aspiring and existing business women as well as those working in business seeking personal and professional development.
	The Blantyre Town Centre Strategy and Action Plan was approved at Community and Enterprise Resources Committee on 4 October 2022.

- 4.7. In addition to working towards the six Connect Outcomes, the Council will continually aim to improve and ensure effective and efficient use of resources, and that business will be conducted with integrity and transparency and will operate to the highest standards. In order to monitor and report progress against these values, Resource Outcomes have also been identified, under the heading Delivering the Plan and achieving Best Value. Progress on this and the related achievements have been summarised in the following table:-

Delivering the Plan and achieving Best Value						
Number of measures	Blue	Green	Amber	Red	Report later	Total
	0	5	0	0	0	5
Achievements	Contract negotiations are now complete in relation to the Social Care Case Management system, with Liquidlogic being awarded the contract. The project is now progressing to the implementation stage and a Project Plan has been established and presented to the Project Review Board. To date, all milestones remain on track.					
	Upgraded Audio Visual systems within the Council Chambers.					
	Refreshed network equipment across the schools' estate					
	During the period 1 April to 30 September 2022, Council employees completed 59,196 eLearning modules. In the same period, 3,751 employees attended 665 classroom-based events, and 1,053 employees attended 112 virtual online events.					

- 4.8. Report later/contextual
Measures in the quarterly progress reports which are not red, amber or green can be assigned a status of 'report later' or 'contextual'. Of the 6 measures identified in these categories at Quarter 4 2021-22, 4 are contextual measures, for which figures were provided in the Q4 report. One indicator is part of the Local Government Benchmarking Framework (LGBF) suite, for which the 2021-22 results will not be published until February 2023. The final measure relates to the 3 year business survival rate – the Office of National Statistics publish this and the most recent results relate to 2017-20. No further action is required.

5. Employee Implications

- 5.1. The priorities noted within the Council Plan inform the Resource Plans and in turn the Performance Appraisal process for individual employees.

6. Financial Implications

- 6.1. Provision for meeting the Council Plan's outcomes is reflected in both the Revenue and Capital budgets, and longer term, within the framework of the Council's approved Financial Strategy.

7. Climate Change, Sustainability and Environmental Implications

- 7.1. There are no climate change, sustainability or environmental implications arising from this report

8. Other Implications

- 8.1. A significant element of the delivery of the outcomes in the Community Plan 2022 to 2032 will come through the achievement of the actions contained within Connect.

9. Equality Impact Assessment and Consultation Arrangements

- 9.1. Equality Impact Assessments will be undertaken in line with the various actions within Connect as appropriate.
- 9.2. Many of the priorities, outcomes and actions detailed within the plan reflect ongoing work programmes implemented to address local and national priorities. Extensive consultation, therefore, has already taken place in relation to a significant proportion of the priorities, outcomes and actions outlined in the plan.

Paul Manning

Executive Director (Finance and Corporate Resources)

16 November 2022

Link(s) to Council Values/Priorities/Outcomes

- ◆ The Council Plan 2022-27 reflects the overarching vision of South Lanarkshire Council and details its values, priorities and outcomes, including links to the Community Planning Partnership

Previous References

- ◆ Performance and Review Scrutiny Forum 16 August 2022 - Connect Quarter 4 Progress Report 2021-22

List of Background Papers

- ◆ Council Plan Connect 2022-27: approved by South Lanarkshire Council on 15 June 2022

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

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