

# Report

Report to:	<b>Community and Enterprise Resources Committee</b>
Date of Meeting:	<b>28 September 2021</b>
Report by:	<b>Executive Director (Community and Enterprise Resources)</b>

Subject:	<b>Community and Enterprise Resource Plan - Quarter 4 Progress Report 2020/2021</b>
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## 1. Purpose of Report

1.1. The purpose of the report is to: -

- provide the Community and Enterprise Resource Plan Quarter 4 Progress Report 2020/2021, for the period 1 April 2020 to 31 March 2021

## 2. Recommendations

2.1. The Committee is asked to approve the following recommendations:-

- (1) that the Community and Enterprise Resource Plan Quarter 4 Progress Report 2020/2021, as summarised in paragraph 5.2. and attached as Appendix 2 of this report, be noted;
- (2) that the key achievements made by the Resource to date, as detailed in paragraph 5.3. of this report, be noted;
- (3) that it be noted that there were no areas for improvement and associated management actions, as detailed in paragraph 5.4. of this report; and
- (4) that the additional scrutiny of changes in red/amber/green (RAG) status between Quarter 2 and Quarter 4, as summarised at paragraph 5.5 and detailed at Appendix 3 of this report, be noted.

## 3. Background

3.1. The Community and Enterprise Resource Plan 2020/2021 was approved by Committee on 15 September 2020 and set out the objectives and actions to be managed and delivered by the Resource for the financial year 2020/2021.

3.2. The Resource Plan follows the agreed corporate structure and style. The Plan is a key element of the Council's performance management arrangements and provides details of the context within which the Resource operates and establishes actions and measures for the year ahead based on the Priorities set out in the Council Plan Connect 2017 to 2022.

3.3. Due to the COVID-19 pandemic, the Council was forced to suspend or reduce a number of services that could not be continued in full due to government advice, including adhering to physical distancing requirements for residents and for staff. The Council was also obliged to redirect resources so that it could deliver vital new services and supports for individuals, communities and businesses. There has, therefore, been an inevitable impact on performance in some areas.

#### 4. Resource Objectives 2020/2021

- 4.1. The Resource established a number of objectives to support the delivery of the Connect Priorities in 2020/2021. These are detailed at Appendix 1.

#### 5. Quarter 4 Progress Report 2020/2021

- 5.1. Progress against all Resource Plan measures is contained in the Quarter 4 Progress Report 2020/2021, attached as Appendix 2. This report has been produced from the council's performance management reporting system IMPROVe, and uses a traffic light format with the following definitions to give a status report on each measure:

Status	Definition
Blue	Project complete
Green	The timescale or target has been met as per expectations
Amber	There has been minor slippage against timescale or minor shortfall against target
Red	There has been major slippage against timescale or major shortfall against target
Report later	The information is not yet available to allow us to say whether the target has been reached or not. This will be reported when available
Contextual	Included for 'information only', to set performance information in context

- 5.2. The overall summary of progress to date is as follows:

Status	Measures			
	Statistical	Project	Number	%
Blue	0	0	0	0.0%
Green	13	15	28	58.3%
Amber	4	8	12	25.0%
Red	0	0	0	0.0%
Report later/Contextual	8	0	8	16.7%
<b>Totals</b>	<b>25</b>	<b>23</b>	<b>48</b>	<b>100 %</b>

(Data correct as at 20 May 2021)

- 5.3. Key achievements for 2020/2021, are noted below:

##### 5.3.1.

Connect Priority	Promote sustainable and inclusive economic growth and tackle disadvantage
Resource Objective	Achievement
All roads, footways and bridges and associated infrastructure are safe and fit for purpose	<p>The commencement of the carriageway resurfacing programme for 2020/2021 was delayed until July 2020 as a result of restrictions associated with COVID-19. In addition, the service was required to complete outstanding work from the previous financial year which had been left unfinished as a result of lockdown restrictions. The target for 2020/2021 was reduced to 2% as a result of the delay, as well as increases in construction costs associated with the Scottish Government restrictions. With appropriate measures put in place for works to continue, and a concerted effort from all involved in the Service, 3.1% of the road network was resurfaced during 2020/2021.</p> <p>Provisional casualty figures for the full year of 2020 are significantly reduced compared to 2019 (316 casualties in</p>

	2020 compared to 431 casualties in 2019), although these are provisional figures and additional records may be added. It is recognised that the impacts of COVID-19 restrictions on travel patterns will have influenced the number of accidents and casualties occurring on the road in 2020.
South Lanarkshire is an attractive place to start, grow and locate a business	Approximately 3,075 businesses, including sole traders and self-employed, were supported through a range of COVID-19 business grants and other business support for the year 1 April 2020 to 31 March 2021. New economic development officers were recruited to focus on key sector development. While these new recruits have been required to assist with the COVID-19 pandemic response, progress has been made in terms of working with the Food and Drink sector in collaboration with <i>Scotland Food and Drink</i> . Planning is underway for construction and third sector events, and work has also begun in collaboration with VisitScotland, partners and stakeholders to re-establish a Tourism network and support across Lanarkshire.
A fairer, inclusive, sustainable and low carbon local economy	A pan-Lanarkshire Economic Forum (LEF) has been established with the purpose of:- <ul style="list-style-type: none"> <li>• Planning and coordinating a Lanarkshire wide economic recovery activity based around People, Place and Business themes.</li> <li>• Developing recovery and review planning that maintains the flexibility to adapt to short, medium and long term horizon scanning.</li> <li>• Ensuring the active liaison, co-ordination, and cooperation between all partners.</li> </ul>

<b>Connect Priority</b>	<b>Ensure communities are safe, strong and sustainable</b>
<b>Resource Objective</b>	<b>Achievement</b>
The Council addresses climate change by reducing greenhouse gas emissions, adapting to the impacts of climate change, and acting sustainably	A 28% reduction in vehicle emissions was achieved during 2020/2021. This is a significant reduction, however, it should be understood in the context of COVID-19, which has resulted in fewer vehicle journeys being made in the last year than would normally be the case. It is nevertheless a positive outcome and Fleet Services will continue to work with Resources to reduce vehicle use and emissions in 2021/2022.

<b>Connect Priority</b>	<b>Improve health, care and wellbeing</b>
<b>Resource Objective</b>	<b>Achievement</b>
All residents have the opportunity to access cultural, leisure and outdoor recreational	During 2020/2021, significant progress was made by the Cross Party Working Group (CPWG) in the review of leisure and culture in South Lanarkshire, including a detailed public consultation and engagement exercise.  The CPWG review has now concluded, and the outcomes

activities to help improve their wellbeing and quality of life	were approved by full Council on 23 June 2021.
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#### 5.4. Areas for improvement

There were no measures that have been classified as 'red' (major slippage against timescale or shortfall against target).

#### 5.5. Scrutiny of change in RAG status

A further analysis introduced to aid scrutiny of performance, is to highlight and explain all measures that have changed RAG status from Quarter 2 to Quarter 4. A summary of the measures falling into this category of further scrutiny is included at Appendix 3. It should be noted that the measures with a 'report later' status (5 measures – 10.4%) will be followed up and reported to Community and Enterprise Resources Committee later in the year.

### 6. Employee Implications

6.1. The objectives noted within the Resource Plan will inform the Service Action Plans, where applicable, and in turn the Performance Appraisal process for individual employees.

6.2. Absence statistics are monitored and reported through the council-wide workforce monitoring report which is presented to each Resource Committee and the Employees Issues Forum. The absence rate for Community and Enterprise Resources from April 2020 to March 2021 was 5.1%, which is higher than the Council-wide figure of 4.2%.

### 7. Financial Implications

7.1. The objectives within the Resource Plan are reflected in the respective annual Resource Revenue and Capital budgets and, longer term, within the framework of the Council's approved Financial Strategy.

### 8. Climate Change, Sustainability and Environmental Implications

8.1. There are no climate change or environmental implications as a result of this report, however, a number of actions within the Resource Plan contribute positively to the Council's Sustainable Development and Climate Change Strategy.

8.2. The Resource Plan takes into account Resource responsibilities in relation to sustainable development and climate change.

### 9. Other Implications

9.1. The Community Plan 2017 to 2027 was agreed at the Community Planning Partnership Board on 11 October 2017. A significant element of the delivery of the outcomes in the Community Plan will come through the achievement of the actions contained within Connect.

9.2. Resource Plan actions are assessed as part of the Resource's risk management arrangements and relevant issues have been added to the Resource Risk Register.

### 10. Equality Impact Assessment and Consultation Arrangements

10.1. Many of the actions detailed within the Resource Plan reflect ongoing strategies and policies which will be or have been the subject of consultation and equality impact assessment.

**Michael McGlynn**  
**Executive Director (Community and Enterprise Resources)**

27 August 2021

**Link(s) to Council Values/Ambitions/Objectives**

- ◆ The Resource Plan has been structured upon the Vision, Values and Priorities in the Council Plan Connect 2017 to 2022

**Previous References**

- ◆ Community and Enterprise Resources Quarter 2 Progress Report 2020/2021 - 16 February 2021

**List of Background Papers**

- ◆ Council Plan Connect 2017 to 2022 – endorsed by the Executive Committee on 8 November 2017 and approved by the full Council on 6 December 2017:
- ◆ Mid-term review of Connect endorsed by the Executive Committee 24 June 2020
- ◆ Community and Enterprise Resources Plan 2020/2021 – approved by Community and Enterprise Resources Committee on 15 September 2020

**Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact: -

Gillian Simpson (Development Adviser)

Ext: 5717 (Tel: 01698 455717)

E-mail: [gillian.simpson@southlanarkshire.gov.uk](mailto:gillian.simpson@southlanarkshire.gov.uk)

## Community and Enterprise Resource Objectives 2020/2021

Connect Priority	Resource Objectives
<p><b>Ensure communities are safe, strong and sustainable</b></p>	<ul style="list-style-type: none"> <li>• High-quality streets, parks and other public areas ensures South Lanarkshire is a place where people want to live, work and visit.</li> <li>• Successful and sustainable communities.</li> <li>• The Council addresses climate change by reducing greenhouse gas emissions, adapting to the impacts of climate change, and acting sustainably.</li> <li>• Consumers and communities are protected, and public health is safeguarded.</li> <li>• Vacant, derelict and contaminated land is brought back into productive use.</li> <li>• Physical development and land use in the area is enabled, guided and controlled to help facilitate economic growth.</li> </ul>
<p><b>Promote sustainable and inclusive economic growth and tackle disadvantage</b></p>	<ul style="list-style-type: none"> <li>• A fairer, inclusive, sustainable and low carbon local economy.</li> <li>• South Lanarkshire is an attractive place to start, grow and locate a business.</li> <li>• All roads, footways and bridges and associated infrastructure are safe and fit for purpose.</li> <li>• Road and transportation infrastructure supports new development, enables use of public transport and encourages active travel.</li> </ul>
<p><b>Get it right for children and young people</b></p>	<ul style="list-style-type: none"> <li>• No Resource Objectives for this priority.</li> </ul>
<p><b>Improve health, care and wellbeing</b></p>	<ul style="list-style-type: none"> <li>• All school and nursery children have access to nutritious school meals.</li> <li>• All residents have the opportunity to access cultural, leisure and outdoor recreational activities to help improve their wellbeing and quality of life.</li> </ul>
<p><b>Delivering the Plan and achieving Best Value</b></p>	<ul style="list-style-type: none"> <li>• Deliver and communicate the Council Plan and ensure high standards of governance.</li> </ul>