

Report

Report to: **Social Work Resources Committee**
Date of Meeting: **10 November 2021**
Report by: **Director, Health and Social Care**

Subject: **Care Inspectorate Updates for Registered Social Work Services**

1. Purpose of Report

1.1. The purpose of the report is to:-

- ♦ provide the Committee with an update in relation to the inspections that have taken place from the Care Inspectorate and updates in relation to the grades across the Registered Services managed by Social Work Resources

2. Recommendation(s)

2.1. The Committee is asked to approve the following recommendation(s):-

- (1) that the contents of this report is noted.

3. Background

- 3.1. The Care Inspectorate have a duty to inspect Registered Care Services. South Lanarkshire have 39 Registered Services. Care Inspectorate Grades are reported nationally on the Care Inspectorate website for public information. [Datastore \(careinspectorate.com\)](https://www.careinspectorate.com). It has been agreed that a six-monthly update report for all Registered Services will be presented at relevant boards and forums so members have an overview of Care Inspectorate activity and reporting of grades both up and down over the past six month period. There will therefore be two Care Inspectorate update reports to the relevant board and committee for noting.
- 3.2. The Care Inspectorate continues to regulate and inspect our 39 Registered Care Services which include: six care homes for older people; 13 Day Centre's for older people; six Adult Lifestyles Centre's; one Adult Community Support Services (one closed); six Care Homes for children and young people; three Child and Family Services (Fostering, Adoption and Supported Carers); and four Home Care Services. Since the last update in March 2021, two inspections took place. The details of the Social Work Registered Care Service inspection summary is included in Appendix 1.
- 3.3. It should be noted that due to the COVID-19 Pandemic the activity in relation to Care Inspectorate scrutiny has significantly reduced. The appendix attached therefore shows the dates of the last inspection and grades. Inspections are not routinely undertaken on an annual basis and the inspection should be proportionate for services. However, Registered Services such as Care Homes and Care at Home, result in annual scrutiny. The data therefore in the appendix represents the most recent inspection information that is in the public domain.

3.4. Recent Inspections

- 3.4.1. Prior to lockdown the Care Inspectorate had concerns about the performance of two of our Care at Homes Services. As previously reported these services are now performing at an adequate and good level, and continue to work on improvement action plans.

Care service	Inspection date	Care Support and	Staffing	Management and Leadership	Peoples Wellbeing
Hamilton / Blantyre	17/06/2021	3	NA	NA	3
Rutherglen	24/11/2020	3	4	4	4

- 3.4.2. The Care Inspectorate are now inspecting services under their Quality Inspection Framework Evaluation which poses the following questions:

- ◆ how well do we support people's wellbeing?
- ◆ how good is our leadership?
- ◆ how good is our staff team?
- ◆ how good is our setting?
- ◆ how well is care and support planned?
- ◆ how good is our Care and Support during the Covid Pandemic?

- 3.4.3. The table below shows how Rutherglen Care at Home grades are represented on the Care Inspectorate website.

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Quality Inspection Framework evaluations

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Date	How well do we support people's wellbeing?	How good is our leadership?	How good is our staff team?	How good is our setting?	How well is care and support planned?
24 Nov 2020	4 Good (I)	4 Good (I)	4 Good (I)	Not Assessed	3 Adequate (I)
24 Nov 2020	How good is our care and support during the COVID-19 pandemic?				
	4 - Good (I)				

Quality grades

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Date	Care and Support	Environment	Staffing	Management and Leadership
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4. Summary

- 4.1. The appendix gives a breakdown of the grades across the Service and a six-monthly update will be provided in relation to the Registered Services across the Resource.

5. Employee Implications

- 5.1. There are no employee implications associated with this report.

6. Financial Implications

- 6.1. There are no financial implications associated with this report.

7. Climate Change, Sustainability and Environmental Implications

- 7.1. There are no implications for climate change in terms of the information contained in this report.
- 7.2. There are no implications for sustainability in terms of the information contained in this report.
- 7.3. There are no implications for the environment in terms of the information contained in this report.

8. Other Implications

- 8.1. There are no additional risk implications associated with this report.
- 8.2. Failure to maintain the Health and Care Standards in the delivery of Registered Services will result in reputational damage, as well as risk to individuals in the failure of Services to provide adequate care standards

9. Equality Impact Assessment and Consultation Arrangements

- 9.1. This report does not introduce a new policy, function, or strategy, or recommend a change to existing policy, function or strategy and therefore no impact assessment is required.
- 9.2. There is also no requirement to undertake any consultation in terms of the information contained in this report.

Soumen Sengupta

Director, Health and Social Care

6 October 2021

Link(s) to Council Values/Ambitions/Objectives

- ◆ focused on people and their needs
- ◆ working with and respecting others
- ◆ accountable, effective, efficient and transparent

Previous References

- ◆ Social Work Resources Committee – 17 March 2021

List of Background Papers

- ◆ None

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

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