

# Report

Report to:	<b>Social Work Resources Committee</b>
Date of Meeting:	<b>17 March 2021</b>
Report by:	<b>Director, Health and Social Care</b>

Subject:	<b>Care Inspectorate Updates for Registered Social Work Services</b>
----------	--

## 1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ provide the Committee with an update in relation to the inspections that have taken place from the Care Inspectorate and updates in relation to the grades across the Registered Services managed by Social Work Resources

## 2. Recommendation(s)

2.1. The Committee is asked to approve the following recommendation(s):-

- (1) that they note contents of this report.

## 3. Background

- 3.1. The Care Inspectorate have a duty to inspect Registered Care Services. South Lanarkshire have 42 Registered Services. Care Inspectorate Grades are reported nationally on the Care Inspectorate website for public information. It has been agreed that a six-monthly update report for all Registered Services will be presented at relevant boards and forums so members have an overview of Care Inspectorate activity and reporting of grades both up and down over the past six month period. There will therefore be **two** Care Inspectorate update reports to the relevant board and committee for noting.
- 3.2. The Care Inspectorate continues to regulate and inspect our 42 Registered Care Services which include: eight care homes for older people; 13 Day Centre's for older people; six care homes for children and young people; three Child and Family Services (Fostering, Adoption and Supported Carers); six Adult Lifestyles Centre's; two Adult Community Support Services and four Home Care Services. During 2019/20, 19 inspections took place. The details of the Social Work Registered Care Service inspection summary is included in Appendix 1.
- 3.3. It should be noted that due to the COVID-19 Pandemic the activity in relation to Care Inspectorate scrutiny has significantly reduced. The appendix attached therefore shows the dates of the last inspection and grades. Inspections are not routinely undertaken on an annual basis and the inspection should be proportionate for services. However, Registered Services such as Care Homes and Care at Home, result in annual scrutiny. The data therefore in the appendix represents to the most recent inspection information that is in the public domain.

### 3.4. Recent Inspections

3.4.1. Notwithstanding the reduced scrutiny activity from the Care Inspectorate, they conducted inspections on two of our Care at Home services as a result of poor inspection just prior to lock down. (Hamilton and Rutherglen/Cambuslang). This resulted in the Partnership to self-impose temporary moratoriums on the two localities. The period of moratorium gave time to evaluate what was working well and what needed to be improved while still ensuring that all people who required a Homecare Service and all staff were still supported to the highest possible standard. We continued to work closely with the Care Inspectorate and our staff to make improvements.

3.5. Hamilton Update October 2020 - Following re-inspection and reflecting the work and commitment of staff, the Improvement Notice has been lifted for Hamilton and the Care Inspectorate have regraded the service to:

- ◆ Quality Care and Support – Grade 3
- ◆ Quality of Staff – Grade 2
- ◆ Quality of Management and Leadership – Grade 3

3.6. It should be noted however, that these grades have not transferred into a public document as this was a follow-up to the Improvement Notice.

3.7. Rutherglen Update November 2020 – the Care Inspectorate have also re-inspected the Rutherglen Service and the Care Inspectorate have reported their assurance in the running of the Service. The verbal feedback to date has been that the grades will now be increased. The final report is yet to be published however, the progress has been recognised in relation to the improvements in this Service.

## 4. Summary

4.1. The appendix gives a breakdown of the grades across the Service and a six-monthly update will be provided in relation to the Registered Services across the Resource.

## 5. Employee Implications

5.1. There are no employee implications in relation to this report.

## 6. Financial Implications

6.1. There are no financial implications in relation to this report.

## 7. Climate Change, Sustainability and Environmental Implications

7.1. There are no implications for Climate Change associated with this report.

7.2. There are no sustainable development issues associated with this report.

7.3. There are no environment Implications associated with this report.

## 8. Other Implications

8.1. Failure to maintain the Health and Care Standards in the delivery of Registered Services will result in reputational damage, as well as risk to individuals in the failure of Services to provide adequate care standards.

## 9. Equality Impact Assessment and Consultation Arrangements

9.1. This report does not introduce a new policy, function, or strategy, or recommend a change to existing policy, function or strategy and therefore no impact assessment is required.

**Val de Souza**  
**Director, Health and Social Care**

22 February 2021

**Link(s) to Council Values/Ambitions/Objectives**

- ◆ focused on people and their needs
- ◆ working with and respecting others
- ◆ accountable, effective, efficient, and transparent

**Previous References**

- ◆ none

**List of Background Papers**

Appendix 1 - Care Inspectorate Grades

**Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Liam Purdie, Head of Children and Justice Services and Chief Social Work Officer

Ext: 4887 (Phone: 01698 454887)

Email: [liam.purdie@southlanarkshire.gov.uk](mailto:liam.purdie@southlanarkshire.gov.uk)