

## Connect Quarter 2 to Quarter 4 2020-21 scrutiny of change in RAG status

Measure	Q2 Status	Q4 Status	Q4 Comments
% of standard adaptations to council houses within agreed appointment times	Green	Red	Drop in performance due to COVID-19 pandemic, tenants refusing access because they or another member of their household is self-isolating.
Rent collected as a % of rent due in the year (SSHC) (RP)	Amber	Green	Target achieved.
Measure the number of recycled items through the joint store (Equipu) and monitor the impact on efficiency.	Report Later	Green	The data for P13 is not yet available, however, for P1-12 the recycling activity through the joint store is as below:- No of items - 1,578 Cost of items - £222,419 Value of items - £459,086 Since April there has been a saving for the council of £238,236.
Percentage of streets found to be acceptable during survey	Green	Report Later	This is a Local Government Benchmarking Framework (LGBF) indicator. 2020-21 information will not be available until January 2022. Generally South Lanarkshire Council scores higher for its street cleansing service than the Scottish average, with 94.8% of streets surveyed found to be of an acceptable standard during 2019-20. This cleanliness score places South Lanarkshire Council 10th of the 31 participating local authorities. Although this is slightly down on the 2018-19 figure, it is higher than both the national and family group averages. Final validation score to be completed by Keep Scotland Beautiful in April, once complete this score will be added to our internal audits to provide overall score for the year.
Land Audit Management System grounds maintenance score (measures quality of grounds maintenance service, based on 6 surveys per year)	Report Later	Green	Due to Covid-19 restrictions only 3 surveys have been carried out this year. The scores were as follows: December 2020 – 72 February 2021 – 71 March 2021 – 72 This gives an overall average score of 72.
Percentage of total household waste that is recycled	Report Later	Amber	This is a Local Government Benchmarking Framework (LGBF) indicator. 2020-21 information will not be confirmed until January 2022. The figure shown is provisional. The percentage of total household waste recycled increased in 2019-20 and is now above the Scottish average. High performing Household Waste and Recycling Centres (HWRCs) as well as improvements in the quality of recyclable material collected from the kerbside have contributed to the increase in recycling rates.
Number of jobs created or sustained per annum as a direct result of Economic Development intervention	Amber	Green	Resources were reprioritised during 2020-21 to focus on supporting businesses forced to close or operate under strict restrictions as a consequence of the global Covid-19 pandemic. The Covid-19 support being delivered on behalf of the Scottish Government does not require the collection of employee data, and so an exact figure is unable to be provided for the Covid-19 related support. However, given that over 3,000 businesses have been supported, it follows that this has contributed to sustaining employment and will easily surpass the target of 350 jobs sustained.

% of council dwellings that are Energy Efficiency Standard for Social Housing (EESH) (LGBF)	Report Later	Green	The year end figure of 93.88% exceeds the expected compliance rate.
% of Council stock meeting the SHQS (% of dwellings meeting SHQS) (LGBF)	Report Later	Green	Due to COVID-19 restrictions we are narrowly below target, although up from last year.
Numbers of learners who achieve the Curriculum and Excellence levels	Report Later	Contextual	The Scottish Government cancelled the collection of Curriculum for Excellence levels in session 2019/20 due to the Coronavirus pandemic.
Improve the attendance of children and young people at school	Green	Amber	The impact of the Covid-19 pandemic on attendance needs to be taken into account when reviewing the figure. In addition, the Scottish Government took the decision to suspend attendance at school in March 2020.
Reduce the number of exclusions (openings per 1,000 pupils) of children and young people in all schools	Report Later	Green	The impact of the Covid-19 pandemic needs to be taken into account when reviewing the exclusion figure as it does not relate to a full academic session. The Scottish Government took the decision to suspend attendance at school in March 2020.
Reduce the gap for positive destination outcomes for those pupils in the most deprived 20% data zones	Report Later	Amber	The percentage of all pupils and the most deprived group entering positive destinations both reduced in 2019/20. The impact of the Covid-19 pandemic needs to be taken into account when reviewing the figures.
Percentage of pupils entering positive destinations	Report Later	Green	The percentage of pupils entering positive destinations fell slightly at both national and local levels. South Lanarkshire remains above the national level (93.4).
Percentage of our road network that should be considered for maintenance treatment	Report Later	Amber	Emerging Society of Chief Officers of Transportation in Scotland (SCOTS) Road Condition Index (RCI) survey results for the period covering 2018 to 2020 indicate that 30.6% of our road network should be considered for treatment, compared to our previous figure of 30.3%. Although this is a slight regression, the RCI network condition is 5.0% better than the Scottish average at 35.5% and that places South Lanarkshire in 8th position for the 32 local roads authorities.
Workforce Plans reconfigured and reported to committees	Report Later	Green	Workforce planning over the last year has had to adjust in the response to the covid pandemic. A paper was taken to the recovery board detailing the resource plan and response during this last year. An interim workforce plan for the Health and Social Care Partnership was completed by the end of April 2021
Provide support, guidance and challenge to schools through training, sharing of best practice and through the development of self-improving networks	Green	Complete	All establishments completed a remote learning audit at the beginning of lockdown (January 2021) and at the end period of the recent lockdown to evaluate the provision on offer to learners. Almost all establishments were able to offer live interactions in all classes by the end of the lockdown period, and staff continued to be fully supported through the delivery of high quality Career Long Professional Learning (CLPL) and the SLC2 Learning Centre. A report has been produced which outlines all findings from the audit which will enable us to assess the quality of offer and share best practice. Quality Link Officers have continued to support and challenge schools on the quality of their remote learning offer. School leaders have continued to respond confidently to the needs of their school community and are well placed for the return of all learners on a full time basis.

Adjust the current suite of employability programmes to operate in a Covid safe way and match the changed service need	Report Later	Green	A new digital approach to delivering employability as a result of COVID-19 challenges has led to the development of new digital employability delivery modules and the use of MS Teams to engage with participants and employers using the functions of on-line group activity and one-to-one support.
Progress/deliver walking and cycling projects/schemes in line with agreed capital programme	Green	Amber	<p>A number of cycling and walking projects are progressing and these are listed below:-</p> <p>1) Active Travel Studies - The three studies for the Carluke and Law area / Lanark and Hamilton are complete and available on the Council's website. A consultant has been appointed to undertake three further studies in Bothwell, Uddingston and Blantyre Area / Strathaven, Stonehouse and surrounding villages and Larkhall. These are scheduled for completion in April 2021.</p> <p>2) East Kilbride Cycle Network - This project on West Mains Road is split into phases to reflect current and anticipated future funding availability as well as connecting into the East Kilbride Rail Corridor Enhancement project being taken forward by Network Rail. Construction of a section on West Mains Road between Strathfillan Road to Torrence Road has recently been completed. A further phase from this point to the east of Kirktonholm Road is currently being constructed and will be completed in May 2021.</p> <p>3) Pedestrian and Cycle Counting equipment - Units have been installed at several locations, on B7056 Yieldshields Road, near Carluke / Ryflat Road, near Carstairs / Old Wishaw Road, Carluke / Station Road, Bothwell and West Mains Road, East Kilbride.</p> <p>4) Cycle Parking Provision in Town Centres - Works are complete at 6 locations (Main Street, Uddingston / Main Street, Rutherglen / Glasgow Road Blantyre / Almada Street, Hamilton / Alberta Avenue, East Kilbride and Hamilton Road, Halfway).</p> <p>5) Cycle Shelters and parking stands in schools - Works are complete at 3 locations (Kirklandpark Primary School, Strathaven / Muiredge Primary School, Uddingston / Cathkin Primary School, Rutherglen.</p> <p>6) Cycle Route designs currently being taken forward in 9 project locations (Bothwell/Uddingston Cycle Network (NCN74 Raith to NCN75 Uddingston / Clydesdale Cycle Network (Larkhall to Blackwood/Carluke to Carstairs / Carluke and Law / Hamilton / Lanark / Cambuslang / Newton.</p> <p>7) Car Free Zones at Schools - 2 schools (Burnside Primary School and St Joseph's Primary School) will have zones in place after the summer holidays in August 2021 now that Covid-19 restrictions are easing.</p>
Risk register is regularly reviewed, agreed and updated through the Performance and Continuous Improvement Groups and Social Work Governance Group	Green	Complete	The annual risk register was presented and approved at Social Work Committee on 20 January 2021. The Corporate Risk Register is currently under review and the Social Work Risk Register and associated risk scorecards will be reviewed in line with the three lines of defence model. A report will be presented to Social Work Resources Committee in November 2021.

Ensure that Scottish Government Performance Reports are submitted within timescale: LAAC; Child Protection; Justice Services; Mental Health; Learning Disability; Homecare and Respite	Green	Complete	All statutory returns due from 1 April 2020 to 31 March 2021 have been completed and submitted within agreed timescales.
Inform and upskill South Lanarkshire communities to enable them to engage in Participatory Budgeting (PB) processes	Amber	Green	Social media materials and presentations for delivery to groups are available and distribution will now be increased in light of the Council's agreement of the forward spend on mainstream PB.
Programmes, services, and events delivered to businesses around sectors, location, and themes (e.g. food and drink, tourism, construction, low carbon, innovation, internationalisation, collaboration, and young enterprise)	Amber	Green	Recruitment of new economic development officers completed with a view to focussing on key sector development. While new recruits have been required to assist with Covid-19 pandemic response, progress has been made in terms of working with the Food and Drink sector in collaboration with Scotland Food and Drink and emerging business group. Planning underway for Construction and third sector events. Work has also begun in collaboration with VisitScotland, partners and stakeholders to re-establish Tourism network and support across Lanarkshire.
Primary Schools Modernisation Programme - Support for Early Years Programme - Growth and Capacities Programme	Green	Complete	131 Primary Schools/ Nurseries completed.
Develop an Economic Response, Recovery and Renewal Strategy framed around three themes: People, Place and Business	Green	Amber	Work commenced on the development of a coordinated Lanarkshire wide economic recovery plan and the first two meetings were held of the newly established pan-Lanarkshire Economic Forum (LEF) The new strategy will be presented for Committee approval in September 2021.
Provide professional learning activities which support learning and teaching in line with the National Improvement Framework and which will deliver better outcomes for learners	Green	Complete	Professional learning activities continue to be delivered by a range of members of the Curriculum and Quality Improvement Service. These all lead to delivering better outcomes for learners in our establishments by increasing staff awareness, knowledge and understanding of areas of the curriculum and pedagogy which are unique to each establishment and the individual staff members within it. Over the last period, these have had a digital focus due to the learning and teaching climate at the time. These will continue to be shared remotely to increase the accessibility and attendance of participants.
Creation of new Digital Strategy to cover 2020-2023	Report Later	Green	Started with initial meetings with key stakeholders. The creation of a new digital strategy was delayed by Covid-19 and is now included in Resource Plan Actions for 2021/22
Digital transformation of customer facing services, including vanguard projects on data integration, business intelligence and artificial intelligence.	Report Later	Amber	This project is related to the customer services review, which was delayed by COVID-19. The Customer Services Review is now expected to commence in June 2021. Opportunities for investment in digital projects will be identified as part of this review and, depending upon approval routes and procurement options, it may be possible to deliver on some of this in 2021-22.

Progress Community Growth Area sites in accordance with criteria and programme specified in South Lanarkshire Local Development Plan and City Deal	Report Later	Green	Construction activity was halted in quarter one and part of quarter two as a result of Covid-19 restrictions. Building sites returned to work in July 2020 and housing land monitoring carried out since then has shown completion rates are healthy.
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