

Tuesday, 30 August 2022

**Dear Councillor** 

# **Finance and Corporate Resources Committee**

The Members listed below are requested to attend a meeting of the above Committee to be held as follows:-

Date: Wednesday, 07 September 2022

Time: 14:00

Venue: Hybrid - Council Chamber, Council Offices, Almada Street, Hamilton,

ML3 0AA

The business to be considered at the meeting is listed overleaf.

Yours sincerely

# Cleland Sneddon Chief Executive

#### **Members**

Lesley McDonald (Chair), Walter Brogan (Depute Chair), Celine Handibode (Depute Chair), Joe Fagan (ex officio), Alex Allison Mathew Buchanan, Andy Carmichael, Maureen Chalmers, Margaret Cooper, Andrea Cowan, Maureen Devlin, Colin Dewar, Mary Donnelly, Grant Ferguson, Gladys Ferguson-Miller, Graeme Horne, Martin Hose, Katy Loudon, Hugh Macdonald, Catherine McClymont, Elaine McDougall, Mark McGeever, Richard Nelson, Mo Razzaq, John Ross, Graham Scott

### **Substitutes**

John Bradley, Archie Buchanan, Ross Gowland, Gavin Keatt, Susan Kerr, Ross Lambie, Martin Lennon, Richard Lockhart, Carol Nugent, Norman Rae, Dr Ali Salamati, David Watson

# **BUSINESS**

1	Declaration of Interests	
2	Minutes of Appeals Panel Minutes of the Appeals Panel held on 9 and 11 August 2022 submitted for approval as a correct record. (Copy attached)	5 - 8
M	onitoring Item(s)	
3	Revenue Budget Monitoring 2021/2022 - Finance and Corporate Resources Report dated 26 July 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	9 - 20
4	Revenue Budget Monitoring 2022/2023 - Finance and Corporate Resources Report dated 28 July 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	21 - 30
5	Capital Budget Monitoring 2021/2022 - Finance and Corporate Resources Report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	31 - 34
6	Capital Budget Monitoring 2022/2023 - Finance and Corporate Resources Report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	35 - 38
7	Finance and Corporate Resources – Workforce Monitoring – April to June 2022 Report dated 15 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	39 - 46
8	Council-wide Workforce Monitoring – April to June 2022 Report dated 15 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	47 - 68
9	Treasury Management Activity – 2022/2023 First Quarter Review Report dated 31 July 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	69 - 76
lte	em(s) for Decision	
10	Prudential Indicators, Treasury Management Activity and Annual Investment Report 2021/2022 Report dated 16 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	77 - 98
11	Revenue Collection and Approval for Write Offs – 2021/2022 Report dated 11 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	99 - 102
12	Revenue Collection and Approval for Write Offs Report dated 11 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	103 - 108

13	2022/2023 Information and Communication Technology (ICT) Asset Management Plan Report dated 15 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	109 - 128											
14	Finance and Corporate Resources Workforce Plan 2022 to 2025 Report dated 28 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)												
lte	Item(s) for Noting												
15	Common Good - Update Report dated 16 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	139 - 144											
16	Governance of Charitable Trust Funds – 2021/2022 Position Report dated 16 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	145 - 148											
17	Finance and Corporate Resource Plan Quarter 4 Progress Report 2021/2022 Report dated 27 June 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	149 - 170											
18	Finance and Corporate Resource Plan 2022/2023 Report dated 24 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	171 - 188											
19	Annual Procurement Report 2021/2022 Report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	189 - 234											
20	Procurement Strategy - Update Report dated 5 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	235 - 258											
21	Notification of Contracts Awarded: October 2021 to March 2022 Report dated 9 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	259 - 266											
22	<b>Early Retirement Voluntary Severance and Switch 2</b> Report dated 5 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	267 - 272											
23	Safety at Sports Grounds - Re-issue of General Safety Certificate for New Douglas Park Report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources). (Copy attached)	273 - 276											
11	gent Business												

# **Urgent Business**

**24 Urgent Business**Any other items of business which the Chair decides are urgent.

For further information, please contact:-

Clerk Name:	Carol Lyon
Clerk Telephone:	07385370065
Clerk Fmail:	carol lyon@southlanarkshire gov uk

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# **APPEALS PANEL**

Minutes of meeting held in Committee Room 5, Council Offices, Almada Street, Hamilton on 9 August 2022

### Chair:

Councillor Lesley McDonald

#### **Councillors Present:**

Councillor Katy Loudon, Councillor Mo Razzaq

## Attending:

# **Finance and Corporate Resources**

H Calley, Administration Officer; E Maxwell, HR Business Manager

## 1 Declaration of Interests

No interests were declared.

# 2 Urgent Business

There were no items of urgent business.

# 3 Exclusion of Press and Public

# The Panel decided:

that, in terms of Section 50A(4) of the Local Government (Scotland) Act 1973, the press and public be excluded from the meeting for the next item of business on the grounds that it was likely that there would be disclosure of exempt information in terms of Paragraph 1 of Part I of Schedule 7A of the Act.

# 4 Appeal Against Dismissal

The Panel considered an appeal (Ref 3/22) by an employee against their dismissal.

The appellant was present and represented by a trade union representative. The Council was represented by a Personnel Adviser. The Council called a witness and the appellant's representative called the appellant. All parties were heard in relation to the appeal and then withdrew from the meeting.

The Panel decided: that the grounds of the appeal had not been substantiated

and the appeal be not upheld.

# **APPEALS PANEL**

Minutes of meeting held in Committee Room 5, Council Offices, Almada Street, Hamilton on 11 August 2022

#### Chair:

Councillor Lesley McDonald

#### **Councillors Present:**

Councillor Katy Loudon, Councillor Mo Razzaq

#### Attending:

#### **Finance and Corporate Resources**

H Calley, Administration Officer; E Maxwell, HR Business Manager

## 1 Declaration of Interests

No interests were declared.

# 2 Urgent Business

There were no items of urgent business.

# 3 Exclusion of Press and Public

The Panel decided:

that, in terms of Section 50A(4) of the Local Government (Scotland) Act 1973, the press and public be excluded from the meeting for the next item of business on the grounds that it was likely that there would be disclosure of exempt information in terms of Paragraph 1 of Part I of Schedule 7A of the Act.

# 4 Appeal Against Dismissal

The Panel considered an appeal (Ref 2/22) by an employee against their dismissal.

The appellant was present and represented by a trade union representative. The Council was represented by a Personnel Adviser. The Council called a witness and the appellant's representative called the appellant. All parties were heard in relation to the appeal and then withdrew from the meeting.

The Panel decided:

that the grounds of the appeal had been substantiated in part and the appeal be upheld to the extent that:-

- the dismissal be replaced by a period of unpaid absence from the date of dismissal until 10 July 2022
- the appellant be issued with a final written warning



# Report

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Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: Revenue Budget Monitoring 2021/2022 - Finance and

**Corporate Resources** 

# 1. Purpose of Report

1.1. The purpose of the report is to:

 provide information on the actual expenditure measured against the revenue budget for the period 1 April 2021 to 31 March 2022 for Finance and Corporate Resources.

# 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):
  - that the Finance and Corporate Resources' financial outturn position as at 31 March 2022 is an overspend of £7.356 million including costs of COVID-19 but before transfer to reserves and an overspend of £8.229 million after transfers to reserves, as detailed in Appendix A of the report, be noted; and
  - (2) that the Finance and Corporate Resources' financial outturn position as at 31 March 2022 is a break even position after excluding the costs of COVID-19 and after transfers to reserves.

# 3. Background

- 3.1. This is the final revenue budget monitoring report presented to the Finance and Corporate Resources Committee for the financial year 2021/2022.
- 3.2. The report details the financial position for Finance and Corporate Resources on Appendix A, along with variance explanations in appendices B to I as appropriate.
- 3.3. The Resource has incurred expenditure in relation to COVID-19, and in order to separate these costs from the Resources' normal activities, a COVID-19 Service has been included at Appendix I.

# 4. Employee Implications

4.1. None.

# 5. Financial Implications

5.1. Year End Position as at 31 March 2022: The year end position is an overspend of £7.356 million before approved transfers to reserves and an overspend of £8.229 million after transfers to reserves. This includes the costs of COVID-19 for the Resource. Removing the costs of COVID-19 leaves a break even position for Finance and Corporate Resources

- 5.2. The total cost of COVID-19 for the Resource is £8.229 million. This includes additional costs of £8.209 million as outlined in Appendix I and includes the provision of Low Income Pandemic Payments, staff costs incurred to facilitate processing of business support grants and other claims during COVID-19, as well as additional expenditure to alleviate financial insecurities.
- 5.3. **Transfers to Reserves:** The Executive Committee (2 February 2022) approved a transfer of £0.113 million to reserves to meet future commitments.
- 5.4. However, as a further consequence of the timing of income received from external parties and the timetable for project delivery, further transfers were approved at the year-end (Executive Committee, 29 June 2022). These total £0.760 million and take the total transfers to £0.873 million. These are detailed in appendices B to I as appropriate.
- 5.5. Virements to realign budgets across budget categories and with other Resources are detailed in the appendices B to I as appropriate.

# 7. Climate Change, Sustainability and Environmental Implications

7.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

# 8. Other Implications

8.1. The main risk associated with the Council's Revenue Budget is that there is an overspend. The risk has been assessed as low given the detailed budget management applied across the Resources. The risk is managed through four weekly Budget Monitoring Meetings at which any variance is analysed. In addition, the probable outturn exercise ensures early warning for corrective action to be taken where appropriate.

# 9. Equality Impact Assessment and Consultation Arrangements

- 9.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and, therefore, no impact assessment is required.
- 9.2. There is also no requirement to undertake any consultation in terms of the information contained in the report.

# Paul Manning Executive Director (Finance and Corporate Resources)

26 July 2022

# Link(s) to Council Values/Priorities/Outcomes

♦ Value: Accountable, Effective, Efficient and Transparent

# **Previous References**

♦ Finance and Corporate Resources Committee - 9 February 2022

# **List of Background Papers**

♦ Financial ledger and budget monitoring results to 31 March 2022

# **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Lorraine O'Hagan, Finance Manager (Strategy)

Ext: 2601 (Tel: 01698 452601)

E-mail: lorraine.o'hagan@southlanarkshire.gov.uk

# **Revenue Budget Monitoring Report**

# Finance and Corporate Resources Committee: Period Ended 31 March 2022 (No.14)

# **Finance and Corporate Resources Summary**

	Annual Budget £000	Forecast for Year BEFORE Transfers	Annual Forecast Variance BEFORE Transfers	Annual Forecast Variance AFTERS Transfers £000	Budget Proportion 31/03/22 £000	Actual BEFORE Transfers 31/03/22 £000	Variance 31/03/22 £000		% Variance 31/03/22
Budget Category									
Employee Costs	35,576	35,047	529	479	35,576	35,508	68	under	0.2%
Property Costs	2,532	2,024	508	508	2,532	3,306	(774)	over	(30.6%)
Supplies & Services	13,048	19,262	(6,214)	(6,214)	13,048	19,031	(5,983)	over	(45.9%)
Transport & Plant	76	74	2	2	76	86	(10)	over	(13.2%)
Administration Costs	12,114	14,040	(1,926)	(1,926)	12,114	13,267	(1,153)	over	(9.5%)
Payments to Other Bodies	15,805	16,104	(299)	(362)	15,805	15,560	245	under	1.6%
Payments to Contractors	272	297	(25)	(25)	272	305	(33)	over	(12.1%)
Transfer Payments	68,085	66,261	1,824	1,824	68,085	66,262	1,823	under	2.7%
Financing Charges	1,072	1,086	(14)	(14)	1,072	1,024	48	under	4.5%
Total Controllable Exp.	148,580	154,195	(5,615)	(5,728)	148,580	154,349	(5,769)	over	(3.9%)
Total Controllable Inc.	(104,842)	(101,850)	(2,992)	(2,992)	(104,842)	(103,255)	(1,587)	under recovered	(1.5%)
Net Controllable Exp.	43,738	52,345	(8,607)	(8,720)	43,738	51,094	(7,356)	over	(16.8%)
Transfer to Reserves (as at 31/03/22)	0	113	(113)		0	873	(873)	-	n/a
Position After Transfers to Reserves (as at 31/03/22)	43,738	52,458	(8,720)		43,738	51,967	(8,229)	over	(18.8%)

# Variance Explanations

These are shown in Appendices B to I as appropriate.

# Year-end Transfers to Reserves

These are shown in Appendices B to I as appropriate.

#### **Revenue Budget Monitoring Report**

#### Finance and Corporate Resources Committee: Period Ended 31 March 2022 (No.14)

#### **Finance - Strategy Services**

	Annual Budget £000	Forecast for Year BEFORE Transfers	Annual Forecast Variance BEFORE Transfers	Annual Forecast Variance AFTERS Transfers	Budget Proportion 31/03/22 £000	Actual BEFORE Transfers 31/03/22 £000	Variance 31/03/22 £000		% Variance 31/03/22	Note
Budget Category										
Employee Costs	2,938	2,943	(5)	(5)	2,938	2,945	(7)	over	(0.2%)	1 a,b
Property Costs	0	0	0	0	0	0	0	-	n/a	
Supplies & Services	27	33	(6)	(6)	27	38	(11)	over	(40.7%)	С
Transport & Plant	0	0	0	0	0	1	(1)	over	n/a	
Administration Costs	149	156	(7)	(7)	149	121	28	under	18.8%	С
Payments to Other Bodies	516	522	(6)	(6)	516	517	(1)	over	(0.2%)	
Payments to Contractors	22	23	(1)	(1)	22	20	2	under	9.1%	
Transfer Payments	0	0	0	0	0	0	0	-	n/a	
Financing Charges	16	17	(1)	(1)	16	21	(5)	over	(31.3%)	
Total Controllable Exp.	3,668	3,694	(26)	(26)	3,668	3,663	5	under	0.1%	
Total Controllable Inc.	(1,328)	(1,354)	26	26	(1,328)	(1,345)	17	over recovered	1.3%	d
Net Controllable Exp.	2,340	2,340	0	0	2,340	2,318	22	under	0.9%	
Transfer to Reserves (as at 31/03/22)	0	0	0		0	0	0	-	n/a	•
Position After Transfers to Reserves (as at 31/03/22)	2,340	2,340	0		2,340	2,318	22	under	0.9%	•

#### Variance Explanations

#### 1. Employee Costs

The overspend is mainly due to lower than anticipated staff turnover across the Service.

- a. Additional Allocation of Pay Award. Net Effect £0.006m: Employee Costs £0.006m
- b. Allocation of Apprenticeship Levy Budget from Centre. Net Effect £0.012m: Employee Costs £0.012m
- c. Internal realignment of income between Strategy and Transactions to reflect current service delivery. Net Effect £0.015m: Supplies and Services £0.008m: Administration Costs £0.007m
- d. Internal realignment of Central Support Costs. Net Effect (£0.219m): Income (£0.219m)

#### **Revenue Budget Monitoring Report**

#### Finance and Corporate Resources Committee: Period Ended 31 March 2022 (No.14)

#### **Finance - Transactions Services**

	Annual Budget	Forecast for Year BEFORE Transfers	Annual Forecast Variance BEFORE Transfers	Annual Forecast Variance AFTER Transfers	Budget Proportion 31/03/22 £000	Actual BEFORE Transfers 31/03/22 £000	Variance 31/03/22 £000		Variance 31/03/22	Note
<b>Budget Category</b>										
Employee Costs	10,767	10,593	174	174	10,767	10,597	170	under	1.6%	1,a,b
Property Costs	1,773	1,533	240	240	1,773	1,774	(1)	over	(0.1%)	С
Supplies & Services	6,030	6,095	(65)	(65)	6,030	6,163	(133)	over	(2.2%)	2,d
Transport & Plant	8	4	4	4	8	3	5	under	62.5%	
Administration Costs	1,272	1,536	(264)	(264)	1,272	1,334	(62)	over	(4.9%)	3,с
Payments to Other Bodies	1,516	1,516	0	0	1,516	1,499	17	under	1.1%	
Payments to Contractors	249	273	(24)	(24)	249	278	(29)	over	(11.6%)	
Transfer Payments	68,085	66,073	2,012	2,012	68,085	66,074	2,011	under	3.0%	4
Financing Charges	131	160	(29)	(29)	131	166	(35)	over	(26.7%)	
Total Controllable Exp.	89,831	87,783	2,048	2,048	89,831	87,888	1,943	under	2.2%	-
Total Controllable Inc.	(71,698)	(69,784)	(1,914)	(1,914)	(71,698)	(69,991)	(1,707)	under recovered	(2.4%)	5,e
Net Controllable Exp.	18,133	17,999	134	134	18,133	17,897	236	under	1.3%	
Transfer to Reserves (as at 31/03/22)	0	0	0		0	0	0	-	n/a	-
Position After Transfers to Reserves (as at 31/03/22)	18,133	17,999	134		18,133	17,897	236	under	1.3%	-

### Variance Explanations

### **Employee Costs**

The underspend reflects the turnover of staff within Benefits and Revenues and the Customer Service Centre, partially offset by an overspend on overtime.

### **Supplies and Services**

The overspend reflects the current requirement for IT contract payments particularly within Benefits and Revenues.

The overspend relates to the cost of postages and payments to Scotland Excel as part of the procurement contract.

#### **Transfer Payments**

The underspend reflects the level of Housing Benefit payments for private sector tenants, offset by an under recovery of Income (see 5 below).

The under recovery relates to Housing Benefit Subsidy income, offset by reduced expenditure (see 4 above).

- Additional Allocation of Pay Award. Net Effect £0.186m: Employee Costs £0.186m
- b.
- Allocation of Apprenticeship Levy budget from the Centre. Net Effect £0.044m: Employee Costs £0.044m
  Internal realignment of Scottish Welfare Fund budget. Net Effect £0.000m: Property Costs (£0.100m) and Administration Costs £0.100m
  Budget Upload for Additional Family Bridging Payments Funding. Net Effect £2.263m: Supplies and Services £2.263m
  Internal realignment of Central Support Costs: Net Effect £0.049m: Income £0.049m c. d.

#### **Revenue Budget Monitoring Report**

#### Finance and Corporate Resources Committee: Period Ended 31 March 2022 (No.14)

#### **Audit Services**

	Annual Budget £000	Forecast for Year BEFORE Transfers	Annual Forecast Variance BEFORE Transfers	Annual Forecast Variance AFTER Transfers	Budget Proportion 31/03/22 £000	Actual BEFORE Transfers 31/03/22 £000	Variance 31/03/22 £000		% Variance 31/03/22	Note
Budget Category										
Employee Costs	564	664	(100)	(100)	564	656	(92)	over	(16.3%)	1
Property Costs	0	0	0	0	0	0	0	-	n/a	
Supplies & Services	7	6	1	1	7	7	0	-	0.0%	
Transport & Plant	0	0	0	0	0	0	0	-	n/a	
Administration Costs	7	5	2	2	7	6	1	under	14.3%	
Payments to Other Bodies	0	1	(1)	(1)	0	1	(1)	over	n/a	
Payments to Contractors	0	0	0	0	0	0	0	-	n/a	
Transfer Payments	0	0	0	0	0	0	0	-	n/a	
Financing Charges	4	4	0	0	4	4	0	-	0.0%	
Total Controllable Exp.	582	680	(98)	(98)	582	674	(92)	over	(15.8%)	-
Total Controllable Inc.	(428)	(526)	98	98	(428)	(520)	92	over recovered	21.5%	2,a,b
Net Controllable Exp.	154	154	0	0	154	154	0	-	0.0%	-
Transfer to Reserves (as at 31/03/22)	0	0	0		0	0	0	-	0.0%	
Position After Transfers to Reserves (as at 31/03/22)	154	154	0		154	154	0	-	0.0%	-

### Variance Explanations

Employee Costs
 The overspend reflects current staffing levels offset by additional income (see 2 below).

The overspend in income reflects staff funding from the European Social Fund

- Internal realignment of Central Support Costs. Net Effect (£0.051m): Income (£0.051m) Budget realignment across services. Net Effect: £0.240m: Income £0.240m

#### **Revenue Budget Monitoring Report**

#### Finance and Corporate Resources Committee: Period Ended 31 March 2022 (No.14)

#### **Information Technology Services**

	Annual Budget £000	Forecast for Year BEFORE Transfers	Annual Forecast Variance BEFORE Transfers	Annual Forecast Variance AFTER Transfers £000	Budget Proportion 31/03/22 £000	Actual BEFORE Transfers 31/03/22 £000	Variance 31/03/22 £000		% Variance 31/03/22	Note
Budget Category										
Employee Costs	5,181	5,311	(130)	(130)	5,181	5,604	(423)	over	(8.2%)	1,a
Property Costs	579	296	283	283	579	278	301	under	52.0%	2
Supplies & Services	5,787	5,813	(26)	(26)	5,787	5,673	114	under	2.0%	3,b
Transport & Plant	4	16	(12)	(12)	4	3	1	under	25.0%	
Administration Costs	1,289	1,636	(347)	(347)	1,289	2,052	(763)	over	(59.2%)	4,c
Payments to Other Bodies	30	30	0	0	30	26	4	under	13.3%	
Payments to Contractors	0	0	0	0	0	0	0	-	n/a	
Transfer Payments	0	0	0	0	0	0	0	-	n/a	
Financing Charges	501	400	101	101	501	345	156	under	31.1%	5
Total Controllable Exp.	13,371	13,502	(131)	(131)	13,371	13,981	(610)	over	(4.6%)	
Total Controllable Inc.	(8,098)	(8,172)	74	74	(8,098)	(8,067)	(31)	under recovered	(0.4%)	а,с
Net Controllable Exp.	5,273	5,330	(57)	(57)	5,273	5,914	(641)	over	(12.2%)	
Transfer to Reserves (as at 31/03/22)	0	0	0		0	0	0	-	n/a	
Position After Transfers to Reserves (as at 31/03/22)	5,273	5,330	(57)		5,273	5,914	(641)	over	(12.2%)	

#### **Variance Explanations**

#### 1. Employee Costs

The overspend is mainly due to lower than anticipated staff turnover across the Service to date.

#### 2. Property Costs

This reflects the reduced spend on utilities as we move out of the Caird Centre as we move to the new Cloud Hosting Service (See 4 below).

#### 3. Supplies and Services

The underspend reflects the reduction in expenditure on various equipment purchase lines as we move to the new Cloud Hosting Service (see 4 below)

#### 4. Administration Costs

The overspend reflects the level of service delivery to date and the move to the new cloud hosting service and is offset by underspends in Property Costs, Supplies and Services and Financing Charges.

#### 5. Financing Charges

The underspend in financing charges which is a result of service delivery for IT equipment leasing is being used to offset the costs of the new cloud hosting service.

- a. Internal budget realignment of Employee Costs. Net Effect £0.000: Employee Costs: (£0.259m) and Income (£0.259m)
- b. Budget realignment across services. Net Effect: £0.540m: Supplies and Services £0.540m
- c. Internal realignment of Central Support Costs. Net Effect £0.287m: Income £0.287m

#### **Revenue Budget Monitoring Report**

#### Finance and Corporate Resources Committee: Period Ended 31 March 2022 (No.14)

#### **Personnel Services**

	Annual Budget £000	Forecast for Year BEFORE Transfers	Annual Forecast Variance BEFORE Transfers	Annual Forecast Variance AFTER Transfers	Budget Proportion 31/03/22 £000	Actual BEFORE Transfers 31/03/22 £000	Variance 31/03/22 £000		% Variance 31/03/22	Note
<b>Budget Category</b>										
Employee Costs	9,207	8,141	1,066	1,016	9,207	8,158	1,049	under	11.4%	1,a,b c,d,e
Property Costs	122	140	(18)	(18)	122	124	(2)	over	(1.6%)	
Supplies and Services	281	221	60	60	281	248	33	under	11.7%	d
Transport and Plant	21	10	11	11	21	8	13	under	61.9%	
Administration Costs	1,271	1,494	(223)	(223)	1,271	1,482	(211)	over	(16.6%)	2,c,d ,g
Payments to Other Bodies	3,386	3,302	84	84	3,386	2,817	569	under	16.8%	3,c,g
Payments to Contractors	1	1	0	0	1	7	(6)	over	(600.0%)	
Transfer Payments	0	0	0	0	0	0	0	-	n/a	
Financing Charges	42	68	(26)	(26)	42	70	(28)	over	(66.7%)	
Total Controllable Exp.	14,331	13,377	954	904	14,331	12,914	1,417	under	9.9%	
Total Controllable Inc.	(3,307)	(2,867)	(440)	(440)	(3,307)	(3,730)	423	over recovered	12.8%	4,c, d,f,g
Net Controllable Exp.	11,024	10,510	514	464	11,024	9,184	1,840	under	16.7%	
Transfer to Reserves (as at 31/03/22)	0	50	(50)		0	810	(810)	over	n/a	
Position After Transfers to Reserves (as at 31/03/22)	11,024	10,560	464		11,024	9,994	1,030	under	9.3%	

#### Variance Explanations

#### **Employee Costs**

The underspend mainly relates to the timing of project delivery for externally funded projects.

#### **Administration Costs**

The overspend includes a combination of additional costs in relation to advertising, employee medical charges and legal fees partly offset by additional income from recharges.

#### 3. **Payment to Other Bodies**

The underspend mainly reflects the timing of the commencement of employability projects.

#### 4.

The over recovery relates to funding for projects including European funding.

#### **Budget Virements**

- Allocation of Apprenticeship Levy budget from the Centre. Net Effect £0.029m: Employee Costs £0.029m.
- Additional Allocation of Pay Award: Net Effect £0.062m: Employee Costs £0.062m.
- Employability Budget Realignments: Net Effect £1.417m: Employee Costs £0.203m, Administration Costs £0.287m, Payment to Other Bodies (£0.299m) and Income £1.226m.
- Budget realignment across services to reflect service delivery. Net Effect (£0.418m): Employee Costs £0.044m: Supplies and Services £0.044m: Administration Costs (£0.146m) and Income (£0.360m).

  Transfer of Modern Apprenticeship Money from Social Work Resources: Net Effect £0.113m: Employee Costs £0.113m.
- Internal realignment of Central Support Costs: Net Effect (£0.085m): Income (£0.085m).
- Internal Realignment to reflect service delivery. Net Effect £0.000m: Administration Costs £0.150m, Payment to Other Bodies (£0.350m) and Income g. £0.200m.

#### Year End Transfers to Reserves

Employability Projects underspend (£0.760m) and delayed national trauma programme (£0.050m),

#### **Revenue Budget Monitoring Report**

#### Finance and Corporate Resources Committee: Period Ended 31 March 2022 (No.14)

#### Administration, Legal and Licensing Services

	Annual Budget £000	Forecast for Year BEFORE Transfers	Annual Forecast Variance BEFORE Transfers	Annual Forecast Variance AFTER Transfers	Budget Proportion 31/03/22 £000	Actual BEFORE Transfers 31/03/22 £000	Variance 31/03/22 £000		% Variance 31/03/22	Note
Budget Category										
Employee Costs	4,040	4,139	(99)	(99)	4,040	4,151	(111)	over	(2.7%)	1,a,b
Property Costs	18	2	16	16	18	4	14	under	77.8%	
Supplies & Services	119	149	(30)	(30)	119	217	(98)	over	(82.4%)	2
Transport & Plant	14	16	(2)	(2)	14	15	(1)	over	(7.1%)	
Administration Costs	2,205	2,291	(86)	(86)	2,205	2,282	(77)	over	(3.5%)	3,с
Payments to Other Bodies	678	499	179	116	678	513	165	under	24.3%	4
Payments to Contractors	0	0	0	0	0	0	0	-	n/a	
Transfer Payments	0	0	0	0	0	0	0	-	n/a	
Financing Charges	32	68	(36)	(36)	32	69	(37)	over	(115.6%)	
Total Controllable Exp.	7,106	7,164	(58)	(121)	7,106	7,251	(145)	over	(2.0%)	
Total Controllable Inc.	(2,839)	(2,458)	(381)	(381)	(2,839)	(2,593)	(246)	under recovered	(8.7%)	5
Net Controllable Exp.	4,267	4,706	(439)	(502)	4,267	4,658	(391)	over	(9.2%)	
Transfer to Reserves (as at 31/03/22)	0	63	(63)		0	63	(63)		n/a	
Position After Transfers to Reserves (as at 31/03/22)	4,267	4,769	(502)		4,267	4,721	(454)	over	(10.6%)	

#### Variance Explanations

This overspend is mainly due to lower than anticipated staff turnover during the year.

### 2. Supplies and Services

This overspend has arisen as a result of a spend on IT software.

#### **Administration Costs**

This overspend is a combination of additional costs for stationary and other administration costs.

#### Payment to Other Bodies

This underspend is due to a reduction in the spend on grants as a result of the pandemic.

The under recovery in income reflects the reduction in demand for licensing and registration services including income from private taxi hire operators, marriages and birth registrations.

## **Budget Virements**

- Allocation of budget for Apprenticeship Levy from the Centre. Net Effect £0.015m: Employee Costs £0.015m. Additional Allocation of Pay Award. Net Effect £0.028m: Employee Costs £0.028m Local Government Elections. Net Effect £0.136m: Administration Costs £0.136m
- b.

### Year End Transfers to Reserves

Area Committee Grants: £0.063m.

#### **Revenue Budget Monitoring Report**

#### Finance and Corporate Resources Committee: Period Ended 31 March 2022 (No.14)

#### **Communications and Strategy Services**

	Annual Budget £000	Forecast for Year BEFORE Transfers	Annual Forecast Variance BEFORE Transfers	Annual Forecast Variance AFTER Transfers	Budget Proportion 31/03/22 £000	Actual BEFORE Transfers 31/03/22 £000	Variance 31/03/22 £000		% Variance 31/03/22	Note
Budget Category										
Employee Costs	2,496	2,390	106	106	2,496	2,378	118	under	4.7%	1,a,b
Property Costs	40	41	(1)	(1)	40	19	21	under	52.5%	
Supplies & Services	705	563	142	142	705	615	90	under	12.8%	2
Transport & Plant	29	28	1	1	29	30	(1)	over	(3.4%)	
Administration Costs	1,110	1,020	90	90	1,110	1,085	25	under	2.3%	
Payments to Other Bodies	802	797	5	5	802	774	28	under	3.5%	
Payments to Contractors	0	0	0	0	0	0	0	-	n/a	
Transfer Payments	0	0	0	0	0	0	0	-	n/a	
Financing Charges	346	369	(23)	(23)	346	347	(1)	over	(0.3%)	
Total Controllable Exp.	5,528	5,208	320	320	5,528	5,248	280	under	5.1%	
Total Controllable Inc.	(2,981)	(2,526)	(455)	(455)	(2,981)	(2,488)	(493)	under recovered	(16.5%)	3,c
Net Controllable Exp.	2,547	2,682	(135)	(135)	2,547	2,760	(213)	over	(8.4%)	
Transfer to Reserves (as at 31/03/22)	0	0	0		0	0	0	-	n/a	•
Position After Transfers to Reserves (as at 31/03/22)	2,547	2,682	(135)		2,547	2,760	(213)	over	(8.4%)	•

#### Variance Explanations

#### **Employee Costs**

The underspend reflects turnover within the Service.

**Supplies and Services**This underspend reflects the level of demand for print room jobs throughout the year.

The under recovery in income is a result of a reduction in requirement for print room work (both internally and externally), partially offset by an underspend in employee costs.

- Allocation of Apprenticeship Levy budget from the Centre. Net Effect £0.007m: Employee Costs £0.007m Additional Allocation of Pay Award: Net Effect £0.021m: Employee Costs £0.021m Internal realignment of Central Support Costs: Net Effect (£0.053m): Income (£0.053m)
- b.
- c.

#### **Revenue Budget Monitoring Report**

#### Finance and Corporate Resources Committee: Period Ended 31 March 2022 (No.14)

#### COVID-19

	Annual Budget	Forecast for Year BEFORE Transfers	Annual Forecast Variance BEFORE Transfers	Annual Forecast Variance AFTER Transfers	Budget Proportion 31/03/22 £000	Actual BEFORE Transfers 31/03/22 £000	Variance 31/03/22 £000		% Variance 31/03/22	Note
Budget Category										
Employee Costs	383	866	(483)	(483)	383	1,019	(636)	over	(165.8%)	1
Property Costs	0	12	(12)	(12)	0	1,107	(1,107)	over	n/a	2
Supplies & Services	92	6,382	(6,290)	(6,290)	92	6,070	(5,978)	over	(6497%)	3
Transport & Plant	0	0	0	0	0	26	(26)	over	n/a	
Administration Costs	4,811	5,902	(1,091)	(1,091)	4,811	4,905	(94)	over	(2%)	4,a
Payments to Other Bodies	8,877	9,437	(560)	(560)	8,877	9,413	(536)	over	(6%)	5,b
Payments to Contractors	0	0	0	0	0	0	0	over	n/a	
Transfer Payments	0	188	(188)	(188)	0	188	(188)	over	n/a	6
Financing Charges	0	0	0	0	0	2	(2)	over	n/a	
Total Controllable Exp.	14,163	22,787	(8,624)	(8,624)	14,163	22,730	(8,567)	over	(60.5%)	-
Total Controllable Inc.	(14,163)	(14,163)	0	0	(14,163)	(14,521)	358	over recovered	2.5%	7
Net Controllable Exp.	0	8,624	(8,624)	(8,624)	0	8,209	(8,209)	over	n/a	<u>-</u> .
Transfer to Reserves (as at 31/03/22)	0	0	0		0	0	0	-	n/a	_
Position After Transfers to Reserves (as at 31/03/22)	0	8,624	(8,624)		0	8,209	(8,209)	over	n/a	-

#### Variance Explanations

#### Employee Costs

The spend relates to overtime and includes the cost of the wellbeing helpline and Track and Trace and also additional time required to process the Business Support Grants, and other benefits including Social Welfare Payments and Council Tax Reduction Scheme applications in relation to COVID-19.

#### 2. Property Costs

The overspend relates to additional Scottish Welfare Payments due to COVID.

#### 3. Supplies and Services

The spend mainly includes Low Income Pandemic Payments, payments to assist with Financial Insecurities including expenditure in relation to Foodbanks.

#### 4. Administration Costs

The spend relates to printing and postage costs in relation to COVID-19.

#### 5. Payments to Other Bodies

This spend is payments made to support third sector organisations.

#### 6. Transfer Payments

This spend reflects the impact of benefits for individuals in homeless accommodation.

#### 7. Income

The over recovery relates to Scottish Funding for the administration of self-isolation support payments and other grants, offset by additional employee costs.

# **Budget Virements**

a Budget for COVID funding. Net Effect £0.00m. Employee Costs £0.383m, Supplies and Services £0.092m, Administration Costs £4.811m, Payments to Other Bodies £8.877m and Income (£14.163m).



# Report

4

Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: Revenue Budget Monitoring 2022/2023 - Finance and

**Corporate Resources** 

# 1. Purpose of Report

1.1. The purpose of the report is to:-

 provide information on the actual expenditure measured against the revenue budget for the period 1 April 2022 to 15 July 2022 for Finance and Corporate Resources

# 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):
  - that the breakeven position on the Finance and Corporate Resources' revenue budget, as detailed in Appendix A of the report, and the forecast to 31 March 2023 of breakeven, be noted; and
  - (2) that the proposed budget virements be approved.

# 3. Background

- 3.1. This is the first revenue budget monitoring report presented to the Finance and Corporate Resources Committee for the financial year 2022/2023.
- 3.2. The report details the financial position for Finance and Corporate Resources on Appendix A, along with variance explanations in appendices B to H.

# 4. Employee Implications

4.1. None.

# 5. Financial Implications

- 5.1. As at 15 July 2022, there is a breakeven position against the phased budget. The financial forecast for the revenue budget to 31 March 2023 is a breakeven position.
- 5.2. Virements are proposed to realign budgets. These movements have been detailed in the appendices to this report, as appropriate.

# 6. Climate Change, Sustainability and Environmental Implications

6.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

# 7. Other Implications

7.1. The main risk associated with the Council's Revenue Budget is that there is an overspend. The risk has been assessed as low given the detailed budget management applied across the Resources. The risk is managed through four weekly Budget Monitoring Meetings at which any variance is analysed. In addition, the probable outturn exercise ensures early warning for corrective action to be taken where appropriate.

# 8. Equality Impact Assessment and Consultation Arrangements

- 8.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and, therefore, no impact assessment is required.
- 8.2. There is also no requirement to undertake any consultation in terms of the information contained in the report.

# Paul Manning Executive Director (Finance and Corporate Resources)

28 July 2022

# Link(s) to Council Values/Priorities/Outcomes

♦ Accountable, effective, efficient and transparent

## **Previous References**

None

# **List of Background Papers**

♦ Financial ledger and budget monitoring results to 15 July 2022

#### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:

Lorraine O'Hagan, Finance Manager (Strategy)

Ext: 2601 (Tel: 01698 452601)

E-mail: lorraine.o'hagan@southlanarkshire.gov.uk

# **Revenue Budget Monitoring Report**

# Finance and Corporate Resources Committee: Period Ended 15 July 2022 (No.4)

# **Finance and Corporate Resources Summary**

	Annual Budget	Forecast for Year	Annual Forecast Variance	Budget Proportion 15/07/22	Actual 15/07/22	Variance 15/07/22		% Variance 15/07/22	Note
	£000	£000	£000	£000	£000	£000			
Budget Category									
Employee Costs	36,281	36,281	0	9,398	9,182	216	under	2.3%	
Property Costs	2,495	2,495	0	198	193	5	under	2.5%	
Supplies & Services	10,133	10,133	0	4,572	4,714	(142)	over	(3.1%)	
Transport & Plant	74	74	0	5	1	4	under	80.0%	
Administration Costs	6,981	6,981	0	1,940	2,025	(85)	over	(4.4%)	
Payments to Other Bodies	7,770	7,770	0	1,887	1,890	(3)	over	(0.2%)	
Payments to Contractors	271	271	0	28	28	0	-	0.0%	
Transfer Payments	69,107	69,107	0	15,698	15,698	0	-	0.0%	
Financing Charges	1,080	1,080	0	375	374	1	under	0.3%	
									-
Total Controllable Exp.	134,192	134,192	0	34,101	34,105	(4)	over	0.0%	
Total Controllable Inc.	(92,542)	(92,542)	0	(16,574)	(16,578)	4	over recovered	0.0%	_
Net Controllable Exp.	41,650	41,650	0	17,527	17,527	0	-	0.0%	

#### Variance Explanations

Variance explanations are shown in Appendices B to H as appropriate.

# **Budget Virements**

Budget virements are shown in Appendices B to H as appropriate.

# Revenue Budget Monitoring Report

# Finance and Corporate Resources Committee: Period Ended 15 July 2022 (No.4)

# Finance - Strategy Services

	Annual Budget	Forecast for Year	Annual Forecast Variance	Budget Proportion 15/07/22	Actual 15/07/22	Variance 15/07/22		% Variance 15/07/22	Note
	£000	£000	£000	£000	£000	£000			
Budget Category									
Employee Costs	2,941	2,941	0	776	773	3	under	0.4%	
Property Costs	0	0	0	0	0	0	-	n/a	
Supplies & Services	20	20	0	5	8	(3)	over	(60.0%)	
Transport & Plant	0	0	0	0	0	0	-	n/a	
Administration Costs	112	112	0	4	6	(2)	over	(50.0%)	
Payments to Other Bodies	516	516	0	177	177	0	-	0.0%	
Payments to Contractors	22	22	0	8	8	0	-	0.0%	
Transfer Payments	0	0	0	0	0	0	-	n/a	
Financing Charges	16	16	0	1	1	0	-	0.0%	
Total Controllable Exp.	3,627	3,627	0	971	973	(2)	over	(0.2%)	-
Total Controllable Inc.	(1,604)	(1,604)	0	0	0	0	-	n/a	
Net Controllable Exp.	2,023	2,023	0	971	973	(2)	over	(0.2%)	-

#### **Revenue Budget Monitoring Report**

#### Finance and Corporate Resources Committee: Period Ended 15 July 2022 (No.4)

#### **Finance - Transactions Services**

	Annual Budget	Forecast for Year	Annual Forecast Variance	Budget Proportion 15/07/22	Actual 15/07/22	Variance 15/07/22		% Variance 15/07/22	Note
	£000	£000	£000	£000	£000	£000			
Budget Category									
Employee Costs	12,703	12,703	0	3,330	3,234	96	under	2.9%	1,a,b
Property Costs	1,745	1,745	0	184	185	(1)	over	(0.5%)	а
Supplies & Services	3,856	3,856	0	1,508	1,512	(4)	over	(0.3%)	а
Transport & Plant	9	9	0	1	0	1	under	100.0%	а
Administration Costs	1,217	1,217	0	353	378	(25)	over	(7.1%)	2,a,b
Payments to Other Bodies	1,499	1,499	0	870	870	0	-	0.0%	
Payments to Contractors	249	249	0	20	20	0	-	0.0%	
Transfer Payments	69,107	69,107	0	15,698	15,698	0	-	0.0%	
Financing Charges	141	141	0	3	3	0	-	0.0%	а
									-
Total Controllable Exp.	90,526	90,526	0	21,967	21,900	67	under	0.3%	
Total Controllable Inc.	(71,850)	(71,850)	0	(15,039)	(15,043)	4	over recovered	0.0%	a,b
Net Controllable Exp.	18,676	18,676	0	6,928	6,857	71	under	1.0%	

#### Variance Explanations

#### 1. Employee Costs

The underspend is a consequence of vacant posts within the Service, which are being considered in line with service requirements.

#### 2. Administration Costs

The overspend is a result of a combination of expenditure on postages, printing and stationery and advertising across the Service.

- a. Transfer of Money Matters Advice Services from Social Work Resources: Net Effect: £1.869m: Employee Costs £2.016m, Property Costs £0.001m, Supplies and Services £0.037m, Transport Costs £0.001m, Administration Costs £0.033m, Financing Charges £0.011m and Income (£0.230m).
- b. Internal Budget Realignment: Net Effect: £0.000m: Employee Costs (£0.016m), Administration Costs £0.036m and Income (£0.020m).

# **Revenue Budget Monitoring Report**

# Finance and Corporate Resources Committee: Period Ended 15 July 2022 (No.4)

# **Audit Services**

	Annual Budget	Forecast for Year	Annual Forecast Variance	Budget Proportion 15/07/22	Actual 15/07/22	Variance 15/07/22		% Variance 15/07/22	Note
	£000	£000	£000	£000	£000	£000			
Budget Category									
Employee Costs	575	575	0	155	181	(26)	over	(16.8%)	1
Property Costs	0	0	0	0	0	0	-	n/a	
Supplies & Services	7	7	0	0	0	0	-	33.3%	
Transport & Plant	0	0	0	0	0	0	-	n/a	
Administration Costs	7	7	0	2	1	1	under	50.0%	
Payments to Other Bodies	0	0	0	0	0	0	-	n/a	
Payments to Contractors	0	0	0	0	0	0	-	n/a	
Transfer Payments	0	0	0	0	0	0	-	n/a	
Financing Charges	4	4	0	0	0	0	-	n/a	
									-
Total Controllable Exp.	593	593	0	157	182	(25)	over	(15.9%)	
Total Controllable Inc.	(238)	(238)	0	0	(25)	25	over recovered	n/a	2
Net Controllable Exp.	355	355	0	157	157	0	-	0.0%	

#### Variance Explanations

**Employee Costs**The overspend is mainly due to lower than anticipated staff turnover across the Service to date.

The overspend in income reflects staff funding from the European Social Fund.

#### **Revenue Budget Monitoring Report**

# Finance and Corporate Resources Committee: Period Ended 15 July 2022 (No.4)

#### **Information Technology Services**

	Annual Budget	Forecast for Year	Annual Forecast Variance	Budget Proportion 15/07/22	Actual 15/07/22	Variance 15/07/22		% Variance 15/07/22	Note
	£000	£000	£000	£000	£000	£000			
Budget Category									
Employee Costs	5,203	5,203	0	1,379	1,381	(2)	over	(0.1%)	
Property Costs	579	579	0	4	2	2	under	50.0%	
Supplies & Services	5,259	5,259	0	2,825	2,961	(136)	over	(4.8%)	1
Transport & Plant	4	4	0	1	0	1	under	100.0%	
Administration Costs	1,289	1,289	0	450	445	5	under	1.1%	
Payments to Other Bodies	0	0	0	0	0	0	-	n/a	
Payments to Contractors	0	0	0	0	0	0	-	n/a	
Transfer Payments	0	0	0	0	0	0	-	n/a	
Financing Charges	501	501	0	284	283	1	under	0.4%	
									<u>-</u>
Total Controllable Exp.	12,835	12,835	0	4,943	5,072	(129)	over	(2.7%)	
Total Controllable Inc.	(7,740)	(7,740)	0	(427)	(434)	7	over recovered	1.6%	<u>.</u>
Net Controllable Exp.	5,095	5,095	0	4,516	4,638	(122)	over	(2.7%)	

# Variance Explanations

## 1. Supplies and Services

The overspend reflects the costs of IT contracts in relation to software licenses and associated costs of the new Cloud Hosting Service. This will be managed within the overall Service budget.

#### **Revenue Budget Monitoring Report**

#### Finance and Corporate Resources Committee: Period Ended 15 July 2022 (No.4)

#### **Personnel Services**

	Annual Budget	Forecast for Year	Annual Forecast Variance	Budget Proportion 15/07/22	Actual 15/07/22	Variance 15/07/22		% Variance 15/07/22	Note
	£000	£000	£000	£000	£000	£000			
Budget Category									
Employee Costs	8,332	8,332	0	2,035	1,889	146	under	7.2%	1,a, b,c
Property Costs	113	113	0	10	5	5	under	50.0%	а
Supplies & Services	192	192	0	38	53	(15)	over	(39.5%)	а
Transport & Plant	18	18	0	3	1	2	under	66.7%	а
Administration Costs	1,043	1,043	0	267	287	(20)	over	(7.5%)	а
Payments to Other Bodies	3,745	3,745	0	332	335	(3)	over	(0.9%)	а,с
Payments to Contractors	0	0	0	0	0	0	-	n/a	
Transfer Payments	0	0	0	0	0	0	-	n/a	
Financing Charges	40	40	0	1	1	0	-	0.0%	
									-
Total Controllable Exp.	13,483	13,483	0	2,686	2,571	115	under	4.3%	
Total Controllable Inc.	(5,138)	(5,138)	0	(162)	(167)	5	over recovered	3.1%	a,c
Net Controllable Exp.	8,345	8,345	0	2,524	2,404	120	under	4.8%	

#### Variance Explanations

1. Employee Costs

The underspend in employee costs reflects the level of modern apprentices currently required and also staff working on other funded projects.

- a. Internal Budget Realignments: Net Effect £0.000m: Employee Costs (£0.575m), Property Costs (£0.008m), Supplies and Services (£0.088m), Transport Costs (£0.002m), Administration Costs £0.285m, Payment to Other Bodies (£0.018m) and Income £0.406m.
- b. Transfer of Modern Apprenticeship budget from Social Work Resources: Net Effect £1.000m: Employee Costs £1.000m.
- c. Additional Employability funding: Net Effect £0.125m: Employee Costs £0.965m, Payment to Other Bodies £2.712m and Income (£3.552m).

# **Revenue Budget Monitoring Report**

# Finance and Corporate Resources Committee: Period Ended 15 July 2022 (No.1)

#### Administration, Legal and Licensing Services

	Annual Budget	Forecast for Year	Annual Forecast Variance	Budget Proportion 15/07/22	Actual 15/07/22	Variance 15/07/22		% Variance 15/07/22	Note
	£000	£000	£000	£000	£000	£000			
Budget Category									
Employee Costs	4,098	4,098	0	1,079	1,087	(8)	over	(0.7%)	
Property Costs	18	18	0	0	1	(1)	over	n/a	
Supplies & Services	120	120	0	15	22	(7)	over	(46.7%)	
Transport & Plant	14	14	0	0	0	0	-	n/a	
Administration Costs	2,094	2,094	0	666	701	(35)	over	(5.3%)	1
Payments to Other Bodies	678	678	0	343	343	0	-	0.0%	
Payments to Contractors	0	0	0	0	0	0	-	n/a	
Transfer Payments	0	0	0	0	0	0	-	n/a	
Financing Charges	32	32	0	3	3	0	-	0.0%	
									-
Total Controllable Exp.	7,054	7,054	0	2,106	2,157	(51)	over	(2.4%)	
Total Controllable Inc.	(2,941)	(2,941)	0	(428)	(431)	3	over recovered	0.7%	
Net Controllable Exp.	4,113	4,113	0	1,678	1,726	(48)	over	(2.9%)	

#### Variance Explanations

Administration
This is a combination of small overspends associated with printing and stationary, legal expenses, postages, membership fees, and other administration costs.

#### **Revenue Budget Monitoring Report**

#### Finance and Corporate Resources Committee: Period Ended 15 July 2022 (No.4)

#### **Communications and Strategy Services**

	Annual Budget	Forecast for Year	Annual Forecast Variance	Budget Proportion 15/07/22	Actual 15/07/22	Variance 15/07/22		% Variance 15/07/22	Note
	£000	£000	£000	£000	£000	£000			
Budget Category									
Employee Costs	2,429	2,429	0	644	637	7	under	1.1%	
Property Costs	40	40	0	0	0	0	-	n/a	
Supplies & Services	679	679	0	181	158	23	under	12.7%	1
Transport & Plant	29	29	0	0	0	0	-	0.0%	
Administration Costs	1,219	1,219	0	198	207	(9)	over	(4.5%)	
Payments to Other Bodies	1,332	1,332	0	165	165	0	-	n/a	
Payments to Contractors	0	0	0	0	0	0	-	n/a	
Transfer Payments	0	0	0	0	0	0	-	n/a	
Financing Charges	346	346	0	83	83	0	-	0.0%	
									-
Total Controllable Exp.	6,074	6,074	0	1,271	1,250	21	under	1.7%	
Total Controllable Inc.	(3,031)	(3,031)	0	(518)	(478)	(40)	under recovered	(7.7%)	2
Net Controllable Exp.	3,043	3,043	0	753	772	(19)	over	(2.5%)	

#### Variance Explanations

#### 1. Supplies and Services

The underspend relates to the purchase of materials and supplies to clients for print work and is offset by an associated under recovery income.

#### 2. Income

The net under recovery of income reflects the level of demand for print work and is partly offset by the underspend in Supplies and Services

- a. Internal Budget Realignment: Net Effect £0.000m: Employee Costs (£0.094m), Supplies and Services (£0.015m) and Administration Costs £0.109m.
- b. Transfer of investment monies to Corporate Items / Transfer to Reserves: Net Effect: (£0.430m): Payment to Other Bodies (£0.430m)



# Report

5

Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: Capital Budget Monitoring 2021/2022 - Finance and

**Corporate Resources** 

# 1. Purpose of Report

1.1. The purpose of the report is to:-

◆ provide information on the progress of the capital programme for Finance and Corporate Resources for the period 1 April 2021 to 31 March 2022.

# 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendations:-
  - (1) that the Finance and Corporate Resources' capital programme of £3.176 million, and expenditure for the year of £1.926 million, be noted.

# 3. Background

- 3.1. This is the final capital monitoring report presented to the Finance and Corporate Resources Committee for the financial year 2021/2022.
- 3.2. As noted in the last report to this Committee (9 February 2022), the budget for Finance and Corporate Resources for financial year 2020/2021 was £3.176 million. There have been no other changes to this budget allocation since that meeting.
- 3.3. The report details the financial position for Finance and Corporate Resources in Appendix A.

# 4. Employee Implications

4.1. There are no employee implications as a result of this report.

# 5. Financial Implications

# 5.1. **2021/2022 Capital Programme – Final Position**

As detailed in Section 3.2, the total capital programme for Finance and Corporate Resources for 2021/2022 was £3.176 million. Total expenditure to the 31 March 2022 was £1.926 million, a difference of £1.250 million in comparison to the programme of £3.176 million.

5.2. The programme underspend of £1.250 million is mainly due to the timing of project spend on a number of projects. The main projects which are responsible for the underspend are the IT Infrastructure Refresh (£0.401 million) and Caird Centre project (£0.174 million) which reflects the timing of spend linked to the completion of the Caird

- Centre changeover, and the timing of spend on the Audio-Visual Upgrade (£0.389 million).
- 5.3. Any underspend on these projects, along with the funding, will carry forward into next financial year as required. An update on the 2022/2023 programme is detailed in a separate report to this Committee.
- 5.4. Accounting Adjustments While sections 5.1 to 5.3 detail the position on the Capital Programme as set, Accounting Regulations mean that adjustments are required to report spend correctly as either capital or revenue for the purposes of publishing our Annual Accounts. This includes where spend is in relation to assets that are not owned by the Council and where the spend must be classed as revenue. There is no operational impact for projects from this adjustment it is an accounting entry only.
- 5.5. £0.012 million of revenue spend should be recorded as capital. The transfers above mean that for the purpose of publishing our Annual Accounts only, there is capital spend of £1.938 million.

6. Climate Change, Sustainability and Environmental Implications

6.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

# 7. Other Implications

- 7.1. The main risk associated with the Council's Capital Programme is that there is an overspend. The risk has been assessed as low given the detailed project management plans prepared and monitored for each project. The risk of overspend is managed through four weekly Investment Management Meetings.
- 8. Equality Impact Assessment and Consultation Arrangements
- 8.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and, therefore, no impact assessment is required.
- 8.2. There is also no requirement to undertake any consultation in terms of the information contained in the report.

# Paul Manning Executive Director (Finance and Corporate Resources)

17 August 2022

# Link(s) to Council Values/Priorities/Outcomes

♦ Accountable, effective, efficient and transparent

### **Previous References**

- ◆ Finance and Corporate Resources Committee, 9 February 2022
- ◆ Executive Committee, 29 June 2022

#### **List of Background Papers**

♦ Financial ledger to 31 March 2022

# **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:

Lorraine O'Hagan, Finance Manager (Strategy)

Ext: 2601 (Tel: 01698 452601)

E-mail: lorraine.o'hagan@southlanarkshire.gov.uk

# Appendix A

South Lanarkshire Council Capital Expenditure 2021/2022 Finance and Corporate Resources Programme For Period 1 April 2021 to 31 March 2022

Finance and Corporate Resources	Total Original Budget £000	Budget Adjustments £000	Slippage £000	Total Budget £000	Anticipated Spend £000	Actual Expenditure £000
Information Technology Services	2,776	400	-	3,176	3,176	1,926
TOTAL	2,776	400	-	3,176	3,176	1,926

# **Accounting Adjustments**

Less Transfers to Revenue

Add Transfers to Capital 12

2021/22 Outturn Position
(Accounting Basis Only)

1,938



# Report

6

Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: Capital Budget Monitoring 2022/2023 - Finance and

**Corporate Resources** 

# 1. Purpose of Report

1.1. The purpose of the report is to:-

 provide information on the progress of the capital programme for Finance and Corporate Resources for the period 1 April 2022 to 15 July 2022

# 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendations:
  - that the Finance and Corporate Resources' capital programme of £3.695 million, and expenditure to date of £0.270 million, be noted.

# 3. Background

- 3.1. This is the first capital monitoring report presented to the Finance and Corporate Resources Committee for the financial year 2022/2023. Further reports will follow throughout the year.
- 3.2. The budget of £3.695 million for Finance and Corporate Resources is based on the overall Capital Programme for 2022/2023, which was approved by the Executive Committee on 29 June 2022.
- 3.3. The report details the financial position for Finance and Corporate Resources in Appendix A.

# 4. Employee Implications

4.1. There are no employee implications as a result of this report.

# 5. Financial Implications

# 5.1. **2022/2023 Budget**

As detailed in Section 3.2, the revised capital programme for Finance and Corporate Resources for 2022/2023 is £3.695 million. This budget is based on the original programme of projects approved by the Council in February 2022, updated to include budget carried forward from financial year 2021/2022 as well as additional funding received and used to fund expenditure incurred in 2021/2022.

# 5.2. Period 4 Position

Anticipated spend to date was £0.268 million and spend to 15 July 2022 amounts to £0.270 million, a small overspend of £0.002 million.

# 6. Climate Change, Sustainability and Environmental Implications

6.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

# 7. Other Implications

- 7.1. The main risk associated with the Council's Capital Programme is an overspend.

  There are detailed project management plans prepared and the risk of overspend on each project is monitored through four weekly investment management meetings.
- 7.2. The Council continues to experience material shortages, longer lead times and extraordinary inflationary price increases and it is anticipated that this will continue to impact the supply chain for the foreseeable future. The impact of this will continue to be monitored through the four weekly investment management meetings. Further updates will be reported in the coming months with any significant increases in contract values being brought to members' attention.

# 8. Equality Impact Assessment and Consultation Arrangements

- 8.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and, therefore, no impact assessment is required.
- 8.2. There is also no requirement to undertake any consultation in terms of the information contained in the report.

# Paul Manning Executive Director (Finance and Corporate Resources)

17 August 2022

# Link(s) to Council Values/Priorities/Outcomes

♦ Accountable, effective, efficient and transparent

### **Previous References**

- ♦ South Lanarkshire Council (Special), 23 February 2022
- ♦ Executive Committee, 29 June 2022

#### **List of Background Papers**

♦ Financial ledger to 15 July 2022

## **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Lorraine O'Hagan, Finance Manager (Strategy)

Ext: 2601 (Tel: 01698 452601)

E-mail: lorraine.o'hagan@southlanarkshire.gov.uk

## Appendix A

South Lanarkshire Council Capital Expenditure 2022/2023 Finance and Corporate Resources Programme For Period 1 April 2022 to 15 July 2022

TOTAL	3,695	-	-	3,695	268	270
Information Technology Services	3,695	-	-	3,695	268	270
Finance and Corporate Resources	Total Original Budget £000	Budget Adjustments £000	Slippage £000	Total Budget £000	Budget to Date £000	Actual Expenditure £000



## Report

Agenda Item

7

Report to: Finance and Corporate Resources Committee

Date of Meeting: 9 August 2022

Report by: Executive Director (Finance and Corporate Resources)

Subject: Finance and Corporate Resources – Workforce

**Monitoring – April to June 2022** 

## 1. Purpose of Report

- 1.1. The purpose of the report is to:-
  - provide employment information for April to June 2022 relating to Finance and Corporate Resources

#### 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):
  - that the following employment information for April to June 2022 relating to Finance and Corporate Resources be noted:-
    - attendance statistics.
    - occupational health.
    - accident/incident statistics.
    - discipline, grievance and Dignity at Work cases.
    - analysis of leavers and exit interviews.
    - staffing watch as at 11 June 2022

#### 3. Background

3.1. As part of the Council's performance management arrangements, regular workforce monitoring reports are submitted to Committee. This report for Finance and Corporate Resources provides information on the position for April to June 2022.

#### 4. Monitoring Statistics

## 4.1. Attendance Statistics (Appendix 1)

Information on absence statistics is analysed for the month of June for Finance and Corporate Resources.

The Resource absence figure for June 2022 was 4.0%, this figure has increased by 0.8% when compared to last month and is 1.3% lower than the Council-wide figure. Compared to June 2021, the Resource absence figure has increased by 0.5%.

Based on the absence figures at June 2022 and annual trends, the projected annual average absence for the Resource for 2022/2023 is 3.6%, compared to a Councilwide average figure of 6.1%.

For the financial year 2022/2023, the projected average days lost per employee equates to 2.7 days, compared with the overall figure for the Council of 4.3 days per employee.

Managers follow the procedures outlined in the Maximising Attendance Policy to support employees to remain at work, or to return to work after a sickness absence. There are comprehensive employee supports in place and additionally, Personnel Services work in close partnership with line managers and Resource Management Teams on a case management basis to ensure that appropriate actions are taken.

The attendance information contained in this report includes absences as a result of Covid-19, and employees are being supported through this difficult time to maintain attendance levels where they can. At the time of this report, the Council overall absence level was 4.73% with 1.07% of this relating to Covid-19 for sickness and special leave.

#### 4.2. Occupational Health (Appendix 2)

In terms of referrals to occupational health, which include medical examinations and physiotherapy, overall, 64 referrals were made this period. This represents an increase of 12 when compared with the same period last year.

#### 4.3. Accident/Incident Statistics

There was 1 accident/incident recorded within the Resource this period, this figure remains unchanged when compared to the same period last year.

## 4.4. Discipline, Grievance and Dignity at Work (Appendix 2)

During the period, 1 disciplinary hearing was held within the Resource, an increase of 1 when compared to the same period last year. No appeals were heard by the Appeals Panel. No grievance hearings were raised within the Resource, this figure remains unchanged when compared to the same period last year. No Dignity at Work complaints were raised within the Resource, this figure remains unchanged when compared to the same period last year.

#### 4.5. Analysis of Leavers (Appendix 2)

There were a total of 13 leavers in the Resource this period eligible for an exit interview. An increase of 5 when compared with the same period last year. Three exit interviews were conducted in this period, this figure remains unchanged when compared to the same period last year.

- 4.6. When processing an employee termination, managers were asked to identify whether they intended to replace the employee who had left the Council. If they indicated that they did not intend to replace the employee, they were asked to select from the following options:-
  - plan to hold for savings
  - fill on a fixed term basis pending savings
  - transfer budget to another post
  - end of fixed term post
- 4.7. Appendix 2a provides a breakdown of vacant posts and whether these are being replaced or held for savings. In the period April to June 2022, 25 employees (20.88 FTE) in total left employment, managers indicated that 23 posts (18.88 FTE) were being replaced, 1 (1.0 FTE) plan to transfer the budget to another post and 1 post (1 FTE) will be held pending a service review.

## 5. Staffing Watch

5.1. There has been a decrease of 10 in the number of employees in post from 12 March 2022 to 11 June 2022.

## 6. Employee Implications

6.1. There are no implications for employees arising from the information presented in this report.

## 7. Financial Implications

7.1. All financial implications are accommodated within existing budgets.

#### 8. Climate Change, Sustainability and Environmental Implications

8.1. There are no Climate Change, Sustainability and Environmental Implications in terms of the information contained within this report.

#### 9. Other Implications

9.1. There are no implications for sustainability or risk in terms of the information contained within this report.

## 10. Equality Impact Assessment and Consultation Arrangements

- 10.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and, therefore, no impact assessment is required.
- 10.2. There was no requirement to undertake any consultation in terms of the information contained in this report.

## Paul Manning Executive Director (Finance and Corporate Resources)

15 August 2022

## Link(s) to Council Values/Priorities/Outcomes

- ◆ Accountable, effective, efficient and transparent
- ♦ Fair, open and sustainable
- Ambitious, self aware and improving
- ♦ Excellent employer
- ♦ Focused on people and their needs
- Working with and respecting others

#### **Previous References**

◆ Finance and Corporate Resources – 9 February 2022

#### **List of Background Papers**

Monitoring information provided by Finance and Corporate Resources

## **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact: -

Elaine Maxwell, HR Business Manager

Ext: 4647 (Tel: 01698 454647)

E-mail: <u>Elaine.Maxwell@southlanarkshire.gov.uk</u>

## Absence Trends - 2020/2021, 2021/2022 & 2022/2023 Finance and Corporate Resources

	APT&C			Ma	nual Worker	s		Re	source Tot	al			ouncil Wide	е	
	2020 /	2021 /	2022 /		2020 /	2021 /	2022 /		2020 /		2022 /		2020 /	2021 /	
	2021	2022	2023		2021	2022	2023		2021	2021 / 2022	2023		2021	2022	2022 / 2023
April	3.5	2.6	2.8	April	8.5	0.0	0.0	April	3.6	2.6	2.8	April	4.4	4.3	5.6
May	2.3	3.3	3.2	May	16.0	0.0	0.0	May	2.4	3.3	3.2	May	3.1	4.9	5.4
June	1.9	3.5	4.0	June	7.4	0.0	0.0	June	1.9	3.5	4.0	June	2.7	4.7	5.3
July	2.0	3.3		July	3.5	0.0		July	2.0	3.3		July	2.3	4.0	
August	1.8	3.6		August	12.1	0.0		August	2.0	3.6		August	3.1	4.7	
September	2.3	4.0		September	13.4	0.0		September	2.4	4.0		September	4.2	6.4	
October	3.2	3.6		October	10.2	0.0		October	3.3	3.6		October	4.8	6.3	
November	3.1	4.3		November	11.4	0.0		November	3.2	4.3		November	5.8	6.9	
December	2.7	3.8		December	11.4	0.0		December	2.8	3.8		December	5.6	6.9	
January	2.8	3.8		January	7.0	0.0		January	2.8	3.8		January	4.8	7.0	
February	3.5	3.4		February	0.0	0.0		February	3.5	3.4		February	4.8	6.6	
March	3.5	3.4		March	0.0	0.0		March	3.5	3.4		March	4.9	7.9	
Annual Average	2.7	3.6	3.6	Annual Average	8.4	0.0	0.0	Annual Average	2.8	3.6	3.6	Annual Average	4.2	5.9	6.1
Average Apr-Jun	2.6	3.1	3.3	Average Apr-Jun	10.6	0.0	0.0	Average Apr-Jun	2.6	3.1	3.3	Average Apr-Jun	3.4	4.6	5.4
No of Employees at 30 Ju	n 2022		938	No of Employees at 30 J	un 2022		0	No of Employees at 30 Ju	n 2022	·	938	No of Employees at 30 J	un 2022		16186

For the financial year 2022/23, the annual average days lost per employee equates to 2.7 days.

#### **FINANCE & CORPORATE RESOURCES**

	Apr - June 2021	Apr - June 2022
MEDICAL EXAMINATIONS	19	26
Number of Employees Attending	19	20
EMPLOYEE COUNSELLING SERVICE	0	0
Total Number of Referrals		
PHYSIOTHERAPY SERVICE	<u> </u>	I
Total Number of Referrals	15	15
Total Number of Neterrals	<u> </u>	
REFERRALS TO EMPLOYEE SUPPORT OFFICER	18	23
	•	•
REFERRALS TO COGNITIVE BEHAVIOUR THERAPY	0	0
TOTAL	52	64
	Any lune	Any luna
CAUSE OF ACCIDENTS/INCIDENTS	Apr - June 2021	Apr - June 2022
Specified Injuries*	0	0
Over 7 day absences	0	0
Over 3 day absences**	0	0
Minor	1	1
Near Miss	0	0
Violent Incident: Physical****	0	0
Violent Incident: Verbal*****	0	0
Total Accidents/Incidents	1	1

<sup>\*</sup>A Specified Injury is any fracture (other than to the fingers, thumbs or toes), amputation, loss of sight, serious burns, crushing injury, scalping, loss of consciousness caused by asphyxiation/ head injury, a chemical or hot metal burn to the eye or penetrating injury as defined by the HSE.

<sup>\*\*\*\*</sup>Physical Violent Incidents and \*\*\*\*\* Verbal Violent Incidents are included in the "Minor" figures, where applicable, to provide the "Total Minor" figures.

RECORD OF DISCIPLINARY HEARINGS	Apr - June 2021	Apr - June 2022
Total Number of Hearings	0	1
Total Number of Appeals	0	0
Appeals Pending	0	0

#### Time Taken to Convene Hearing April - June 2022

0-3 Weeks

RECORD OF GRIEVANCE HEARINGS	Apr - June 2021	Apr - June 2022
Number of Grievances	0	0
Number Resolved at Stage 1	0	0
Number Resolved at Stage 2	0	0
Number Resolved at Stage 3	0	0
Still in Progress	0	0

4-6 Weeks

0

Over 6 Weeks

RECORD OF DIGNITY AT WORK	Apr - June 2021	Apr - June 2022
Number of Incidents	0	0
Number Resolved at Informal Stage	0	0
Number Resolved at Formal Stage	0	0
Number of Appeals	0	0
Appeals in Process	0	0
Still in Process	0	0

ANALYSIS OF REASONS FOR LEAVING	Apr - June 2021	Apr - June 2022
Career Advancement	3	0
Child Caring / Caring Responsibilities	0	0
Disatisfaction with terms and conditions	0	0
Further Education	0	2
Moving outwith area	0	0
Personal Reasons	0	0
Poor relationship with managers / colleagues	0	1
Travelling difficulties	0	0
Other	0	0
Number of Exit Interviews conducted	3	3
Total Number of Leavers Eligible for Exit Interview	8	13

Percentage of interviews conducted 44 38	13	
Percentage of interviews conducted 44 1 399		
i crocinage of interviews conducted in a 100	<b>6</b> 23%	

<sup>\*\*</sup>Over 3 day / over 7day absence is an injury sustained outwith specified injury category that results in a period of absence of absence as defined by the HSE.

\*\*\*Near Miss - Any unexpected, unplanned occurrence (except Dangerous Occurrences) that does not

lead to injury of persons, damage to property, plant or equipment but may have done so in different

<sup>\*\*\*\*</sup>Physical violent incidents are included in the "Specified" figures, where applicable, to provide the "Total Specified" figures.

<sup>\*\*\*\*</sup>Physical violent incidents and \*\*\*\*\* Verbal Violent Incidents are included in the "Over 3-day or Over 7day" figures, where applicable, to provide the "Total Over 3-day or Over 7-day" figures.

Appendix 2a

Reason	April - Ju	ıne 2022	Cumulative total		
	FTE	H/C	FTE	H/C	
Terminations/Leavers	20.88	25	20.88	25	
Being replaced	18.88	23	18.88	23	
Filling on a temporary basis	0.00	0	0.00	0	
Plan to transfer this budget to another post	1.00	1	1.00	1	
End of fixed term contract	0.00	0	0.00	0	
Held pending service Review	1.00	1	1.00	1	
Plan to remove for savings	0.00	0	0.00	0	

## Joing Staffing Watch Return **Finance and Corporate Resources**

#### As at 11 June 2022

	Ma	ale	Fen	Total	
	F/T	P/T	P/T F/T P/T		TOtal
Finance and Corporate	199	20	390	252	861

\*Full-Time Equavalent No of Employees

Salary Bands

	Director	Grade 1	Grade 2	Grade 3	Grade 4	Grade 5	Grade 6	Fixed SCP	Teacher	Total
Finance and Corporate	2.00	126.48	332.42	226.70	55.10	24.30	6.00	0.00	0.00	773.00

#### As at 12 March 2022

	Male Female				Total
	F/T	P/T	F/T	P/T	I Otal
Finance and Corporate	204	20	376	271	871

\*Full-Time Equavalent No of Employees Salary Bands

	Director	Grade 1	Grade 2	Grade 3	Grade 4	Grade 5	Grade 6	Fixed SCP	Teacher	Total
Finance and Corporate	2.00	123.09	336.30	229.22	55.95	24.30	6.00	0.00	0.00	776.86



## Report

8

Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: Council-wide Workforce Monitoring – April to June

2022

#### 1. Purpose of Report

1.1. The purpose of the report is to:-

 provide employment information relating to the Council for the period April to June 2022

## 2. Recommendation(s)

- 2.1. The Community is asked to approve the following recommendation(s):-
  - (1) that the following employment information for the period April to June 2022 relating to the Council be noted:
    - attendance statistics
    - ♦ occupational health
    - accident/incident statistics
    - discipline, grievance and Dignity at Work cases
    - analysis of leavers and exit interviews
    - recruitment monitoring
    - ♦ staffing watch as at 12 June 2021

#### 3. Background

3.1. As part of the Council's performance management arrangements, regular workforce monitoring reports are submitted to the Committee. This report for the Council provides information on the position for the period April to June 2022.

#### 4. Attendance Statistics

4.1. Information on absence statistics for the Council and each Resource, as analysed for June 2022, is provided in Appendices 1 to 8. Points to note are:-

The Council's absence rate for June 2022, shown in Appendix 1, is 5.3%, which represents an decrease of 0.1% when compared with last month and the figure has increased by 0.6% when compared to June 2021.

When compared to June 2021, the APT&C absence rate has increased by 0.6%, the teachers' figure has remained the same and the manual workers' figure has increased by 1.1%.

Based on annual trends and the absence rate to June 2022, the projected average absence rate for the Council for the financial year 2022/2023 is 6.1%.

For the financial year 2022/2023, the projected average days lost per employee equates to 4.3 days.

In comparison to June 2021 (Appendix 8):-

- Psychological and respiratory conditions are the main reasons for absence.
- ♦ Total days lost due to musculoskeletal conditions have increased by 1100 days.
- ◆ Total days lost due to psychological conditions have increased by 2178 days.
- ♦ Total days lost due to stomach, bowel, blood and metabolic disorders have increased by 1271 days.
- ♦ Total days lost due to respiratory conditions have increased by 2414 days.

Managers follow the procedures outlined in the Maximising Attendance Policy to support employees to remain at work, or to return to work after a sickness absence. There are comprehensive employee supports in place and additionally, Personnel Services work in close partnership with line managers and Resource Management Teams on a case management basis to ensure that appropriate actions are taken.

The attendance information contained in this report includes absences as a result of Covid-19, and employees are being supported through this difficult time to maintain attendance levels where they can. At the time of this report, the Council overall absence level was 6.26% with 1.18% of this relating to Covid-19 for sickness and special leave.

## 5. Occupational Health

- 5.1. Information on Occupational Health for the period April to June 2022 is provided in Appendix 9.
  - during the period there were 383 employees referred for a medical examination, a
    decrease of 9 when compared to the same period last year. Both
    musculoskeletal and psychological conditions continue to be the main reason for
    medical referrals.
  - a total of 488 employees attended physiotherapy treatment, showing a decrease of 6 when compared to the same period last year. Of the 488 employees referred, 77% remained at work whilst undertaking treatment.
  - during this period 398 employees were referred to the Employee Support Officer, showing an increase of 20 when compared with the same period last year. Of the referrals made this period, 90% related to personal reasons.
  - ◆ 126 employees were referred to the PAM Assist counselling service this period, showing a decrease of 1 when compared with the same period last year. All the referrals made this period were from management and none were made directly by employees. Personal reasons accounted for 65% of the referrals made, 24% were for work related reasons and 1% was for other reasons.
  - ♦ No employees were referred for Cognitive Behavioural Therapy this period, this figure has decreased by 25 when compared to the same period last year.

#### 6. Accidents/Incidents

- 6.1. The accident/incident report for April to June 2022 is contained in Appendix 10.
  - ♦ the number of accidents/incidents recorded was 327, this figure has increased by 31 from the same period last year.
  - there were 2 specified injuries recorded, this figure has increased by 2 from the same period last year.
  - ♦ there were 309 minor accidents/incidents, this figure has increased by 21 from the same period last year.

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- there were 2 accidents resulting in an absence lasting over 3 days during the period, this figure has decreased by 1 from the same period last year.
- ♦ there were 14 accidents resulting in an absence lasting over 7 days during the period, this figure has increased by 9 from the same period last year.

7. Discipline, Grievance, Dignity at Work Hearings and Mediation Referrals

- 7.1. Information on Disciplinary, Grievance Hearings, Dignity at Work and Mediation Referrals for April to June 2022 is contained in Appendices 11, 12a and 12b.
  - ♦ in total, 19 disciplinary hearings were held across Resources within the Council, this figure remains unchanged when compared to the same period last year.
  - ◆ action was taken in 17 of these cases. No appeals were raised against the outcomes.
  - our target is to convene disciplinary hearings within 6 weeks, 58% of hearings met this target.
  - during the period, no appeals were heard by the Appeals Panel.
  - at the end of June 2022, 3 Appeals Panels were pending.
  - during the period, no grievance cases were raised.
  - during the period, no Dignity at Work cases were raised.
  - during the period, 1 referral for mediation was submitted.

## 8. Analysis of Leavers and Exit Interviews

8.1. Information on the number of leavers and exit interviews for the period April to June 2022 is contained in Appendix 13. Exit interviews are conducted with employees who leave voluntarily.

#### **Labour Turnover**

Using information compiled from Resources and Staffing Watch information as at 11 June 2022, the Council's turnover figure for April to June 2022 is as follows:-

164 leavers eligible for exit interviews/15,173 employees in post = Labour Turnover of 1.1%.

Based on the figure at June 2022, the projected annual labour turnover figure for the financial year 2022/2023 for the Council is 4.4%.

- 8.2. Analysis of Leavers and Exit Interviews
  - ♦ there were a total of 164 employees leaving the Council that were eligible for an exit interview, an increase of 31 when compared with the same period last year.
  - exit interviews were held with 41% of leavers, which is an increase of 12% when compared with the same period last year.
- 8.3. When processing an employee termination, managers are asked to identify whether they intend to replace the employee who had left the Council. If they indicate that they do not intend to replace the employee, they are asked to select from four options:
  - plan to hold for savings
  - fill on a fixed term basis pending savings
  - transfer budget to another post
  - end of fixed term contract

8.4. Appendix 13a provides information relating to vacant posts and whether these are being replaced or held for savings. From April to June 2022, 503 (351.10 FTE) employees left employment. Managers indicated that 480 posts (333.17 FTE) would be replaced, 1 post (0.40 FTE) is being filled on a temporary basis, the budget for 1 post (1.0 FTE) is being transferred to another post, 16 posts (11.93 FTE) were due to the end of fixed term contracts and 5 posts (4.60 FTE) are being left vacant pending a savings or service review.

#### 9. Recruitment Monitoring

9.1. Information on Recruitment Monitoring for April to June 2022 is contained within Appendix 14.

From an analysis of Equal Opportunities Monitoring Forms, the main points to note are:-

- overall, 3059 applications and 2949 completed Equal Opportunities Monitoring Forms were received
- of those applicants who declared themselves as disabled (68), 42 were shortleeted for interview and 11 were appointed
- ◆ of those applicants of a black/ethnic minority background (137), 41 were shortleeted for interview and 14 were appointed.
- ♦ Of those applicants who are veterans (26), 14 were shortleeted for interview and none were appointed.

## 10. Staffing Watch

10.1. There has been an increase of 36 in the number of employees in post from 12 March 2022 to 11 June 2022. Details of the staffing watch are contained in Appendix 15.

## 11. Employee Implications

11.1. There are no implications for employees arising from the information presented in this report.

#### 12. Financial Implications

12.1. All financial implications are accommodated within existing budgets.

#### 13. Climate Change, Sustainability and Environmental Implications

13.1. There are no climate change, sustainability or environmental implications arising from the information presented in this report.

## 14. Other Implications

14.1. There are no implications for risk in terms of the information contained within this report.

## 15. Equality Impact Assessment and Consultation Arrangements

- 15.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and therefore no impact assessment is required.
- 15.2. There was no requirement to undertake any consultation in terms of the information contained in this report.

#### **Paul Manning**

**Executive Director (Finance and Corporate Resources)** 

## 15 August 2022

## ♦ Link(s) to Council Values/Priorities/Outcomes

- Accountable, effective, efficient and transparent
- ♦ Fair, open and sustainable
- ♦ Ambitious, self aware and improving
- ♦ Excellent employer
- ♦ Focused on people and their needs
- Working with and respecting others

#### **Previous References**

♦ Finance and Corporate Resources Committee, 9 February 2022

## **List of Background Papers**

Monitoring information provided by Resources

#### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Elaine Maxwell, HR Business Manager

Ext: (Tel: 01698 454647)

E-mail: Elaine.Maxwell@southlanarkshire.gov.uk

						,	21, 2021/2022 & 20								
							I Wide	Counc							
		ıncil Wide	Cou		ers	nual Work	Mar			Teachers				APT&C	
2022 2023	2021 / 2022	2020 / 2021		2022 / 2023	2021 / 2022	2020 / 2021		2022 / 2023	2021 / 2022	2020 / 2021		2022 / 2023	2021 / 2022	2020 / 2021	
<b>%</b> 5.6	<b>%</b> 4.3	% 4.4	April	<b>%</b> 8.8	<b>%</b> 6.2	<b>%</b> 6.0	April	% 2.7	<b>%</b> 2.5	<b>%</b> 2.9	April	<b>%</b> 5.2	<b>%</b> 4.1	% 4.2	April
5.4	4.9	3.1	May	7.6	6.7	4.9	May	3.6	3.2	1.4	May	5.0	4.7	2.9	May
5.3	4.7	2.7	June	8.1	7.0	4.5	June	2.6	2.6	0.9	June	5.0	4.4	2.5	June
	4.0	2.3	July		6.3	4.0	July		1.1	0.5	July		4.1	2.2	July
	4.7	3.1	August		7.3	5.1	August		2.0	1.2	August		4.6	2.9	August
	6.4	4.2	September		8.5	5.8	September		4.4	2.7	September		6.1	4.1	September
	6.3	4.8	October		8.7	6.4	October		4.1	3.2	October		6.0	4.7	October
	6.9	5.8	November		8.7	7.3	November		5.6	4.6	November		6.5	5.6	November
	6.9	5.6	December		8.8	6.9	December		6.1	4.7	December		6.2	5.3	December
	7.0	4.8	January		10.1	7.2	January		3.9	2.7	January		6.7	4.5	January
	6.6	4.8	February		9.5	7.4	February		3.7	2.5	February		6.5	4.3	February
	7.9	4.9	March		11.3	7.2	March		4.3	2.9	March		8.0	4.6	March
6.1	5.9	4.2	Annual Average	8.6	8.3	6.1	Annual Average	3.7	3.6	2.5	Annual Average	5.8	5.7	4.0	Annual Average
5.4	4.6	3.4	Average Apr-Jun	8.2	6.6	5.1	Average Apr-Jun	3.0	2.8	1.7	Average Apr-Jun	5.1	4.4	3.2	Average Apr-Jun
1618		Jun 2022	No of Employees at 30	4559	2	0 Jun 2022	No of Employees at 3	4023	2	30 Jun 202	No of Employees at	7604		Jun 2022	No of Employees at 30

## Absence Trends - 2020/2021, 2021/2022 & 2022/2023 Community and Enterprise Resources

	APT&C			Manı	ual Workers			Reso	ource Total			Co	uncil Wide		
	2020 / 2021	2021 / 2022	2022 / 2023		2020 / 2021	2021 / 2022	2022 / 2023		2020 / 2021	2021 / 2022	2022 / 2023		2020 / 2021	2021 / 2022	2022 2023
April	3.1	2.3	4.4	April	5.3	5.7	7.3	April	5.0	5.2	6.9	April	4.4	4.3	5.6
May	2.4	2.7	3.9	May	4.3	6.4	6.8	May	4.0	5.9	6.3	May	3.1	4.9	5.4
June	1.6	2.8	3.5	June	4.0	6.6	7.2	June	3.6	6.0	6.7	June	2.7	4.7	5.3
July	1.8	2.9		July	3.6	5.3		July	3.4	4.9		July	2.3	4.0	
August	1.7	2.9		August	4.9	6.4		August	4.4	5.9		August	3.1	4.7	
September	1.6	3.4		September	5.8	8.2		September	5.1	7.5		September	4.2	6.4	
October	3.1	3.8		October	6.3	7.9		October	5.8	7.3		October	4.8	6.3	
November	3.6	3.5		November	7.1	8.0		November	6.6	7.3		November	5.8	6.9	
December	3.1	4.2		December	6.4	8.0		December	5.9	7.4		December	5.6	6.9	
January	3.4	3.6		January	6.0	9.6		January	5.6	8.6		January	4.8	7.0	
February	2.8	4.4		February	6.5	9.5		February	5.9	8.7		February	4.8	6.6	
March	2.6	6.0		March	6.8	11.0		March	6.2	10.2		March	4.9	7.9	
Annual Average	2.6	3.5	3.9	Annual Average	5.6	7.7	7.9	Annual Average	5.1	7.1	7.3	Annual Average	4.2	5.9	6.1
Average Apr-Jun	2.4	2.6	3.9	Average Apr-Jun	4.5	6.2	7.1	Average Apr-Jun	4.2	5.7	6.6	Average Apr-Jun	3.4	4.6	5.4
No of Employees at 30 Ju	ın 2022		542	No of Employees at 30 J	un 2022		2959	No of Employees at 30 J	Jun 2022		3501	No of Employees at 30	Jun 2022		16186

For the financial year 2022/23, the annual average days lost per employee equates to 5.5 days.

## Absence Trends - 2020/2021, 2021/2022 & 2022/2023

#### **Education Resources**

Al	PT&C			ו	Teachers			Re	esource To	tal		C	ouncil Wide		
	2020 / 2021	2021 / 2022	2022 / 2023		2020 / 2021	2021 / 2022	2022 / 2023		2020 / 2021	2021 / 2022	2022 / 2023		2020 / 2021	2021 / 2022	2022 / 202
April	3.9	4.8	5.5	April	2.9	2.5	2.7	April	3.3	3.5		April	4.4	4.3	5.6
May	2.2	5.7	5.5	May	1.4	3.2	3.6	May	1.8	4.4		May	3.1	4.9	5.4
June	1.8	4.7	5.1	June	0.9	2.6	2.6	June	1.3	3.5	3.7	June	2.7	4.7	5.3
July	1.3	3.4		July	0.5	1.1		July	0.9	2.1		July	2.3	4.0	
August	2.7	3.8		August	1.2	2.0		August	1.8	2.8		August	3.1	4.7	
September	4.8	6.4		September	2.7	4.4		September	3.6	5.3		September	4.2	6.4	
October	5.4	6.6		October	3.2	4.1		October	4.1	5.2		October	4.8	6.3	
November	6.6	8.0		November	4.6	5.6		November	5.5	6.7		November	5.8	6.9	
December	6.5	8.0		December	4.7	6.1		December	5.5	7.0		December	5.6	6.9	
January	4.8	8.1		January	2.7	3.9		January	3.6	5.8		January	4.8	7.0	
February	4.7	7.2		February	2.5	3.7		February	3.5	5.3		February	4.8	6.6	
March	5.6	9.5		March	2.9	4.3		March	4.1	6.7		March	4.9	7.9	
Annual Average	4.2	6.4	6.4	Annual Average	2.5	3.6	3.7	Annual Average	3.3	4.9	4.9	Annual Average	4.2	5.9	6.1
Average Apr-Jun	2.6	5.1	5.4	Average Apr-Jun	1.7	2.8	3.0	Average Apr-Jun	2.1	3.8	4.1	Average Apr-Jun	3.4	4.6	5.4
No of Employees at 30 Ju	n 2022		3397	No of Employees at 30	Jun 2022		4023	No of Employees at 30	Jun 2022		7420	No of Employees at 30 J	un 2022		16186

For the financial year 2022/23, the annual average days lost per employee equates to 3.3 days.

## Absence Trends - 2020/2021, 2021/2022 & 2022/2023 Finance and Corporate Resources

	APT&C			Ma	nual Worker	s		R	esource To	tal			Council Wide	е	
	2020 /	2021 /	2022 /		2020 /	2021 /	2022/		2020 /	2024 / 2022	2022 /		2020 /	2021 /	2022 / 202
A!!	2021	2022	2023	A!1	2021	2022	2023	A!1	2021	2021 / 2022	2023	A!!	2021	2022	2022 / 2023
April	3.5	2.6	2.8	April	8.5	0.0	0.0	April	3.6	2.6	2.8	April	4.4	4.3	5.6
May	2.3	3.3	3.2	May	16.0	0.0	0.0	May	2.4	3.3	3.2	May	3.1	4.9	5.4
June	1.9	3.5	4.0	June	7.4	0.0	0.0	June	1.9	3.5	4.0	June	2.7	4.7	5.3
July	2.0	3.3		July	3.5	0.0		July	2.0	3.3		July	2.3	4.0	
August	1.8	3.6		August	12.1	0.0		August	2.0	3.6		August	3.1	4.7	
September	2.3	4.0		September	13.4	0.0		September	2.4	4.0		September	4.2	6.4	
October	3.2	3.6		October	10.2	0.0		October	3.3	3.6		October	4.8	6.3	
November	3.1	4.3		November	11.4	0.0		November	3.2	4.3		November	5.8	6.9	
December	2.7	3.8		December	11.4	0.0		December	2.8	3.8		December	5.6	6.9	
January	2.8	3.8		January	7.0	0.0		January	2.8	3.8		January	4.8	7.0	
February	3.5	3.4		February	0.0	0.0		February	3.5	3.4		February	4.8	6.6	
March	3.5	3.4		March	0.0	0.0		March	3.5	3.4		March	4.9	7.9	
Annual Average	2.7	3.6	3.6	Annual Average	8.4	0.0	0.0	Annual Average	2.8	3.6	3.6	Annual Average	4.2	5.9	6.1
Average Apr-Jun	2.6	3.1	3.3	Average Apr-Jun	10.6	0.0	0.0	Average Apr-Jun	2.6	3.1	3.3	Average Apr-Jun	3.4	4.6	5.4
No of Employees at 30	un 2022	l	938	No of Employees at 30	Jun 2022	<u> </u>	0	No of Employees at 30	Jun 2022	l	938	No of Employees at 30	) Jun 2022	l	16186

For the financial year 2022/23, the annual average days lost per employee equates to 2.7 days.

## Absence Trends - 2020/2021, 2021/2022 & 2022/2023 Housing & Technical Resources

AP	T&C			Mar	ual Workers	1		Re	esource Tota	al			Council Wid	le	
	2020/	2021 /	2022/		2020 /	2021 /	2022/		2020/		2022/		2020 /	2021 /	
	2021	2022	2023		2021	2022	2023		2021	2021 / 2022	2023		2021	2022	2022 / 202
April	4.1	3.2	5.5	April	3.5	3.6	10.6	April	3.8	3.3	7.6	April	4.4	4.3	5.6
May	2.8	2.9	4.5	May	2.0	4.2	8.1	May	2.5	3.4	6.0	May	3.1	4.9	5.4
June	3.2	3.5	4.9	June	2.0	6.2	8.5	June	2.7	4.6	6.4	June	2.7	4.7	5.3
July	2.7	4.0		July	2.7	5.7		July	2.7	4.7		July	2.3	4.0	
August	2.5	4.9		August	3.4	7.9		August	2.8	6.2		August	3.1	4.7	
September	2.1	5.8		September	3.3	8.1		September	2.6	6.8		September	4.2	6.4	
October	2.9	5.2		October	3.9	9.0		October	3.3	6.8		October	4.8	6.3	
November	3.7	5.7		November	5.6	9.2		November	4.5	7.2		November	5.8	6.9	
December	3.3	4.6		December	4.8	9.5		December	3.9	6.7		December	5.6	6.9	
January	3.5	5.2		January	4.4	8.8		January	3.9	6.7		January	4.8	7.0	
ebruary	3.2	6.4		February	4.7	8.5		February	3.8	7.3		February	4.8	6.6	
March	3.1	7.8		March	4.5	10.7		March	3.6	9.0		March	4.9	7.9	
Annual Average	3.1	4.9	5.4	Annual Average	3.7	7.6	8.7	Annual Average	3.3	6.1	6.8	Annual Average	4.2	5.9	6.1
Average Apr-Jun	3.4	3.2	5.0	Average Apr-Jun	2.5	4.7	9.1	Average Apr-Jun	3.0	3.8	6.7	Average Apr-Jun	3.4	4.6	5.4
	2022		872	No of Employees at 30	lun 2022		578	No of Employees at 30	lun 2022		1450	No of Employees at 3	0 lun 2022		16186

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									A	Appendix 6
		Absence	Trends	- 2020/2	2021, 2021/2022 & 202	22/2023				
			S	ocial Wo	rk Resources					

	APT&C			Man	ual Workers			R	esource To	tal			Council Wide	•	
	2020 /	2021 /	2022/		2020 /	2021 /	2022/		2020 /		2022/		2020 /	2021 /	
	2021	2022	2023		2021	2022	2023		2021	2021 / 2022	2023		2021	2022	2022 / 2023
April	5.5	4.5	6.2	April	10.2	9.6	12.6	April	7.1	6.2	8.3	April	4.4	4.3	5.6
May	4.4	5.0	5.7	May	8.1	9.3	10.1	May	5.7	6.5	7.1	May	3.1	4.9	5.4
June	3.9	3.9	5.9	June	7.6	7.6	11.3	June	5.2	5.2	7.6	June	2.7	4.7	5.3
July	3.7	6.1		July	6.3	10.3		July	4.6	7.5		July	2.3	4.0	
August	4.4	7.3		August	6.7	10.2		August	5.2	8.2		August	3.1	4.7	
September	5.4	7.6		September	7.5	10.3		September	6.1	8.5		September	4.2	6.4	
October	5.9	6.9		October	8.2	11.3		October	6.7	8.4		October	4.8	6.3	
November	6.6	6.2		November	8.9	10.8		November	7.4	7.7		November	5.8	6.9	
December	6.5	5.5		December	10.3	11.1		December	7.7	7.3		December	5.6	6.9	
January	5.8	7.4		January	13.1	13.0		January	8.3	9.2		January	4.8	7.0	
February	5.1	7.5		February	12.6	10.1		February	7.6	8.3		February	4.8	6.6	
March	4.6	8.0		March	10.6	12.8		March	6.6	9.5		March	4.9	7.9	
Annual Average	5.2	6.3	6.7	Annual Average	9.2	10.5	11.2	Annual Average	6.5	7.7	8.1	Annual Average	4.2	5.9	6.1
Average Apr-Jun	4.6	4.5	5.9	Average Apr-Jun	8.6	8.8	11.3	Average Apr-Jun	6.0	6.0	7.7	Average Apr-Jun	3.4	4.6	5.4
No of Employees at 30	1 Jun 2022		1855	No of Employees at 30.	lum 2022		1022	No of Employees at 30	lum 2022		2877	No of Employees at 30	Lun 2022		16186

For the financial year 2022/23, the annual average days lost per employee equates to 5.6 days.

									Appendix 7
		April 2022			May 202	2		June 2022	
No of employees	Total Short Term %	Total Long Term %	Resource Total Absence %	Total Short Term %	Total Long Term %	Resource Total Absence %	Total Short Term %	Total Long Term %	Resource Total Absence %
3501	2.5	4.4	6.9	2.4	3.9	6.3	2.6	4.1	6.7
7420	1.2	2.8	4.0	1.7	2.8	4.5	1.6	2.1	3.7
938	1.2	1.6	2.8	1.4	1.8	3.2	1.9	2.1	4.0
1450	3.0	4.6	7.6	2.2	3.8	6.0	2.5	3.9	6.4
2877	3.1	5.2	8.3	2.3	4.8	7.1	2.6	5.0	7.6
16186	1.9	3.7	5.6	2.1	3.3	5.4	3.2	2.1	5.3
	3501 7420 938 1450 2877	employees         Term %           3501         2.5           7420         1.2           938         1.2           1450         3.0           2877         3.1	No of employees         Total Short Term %         Total Long Term %           3501         2.5         4.4           7420         1.2         2.8           938         1.2         1.6           1450         3.0         4.6           2877         3.1         5.2	No of employees         Total Short Term %         Long Term %         Total Absence %           3501         2.5         4.4         6.9           7420         1.2         2.8         4.0           938         1.2         1.6         2.8           1450         3.0         4.6         7.6           2877         3.1         5.2         8.3	No of employees         Total Short Term %         Total Long Total Absence Ferm %         Resource Total Absence %         Total Short Term %           3501         2.5         4.4         6.9         2.4           7420         1.2         2.8         4.0         1.7           938         1.2         1.6         2.8         1.4           1450         3.0         4.6         7.6         2.2           2877         3.1         5.2         8.3         2.3	No of employees         Total Short Term %         Total Long Total Absence Warm         Resource Total Absence Warm         Total Short Total Short Term %         Total Long Term %           3501         2.5         4.4         6.9         2.4         3.9           7420         1.2         2.8         4.0         1.7         2.8           938         1.2         1.6         2.8         1.4         1.8           1450         3.0         4.6         7.6         2.2         3.8           2877         3.1         5.2         8.3         2.3         4.8	No of employees         Total Short Term %         Total Long Total Absence Washington         Resource Total Absence Washington         Total Short Term %         Total Short Total Short Total Short Term %         Total Short Term %         Total Short Term %         Resource Total Absence %           3501         2.5         4.4         6.9         2.4         3.9         6.3           7420         1.2         2.8         4.0         1.7         2.8         4.5           938         1.2         1.6         2.8         1.4         1.8         3.2           1450         3.0         4.6         7.6         2.2         3.8         6.0           2877         3.1         5.2         8.3         2.3         4.8         7.1	No of employees         Total Short Term %         Total Long Term %         Resource Total Absence %         Total Short Term %         Absence %         Total Short Term %         Total Short Term %         Description of Term %         Absence %         Total Short Term %         Description of Term %         Absence %         Total Short Term %         Description of Term %	No of employees         Total Short Term %         Total Long Term %         Resource Total Absence %         Total Short Long Term %         Total Short Term %         Term %         4.1           938         1.2         2.8         4.0         1.7         2.8         4.5         1.6         2.1           938         1.2         1.6         2.8         1.4         1.8         3.2         1.9         2.1           1450         3.0         4.6         7.6         2.2         3.8         6.0         2.5         3.9           2877         3.1         5.2         8.3         2.3         <

					Monitor							
From : 1 Jun 2022 - 30 Jun 2022			Abs	ence C	assificat	on						
110111. 104112022 00 04112022												
Reasons	Enter	nity and prise urces	Educ Reso		Financ Corp		Housin Tech Resou	nical	Social Reso		Total WDL By Reason	Percentage
	Total WDL	%	Total WDL	%	Total WDL	%	Total WDL	%	Total WDL	%		
Musculoskeletal	1260	25	714	13	44	6	482	26	708	18	3208	19
Psychological	1039	21	1780	31	247	34	735	39	1302	33	5103	30
Stomach, Bowel, Blood, Metabolic Disorders	608	12	560	10	64	9	129	7	335	8	1696	10
Respiratory	1109	22	1311	23	176	24	270	14	658	17	3524	20
Other Classification	951	19	1315	23	206	28	272	14	969	24	3713	22
Total Days Lost By Resource	4967	100	5680	100	737	100	1888	100	3972	100	17244	100
Total Work Days Available	743	307	152	625	184	35	295	50	523	361		
From : 1 Jun 2021 to 30 Jun 2021												
REASONS	Enter	nity and prise urces	Educ Reso		Financ Corp		Housin Techi Resou	nical	Social Reso		Total WDL By Reason	Percentage
	Total WDL	%	Total WDL	%	Total WDL	%	Total WDL	%	Total WDL	%	by Reason	
Musculoskeletal	823	31	422	24	65	18	90	11	708	25	2108	25
	808	30	603	34	160	43	364	46	990	35	2925	35
Psychological								9	133	5	425	5
Psychological Stomach, Bowel, Blood, Metabolic Disorders	134	5	76	4	9	2	73			3	723	
Stomach, Bowel, Blood, Metabolic Disorders	134 246	5 9	76 298	4 17	9 39	11	90	11	437	16	1110	13
Stomach, Bowel, Blood, Metabolic				·					437 533			13 22
Stomach, Bowel, Blood, Metabolic Disorders Respiratory	246	9	298	17	39	11	90	11		16	1110	

																	Appendix
							0	ccupational Health									
rom: 1 April 2022 - 30 Ju	ne 2022 comp	oarison with 1	April 2021 - 30	June 2021													
						Med	ical Referrals										
				Community and	Educ	ation	Finance and	Housing &									
				Enterprise	Teachers	Others	Corporate	Technical	Social Work	Tota	ils						
	To	otal (Apr - Jun	2022)	100	32	53	26	66	106	383	3						
	То	otal (Apr - Jun	2021)	113	33	68	19	42	117	392	2						
No of Employe	es Referred I	For Physiothe	erany				No of Maximising	Attendance Action	Not Conducted				No	of Employees Re	eferred To Emple	ovee Support Of	ficer
110 OI Employe	- I Noierieu I	. or i riyorotin	upy				140 or maximising	LISTIGUING ACTOR	conducted	1			No	o. Employees Re		јес опрроп Оп	
Resource	Aį	pr - Jun 2021	Apr - Jun 2022		Resource		No Physiotherapy referral information		3+ absence w Physiotherapy ref		Totals		Resource		Apr - Jun 2021	Apr - Jun 2022	Employees Absent
Community and Enterprise		131	125		Community and Er	nterprise	10	55	3	3	68		Community and	f Enterprise	89	90	75
Education (Teachers)		66	78		Education		10	187	9	9	206		Education		139	154	112
Education (Others)		108	72		Finance and Corpo	orate	1	9	(	)	10		Finance and Co	orporate	18	23	23
Finance and Corporate		15	15		Housing and Techr	nical	6	13	3	3	22		Housing and Te	chnical	32	38	28
Housing and Technical		56	58		Social Work		22	46		5	73		Social Work		100	93	80
Social Work		118	140		Total		49	310	2	0	379		Total		378	398	318
Total		494	488		*ASM refers to Atte	endance Support	Meeting										
						Analysis of Cour	nselling Referrals by 0	Cause						No of Emp	loyees Referred	For Cognitive B	Behavioural
							Reason									rapy	
	Work St	tress	Ad	diction	Pers	onal	Anxiety/ De	epression	Bereav	/ement	Tot	al		Resource		Apr - Jun 2021	Apr - Jun 20
	М	S	М	S	М	S	М	S	М	S	М	S		Community and	I Enterprise	2	0
otal (Apr - Jun 2022)	30	0	0	0	82	0	0	0	14	0	126	0		Education		9	0
otal (Apr - Jun 2021)	27	0	0	0	75	0	13	0	12	0	127	0		Finance and Co	rporate	0	0
Total									•	Total Referrals		126		Housing and Te	chnical	0	0
										Total Referrals	(Apr - Jun 2021)	127		Social Work		2	0
M = MANAGEMENT REFE	RRAL S = S	SELF REFER	RAL											Not Disclosed		12	0
														Total		25	0

# Analysis of Accidents/ Incidents Comparison Cause of Accidents/ Incidents to employees

From: 1 April 2022 - 30 June 2022 comparison with 1 April 2021 - 30 June 2021

		nity and rprise	Educ	cation	Finance and	d Corporate	Housing	g & Tech	Socia	l Work	то	TAL
	2022	2021	2022	2021	2022	2021	2022	2021	2022	2021	2022	2021
Specified Injury	0	0	0	0	0	0	0	0	2	0	2	0
Violent Incident: Physical	0	0	0	0	0	0	0	0	0	0	0	0
Total Specified Injury*	0	0	0	0	0	0	0	0	2	0	2	0
Over 7-day	4	4	3	0	0	0	4	1	3	0	14	5
Violent Incident: Physical	0	0	0	0	0	0	0	0	0	0	0	0
Violent Incident: Verbal	0	0	0	0	0	0	0	0	0	0	0	0
Total Over 7-day**	4	4	3	0	0	0	4	1	3	0	14	5
Over 3-day	0	1	1	1	0	0	0	1	1	0	2	3
Violent Incident: Physical	0	0	0	0	0	0	0	0	0	0	0	0
Violent Incident: Verbal	0	0	0	0	0	0	0	0	0	0	0	0
Total Over 3-day**	0	1	1	1	0	0	0	1	1	0	2	3
Minor	18	18	11	9	1	1	1	8	14	9	45	45
Near Miss	1	4	1	3	0	0	0	0	3	1	5	8
Violent Incident: Physical	1	1	207	217	0	0	0	0	4	4	212	222
Violent Incident: Verbal	5	3	35	6	0	0	3	1	4	3	47	13
Total Minor***	25	26	254	235	1	1	4	9	25	17	309	288
Total Accidents/Incidents	29	31	258	236	1	1	8	11	31	17	327	296

\*A Specified Injury is any fracture (other than to the fingers, thumbs or toes), amputation, loss of sight, serious burns, crushing injury, scalping, loss of consciousness caused by asphyxiation/ head injury, a chemical or hot metal burn to the eye or penetrating injury as defined by the HSE.

\*\*Over 3 day / over 7day absence is an injury sustained outwith specified injury category that results in a period of absence of absence as defined by the HSE.

\*\*\* A minor injury is an injury not covered by " Over 7-day", "Over 3-day" or "Specified".

																	Appendix 1
						Record of	Disciplinary He	arings									
From: 1 April 2022 - 30 June 2022 compari	son with 1 April	2021 - 30 June	2021														
		No of Discip	inary Hearings	ry Hearings		Outcome of Disciplinary Hearings					No of weeks		s to convene Hearing	Disciplinary			
Resource	17700	Manual/					Action				Taken					% Held within 6 Weeks	ļ
	APT&C	Craft	Teachers	Total	APT&C	Manual / Craft	Teachers	Total	APT&C	Manual / Craft	Teachers	Total	3	4-6	6+		<u> </u>
Community and Enterprise	0	16	N/A	16	0	1	N/A	1	0	15	N/A	15	8	1	7	57	Į
Education	0	2	0	2	0	1	0	1	0	1	0	1	1	0	1	50	1
Finance and Corporate	1	0	N/A	1	0	0	N/A	0	1	0	N/A	1	1	0	0	100	1
Housing and Technical	0	0	N/A	0	0	0	N/A	0	0	0	N/A	0	0	0	0	0	
Social Work	0	0	N/A	0	0	0	N/A	0	0	0	N/A	0	0	0	0	0	
Total (Apr - Jun 2022)	1	18	0	19	0	2	0	2	1	16	0	17	10	1	8	58	
Total (Apr - Jun 2021)	6	11	2	19	2	1	0	3	4	10	2	16	6	4	9	53	ļ.
		No of	Appeals							Outcom	ne of Appeals				<u> </u>		
Resource		Manual/				Up	held			Uphelo	d in Part			Not l	Jpheld		Appeals Pending
	APT&C	Craft	Teachers	Total	APT&C	Manual/ Craft	Teachers	Total	APT&C	Manual/ Craft	Teachers	Total	APT&C	Manual/ Craft	Teachers	Total	]
Total (Apr - Jun 2022)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total (Apr - Jun 2021)	0	1	0	1	0	0	0	0	0	0	0	0	0	1	0	1	0
*Resources nil responses are not included in	ifigures																
Appeal's Panel																	
From: 1 April 2022 - 30 June 2022																	
Appeal's Panel	Up	held	Up	held in Part	<u>I</u>	Not	Upheld	With	drawn	1	otal		s pending to date				
Total		0		0			0		0		0		3				

					A	ppendix 12a
Record of Grievances						
From: 1 April 2022 - 30 June 202	2 comparison with	1 April 2021 - 30	June 2021			
Grievances	No of Grievances	No Resolved at Stage 1	No Resolved at Stage 2	No Resolved at Stage 3	Still in Process	
Total (Apr - Jun 2022)	0	0	0	0	0	
Total (Apr - Jun 2021)	0	0	0	0	0	
Dignity at Work						
From: 1 April 2022 - 30 June 2	2022 comparison	with 1 April 202	1 - 30 June 202	21		
Dignity at Work	No of Incidents	No Resolved at Informal Stage	No Resolved at Formal Stage	No of Appeals	Appeals in Process	Still in Process
Total (Apr - Jun 2022)	0	0	0	0	0	0
Total (Apr - 2021)	0	0	0	0	0	0

				Appendix 12b
Referrals for Workplace Mediation				
As at June 2022				
Workplace Mediation	Apr-22	May-22	Jun-22	
No of Referrals	0	0	1	
*No of Successful Cases	0	0	0	
*No of Unsuccessful Cases	0	0	0	
No of cases unsuitable for mediation	0	0	0	
Workplace Mediation	Apr-21	May-21	Jun-21	
No of Referrals	0	0	0	
*No of Successful Cases	0	0	0	
*No of Unsuccessful Cases	0	0	0	
No of cases unsuitable for mediation	0	0	0	

<sup>\*</sup>successful/unsuccessful case outcomes may be shown outwith the month they were referred.

nmunity and	Analysis o	of leavers and exit	interviews			
nterprise	Education	Finance and Corporate	Housing & Technical	Social Work	Total	%
1	15	0	1	8	25	37
0	2	0	1	0	3	4
0	0	0	1	2	3	4
2	3	2	0	4	11	16
1	3	0	0	2	6	9
0	2	0	0	2	4	6
0	2	1	0	0	3	4
0	0	0	1	2	3	4
1	2	0	0	6	9	13
5	29	3	4	26	67	
37	56	13	9	49	164	
14	52	23	44	53	41	
16	8	3	1	11	39	
43	32	8	8	42	133	
37	25	38	13	26	29	
	0 0 2 1 0 0 0 1 5 37 14	0       2         0       0         2       3         1       3         0       2         0       0         1       2         5       29         37       56         14       52         16       8         43       32         37       25	0       2       0         0       0       0         2       3       2         1       3       0         0       2       0         0       2       1         0       0       0         1       2       0         5       29       3         37       56       13         14       52       23         16       8       3         43       32       8         37       25       38	0       2       0       1         0       0       0       1         2       3       2       0         1       3       0       0         0       2       0       0         0       0       0       1         1       2       0       0         5       29       3       4         37       56       13       9         14       52       23       44         16       8       3       1         43       32       8       8         37       25       38       13	0       2       0       1       0         0       0       0       1       2         2       3       2       0       4         1       3       0       0       2         0       2       0       0       2         0       2       1       0       0         0       0       0       1       2         1       2       0       0       6         5       29       3       4       26         37       56       13       9       49         14       52       23       44       53         16       8       3       1       11         43       32       8       8       42         37       25       38       13       26	0       2       0       1       0       3         0       0       0       1       2       3         2       3       2       0       4       11         1       3       0       0       2       6         0       2       0       0       2       4         0       2       1       0       0       3         0       0       0       1       2       3         1       2       0       0       6       9         5       29       3       4       26       67         37       56       13       9       49       164         14       52       23       44       53       41         16       8       3       1       11       39         43       32       8       8       42       133         37       25       38       13       26       29

													Арре	endix 13a
April - June 2022	Number of le	avers	Replace Empl	loyee	Filling on a te	mn hasis	Plan to transf budget to and		End of fixed t	erm	Leave vaca pending sa service rev	vings or	Plan to re	
Resource	Total FTE*	Total H/C**	FTE	H/C	FTE	H/C	FTE	H/C	FTE	H/C	FTE	H/C	FTE	H/C
Community & Enterprise	84.94	171	79.00	162	0	0	0	0	5.938	9	0	C	0	0
Education	152.58	187	146.24	179	0.402	1	0	0	4.34	5	1.6	2	0	0
Finance & Corporate	20.88	25	18.88	23	0	0	1	1	0	0	1	1	0	0
Housing & Technical	23.06	30	22.06	29	0	0	0	0	0	0	1	1	0	0
Social Work	69.65	90	67.00	87	0	0	0	0	1.65	2	1	1	0	0
Total	351.10	503	333.17	480	0.40	1	1.00	1	11.93	16	4.60	5	0.00	0

					Appendix
			_		
lysis of Gende	er, Disability, Et	thnicity and I	Age		
			2050		
	۵.	-			
orms received	<b>a</b> :				
			_		
			380		
Gend	ler / Disability /	Age			
Applied			% of Applicants interviewed	% of Applicants appointed	% of Interviewees appointed
2949	1171	563	40%	19%	48%
	297	127			43%
		ļ			45%
					26%
					46%
					41%
					44%
					41%
	14	0			0%
			0.70	0,0	3,0
			2154		
orms receive	d:		2131		
orms receive	d:		2131 314		
orms receive	d:				
orms receive	d:		314		
			314		
	d:  ler / Disability /  Interviewed		314 327	% of Applicants appointed	% of Interviewees appointed
Gend	ler / Disability /	Age	314 327 % of Applicants	• •	Interviewee
Gend Applied	ler / Disability / Interviewed	Age Appointed	314 327 % of Applicants interviewed	appointed	Interviewees appointed
Gend Applied 2131	ler / Disability / Interviewed 745	Age Appointed	314 327 % of Applicants interviewed 35%	appointed	Interviewee appointed 41%
Gend Applied 2131 885	Interviewed 745 275	Age Appointed 306 99	314 327 % of Applicants interviewed 35% 31%	14% 11%	Interviewee appointed 41% 36%
Gend Applied 2131 885 1232	Interviewed 745 275 466	Age Appointed 306 99 207	314 327 % of Applicants interviewed 35% 31% 38%	14% 11% 17% 9%	Interviewee appointed 41% 36% 44%
Gend Applied 2131 885 1232 98	Interviewed  745 275 466 35	Age Appointed 306 99 207 9	314 327 % of Applicants interviewed 35% 31% 38% 36%	appointed  14%  11%  17%	Interviewee appointed 41% 36% 44% 26%
Gend Applied 2131 885 1232 98 1766	Interviewed  745 275 466 35 597	Age Appointed 306 99 207 9 256	314 327 % of Applicants interviewed 35% 31% 38% 36% 34%	14% 11% 17% 9% 14%	Interviewee appointed 41% 36% 44% 26% 43%
Gend Applied 2131 885 1232 98 1766 353	Interviewed  745 275 466 35 597	Age Appointed 306 99 207 9 256 49	314 327 % of Applicants interviewed 35% 31% 38% 36% 34% 40%	14% 11% 17% 9% 14% 14%	Interviewee appointed 41% 36% 44% 26% 43% 35%
	Gend Applied 2949 730 2201 68 2422 496 2760 137 26	Gender / Disability, English   Gender / Disability	Gender / Disability / Age  Applied Interviewed Appointed  2949 1171 563  730 297 127  2201 797 360  68 42 11  2422 887 408  496 206 84  2760 1031 458  137 41 17  26 14 0  n, Black and other backgrounds.	Solution   Solution	Some section   Some

															l l	Appendix
	QUAR	TERLY	<u>JOINT</u>	STAFF	ING W	<u>AT</u>	CH RETU	<u>JRN : NU</u>	<u>IMBER E</u>	MPLOY	ED ON	11 JUNE	2022			
						Δ	nalysis b	v Resou	rce							
							ilary old b	rooca								
		Total Nu	ımber of Er	nployees							Full-Time	Equivalent				
		M	ale	Fer	nale						Salary	Band				
Resource	Total	F/T	P/T	F/T	P/T		Total	Director	Grade 1	Grade 2	Grade 3	Grade 4	Grade 5	Grade 6	Fixed SCP	Teache
Community & Enterprise Resources	3185	1300	231	196	1458		2244.04	1.00	1543.77	402.16	227.38	45.73	17.00	2.00	5.00	0.00
Education - Others	3207	138	89	651	2329		2347.67	1.00	1178.56	899.35	140.99	45.44	11.60	4.00	58.93	7.80
Education - Teachers	3941	704	71	2330	836		3587.40	0.00	0.00	0.00	0.00	0.00	1.00	0.00	4.60	3581.8
Finance & Corporate Resources	861	199	20	390	252		773.00	2.00	126.48	332.42	226.70	55.10	24.30	6.00	0.00	0.00
Housing & Technical	1299	829	24	320	126		1241.06	1.00	214.12	622.86	358.48	33.60	9.00	2.00	0.00	0.00
Social Work Resources	2680	231	168	1041	1240		2346.88	1.00	1149.08	589.20	542.04	34.80	28.76	2.00	0.00	0.00
							0									
							8952.65	(excluding	Teachers)							
Total All Staff	15173	3401	603	4928	6241		12540.05	6.00	4212.01	2845.99	1495.59	214.67	91.66	16.00	68.53	3589.60
	01115															
	<u>QUAR I</u>	<u>ERLY.</u>	OIN S	<u>I AFFI</u>	NG WA	<u> </u>	H RETU	<u> </u>	<u>NBEK FI</u>	MPLOYE	<u>:D ON 1</u>	<u> 2 MARC</u>	H 2022			
						Α	nalysis b	v Resou	ce							
		Total Nu	mber of Er	nployees							Full-Time	Equivalent			-	
		M	ale	Fer	nale						Salary	/ Band				
Resource	Total	F/T	P/T	F/T	P/T		Total	Director	Grade 1	Grade 2	Grade 3	Grade 4	Grade 5	Grade 6	Fixed SCP	Teache
Community & Enterprise Resources	3114	1218	227	196	1473		2168.47	1.00	1457.77	404.52	231.45	48.73	17.00	3.00	5.00	0.00
Education - Others	3227	140	92	664	2331		2364.07	1.00	1184.65	902.86	142.99	47.64	12.60	4.00	59.53	8.80
Education - Teachers	3935	704	71	2329	831		3583.60	0.00	0.00	0.00	0.00	0.00	1.00	0.00	4.60	3578.0
Finance & Corporate Resources	871	204	20	376	271		776.86	2.00	123.09	336.30	229.22	55.95	24.30	6.00	0.00	0.00
Housing & Technical	1296	831	23	314	128		1239.79	1.00	209.82	628.46	356.31	33.20	9.00	2.00	0.00	0.00
Social Work Resources	2694	226	172	1026	1270		2355.32	1.00	1182.65	568.72	542.39	31.80	26.76	2.00	0.00	0.00
							0									
							8904.51	(excluding	Teachers)							
Total All Staff	15137	3323	605	4905	6304	1	12488.11	6.00	4157.98	2840.86	1502.36	217.32	90.66	17.00	69.13	3586.8



## Report

9

Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: Treasury Management Activity – 2022/2023 First

**Quarter Review** 

## 1. Purpose of Report

1.1. The purpose of the report is to:-

◆ provide a first quarter review of Treasury Management Activity for 2022/2023

## 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):-
  - (1) that the contents of this report be noted.

## 3. Background

3.1 In order to provide members with information on the Council's Treasury Management activities, a quarterly report is presented to this Committee. This report covers the period 1 April 2022 to 30 June 2022.

#### 4. Market Performance

- 4.1. After the Bank of England left the base rate unchanged at 0.75% in January 2020, the onset of the coronavirus epidemic in March of that year resulted in 2 emergency cuts, first to 0.25% and then to 0.10%.
- 4.2. On 16 December 2021, the Bank of England increased the base rate to 0.25%. This was followed by further increases of 0.25% in February, March, May and June 2022 in order to control rising inflation.
- 4.3. As at 30 June 2022, the base rate was 1.25% and the Bank of England Asset Purchase Programme (commonly referred to as its policy of quantitative easing) was £866 billion.
- 4.4. On 4 August 2022, the Bank of England increased the base rate by a further 0.50% taking it to 1.75%.
- 4.5. At the time of writing this report, the Council's Treasury Management Advisers are predicting a further increase of 0.50% in September 2022 followed by another 2 increases of 0.25% during 2022/2023 bringing the base rate to 2.75% by March 2023.

#### 5. Debt Management and Borrowing Strategy

5.1. The Council began the year with debt of £993.486 million with fixed rate loans from the Public Works Loans Board (PWLB) making up 99.14% of the debt.

5.2. Table 1 shows the movement in borrowing from 1 April 2022 to 30 June 2022. Short term borrowing reflects borrowing which will mature in the coming year, or where the debt can be recalled in the coming year.

Table 1 – Movement in Borrowing to 30 June 2022

						Increase/
	Balance as				Balance as	Decrease
	at	New	Debt	Debt	at	in
	01/04/2022	Borrowing	Maturing	Repaid	30/06/2022	Borrowing
	£m	£m	£m	£m	£m	£m
Short Term Borrowing	43.884	0.000	(19.366)	0.00	24.518	(19.366)
Long Term Borrowing	949.602	57.800	0.00	0.00	1,007.402	57.800
TOTAL BORROWING	993.486	57.800	(19.366)	0.00	1,031.920	38.434

- 5.2. In 2012/2013, HM Treasury introduced a "certainty rate" to enable eligible local authorities to access cheaper PWLB funding, with a 20 basis point (0.20%) reduction on the standard rate. South Lanarkshire Council has access to this reduced rate.
- 5.3. The Council has an expected borrowing requirement of £249.746 million during 2022/2023, of which £57.800 million has been taken to the end of June as shown in Table 2.

Table 2 – Details of Long Term Borrowing to 30 June 2022

Loan		Start	Principal	Rate	Year	Year	
Ref.	Period	Date	£m	%	High	Low	Average
513025	2½ - 3Yrs	13/05/2022	£57.800	2.38	3.14	2.08	2.50

5.4. The Executive Director (Finance and Corporate Resources), under delegated powers, will take the most appropriate form of borrowing depending on the prevailing interest rates at the time, taking into consideration the differential between investment earnings and debt costs that remains high.

#### 6. Investment Activity

- 6.1. On a daily basis, the Treasury Management section within Finance and Corporate Resources manages the Council's cash balances. These balances can result from day to day cash flow situations where income has been received before expenditure has taken place, and from the balances held in earmarked reserves for use at a later date. It is the responsibility of the section to manage these funds. The primary consideration when making deposits is the security of funds. Secondary to this, consideration is given to ensuring we have access to funds when necessary, and that these funds are working as well as they can for the Council.
- 6.2. The Prudential Indicators, Treasury Management Strategy and Annual Investment Strategy Report for 2022/2023 was approved by South Lanarkshire Council on 23 February 2022. This included details of permitted investments for the Council.
- 6.3. Prior to depositing funds with any bank or building society, checks are made with the Council's treasury adviser, Link Asset Services, that the institution is considered safe and that any deposit conforms to their recommended time duration as determined by their Rating Methodology. This methodology uses credit ratings, rating watches and

- outlooks and credit default swap (CDS) prices to establish a suggested time duration for deposits.
- 6.4. Deposits made in the period 1 April 2022 to 30 June 2022 totalled £498.262 million. This is the cumulative deposits placed over this period. This is broken down per sector and institution in Table 3. 88.38% of these deposits were made with the UK Government through the Debt Management Office (DMO) deposit facility and Treasury Bills.
- 6.5. In order to manage their cash flow over the short term, local authorities, as part of normal treasury management activity, will place money on deposit with other local authorities. Deposits placed with other local authorities account for 8.43% of deposits with the remaining 3.19% placed in call accounts with Bank of Scotland and The Royal Bank of Scotland.

Table 3 – Investment Activity 1 April 2022 to 30 June 2022

Counterparty	Deposit Totals (£m)	% of Total Deposits	Average Interest Rate
Deposits in UK Government			
Debt Management Account Deposit Facility	425.365	85.37%	0.92%
Treasury Bills	14.982	3.01%	0.88%
Total Deposits in UK Government	440.347	88.38%	0.92%
Deposits in UK Local Authorities	42.000	8.43%	0.75%
Deposits in UK Banks and Building Societies:			
Bank of Scotland	6.370	1.28%	0.53%
Royal Bank of Scotland	9.545	1.91%	0.10%
Total Deposits in UK Banks and Building Societies	15.915	3.19%	0.27%
Total Deposits 01/04/2022 to 30/06/2022	498.262	100.00%	0.88%

- 6.6. The average interest rates achieved from the deposits are also shown in Table 3. Interest rates achievable for deposits have been increasing, however, there is still a differential between these and the rates at which the Council can borrow.
- 6.7. Actual deposits as at 30 June 2022 totalled £277.598 million.

#### 7. Management of Risk

- 7.1. It is recognised that no Treasury Management activity is without risk and practices are put in place in order to limit risk. As noted in section 6.2, the Treasury Management Strategy was approved in February 2022 and set a framework for Treasury Management activities in 2022/2023. It also set limits on debt and investments in order to mitigate risks.
- 7.2. The Annual Investment Strategy for 2022/2023, also approved in February 2022, included details on how risk would be managed for all permitted investments. This included criteria for placing deposits with the Debt Management Office (DMO), UK Local Authorities, Banks and Building Societies and Money Market Funds.

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- 7.3. Part of the criteria for counterparties is meeting minimum credit ratings with the three main rating agencies. A credit rating evaluates the credit worthiness of an organisation. It is an evaluation made by a credit rating agency of the organisation's ability to pay back the debt and the likelihood of default.
- 7.4. Tables 4 to 5 show a breakdown of deposits with details of the credit ratings of banks and building societies used from 1 April 2022 to 30 June 2022. Deposits with the DMO are with the UK Government and so have a rating equivalent to the UK's sovereign rating. Deposits with local authorities are considered to be of very high credit quality.

**Table 4 – Fitch Ratings** 

Long Term Rating	Short Term Rating	Deposits Totals	Percentage of Total Deposits
Deposits with DMO / L	JK Government (AA-)	440.347m	88.38%
Deposits with Lo	ocal Authorities	42.000m	8.43%
A+	F1	15.915m	3.19%
Total		498.262m	100.00%

Table 5 - Moody's Ratings

Long Term Rating	Short Term Rating	Deposits Totals	Percentage of Total Deposits
Deposits with DMO / L	JK Government (Aa3)	440.347m	88.38%
Deposits with Lo	ocal Authorities	42.000m	8.43%
A1	P-1	15.915m	3.19%
Total		498.262m	100.00%

Table 6 – Standard and Poor's Ratings

Long Term Rating	Short Term Rating	Deposits Totals	Percentage of Total Deposits
Deposits with DMO / UK Government (AA)		440.347m	88.38%
Deposits with Local Authorities		42.000m	8.43%
A+	A-1	6.370m	1.28%
A	A-1	9.545m	1.91%
Total		498.262m	100.00%

- 7.5. The tables above show that 96.81% of deposits were made with counterparties of very high credit quality (DMO / UK Government and other local authorities).
- 7.6. The remaining deposits were in instant access accounts with The Royal Bank of Scotland and Bank of Scotland.
- 7.7. The graph at Appendix 1 shows the duration of deposits made from 1 April 2022 to 30 June 2022. The graph shows that, since 1 April 2022, all deposits have been made for 1 year or less. The maximum maturity period of 123 days was for a deposit of £20.000 million.

#### 8. Next Quarter Investment Plans

- 8.1. The current investment framework will be continued in the next quarter. Deposits will continue to be placed with the institutions where their ratings are consistent with the Council's approved criteria. Deposits will also continue to be placed with the DMO and UK local authorities.
- 8.2. Treasury Bills will be used when they return a higher yield than deposits in the DMO for the same, very low risk.
- 8.3. Deposits may also be placed with selected Money Market Funds that meet the Council's approved criteria.
- 8.4. We will continue to work with our Treasury Management Advisers, Link, to ensure we gain all information available on counterparties before any deposits are made.

## 9. Treasury Management Indicators

- 9.1. The purpose of these indicators is to contain the activity of the treasury function within certain limits, thereby managing risk and reducing the impact of an adverse movement in interest rates. However, if these are set to restrictive limits, they will impair the opportunities to reduce costs/improve performance. The indicators are detailed in sections 9.2 to 9.5.
- 9.2. Limits for External Debt: The operational and authorised limits for external debt for 2022/2023 were set in the Prudential Indicators, Treasury Management Strategy and Annual Investment Strategy 2022/2023 approved by South Lanarkshire Council on 23 February 2022. These are shown in Table 7, along with a column showing the difference between the actual debt level and the limits (headroom).

Table 7 - Limits for External Debt

	Estimate as per 2021/22 Strategy	Minimum Headroom to Limits in period	Headroom as at 30/06/2022
	£m	£m	£m
Operational Limit for external debt	1,340.000	292.214	308.080
Authorised Limit for external debt	1,360.000	312.214	328.080

- 9.3. The indicator shows that we have not breached the operational and authorised limits to 30 June 2022. There has been a minimum level of headroom of £312.214 million between actual and authorised level for external debt in the period to 30 June 2022.
- 9.4. **Limits on Maturity Structure:** By setting limits on the maturity structure of borrowing, the exposure to large concentrations of debt needing to be replaced at the same time in the future at currently unknown rates can be limited. This effectively places a limit on exposure to longer term interest rate movement. This is shown in Table 8.

**Table 8 – Limits on Maturity Structure** 

Maturity Structure of Borrowing							
	Maximum						
	Upper	Lower	for period	Actuals as			
	Limit	Limit	to 30/06/22	at 30/06/22			
Under 12 months	30%	0%	4.42%	2.38%			
12 months and 24 months	30%	0%	2.20%	2.11%			
24 months and 5 years	50%	0%	21.71%	21.71%			
5 years and 10 years	60%	0%	36.15%	34.68%			
10 years and 20 years	60%	0%	6.35%	6.09%			
20 years and 30 years	70%	0%	3.06%	2.94%			
30 years and 40 years	80%	0%	31.36%	30.09%			
40 years and 50 years	90%	0%	0.00%	0.00%			
50 years and above	90%	0%	0.00%	0.00%			

9.5. The indicator shows that the upper limits for all maturity profiles have not been breached to 30 June 2022.

# 10. Employee Implications

10.1. There are no employee implications.

# 11. Financial Implications

- 11.1. The current rate of interest receivable remains relatively low but has increased over recent months. Any deposit interest received offsets Loan Charges made to the Council's Revenue budget.
- 11.3. The costs of borrowing for capital expenditure have been built into the long-term Revenue Budget Strategy.

#### 12. Climate Change, Sustainability and Environmental Implications

- 12.1. There are no implications for climate change or sustainability in terms of the information contained in this report.
- 12.2. There is also no requirement to carry out an environmental impact assessment in terms of the information contained within this report.

# 13. Other Implications (Including Environmental and Risk Issues)

13.1. Section 7 of this report provides details of how investment risk is managed.

#### 14. Equality Impact Assessment and Consultation Arrangements

- 14.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and, therefore, no impact assessment is required.
- 14.2. There is no requirement to carry out any consultation in terms of the information provided in this report.

# Paul Manning Executive Director (Finance and Corporate Resources)

31 July 2022

# Link(s) to Council Values/Priorities/Outcomes

♦ Accountable, effective, efficient and transparent

#### **Previous References**

◆ Prudential Indicators, Treasury Management Strategy and Annual Investment Strategy 2022/2023, South Lanarkshire Council, 23 February 2022

# **List of Background Papers**

♦ None

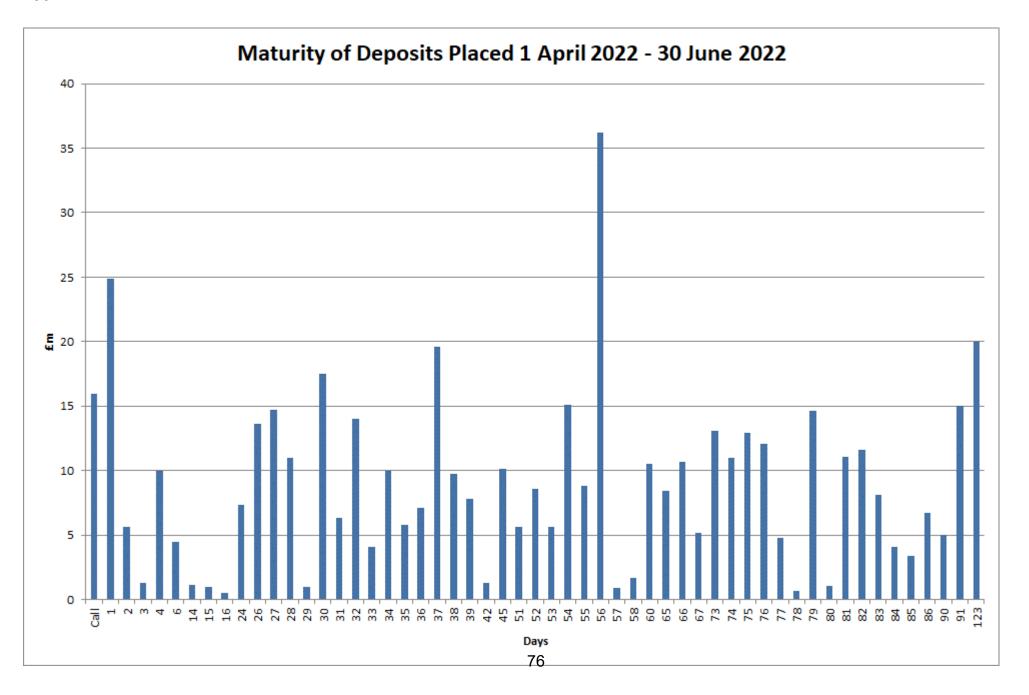
#### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Jackie Taylor, Head of Finance Ext: 5637 (Tel: 01698 455637)

E-mail: jackie.taylor@southlanarkshire.gov.uk

# Appendix 1





# Report

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Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: Prudential Indicators, Treasury Management Activity

and Annual Investment Report 2021/2022

# 1. Purpose of Report

1.1. The purpose of the report is to:-

- provide an overview of the Treasury Management Activity and Prudential Code Indicators for 2021/2022
- ♦ allow Committee to scrutinise the proposed Annual Investment Report for 2021/2022

#### 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):
  - that the Treasury Management Activity Report for 2021/2022 (Section 4 and Appendix 1), be noted;
  - that the 2021/2022 Treasury Management and Prudential Code Indicators (Section 5 and Appendix 2), be noted;
  - that the Treasury Management Activity Report (Appendix 1) and the Treasury Management and Prudential Indicators (Appendix 2) be referred to the Executive Committee for noting;
  - (4) that the 2021/2022 Annual Investment Report (Appendix 3) be endorsed; and
  - (5) that the 2021/2022 Annual Investment Report (Appendix 3) be referred to the Executive Committee prior to submission to the Council for formal approval in line with The Local Government Investments (Scotland) Regulations 2010.

#### 3. Background

- 3.1. The Chartered Institute of Public Finance and Accountancy (CIPFA) Code of Practice for Treasury Management requires councils to prepare an annual report on their Treasury Management Activities. The report covering the Council's Treasury Management Activity during 2021/2022 is summarised in Section 4 of the report and provided in detail in Appendix 1.
- 3.2. The Council's capital programme is partly funded by planned borrowing. The CIPFA Prudential Code provides a framework to assist the management of the financial implications of borrowing and helps to demonstrate that the borrowing is both affordable and prudent. The Code requires councils to prepare a series of financial indicators that demonstrate affordability, prudence and sustainability with regard to capital financing decisions.

- 3.3. Estimates of these indicators are reported to the Finance and Corporate Resources Committee at the start of each year, with selected indicators then reported on an actual basis at the end of the year. The year end indicators for 2021/2022 are noted in Section 5 of the report and detailed in Appendix 2.
- 3.4. The Local Government Investments (Scotland) Regulations 2010 require local authorities to prepare an Annual Investment Strategy before the start of the financial year and an Annual Investment Report after the financial year end. Both documents are required to be approved by full Council.
- 3.5. The Annual Investment Report for 2021/2022 is summarised in Section 6 of this report with the detail in Appendix 3.
- 3.6. The Annual Investment Strategy for 2021/2022 recognised that any investment activity carries an element of risk. Appendix 4 details the investments that the Council were permitted to use in 2021/2022, the associated risks and the controls and limits that were put in place to mitigate these risks.
- 3.7. The figures contained within this report are taken or calculated from South Lanarkshire Council's Annual Accounts for 2021/2022. It should be noted that the Annual Accounts have not yet been audited and, therefore, some of the figures may be subject to change. Significant changes to the indicators resulting from the audit will be reported back to Committee at a later date.

# 4. Treasury Management Activity 2021/2022

- 4.1. Appendix 1 details the Treasury Management Activity for 2021/2022.
- 4.2. The Council ended the year with debt of £993.486 million with fixed rate loans from the Public Works Loans Board (PWLB) making up 99.14% of the debt. Fixed rate loans help to build in certainty to the calculation of future loan charges which forms a significant element of the Council's long term Revenue Budget Strategy.
- 4.3. The Council's pooled interest rate for 2021/2022 was 3.54% (3.78% in 2020/2021), with an expenses rate of 0.07%. The overall cost of borrowing will increase as debt levels increase to fund the capital programme.
- 4.4. Total deposits at the end of the year totalled £132.070 million with the level varying throughout the year due to the timing of expenditure and receipts.
- 4.5. During 2021/2022, the Council placed £1,589.610 million of deposits on a cumulative basis. All deposits made by the Council were in line with approved lending limits and credit rating criteria. The level of investment return was £0.104 million.

### 5. Treasury Management and Prudential Code Indicators – 2021/2022

- 5.1. The Council is required by the Prudential Code to report the actual prudential indicators after the closure of the financial year. Appendix 2 details the indicators for 2021/2022.
- 5.2. The General Fund Capital Expenditure for 2021/2022 was £60.338 million which is £12.095 million less than estimated in the Prudential Indicators, Treasury Management Strategy and Annual Investment Strategy report presented to South Lanarkshire Council in February 2022. The details of this have been reported to the Executive Committee over recent months, with a final position being reported on 29 June 2022.

- 5.3. The Housing Revenue Account Capital Expenditure in 2021/2022 was £73.181 million which is £6.459 million less than the estimate reported to South Lanarkshire Council in February 2022. The details of this have been reported to the Executive Committee over recent months, with a final position being reported on 29 June 2022.
- 5.4. The Council's gross borrowing position for 2021/2022 was £1,179.776 million. This consists of external borrowing of £993.486 million and the PPP Finance Lease Liability of £186.290 million. Gross borrowing is less than the capital financing requirement of £1,298.460 million due to the fact that only £28.900 million of long-term borrowing was taken during 2021/2022.
- 5.5. The Council used its significant cash balances available in lieu of the remainder of its borrowing requirement for the year. Borrowing before cash was required would incur a cost of carry as the interest rates achievable on deposits continue to be less than the interest rates on borrowing.
- 5.6. By borrowing only £28.900 million, interest costs for 2021/2022 were reduced and savings from this used to support the Revenue Budget Strategy going forward.
- 5.7. The Capital Financing Requirement for the General Fund is £15.211 million lower than forecast and for HRA is £10.604 million lower than forecast. For both the General Fund and HRA this is due to changes in the borrowing required to fund the capital programmes reflecting the timing of expenditure and movements in other sources of funding.
- 5.8. One indicator covers borrowing and sets limits on the level of borrowing that the Council can have: The Operational Boundary is the expected borrowing position, but it can vary due to changes in the cash flow and temporary breaches are acceptable. In contrast, the Authorised Limit represents the maximum level of debt the Council can afford and should not be breached. The Council remained within both the Operational Boundary and Authorised Limit for gross debt during 2021/2022.

#### 6. Annual Investment Report – 2021/2022

- 6.1. The Council is required by The Local Government Investments (Scotland) Regulations 2010 to prepare an Annual Investment Report after the financial year end. The Annual Investment Report for financial year 2021/2022 is detailed in Appendix 3 and summarised below.
- 6.2. During 2021/2022, the Council placed £1,589.610 million of deposits on a cumulative basis. All deposits made by the Council were in line with approved lending limits and credit rating criteria. £1,168.165 million (73.49%) of deposits were made with counterparties of very high credit quality (UK Government Debt Management Account Deposit Facility (DMADF) and other local authorities). The remaining £421.445 million (26.51%) was deposited in instant access call accounts with Bank of Scotland and Royal Bank of Scotland.
- 6.3. In order to manage liquidity risk, the Council held an average of £22.503 million in bank accounts with instant access.
- 6.4. No borrowing in advance was taken during 2021/2022.

#### 7. Employee Implications

7.1. None

#### 8. Financial Implications

- 8.1. The financial impact from treasury activity and borrowing for capital expenditure has been built into the long-term Revenue Budget Strategy.
- 8.2. In 2021/2022 the amounts charged to the General Fund in relation to debt (loan charges) totalled £33.035 million. HRA loan charges totalled £15.716 million. These costs were met from within approved Revenue Budgets.

#### 9. Climate Change, Sustainability and Environmental Implications

- 9.1. There are no implications for climate change or sustainability in terms of the information contained in this report.
- 9.2. There is also no requirement to carry out an environmental impact assessment in terms of the information contained within this report.

#### 10. Other Implications

- 10.1. South Lanarkshire Council recognises that any Treasury Management Activity will carry an element of risk. It is important that risk is identified and controls put in place to limit those risks.
- 10.2. The Council has complied with all of the relevant statutory and regulatory requirements which limit the levels of risk associated with its treasury management activities. In particular, its adoption and implementation of both the Prudential Code and the CIPFA Treasury Management Code of Practice means both that its capital expenditure is prudent, affordable and sustainable, and its treasury practices demonstrate a low-risk approach.
- 10.3. The CIPFA Treasury Management Code of Practice adopted by the Council, places Credit and Counterparty risk at the forefront of treasury risks.
- 10.4. South Lanarkshire Council recognises that any investment activity will carry an element of risk. It is important that risk is identified and controls put in place to limit and manage those risks.
- 10.5. Appendix 4 to this report details the investments that the Council was permitted to use in 2021/2022, the associated risks and the controls and limits that were put in place to mitigate these risks.

#### 11. Equality Impact Assessment and Consultation Arrangements

- 11.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and, therefore, no impact assessment is required.
- 11.2. There is no requirement to undertake any consultation in relation to the content of the report.

# Paul Manning Executive Director (Finance and Corporate Resources)

16 August 2022

### Link(s) to Council Values/Priorities/Outcomes

◆ Value: Accountable, effective, efficient and transparent

#### **Previous References**

- Prudential Indicators, Treasury Management Strategy and Annual Investment Strategy 2021/2022, Executive Committee, 10 February 2021
- ◆ Treasury Management Activity First Quarter Review, Finance and Corporate Resources Committee, 1 September 2021
- ◆ Treasury Management Activity Second Quarter Review, Finance and Corporate Resources Committee, 10 November 2021
- ◆ Treasury Management Activity Third Quarter Review, Finance and Corporate Resources Committee, 9 February 2022

# **List of Background Papers**

♦ None

#### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

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E-mail: jackie.taylor@southlanarkshire.gov.uk

# 1. Background

1.1. The Annual Treasury Management Activity Report is a requirement of the Council's reporting procedures and covers 2021/2022. The report also includes the Treasury Management Indicators for 2021/2022 in accordance with the requirements of the CIPFA Code of Practice for Treasury Management in the Public Sector and actual Prudential Indicators for 2021/2022 in accordance with the requirements of the Prudential Code.

#### 2. Introduction

- 2.1. The Council's treasury management activities are regulated by a variety of professional codes and statutes and guidance:
- 2.2. The Local Government in Scotland Act 2003 (the Act), which provides the powers to borrow and invest as well as providing controls and limits on this activity;
  - The Act permits the Scottish Ministers to set limits either on the Council or nationally on all local authorities restricting the amount of borrowing which may be undertaken (although no restrictions were made in 2009/10);
  - Statutory Instrument (SSI) 29 2004, requires the Council to undertake any borrowing activity with regard to the CIPFA Prudential Code for Capital Finance in Local Authorities, and, therefore, to operate the overall treasury function with regard to the CIPFA Code of Practice for Treasury Management in the Public Services:
  - This Council has adopted the CIPFA Code of Practice for Treasury Management in the Public Sector and operates its treasury management service in compliance with this Code and the above requirements. These require that the prime objective of treasury management activity is the effective management of risk, and that its borrowing activities are undertaken in a prudent, affordable and sustainable basis.
- 2.3. The CIPFA Code of Practice requires reports to be made on its treasury management policies, practices and activities, including, as a minimum, an annual strategy and plan in advance of the year, a mid-year review and an annual report after its close.
- 2.4. This report will cover:
  - A summary of the strategy agreed for 2021/2022;
  - The Council's treasury position at 31 March 2022;
  - Economic Background for 2021/2022;
  - Actual Performance During 2021/2022;
  - Risk Management;
  - Treasury Management and Prudential Indicators (see Appendix 2)

### 3. The Strategy Agreed for 2021/2022

- 3.1. At the time of determining the strategy for 2021/2022, economic and interest rate forecasting remained difficult with many external influences weighing on the UK.
- 3.2. Public Works Loans Board (PWLB) rates and gilt yields were expected to remain volatile as markets reacted to emerging economic data, with the overall long-term trend being for them to increase marginally.

- 3.3. The differential between investment earnings and debt costs was expected to remain high throughout 2021/2022. This "cost of carrying" would have to be considered if borrowing was taken before our cash flow required funds as returns on deposits were expected to remain lower than the rate paid on borrowing.
- 3.4. The borrowing strategy adopted was to monitor interest rates, undertake planned borrowing at the best time, while investigating opportunities where possible to improve the management of our existing loan portfolio.
- 3.5. The main consideration when investing surplus funds was to be the security of the transaction. Liquidity would then be considered and investments would only be made for prudent time periods. Only after considering security and liquidity would the yield to be gained from the investment be considered.
- 3.6. The Executive Director of Finance and Corporate Resources would apply appropriate restrictions to the Council's counterparty list to ensure the security of deposits.

# 4. Treasury Position at 31 March 2022

- 4.1. The Council began the year with debt of £1,005.540m with fixed rate loans from the Public Works Loans Board (PWLB) making up 99.15% of the debt. By 31 March 2022, debt had decreased to £993.486m of which 99.14% was fixed rate loans from the PWLB.
- 4.2. Table 1 below shows the movement in borrowing to 31 March 2022.

Table 1 – Movement in Borrowing from 1 April 2021 to 31 March 2022.

						Increase/
	Balance as				Balance as	Decrease
	at	New	Debt	Debt	at	in
	01/04/2021	Borrowing	Maturing	Repaid	31/03/2022	Borrowing
	£m	£m	£m	£m	£m	£m
Short Term Borrowing	40.954	7.000	(47.954)	0.00	0.000	(40.954)
Long Term Borrowing	964.586	28.900	0.00	0.00	993.486	28.900
TOTAL BORROWING	1,005.540	35.000	(47.954)	0.00	993.486	(12.054)

4.3. The Treasury Position at the 31 March 2022 compared with the previous year is shown in Table 2 overleaf:

Table 2 – Treasury Position as at 31 March 2022

	31 Marc	h 2022	31 March 2021	
	Principal	Average Rate	Principal	Average Rate
Fixed PWLB	£984.986m	3.91%	£997.004m	3.92%
Fixed Market	£0.000m	0.00%	£0.036m	0.00%
Total Fixed Rate Debt	£984.986m	3.91%	£997.040m	3.92%
Market	£8.500m	5.46%	£8.500m	5.46%
Total Variable Rate Debt	£8.500m	5.46%	£8.500m	5.46%
Total Debt	£993.486m	3.92%	£1,005.540m	3.93%
Total Deposits	£132.070m	0.48%	£171.100m	0.04%

- 4.4. The gross debt position decreased by £12.054m from 31 March 2021, accounted for by repayments of PWLB (£40.918m), repayments of the interest free loan from Salix (£0.036m) offset by new borrowing from the PWLB (£28.900m).
- 4.5. The Council's pooled cost of borrowing is measured on an equated debt basis which takes account of how the Council's capital expenditure was funded throughout the year. The pooled interest cost together with the expenses rate for 2021/2022 and the previous two years is shown in Table 3 below:

Table 3 - Pooled Cost of Borrowing

Year	Loans Fund Pooled Rate	Loans Fund Expenses Rate
2021/22	3.54%	0.07%
2020/21	3.78%	0.06%
2019/20	3.89%	0.07%

### 5. Economic Background for 2021/2022

- 5.1. Following two emergency cuts in March 2020, the Bank of England base rate remained unchanged at 0.10% until the Bank of England began a series of increases during the latter part of 2021/2022 in order to control rising inflation. The base rate ended the year at 0.75%.
- 5.2. Gilt yields and PWLB rates fell towards the end of 2021 but began to rise in 2022. These rises have been part of a global trend as central banks across the world suggested they will continue to increase interest rates to contain inflation.

5.3. Details of significant interest rates during 2021/2022 are shown in Table 4 below.

**Table 4 – Significant Interest Rates** 

		Borrowing Rates							
	Bank	1	1 5 10 20 30 40 50						
	Base	Year	Year	Year	Year	Year	Year	Year	
	Rate	PWLB	PWLB	PWLB	PWLB	PWLB	PWLB	PWLB	
High	0.75%	2.03%	2.37%	2.52%	2.76%	2.70%	2.57%	2.49%	
Average	0.19%	1.13%	1.45%	1.78%	2.09%	2.07%	1.95%	1.85%	
Low	0.10%	0.78%	1.05%	1.39%	1.69%	1.60%	1.39%	1.25%	

# 6. Actual Performance during 2021/2022

6.1. Capital expenditure for the year was £133.519m. During 2021/2022 the Council secured £28.900m of long term borrowing from the PWLB. This was the first long-term borrowing that had been taken since 2018/2019. This borrowing was to fund capital expenditure and maturing debt from 2019/2020 and 2020/2021. Details of the long-term borrowing taken from the PWLB during 2021/2022 are shown in Table 5 below.

Table 5 – PWLB Long Term Borrowing, 1 April 2020 – 31 March 2021

		Principal	Rate	Year	Year	Year
Loan Ref.	Period	£m	%	High	Low	Average
498423	6 - 6½ Yrs	£0.148	2.14	2.40	1.16	1.55
498426	7 - 7½ Yrs	£0.696	2.18	2.43	1.23	1.62
498428	8 - 8½ Yrs	£12.933	2.23	2.46	1.29	1.69
498430	9 - 9½ Yrs	£12.090	2.29	2.50	1.39	1.75
498432	10 - 10½ Yrs	£3.033	2.34	2.55	1.42	1.81
		£28.900	2.26			

- 6.2. Borrowing was taken at interest rates that were consistent with the Council's long-term borrowing strategy, and while borrowing could have been taken at lower variable interest rates during 2021/2022, there was no need to borrow due to the level of cash balances that the Council had available. Delaying the borrowing until later in the year and limiting the amount borrowed to only £28.900m reduced interest costs for 2021/2022 and generated savings that were used to support the Revenue Budget Strategy going forward.
- 6.3. During 2021/2022, the Council placed £1,589.610m of deposits on a cumulative basis. All deposits made by the Council were in line with approved lending limits and credit rating criteria. The level of investment return was £0.104m. Further details on deposits are included in the annual investment report within this Committee paper.

#### 7. Risk Management

7.1. The Council has complied with all of the relevant statutory and regulatory requirements which limit the levels of risk associated with its treasury management activities. In particular its adoption and implementation of both the Prudential Code and the CIPFA Treasury Management Code of Practice means both that its capital expenditure is prudent, affordable and sustainable, and its treasury practices demonstrate a low risk approach.

#### 7.2. Investment Risk

The main consideration when investing surplus funds is the security of the transaction. Through adoption on the CIPFA Code of Practice and through the Councils Annual Investment Strategy the Council mitigates risks associated with all our permitted investments.

### 7.3. Interest Rate Risk

The Council's capital programme is funded in part by borrowing. Consideration has always been given to the optimum time to borrow funds to ensure cash flow is maintained, that any risks of increasing borrowing interest rates are minimised and that takes into account the level of cash balances available to the Council.

# 8. Treasury Management and Prudential Indicators

8.1. The Treasury Management and Prudential Indicators are detailed in Appendix 2 to this report.

# 1. Treasury Management Indicators 2021/2022

- 1.1. The Treasury Management Code includes Treasury Management Indicators which are to be reported alongside the Treasury Strategy.
- 1.2. The purpose of these is to contain the activity of the treasury function within certain limits, thereby managing risk and reducing the impact of an adverse movement in interest rates. The indicators are detailed below.

# 2. Maturity Structure of Borrowing

2.1. By setting limits on the maturity structure of borrowing, the exposure to large concentrations of fixed rate debt needing to be replaced at the same time in the future at currently unknown rates can be limited. This effectively places a limit on exposure to longer term interest rate movement.

Maturity Structure of Borrowing							
	Upper Limit	Lower Limit	Maximum for period to 31/03/22	Actuals as at 31/03/22			
Under 12 months	30%	0%	4.07%	0.00%			
12 months and 24 months	30%	0%	4.54%	4.42%			
24 months and 5 years	50%	0%	12.20%	11.86%			
5 years and 10 years	50%	0%	35.41%	35.82%			
10 years and 20 years	60%	0%	12.42%	13.60%			
20 years and 30 years	70%	0%	0.05%	0.05%			
30 years and 40 years	80%	0%	35.22%	34.25%			
40 years and 50 years	90%	0%	0.00%	0.00%			
50 years and above	90%	0%	0.00%	0.00%			

#### 3. Total Principal Sums Invested for Greater Than 364 days

- 3.1. The investment regulations introduced by the Scottish Government allowed the Council to invest for periods in excess of 364 days. The Treasury Management Code requires local authorities to set an upper limit for each forward financial year period for investments longer than 364 days. The purpose is to contain the exposure to the possibility of loss that might arise as a result of having to seek early repayment of principal sums invested.
- 3.2. South Lanarkshire Council set a limit restricting investments for periods in excess of 364 days to no more than £10m and for no more than 5 years.
- 3.3. No investment was made during 2021/2022 for a period in excess of 364 days.

# 4. Statutory Repayment of Loans Fund Advances

4.1. The Scottish Government introduced The Local Authority (Capital Financing and Accounting) Scotland Regulations 2016 with effect from 1 April 2016. These regulations require the statutory loans fund to be administered in accordance with the 2016 Regulations, proper accounting practice and prudent financial management.

- 4.2. The Council's capital programmes are partly funded by planned borrowing which is advanced from the Council's Loans Fund. Repayment of these advances is made each year and forms part of the Council's revenue expenditure. Borrowing to fund the capital programmes, therefore, creates a liability to repay those advances from future years' budgets. The Council is required to report on the commitment to repay loans fund advances.
- 4.3. The General Fund had an opening balance of £819.382m advances from the Loans Fund. During 2021/2022 new advances of £10.196m were made to part fund the Capital Programme, while repayments of £2.402m were made from the Council's revenue expenditure. This left a closing balance of £827.176m to be repaid over the next 50 years.
- 4.4. The HRA had an opening balance of £249.707m advances from the Loans Fund. During 2021/2022 new advances of £39.942m were made to part fund the HRA Capital Programme, while repayments of £6.808m were made from the HRA. This left a closing balance of £282.841m to be repaid over the next 40 years.
- 4.5. The tables below show the repayment profile of the outstanding loans fund advances for both General Fund and HRA as at 31 March 2022. The tables do not include any planned borrowing that may be taken in future years to fund the ongoing capital programmes.

	Opening	New		Closing
General Fund	Balance	Advances	Repayments	Balance
2021/22	819.382	10.196	-2.402	827.176
2022/23	827.176	0.000	-2.821	824.355
2023/24 - 2026/27	824.355	0.000	-38.797	785.558
2027/28 - 2031/32	785.558	0.000	-99.475	686.083
2032/33 - 2036/37	686.083	0.000	-110.342	575.741
2037/38 - 2041/42	575.741	0.000	-121.316	454.425
2042/43 - 2046/47	454.425	0.000	-123.508	330.917
2047/48 - 2051/52	330.917	0.000	-119.323	211.594
2052/53 - 2056/57	211.594	0.000	-109.629	101.965
2057/58 - 2061/62	101.965	0.000	-43.011	58.954
2062/63 - 2066/67	58.954	0.000	-50.930	8.024
2068/69 – 2071/72	8.024	0.000	-8.024	0.000

Housing Revenue	Opening	New		Closing
Account	Balance	Advances	Repayments	Balance
2021/22	249.707	39.942	-6.808	282.841
2022/23	282.841	0.000	-7.137	275.704
2023/24 - 2026/27	275.704	0.000	-31.920	243.784
2027/28 - 2031/32	243.784	0.000	-48.126	195.658
2032/33 - 2036/37	195.658	0.000	-55.918	139.740
2037/38 - 2041/42	139.740	0.000	-29.422	110.318
2042/43 - 2046/47	110.318	0.000	-33.196	77.122
2047/48 - 2051/52	77.122	0.000	-36.633	40.489
2052/53 - 2056/57	40.489	0.000	-26.090	14.399
2057/58 – 2061/62	14.399	0.000	-14.399	0.000

4.6. The Council's strategy for managing debt includes the early repayment of some loans within the Loans Fund. These repayments result in reduced principal and interest payments in future years and are necessary to keep loan charges affordable.

#### 5. Prudential Code Indicators 2021/2022

- 5.1. The Prudential Code enables Councils to take responsibility for deciding an affordable level of borrowing to fund capital expenditure. This moves away from the previous regime through which central government gave Councils consent to borrow defined amounts for capital expenditure
- 5.2. To meet the objectives of the Code, the Council is required to report a number of indicators, use those to demonstrate the affordability and sustainability of our capital plans and to show that good treasury management practice is adhered to.

#### 6. Capital Expenditure and Borrowing Requirement indicators

# 6.1. Capital Expenditure

6.1.1 This indicator shows the capital expenditure for 2021/2022. The 2021/2022 estimate is also shown.

	Actual	Estimate	Variance
	£m	£m	£m
General Fund Capital Expenditure	60.338	72.433	-12.095
Funded by:			
Borrowing	10.196	25.408	-15.212
Capital receipts and grants	47.781	43.688	4.093
Revenue contributions	2.361	3.337	-0.976
Total Funding	60.338	72.433	-12.095
HRA Capital Expenditure	73.181	79.640	-6.459
Funded by:			
Borrowing	39.942	50.532	-10.590
Capital receipts and grants	13.602	9.471	4.131
Revenue contributions	19.637	19.637	0.000
Total Funding	49.362	79.640	-6.459

- 6.1.2. The General Fund Capital Expenditure for 2021/2022 was £60.338m which is £12.095m less than estimated in the Prudential Indicators, Treasury Management Strategy and Annual Investment Strategy report presented to South Lanarkshire Council in February 2022. The details of this have been reported to the Executive Committee over recent months, with a final position being reported on 29 June 2022.
- 6.1.3. The Housing Revenue Account Capital Expenditure in 2021/2022 was £73.181m which is £6.459m less than the estimate reported to South Lanarkshire Council in February 2022. The details of this have been reported to the Executive Committee over recent months, with a final position being reported on 29 June 2022.

# 6.2. Councils Borrowing Requirement (the Capital Financing Requirement)

6.2.1. The Council's Capital Financing Requirement (CFR) is the total outstanding capital expenditure which has not yet been paid for from either revenue or capital resources.

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It is essentially a measure of the Council's requirement to borrow for past and present capital expenditure and is comparable to the actual borrowing taken and finance lease liability.

- 6.2.2. The Council is required to pay off an element of the accumulated balance of borrowing every year through a charge to the revenue account.
- 6.2.3. Over the medium-term borrowing should only be for a capital purpose. Gross borrowing should not, except in the short term, exceed the CFR for 2021/2022 plus any additional capital financing requirement over 2022/2023 and the following two financial years. The table below demonstrates that the Council has complied with this requirement
- 6.2.4. The Capital Financing Requirement for the General Fund is £15.211m lower than forecast and for HRA is £10.604m lower than forecast. For both the General Fund and HRA this is due to changes in the borrowing required to fund the capital programmes reflecting the timing of expenditure and movements in other sources of funding.

	31 March 2022 Actual £ m	2022 Estimate	Variance
General Fund Capital Financing Requirement	1,015.606	1,030.817	-15.211
HRA Capital Financing Requirement	282.854	293.458	-10.604
Total Capital Financing Requirement	1,298.460	1,324.275	-25.816
Treasury Position as at 31 March 2021			
Borrowing	993.486	964.586	28.900
PPP Finance Lease Liability	186.290	186.290	0.000
Gross Debt	1,179.776	1,150.876	28.900

- 6.2.5. The Council's gross borrowing position for 2021/2022 was £1,179.776m. This consists of external borrowing of £993.486m and the PPP Finance Lease Liability of £186.290m. Gross borrowing is less than the capital financing requirement of £1,298.460m due to the fact that only £28.900m of long-term borrowing was taken during 2021/2022.
- 6.2.6. The Council used the significant cash balances it had available in lieu of the remainder of its borrowing requirement. Borrowing before cash was required would incur a cost of carry as the interest rates achievable on deposits continue to be less than the interest rates on borrowing.
- 6.2.7. By borrowing only £28.900m interest costs for 2021/2022 were reduced and savings from this used to support the Revenue Budget Strategy going forward.

### 6.3. Limits to Borrowing Activity

6.3.1. The Operational Boundary for external debt is based on the expected maximum external debt that could be faced in the course of the year. It is set to accommodate the borrowing requirements, and also includes sufficient scope to allow for changes to the capital programme throughout the year. This limit may be breached during the

year, and this will be reported in the Prudential report presented to Committee after year end.

6.3.2. The Authorised Limit for External Debt represents a limit beyond which external debt is prohibited. It represents the level of external debt which could be afforded in the very short-term, but is not sustainable in the longer term without consideration to revenue budgets. This limit would not be breached without the Finance and Corporate Resources Committee being advised.

	2021/2022
	£ m
Operational Limit for External Debt	1,340.000
Authorised Limit for External Debt	1,360.000
Maximum Borrowing Position During the Period	1,005.540
Operational Limit for Other Liabilities (PPP/Finance Lease)	200.000
Authorised Limit for Other Liabilities (PPP/Finance Lease)	200.000
Maximum PPP/Finance Lease Liability	193.743

6.3.3. The table demonstrates that during 2021/2022 the Council maintained its borrowing and other liabilities within their Authorised Limits and Operational Boundaries.

# 7. Affordability Indicators

### 7.1. Ratio of Financing Costs to Net Revenue Stream

7.1.1. This indicator focuses on the extent to which the Council's net revenue budget is used for servicing debt. This is shown for both General Fund and HRA.

	2021/22 Actual £ m	Estimate
General Fund Ratio of Financing Costs to Net Revenue Stream (expressed as %)	5.18%	5.56%
HRA General Fund Ratio of Financing Costs to Net Revenue Stream (expressed as %)	16.04%	16.21%

- 7.1.2. For the General Fund, the ratio is less than forecast due to the Net Revenue Stream being higher than forecast, reflecting additional funding from the Scottish Government to assist with the response to COVID-19.
- 7.1.3. For the HRA, the ratio is less due to slightly higher borrowing costs than forecast offset by additional income.

#### **Annual Investment Report**

#### 1. Permitted Investments

- 1.1. During 2021/2022 South Lanarkshire Council only used the following permitted investments
  - Deposits with the Debt Management Account Deposit Facility
  - Deposits with UK Local Authorities
  - Deposits with Banks and Building Societies
- 1.2. Deposits made in the period 1 April 2021 to 31 March 2022 totalled £1,589.610m. This is broken down per sector and institution in the table below. 57.51% of these deposits were made in the UK Government through the Debt Management Account Deposit Facility (DMADF).

Counterparty	Deposit Totals (£m)	% of Total Deposits	Average Interest Rate
Deposits in UK Government		•	
Debt Management Account Deposit			
Facility	914.165	57.51%	0.11%
Total Deposits in UK Government	914.165	57.51%	0.11%
Deposits in UK Local Authorities	254.000	15.98%	0.13%
Deposits in UK Banks and Building Soc.			
Bank of Scotland	162.295	10.21%	0.23%
Royal Bank of Scotland	259.150	16.30%	0.01%
Total Deposits in UK Banks	421.445	26.51%	0.10%
Total Deposits 01/04/2020 to 31/03/2021	1,589.610	100.00%	0.11%

- 1.3. The average interest rates achieved from the deposits are shown in the table above. Following the onset of the coronavirus pandemic, the Bank of England made two emergency cuts, first from 0.75% to 0.25% on 11 March 2020 and then to 0.10% on 19 March 2020.
- 1.3. On 16 December 2021, the Bank of England increased the base rate to 0.25%. This was followed by further increases of 0.25% in February and March 2022 to control rising inflation.
- 1.4. Actual deposits as at 31 March 2022 totalled £132.070m.

# 2. Risk Management

2.1. The following minimum thresholds were set in the strategy for all deposits with banks and building societies, including Certificate of Deposits.

Rating Agency	Long Term Rating	Maximum Deposit
Fitch	A-	£20m
Moody's	A3	£20m
Standard and Poors	A-	£20m

- 2.2. Prior to depositing funds with any bank or building society, checks are made with the Council's treasury adviser, Link Asset Services, that the institution is considered safe and that any deposit conforms to their recommended time duration as determined by their Rating Methodology. This methodology uses credit ratings, rating watches and outlooks and credit default swap (CDS) prices to establish a suggested time duration for deposits..
- 2.3. The tables below show a breakdown of deposits with details of the credit ratings of banks and building societies used from 1 April 2021 to 31 March 2022. Deposits with the DMADF are with the UK Government and so have a very high credit rating. Deposits with local authorities are considered to be of very high credit quality despite most local authorities not having formal credit ratings.

# **Fitch Ratings**

Long Term Rating	Short Term Rating	Deposits Totals	Percentage of Total Deposits
Deposits in [	Deposits in DMADF (AA-)		57.51%
Deposits with L	ocal Authorities	254.000m	15.98%
A+	F1	421.445m	26.51%
Total		1,589.610m	100.00%

#### Moody's Ratings

Long Term Rating	Short Term Rating	Deposits Totals	Percentage of Total Deposits
Deposits in I	DMADF (Aa3)	914.165m	57.51%
Deposits with L	ocal Authorities	254.000m	15.98%
A1	P-1	421.445m	26.51%
Total		1,589.610m	100.00%

#### Standard and Poor's Ratings

Long Term Rating	Short Term Rating	Deposits Totals	Percentage of Total Deposits
Deposits in	DMADF (AA)	914.165m	57.51%
Deposits with I	ocal Authorities	254.000m	15.98%
A+	A-1	162.295m	10.21%
Α	A-1	259.150m	16.30%
Total		1,589.610m	100.00%

- 2.4. The tables show that 84.23% of deposits were made with counterparties of very high credit quality (UK Government DMADF and other local authorities). All deposits made by the Council were in line with approved lending limits and credit rating criteria.
- 2.5. In order to manage liquidity risk the Council held an average of £22.503m in bank accounts with instant access.
- 2.6. No deposits were placed for periods in excess of 364 days.

# 3. Borrowing in Advance

3.1. No borrowing in advance was taken during 2021/2022.

Investment	Treasury Risks	Mitigating Controls	Limits
Deposits with the Debt Management Account Deposit Facility	the UK Government and so credit risk is very low.  Liquidity risk has to be		There is no maximum monetary limit.  A maximum term of deposit of six months as set by the Debt
	considered as deposits can only be broken with the agreement of the counterparty and penalties may apply.  There is no market risk as the principal sum invested is not affected		Management Office.
Deposits with UK Local Authorities and other bodies defined as local authorities in the Local Government Scotland Act 2003 (And Equivalent English Act)	by market prices.  These are considered to be quasi UK Government investment and as such credit risk is very low.  Liquidity risk has to be	There are no mitigating controls required.	The maximum deposit with any local authority will be £20m for deposits less than one year.  Deposits in excess of one year will be
	considered as deposits can only be broken with the agreement of the counterparty and penalties may apply.  There is no market risk as the principal sum invested is not affected by market prices.		subject to a maximum term of deposit of three years and be limited to £10m.
Deposits with Banks and Building Societies	These tend to be low risk but credit risk will be higher than deposits placed with the DMO or UK local authorities.  Liquidity risk has to be considered as deposits can only be broken	The counterparty selection criteria restricts lending only to high quality counterparties, measured initially by credit ratings from Fitch, Moody's and Standard and Poors.	The maximum deposit with any bank or building society will be £20m.  A maximum term of deposit of 364 days.
	with the agreement of the counterparty and penalties may apply.  There is no market risk as the principal sum invested is not affected by market prices.	Additional indicators of creditworthiness will also be considered prior to placing any deposits.  Liquidity risk can be controlled by the use of instant access call accounts.	

Investment	Treasury Risks	Mitigating Controls	Limits
Certificates of Deposit	These are short to	The counterparty	The maximum
with Banks and	medium term dated	selection criteria	investment with any
Building Societies	marketable securities	restricts lending only to	bank or building
	issued by financial	high quality	society will be £20m.
	institutions.	counterparties,	
	These tend to be low	measured initially by	A maximum period of
	These tend to be low risk investments but	credit ratings from Fitch, Moody's and Standard	investment of 364 days.
	credit risk will be	and Poor's.	days.
	higher than deposits	and roof 3.	
	placed with the DMO	Additional indicators of	
	or UK local authorities.	creditworthiness will	
		also be considered prior	
	Liquidity risk is lower	to using this type of	
	than placing a deposit	instrument.	
	with a Bank or Building		
	Society as these can be sold on the market.	Market risk would be	
	be sold on the market.	mitigated by holding the instrument to maturity.	
	There is a risk of	mistrament to maturity.	
	capital loss arising		
	from selling ahead of		
	maturity.		
UK Government Gilts	These are marketable	There are no mitigating	There is no maximum
and Treasury Bills	securities issued by	controls required for	limit to investments in
	the UK Government	credit risk as the	UK Gilts or Treasury
	and as such credit risk	investment is with the	Bills for maturities less
	is very low.	UK Government.	than one year and a limit of £10m for
	Liquidity risk is very	Market risk would be	maturities greater than
	low as there is a huge	mitigated by holding the	one year.
	market for Gilts and	instrument to maturity.	,
	Treasury Bills	j	The maximum period
			of investment will be
	There is a risk of		five years.
	capital loss arising		
	from selling ahead of maturity.		
AAA Rated Bonds	These are bonds	As the investment is	The maximum amount
Issued by Multilateral	issued by	effectively spread	that will be invested in
Development Banks	supranational bodies	across a number of	AAA Rated Bonds
·	such as the European	sovereign states, the	issued by Multilateral
	Investment Bank or	Council will mitigate the	Development Banks is
	World Bank and as a	credit risk of holding	£10m.
	result are backed by	such bonds by	
	several sovereign	considering the	The maximum period
	states and as such credit risk is very low.	sovereign rating of the underlying sovereign	of investment will be five years.
	GEUIT HON IO VELY IUW.	states and only holding	iive years.
	Liquidity risk is very	bonds that have a AAA	
	low as there is a large	rating.	
	market for		
	Supranational Bonds.	Market risk would be	
	There is 1.1. (	mitigated by holding the	
	There is a risk of	instrument to maturity.	
	capital loss arising from selling ahead of		
	maturity.		
	matunty.		

Investment	Treasury Risks	Mitigating Controls	Limits
AAA Rated Money Market Funds	Money market funds are pooled funds that invest in short-term money market instruments and other debt instruments.  The underlying investments are diversified and Credit risk, liquidity risk and market risk are all very low.  Investments in these MMFs are highly liquid (same day liquidity).	Money Market Funds will only be used where they have obtained a AAA rating from the credit rating agencies.  In addition to the credit rating, Money Market Funds will also be assessed for suitability on fund size, the strength of the custodian and the stability of invested capital.	Investments in Money Market Funds will be limited to 0.5% of the Money Market Fund Balance and to no more than £10m in any one Fund.  Investments in Sterling Government Money Market Funds which only invest in Sterling denominated short term debt securities issued by the UK Government will be restricted to 2% of the Money Market Fund size and to no more than £10m in any individual Money Market Fund.
Loans to Third Parties	These are service investments which may exhibit credit risk and are likely to be highly illiquid.	Any new types of loans to third parties should be approved by Members through the appropriate Committee with full consideration of the service rationale behind the loan and the likelihood of partial or full default and the impact that this will have on service budgets.	



# Report

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Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: Revenue Collection and Approval for Write Offs –

2021/2022

# 1. Purpose of Report

- 1.1. The purpose of the report is to:-
  - advise Committee of Revenue Collection performance for financial year 2021/2022 to 31 March 2022
  - advise Committee of the latest position regarding the Business Rates Incentivisation Scheme (BRIS)
  - seek approval for write offs

### 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):-
  - (1) that performance in the collection of revenue be noted;
  - (2) that the current position in respect of BRIS be noted; and
  - (3) that write offs for the following be approved:-

◆ Council Tax
◆ Sundry Debt
◆ Housing Rent and associated charges
£307,403.37
£523,853.20
£415,555.37

### 3. Background

3.1. Responsibility for the collection of Council Tax, Non-Domestic Rates (NDR) and Sundry Debt is the responsibility of Finance and Corporate Resources. This report and the attached Appendix provide information on collection performance and proposals for write off.

#### 4. Current Collection Performance

- 4.1. The first table in Appendix 1 presents the collection performance for Council Tax, NDR and Sundry Debts for financial year 2021/2022.
- 4.2. The annual Council Tax collection target for 2021/2022 was set at 94.0%. A Council Tax collection rate of 95.54% was achieved, ahead of target by 1.54% and ahead of comparable performance in 2020/2021 by 0.65%.
- 4.3. Council Tax performance is now reported nationally on a "line by line" basis, which adjusts for the impact of Scottish Water billing and collection. For information, the equivalent level of Council Tax collection for 2021/2022 when Scottish Water debts are removed is 96.19%, ahead of comparable performance in 2020/2021 by 0.64%.

- 4.4. A Non-Domestic Rates (NDR) collection target of 96.0% was set for 2021/2022. A NDR collection rate of 97.5% was achieved, ahead of target by 1.5% and ahead of comparable performance in 2020/2021 by 0.8%.
- 4.5. The 2021/2022 annual target for Sundry Debt collection was set at 92.0%. A Sundry Debt collection rate of 98.1% was achieved, ahead of target by 6.1% and ahead of comparable performance in 2020/2021 by 0.3%.

#### 5. Arrears Collection Performance

- 5.1. Arrears collection performance for Council Tax, NDR and Sundry Debt is presented in the second table of Appendix 1.
- 5.2. The 2021/2022 arrears annual target for Council Tax was set at £3.200 million, with collection of £4.289 million, ahead of target by £1.089 million (34.0%) and ahead of comparable performance in 2020/2021 by £0.782 million.
- 5.3. The 2021/2022 arrears target for NDR was set at £6.000 million, with collection of £7.290 million, ahead of target by £1.290 million (21.5%) and ahead of comparable performance in 2020/2021 by £6.383 million. The high arrears collection is directly related to a higher value of additions made to the valuation roll by the Assessor in March 2021.
- 5.4. The 2021/2022 arrears target for Sundry Debt was set at £9.447 million, with collection of £8.606 million, behind target by £0.841 million (8.9%) but ahead of comparable performance in 2020/2021 by 2.6%.

#### 6. Business Rates Incentivisation Scheme

- 6.1. The Business Rates Incentivisation Scheme (BRIS) is a Scottish Government initiative to incentivise growth of the local business tax base, with a view to increasing NDR income yields.
- 6.2. The Scottish Government sets annual targets for growth (buoyancy) and Councils who achieve their target retain 50% of the additional income generated above the target. The buoyancy target is a measure of the increase in the total rateable value of the non-domestic properties on the Valuation Roll (including certain categories of public undertakings).
- 6.3. As previously advised, due to the impact of COVID-19, the Scottish Government confirmed that the scheme has been suspended for both 2020/2021 and 2021/2022.

#### 7. Proposals for Write Off

- 7.1. Approval for write off of the following irrecoverable debts is requested from Committee. The Council has the power to write off accounts where the debtor is deceased, sequestrated, in liquidation or the debt is prescribed or where the debt is deemed uneconomical to pursue.
- 7.2. The proposed write off of Council Tax accounts dating from 1993/1994 to 2021/2022 totals £307,403.37, relating mainly to prescribed debt, sequestrations and estates of the deceased.
- 7.3. Following consultation and agreement with Resources, the proposed write off of Sundry Debt totals £523,853.20.
- 7.4. Approval is sought for the write off of former tenant rent arrears of £330,106.33, factoring arrears of £955.79 and Housing Benefit Overpayments of £84,493.25.

7.5. A full list of all debts proposed for write off is held by the Executive Director (Finance and Corporate Resources).

# 8. Employee Implications

8.1. None.

# 9. Financial Implications

9.1. Provision has been made for the financial impact of all write offs.

### 10. Climate Change, Sustainability and Environmental Implications

10.1. There are no direct climate change, sustainability and natural environment implications arising from this report.

# 11. Other Implications

- 11.1. The main risk associated with the Council's revenue collection is a failure to monitor collection rates and take effective corrective action where required, resulting in a significant reduction in collection performance and Council funding. The risk is managed through monthly performance reporting and review of performance at monthly Senior Management Meetings.
- 11.2. There are no implications for sustainability in terms of the information contained in this report.

# 12. Equality Impact Assessment and Consultation Arrangements

- 12.1. There is no requirement to carry out an impact assessment in terms of the proposals within this report.
- 12.2. There is no requirement to undertake any consultation in relation to the content of this report.

#### **Paul Manning**

**Executive Director (Finance and Corporate Resources)** 

11 August 2022

### Link(s) to Council Values/Priorities/Outcomes

- ◆ Accountable, effective, efficient and transparent
- Ambitious, self-aware and improving

### **Previous References**

◆ Finance and Corporate Resources Committee - 9 February 2022

### **List of Background Papers**

 System Reports from Council Tax, Non-Domestic Rates, Sundry Debt and Academy Housing

#### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Craig Fergusson, Head of Finance (Transactions)

Ext: 4951 (Tel: 01698 454951)

E-mail: craig.fergusson@southlanarkshire.gov.uk

# SOUTH LANARKSHIRE COUNCIL

# **REVENUES COLLECTION**

# FOR PERIOD ENDING 31 MARCH 2022

	Annual Cash Budget £000's	Budget Target to 31/03/22 £000's	Actual to 31/03/22 £000's	Variance to 31/03/22 £000's		% Variance to annual budget	Notes
FINANCIAL YEAR 2021/2022							
Council Tax	137,154	137,154	139,405	2,251	over	1.54%	
Non-Domestic Rates	310,031	310,031	314,994	4,962	over	1.5%	
Sundry Debt	118,676	118,676	126,582	7,906	over	6.1%	
ARREARS							
Council Tax	3,200	3,200	4,289	1,089	over	34.0%	
Non-Domestic Rates	6,000	6,000	7,290	1,290	over	21.5%	
Sundry Debt	9,447	9,447	8,606	(841)	under	-8.9%	



# Report

12

Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: Revenue Collection and Approval for Write Offs

# 1. Purpose of Report

- 1.1. The purpose of the report is to:-
  - advise Committee of Revenue Collection performance for financial year 2022/2023 to 30 June 2022
  - advise Committee of performance regarding the Business Rates Incentivisation Scheme (BRIS) for financial year 2022/2023 to 30 June 2022
  - seek approval for write offs

#### 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):-
  - (1) that performance in the collection of revenue be noted;
  - (2) that the current position in respect of BRIS be noted; and
  - (3) that write offs for the following be approved:-

<b>♦</b>	Council Tax	£240,491.71
<b>♦</b>	Non-Domestic Rates	£992,381.14
<b>♦</b>	BID Levy	£11,774.26
<b>♦</b>	Sundry Debt	£998,389.92
<b>♦</b>	Housing Rent and associated charges	£266,145.40

#### 3. Background

3.1. Responsibility for the collection of Council Tax, Non-Domestic Rates (NDR) and Sundry Debt is the responsibility of Finance and Corporate Resources. This report and the attached appendix provide information on collection performance and proposals for write off.

#### 4. Current Collection Performance

- 4.1. The first table in Appendix 1 presents the collection performance for Council Tax, NDR and Sundry Debts for financial year 2022/2023.
- 4.2. The annual Council Tax collection target for 2022/2023 has been set at 95.5%. Council Tax collection is currently 37.47%, ahead of target by 0.07% and ahead of comparable performance in 2021/2022 by 5.63%. Due to the Scottish Government's Cost of Living Award being allocated as an up-front cash payment at the beginning of the financial year, a comparison with the same period in 2021/2022 is not on a like-for-like basis.
- 4.3. A Non-Domestic Rates (NDR) collection target of 97.5% has been set for 2022/2023. NDR collection is currently 24.6%, ahead of target by 0.2% and ahead of

comparable performance in 2021/2022 by 13.2% due to two large energy companies paying their annual bills in full as opposed to paying by instalments as they have done in previous years.

4.4. The 2022/2023 annual target for Sundry Debt collection has been set at 98.0%. Sundry Debt collection to 30 June 2022 was 96.8%, behind target by 1.2% but ahead of comparable performance in 2021/2022 by 0.4%.

#### 5. Arrears Collection Performance

- 5.1. Arrears collection performance for Council Tax, NDR and Sundry Debt is presented in the second table of Appendix 1.
- 5.2. The 2022/2023 arrears annual target for Council Tax has been set at £3.500 million, with collection to 30 June 2022 of £1.199 million, ahead of target by £0.010 million (0.3%) but behind comparable performance in 2021/2022 by £0.166 million.
- 5.3. The 2022/2023 arrears target for NDR has been set at £2.000 million, with collection to 30 June 2022 of £1.392 million, ahead of target by £0.048 million (2.4%) but behind comparable performance in 2021/2022 by £4.011 million. For context, the high arrears collection in 2021/2022 was directly related to a higher value of additions made to the valuation roll by the Assessor in March 2021.
- 5.4. The 2022/2023 arrears target for Sundry Debt has been set at £11.309 million, with collection to 30 June 2022 of £9.194 million, ahead of target by £0.023 million (0.2%) and ahead of comparable performance in 2021/2022 by 17.8%.

#### 6. Business Rates Incentivisation Scheme

- 6.1. The Business Rates Incentivisation Scheme (BRIS) is a Scottish Government initiative to incentivise growth of the local business tax base, with a view to increasing NDR income yields.
- 6.2. The Scottish Government sets annual targets for growth (buoyancy) and Councils who achieve their target retain 50% of the additional income generated above the target. The buoyancy target is a measure of the increase in the total rateable value of the non-domestic properties on the Valuation Roll (including certain categories of public undertakings).
- 6.3. Due to the impact of COVID-19, the Scottish Government confirmed that the scheme has been suspended for both 2020/2021 and 2021/2022. Currently, there has been no update on the reinstatement of BRIS for 2022/23. Further guidance and information is awaited from the Scottish Government.
- 6.4. Nonetheless, BRIS performance continues to be monitored closely and is reported to Committee on a quarterly basis. Buoyancy for the first quarter, to the end of June 2022, has seen an increase of 0.27%.

# 7. Proposals for Write Off

- 7.1. Approval for write off of the following irrecoverable debts is requested from Committee. The Council has the power to write off accounts where the debtor is deceased, sequestrated, in liquidation or the debt is prescribed or where the debt is deemed uneconomical to pursue.
- 7.2. The proposed write off of Council Tax accounts dating from 1993/1994 to 2022/2023 totals £240,491.71, relating mainly to prescribed debt, sequestrations and estates of the deceased.

- 7.3. The value of accounts currently marked for write off in the Non-Domestic Rates system from rating years 2020/2021 to 2022/2023 totals £992,381.14. These debts are deemed to be irrecoverable because the debtor is in liquidation, has ceased trading or has been sequestrated.
- 7.4. Approval is sought for the write off of Business Improvement District (BID) levies totalling £11,774.26, administered by the Council on behalf of the Hamilton, Carluke and Lanark BID companies. There is no financial impact on the Council for these write offs.
- 7.5. Following consultation and agreement with Resources, the proposed write off of Sundry Debt totals £998,389.92.
- 7.6. Approval is sought for the write off of former tenant rent arrears of £176,714.90, factoring arrears of £2,798.99 and Housing Benefit Overpayments of £86,631.51.
- 7.7. A full list of all debts proposed for write off is held by the Executive Director (Finance and Corporate Resources).

# 8. Employee Implications

8.1. None.

### 9. Financial Implications

9.1. Provision has been made for the financial impact of all write offs.

#### 10. Climate Change, Sustainability and Environmental Implications

10.1. There are no direct climate change, sustainability and natural environment implications arising from this report.

#### 11. Other Implications

- 11.1. The main risk associated with the Council's revenue collection is a failure to monitor collection rates and take effective corrective action where required, resulting in a significant reduction in collection performance and Council funding. The risk is managed through monthly performance reporting and review of performance at monthly Senior Management Meetings.
- 11.2. There are no implications for sustainability in terms of the information contained in this report.

#### 12. Equalities Impact Assessment and Consultation Arrangements

- 12.1. There is no requirement to carry out an impact assessment in terms of the proposals within this report.
- 12.2. There is no requirement to undertake any consultation in relation to the content of this report.

# Paul Manning Executive Director (Finance and Corporate Resources)

11 August 2022

### Link(s) to Council Values/Priorities/Outcomes

- ♦ Accountable, effective, efficient and transparent
- ♦ Ambitious, self-aware and improving

### **Previous References**

◆ Finance and Corporate Resources Committee - 9 February 2022

# **List of Background Papers**

◆ System Reports from Council Tax, Non-Domestic Rates, Sundry Debt and Academy Housing

### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Craig Fergusson, Head of Finance (Transactions)

Ext: 4951 (Tel: 01698 454951)

E-mail: craig.fergusson@southlanarkshire.gov.uk

# SOUTH LANARKSHIRE COUNCIL

# **REVENUES COLLECTION**

# FOR PERIOD ENDING 30 JUNE 2022

	Annual Cash Budget £000's	Budget Target to 30/06/22 £000's	Actual to 30/06/22 £000's	Variance to 30/06/22 £000's		% Variance to annual budget	Notes
FINANCIAL YEAR 2022/2023							
Council Tax	144,930	56,758	56,860	102	over	0.07%	
Non-Domestic Rates	322,053	80,596	81,154	558	over	0.2%	
Sundry Debt	123,962	123,962	122,463	(1,499)	under	-1.2%	
ARREARS							
Council Tax	3,500	1,189	1,199	10	over	0.3%	
Non-Domestic Rates	2,000	1,344	1,392	48	over	2.4%	
Sundry Debt	11,309	9,171	9,194	23	over	0.2%	





## Report

13

Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: 2022/2023 Information and Communication Technology

(ICT) Asset Management Plan

#### 1. Purpose of Report

1.1. The purpose of the report is to:-

♦ advise Committee on the outcomes of the 2022/2023 Information and Communication Technology (ICT) Asset Management Plan.

#### 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):-
  - (1) that the contents of the report be noted; and
  - (2) that the ICT Asset Management Plan for 2022/2023 be approved.

#### 3. Background

- 3.1. The Executive Committee, at its meeting held on 22 September 2010, approved the implementation of an extended model for Corporate Asset Management from 2011. This included developing Asset Plans across a number of service areas, in line with CIPFA guidance, and summarised, under an overarching Corporate Asset Management Plan, which demonstrates how each area supports corporate objectives. The Service Areas are Property, Housing, ICT, Roads Infrastructure and Fleet.
- 3.2. The ICT Asset Management Plan aims to put in place effective ICT asset management processes which enable high quality ICT services to be provided to meet the needs of the Council.

#### 4. Outcomes of the 2022/2023 ICT Asset Management Plan

- 4.1. The ICT Asset Management Plan outlines the priorities and strategies required to develop and support the ICT asset estate which is in place to support the business objectives of the Council whilst ensuring business continuity. The plan highlights the key actions planned for the year ahead, ensuring that the Council's ICT Assets are fit for purpose.
- 4.2. The programme to migrate all desktop and laptop PCs to Windows 10, delayed due to the pandemic, will conclude during the year.
- 4.3. A major programme of server upgrades will be conducted to maintain performance and security levels.

- 4.4. Several major business applications will be replaced, including Oracle Finance/HR/Payroll system to Oracle Cloud Fusion.
- 4.5. Ongoing upgrades to the Council's data network will include the replacement of network access switches which are nearing end of life, upgrade of lines to increase capacity and bandwidth, and replacement of firewalls and wireless access points to maintain and enhance data security.
- 4.6. A number of small telephone systems are reaching end of life/support, a replacement programme has been established.
- 4.7. Mobile phones running older versions of Android operating system will be refreshed.
- 4.8. The Information and Communication Technology Asset Management Plan for 2022/2023 is attached at Appendix 1.

#### 5. Employee Implications

5.1. There are no employee implications.

#### 6. Financial Implications

6.1. The details of the plans will influence future investment decisions and capital bids, but there are no direct Financial Implications from the production of the AMP.

#### 7. Climate Change, Sustainability and Environmental Implications

7.1. There are no implications for climate change or sustainability in terms of the information contained in this report.

#### 8. Other Implications

8.1. There are no significant issues in terms of sustainability or risk.

#### 9. Equality Impact Assessment and Consultation Arrangements

- 9.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and, therefore, no impact assessment is required.
- 9.2. The statutory Consultation Authorities have confirmed that the Asset Management Plan is exempt from Strategic Environmental Assessment as its implementation will have minimal effect in relation to the environment.

# Paul Manning Executive Director (Finance and Corporate Resources)

15 August 2022

#### Link(s) to Council Values/Priorities/Outcomes

♦ Accountable, effective, efficient and transparent

#### **Previous References**

♦ None

#### **List of Background Papers**

♦ None

#### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

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E-mail: brian.teaz@southlanarkshire.gov.uk



**Finance and Corporate Resources** 

## **South Lanarkshire Council**

# Information and Communication Technology

Asset Management Plan 2022/23

#### 1. Introduction and contextual statement

1.1 Information Technology Services within Finance and Corporate Resources employs 102 staff and administers a controllable annual budget of £6.65 million.

Information Technology Services operate as a centralised Information and Communication Technology (ICT) service provider for the Council, coordinating and delivering a wide range of services. These include the support and maintenance of PCs and servers, running business applications for all departments including schools. This delivery is supported by Council wide networks including fixed and mobile telephony, electronic mail, training, and all internet services.

Information Technology has a significant role to play in enabling efficient and effective services throughout the Council. In addition to supporting and enabling the Council's values and objectives, the IT Service will be a key enabler of business transformation through consolidation of information systems and provision of ICT that provides cost benefit to the Council in the longer term.

Technology Services design, manage, implement, and secure all of the Council's hardware investments, including personal computers, associated servers and backup and recovery functions. In addition, the section facilitates availability of the Council's Mail and Internet Services whilst ensuring that the voice and data networks are in place to support all the Council's business.

The IT Business Project Managers and teams are responsible for planning, managing and effectively and efficiently delivering a range of IT projects and programmes. Whilst projects vary in both size and complexity, they will deliver positive business outcomes and transformational change for the Council. These projects are defined and prioritised in the ICT Service Plan 2022/2023. These teams are also responsible for the day-to-day support and maintenance of the Council's business IT systems. This includes the management and resolution of issues, the implementation of requests and minor enhancements and the performance of routine monitoring and maintenance tasks.

IT Service Delivery provide day-to-day service provision to IT Services and supply business management and process control functions. Services provided are the IT Service Centre, IT Support Team, National Entitlement Card Team, Project Management Office, and IT Security.

1.2 CMT and Executive Committee approved the development of an extended model for Corporate Asset Management. This included developing asset plans across a number of service areas, in line with CiPFA guidance, and summarised, under an overarching Corporate Asset Management Plan, which demonstrates how each area supports corporate objectives. The service areas are Property, Housing, Roads Infrastructure, Fleet and ICT:-



- **1.3** Aims of the ICT Asset Management Plan are:
  - To create an effective ICT asset management process
  - To modernise working practices and improve service quality
  - To effectively manage and maintain all the Council's ICT assets.

#### 2. Strategic objectives and priorities

#### 2.1 Link to Finance and Corporate Resource Plan outcomes

The ICT Asset Management Plan feeds into the Resource outcomes of the Finance and Corporate Resource plan.

Delivering the plan and achieving best value Resource outcome – Digital and ICT services meet the needs of the council and its customers

#### Action:

- Take forward IT strategic developments

#### 2.2 Links to 2022/23 council ICT priorities

In aligning the Digital Strategy 2022-2027, operational service delivery and in turn ICT assets to the objectives of the Council, it is important to consider the following:

- The needs of service users to access and receive services in different ways (channels).
- Develop the right blend of channels for digital, mobile and electronic service delivery.
- Maximise availability of information and technology to include as many customers as possible.

It is, therefore, essential to maintain the current ICT asset estate which is in place to support the business objectives of our customers whilst maintaining a robust solution for business continuity through a disaster recovery strategy.

Objectives and strategies should reflect the needs of users for receiving services through different channels and to address the demands of Local Government in a public sector environment where both capital and revenue funding is reducing.

Therefore, future investment in ICT assets will be challenged by the IT Senior Management Team, the ICT Programme Board, and the Corporate Management Team to meet the following criteria:

- Investment in ICT assets will be closely aligned to council priorities.
- Investment in ICT assets will be sufficient to support statutory requirements.

#### 2.3 Links to sustainability objectives

- 2.3.1 Sustainable Development and Climate Change Strategy The 2017-2022 strategy proposes the theme Sustainable Council which considers the Council's own impact on the environment and what they will do with staff and partners to minimise it.

  The strategy outcomes of this theme are:
  - The Council's carbon emissions are reduced.
  - The Council is environmentally responsible in the procurement, use and disposal of resources.
  - Climate change duties are further embedded in the delivery of Council services and its collaborations with partners on climate change mitigation and adaption.

IT Services has focussed particularly on improving effective use of energy in our buildings, using our equipment more efficiently and increasing recycling. Also, ICT equipment that has come to end of life is disposed/recycled by an approved supplier who disposes of the equipment following the Waste Electrical and Electronic Equipment Regulations (WEEE) and provides a confirmation of disposal certificate.

Migration of council servers and storage from Caird datacentre to external supplier (Datavita), as well as providing operational benefits, has delivered significant environmental benefits as new datacentre is state-of-the-art with lower energy consumption.

IT have enabled agile working, thereby reducing transport emissions from commute and business travel.

2.3.2 The Council's Environmental and Sustainable Procurement Policy ensures the process of purchasing goods and services take into account the social, economic and environmental impacts that such purchasing has on people and communities. It is about considering what products are made of, where they have come from, who has made them, how are they transported and how they are eventually disposed of. It may even be about whether the purchase requires to be made at all. In addition to this the tendering process for IT contracts contains contract specific environmental questions in relation to equipment manufacturing, components, recycled content, packaging, transportation, disposal, and energy consumption.

#### 2.4 ICT asset management objectives

Aims and objectives that will seek to ensure that the Council's ICT assets are fit for purpose within current financial constraints.

- ICT assets should meet the needs of those that use them including staff, elected members, pupils, visitors, customers and the general public through the different access channels.
- ICT assets must be safe, secure and comply with current legislative and statutory requirements, for example assets must meet the level of security accreditation required by PSN, as well as DSE assessments for users, PAT testing of all electrical ICT assets, compliance with WEEE regulations for disposal of electrical ICT assets, to name a few.
- ICT assets should be environmentally sustainable, meaning the effective and efficient use of assets to reduce energy consumption and in turn CO2 emissions.
- Maximise use of existing ICT assets where possible. Where asset acquisition is necessary there is a robust business case supporting procurement of the asset and where possible a single corporate solution.

## 3. Current position

#### 3.1 What assets do we have?

#### 3.1.1 ICT assets:

Desktop and server hardware:         Servers (Physical and Virtual)         311           Servers (Curricular)         168           Storage         2           Monitors         6587           PCs         1137           PCs (Curricular)         8976           Laptops         5435           Laptops (Curricular)         2073           Tablets         292           Port Replicators         4502           Portable Devices (Curricular)         15895           Networks and communications:         20           Comms (ACI) APIC server         9           Comms (ACI) switches         40           Comms FMC         4           Comms Firewall         12           Comms Load Balancers         4           Voice SIP Gateway (cubes)         4           Voice SIP Gateway (Gateways)         3           Meraki Wireless (Access Points)         280           Comms Wireless (Access Points)         280           Comms Wireless (Security Appliance)         2           Switches - Ethernet L2         354           Switches - Ethernet L2         354           Switches - Ethernet L3         67           Routers - Access         23	Asset type	Quantity
Servers (Physical and Virtual)         311           Servers (Curricular)         168           Storage         2           Monitors         6587           PCs         1137           PCs (Curricular)         8976           Laptops         5435           Laptops (Curricular)         2073           Tablets         292           Port Replicators         4502           Portable Devices (Curricular)         15895           Networks and communications:         15895           Comms (ACI) APIC server         9           Comms (ACI) switches         40           Comms FMC         4           Comms Firewall         12           Comms Load Balancers         4           Voice SIP Gateway (cubes)         4           Voice SIP Gateway (Gateways)         3           Meraki Wireless Software         1           Comms Wireless (Access Points)         280           Comms Wireless (Security Appliance)         2           Switches - Ethernet L2         354           Switches - Ethernet L3         67           Routers - Chassis         1           Routers - Chassis         1           Routers - Chassis		Quantity
Servers (Curricular)         168           Storage         2           Monitors         6587           PCs         1137           PCs (Curricular)         8976           Laptops         5435           Laptops (Curricular)         2073           Tablets         292           Port Replicators         4502           Portable Devices (Curricular)         15895           Networks and communications:         Comms (ACI) APIC server         9           Comms (ACI) APIC server         9           Comms (ACI) switches         40           Comms FMC         4           Comms Firewall         12           Comms Load Balancers         4           Voice SIP Gateway (cubes)         4           Voice SIP Gateway (Gateways)         3           Meraki Wireless (Access Points)         280           Comms Wireless (Access Points)         280           Comms Wireless (Security Appliance)         2           Switches - Ethernet L2         354           Switches - Ethernet L3         67           Routers - Access         23           Routers - Access         23           Routers (IPVPN Broadband)         87		311
Storage         2           Monitors         6587           PCs         1137           PCs (Curricular)         8976           Laptops         5435           Laptops (Curricular)         2073           Tablets         292           Port Replicators         4502           Portable Devices (Curricular)         15895           Networks and communications:         15895           Comms (ACI) APIC server         9           Comms (ACI) switches         40           Comms FMC         4           Comms Firewall         12           Comms Load Balancers         4           Voice SIP Gateway (cubes)         4           Voice SIP Gateway (Gateways)         3           Meraki Wireless Software         1           Comms Wireless (Access Points)         280           Comms Wireless (Security Appliance)         2           Switches - Chassis         9           Switches - Ethernet L2         354           Switches - Ethernet L3         67           Routers - Access         23           Routers - Chassis         1           Routers - Chassis         1           Routers - Chassis         1 <td>,</td> <td></td>	,	
Monitors   6587	,	
PCs         1137           PCs (Curricular)         8976           Laptops         5435           Laptops (Curricular)         2073           Tablets         292           Port Replicators         4502           Portable Devices (Curricular)         15895           Networks and communications:         0           Comms (ACI) APIC server         9           Comms FMC         4           Comms Firewall         12           Comms Load Balancers         4           Voice SIP Gateway (cubes)         4           Voice SIP Gateway (Gateways)         3           Meraki Wireless Software         1           Comms Wireless (Access Points)         280           Comms Wireless (Security Appliance)         2           Switches - Chassis         9           Switches - Ethernet L2         354           Switches - Ethernet L3         67           Routers - Chassis         1           Routers (IPVPN Broadband)         87           Lines (Exchange)         1736           Lines (Private Circuits)         89           Lines (IPVPN broadband - including backhaul)         87           Net Connect Appliances         2		
PCs (Curricular)         8976           Laptops         5435           Laptops (Curricular)         2073           Tablets         292           Port Replicators         4502           Portable Devices (Curricular)         15895           Networks and communications:         0           Comms (ACI) APIC server         9           Comms (ACI) switches         40           Comms FMC         4           Comms Firewall         12           Comms Load Balancers         4           Voice SIP Gateway (cubes)         4           Voice SIP Gateway (Gateways)         3           Meraki Wireless Software         1           Comms Wireless (Access Points)         280           Comms Wireless (Security Appliance)         2           Switches - Chassis         9           Switches - Ethernet L2         354           Switches - Ethernet L3         67           Routers - Chassis         1           Routers (IPVPN Broadband)         87           Lines (Exchange)         1736           Lines (Private Circuits)         89           Lines (IPVPN broadband - including backhaul)         87           NetConnect Appliances         2 <td></td> <td></td>		
Laptops         5435           Laptops (Curricular)         2073           Tablets         292           Port Replicators         4502           Portable Devices (Curricular)         15895           Networks and communications:         0           Comms (ACI) APIC server         9           Comms (ACI) switches         40           Comms FMC         4           Comms Firewall         12           Comms Load Balancers         4           Voice SIP Gateway (cubes)         4           Voice SIP Gateway (Gateways)         3           Meraki Wireless Software         1           Comms Wireless (Access Points)         280           Comms Wireless (Security Appliance)         2           Switches - Chassis         9           Switches - Ethernet L2         354           Switches - Ethernet L3         67           Routers - Chassis         1           Routers - Access         23           Routers (IPVPN Broadband)         87           Lines (Private Circuits)         89           Lines (IPVPN broadband - including backhaul)         87           NetConnect Appliances         2           Network Management         8		
Laptops (Curricular)         2073           Tablets         292           Port Replicators         4502           Portable Devices (Curricular)         15895           Networks and communications:         0           Comms (ACI) APIC server         9           Comms (ACI) switches         40           Comms FMC         4           Comms Firewall         12           Comms Load Balancers         4           Voice SIP Gateway (cubes)         4           Voice SIP Gateway (Gateways)         3           Meraki Wireless Software         1           Comms Wireless (Access Points)         280           Comms Wireless (Security Appliance)         2           Switches - Chassis         9           Switches - Ethernet L2         354           Switches - Ethernet L3         67           Routers - Chassis         1           Routers - Access         23           Routers - Private Circuits         87           Lines (Exchange)         1736           Lines (Private Circuits)         89           Lines (IPVPN broadband - including backhaul)         87           NetConnect Appliances         2           Network Management         8	,	
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Telephone System – Small         218           Telephone System – IP         3           Telephone System – SIP         2		
Telephone System – IP3Telephone System – SIP2		
Telephone System – SIP 2		
	Telephone System – Softphone	3
	Mobile Devices	
	Data hubs:	
	Air Conditioning Units	2
	Fire Suppression System	
11 ,	UPS	
	Generator	
	Video Surveillance Equipment	
	Software:	
	P1 Applications	148

#### 3.1 How well are they meeting objectives?

All ICT assets have been implemented/installed following business requirements and justification exercises to ensure they meet the needs and objectives of the organisation. As the information technology environment continuously changes it is inevitable that some ICT assets will reach end of life and become obsolete.

Software and hardware assets are continually reviewed to ensure they remain fit for purpose. Specific product versions are monitored, and we work closely with our software and hardware partners on product roadmaps to ensure they remain at a supported level.

Where products are approaching end of life, we will develop proposals for continued use based on risk assessment, upgrade or replacement as appropriate.

At present the majority of ICT assets meet the objectives of the organisation with a minority of assets at end of life and in need of replacement.

#### 4. Performance core facts

Notes to tables below – core facts are categorised using a traffic light system which operates on the basis of:

Green - Good or excellent

Amber – Fair

Red - Poor

#### 4.1 Desktop hardware

IT desktop hardware					
•		Asset condition			
Туре	Total	Green	Amber	Red	
PC	1137	966	-	171	
PC (Curricular)	8976	8976	-	-	
Monitor	6587	5380	1207	-	
Laptop	5435	5298	-	137	
Laptop (Curricular)	2073	2073	-	-	
Tablets	292	266	-	26	
Port Replicator	4502	393	2979	-	
Portable Devices	15895	15895	-	-	
(Curricular)					

#### 4.2 Server hardware

Server hardware					
	Asset condition				
Туре	Total	Green	Amber	Red	
Server	311	100	169	42	
Server (Curricular)	168	168	-	-	

#### 4.3 Networks and communications

Networks and communications				
			Asset condit	ion
Туре	Total	Green	Amber	Red
ACI APIC/MSO	9	9	-	-
server				
ACI switches	40	40	-	-
Firewall Mgmt (FMC)	4	4	-	-
Firewalls	12	10	2	-
Load Balancers	4	4	-	-
Voice Gateway	3	3	-	-
Meraki Wireless	1	-	-	1
Software				
Comms wireless	280	122	158	-
Access Points				
(corporate)				
Comms wireless	2	-	2	-
Security Appliances	_			
(corporate)				
, , , , , , , , , , , , , , , , , , ,				

Switches – Chassis	9	-	-	9
Switches – L2	345	42	215	88
Switches – L3	57	57	-	-
Routers – Chassis	1	1	-	-
Routers – Access	23	-	-	23
Routers – IPVPN	87	-	-	87
Broadband				
Lines – Exchange	1736	-	1736	-
Lines – Private Circuits	89	89	-	-
Lines – IPVPN Broadband (incl backhaul)	87	5	82	-
NetConnect Appliances	2	-	-	2
Network Management	8	-	-	8
Radius Security Appliances	2	-	-	2
Web Filtering Appliances	2	-	-	2
Telephone System – Small	210	101		109
Telephone system – IP	3	-		3
Telephone system – SIP	2	2	-	-
Telephone system – Softphone	3	-	3	-
Mobile Devices	5635	5209	-	426

## 4.4 Software applications

Software applications					
Asset condition					
Туре	Total	Green	Amber	Red	
IT Applications	148	103	7	38	

#### 4.5 Data Hubs

Almada Data Hub						
			Asset condition			
Туре	Total	Green	Amber	Red		
Air Conditioning Units	2	2	-	-		
Fire Suppression	1	1	-	-		
System						
UPS	2	2	-	-		
Generator	1	1	-	-		
Video Surveillance	1	1	-	-		
Equipment						

120

#### 5. Review of current performance

#### 5.1 Summary

The majority of ICT assets are of a good standard (Green) and work efficiently and effectively.

All desktop assets and server assets are supported and maintained to a high standard as part of the 'ICT Desktop Equipment' and 'Cloud Hosting' contracts.

Desktop and server hardware information along with information on smart devices is captured in the Assyst Configuration Management Database which is managed by IT Services.

Overall, there is a high level of confidence and reliability in the ICT assets.

#### 5.2 What issues have been highlighted?

5.2.1 Red – These assets have been classified as approaching end of life and require replacement:

Legacy server operating systems –There are 42 servers with out of support operating systems. Programmes of work are in place to replace these systems in 2022/23.

Desktop hardware – A PC refresh programme is underway to upgrade all desktops and laptops to Windows 10 Release 20H2.

Legacy software versions –

Application	Reason
Capita Academy Housing	No longer supported by supplier. Project
	underway to replace.
Oracle Financial Management	No longer meets business needs. Project
System	underway to replace.
Oracle Human Resource	No longer meets business needs. Project
Management System	underway to replace.
SWISPlus Social Work System	No longer meets business needs. Project
	underway to replace.
CommonTime – Social Work	No longer meets business needs. Project
Home Care	underway to replace.
Civica Flare	Project underway to replace.
EXOR	Project underway to replace.
Weighbridge	Application does not work with Windows 10.
	Cloud system being evaluated.
Mapcapture	Project underway to replace.
ParkMap	Upgrade to be initiated
Spatial Manager	Project underway to replace.
Causeway CPA	Upgrade to be initiated
Confirm	Upgrade project underway.
SEEMIS Click+Go	Being replaced by new SEEMIS Schools &
	Early Years systems, date unknown
Council Website	Moved to AWS but required patching is
	taking place and new versions of CMS &
	Forms available

Northgate ORBIS	Upgrade to be initiated		
NDR/Council Tax/Benefits			
Softbox	Upgrade project underway.		
EDRMS - Civica W360	Upgrade to be initiated		
Civica Debtors System	Upgrade to be initiated		
Assyst	Project underway to upgrade.		
Oracle Discoverer (CRM)	End of life. Consultation with system owner		
	underway to determine options		
Legal Case Management	High support overhead. Consultation with		
	system owner underway to determine options		
IMPROVE – Performance	No longer meets business needs. Project		
Management	underway to replace.		
Captia Housing Online	Will be replaced by new Housing		
	Management System		
eConsol	Will be replaced by new Housing		
	Management System		
eConsol Mobile	Will be replaced by new Housing		
	Management System		
Bi Query Reports	Will be replaced by new Housing		
	Management System		
Arbitas (Hosted)	Will be replaced by new Housing		
	Management System		
Infoprop Content	Will be replaced by new Housing		
	Management System		
Caseworks (Hosted)	Will be replaced by new Housing		
	Management System		
Yardi	Will be replaced by new Housing		
	Management System		
Servitor	Will be replaced by new Housing		
	Management System		
APEX Case Management	Will be replaced by new Housing		
	Management System		
Capita Support (Hosted)	Will be replaced by new Housing		
	Management System		
Data Tracking (HIP)	Will be replaced by new Housing		
	Management System		
HFX Etarmis Door Entry/Time	No longer meets business needs. Project		
Recording	underway to replace.		
Gladstone Plus2 – Leisure	End of life. Consultation with system owner		
Management System	underway to determine options		
AirWatch Mobile Phone	No longer supported by supplier. Project		
Management	underway to replace.		

The Web Filtering appliances go out of maintenance in October 2022. The systems will be migrated from 'on-premises' appliances to the equivalent cloud service.

Layer 2 switches – These switches provide end user device (printer, PCs, CCTV, VoIP phones, wireless access points) connectivity to the corporate network. The manufacturer has announced that several layer 2 switches are end of hardware support. 88 layer 2 switches have been purchased for install

Network Management – Servers/appliances required to monitor (eg. alerting and utilisation) and administer (eg. hardware backup and policy push) the corporate network

to ensure continued network performance and availability. These devices need to be replaced during 2022/23 to ensure supplier support and critical updates.

Chassis Switches – 9 chassis switches will have module replacements in 2022/23, this brings the chassis into support until 2025.

The Meraki Wireless software support requires renewal for a further 3 years.

Access Routers – 23 access routers are end of life. These will be replaced as part of the layer 2 and layer 3 roll out.

Lines (VPN) – the contract for the VPN circuits ends in December 2023. Funding will be required in 2023/24 to fund the core infrastructure for any new contract.

VoIP/SIP/Softphone telephone systems – The current system hardware goes out of support in 2023/2024 and will require replacement.

The Council's small telephone estate has numerous systems which rely on analogue switched and telephony circuits. The enforced migration of telephony system from analogue to digital by 2025 will require switch and circuit replacements to keep these systems in operation prior to this.

Lines (PSTN) - The Council has several PSTN lines, including alarm, lift, fire, connections to schools that will need to be upgraded for the Digital Changeover in 2025

The Council's small telephone estate has several systems which have reached the end of support and require immediate replacement. In addition, the enforced migration of telephony system from analogue to digital by 2025 will require an addition number of switches and circuits upgraded to remain in operation prior to this.

Tablets and mobile devices – devices are approaching end of life and a refresh programme is currently being undertaken to ensure new devices can be automatically upgraded to the latest security version.

5.2.2 Amber – This classification denotes assets that are of a fair condition and should be considered for upgrade, or are processes which require improvement:

Legacy server operating systems –There are currently 169 servers which will require operating system upgrades by 2024.

Comms wireless Security Appliances – provide secure WiFi for teleworks (guest and partner) for non-corporate workers, the 2 appliances require to be replaced by 2025.

Wireless access points. The council has 158 Wireless Access points installed throughout the corporate network which are now end of life and will be replaced by July 2024.

Corporate data network - used throughout the geographic area of the Council. The infrastructure requires investment to keep it secure, reliable, up to date and fit for purpose. Continued investment will be required to progress the refresh going forward, for equipment currently marked as amber.

Layer 3 switches and routers – These switches provide network connectivity for many of the outlying offices on the Council's corporate data network. The manufacturer has announced that a number of layer3 switching devices are approaching end of life. It is

important that these devices are refreshed to maintain the current reliability and support levels.

Layer 2 switches – These switches provide end user device (printer, PCs, CCTV, VoIP phones, wireless access points) connectivity to the corporate network. The manufacturer has announced 215 of layer 2 switches are approaching end of hardware support in 2022 through to 2027.

Routers – IPVPN Broadband – 82 routers are end of support July 2023. They were due to be replaced as part of the Broadband contract renewal in 2022. As this contract has been extended to 2023, it has been accepted the routers will not be replaced until a new contract is awarded.

Lines (PSTN) - The Council has several PSTN lines, including alarm, lift, fire, connections to schools that will need to be upgraded for the Digital Changeover in 2025

The Council's small telephone estate has several systems which have reached the end of support and require immediate replacement. In addition, the enforced migration of telephony system from analogue to digital by 2025 will require an addition number of switches and circuits upgraded to remain in operation prior to this.

Legacy software versions -

Application	Reason
Oracle Customer Relationship	Current version no longer fully supported.
Management	Replacement or upgrade to be considered.
Artifax – Corporate and	Not compatible with remote working software.
Theatre Management System	Requires to be upgraded.
Council Intranet	Moved to AWS but required patching is
	taking place and new versions of CMS &
	Forms available
Funding Compliance and	APEX system requires upgrades to support
Project Monitoring	monitoring/reporting.
QPulse	Replacement or upgrade to be considered.
	Problematic from a support perspective
Galaxy websites – various	Moved to AWS but required patching to take
	place and new versions of CMS available
Community Grants	Runs on legacy database platform.
	Replacement or upgrade to be considered.

Consultation with users of these systems is underway to plan the replacement or upgrade of these software assets.

Desktop hardware – Devices running Windows 10 version 20H2, which goes out of support in May 2023, will require to be upgraded by the end of May 2023.

## 6. What action is required / proposed?

#### 6.1 Action plan 2022/23

Asset objective	Action	Owner	Timescale	Comment
Replace legacy servers & storage	Replacement of servers and storage which have become end of life.	Head of IT Services	2022/23	Refresh of equipment is being scheduled
Legacy software versions	Upgrading of software versions which have become end of life.	Head of IT Services	2022/23	IT Services and application provider to schedule refresh of software
Switches	Hardware is end of life. Review specification, procure and install refreshed hardware	Technology Services Manager	2022/23	Networks and contractor to schedule refresh of hardware
Corporate Telephony	Hardware is end of life. Review specification, procure and install refreshed hardware	Technology Services Manager	2022/23	Networks and contractor to schedule refresh of hardware
Telephone systems (Small)	Hardware is end of life. Review specification, procure and install refreshed hardware	Technology Services Manager	2022/23	A number of systems are out of support.
Lines (PSTN)	Review existing analogue lines in conjunction with Digital changeover 2025	Technology Services Manager	2022/23	Review of existing services subject to technical discussions with Telecoms Provider / Resources.
Lines	Review connection capacity and prioritise bandwidth upgrades required for Windows 10 equipment	Technology Services Manager	2022/23	Capacity management on several sites shows lack of bandwidth for current Windows 7 devices, changes to Windows 10 will require additional bandwidth at these sites.
Firewall hardware and software (SIP)	Hardware end of life and filtering software service end of support.	Technology Services Manager	2022/23	Refresh of hardware and source new filtering service.
Network Management	Hardware requires replacement to	Technology Services	2022/23	To be refreshed subject to

	ensure supplier support and critical updates.	Manager		technical discussions with contractor and manufacturer.
Desktop Hardware	Replacement of desktop equipment running Windows 7	Technology Services Manager	2022/23	Replace devices as part of refresh programme.
Desktop Hardware	Upgrade of desktop equipment running Windows 10 20H2	Technology Services Manager	2022/23	Upgrade devices

#### 6.2 Completed actions in 2021/22

Asset objective	Action	Owner	Timescale	Comment
Caird Datacentre	Closedown of the Caird Datacentre as services migrated to new Hosting contract	Head of IT Services	2021/22	Caird Datacentre closed 31 December 2021. Services migrated to Datavita Hosting.
Data Hubs	Creation of 2 new data hubs (Almada and Brandongate) for onsite comms and legacy servers	Head of IT Services	2021/22	New data hubs created and now fully functional.
Replace legacy servers & storage	Replacement of servers and storage which have become end of life.	Head of IT Services	2021/22	Refresh of equipment is being scheduled in line with the Caird migration and hosting project.
Legacy software versions	Upgrading of software versions which have become end of life.	Head of IT Services	2021/22	Replacements or upgrades to applications including Brightwave Learn Online, Parking System, Filemaker
Desktop Hardware	Replacement of desktop equipment running Windows 7	Technology Services Manager	2021/22	Replace devices as part of refresh programme.

If you need this information in another language or format, please contact us to discuss how we can best meet your needs.
Phone: 0303 123 1015
Email: <a href="mailto:equalities@southlanarkshire.gov.uk">equalities@southlanarkshire.gov.uk</a>
<a href="mailto:www.southlanarkshire.gov.uk">www.southlanarkshire.gov.uk</a>



## Report

14

Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: Finance and Corporate Resources Workforce Plan

2022 to 2025

#### 1. Purpose of Report

1.1. The purpose of the report is to:-

 update the Committee on the Finance and Corporate Resources Workforce Plan 2022 to 2025 and highlight the key strategic actions required in relation to workforce planning

#### 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):-
  - (1) that the content of the report be noted; and
  - (2) that the Finance and Corporate Resources workforce plan (Appendix 1) be approved.

#### 3. Background

- 3.1. The Workforce Strategy for the Council was reported to Executive Committee in 2016 and following this Resources developed workforce plans covering the period 2017 to 2022.
- 3.2. Workforce plans outlined the strategic actions required to ensure that services have the right people, in the right place at the right time to enable delivery of the Council objectives.
- 3.3. The review of workforce plans has been delayed due to Covid impact and Resources have produced plans covering the period 2022 to 2025.

#### 4. Workforce Planning Toolkit

- 4.1. The plans were developed using the Workforce Planning toolkit.
- 4.2. There are 4 planning stages outlined in the process:-

#### Stage 1 - Determine the Business Strategy

This stage is to undertake an analysis of the key internal and external drivers for the Resource and determine how these will inform the services to be delivered and the numbers and skills required in the workforce to achieve the desired outcomes.

#### Stage 2 - Analyse and discuss relevant data

This stage is about assessing relevant and available data relating to the current profile of the workforce and any observations and predictions around future resourcing requirements.

#### Stage 3 – Agree objectives of the plan

Using the information from Stage 1 and 2 to identify what the plan is trying to achieve, which will then need to be reviewed against available resources.

#### Stage 4 - Agree actions and implement plan

This stage is the culmination of stages 1-3 where Resources and the HR Business Manager develop an action plan based on key areas of the workforce to address risks have been identified in relation to ability to deliver business objectives.

#### 5. Workforce Plan Overview

- 5.1. The workforce plan, including the action plan, for Finance and Corporate Resources is attached as Appendix 1. The plan provides an overview of the services delivered by the resource, the service demands and a workforce profile. This along with the strategic plans and drivers were used to identify the objectives and action required.
- 5.2. For Finance and Corporate Resources the key themes for workforce planning that have been identified are:-
  - ♦ The demographic of the workforce and the impact on succession planning
  - ♦ The ability to recruit and retain employees in key professional areas
  - ◆ The development of current workforce to ensure skills are available to deliver in key strategic areas
  - ♦ Maintaining employee wellbeing and resilience
- 5.3. In terms of actions specified to address the challenges the key activities are:-
  - Revised recruitment practices to attract and retain employees
  - ♦ A graduate apprenticeship approach
  - ♦ A review of working practices, considering actions to develop employee skills to deliver services
- 5.4. This aligns with the general common themes from all Resource action plans which are:-
  - ♦ Increased demand and a reduced workforce pool this is a national issue
  - ♦ Demographic challenges increased turnover, employees retiring earlier than expected and succession planning
  - ♦ Employee well being

#### 6. Risk Implications

- 6.1. The actions identified will assist the Resource achieve the right people with the right skills to deliver service, however there are risks if these actions cannot be delivered. These are:-
  - ♦ Reduced workforce supply is a risk to delivering the actions identified and this can be reduced by adapting services to be delivered within workforce available
  - Ability to maintain service requirements given the time taken to train and develop employees to achieve the required skills mix given the complexity of skills set required across the different roles
  - ◆ Competing recruitment drives across authorities could mean a reduced staffing level in some areas

#### 7. Monitoring the Plan

7.1. The action plan will be monitored through the Resource management team as the arrangements on national initiatives emerge and any significant changes will be reported though the Corporate Management Team.

#### 8. Employee Implications

8.1 Having a proactive workforce planning process in place ensures an effective workforce is in place to deliver our services.

#### 9. Financial Implications

- 9.1. There are no costs associated with undertaking the workforce planning process and any financial implications that have been detailed in the action plan will be met within existing resources.
- 9.2. Planning for appropriate workforce arrangements demonstrates effective and efficient use of resources.

#### 10. Climate Change, Sustainability and Environmental Implications

10.1. There are no implications for Climate Change, sustainability or the environment in terms of the information contained in this report.

#### 11. Other Implications

- 11.1. The risks associated with the workforce plan are outlined in Section 6.
- 11.2. There are no other issues associated with this report.

#### 12. Equality Impact Assessment and Consultation Arrangements

- 12.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and therefore no impact assessment is required.
- 12.2. There is also no requirement to undertake any additional consultation in terms of the information contained in this report.

#### **Paul Manning**

**Executive Director (Finance and Corporate Resources)** 

28 August 2022

#### Link(s) to Council Values/Priorities/Outcomes

- ♦ Focused on people and their needs
- Working with and respecting others
- ♦ Accountable, effective, efficient and transparent
- Ambitious, self-aware and improving
- ♦ Fair, open and sustainable
- ♦ Excellent employer

#### **Previous References**

- ♦ Finance and Corporate Resources Committee, 6 September 2017
- ◆ Executive Committee of 13 April 2016 Workforce Planning Strategy
- ◆ Executive Committee of 8 March 2017 South Lanarkshire Council Workforce Plan, 2017- 2020

#### **List of Background Papers**

♦ None

#### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Elaine Maxwell, HR Business Manager Ext: 845 4647 (Phone: 01698 454647)

Email: elaine.maxwell@southlanarkshire.gov.uk

#### **Finance and Corporate Resources**

#### **Workforce Plan**

2022 - 25

#### 1) Introduction and Background

The purpose of this plan, is to outline the key strategic drivers for the Finance and Corporate Resources workforce to the current and future challenges and ensure these are aligned to the current and future Council challenges, risks and new developments.

#### 2) Resource Overview

#### **Resource Structure**

The services within Finance and Corporate Resources help to ensure that the council operates successfully in an increasingly complex and challenging environment, and although diverse, each service is essential to the running of the council and the delivery of its vision, values and priorities.

The Executive Director oversees the following service areas:

**Administration and Legal Services** provides essential support for the core democratic and governance arrangements of the council as well as providing a full range of legal advice and support, managing electoral events and licensing and registration services to the public.

**Communications and Strategy** provides accurate, timely information for employees and residents. The service is responsible for the council's publications, its websites, intranet and social media. It also co-ordinates all Media enquiries. The service incorporates the Research and Improvement Unit as well as the Community Engagement Team, which provides support to the Community Planning Board, and provides a single interface for community engagement including neighbourhood planning.

**Finance Services** provides sound financial stewardship to ensure the council's priorities are effectively funded and expenditure, including procurement, is appropriately monitored, controlled and reported. Finance Services is split between transactional activities including payables, procurement, risk management and insurance, revenues and benefits, customer services and development and money matters advice; and Strategy which includes budget strategy, budget monitoring and providing financial support to all Resources.

**Information Technology Services** supports all council services through the maintenance of over 5,000 computers and servers running over 200 business applications across council Resources. This delivery is supported by council wide networks covering telephone, printing, mail and internet technologies.

**Personnel Services** is responsible for delivery of the full spectrum of personnel policies and practices across the council. This includes employee learning and organisational development; consultation; and supporting unemployed people into jobs, training or further education. The service also manages payroll, health, safety and wellbeing and is responsible for the co-ordination and implementation of equality and diversity legislation, good practice, and advancing equality for all.

The Resource is also responsible for **Audit and Compliance Services**, which provides assurance on the effectiveness of the council's risk management, control and governance arrangements, as well as ensuring compliance with European grant award requirements.

#### **Resource Overview**

The Finance and Corporate Resource Plan (2022/23) has identified the main challenges, risks and new developments which will have significant impact on the delivery of services in the coming year. Key areas of focus are:

- Covid recovery
- Delivery of employability services to support economic recovery
- Developing Financial strategy and plans to support the delivery of Council aims and ambitions
- Supporting service reviews and the implementation of outcomes
- Deepening community engagement
- Climate change and sustainability
- Communication and engagement
- European Union Exit
- Strategic Digital development
- Equalities
- Workforce planning

#### **Strategic Drivers**

The Resource plan sets out the key areas of focus, as well as strategic drivers and policy frameworks that will have an impact on Finance and Corporate and the workforce and these are detailed below:

- Oracle fusion project
- IT infrastructure
- Digital Transformation
- Financial savings and efficiencies
- Covid recovery -

A continued response to the impact of COVID pandemic and ensure resilience in the workforce to respond to future outbreaks

- Recruitment and retention
  - There is increased number of retirals, flexible working requests and turnover which results in a reduced workforce availability.
- Pay and reward Increased demands to ensure that pay and reward remains competitive and attractive to employees

Strategic Plans

All of the above is factored into the key strategic plans which Finance and Corporate Resources is a key contributor or partner to. The main plans covering each of these areas are:

- South Lanarkshire Community Plan 2017-27
- South Lanarkshire Council Plan 2022 27
- South Lanarkshire Children's Services Plan 2021-23
- Input to the Sustainable Development and Climate Change Strategy
- Finance and Corporate Resource Plan and associated Service Plans

#### 3) Current Workforce and People Skills Required

The Resource has 829.43 FTE employees which are broken down as follows:

Service	FTE
Administration and Legal	84.65
Audit and Improvement	10.41
Communications and Strategy	49.16
Finance	386.21
IT	100.31
Personnel	198.69

#### General Workforce information:

For 21/22 the absence rate was 3.6% and the turnover was 6.9%

49% workforce is 50 years old or over.

In 2021/22 there have been an increase in the number of retirals, requests for flexible working and reduction in working hours.

#### Workforce Challenges

At present, there are a number of workforce challenges for Finance and Corporate Resources directly impacting on the ability to fully meet current demand, as summarised below:

- Workforce availability there are insufficient applications being made to fill roles for qualified accountants, solicitors, personnel, and IT roles, this has led to increased pressure on the existing workforce due to vacancies.
- Ageing workforce the profile of the workforce in South Lanarkshire is working against demand, with a significant proportion of the workforce being in the 50-70 age bracket (49%). As a result of the COVID pandemic people are re-evaluating priorities with a potential further increase in earlier retirals

#### 4) Objectives of the Plan

The objectives of this workforce plan are to consider how the above strategic priorities and areas of service demand can be mitigated against and managed over the course of the next 5 years. Delivering more of the same will not necessarily solve these challenges, and the services will have to consider new ways of working, inclusive of transformational change.

Some of the principles underpinning how this will shape the workforce moving forwards have already been set out in the strategic plans referred to above.

#### 5) Actions and Recommendations

From the above, a number of key actions require to be taken forward in a workforce planning context to manage the demands and challenges of today and going forward over the next 5 years. Notably, the main ones are:

- Review existing recruitment practices inclusive of adverts, use of social media and refreshed and updated job descriptions, where applicable
- Consider development of a graduate apprenticeship approach for securing professional roles
- Look at the existing structures and skills or skills base and consider what is required to deliver the services moving forwards across all areas
- Succession planning across a number of key areas, and building leadership capacity
- Optimise the efficiency of the existing workforce including staff absence cover: application of employee supports/wellbeing; application of Maximising Attendance processes and maintaining a solution-focussed approach to complex issues.

## **Finance and Corporate Resources**

Workforce Action Plan 2022 - 2025 Appendix 1

Priority/Identified Needs. What are the future workforce priorities based upon your supply and demand analysis?	Actions What specific actions that are needed to deliver each priority?	Anticipated Outcomes	Lead Officer Who is responsible for delivery?	Support What support do we need? Who else needs to be involved?	Timescale What are the timeframes for delivery?	Financial Implications
Workforce / HR						
Increased demand and reduced workforce pool	Revised recruitment practices, greater use of social media and campaign approach, consider graduate apprenticeship approach and opportunities to develop current staff	Fill vacancies	Heads of Service / HR Business Manager	HR advisers	Annual	none
Pay and reward	Promote benefits of working in SLC	Recruitment and retention	Heads of Service / HR Business Manager		Ongoing	
Savings and Efficiencies requirements	Identify savings requirements and continue to make efficiencies, review working practices and focus on new technologies	Efficient deployment of resources to deliver service, sustainable IT service for the Council, development of staff	Executive Director	Finance Manager, Heads of Service and HR Business Manager	Annual	
Increased number of retirals	Quantify likely turnover Succession Planning,	Recruitment to maintain agreed staffing levels	Head of Service	HR Business Manager	Annual review	

	Develop entry options into posts.					
Increased flexible working requests	Monitor impact Review criteria	Reduce impact on service delivery	Heads of Service / HR Business Manager	HR Business Manager	2022/23	
Increased career break requests	Monitor impact Review criteria	Reduce impact on service delivery	Heads of Service / HR Business Manager	HR Business Manager	Ongoing	
Employee Health and Well being	Maintain support and explore additional support methods	Improved attendance, retention	Heads of Service / HR Business Manager	HR Business Manager	Ongoing	



## Report

15

Report to: Finance and Corporate Resources Committee

Date of Meeting: 7 September 2022

Report by: Executive Director (Finance and Corporate Resources)

Subject: Common Good Update Report

#### 1. Purpose of Report

1.1. The purpose of the report is to:-

- advise members of the Common Good Accounts for the year ended 31 March 2022
- provide an update on the cyclical spend currently committed against the Common Good Repairs and Maintenance budgets for both Lanark and Hamilton
- provide an update on projects currently committed from the Common Good budgets for Lanark, Hamilton and Biggar
- provide details of consultations relating to the Common Good

#### 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):
  - that the accounts for Common Good for the year ended 31 March 2022 (section 4), be noted;
  - that the cyclical spend committed against the Common Good Repairs and Maintenance budgets for Lanark (section 5) and Hamilton (section 6), be noted: and
  - that the proposal to create a Lanimer Shed and Rural Development Centre at Lanark Racecourse be noted (section 7).

#### 3. Background

- 3.1. The Common Good is a fund of money / assets and is administered by a Scottish local authority in respect of each former burgh within the area of the local authority.
- 3.2. Common Good property is administered separately from other local authority assets for accounting purposes. What the authority can do with the assets is subject to a system of statutory control. This control has the potential to limit the extent to which the authority can dispose of or deal with the asset and on what terms.
- 3.3. The Common Good funds held within South Lanarkshire Council are Lanark, Biggar, Hamilton and Rutherglen. Accounts are prepared on an annual basis, as part of the Council's year end process. The position for the year ended 31 March 2022 is detailed in section 4.
- 3.4. The Common Good Accounts in Lanark and Hamilton hold a number of properties. A proactive approach to maintenance supports the viability of these assets and reduces the risk to greater liability in the future.

- 3.5. The Finance and Corporate Resources Committee, at its meeting on 2 October 2013, approved an annual cyclical maintenance plan of £15,000 for both Lanark and Hamilton Common Good properties. The Executive Director (Finance and Corporate Resources) has delegated authority to approve maintenance work up to the value of £15,000 for each fund. If inspections highlight requirements to undertake investment which would be beyond routine maintenance, this will be considered separately for approval and will be the subject of a report to this Committee.
- 3.6. In addition to the accounts position covered in section 4, this report will provide an up-to-date position on the planned maintenance for both Lanark (Section 5) and Hamilton Common Good (Section 6).
- 3.7. Finally the report will provide information on a proposal to create a Lanimer Shed and Rural Development Centre at Lanark Racecourse (Section 7).

#### 4. Common Good Annual Accounts 2021/2022

- 4.1. Appendix 1 to the report shows the unaudited accounts for 2021/2022. These form part of the Council's accounts that were approved at the Risk and Audit Scrutiny Committee on 22 June 2022. The accounts show the income and expenditure made against common good in the last year.
- 4.2. The Appendix shows that as at the end of 2021/2022, the Balance Invested in South Lanarkshire Council's Loans Fund is £0.754 million. This is the cash that is held by the Council on behalf of the Common Good funds, and which is readily available to meet expenditure. Table 1 provides the details across the Funds.

Table 1 - Advances to South Lanarkshire Council Loans Fund

Fund	Lanark	Lanark Biggar		Rutherglen	Total	
	£m	£m	£m	£m	£m	
Balance	0.191	0.024	0.412	0.127	0.754	

#### 5. Lanark Repairs and Maintenance Budget – Planned Maintenance 2022/2023

5.1. As noted in 3.5. an annual budget of £15,000 is available for the maintenance of Common Good properties in Lanark. There is one commitment of against the Repairs and Maintenance budget (£15,000) for 2022/2023 of £450 for a repair to the leadwork on the flat roof at the Tollbooth.

#### 6. Hamilton Repairs and Maintenance Budget – Planned Maintenance 2022/2023

6.1. Again, as noted in 3.5. an annual budget of £15,000 is also available for the maintenance of Common Good properties in Hamilton. There are commitments of approximately £3,000 for projects relating to the Hamilton Town Centre Action Plan.

#### 7. Lanimer Shed and Rural Development Centre at Lanark Racecourse

7.1. A report was presented to the Community and Enterprise Resources Committee on 9 August 2022 on a proposal to create a Lanimer Shed and Rural Development Centre at Lanark Racecourse. A copy of the report can be found at the following link:-

Community and Enterprise Resources Committee Report

- 7.2. The project would be funded from the Scottish Government's Regeneration Capital Grant Fund (RCGF) and would result in the creation of assets which would be held in the Lanark Common Good Fund.
- 7.3. Discussions are ongoing with the potential tenants; Lanark Lanimer Committee and Healthy Valleys. Draft lease terms have been sent out to both organisations, however, there is currently no formal legal agreement for them to take up occupancy of the buildings.
- 7.4. Full market rent is estimated at £16,000 for the Lanimer Shed and £12,000 for the Rural Business Centre, however, both organisations are community groups and so consideration would be made to the rental being discounted by applying a concession. The rent concession would be calculated using the Council's model used for Community Asset Transfers.
- 7.5. Maintenance costs, both external and internal for the Lanimer Shed and Rural Development Centre will be met by the Tenants under the terms of their leases.
- 7.6. If either of the properties is vacated, they would be relet on commercial terms, however, the Lanark Common Good Fund would be liable for any costs associated with the vacant property. As these buildings are being built with the intention of these being leased out, a financial liability to the Common Good would only arise should these tenants leave. Therefore, at this point there should be no financial implications for the Common Good.
- 7.7. Section 104 of the Community Empowerment (Scotland) Act 2015 requires a local authority which is considering a disposal or change of use in respect of property held as part of the common good to publish details of the proposed disposal or change of use and to invite representations from community councils, community bodies and any other persons.
- 7.8. The consultation in respect of the proposal to create a Lanimer Shed and Rural Development Centre at Lanark Racecourse was published on 19 July 2022 and closes on 14 September 2022. Details of the consultation were e-mailed to members of this Committee and the local members for Lanark on the 15 July 2022 and can be found at the following link:

#### Lanark RC Site CG Notice

#### 8. Employee Implications

8.1. None

#### 9. Financial Implications

9.1. All costs identified will be met from the Common Good funds held within Lanark and Hamilton with the exception of the Lanimer Shed and Rural Development Centre which will be funded from the RCGF.

#### 10. Climate Change, Sustainability and Environmental Implications

10.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

#### 11. Other Implications

11.1. The ongoing repairs and maintenance support the viability of Common Good assets and reduces the Council's risk to increased liabilities in the future.

#### 12. Equality Impact Assessment and Consultation Arrangements

- 12.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy, and therefore, no impact assessment is required.
- 12.2. There is also no requirement to undertake any consultation in terms of the information contained in this report.

# Paul Manning Executive Director (Finance and Corporate Resources)

16 August 2022

#### Link(s) to Council Values/Priorities/Outcomes

♦ Accountable, effective, efficient and transparent

#### **Previous References**

♦ None

#### **List of Background Papers**

♦ None

#### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Jackie Taylor, Head of Finance Ext: 5637 (Tel: 01698 455637)

E-mail: jackie.taylor@southlanarkshire.gov.uk@southlanarkshire.gov.uk

## Appendix 1

2020/2021 Annual Accounts	Lanark	Biggar	Hamilton	Rutherglen	Total
	£000	£000	£000	£000	£000
Income and Expenditure Accounts					
Income for the Year	14	-	141	-	155
Expenditure for the Year	(209)	(8)	(42)	(1)	(260)
Surplus / (Deficit) to the Balance Sheet	(195)	(8)	99	(1)	(105)
Balance Sheet					
Fixed Assets					
Property, Plant and Equipment	1,470	-	1,499	-	2,969
Investments					
Advances to South Lanarkshire Council Loans Fund	191	24	412	127	754
Debtors	-	-	53	-	53
Total Assets	1,661	24	1,964	127	3,776
Current Liabilities					
Creditors	(2)	-	(13)	-	(15)
Total Assets less Current Liabilities	1,659	24	1,951	127	3,761
Represented By:					
Common Good Account	1,360	32	1,316	128	2,836
Surplus / (Deficit)	(195)	(8)	99	(10	(105)
Amortisation of Revaluation Reserve	4	-	7	-	11
Gain / Loss on Revaluation	-	-	-	-	-
	1,169	24	1,422	127	2,742
Revaluation Reserve					
Opening Balance	470	-	536	-	1,006
Gain / Loss on Revaluation	24	-	-	-	24
Amortisation of Revaluation Reserve	(4)	-	(7)	-	(11)
Closing Balance	490	-	529	-	1,019
Total	1,659	24	1,951	127	3,761



## Report

16

Report to: Finance and Corporate Resources Committee

Date of Meeting: 7 September 2022

Report by: Executive Director (Finance and Corporate Resources)

Subject: Governance of Charitable Trust Funds – 2021/2022

**Position** 

## 1. Purpose of Report

1.1. The purpose of the report is to:-

♦ inform Committee of the current status of the Trust Fund modernisation as well as the financial status of the Charitable Trust Funds administered by the Council

## 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):-
  - (1) that the contents of this report are noted.

### 3. Background

- 3.1. South Lanarkshire Council continues to administer a number Charitable Trust Funds. For the purposes of reporting to the Office of the Scottish Charity Regulator (OSCR), South Lanarkshire Council group the individual trusts funds into 3: South Lanarkshire Council Charitable Trusts; South Lanarkshire Council Educational Trusts; and East Kilbride Information Technology Centre Trust.
- 3.2. On 25 April 2018, the Finance and Corporate Resources Committee approved the proposal to modernise the Charitable Trust Funds. This included establishing governance arrangements as well as a formal constitution.
- 3.3. The process of modernisation is ongoing and until that exercise is complete and all funds transferred to the Modernised Trusts, the current Trust Funds administered by the Council will continue to be reported to this Committee.
- 3.4. This paper will provide an update on the modernisation process (section 4) and an annual report on the financial position of the 3 current Trust Funds as at 31 March 2022 (section 5).

#### 4. The Modernisation of the Trusts

- 4.1. The Council's Legal Services have been working with OSCR to formally adopt Trust Deeds and continue to work with them to achieve the modernisation of the Trusts. To date, OSCR have approved the re-organisation of 6 funds relating to the Leadhills area, 11 Hamilton area funds, 17 Clydesdale area funds and 18 Educational funds.
- 4.2. The application for the re-organisation of one Cambuslang and Rutherglen area fund was submitted to OSCR on 5 August 2022 and work is ongoing on drafting the

- applications to OSCR for the re-organisation of the Rutherglen Mortified Money fund and 7 East Kilbride Area funds.
- 4.3. As previously agreed, the 2 new Trusts (the South Lanarkshire Charitable Trust and the Education Trust) each have an appointed set of Trustees. The Trustees of the New Trusts are noted below.

Trustees of the South Lanarkshire	Trustees of the South Lanarkshire
Charitable Trust	Educational Trust
Councillor Gladys Ferguson-Miller	Councillor Gladys Ferguson-Miller
Councillor Mark Horsham	Councillor Mark Horsham
Councillor Ross Lambie	Councillor Ross Lambie
Councillor Catherine McClymont	Councillor Catherine McClymont
Councillor Lesley McDonald	Councillor Lesley McDonald
Paul Manning	Paul Manning
	Tony McDaid

- 4.4. Once the current Trusts are re-organised into the new Trusts, the Trustees detailed in section 4.3 will be responsible for the new Trusts.
- 5. Summary of Financial Position for 2021/2022
- 5.1. The opening balance of the 3 reported Charitable Trust Funds, as at 1 April 2021 totalled £1.191 million. Each Trust is taken in turn, showing a summary of the activity during 2021/2022 and the balance at the end of the year.
- 5.2. **South Lanarkshire Council Charitable Trusts:** No payments were made to beneficiaries from the South Lanarkshire Council Charitable Trusts during 2021/2022 as the process of transferring the balances to The South Lanarkshire Charitable Trust had commenced.
- 5.3. The balance at the start of the year was £1,036,589.71 and this reduced by £30,182.64 to £1,006,407.07 at the end of the year. The reduction was due to a transfer of funds to The South Lanarkshire Charitable Trust (£45,236.45), investment, audit and administration costs (£17,660.11) offset by income from interest, dividends and the sale of investments (£32,713.92).
- 5.4. Funds of the Loudon Bequest are managed by Barclays Wealth in the Barclay's Charity Fund. Income earned on this investment is reinvested in the fund.
- **5.5. South Lanarkshire Council Educational Trusts:** No payments were made to beneficiaries from the South Lanarkshire Council Educational Trusts during 2021/2022 as the process of transferring the balances to The South Lanarkshire Charitable Trust had commenced.
- 5.6. The balance at the start of the year was £127,427.41 and this was reduced by £852.93 to £126,574.48 by the year-end. This reduction was due to the external audit fee and administration costs (£910.72), offset in part by interest earned (£57.79).
- 5.7. **East Kilbride Information Technology Centre Trust:** The balance on the Trust has reduced by £179.76 from £26,856.66 at the start of the year to £26,676.90 at the end. This reflects a small amount of interest (£12.19) which was offset by the audit fee and administration costs (£191.95).

- 5.8. Closing Balance on the Charitable Trust Funds: Overall the balance of the 3 funds as at 31 March 2022 was £1.160 million, a decrease of £0.031 million on the previous year position. The Accounts of the current Trusts were approved for Audit by the Risk and Audit Scrutiny Committee on 22 June 2022. The Audit is ongoing.
- 5.9. The remaining funds of the current Trusts will be transferred to the 2 new Trusts as soon as approval is received form OSCR. This is anticipated by the end of the calendar year at the latest.

## 6. Employee Implications

6.1. None

## 7. Financial Implications

7.1. All financial implications arising from the Trust review can be met by the Trust Funds.

## 8. Climate Change, Sustainability and Environmental Implications

8.1. There are no direct climate change, sustainability and natural environment implications arising from this report.

## 9. Other Implications

- 9.1. There is a risk that the funds of the Trusts are not used for the purpose that they were intended. To mitigate this risk, the governance arrangements approved by Finance and Corporate Resources Committee and to be put in place formally via OSCR, will ensure appropriate distribution of funds. In addition, OSCR also receive an annual report on the Trusts and their purpose.
- 9.2. There are no implications for sustainability in terms of the information contained within this report.

## 10. Equality Impact Assessment and Consultation Arrangements

- 10.1. There is no requirement to carry out an impact assessment in terms of the information contained in this report.
- 10.2. There is also no requirement to undertake any consultation in terms of the information contained in this report.

# Paul Manning Executive Director of Finance and Corporate Resources

16 August 2022

## Link(s) to Council Values/Priorities/Outcomes

♦ Accountable, effective, efficient and transparent

## **Previous References**

- ◆ Finance and Corporate Resources Committee, 25 April 2018
- ♦ Finance and Corporate Resources Committee, 19 September 2018
- ♦ Finance and Corporate Resources Committee, 7 August 2019
- ♦ Finance and Corporate Resources Committee, 19 August 2020
- ♦ Finance and Corporate Resources Committee, 1 September 2021

## **List of Background Papers**

♦ None

## **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

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E-mail: jackie.taylor@southlanarkshire.gov.uk



# Report

17

Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: Finance and Corporate Resource Plan: Quarter 4

Progress Report 2021/2022

### 1. Purpose of Report

1.1. The purpose of the report is to:

 provide the Finance and Corporate Resource Plan Quarter 4 Progress Report 2021/2022, for the period 1 April 2021 to 31 March 2022

#### 2. Recommendations

- 2.1. The Committee is asked to note the following recommendation(s):
  - that the Finance and Corporate Resource Plan Quarter 4 Progress Report 2021/2022 as summarised in paragraph 5.2. and attached as Appendix 2 of this report, be noted;
  - that the key achievements made by the Resource to date, as detailed in paragraph 5.3. of this report, be noted;
  - (3) that the areas for improvement and associated management actions as detailed in paragraph 5.4. of this report, be noted; and
  - (4) that the additional scrutiny of changes in measure status between Quarter 2 and Quarter 4 as summarised at paragraph 5.5 and detailed at Appendix 3 of this report, be noted.

## 3. Background

- 3.1. The Finance and Corporate Resource Plan 2021/2022 was approved by the Executive Committee on 28 April 2021 and noted by FCR Committee at its meeting on 2 June 2021 and sets out the outcomes, measures and actions to be managed and delivered by the Resource for the financial year 2021/2022.
- 3.2. The Resource Plan follows the agreed corporate structure and style. The Plan is a key element of the Council's performance management arrangements and provides details of the context within which the Resource operates and establishes actions and measures for the year ahead based on the Priorities set out in the Council Plan Connect 2017 to 2022.
- 3.3. Despite the easing of social distancing and other restrictions, the Council continues to face financial and other impacts resulting from Covid. At times during the pandemic a number of services had to be suspended or reduced due to Government advice, and the Council was also obliged to redirect resources so that it could deliver vital new services and supports for individuals, communities and businesses. There was an inevitable impact on performance in some areas, with some effects ongoing.

## 4. Resource Objectives 2021/2022

4.1. The Resource has established a number of outcomes to support the delivery of the Connect Priorities in 2021/2022. These are detailed at Appendix 1.

### 5. Quarter 4 Progress Report 2021/2022

5.1. Progress against all Resource Plan measures is contained in the Quarter 4 Progress Report 2021/2022, attached as Appendix 2. This report has been produced from the Council's performance management reporting system IMPROVe, and uses a traffic light format, with the following definition, to give a status report on each measure:-

Status	Definition
Blue	Project complete
Green	The timescale or target has been met as per expectations
Amber	There has been minor slippage against timescale or minor shortfall against target
Red	There has been major slippage against timescale or major shortfall against target
Report	The information is not yet available to allow us to say whether the
later	target has been reached or not. This will be reported when available
Contextual	Included for 'information only', to set performance information in context

5.2. Measures which are classified as 'red' are considered in detail at section 5.4. of this report. To ensure adequate scrutiny of performance across all Resources, the Council's Performance and Review Scrutiny Forum may consider 'red' and/or 'amber' measures at a future meeting.

The overall summary of progress to date is as follows and performance should be considered in the context of the impact of responding to Covid 19:-

Status	Measures			
	Statistical	Project	Total	%
Blue	N/A	14	14	27 %
Green	14	13	27	52 %
Amber	5	2	7	13 %
Red	0	1	1	2 %
Report later/Contextual	3	0	3	6 %
Totals	22	30	52	100%

(Data correct as at 31 May 2022)

5.3. Key achievements for 2021/2022, to date, are noted below:-

#### 5.3.1.

Connect Priority	Promote sustainable and inclusive economic growth and tackle disadvantage
Resource	Achievement
Outcome	
A people-centred	Following on from approval of a Community Wealth Building
approach to	(CWB) Strategy in March 2021, a CWB Commission was
recovery is	established to drive forward CWB in South Lanarkshire. The
implemented to	first meeting of the Commission – which has representation
help individuals,	from across the political spectrum and involves our
communities,	Community Planning Partners (CPP) – took place on 31
businesses and	August 2021.

Connect Priority	Promote sustainable and inclusive economic growth and tackle disadvantage
the social and third sector thrive	We processed the Scottish Government funded 'Cost of Living' award of £150 to the Council Tax accounts of 112,000 South Lanarkshire households to help mitigate the impact of the cost of living crisis.
	We are working with a range of external employers and are seeking innovative approaches to filling Council vacancies through a new employability delivery model that fast tracks a potential pool of suitable unemployed clients participating on employability programmes into Council job opportunities. This year we intend to develop and operate a bank staff system that will fully connect employability programmes with council job vacancies.
	Taxi and private hire car operators and drivers were significantly impacted during the pandemic. Further support funds were made available and so, in addition to the support grant applications and payments processed in 2021, the Council processed 2,759 support fund applications for operators and drivers with 2,113 payments made.

Connect Priority	Get it right for children and young people
Resource Outcome	Achievement
	No Resource Outcomes for this Priority

Connect Priority:	Improve health, care and wellbeing
Resource Outcome	Achievement
	No Resource Outcomes for this Priority

Connect Priority	Ensure communities are safe, strong and sustainable
Resource	Achievement
Outcome	
Customers	The Council's website was updated to comply with Web
experience high	Accessibility legislation that became law on 23 September
quality and	2020, enhancing the customer experience and ensuring no
improving Council	action against the council by the Equalities Commissioner.
services	
Individuals and	The Council undertook its general services budget
communities in	consultation process between December 2021 and January
South Lanarkshire	2022 to allow feedback for Members prior to approving the
are engaged and	council's budget.
able to participate	The first Community Partnership in South Lanarkshire has
in decision-making	been established in the Cambuslang and Rutherglen areas.
processes	Detailed legal support and advice was required to ensure full
	public consultation and engagement in the creation of 16
	new nature reserves, adding to the existing one at
	Langlands Moss.

5.3.2. In addition to working towards these Priorities, we recognise that the Council will continually aim to improve and ensure effective and efficient use of resources, and that business will be conducted with integrity and transparency and will operate to the highest standards. In order to monitor and report progress against these values, Resource outcomes have also been identified under the heading Delivering the Plan and achieving Best Value.

Delivering the Plan	and achieving Best Value
Resource Outcome	Achievement
The council demonstrates high standards of governance and sound financial stewardship	<ul> <li>The 2022/2023 financial strategy was approved in June 2021. This paved the way for finalising a budget for members to approve on 23 February 2022, following receipt of the local government settlement.</li> <li>The Housing budget was also approved on 23 February, setting Council house rents and capital investment for the coming year.</li> <li>The General services capital budget for 2022/2023 was agreed at the same council meeting.</li> <li>The 2020/2021 financial accounts were finalised in line with the normal timetable, and following a successful external audit, a clean audit certificate was signed off on 17 November 2021.</li> <li>Support and advice continued to be provided by finance teams in relation to managing the ongoing impact and recovery from the pandemic during 2021/2022.</li> </ul>
	Working in partnership with Scotland Excel, we are progressing with a review of procured spend under a Transformation project to identify potential efficiencies in Council expenditure.
The workforce has the skills, flexibility and capacity to deliver the Council's priorities.	A system of bulk communications was developed using a database of personal email addresses so that South Lanarkshire Council and South Lanarkshire Leisure and Culture (SLLC) employees who do not have a Council/SLLC email address are included in important Covid and other mass communications.
	Personnel services teams have adapted processes and arrangements in response to Covid restrictions to enable Human Resources (HR) service delivery to be maintained and respond effectively to additional requests.
	Robust partnership working arrangements have been in place with Trade Unions to ensure services and employees supported to maintain a safe working environment.
	A graduate training programme has been developed for Procurement staff to grow internal talent given the wider pressures in this recruitment market.
	New Leadership programme and Management Development offerings now being delivered. Partnership working arrangement implemented with Angus Council and Perth and Kinross for cross sector delivery of Coaching training.

Delivering the Pla	n and achieving Best Value
Resource Outcome	Achievement
	The professionalism and experience of Legal Services successfully concluded the acquisition of all land required, including a Compulsory Purchase Order (CPO), to ensure that the council completed the timely construction of the new Clyde Bridge at Pettinain.
	Training was delivered by Legal Services to assist Housing colleagues with their decision making and evidence gathering procedures following changes to evictions legislation.
Digital and ICT service meet the needs of the council and its customers	<ul> <li>◆ The Council achieved PSN cyber security certification</li> <li>◆ A major milestone was achieved in the Caird datacentre exit project - all Almada Street computer systems were successfully migrated to external provider</li> <li>◆ IT installations were completed for four Education new builds</li> </ul>
	The Council's Tessello Learning Management System (LMS) has successfully delivered online learning to Council staff 24 hours a day every day. Notably throughout the period of the pandemic this has been achieved while maintaining a service level of greater than 99%. A two year extension to this contract has been established resulting in an upgraded and improved platform.

## 5.4. Areas for improvement

Measures that have been classified as 'red' (major slippage against timescale or shortfall against target) are noted below, together with the reason why, and the management action now being taken, where required:-

Delivering the plan and achieving Best Value				
Resource Outcome: The workforce has the skills, flexibility and capacity to				
C	deliver the council's Priorities			
Measure	Comments/Progress Action by Manager			
	_	(where applicable)		
Workforce Plans	Activity around workforce plan	Workforce plan reports		
reconfigured and	reporting was delayed due to an	rescheduled to be		
reported to committees	increase in Covid disruption	complete September		
by March 2022	over the winter period	2022.		

## 5.5. Scrutiny of change in measure status

A further analysis introduced to aid scrutiny of performance, is to highlight and explain all measures that have changed status from Quarter 2 to Quarter 4. On analysis of these, only six measures show a decline in performance, mainly due to the Covid pandemic. The remaining measures have shown an improvement in performance or are complete (13 measures). A list of all the measures falling into this category of further scrutiny is included at Appendix 3.

#### 6. Employee Implications

6.1. The outcomes noted within the Resource Plan will inform the Service Action Plans, where applicable, and in turn the Performance Appraisal process for individual employees.

### 7. Financial Implications

7.1. The outcomes within the Resource Plan are reflected in the respective annual Resource Revenue and Capital budgets and, longer term, within the framework of the council's approved Financial Strategy.

## 8. Climate Change, Sustainability and Environmental Implications

- 8.1. There are no climate change or environmental implications as a result of this report.
- 8.2. The Resource Plan takes into account Resource responsibilities in relation to sustainable development and climate change.

## 9. Other Implications

9.1. Resource Plan actions are assessed as part of the Resource's risk management arrangements and relevant issues have been added to the Resource Risk Register.

## 10. Equality Impact Assessment and Consultation Arrangements

10.1. Many of the actions detailed within the Resource Plan reflect ongoing strategies and policies which will be or have been the subject of consultation and equality impact assessment.

## **Paul Manning**

**Executive Director (Finance and Corporate Resources)** 

27 June 2022

## Link(s) to Council Values/Priorities/Outcomes

◆ The Resource Plan has been structured upon the Vision, Values and Priorities in the Council Plan Connect 2017 to 2022

#### **Previous References**

- ◆ Finance and Corporate Resources Committee 1 September 2021 Quarter 4 Progress Report 2020/2021
- ◆ Finance and Corporate Resources Committee 9 February 2022 Quarter 2 Progress report 2021/2022

#### **List of Background Papers**

- Council Plan Connect 2017 to 2022 endorsed by the Executive Committee on 8
   November 2017 and approved by the full Council on 6 December 2017: mid-term review
   of Connect endorsed by the Executive Committee 24 June 2020
- Finance and Corporate Resource Plan 2021/2022 approved by the Executive Committee on 28 April 2021 and noted by FCR Committee at its meeting on 2 June 2021

#### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

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E-mail: tom.little@southlanarkshire.gov.uk

## Finance and Corporate Resource Outcomes 2021/2022

1/
plemented to help social and third

Connect Priority	Resource Outcomes
Promote sustainable and inclusive economic growth and tackle disadvantage	A people-centred approach to recovery is implemented to help individuals, communities, businesses and the social and third sector thrive.
Get it right for children and young people	No Resource Outcomes for this priority
Improve health, care and wellbeing	No Resource Outcomes for this priority
Ensure communities are safe, strong and sustainable	Individuals and communities in South Lanarkshire are engaged and able to participate in decision-making processes

Delivering the Plan and achieving Best Value	<ul> <li>Resource Outcomes</li> <li>Customers experience high quality and improving council services</li> <li>The council demonstrates high standards of governance and sound financial stewardship</li> <li>The workforce has the skills, flexibility and capacity to deliver the council's priorities</li> <li>Digital and ICT services meet the needs of the council and its</li> </ul>
	customers



# **Finance and Corporate Resources**



# **Resource Plan**

Performance Report 2021-22 Quarter 4 : April 2021 - March 2022

(This represents the cumulative position to March 2022)

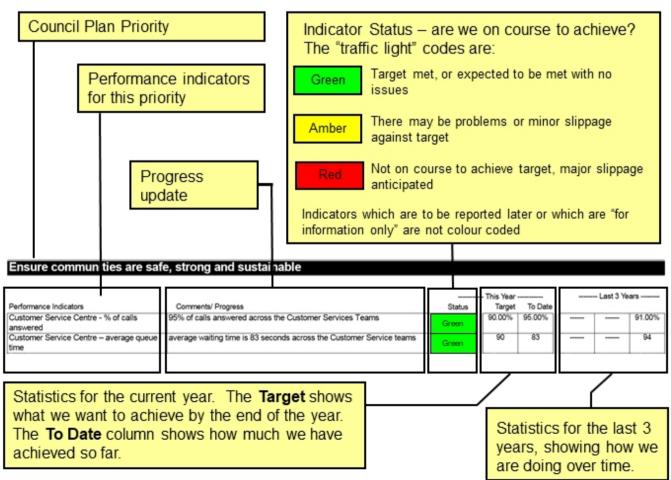


Summary - number of measures green, amber and red under each Council Plan Priority / Theme

Council Priority/ Theme	Green	Amber	Red	Report later / Contextual	Total
Promote sustainable and inclusive economic growth and	4				4
tackle disadvantage					
Get it right for children and young people					
Improve health, care and wellbeing					
Ensure communities are safe, strong and sustainable					
Delivering the plan and achieving best value	10	5		3	18
Total	14	5	0	3	22

## Guide to the Performance Indicators report

Each of the performance indicators is shown in the following pages of this report. The graphic below explains how the report is laid out and what information is presented.



## Promote sustainable and inclusive economic growth and tackle disadvantage

A people-centred approach to recovery is implemented to help individuals, communities, businesses and the social and third sector thrive.

		T	his Year			Last 3 Year	'S
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21
Number of unemployed people supported via council-operated employability	We have supported 2118 people in total of which 1934 are unemployed and 184 are employed	Green	1,000	1,934	2,135	1,322	1,348
programmes							
Number of unemployed people gaining	This one of the highest job outcome results seen in the past five years.	Green	400	1,146	863	713	410
sustainable employment							
Number of unemployed people accessing	Exceeded target	Green	200	219	501 people	568 people	211 people
further education or training			people	people			
% unemployed people assisted into work	A significant increase in job outcomes	Green	15.1%	59.3%	15.1%	16.0%	5.5%
from council operated/funded employability							
programmes							

## Delivering the plan and achieving best value

Customers experience high quality and improving council services

		7	This Year			- Last 3 Year	s
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21
Customer Service Centre - % of calls	Target exceeded for the year with 93% of all calls answered against a	Green	90.00%	93.00%		91.00%	92.00%
answered	target of 90%.						
Customer Service Centre – average queue	Target missed by 38 seconds mainly due to ongoing Covid related	Amber	120	158		94	93
time	issues and a 15% increase in calls compared with the previous year.						
	New staff now in post and training commenced.						
Benefits administration – average	Actual performance of 13 days for processing new claims achieved	Green	15 days	13 days	16 days	15 days	13 days
processing times for new Housing Benefit	against target of 15 days.						
and Council Tax Reduction claims							
Housing Benefit and Council Tax	Accuracy rate of 94.4% achieved against target of 93%.	Green	93.0%	94.4%	93.7%	94.4%	92.6%
Reduction – accuracy of processing							
Scottish Welfare Fund – average	2021/22 average processing times for Crisis Grants equal to target.	Green	2 days	2 days		2 days	2 days
processing times for Crisis Grants							
Scottish Welfare Fund – average	Substantial increase in Crisis Grant and Self Isolation Support Grant	Amber	15 days	16 days		14 days	12 days
processing times for Community Care	applications from December 2021 linked to Omicron Covid-19 variant						
grants	had a detrimental impact on processing times for Community Care						
	Grants, resulting in actual processing times being slightly above the						
	target of 15 working days in 2021-22.						

## Delivering the plan and achieving best value

The council demonstrates high standards of governance and sound financial stewardship

		This Year			Last 3 Years		
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21
Pay invoices within the target of 30 days	Target exceeded	Green	90.0%	93.4%	92.1%	89.0%	90.9%
The cost per dwelling of collecting Council	Cost of Collection of Council Tax has increased from £6.46 in 20/21 to	Amber	£6.50	£6.90	£6.47	£6.48	£6.46
Tax	£6.90 in 21/22, primarily due to increases in postages, legal costs and IT						
	leasing recharges.						
Percentage of income due from Council	The annual Council Tax collection target for 2021-22 was set at 94%. A	Green	94.00%	95.54%	96.20%	95.36%	94.89%
Tax received by the end of the year	Council Tax collection rate of 95.54% was achieved, ahead of target by						
- in year (incl water)	1.54% and ahead of comparable performance in 2020-21 by 0.65%.						
% of Non Domestic rates income achieved	A NDR collection rate of 97.5% was achieved, ahead of target by 1.5%.	Green	96.0%	97.5%	98.1%	98.6%	96.8%
Sundry Income collection	An annual collection target of 92% was set for Sundry Debt in 2021-22	Green	92.0%	98.1%	98.0%	98.0%	97.8%
	and a collection rate of 98.1% was achieved, ahead of target by 6.1%.						
Liquor licensing processing target - 95%	Slippage against target for the year due to Covid-related absences	Amber	95.0%	92.0%	91.0%	99.0%	100.0%
within service targets							
Registration processing target - 97% within	Slippage against target for the year due to Covid-related absences	Amber	97.0%	93.0%	98.0%	99.0%	100.0%
service targets							
Citizenship processing target - 97% within Target has been met.		Green	97.0%	100.0%	99.0%	100.0%	100.0%
service targets				53			
Complaints processing target - 97% within	Target has been met.	Green	97.0%	100.0%	100.0%	100.0%	100.0%
service targets			10				

## Delivering the plan and achieving best value

The workforce has the skills, flexibility and capacity to deliver the council's Priorities

		T	his Year			Last 3 Year	'S
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21
Number of accidents per 1,000 employees (council-wide)	The total incidence rate for Q4 2021-22 is 40.9 this is an increase compared to the 2020-21 figure of 18.9. The increase is associated with a general increase in operational activities across the quarter as Covid-19 restrictions ease.  The total (year to date) incidence rate per 1,000 employees for 2021-22 is 128.5 an increase compared to 2020-21 (72.2). In the main the increase can be attributed to two main elements. Firstly, an increase in reporting due to the introduction of online reporting and the work undertaken around the reporting of H&S incidents. Secondly a relaxation of COVID restrictions has resulted in an increase in operational activities etc.  The council's online accident reporting system is employee led and an increase in reporting was expected as it is easier to use than the previous paper based system. The system was introduced across the Council in Q4 2019/20. The expected increase was tempered by the working arrangements for COVID however the increase we are seeing for this quarter (and year) overall was anticipated, although the degree of increase could not be forecasted.  The accident incidence rate is used to measure a change in the organisation's own progress. Comparison at national level is not particularly easy as there is no "unitary authority" comparator. This measure can only be used primarily as an indicator of progress and not necessarily as a target, as there can be a large number of external factors that influence overall incident numbers, including severe weather and pandemics.  Calculation is (number of incidents for quarter/(average employee numbers for quarter) * 1,000. Incidents are taken to be accidents, incidents, near miss events, physical violence, and verbal violence.  Ave number of employees Q4 – 16217, Number of employee incidents that occurred in Q4 – 663	Contextual		128.5	58.3	82.9	72.2
Sickness absence days per teacher	This is a LGBF indicator. Current year results will not be published until February 2023	Report Later	6.1 days		6.1 days	6.1 days	7.3 days
Sickness absence days per employee (non teacher)	This is a LGBF indicator. Current year results will not be published until February 2023	Report Later	11.9 days		11.9 days	11.9 days	12.8 days

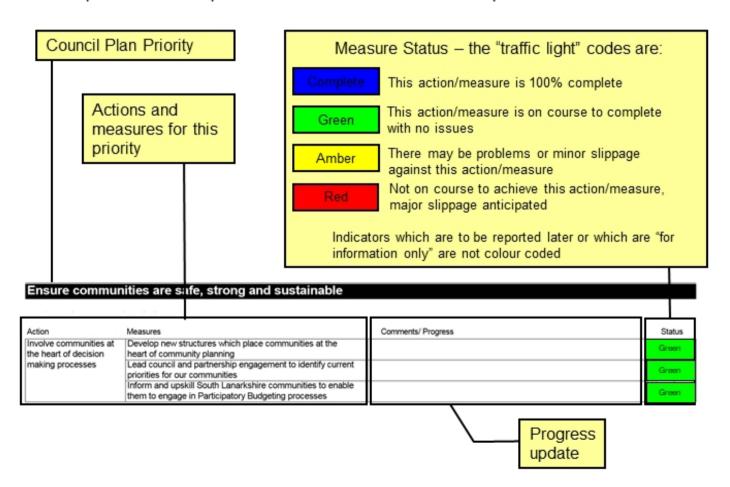


Summary - number of measures complete, green, amber and red under each Council Plan Priority / Theme

Council Priority/ Theme	Complete	Green	Amber	Red	Report later	Total
Promote sustainable and inclusive economic growth and	3	5				8
tackle disadvantage						
Get it right for children and young people						
Improve health, care and wellbeing						
Ensure communities are safe, strong and sustainable		3				3
Delivering the plan and achieving best value	11	5	2	1		19
Total	14	13	2	1	0	30

## Guide to the Performance Measures report

Each of the performance measures is shown in the following pages of this report. The graphic below explains how the report is laid out and what information is presented.



## Ensure communities are safe, strong and sustainable

Individuals and communities in South Lanarkshire are engaged and able to participate in decision-making processes

Action	Measures	Comments/ Progress	Status
Increase routes for	Develop a bespoke locality planning partnership in each of	CamGlen and Clydesdale areas established. Hamilton and EK under	Green
communities to	the four localities	development.	
participate in in decision	Identify community priorities and create a new Partnership	Partnership plan writing well under way with draft due for final	Green
making and priority	Community Plan during 2021	consultation in Q1 2022/23	
setting	Support communities and Resources in the roll out of a 1%	Support provided to CER (Roads and Neighbourhood Services in	Green
	mainstream participatory budgeting process	particular) regarding the roll out of processes in excess of £5.5 million	
		in 2021-22. Engagement with Housing and Education regarding their	
		processes has also taken place.	

## Promote sustainable and inclusive economic growth and tackle disadvantage

A people-centred approach to recovery is implemented to help individuals, communities, businesses and the social and third sector thrive.

Action	Measures	Comments/ Progress	Status
Develop a Community	Develop a CWB strategy for South Lanarkshire and seek	A Community Wealth Building strategy was approved by Executive	Complete
Wealth Building (CWB)	approval from Elected Members by May 2021.	Committee on 10 March 2021.	
strategy for South	Establish a Community Wellbeing Commission by October	The Community Wealth Building Commission was approved as part of	Complete
Lanarkshire	2021	the CWB strategy on 10 March 2021. The terms of reference were	
		confirmed at Executive Committee on 26 May 2021 and the first	
		meeting of the Commission was held on 31 August 2021.	
	Engage with CPP partners on CWB principles and approach	Partners discussed Community Wealth Building (CWB) during a	Complete
	by September 2021	development day for the Community Planning Partnership on 11 May	
		2021. Following on from this, a report to the CPP Board meeting on	
		24 June 2021 invited nominations from Partners to join the CWB	
		Commission. Four Partner organisations joined the CWB Commission	
		and attended the first meeting on 31 August and an update report was	
		taken to the CPP Board meeting on 15 September 2021.	

## Promote sustainable and inclusive economic growth and tackle disadvantage

A people-centred approach to recovery is implemented to help individuals, communities, businesses and the social and third sector thrive.

Action	Measures	Comments/ Progress	Status
Deliver effective	Adjust the current suite of employability programmes to	Adapting services to digital platforms is now integrated within	Green
<b>Employability Services</b>	operate in a Covid safe way and match the changed service	employability delivery. The change has been developed over time	
to support Economic	need. Implement and report on the following by March 2022:	where we now operate a hybrid of group, face to face and digital	
Recovery		delivery	ļ.
	Young Persons Guarantee Programme	YPG employability delivery has been instrumental in tackling youth	Green
		unemployment. Youth unemployment is at the lowest its been for some	
		years. At the end of the f/year we supported 461 young people from	
		YPG SG funded provision. For a 7th consecutive month, the rate of	
		claimant unemployment amongst 16-24 age group in SLC is either	
		below or in line with the rate of claimant unemployment for the general	
		working age population (16-64). While 3.6% of the 16-24 population in	
		SLC are currently (April 2022) claimant unemployed, this is the same	
		level as was recorded for the wider 16-64 population.	
		Prior to September 2021 the rate of youth claimants in both SLC and	
		Scotland had always been higher than the rate of unemployment	
		amongst the general working age population (16-64). The reversal of	
		this trend, both locally and nationally, can be seen as evidence that	
		recent COVID relief programmes targeted at reducing unemployment	
		among the 16-24 population have been effective	
	Kickstart Programme	The council have delivered Kickstart as a direct employer and as a	Green
		Gateway Host. The council have directly recruited 43 young people	
		with 10 young people to date sustaining full time employment with the	
		council. The council have embraced this programme as a direct	
		employer and as key enabler of community planning. Adapting and	
		streamlining recruitment processes to ensure all young people have	
		access to opportunity. In addition we have supported 103 businesses	
		to recruit young people including 10 direct employment opportunities with NHS	
	Modern Apprenticeships	The council continue to champion MA's with 77 new starts this year and supporting 96 from the previous year.	Green

## Promote sustainable and inclusive economic growth and tackle disadvantage

A people-centred approach to recovery is implemented to help individuals, communities, businesses and the social and third sector thrive.

Action	Measures	Comments/ Progress	Status
<sup>Q</sup>	No-One Left Behind Programmes, including Parental	No One Left behind suite of programmes has supported 586 targeted	Green
	Employability Support Programme and Gateway to	recruitment and subsidised employment for Homecare, Track and	
	Employment.	Trace and wider support to SME's.	
		In addition we have supported parents and those with multiple barriers	
		to employment	1

## Delivering the plan and achieving best value

Customers experience high quality and improving council services

Action	Measures	Comments/ Progress	Status
Monitor the progress of transformation projects	Reporting framework and timetable to be agreed August 2021	The transformational review framework was presented to CMT March 2021.	Complete
through reporting		The transformation review projects are reported to CMT efficiencies	
framework to CMT		meeting and the most recent update was 5 April 2022.	_
	Evidence of reporting of progress to CMT across all	The most recent update on transformational reviews was 5 April 2022	Green
	transformation projects	and a session to update Heads of Service on continuation of reviews	
		is to be scheduled.	
Deliver more convenient	Develop online forms to replace all existing Benefits, Council	On-line forms have now replaced PDF forms for the higher volume	Green
and accessible forms of	Tax and Non Domestic Rates pdf forms	transaction types. Development of on-line forms to replace the	
customer contact		remaining PDF forms is in progress	
	Increase the use of digital contact methods available to	Continued use of SMS text messaging to communicate with customers	Green
	customers	re SG Financial Supports payments	
		Ongoing programme of work to develop Transactions online forms	
		including replacing PDFs, has improved customer access to	
		self-service options 24/7 and maximised provision of essential	
		data/supporting documentation at initial contact	
		Analysis and review of Transactions generic online forms/associated	
		web content has improved customer access, reduced avoidable	
		contact/double handling and streamlined processing timescales for	
		customers.	

## Delivering the plan and achieving best value

## Customers experience high quality and improving council services

Action	Measures	Comments/ Progress	Status
Lead on the renewal of	Conduct South Lanarkshire wide survey and community	Survey completed with over 3 300 responses which have been	Complete
strategic planning and	conversations to inform the new Plans by summer 2021	analysed and used in the development of the new Council and	
work to further align the		Community plans	
Council Plan with the	Engage with partners and hold priority-setting events to	Events held including community conversations and strategic events	Complete
Community Plan	inform the new Plans by October 2021	with leaders from partner organisations and information used in the	
		development of the new Council and Community plans	
	Prepare a draft Council Plan and Community Plan for formal	An Elected Member's information session was held on 10 June 2021	Green
	consultation by December 2021	to discuss the process and approach to the review of the Council Plan	
		and the Community Plan. A further Elected Member session on 31	
15		January 2022 updated Members on progress.	

## The council demonstrates high standards of governance and sound financial stewardship

Action	Measures	Comments/ Progress	Status
Lead financial planning	Financial Strategy to be agreed by June 2021	The Council's Revenue Budget Strategy for 2022/2023 was approved	Complete
and reporting for the		by Committee on 23 June 2021. Following consideration by the	
council		Budget Working Group, a final Budget was presented to members for	
		approval on 23 February 2022.	1
	Budget proposals to be considered by members by	Meetings with the Members' Budget Working Group took place	Complete
	November 2021	between November 2021 to February 2022, where consideration was	
		given to the Budget Strategy.	
	Budget agreed by March 2022	The 2022/2023 Budget was approved by Council on 23 February	Complete
		2022.	
	Capital programme for 2022-23 to be agreed by March 2022	The 2022/2023 Capital Programme was approved by Council on 22	Complete
		February 2022.	
Monitor the financial	Monitor and report periodically on the costs and financial	The Council's 4 weekly reports to the Executive Committee include the	Complete
impact of Covid	plan around Covid costs and recovery - every 4 weeks	cost of Covid. To 28 January 2022, the net cost was noted as £8.626m	
		and was to be met from non-specific Covid funding available. This	
		was reported to the 2 March 2022 Executive Committee.	

## Delivering the plan and achieving best value

## The workforce has the skills, flexibility and capacity to deliver the council's Priorities

Action	Measures	Comments/ Progress	Status
Report on the Recovery Equality Impact Assessment (EQIA)	Included in our Mainstreaming Equalities report	The mainstreaming report has been completed and published on the council website and the intranet.	Green
measures to address inequality		The outcomes detailed in the plan are monitored on an ongoing basis.	
		Resources report on achievement of the equality outcomes as part of the annual equalities reporting provided to the Equal Opportunities Forum.	
		F&C presented their annual report to the Equal Opportunities Forum on 23 Feb 2022.	
Adjust the Council Workforce Plan to match the changed environment	Workforce Plans reconfigured and reported to committees by March 2022	Activity around workforce plan reporting delayed due to increase in Covid disruption over the winter. period. Resources reallocated to Covid response and workforce plan reports rescheduled to September 2022.	Red

## Digital and ICT services meet the needs of the council and its customers

Action	Measures	Comments/ Progress	Status
Take forward IT strategic	Complete the rollout of agile working across SLC staff via	Rollout progressing, although some delays in delivery of new laptops	Amber
developments	rollout of Windows 10 laptops, Office 365 and Cisco	which will extend the project to June 2022.	
	softphones by September 2021		
	Implement approved actions from Year 2 of the SLC Digital	Digital inclusion subgroup have delivered a range of projects and	Complete
	Inclusion Strategy to support most deprived citizens to	initiatives to improve digital inclusion across communities in South	
	access benefits of being online	Lanarkshire.	
	Creation of new Digital Strategy to cover 2021-2024 and	In progress with approvals rescheduled to June 2022.	Amber
	approval by September 2021		
	Develop and deliver training plan to upskill IT staff in new	Training and development activities achieved to meet the needs of IT	Complete
	technologies	Services and the wider Council.	
	Complete migration of all computer systems and storage	Completed on schedule. Fully migrated to Datavita and Caird Centre	Complete
	from Caird datacentre by December 2021	now closed down.	

## FCR: Quarter 2 to Quarter 4 2021-22 - scrutiny of change in measure status

Measure	Q2 Status	Q4 Status	Q4 Comments 17
Performance has declined from	Q2 to Q4	·	
Customer Service Centre – average queue time	Green	Amber	Target missed by 38 seconds mainly due to ongoing Covid related issues and a 15% increase in calls compared with the previous year.  New staff now in post and training commenced.
Scottish Welfare Fund – average processing times for Community Care grants	Green	Amber	Substantial increase in Crisis Grant and Self Isolation Support Grant applications from December 2021 linked to Omicron Covid-19 variant had a detrimental impact on processing times for Community Care Grants, resulting in actual processing times being slightly above the target of 15 working days in 2021-22
Liquor licensing processing target - 95% within service targets	Green	Amber	Slippage against target for the year due to Covid-related absences
Registration processing target - 97% within service targets	Green	Amber	Slippage against target for the year due to Covid-related absences
Workforce Plans reconfigured and reported to committees by March 2022	Green	Red	Activity around workforce plan reporting delayed due to increase in Covid disruption over the winter. period. Resources reallocated to Covid response and workforce plan reports rescheduled to Sept 2022
The cost per dwelling of collecting Council Tax	Report later	Amber	Cost of Collection of Council Tax has increased from £6.46 in 2020-21 to £6.90 in 2021-22, primarily due to increases in postages, legal costs and IT leasing recharges.
Performance has improved/com	pleted from Q	2 to Q4	-
Housing Benefit and Council Tax Reduction – accuracy of processing	Amber	Green	Annual target achieved at the end of the year.
Conduct South Lanarkshire wide survey and community conversations to inform the new Plans by summer 2021	Green	Blue	Survey completed with over 3,300 responses which have been analysed and used in the development of the new Council and Community plan
Engage with partners and hold priority-setting events to inform the new Plans by October	Green	Blue	Events held including community conversations and strategic events with leader partner organisations and information used in the development of the new Council and Community plans
Financial Strategy to be agreed by June 2021	Green	Blue	The Council's Revenue Budget Strategy for 2022-23 was approved by Committee on 23 June 2021.
Monitor and report periodically on the costs and financial plan around Covid costs and recovery - every 4 weeks	Green	Blue	The Council's 4 weekly reports to the Executive Committee include the cost of Covid. To 28 January 2022, the net cost was noted as !8.626m

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Measure	Q2 Status	Q4 Status	Q4 Comments
			and was to be met from non-specific Covid funding available. This was reported to the 2 March 2022 Executive Committee
Develop and deliver training plan to upskill IT staff in new technologies	Green	Blue	Training and development activities achieved to meet the needs of IT Services and the wider Council
Complete migration of all computer systems and storage from Caird datacentre by December 2021	Green	Blue	Completed on schedule. Fully migrated to Datavita and Caird Centre now closed down.
Budget proposals to be considered by members by November 2021	Report later	Blue	Meetings with the Members' Budget Working Group took place between November 2021 to February 2022, where consideration was given to the Budget Strategy
Budget agreed by March 2022	Report later	Blue	The 2022-23 Budget was approved by Council on 23 February 2022
Capital programme for 2022-23 to be agreed by March 202	Report later	Blue	The 2022-23 Capital Programme was approved by Council on 22 February 2022
Implement approved actions from Year 2 of the SLC Digital Inclusion Strategy to support most deprived citizens to access benefits of being online	Report later	Blue	Digital inclusion subgroup have delivered a range of projects and initiatives to improve digital inclusion across communities in South Lanarkshire
% unemployed people assisted into work from council operated/ funded employability programmes	Report later	Green	There was a significant increase in outcomes
Adjust the current suite of employability programmes to operate in a Covid safe way and match the changed service need. Implement and report on the following by March 2022	Report later	Green	Adapting services to digital platforms is now integrated within employability delivery. The change has been developed over time where we now operate a hybrid of group, face to face and digital delivery



## Report

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Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject:

## Finance and Corporate Resource Plan 2022/2023

## 1. Purpose of Report

- 1.1. The purpose of the report is to:-
  - present the Finance and Corporate Resource Plan 2022-23 for consideration and monitoring

#### 2. Recommendations

- 2.1. The Committee is asked to approve the following recommendation(s):-
  - (1) that the Resource Plan 2022/2023, attached as Appendix 1, be noted;
  - that the Resource Plan 2022/2023 be uploaded onto the Council's website following consideration by this Committee; and
  - that Progress Reports on the Resource Plan 2022/2023 be provided at Quarter 2 and Quarter 4 to future meetings of this Committee.

## 3. Background

- 3.1. The draft Resource Plans for 2022/2023 were prepared prior to the local government elections in May 2022, in line with the corporate Resource Planning guidance. Following the election and subsequent approval of the new Council Plan on 15 June 2022, the draft Resource Plans were reviewed and updated to take account of the new Priorities and Outcomes within Connect 2022 to 2027.
- 3.2. The Resource Plan is a key element of the Council's performance management arrangements. It provides details of the context within which the Resource operates and establishes actions and measures for the year ahead based on the priorities set out in the Council Plan Connect 2022 to 2027.
- 3.3. The Resource Plans for all Resources were approved by Executive Committee on 24 August 2022, with a recommendation that the Plans be referred to Resource Committees for noting and performance monitoring at Quarter 2 and Quarter 4.
- 3.4. Performance management is a keystone of Best Value and ensures that the Council can demonstrate sound governance arrangements. The Resource Plan is one part of the Council's framework for planning and budgeting and demonstrates how this leads to effective front line service delivery.
- 3.5. As part of this framework, the Resource Plan reflects the aspirations of the Council Plan and the Community Plan as well as being complemented by the details of individual Service, Business and other Plans. Ultimately, these details are included in the key work objectives of individual officers. This demonstrates the 'Golden Thread' of performance management which ensures a clear understanding of the Council's vision, values, priorities and outcomes at all levels.

- 3.6. The current format for performance reporting has been established since 2007 and is used for Executive Directors' reports to the Chief Executive, Resource Management Teams and Resource Committees. The focus has been on reporting progress on Council priorities, statutory performance indicators, other key performance measures and high level Resource priorities.
- 3.7. In preparing the Plan, account has also been taken of the need to ensure a robust response to Risk Management and Control. Risks associated with delivery of the actions in this Resource Plan have been identified and evaluated and are listed in the Resource Risk Register. Where necessary, controls or further actions to mitigate these risks have been agreed. Such actions are tracked through the Resource Risk Control Plan which is kept under review by the Risk Sponsor for the Resource.

#### 4. Resource Plan 2022/2023

- 4.1. The Resource Plan 2022/2023 is attached as Appendix 1 and is structured around the following headings:-
  - 1. Introduction
  - 2. Key areas for the year ahead
  - 3. Resource outcomes
  - 4. Measures and actions
  - 5. Resourcing the Plan

#### 4.2. Resource Outcomes 2022/2023

The Resource has established a number of outcomes to support the delivery of the Connect priorities in 2022/2023. To support these outcomes, the Resource has developed performance measures and an action plan which are set out in section 4 of the Resource Plan. A selection of these will be included in the Council Pan Connect Quarter 2 and Quarter 4 Progress Reports 2022/2023, with the rest being monitored and reported at Resource level.

#### 4.3. Monitoring and reporting

As part of the performance management arrangements, the Committee will receive a mid-year update of progress on the measures in the Resource Plan covering the period April 2022 to September 2022 (Quarter 2) as well as an end of year progress report covering the full year April 2022 to March 2023 (Quarter 4).

## 5. Employee Implications

5.1. The outcomes noted within the Resource Plan will inform the Service Action Plans, where applicable and, in turn, the Performance Appraisal process for individual employees.

## 6. Financial Implications

6.1. The outcomes within the Resource Plan are reflected in the respective Resource Revenue and Capital budgets and, longer term, within the framework of the Council's approved Financial Strategy.

## 7. Climate Change, Sustainability and Environmental Implications

- 7.1. There are no climate change or environmental implications as a result of this report.
- 7.2. The Resource Plan takes into account Resource responsibilities in relation to sustainable development.

## 8. Other Implications

8.1. Resource Plan actions are assessed as part of the Resource's risk management arrangements and relevant issues have been added to the Resource Risk Register.

## 9. Equality Impact Assessment and Consultation Arrangements

9.1. Many of the actions detailed within the Resource Plan reflect ongoing strategies and policies which will be or have been the subject of consultation and equality impact assessment.

# Paul Manning Executive Director (Finance and Corporate Resources)

24 August 2022

## Link(s) to Council Values/Priorities/Outcomes

◆ The Resource Plan has been structured upon the Vision, Values, Priorities and Outcomes in the Council Plan Connect 2022-27

#### **Previous References**

♦ Executive Committee, 24 August 2022

## **List of Background Papers**

◆ Council Plan 2022-2027

#### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Tom Little (Head of Communications and Strategy)

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E-mail: tom.little@southlanarkshire.gov.uk

**Finance and Corporate Resources** 

# Finance and Corporate Resource Plan 2022-23

Section	Contents
1.0	Introduction
2.0	Key areas of focus for the year ahead
3.0	Resource outcomes
4.0	Measures and actions
5.0	Resourcing the Plan

## Section One - Introduction

I am pleased to introduce our Resource Plan for 2022-23 which sets out outcomes and priorities for the coming year.

The five services within Finance and Corporate Resources help to ensure that the council operates successfully in an increasingly complex and challenging environment, and although diverse, each service is essential to the running of the council and the delivery of its vision, values and priorities.

**Administration and Legal Services** provides essential support for the core democratic and governance arrangements of the council as well as providing a full range of legal advice and support, managing electoral events and licensing and registration services to the public.

**Communications and Strategy** provides accurate, timely information for employees and residents. The service is responsible for the council's publications, its websites, intranet and social media. It also co-ordinates all Media enquiries. The service incorporates the Research and Improvement Unit as well as the Community Engagement Team, which provides support to the Community Planning Board, and provides a single interface for community engagement including neighbourhood planning.

**Finance Services** provides sound financial stewardship to ensure the council's priorities are effectively funded and expenditure, including procurement, is appropriately monitored, controlled and reported. Finance Services is split between transactional activities including payables, procurement, risk management and insurance, revenues and benefits, customer services and development and money matters advice; and Strategy which includes budget strategy, budget monitoring and providing financial support to all Resources.

**Information Technology Services** supports all council services through the maintenance of over 5,000 computers and servers running over 200 business applications across council Resources. This delivery is supported by council wide networks covering telephone, printing, mail and internet technologies.

**Personnel Services** is responsible for delivery of the full spectrum of personnel policies and practices across the council. This includes employee learning and organisational development; consultation; and supporting unemployed people into jobs, training or further education. The service also manages payroll, health, safety and wellbeing and is responsible for the co-ordination and implementation of equality and diversity legislation, good practice, and advancing equality for all.

The Resource is also responsible for **Audit and Compliance Services**, which provides assurance on the effectiveness of the council's risk management, control and governance arrangements, as well as ensuring compliance with European grant award requirements.

Paul Manning
Executive Director
Finance and Corporate Resources

## Section Two – Key areas of focus for the year ahead

## 2.0. Overview

The Resource has identified the main challenges, risks and new developments which will have significant impact on the delivery of services in the coming year. These are outlined briefly below.

**2.1.** Covid 19- response and recovery Through the initial period of 2020-21, the Council responded to the Global Pandemic, ensuring that essential services could safely be delivered, and the most vulnerable members of our community were safe. The Council now moves onto the period where we return to full service delivery, where appropriate, and recover from the period of service disruption. This will include new ways of working.

Finance and Corporate Resources will provide core support for services as they look to return to full capacity. This includes providing key financial advice, as well as the necessary advice and support around the workforce and their safety. The Resource will also support our Elected Members, ensuring their meetings run effectively, and they are provided with information to allow decisions to be taken on shaping service delivery going forwards.

Covid19 has had a significant effect on the financial position of many families and therefore front-line services for communities and people are expected to continue to provide valuable support as the effects of the pandemic carry forward into 2022-23 this includes the provision of financial advice and support to resident.

## 2.2. Deliver effective Employability Services to support Economic

Recovery Covid19 has had a significant impact on the economy and as a result there has been a substantial increase in unemployment. There are new groups of unemployed people seeking support, different from those groups the original employability programmes were designed for. Service delivery now needs to be redesigned to be delivered in a Covid19 safe way, with a move away from face to face support. In addition, programmes will have to address new need in addition to offering enhanced assistance to those traditionally supported in this area. Opportunities for employment and work placements are likely to be significantly reduced, so creative approaches to the provision of occupational experiences and effective use of funding streams to maximise support are required. The current economic picture is mixed, with some areas of the economy struggling to fill vacancies and others recovering more slowly. The impact of Brexit is also having an effect on the supply of skilled and qualified labour.

The council is working closely with its partners to make effective use of funding streams to support those most in need of employability support, and to develop programmes which meet demands and anticipated workforce and labour market shortages.

2.3. Financial Strategy The Resource leads on financial planning and reporting for the Council. Over recent years, the challenges for Local Government finance have continued, around balancing pressures of meeting additional demand and costs of delivering services. A key part of the financial management process is the development of Financial Strategies, developing financial plans which deliver the council's visions, values and priorities, while recognising and responding to financial constraints. Financial strategies are prepared annually and approved by members leading to the final approval of annual budgets. This process includes consideration and approval of efficiency and savings options and considers requirements for investment. One of the key features for future strategies will be the output from our programme of Transformational Reviews, which is covered at section 2.4. The strategic approach to financial planning also includes planning for Capital programmes of work.

The costs of responding to, and recovering from, the Covid19 pandemic added pressures to the council's budgets in 2020-21 and is expected to do so into 2022-23 and beyond.

## 2.4. Develop a programme of Service Reviews supporting Service

**Recovery** In Service recovery plans, change is explicit, and this needs to be reflected in the guidance to support our revised Transformational Review programme. It is important that managers and leaders are equipped to lead transformation, and that review and improvement processes are adopted and welcomed. Through the recovery process, there is the opportunity to shape Council services which are responsive, flexible and fit for purpose in our new environment. A transparent process which is understood by all involved, the early involvement of those affected, and honest evaluation of options will be key features of our approach.

2.5. Involving Our Communities Working alongside our communities to create and deliver new council and Community plans has given people in South Lanarkshire a stronger voice in what matters to them and how we should shape our services going forward. We want to maintain the momentum around this work by continuing to develop sustainable structures which involve local people effectively in influencing decisions which have an impact upon them and their lives and supporting them to take positive action themselves to improve outcomes.

Our ambition is that all communities in South Lanarkshire have the opportunity to identify their local priorities and can see these reflected in the way we engage and work with them. Supporting community groups to represent the views of their neighbours and to work together to address issues that matter to them will be a key feature of the delivery of our new plans.

2.6. Strategic digital developments The Council is investing heavily in digital technologies to improve the delivery of services to citizens, streamline and standardise business processes, and improve collaboration and partnership working (for example Health and Social Care Partnership - HSCP). This investment is targeted on delivering significant productivity improvements and cost savings. Information Technology (IT) has a major part to play in digital transformation by implementing and supporting new technologies at pace and at scale.

IT projects will continue to be prioritised based upon need, business case and alignment with Council Priorities. Partnerships with Local Government Digital Office, NHS Lanarkshire, Scottish Government and key suppliers will be leveraged to share best practices and accelerate rollout and adoption of new digital solutions. IT will continue to maintain high levels of availability of IT estate and high levels of support to officers and elected members.

Key IT activities will include completing the rollout of agile working for council staff, replacement of legacy business applications (for example Housing & Property, Social Work) and the rollout of digital connectivity solutions to support digital inclusion.

2.7. Oracle replacement As part of the council's transformation of services, the current Oracle system (People Connect/HRMS, FMS) will be migrated to Fusion, Oracle's cloud based solution. Oracle Fusion will provide a modern platform for all HR, Payroll and Finance functions and benefit users across the whole council.

In addition to delivering significant improvements to business processes, the new system will support agile working, employee self-service and engagement as well as greater levels

of automation and improved management information. Finance processes will be streamlined with improved spend control.

This migration project will involve a major investment both in terms of finance and staff time and will provide a platform for future service improvements and efficiencies.

## 2.8. Embed Equalities and Workforce Planning in Recovery Process

Current research and analysis of data indicates that Covid19 is likely to adversely impact specific groups in our society more than others. Our Equality Impact Assessment (EQIA) has identified similar issues, namely the disproportionate effect on older people, women, children and people with disabilities, and people from Black and Minority ethnic backgrounds. In addition, the full socio-economic impact of lockdown as a result of Covid19 has not yet become apparent, although it is anticipated that there will be greater impact on those with low skills, low incomes as well as those who are 16-24 years of age and those who are over 50 years of age.

There have been significant changes to our own council's ways of working and how the workforce carries out service delivery. Increasing use of technology and working from home options have changed service delivery operations and how teams work together. Consultation with service users, members of the public and employees is needed in order to ensure that performance is maintained, and people's priority needs are met. Flexibility in our approach to work and employees will be needed to accommodate the possibility of further local lockdowns, increased savings requirements, and the need to be efficient and responsive without creating disadvantage. Our recovery plans need to take account of both fair work and fair service delivery to our communities. The Council published its Mainstreaming Equalities Report in 2021, to meet its statutory requirements setting out our performance in relation to the Public Sector Equalities Duties and our plans for the future. These plans include a focus on our recruitment and retention practices, our support for groups who are digitally excluded, and have been impacted adversely by Covid19. New programmes to support employment and training opportunities for care experienced young people, those young people with additional support needs, and those with disabilities, are underway.

- 2.9. Renewing corporate planning Post-Covid, there is a need to look afresh at the council's strategic planning and reporting, to ensure that key plans are focused on the topics that matter most. The new Council Plan which will come into effect in 2022 will be closely aligned to the new Community Plan, with both documents articulating a common vision and set of outcomes to be achieved over the next 5 years. Work will be undertaken in 2022-23 to review guidance, templates and performance reporting arrangements to support the new vision and priorities set out in the Council and Community Plans and on preparations for the new Council following the Local Government Election in May 2022. Key preparations will include a review of procedural documentation and the decision-making structure, arrangements for members induction and training, members ICT provision and the first statutory meeting of the Council.
- 2.10. Community Wealth Building Community Wealth Building (CWB) is an alternative approach to traditional economic development, which seeks to develop resilient, inclusive local economies, with more local employment and a larger and more diverse business base. There is growing interest in CWB across the UK and especially in Scotland, where it has been endorsed by the Scottish Government as an important plank of how Scotland can deliver on its wellbeing economy aspirations. Finance and Corporate Resources will lead on the implementation of our Community Wealth Building strategy, working with Elected Members, partners and stakeholders to realise the ambitions of the strategy through 2022 and beyond.

# **Section Three - Resource Outcomes**

# 3.1. Resource Outcomes

Finance and Corporate Resources has established the following Resource outcomes to support the delivery of Connect Outcomes in 2022-23.

Connect Outcomes	Resource Outcomes
Communities and Environment	Individuals and communities in South Lanarkshire are engaged and able to participate in decision-making processes
Education and Learning	No Resource Objectives for this Outcome
Health and Wellbeing	No Resource Objectives for this Outcome
Children and Young People	No Resource Objectives for this Outcome
Housing and Land	No Resource Objectives for this Outcome
Our Economy	A people-centred approach to recovery is implemented to help individuals, communities, businesses and the social and third sector thrive

# 3.2. Delivering the Plan and achieving Best Value

In working towards the six Outcomes, the council aims to continually improve and ensure effective and efficient use of resources, and our business will be conducted with integrity, transparency and will operate to the highest standards.

Finance and Corporate Resources has established the following Resource outcomes to support Delivering the Plan and achieving Best Value.

Delivering the Plan and achieving Best Value	<ul> <li>The council demonstrates high standards of governance and sound financial stewardship</li> <li>Customers experience high quality and improving council services</li> </ul>
	<ul> <li>The workforce has the skills, flexibility and capacity to deliver the council's priorities</li> <li>Digital and ICT services meet the needs of the council and its customers</li> </ul>

# Section Four - Measures and actions

# 4.0. Performance measures and action plan

This section of the Resource Plan is divided into two parts: part (a) sets out our main performance measures against our outcomes; and part (b) describes the key actions we will take in the coming year to respond to the challenges ahead and improve services and outcomes.

# 4.a. How we will measure our performance

The impact of Covid19 continues to have a significant effect on performance for some services. The table below shows our key performance measures, with data for the last 2 years and the target for 2022-23. To provide additional context for the targets, an indication of pre-Covid performance is provided within the notes column where possible. The impact of the pandemic may mean that some targets are below the level of performance seen pre-Covid.

Re	source Outcome: A people	e-centred apsses and the				d to help indiv	iduals, communities,	
Ме	asure	2020-21	2021-22	2022-23 Target	Links	Service	Notes	
1.	Number of unemployed people supported via council-operated employability programmes (local target)	1,348 people	1,934 people	1,200 people	C06.01	Personnel	Given the current labour market the pool of unemployed people is lower than it has been in the past, and those who	
2.	Number of unemployed people gaining sustainable employment (local target)	410 people	1,146 people	600 people	C06.13	Personnel	past, and those who are eligible have multiple barriers and require more intensive, longerterm support. In essence we are working longer with a smaller number of individuals	
3.	Number of unemployed people accessing further education or training (local target)	211 people	219 people	200 people	C06.02	Personnel		
Re	source Outcome: The cou	incil demons	strates high	standards o	of governar	nce and sound	financial stewardship	
Ме	asure	2020-21	2021-22	2022-23 Target	Links	Service	Notes	
4.	Pay invoices within the target of 28 days (local target)	90.9%	93.4%	90.0%	07.02 LGBF	Finance (Trans)		
5.	Percentage of income due from Council Tax received by the end of the year - in year (incl water) (local target)	94.9%	95.5%	95.5%	07.02	Finance (Trans)		
6.	% of Non-Domestic rates	98.6%	97.5%	97.5%	07.02	Finance		

	income achieved (local target)					(Trans)	
7.	Sundry Income collection (local target)	97.8%	98.1%	97.0%	07.02	Finance (Trans)	
8.	Liquor licensing processing target - 97% within service targets (local target)	100%	92%	97%	07.01	Admin and Legal	This year's targets are realistic, based on the service's experience,
9.	Registration processing target - 97% within service targets (local target)	100%	93%	97%	07.01	Admin and Legal	anticipated workload and desire to drive
10.	Citizenship processing target - 97% within service targets (local target)	100%	100%	97%	07.01	Admin and Legal	continuous improvements
11.	Complaints processing target - 97% within service targets (local target)	100%	100%	97%	07.01	Admin and Legal	
Res	source Outcome: Custome	ers experier	nce high qua	ality and imp	roving cou	uncil services	
Mea	asure	2020-21	2021-22	2022-23 Target	Links	Service	Notes
12.	Customer Service Centre - % of calls answered (local target)	92%	93%	90%	07.01	Finance (Trans)	
13.	Customer Service Centre – average queue time (local target)	93 seconds	158 seconds	120 seconds	07.01	Finance (Trans)	
14.	Benefits administration – average processing times for new Housing Benefit and Council Tax Reduction claims (local target)	13 days	13 days	14 days	07.01	Finance (Trans)	
15.	Housing Benefit and Council Tax Reduction – accuracy of processing (local target)	92.6%	94.4%	93.5%	07.01 LGBF	Finance (Trans)	
16.	Scottish Welfare Fund – average processing times for Crisis Grants (National target)	2 days	2 days	2 days	07.01	Finance (Trans)	
17.	Scottish Welfare Fund – average processing times for Community Care grants (National target)	12 days	16 days	15 days	07.01	Finance (Trans)	

# 4.b. What actions we will take

R	<b>Resource Outcome:</b> Individuals and communities in South Lanarkshire are engaged and able to participate in decision-making processes			
A	ction	Steps we will take to deliver our actions	Links	Service
1.	Increase routes for communities to participate in decision making and	Monitor and develop the bespoke locality planning partnership in each of the four localities	C01.01	Community Engagement Team
	priority setting	Develop a comprehensive set of neighbourhood planning structures across all identified priority communities in South Lanarkshire	C01.01	Community Engagement Team
		Support communities and Resources in the roll out of a 1% mainstream participatory budgeting process	C01.01	Community Engagement Team
		ople-centred approach to recovery is implemented to he unities, businesses and the social and third sector thrive		als,
	Action	Steps we will take to deliver our actions	Links	Service
2.	Progress the Community Wealth Building (CWB) strategy for South Lanarkshire	Implement a programme of development sessions for the CWB Commission to widen the scope of the strategy by March 2023.  Establish a monitoring and reporting framework for the CWB action plan by the end of April 2022.	06.05	Comms and Strategy
3.	Deliver effective Employability Services to support Economic Recovery	Deliver the Young Persons Guarantee Programme. A guarantee to young people aged 16-24 to support and progress them into fair work opportunities, training or further education and volunteering.	C06.10	Personnel
		Kickstart Programme – support DWP flag ship programme as the largest employer in the area providing fair work opportunities for 50 young people to work within the council in various occupations.	C06.10	
		Support Modern Apprentices to enter fair work opportunities within the council ranging from care, admin and craft occupations.	C06.10	
		Deliver targeted recruitment programmes to support the local jobs market addressing skills shortages such as HGV Drivers, Personal Carers, Customer Service etc.	C06.10	
		Deliver targeted employer recruitment incentives to support those aged 25 plus enter and sustain fair work opportunities and support parents and families with complex barriers to employment.	C06.10	
	Resource Outcome: The o	council demonstrates high standards of governance and rdship	sound fin	ancial
	Action	Steps we will take to deliver our actions	Links	Service
4.	Lead financial planning and reporting for the	Financial Strategy to be agreed by June 2022	07.02	Finance (Strategy)
	council	Budget proposals to be considered by members by December 2022	07.02	Finance (Strategy)

		Budget agreed by March 2023	07.02	Finance (Strategy)
		Capital programme for 2023-24 to be agreed by March 2023	07.02	Finance (Strategy)
5.	Compliance with internal audit standards	Undertake an external assessment of Internal Audit to provide assurance that the function continues to operate in compliance with the Public Sector Internal Audit Standards.	07.02	Internal Audit
	Resource Outcome: Custo	omers experience high quality and improving council ser	vices	
	Action	Steps we will take to deliver our actions	Links	Service
6.	Monitor the progress of transformation projects through reporting framework to CMT	Evidence of reporting to CMT of progress of all transformational projects	07.01	Personnel
	Resource Outcome: Custo	omers experience high quality and improving council ser	vices	
	Action	Steps we will take to deliver our actions	Links	Service
7.	Deliver more convenient and accessible forms of customer contact	Increase the availability and use of online forms and streamline customer contact processes	07.01	Finance (Trans)
		New digital contact methods will be explored to improve contact channels	07.01	Finance (Trans)
		Relaunch myaccount to promote customer self- service options for a range of Council Tax activity such as viewing account balance, making payments, and applying for discounts and exemptions	07.01	Finance (Trans)
8.	Lead on the renewal of strategic planning and work to further align the	Finalise the new Community Partnership Plan (CPP) by June 2022	07.01	Comms and Strategy
	Council Plan with the Community Plan	Promote the new CPP plan across South Lanarkshire throughout 2022		
		Develop a comprehensive monitoring process for CPP actions		
		Submit new Council Plan for approval by July 2022.		
	Resource Outcome: Digital	l Il and ICT services meet the needs of the council and its	s custome	rs
	Action	Steps we will take to deliver our actions	Links	Service
9.	Take forward IT strategic developments	Migrate to new Integrated Housing and Property Management system by November 2022	07.04	IT
		Implement approved actions from Year 3 of the SLC Digital Inclusion Strategy to support most deprived citizens to access benefits of being online	07.04	IT
		Complete procurement exercise to identify partner to meet SLC Digital Connectivity requirements	C07.04	IT
		Develop and deliver training plan to upskill IT staff in new technologies	07.04	IT

	Complete first phase of migration to Oracle Cloud Fusion system by February 2023	C07.04	IT	
Resource Outcome: The v	Resource Outcome: The workforce has the skills, flexibility and capacity to deliver the council's Priorities			
Action	Steps we will take to deliver our actions	Links	Service	
10. Adjust the Council Workforce Plan to match the changed environment	Resource Workforce Plans updated taking account recovery from COVID and set out requirements moving forward. These will be used to configure the Council Workforce Plan and will reported to Committees by September 2022	C07.03	Personnel	

# **Section Five – Resourcing the Plan**

# 5.0. Introduction

In this section we consider the resources needed to implement our plan, including funding and staffing.

# **5.1. Revenue Budget 2022-23**

The Resource has a Net Revenue Budget of £41.029 million for 2022-23. The table below allocates this budget across the services:

NET Budget by Service	2022	-23
Detail	£ million	%
Finance Services (Transactions)	18.747	45.7
Finance Services (Strategy)	2.023	4.9
Information Technology Services	5.095	12.4
Administration and Legal Services	4.113	10.0
Communications and Strategy (inc Community and Engagement and Central Research)	3.473	8.5
Personnel Services	7.223	17.6
Audit and Compliance	0.355	0.9
Total	41.029	100

# 5.2. Capital Budget 2022-23

The following capital budget of £2.444 million is allocated to the Resource for 2022-23:

Capital Programme 2022-23		
Project	£ million	
IT Infrastructure – Business As Usual	0.450	
Digital Transformation Review Fund	0.200	
Oracle Fusion	1.794	
Total	2.444	

# **5.3.**

Resource Employees
Finance and Corporate Resources has 938 employees as at March 2022. We support these employees to deliver their duties through a range of policies including personal appraisal and a robust training framework.

Service	Number of employees
Finance Services (Transactions)	381
Finance Services (Strategy)	60
Information Technology Services	114
Administration and Legal Services	100
Communications and Strategy	42
Personnel Services	227
Other (Audit and Compliance)	14
Total	938



# Report

19

Report to: Finance and Corporate Resources Committee

Date of Meeting: 7 September 2022

Report by: Executive Director (Finance and Corporate Resources)

Subject: Annual Procurement Report 2021/2022

# 1. Purpose of Report

- 1.1. The purpose of the report is to:-
  - ◆ provide details of the Annual Procurement Report for 2021/2022

# 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):-
  - (1) that the Annual Procurement Report be noted.

# 3. Background

- 3.1. The Procurement (Scotland) Reform Act 2014 requires contracting authorities to prepare and publish an annual procurement report on its regulated procurement activities. The Act states that the annual report must include information on:-
  - regulated procurement activity
  - regulated procurement strategy and compliance
  - ♦ community Benefits
  - supported businesses
  - future planning
  - ♦ any other relevant information

### 4. Procurement Annual Report

- 4.1. The Procurement Annual Report for 2021/2022 is included in Appendix 1.
- 4.2 <u>Section 2: Regulated procurement activity</u>
- 4.2.1. Regulated procurement is defined by the Procurement Reform (Scotland) Act 2014 as any procurement with an estimated value of over £50,000 for supplies or services or £2 million for works contracts.
- 4.2.2. The Council's total level of procured expenditure for the period of the report was £384 million. Appendix 1 of the annual report provides details of 164 contract awards (over £50,000) with a total value of £664 million. This contract value encompasses several high value long term awards for Procured Service Arrangements, including: Educational Services (£42 million), Adult Supported Living (£243 million) and Early Learning and Childcare (£143 million) PSAs: where contract value is over the full 10 or 15 year term.

### 4.3. Section 3: Regulated Procurement Activity

- 4.3.1. The Council's Procurement Strategy 2020 to 2023 was approved by the Executive Committee in May 2020. The Strategy included an action plan to ensure continuous improvement across procurement activity.
- 4.3.2. A summary of the Council's strategic objectives is included as Appendix 2 and the Annual Report highlights actions completed during 2021/2022, including implementation of Fair Work First, monitoring EU Exit implications and responding to supply chain and pricing issues. Procurement also supported the "spend" pillar under the Council's Community Wealth Building Strategy, delivering changes to Quick Quote arrangements for works contracts under £2 million to improve the participation of local enterprises.

# 4.4 <u>Section 4: Community Wealth Building and Community Benefits</u>

- 4.4.1. This section of the annual report has been further developed to focus on procurement outcomes from the Community Wealth Building Strategy, including increased levels of local spend and changes to Standing Orders on Contracts to improve local engagement in tenders.
- 4.4.2. The Council's approach to secure Community Benefits through procurement is outlined in the Annual Report, with descriptions of suitable benefits which will be considered in all regulated tenders, including employability and local supply chains. A summary of the contracts attracting Community Benefits is provided with examples of community benefits secured for Jackton Primary School construction and the Council's Buildings' Waste contract.

# 4.5. <u>Section 5: Sustainable Procurement and Supported Businesses</u>

- 4.5.1. This section of the report provides an update on the Council's progress in embedding the Scottish Government's sustainable procurement tools and examples of sustainable outcomes. Positive sustainable outcomes in procurement include implementation of Fair Work First guidance, completion of the Prioritisation Framework (summarised in the report) and use of the sustainability test to embed sustainability measures in a forthcoming waste contract.
- 4.5.2. The Council's responsibility to facilitate the involvement of supported businesses in procurement is also outlined in this section. Supported businesses are social enterprises whose main aim is to integrate disabled or disadvantaged people socially and professionally. Their workforce must be at least 30% disabled or disadvantaged, as specified in EU Directive 2014/24/EU. The Council's contractual activity with supported businesses and social enterprises is noted, including Hey Girls and Scotland's Bravest Manufacturing Company.

# 4.6. Section 6: Future Planning

4.6.1. A summary of the regulated procurements the authority expects to award in the next two years, including renewals and new contracts, is included in Appendix 3 of the report, which has been developed following procurement service planning consultation with Resources.

### 4.7. Section 7: Further information

4.7.1. Information to be included in this section is not prescribed, however, the Council has highlighted several areas, including local and SME spend analysis and payables and e-invoicing performance information for 2021/2022.

- 4.8. Procurement Performance Information and SME Engagement
- 4.8.1 Spend in the South Lanarkshire area (for all contractors, including SMEs) increased to £62 million, increasing from 17% in 2020/2021 to 18% in 2021/2022 as a percentage of core trade spend. This restored local spend to pre COVID-19 levels following restricted activity in construction, furniture and transport in the previous year.
- 4.8.2. A geographical analysis of spend outwith the local area is included in the annual procurement report and quantifies spend for the wider Lanarkshire area (35%), Glasgow City Region (49%) and across Scotland (64%): all of these areas having increased since 2020/2021. More spend is being retained within the local area, with spend with South Lanarkshire enterprises exceeding spend with North Lanarkshire suppliers for the first time.
- 4.8.3. The Procurement Service continue to work in partnership with the Economic Development Service and the Supplier Development Programme to improve the participation of local SMEs in Council contracts, an area of focus in the spend pillar of the Council's Community Wealth Building strategy.
- 4.8.4. An analysis of the impact on local spend through collaborative arrangements is also included in the annual report, noting that although while £5 million (13%) of South Lanarkshire Council spend via Scotland Excel frameworks is with local enterprises, £42 million of spend is directed to South Lanarkshire companies from other local authorities, an increase from £40 million in 2020/2021 attributable to post COVID-19 recovery and spend with The Furnishing Service. Similarly, Council spend with Hub South West resulted in local sub-contracted spend of £7.2 million (40% of spend from Council projects) but Hub South West's total sub-contracted spend in South Lanarkshire was £76 million, indicating a much wider economic benefit from collaboration.

### 5. Employee Implications

5.1. The forward programme presents a significant number of projects for delivery by the Procurement Team: resource requirements will continue to be monitored to ensure the plan is delivered and risks are minimised.

### 6. Financial Implications

6.1. None.

# 7. Other Implications

7.1. None.

### 8. Equality Impact Assessment and Consultation Arrangements

8.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and, therefore, no impact assessment is required.

Paul Manning
Executive Director (Finance and Corporate Resources)

17 August 2022

# Link(s) to Council Values/Priorities/Outcomes

- ♦ Accountable, effective, efficient and transparent
- ♦ Ambitious, self-aware and improving

### **Previous References**

- ♦ Procurement Strategy 2020 to 2023, Executive Committee, 13 May 2020
- ◆ Annual Procurement Report 2020/2021, Finance and Corporate Resources Committee, 1 September 2021

# **List of Background Papers**

♦ None

# **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Craig Fergusson, Head of Finance (Transactions)

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E-mail: craig.fergusson@southlanarkshire.gov.uk



# Finance and Corporate Resources Executive Director Paul Manning

# Annual Procurement Report 2021/2022

### **Contents**

- 1. Introduction
- 2. Regulated Procurement Activity
- 3. Regulated Procurement Compliance
- 4. Community Wealth Building and Community Benefits
- 5. Sustainable Procurement and Supported Business
- 6. Future Regulated Procurements
- 7. Further Information

Appendix 1: Regulated Procurements

Appendix 2: Procurement Strategy Action Plan Appendix 3: Future Regulated Procurements

### 1. Introduction

South Lanarkshire Council's Procurement Service supports the delivery of works, supplies and services across the Council and has a vital role in ensuring services operate efficiently and effectively.

The report details the Council's regulated procurement activity for the period 1 April 2021 to 31 March 2022, as required by the Procurement Reform (Scotland) Act 2014. During this period, the Council's total procured expenditure was £384m.

Our annual report will publish the Council's performance in procurement activity by providing the following information:

- a summary of regulated procurements, including all procurements over £50,000
- a review of whether those procurements complied with our published Procurement Strategy and where they did not, a statement on how we intend to achieve compliance
- a review of Community Wealth Building activity and summary of Community Benefits achieved
- a summary of progress in facilitating the involvement of Supported Businesses
- a summary of future regulated procurement, including all procurements over £50,000 expected to commence in the next two financial years

Much of 2021 continued to be dominated by post pandemic market conditions, which impacted on supply chains and inflation. The Procurement Service continued to support Council services through this challenging period and achievements included:

- Compliance: Review of the Procurement Strategy 2020-2023 for new financial year
- Sustainability: Progress in embedding the Scottish Procurement Sustainable Toolkit, including completion of the Council's Prioritisation Framework
- Community Wealth Building: Focus on the Council's Spend pillar to improve commercial engagement with local companies, with an increase of 1% for procured spend within the South Lanarkshire area.

# 2. Regulated Procurement Activity

A regulated procurement is defined by the Procurement Reform (Scotland) Act 2014 as any procurement with an estimated value of over £50,000 for supplies or services or over £2m for works contracts. A regulated procurement is complete when the contract award notice is published and can include new contracts and framework agreements.

In addition, regulated procurements will be subject to the Public Contracts (Scotland) Regulations 2015 where they meet the appropriate thresholds. The Council must follow the relevant procurement rules in respect of planning through to contract award, as detailed in Section 3: Regulated Procurement Compliance.

In total, the Council awarded 164 contracts over £50,000 in 2021/2022, with a total award value of £664m, as listed in Appendix 1. This contract value encompasses several high value long term awards for Procured Service Arrangements, including: Educational Services (£42m), Adult Supported Living (£243m) and Early Learning and Childcare (£143m) PSAs: where contract value is over the full 10 or 15 year term .

# 3. Regulated Procurement Compliance

The Procurement Reform (Scotland) Act 2014 requires all contracting authorities to publish a Procurement Strategy.

2021/2022 was the mid-point in our Procurement Strategy 2020-2023, which aims to promote best practice across all procurement activity, while supporting the Council's priorities set out in the strategic plan "Connect". The procurement strategy was supported by an Action Plan to ensure compliance for all procurement activity, including regulated procurements, and is subject to annual review to reflect new legislative requirements, innovation and priorities.

A summary of the Council's strategic procurement objectives is included in Appendix 2. Progress in achieving our Procurement Strategy action plan is monitored by the Council's Corporate Management Team and Finance and Corporate Resources Committee.

Key achievements in 2021/2022 included:

- Implementation of new Fair Work First arrangements, including the Scottish Governments new seven priorities to measure Fair Work
- Continuing to support the Council's post pandemic response, including responding to challenging market conditions, including inflationary pressures and supply chain disruption
- Working with Sustainable Development Scotland to improve the Council's approach to sustainable procurement which included completion of the Prioritisation framework to focus sustainable outcomes across economy, society and environment.
- Supporting the local spend pillar under the Council's Community Wealth Building Strategy, delivering changes to Quick Quote arrangements for works contracts under £2m to improve the participation of local enterprises.

# **Procurement Compliance**

The Council's procurement activity, including regulated procurements, is undertaken in accordance with a legal and procedural framework to ensure compliance. Legal requirements are underpinned by the Council's Standing Orders on Contracts and procedural arrangements are as set out in the Scottish Government's Procurement Journey.

Additional governance and monitoring arrangements for regulated procurements ensure a robust structure is in place to ensure compliance. At a practical level this consists of the preparation and authorisation of sourcing strategies and tender documentation through to reports for the authorisation of awards to the Council's Committee structure. The Council also has a review structure in place to consider high risk procurements. This provides reasonable assurance that all regulated procurements were materially compliant with the strategy.

The Council monitors contractual compliance, with 98% of 2021/2022 spend over £50,000 with contracted suppliers. A quarterly review process is in place to identify, and resolve spend with non-contracted suppliers.

# Value for Money

Value for Money in contractual arrangements is a key strategic objective of the Procurement Service and a review of procured spend is one of the Council's five Transformational projects led by the Corporate Management Team.

This review, supported by Scotland Excel, sets out ambitious targets to review procured spend across all Council areas and seek deliverable revenue efficiencies: either through review of existing contractual arrangements or by putting new contracts or collaborative agreements in place. The review commenced in October 2021 and is anticipated to continue for two years.

# 4. Community Wealth Building and Community Benefits

# Community Wealth Building

The Council's Community Wealth Building Strategy was approved by the Council in 2021 and sets out five strategic pillars to develop resilient local economies. The "spend" pillar seeks to use the purchasing power of the Council and other local anchor institutions to improve local spending and deliver positive impacts on employment opportunities: the Procurement Service and our colleagues in Economic Development are responsible for delivering the actions for this pillar.

Key achievements for the Procurement Service in 2022/2023 included:

- Improvement in spend with local enterprises, which increased from 17% to 18% and represented £62m invested in the local economy
- Progressing changes to the Council's Standing Orders on Contracts to aim for four out of five bidders for Quick Quotes to be locally based, where available
- Introduction of Quick Quote for Works up to £2m to improve the engagement of local enterprises in Council tenders
- Participation in local supplier engagement events with the Supplier Development Programme, including a joint Meet the Real Buyer event with North Lanarkshire Council in November 2021 and a Quick Quote webinar in February 2022.

### Community Benefits

Community Benefit clauses require contactors to deliver long term sustainable social and economic benefits to the South Lanarkshire community, while demonstrating Best Value in contract awards.

The Procurement Reform (Scotland) Act 2014 requires the Council to consider Community Benefits for contract values over £4m, however, the Council will consider inclusion of Community Benefits in all regulated tenders (over £50,000), regardless of value, where appropriate to the supplier, value and duration of the contract.

Consideration of Community Benefits is embedded in the Council's Sourcing Strategy and clearly stated in the tender documents to ensure transparency and fairness in the evaluation process.

The Council has a points-based system to target Community Benefits, with the number of points based on the value of the contract. Suppliers select appropriate community benefits from the Council's menu of deliverables, including employability through apprenticeships, work placements, local employment and engagement with local and SME subcontractors in the supply chain.

Of the 164 contracts awarded during the reporting period, 90 were derived from either national or local Frameworks where benefits were allocated within the framework. Of the remaining 74 awards, 63 suppliers offered bespoke Community Benefit clauses, including:

Jackton Primary School: Hub SouthWest – Award Value £14.9m
 The following community benefits were included in this contract for a new build primary school in Jackton:

Community Benefit	Committed
Apprenticeships	2
Employment	3
Work experience	6
Vocational training / qualifications	3
Supply chain development	2
Financial support – community project	1
Non-financial support – community	1
project	

Buildings Waste Contract: Biffa – Award Value £4.4m
 The following community benefits were included in this contract for Council buildings waste:

Community Benefit	Committed
Employment placements	5
Young work placements	5
Educational activity	10
Mentoring opportunities	5

# 5. Sustainable Procurement and Supported Business Summary

### **Sustainable Procurement**

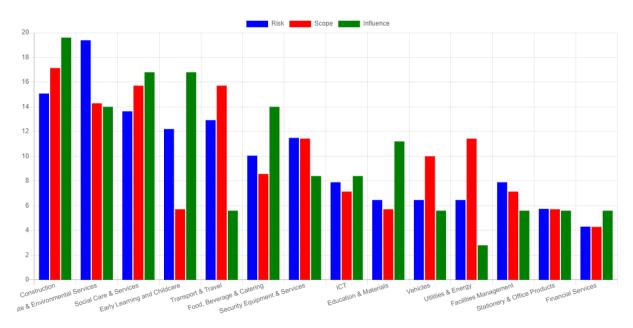
One of the Council's key strategic objectives is "Sustainable and Ethical" in recognition of our responsibility to secure wider social, economic and environmental benefits through contracts, as set out in the Sustainable Procurement Duty.

The Council uses the Scottish Government's Sustainable Flexible Framework to measure organisational progress in embedding sustainable outcomes: the framework measures performance across the following areas:

- People: training on sustainable procurement tools is progressing across the organisation
- Objective, Strategy and Communications: sustainable procurement duty embedded in Procurement Strategy
- Process: using prioritisation and sustainable toolkits to focus on outcomes at category and contract level
- Stakeholders: improved engagement for stakeholders
- Monitoring and Reporting: on sustainable procurement outcomes

# **Prioritisation Tool**

The outcome from the Council's Prioritisation analysis is detailed below: this identifies the categories of spend where the Council has scope to improve sustainable outcomes and the influence in the market to achieve this. This analysis will guide future procurement strategies, focusing on areas of climate impact such as Construction and Waste Management and those areas with social and economic impacts, including Social Care and Early Learning.



- Risk: relevance of overall sustainability risk/relevance (environmental, socio-economic and reputational) to procurement category
- Scope: How much scope is there to improve the sustainability of procurement of this category
- Influence: level of influence your organisation might have over the market to improve sustainability outcomes

Examples of good sustainable practice this year include:

- Implementation of Scottish Government's new Fair Work First principles, focusing on seven key priorities
- Ensuring Real Living Wage paid in social care contracts, which accounts for £108m (27%) of council spend. Adult Social Care contracts were subject to two uplifts in 2021 and all providers are compliant with increased living wage levels.
- Working with Sustainable Procurement Scotland to embed the Sustainable Procurement Tools, including completion of the Prioritisation Framework to identify future priorities at category level.
- Completion of the sustainability test to identify key sustainability measures in the forthcoming Household Waste Recycling tender.

# **Supported Business Engagement**

The involvement of Supported Businesses and Social Enterprises is included in the strategic objective of "Sustainable and Ethical" and engagement is considered in the Council's Sourcing Strategy for new tenders.

During 2021/2022, the Council's spend with registered charities totalled £32m and we continued to support Supported Business and Social Enterprises. Key engagement with Supported Businesses and Social Enterprises in 2021/2022 included:

# Royal British Legion: Supported Business

The Council awarded a new contract to Scotland's Bravest Manufacturing Company for road signage in March 2022, with an estimated value of £0.162m over five years. Scotland's Bravest are a supported business supporting veterans with disabilities to develop new skills, regain independence and earn in a supportive commercial environment.

#### Hey Girls Social Enterprise

Hey Girls are based in Dunbar, founded by a mother and her two daughters to address period poverty through a "Buy One, Give One" social enterprise model. Hey Girls continue to be a key supplier in achieve the Scottish Government's period poverty targets and the Council's spend in 2021/2022 was £0.217m. Hey Girls also subcontract their distribution contract to The Haven, a supported business based in Falkirk.

# 6. Future Regulated Procurements

The Council's activity over the next two years in regulated procurement will include existing contracts which are due to be extended or re-let and new tenders. Appendix 3 provides a list of anticipated future procurements over £50,000 in value.

The Council continues to develop the use of our long-term flexible framework model of Procured Service Arrangements for light touch services, including Social Care and Education. The Council is also extending the use of Dynamic Purchasing Systems and working closely with the Scottish Procurement Alliance, Procurement for Housing and Scotland Excel to identify future collaborative opportunities.

The following provides some examples from the wide range of projects detailed in Appendix 3 that illustrate the diverse range of commodities and services being procured by the Council:

- Adult and Children's social care services
- Early Learning and childcare
- Housing and property maintenance
- Procurement of fleet and vehicles
- Waste recycling and disposal

### 7. Further Information

# <u>Procurement Performance information</u>

The Council reports on a range of performance indicators, including the level of procurement spend with local companies (based within South Lanarkshire area) and SMEs (small and medium enterprises). The Council has a consistently high level of engagement with SMEs overall, with 83% of Council contracts awarded to SMEs in 2021/2022, an improvement from 75% in 2020/2021.

# Local and SME spend

The Council's local spend with South Lanarkshire enterprises (including SMEs) increased by 1% to 18% in 2021/2022, representing £62m of total spend within the South Lanarkshire area. Spend with SMEs increased by 7% and 4% for South Lanarkshire based SMEs. Our actions around the Community Wealth Building Strategy will aim to continuously improve local spend levels in the future.

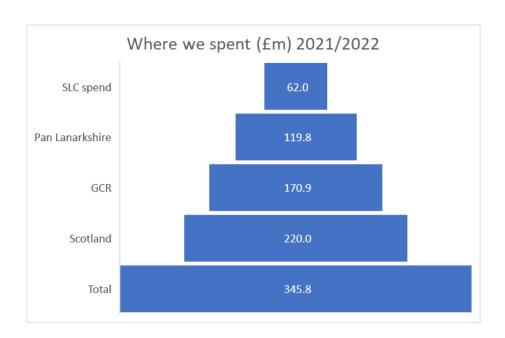
Indicator	2019/20	2020/21	2021/22
Total procured spend	£372m	£393m	£384m
Core Trade spend	£328m	£347m	£345m
Core spend in South Lanarkshire area	18%	17%	18%
Core spend with South Lanarkshire SMEs	13%	12%	16%
Core spend with SMEs	42%	43%	50%

(Source: National Observatory)

In addition to our direct spend with suppliers in the local area, we are also working towards identification of subcontracted local spend with our tier one contractors, particularly in major construction projects. Our spend with Hub South West in 2021/2022 totalled £17.6m, with £7.2m (40%) being subcontracted to South Lanarkshire based companies. However, in total, Hub South West's sub-contracted spend to South Lanarkshire companies totalled £76m, which include spend on all Hub projects: indicating the importance of encouraging our local enterprises to engage with wider sub-contracting opportunities across the public sector.

### Where we spend

A geographical analysis of the Council's core spend is provided below: although 18% of our spend is within South Lanarkshire, 35% of spend was within the wider Lanarkshire area and 49% within Glasgow City Region. 64% of our total spend is in Scotland.



### Collaborative contracts

The Council continues to focus on a collaborative approach to procurement wherever possible and collaborative contracts accounted for 25% of Council spend in 2021/2022.

This year, the Council's spend through Scotland Excel frameworks totalled £39m, of which £5m (13%) was spent with local suppliers. However, these collaborative frameworks also generated £42m of spend with South Lanarkshire based suppliers by other local authorities, of which 94% was with SMEs.

### Supplier payment performance and e-invoicing

The Council continues to exceed the national target of 85% of invoices paid within 30 days of receipt, with 93% of invoices meeting this standard in 2021/2022.

E-invoicing, which enables automated payment of invoices where they can be electronically matched to a purchase order, has been in place for the Council since 2017. During 2021/2022, 65,825 invoices (26%) were paid using the e-invoicing solution.

# 7.1. Appendix 1

# 7.2. Regulated Procurement Activity 2021/2022

Award date	Contracted Supplier	Contract Name	Start Date	End Date	Exten- sion date	Value (£)
- Grato		Installation of Electric	Otal Pato		oioii aato	74.40 (4)
01/04/21	CHARGEMASTER LTD	Vehicle Charging Points	01/04/21	30/10/21	-	245,458
04/04/04	\/A DIOLIO OLIDDI IEDO	NCHC - Care Home	04/04/04	04/00/00	00/00/00	00 000 400
01/04/21	VARIOUS SUPPLIERS	Provision Supply and Delivery and	01/04/21	31/03/22	30/09/22	38,689,498
	EFFECTIVE VISUAL	Acrylic Screens for Scottish				
09/04/21	MARKETING LIMITED	Parliamentary Election	09/04/21	30/04/21	-	86,746
		ConSol Annual				
14/04/21	FUJITSU SERVICES	Maintenance and Technical Support	01/04/21	31/03/22	31/03/23	362,883
14/04/21	JCJ DEMOLITION &	SLC Wide Demolition	01/04/21	31/03/22	31/03/23	302,003
14/04/21	CONSTRUCTION LTD	Contract 2021/2022	10/05/21	10/04/22	-	268,217
	THE ELIPATION TO 1	Supply and Delivery of				
16/04/21	THE FURNISHING SERVICE LTD	Domestic Furniture and Furnishings	01/04/21	31/03/25	_	12,000,000
10/04/21	SERVICE LTD	Braxfield Terrace, Lanark –	01/04/21	31/03/23	-	12,000,000
	LANDSCAPES &	Upgrade Drying Green &				
20/04/21	CONTRACTS LTD	Associated Boundary Wall	01/06/21	31/08/21	-	97,256
	THE COMPOST BAG	Supply and Delivery of Compostable Food Waste				
21/04/21	CO SCOTLAND LTD	Liners	01/04/21	31/03/22	31/03/23	194,400
	P F CUSACK (TOOLS	Supply and Delivery of				
22/04/21	SUPPLIES) LTD	Temporary Signs	01/05/21	30/04/24	30/04/26	100,000
		EC3 Engineering and Construction Short Contract				
		for Eastfield Lifestyles 3G				
23/04/21	ECOSSE SPORTS LTD	Pitch refurbishment	01/05/21	31/08/21	-	229,744
	PARKS MOTOR	Supply and delivery of Light				
26/04/21	GROUP	Vehicles	01/04/20	31/03/21	-	713,177
	A M PHILLIP TRUCK- TECH LTD, IMPERIAL					
	COMMERCIALS LTD &					
00/04/04	WESTERN	Supply and delivery of	0.4.10.4.10.0	0.4/0.0/0.4		
26/04/21	COMMERCIAL BRYSON TRACTORS	Heavy Vehicles	01/04/20	31/03/21	-	1,924,079
	LTD & HAMILTON					
	BROTHERS	Supply and delivery of				
26/04/21	ENGINEERING LTD	Plant	01/04/20	31/03/21	-	738,642
26/04/21	SCOT JCB LTD	Supply and delivery of Plant	01/04/20	31/03/21		738,642
20/04/21	COMPASS MINERALS	Plant	01/04/20	31/03/21	-	730,042
	UK LTD & SALT SALES					
26/04/21	COMPANY	Salt for Winter Maintenance	01/05/21	30/06/22	30/06/23	3,700,000
		Provision of Civica Digital 360EDM and Workflow				
26/04/21	CIVICA UK LTD	Software	01/04/21	31/03/23	31/03/25	138,541
		Kirkton Place, East Kilbride	: , <u> </u>			
00/04/24	AILSA BUILDING CON-	- External Fabric Upgrade	04/00/04	04/00/00		<b>-</b> 44 <b>-</b> 0-
30/04/21	TRACTORS LTD	Works Direct Award for the Supply	01/06/21	01/02/22	-	544,505
	CITY PLUMBING SUP-	of Domestic Boilers,				
30/04/21	PLIES HOLDINGS LTD	Associated Materials	01/05/21	01/05/22	01/05/23	4,250,000

Award date	Contracted Supplier	Contract Name	Start Date	End Date	Exten- sion date	Value (£)
03/05/21	AEBI SCHMIDT UK LTD & IMPERIAL COMMER- CIALS LTD	Supply and delivery of Heavy Vehicles	01/05/21	29/10/21	-	836,117
04/05/21	JOSEPH LECKIE & SONS CONTRACTS LTD	St Marks Primary School Nursery Extension - Groundworks and Brick- works	21/06/21	31/01/22	-	198,406
04/05/21	JAMES COWIE & CO	St Marks Primary School Nursery - Extension – Structural Steelwork	21/06/21	31/01/22	_	62,071
05/05/21	BLANTYRE PARK SERVICES LTD	St Marks PS Nursery Extension - Plumbing & Mechanical	21/06/21	31/01/22	-	57,388
07/05/21	PARK'S OF HAMILTON (TOWNHEAD GARAGE) LTD	Light Vehicles up to 3.5T	01/04/21	30/09/21	-	1,005,989
07/05/21	IMPERIAL COMMER- CIALS LTD, DENNIS EAGLE LTD & FAUN ZOELLER (UK) LTD HAMILTON BROTH-	Supply and delivery of Heavy Vehicles	01/04/21	30/09/21	-	2,842,760
07/05/21	ERS ENGINEERING LTD	Supply and delivery of Plant	01/04/21	30/09/21	-	307,770
07/05/21	DORO AB	Supply and Delivery of Analogue Dispersed Alarm Units	07/05/21	06/05/22	-	126,500
10/05/21	PROCAST BUILDING CONTRACTORS LTD	Kirkhill Area, Cambuslang - External Fabric Upgrade Works	06/09/21	07/07/23	-	1,124,408
11/05/21	TURNER ACCESS LTD	SLC Maintenance and Contracts Term Scaffolding Contract	11/05/21	10/11/21	10/05/22	750,000
12/05/21	MAC Electrical and Welding Ltd	Maintenance & Repair of Portable Gas Appliances	18/05/21	17/05/23	17/05/25	50,000
14/05/21	THE NURTURE GROUP NETWORK LTD	Supply of Nurture UK Emotional and Behavioural Interventions, Training and Resources	14/05/21	13/05/23	-	200,000
24/05/21	JAMES COWIE & CO	Crawforddyke PS - Struc- tural Steelwork	01/06/21	31/08/21	-	57,921
01/06/21	GEESINK NORBA LTD	Supply and delivery of Heavy Vehicles Telecare and Keysafe In-	01/06/21	29/10/21	-	666,452
01/06/21	CARE & REPAIR IN SOUTH LANARKSHIRE	stallations and Mainte- nance	01/06/21	31/05/22	-	229,500
03/06/21	PRIME BUILD SOLUTIONS LTD	Carnwath Salt Barn - Minor Works	06/07/21	15/09/21	-	251,165
07/06/21	SSI SCHAEFER LIMITED	Supply and Delivery of Recycle and Refuse Containers	01/06/21	02/11/21	-	172,000
07/06/21	IDOX SOFTWARE LTD JOSEPH LECKIE &	Technical Managed Service	07/06/21	06/06/23	-	175,000
08/06/21	SONS CONTRACTS LTD	Smyllum Retaining Wall - Groundworks	01/07/21	30/06/22	-	55,950
08/06/21	SOFTCAT PLC	Supply and Support of Microsoft Licences	01/07/21	30/06/23	30/06/25	4,500,000
08/06/21	RITCHIE MACKENZIE & CO LTD	Sewage Pump Mainte- nance	14/06/21	31/03/24	-	94,755

Award date	Contracted Supplier	Contract Name	Start Date	End Date	Exten- sion date	Value (£)
11/06/21	LANDSCAPES & CONTRACTS LTD	Comely Bank, Hamilton – Repair/Rebuild Retaining Walls	01/08/21	01/09/21	_	82,255
14/06/21	CITY OF EDINBURGH COUNCIL	Scientific Testing Services	01/07/21	30/06/25	30/06/26	350,000
23/06/21	FOURPLY LTD	Fire Damage Reinstate-	25/06/21	30/09/21	-	62,286
23/06/21	F SWORDS & SONS BUILDERS LTD	Supply and Installation of Sheds (various Education establishments)	23/06/21	17/08/21	-	57,053
23/06/21	GALLIFORD TRY BUILDING LTD T/A	Glengowan PS Extension	01/07/21	24/03/22	-	1,866,294
24/06/21	MICROSOFT LTD	Microsoft Services Delivery Manager	01/07/21	30/06/22	-	78,861
25/06/21	ADL LIFT SERVICES LTD	Maintenance of Lifts	30/08/21	29/08/24	29/08/26	1,947,002
25/06/21	ADIGO CARE	Care at Home - Negotiated	01/07/21	30/06/22	-	150,000
28/06/21	ELVEDEN FARMS LTD	Supply of Christmas trees	01/11/21	15/12/21	-	61,155
29/06/21	LANDSCAPES & CONTRACTS LTD	Newton Farm Primary Extension - Groundworks, Brickworks and Piling	29/06/21	28/07/22	-	819,485
01/07/21	MOTUS COMMERCIALS	Supply and delivery of Heavy Vehicles	01/07/21	31/12/21	-	139,679
02/07/21	BRIGHTWAVE ENTERPRISES LTD	E-Learning and Develop- ment System	01/08/21	31/07/23	-	732,275
07/07/21	A & E CONSTRUCTION (SCOTLAND) LTD	Newton Farm Primary School Steel Frame System	22/11/21	14/01/22	-	187,882
07/07/21	BLANTYRE PARK SERVICES LTD	Newton Farm Primary School Mechanical, Plumbing & Alarm Works	10/01/22	20/05/22	-	308,451
07/07/21	SCOTTECH LTD	Newton Farm Primary School Curtain Walling	29/11/21	14/01/22	-	188,388
07/07/21	PROCLADD (SCOTLAND) LTD 1	Newton Farm Primary School Profile Roof Sheet- ing	27/09/21	12/11/21	_	148,388
07/07/21	JAMES COWIE & CO	Newton Farm School – Structural Steelworks	16/08/21	20/09/21	-	383,083
22/07/21	CLOSOMAT LTD	Installation, Service, Repair and Maintenance of Closomat Equipment	02/08/21	01/08/26	01/08/28	261,380
26/07/21	SACRO	Unpaid Work Contract	01/08/21	31/03/22	-	107,300
26/07/21	WHITEHILLS CARE HOME	Block Purchase Agreement	26/07/21	03/10/21	-	91,642
28/07/21	AILSA BUILDING CONTRACTORS LTD	May Gardens Hamilton - Roof Renewal	28/07/21	27/10/21	-	1,698,838
29/07/21	CITY GATE CON- STRUCTION (SCOT- LAND) LTD	North Vennel Lanark Re Roofing and Stonework	29/07/21	28/07/22	-	93,635
29/07/21	PORTAKABIN (SCOT- LAND) LTD	Dismantle and removal of existing MTUs at St Charles PS	27/08/21	08/10/21	_	166,317
06/08/21	ORBILITY LIMITED	Duke Street Pay on Foot Car Park Management System	06/08/21	05/08/26	05/08/28	116,580

Award date	Contracted Supplier	Contract Name	Start Date	End Date	Exten- sion date	Value (£)
09/08/21	ENVIRONMENTAL ESSENTIALS LTD	Ashastas Canaultanav	17/08/21	16/08/23	16/08/25	1 400 000
09/06/21	JOSEPH LECKIE &	Asbestos Consultancy Groundworks &	17/06/21	10/00/23	10/00/25	1,400,000
	SONS CONTRACTS	Substructure - Robert				
11/08/21	LTD	Smillie Nursery	01/08/21	31/08/22	-	400,000
		Provision of Literacy, Numeracy, Health and Wellbeing				
12/08/21	GL EDUCATION GROUP LTD	Educational Assessment Resources	01/08/21	31/07/24	-	300,000
12/08/21	Saltire Facilities Management Ltd	SLC Wide - Fixed Electrical Testing Domestic - Fixed Electrical Testing Domestic	12/08/21	23/02/23	_	352,640
16/08/21	A M PHILLIP TRUCK- TECH LTD	Supply and delivery of Heavy Vehicles	03/08/21	31/03/22	-	421,350
17/08/21	RENFREWSHIRE COUNCIL	Procurement Spend Review	01/08/21	31/07/23	31/07/24	659,000
18/08/21	HAMILTON BROTH- ERS ENGINEERING LTD	SXL Grounds Maintenance Machinery	18/08/21	31/12/21	-	287,350
20/08/21	Lica Home Care UK Ltd	Care at Home Negotiated All Localities	25/08/21	30/06/22	-	115,236
23/08/21	BLANTYRE PARK SER- VICES LTD	Robert Smillie (Skypark), Larkhall – Mechanical	23/08/21	23/08/22	-	259,048
23/08/21	NORTHERN LIGHT STAGE&TECH SER- VICES LTD	Maintenance of Stage Production Systems	30/08/21	29/08/24	29/08/27	1,200,000
27/08/21	VARIOUS SUPPLIERS	Provision for Counselling Services in Schools	27/08/21	30/06/22	-	938,000
	PROCAST BUILDING CONTRACTORS LTD & HUGH LS	Back Up Void Contractor –				
30/08/21	MCCONNELL	Refurbishment Works	06/09/21	05/02/22	05/08/22	250,000
31/08/21	MHA AUCHLOCHAN	Provision of Care at Home Services	01/07/20	30/06/25	-	2,760,040
01/09/21	ALLPAY.NET LTD	Electronic Payment Services	01/09/21	31/08/23	31/08/25	525,157
01/09/21	RENFREWSHIRE COUNCIL	Procurement Support from Scotland Excel	01/10/21	30/09/22	30/09/23	105,072
	COVANBURN CON-	Greenlees Area Cambuslang Drainage				
02/09/21	TRACTS LTD	Improvement Works Alexander Hamilton	02/09/21	30/11/21	-	120,453
02/09/21	Lost Art Limited	Memorial Park Bandstand Roof Repair Works	06/09/21	28/02/22	_	215,794
06/09/21	BCA INSULATION LTD	Strutherhill Fabric Phase 1	06/09/21	06/12/21	-	66,507
07/09/21	MOMENTUM 4 LTD	Multi Storey Flats Fire Strategy Survey	01/09/21	24/11/21	-	215,096
08/09/21	Karen Yuill Recovery Ltd	The Provision of Vehicle Breakdown Recovery Services	08/09/21	31/08/24	31/08/26	325,000
08/09/21	Take Care at Home Ltd	Care at Home Services	08/09/21	30/06/22	-	96,030
21/09/21	A M PHILLIP TRUCK- TECH LTD	Supply and delivery of Heavy Vehicles	01/09/21	31/03/22	-	147,236
24/09/21	TextHelp Ltd	TextHelp - Read and Write Platform	01/10/21	30/09/23	30/09/25	127,300

Award date	Contracted Supplier	Contract Name	Start Date	End Date	Exten- sion date	Value (£)
28/09/21	M & S FIRE PROTEC- TION (GLW) LTD	Supply, Delivery, Servicing and Maintenance of Fire Safety Products	29/09/21	28/09/23	28/09/25	400,000
29/09/21	HILLHOUSE QUARRY COMPANY	Supply and Delivery of Coated Roadstone	05/10/21	22/10/21	-	74,420
30/09/21	SOFTCAT PLC	Web Security Gateway Licences	01/10/21	30/09/22	-	62,232
30/09/21	ORACLE CORPORA- TION UK LTD	Oracle EBS Upgrade to Oracle Fusion - Licences Traffic Signal Equipment	25/10/21	24/10/26	24/10/31	12,784,292
01/10/21	SIEMENS PLC	Works and Ancillary Support Services	01/10/21	30/09/26	30/09/31	13,000,000
06/10/21	HOLLAND HOUSE ELECTRICAL CO LTD	CEEF Lighting Upgrade 2021 - 22	10/10/21	31/03/22	-	139,883
14/10/21	SIDEY LTD ROYAL BANK OF	Window and Door Replacement Package	24/10/21	29/07/22	-	2,642,063
18/10/21	SCOTLAND FIRST STEPS RURAL	Banking services GradU8 Construction	01/04/22	31/03/29	-	440,313
25/10/21	CONNECTION LTD	Provision Clydesdale GradU8 Winter Leavers	29/10/21	01/04/22	-	105,900
25/10/21	FIRST STEPS RURAL CONNECTION LTD	Clydesdale Construction Provision	23/08/21	22/12/21	-	52,600
25/10/21	FIRST STEPS RURAL CONNECTION LTD	Aspire Construction Tasters 2021 Clydesdale mini competition	29/10/21	29/10/22	-	78,000
27/10/21	JEWSON	Alberta Park Sheltered Housing Complex - Internal Area Upgrade	01/11/21	15/11/21	-	174,153
		Design, Supply, and Installation of Gas Central Heating System - Back Up				
29/10/21	BRB LTD	Contractor Supply and Delivery of	15/11/21	14/11/24	14/11/26	4,200,000
03/11/21	JOBLING PURSER LTD	Bitumen Products Cairns, Calderwood and	03/11/21	29/02/24	28/02/25	160,000
04/11/21	COVANBURN CON- TRACTS LTD	Victoria Park Primary Outdoor Classroom	15/11/21	31/03/22	-	86,870
04/11/21	BIFFA WASTE SERVICES LTD	Collection, Treatment and Disposal of Council Buildings Waste	01/01/22	31/12/26	31/12/30	4,410,000
15/11/21	Lanarkshire Care Partners	Specialist Adult Supported Living	15/11/21	14/11/22	-	81,608
16/11/21	A C WHYTE & CO LTD	Whole House Upgrading at Various Domestic Properties in Burnbank and Carnwath	15/01/22	30/06/22	-	2,039,765
		Service, Maintenance and  Repair of Closed Protocol  Lift				
16/11/21	ORONA LTD ADL LIFT SERVICES	Installations Lift Upgrade at Deer Park	01/04/22	31/03/27	31/03/32	605,020
18/11/21	LTD	Sheltered Housing	06/07/22	21/07/23	-	78,049
18/11/21	ADL LIFT SERVICES LTD CLYDESDALE	Lift Upgrade at Parker Place Sheltered Housing	30/05/22	14/07/23	-	65,395
29/11/21	COMMUNITY INITIATIVES	Aspire Rural Supported Volunteering Programme	01/12/21	01/12/22	-	85,536

Award					Exten-	
date	Contracted Supplier	Contract Name	Start Date	End Date	sion date	Value (£)
29/11/21	SOUTH LANARKSHIRE COLLEGE	Rural Academy	01/10/21	31/03/22	_	150,000
20/11/21	LANDCARE	Train rioudomy	01/10/21	01/00/22		100,000
04/40/04	SOLUTIONS	Coalburn Leisure Centre	00/04/00	00/00/00		400 744
01/12/21	(SCOTLAND) LTD	Play Area Rutherglen & Cambuslang	03/01/22	28/03/22	-	168,711
01/12/21	JOHN MCGEADY LTD	Tarring Project	13/12/21	10/01/22	-	90,823
		2019-2024 Winter Assis-				
01/12/21	VARIOUS SUPPLIERS	tance - Farmers 2020/2021 Season	01/12/21	31/05/24	_	50,000
	IRONSIDE FARRAR	New Places New Futures -				,
02/12/21	LTD	Town Centre Visioning	13/12/21	31/07/22	-	96,000
	LEVENSEAT LTD & SMURFIT KAPPA RE-	Receipt and Processing of				
20/12/21	CYCLING	Recyclable Waste	01/04/22	30/09/23	31/03/25	60,000
		Education Services Procured Service				
20/12/21	VARIOUS SUPPLIERS	Arrangement	20/12/21	19/12/26	19/12/31	42,000,000
		Design, Supply and				
21/12/21	CCG (SCOTLAND) LTD	Installation of Fire Doors - Towers	24/01/22	23/01/25	23/07/26	8,406,000
21/12/21	OCC (CCCTEAND) ETD	Long Term Unemployed	24/01/22	20/01/20	25/01/20	0,400,000
22/12/21	SCVO	Programme	01/12/21	31/03/22	31/12/22	405,000
		Enhanced Volunteering and placement programme for				
22/12/21	SCVO	Youth Guarantee	01/12/21	31/03/22	31/12/22	320,000
		Hypostyle Direct Award for				
	HYPOSTYLE	Consultancy Services – Community Hub at New				
23/12/21	ARCHITECTS	Cross Centre, Hamilton	05/02/21	31/05/22	-	94,750
		Supply and Delivery of Electrical Materials - CEEF				
05/01/22	CCL Components Ltd	21/22	01/02/22	31/03/22	-	90,595
		Hire and Maintenance of				
	FRASER TOOL HIRE	Small Plant including Independent Hand Arm Vibra-				
10/01/22	LTD	tion and Noise Testing	10/01/22	09/01/25	09/01/28	1,458,768
40/04/00	ACE DI ACE LED	Early Learning and Child	04/04/00	24/07/20		4.42.500.000
10/01/22	ACE PLACE LTD	Care PSA	01/04/20	31/07/30	-	143,500,000
11/01/22	VARIOUS SUPPLIERS	Adult Supported Living	25/01/22	31/05/35	-	242,837,766
40/04/00	MAXI CONSTRUCTION	Roberton Hall	40/04/00	07/04/00		100.251
13/01/22	IRONSIDE FARRAR	Refurbishment Works New Places New Futures -	13/01/22	07/04/22	-	190,351
14/01/22	LTD	Transition to Net Zero	24/01/22	26/09/22	-	160,000
40/04/00	LIIOLIEIE D DADY	Specialist Residential Care	40/00/40	04/00/00		4.045.404
19/01/22	HIGHFIELD PARK	- Oak Residential MHC UK Anti-Skid Road Surfacing	16/03/16	31/03/23	-	1,215,134
		and Reflective Studs				
21/01/22	MARKON LTD	Contract Supply, Delivery &	21/01/22	20/01/26	20/01/27	2,250,000
		Installation of Memorial				
		Plaques and	/ /			
21/01/22	T MCGOWAN & SONS	Inscriptions Strathclyde Path,	24/01/22	23/01/25	23/01/27	50,000
		Uddingston - Retaining				
00/04/00	LANDSCAPES & CON-	Walls	04/00/00	40/04/00		404 747
26/01/22	TRACTS LTD		01/03/22	12/04/22	-	101,717

Award date	Contracted Supplier	Contract Name	Start Date	End Date	Exten- sion date	Value (£)
	SOUTH LANARKSHIRE	SLC Training & Employability Framework - Access Choices &				
27/01/22	COLLEGE	Employability VMWare Workspace ONE	01/04/22	31/03/23	30/09/23	189,899
27/01/22	SOFTCAT PLC	Advanced Licences 2022- 2023	28/01/22	27/01/23	-	50,650
31/01/22	VARIOUS SUPPLIERS	Training and Employability Framework	31/01/22	30/01/26	-	28,000,000
02/02/22	PURE AUDIO VISUAL	Supply, Installation, Support and Maintenance of AV Equipment	07/02/22	06/02/27	06/02/30	400,000
04/02/22	Levenseat Ltd	Receipt, Treatment and Processing of Bulky Waste	01/04/22	30/09/25	30/09/27	10,785,912
07/02/22	IRONSIDE FARRAR LTD	Southwest Scotland Green Action Travel Project	07/02/22	20/05/22	-	55,000
08/02/22	FINNING (UK) LTD	Supply and delivery of Plant	08/02/22	31/07/22	-	567,660
08/02/22	PHYSICARE	Provision of Physiotherapy Services	01/03/22	28/02/23	-	400,000
09/02/22	MUIRGROUP INTERIORS LTD	Quick Quote for Life Cycle Flooring Works Hamilton Area	14/02/22	31/03/22	-	50,114
09/02/22	MUIRGROUP INTERIORS LTD	Quick Quote for Life Cycle Flooring Works Rutherglen Area	09/02/22	31/03/22	-	77,380
09/02/22	MUIRGROUP INTERI- ORS LTD	Quick Quote for Life Cycle Flooring Works East Kilbride Area	14/02/22	31/03/22	-	107,040
11/02/22	COVANBURN CON- TRACTS LTD	Hamilton Palace Sports Ground	11/02/22	11/08/22	-	188,160
15/02/22	DIAMOND AIR CONDI- TIONING LTD	Maintenance of Air Conditioning and Air Handling Units	21/02/22	20/02/23	20/02/24	560,000
18/02/22	HYDRO-LOGIC SERVICES	Provision and Maintenance of Watercourse Remote Monitoring Equipment	04/03/22	03/09/24	03/09/26	50,000
21/02/22	ALLIANCE DISPOSABLES LTD	Supply and delivery of Aquateck Units to SLC HQ and various High Schools	21/02/22	21/02/24	-	121,500
25/02/22	EVOLUTIONARY SYSTEMS COMP LTD	Oracle Fusion SI partner	28/02/22	27/09/23	22/09/24	3,373,460
25/02/22	CRUDEN BUILDING & RENEWALS LTD 1	Reinstatement Works, East Kilbride	21/03/22	22/09/22	-	442,219
28/02/22	MULLER UK & IRE- LAND GROUP LLP	Direct Award for the Supply and Delivery of Milk	01/03/22	28/02/26	28/02/27	1,950,000
01/03/22	HUGH LS MCCONNELL	Back Up Contractor – Refurbishment Works / Aids and Adaptations	04/03/22	03/03/24	03/03/26	2,000,000
		Construction of a new non-denominational 16 classroom primary school and nursery with sports				
01/03/22	HUB SOUTH WEST SCOTLAND LTD	pitch facilities.	01/03/22	01/05/23	-	14,892,187
07/03/22	MAXI CONSTRUCTION LTD	New Cross Community Hub Regeneration Works	01/03/22	02/09/22	-	997,894

Award					Exten-	
date	Contracted Supplier	Contract Name	Start Date	End Date	sion date	Value (£)
		Negotiated Procedure for				
		Supply and Delivery of Summer Bedding Plants				
07/03/22	PENTLAND PLANTS	2022	07/03/22	11/03/23	-	57,912
		Supply and Delivery of				
07/03/22	BEMCO LTD	Carbon Dioxide Monitors	07/02/22	31/03/22	-	1,777,780
	SECURIGROUP SER-	Security Services for				
08/03/22	VICES LTD	Council Offices	01/04/22	30/09/22	31/03/23	118,231
00/00/00	PROFILE SECURITY	Provision of Manned	04/04/00	00/00/00	0.4/0.0/0.0	000 000
08/03/22	SERVICES LTD	Security Organia Funion	01/04/22	30/09/22	31/03/23	800,000
	A.M.1. CONSULTING	Oracle Fusion Implementation Programme				
11/03/22	LTD	Management	24/01/22	27/09/23	27/09/24	333,000
,	ENVA Organics	a.iagoo.ii		21700720	21700721	333,333
	Recycling Ltd &	Treatment of Organic				
17/03/22	Levenseat Ltd	Waste	01/04/22	31/03/25	31/03/27	8,256,405
	ROYAL BRITISH	Supply and Delivery of				
40/00/00	LEGION INDUSTRIES	Permanent Road Signage	00/00/00	07/00/00	07/00/07	400.000
18/03/22	LTD	& Associated Products	28/03/22	27/03/26	27/03/27	162,000
23/03/22	COFFEE CONSCIENCE LTD	Supply of Coffee and Associated Products	24/03/22	23/03/25	_	65,000
23/03/22	CONSCIENCE ETB	Supply & Delivery of	24/03/22	23/03/23	_	05,000
24/03/22	Puffin Energy Ltd	Biomass Pellets	24/03/22	31/03/23	_	50,000
	, <u>g</u> ,	Online School Payments		0 17 0 01 = 0		
28/03/22	PARENTPAY LTD	System	01/04/22	31/03/27	31/03/30	447,112
		ArcGIS Licences and				
30/03/22	ESRI (UK) LTD	Maintenance	01/04/22	31/03/25	-	178,155
	RISK MANAGEMENT					
31/03/22	PARTNERS LTD	Travel Insurance	01/04/22	31/03/24	-	59,358
	EMO FIDE & OFOURITY	Service, Maintenance and				
31/03/22	FMS FIRE & SECURITY	Repair of Closed Protocol Fire and Intruder Alarms	11/04/22	10/04/27	10/04/32	612,110
31/03/22	LIU	Service, Maintenance and	11/04/22	10/04/21	10/04/32	012,110
	SPIE SCOTSHIELD	Repair of Closed Protocol				
31/03/22	LTD	Intruder Alarms	04/04/22	03/04/27	03/04/32	450,000

# 7.3. Appendix 2

# 7.4. Procurement Strategy 2020-2023 Strategic Objectives update Plan

Objective	Aim	Outcome	Progress
Compliance	Ensure compliance with Procurement Regulations and the Council's Standing Orders on Contracts	Improve compliance and mitigate risk of contract challenge	Procurement continue to monitor compliance with regulations and Standing Orders on Contracts across the Council, as evidenced by  Review of Standing Orders on Contracts
Value for Money	To secure Best Value, balancing cost and quality of service and support the Council in achieving budget savings	Improved Value for Money in support of the Council's Financial Strategy	We continue to work with Resources in recognising demand and cost drivers and identifying opportunities through a focused review of procurement spend
Collaborative	Identify and influence collaborative opportunities to work with public partners and drive value through the power of public sector procurement	Improved levels of collaborative activity and delivery of efficiencies	We continue to engage with procurement partners to identify collaborative opportunities and influence development of collaborative working, as evidenced by:  93% participation in Scotland Excel frame- works  Increased levels of engagement with  Scottish Procurement Alliance, Procurement for Housing and Hub South West
Contract and Supplier Management	Support Resources to take a proactive approach to contract and supplier management to achieve innovation and value in contract delivery	Ensure suppliers meet contractual obligations, drive improvements in supplier performance and achieve efficiency improvements	We can demonstrate an improved approach to contract and supplier management, as evidenced by:  • Extensive liaison on contract delivery and supplier relief following Covid pandemic and EU Exit  • Improved levels of engagement with Social Care providers
Fair Work Practices	Work with suppliers to improve Fair Work	Improved Fair Work Practices and Living	We continue to promote Fair Work Practices and

	Practices, including payment of the Living Wage and compliance with Council Charters	Wage for those involved in delivery of Council contracts	payment of the Living Wage, as evidenced by:  • Annual confirmation of payment of Living Wage in all Social Care contracts, including de- livery of winter uplift in December 2021  • Review of Fair Work First and Living Wage recommendations from Scottish Government for implementation by 2022/2023
Sustainable and Ethical	Secure wider social, economic and environmental benefits through contracts as set out in the Sustainable Procurement Duty	Meet the Sustainable Procurement Duty	Procurement is working with the Scottish Government's sustainable procurement toolkit, supported by Sustainable Procurement Scotland, including:  Use of the Flexible Framework to assess the organisational approach to sustainable procurement and monitor progress.  Completion of the Prioritisation tool to inform the Council's priorities for sustainable outcomes for contracts.
Community Wealth Building	Support and encourage the local economy to grow sustainably through the effective use of procurement to develop local communities and maximise use of Community Benefits	Ensure the spending power of the Council and Community Benefits contribute towards Community Wealth and achieve National Outcomes	Procurement contributes to the local spend pillar under the Community Wealth Building Strategy, as evidenced by:  • We continue to engage with local suppliers and SMEs to promote contract opportunities and our joint work in this area is continuing with the Supplier Development Programme and Economic Development partners.  • A joint virtual Meet the Buyer event was held with North Lanarkshire Council in November 2021.  • New arrangements to introduce Quick Quotes for works contracts to

£2m and extend the requirement for local bids from two to four approved by Executive Committee in September 2021
ber 2021.

### 7.5. Appendix 3

## 7.6. Planned Future Regulated Procurements 2022/2023 and 2023/2024

Project	Estimated value £	Estimated award date
Kyle Court Fabric Works	140,000	01/04/2022
Close Lighting Upgrade - Cathkin	58,000	07/04/2022
Roads Materials Testing	100,000	08/04/2022
Supply and Delivery of Industrial Gases Framework	80,000	19/04/2022
Supply & Delivery of Telecare Equipment	1,136,900	20/04/2022
Summer Bedding Plants 2023	80,000	30/04/2022
British Sign Languages and Centre of Approval	90,000	01/05/2022
Specialist Residential Care	581,703	01/05/2022
Advocacy Services - Adults with Learning Disabilities	270,000	03/05/2022
Advocacy Services - Older People and Adults with Mental Health Problems	360,000	03/05/2022
Repair, Inspection and Maintaining of Catering Machines	450,000	03/05/2022
Commercial Heating - Out of Hours Call Outs	80,040	05/05/2022
Lubricating Oils, Greases and Anti Freeze	156,000	05/05/2022
Supply and Delivery of Digital alarms	1,000,000	06/05/2022
Libberton Primary Play Area	100,000	12/05/2022
Supply and Delivery of Roads Maintenance Materials - Bollards and Verge Markers	279,980	19/05/2022
Supply and Delivery of Plumbing Materials	500,000	24/05/2022
Cunningar Loop - Phase 3 Masterplanning	50,000	25/05/2022
Fire Damper Maintenance	230,000	25/05/2022
Supply and Delivery of Domestic Heating Spares	300,000	25/05/2022
Void Property Protection	400,000	25/05/2022

Project	Estimated value £	Estimated award date
Supply and Delivery of Christmas Trees 2022	65,207	30/05/2022
Provision of CCTV Circuits	75,000	30/05/2022
Cleaning Equipment	100,000	30/05/2022
Payables Fraud Prevention Software	120,000	30/05/2022
Upgrade And Maintenance of CCTV Monitoring Systems	100,000	31/05/2022
Teacher Supply Booking System	50,000	31/05/2022
Supply of Excavators	261,125	31/05/2022
Supply and Delivery of Roads Maintenance Materials Drainage Products	560,000	31/05/2022
Educational Materials	4,000,000	31/05/2022
Supply & Distribution of Frozen Foods	4,859,078	31/05/2022
Cycle to Work	106,902	01/06/2022
Council Tax Discount and Exemption Review	150,000	01/06/2022
Crematorium Equipment/Maintenance	180,000	01/06/2022
Glebe Gardens Sheltered Housing External Fabric Repairs	200,000	06/06/2022
Cash Out & Voucher Agreements	600,000	06/06/2022
Treasury Management support	60,000	07/06/2022
Supply and Delivery of Ultracrete	230,000	09/06/2022
Figtree- Risk Management Information System	60,000	11/06/2022
Supply and Delivery of Cold Permanent Pothole Repair	68,267	17/06/2022
Supply and Delivery of Roads Maintenance Materials - Miscellaneous Products	120,000	22/06/2022
Supply and Delivery of Electrical Materials	500,000	22/06/2022
Capita Housing system support	200,000	23/06/2022
Maintenance of Lighting Columns (Sports Pitches Floodlighting	657,280	27/06/2022

Project	Estimated value £	Estimated award date
Wellhall / Woodfoot / Hillhouse Rd - remodelling & improvements of 2 traffic junctions (City Deal)	2,000,000	27/06/2022
Lanark Road / M74 Larkhall - Remodelling & improvement at traffic junction and motorway overbridge (City Deal)	1,250,000	28/06/2022
TEC Zone - Blantyre Development	150,000	29/06/2022
Planer and Paver Hire and Works 2024	1,000,000	29/06/2022
Supply and Delivery of Roads Maintenance Materials Concrete Products	200,000	30/06/2022
Tyres	300,000	30/06/2022
Oracle Fusion Implementation	55,500	30/06/2022
Supply of Plant & Grounds Maintenance Machinery	100,000	30/06/2022
Supply and Delivery of Bins (SXL Recycle and Refuse Containers)	850,000	30/06/2022
Vehicle Charging Infrastructure	1,000,000	30/06/2022
Secure Care	2,300,000	30/06/2022
Fostering and continuing care	9,700,000	30/06/2022
Educational Services PSA Phase 2	42,141,617	30/06/2022
Bail Supervision Service (SACRO)	60,000	01/07/2022
Social Work Unpaid Work support	129,246	01/07/2022
Provision of a Microsoft Unified Support Service	83,383	07/07/2022
Maintenance Of BEMS Installations	900,000	23/07/2022
Window and Door Replacement Package	1,000,000	29/07/2022
Supply and Delivery of Roads Maintenance Materials - Pedestrian Safety Barriers	100,000	31/07/2022
Supply and Delivery of Roads Maintenance Materials Line Marking Material	100,000	31/07/2022
Supply and Delivery of Soft Drinks	100,000	31/07/2022
A masterplan for Lanark Racecourse that will include comprehensive community consultation	50,000	31/07/2022
Gradu8 Construction - Friday East Kilbride	70,000	31/07/2022

Project	Estimated value £	Estimated award date
Gradu8 Construction - Monday Clydesdale	70,000	31/07/2022
Gradu8 Construction - Winter Leavers - Rural Support groups for carers and care for person with	70,000	31/07/2022
mental health issues.	100,000	31/07/2022
Young adult support living placements	425,941	31/07/2022
Supply, Implementation and Support of an EDRMS Corporate Solution	500,000	31/07/2022
Payment Acceptance - Worldpay	600,000	31/07/2022
SLC Maintenance and Contracts Term Scaffolding Contract	900,000	31/07/2022
Taxi - Primary Schools	2,000,000	31/07/2022
Taxi - Secondary Schools	2,000,000	31/07/2022
Adult Supported Living - Phase 4	229,000,000	01/08/2022
Support for the NDL integration tool	90,000	02/08/2022
Software Solution for Grounds, Street Cleansing & Waste Services	ТВС	15/08/2022
Supply and Delivery of Corporate Clothing	100,000	31/08/2022
Toxicology service	100,000	31/08/2022
Early Learning and Childcare - Phase 6	143,000,000	01/09/2022
Hire of Waste Disposal Skips	500,000	12/09/2022
Income Management System / Online Cashless Payments	100,000	28/09/2022
Domestic Electric goods including cookers, fridges and washing machines	300,000	30/09/2022
Adult Advocacy	1,000,000	30/09/2022
Ebooks, E-audiobooks, E-magazines and E-music	100,000	30/09/2022
Supply and Delivery of Building &Timber Materials	500,000	30/09/2022
Highway Electrical Connections	200,000	30/09/2022
LUF Business Case	50,000	30/09/2022

Project	Estimated value £	Estimated award date
LUF Design Consultant	50,000	30/09/2022
PVC Products Lot 4 Building Materials PFH Scotland	50,000	30/09/2022
Supply and Delivery of Ceramic Tiles PFH Framework	50,000	30/09/2022
Aspire Employability Group Work	70,000	30/09/2022
Love to Ride South Lanarkshire	70,000	30/09/2022
Online Parents Meeting System	70,000	30/09/2022
Hamilton Palace Sport Grounds Pitch	100,000	30/09/2022
Kennelling of Stray Dogs	100,000	30/09/2022
Secure Destruction of Confidential Waste 2022	100,000	30/09/2022
Educational Materials - Lot 7 Musical Instruments	140,000	30/09/2022
Assistive Technology Installations	200,000	30/09/2022
Blantyre Care Facility - Various Procurements	200,000	30/09/2022
Supply Delivery and Hire of Temporary Heating Appliances	200,000	30/09/2022
The Provision of Secure Cash Collection Services	200,000	30/09/2022
Castlefield Gardens Sheltered Housing – Common Area Upgrade	239,000	30/09/2022
Supply of Ironmongery Scotland Excel Trade Materials Framework	250,000	30/09/2022
Supply & Delivery of Biomass Pellets & Maintenance of Biomass Boilers	300,000	30/09/2022
Industrial Washing Machine and Maintenance Contract - All resources	400,000	30/09/2022
1st Stop Homelessness and Outreach Support Services	500,000	30/09/2022
Provision and Delivery of Washroom Solutions & Sanitary Products	500,000	30/09/2022
Pest Control, Industrial Cleaning and Other Environmental Services	800,000	30/09/2022
Tenants Contents Insurance	800,000	30/09/2022
Children's Residential Care	1,200,000	30/09/2022

Project	Estimated value £	Estimated award date
Clyde Bridge Project	6,000,000	30/09/2022
General Stationery and Office Paper Framework for the Scottish Public Sector Reference SP-14-009	TBC	30/09/2022
Supply and Delivery of Wall Panels Lot 5 Building Materials Framework	TBC	28/10/2022
Aspire Construction Tasters 2021 Clydesdale mini competition	110,000	29/10/2022
Aspire Construction Tasters 2021 Hamilton, Cambuslang and East Kilbride mini competition	110,000	29/10/2022
Aspire CSCS Health & Safety Construction Prep/Test	610,000	29/10/2022
Door Entry MTC 2022 onwards	ТВС	31/10/2022
Secure Site Containers Supply Delivery & Hire	1,103,000	13/11/2022
Inspection, Maintenance and Repair of PE Equipment	80,000	20/11/2022
Electromagnetic repairs to non-housing general service properties	1,000,000	30/11/2022
Framework for Provision of Driver Training and Assessments (LGV, Driver Assessments, Driving Lessons, Road Roller Assessments and Category E)	ТВС	30/11/2022
Disposal / Recycling of Gully Waste, Street Sweepings and General Road Construction Materials	ТВС	30/11/2022
PSN (GCF Core Services)	TBC	30/11/2022
Horticulture - Supply and Delivery of plants, shrubs, trees	220,000	01/12/2022
Aspire Rural Supported Volunteering Programme	130,000	01/12/2022
Cars and light commercial vehicle purchase	4,000,000	01/12/2022
Vending Machine Services	ТВС	03/12/2022
Provision of Occupational Health Services, incl Physio & Counselling	3,000,000	13/12/2022
Development of an additional support service to children and young people	100,000	31/12/2022
Social Work Structured Review Service	100,000	31/12/2022
Carer Respite Service for People with Dementia	109,000	31/12/2022
Enhanced Care for Care Experienced Young People	1,500,000	31/12/2022
Employee Counselling and Cognitive Behavioural Therapy Services	2,000,000	31/12/2022

Project	Estimated value £	Estimated award date
Roads Network Improvements	TBC	31/12/2022
Supply and Delivery of Personal Protective Equipment (PPE) - Lot 1 - Safety, Workwear, Weatherwear and Footwear	TBC	31/12/2022
Gradu8 Construction - Summer Leavers Rural	100,000	01/01/2023
Gradu8 Construction - Summer Leavers Urban	100,000	01/01/2023
Supply of Paint and Sundries 2017/2020 Procurement For Housing Decorative Solutions Framework	ТВС	22/01/2023
Call Recording	63,680	31/01/2023
Management and Operation of Household Waste Recycling Centres	ТВС	03/02/2023
Blue Badge Printing and Fulfilment Services	ТВС	04/02/2023
Supply and Delivery of Turf	TBC	10/02/2023
SLC Wide - Fixed Electrical Testing Domestic - Fixed Electrical Testing Domestic	100,000	23/02/2023
Janitorial Products	200,000	28/02/2023
Blue Badge Central Record and Badge Ordering Services	50,000	04/03/2023
Advocacy and participation service to children and young people.	120,000	30/03/2023
Liquid Fuels	7,500,000	30/03/2023
Closed Protocol Sampling and Water Treatment at HQ	50,000	31/03/2023
Five Minute Box Education Resources	50,000	31/03/2023
Provision of Corporate SMS Solution	50,000	31/03/2023
Advice and guidance service for carers	60,000	31/03/2023
Repair and Maintenance of VAS Signs	60,000	31/03/2023
Digital Support - Counselling Services	67,000	31/03/2023
Interpretation Services new contract	70,000	31/03/2023
Schools Library Management System	75,000	31/03/2023
Supply of Homecare Uniforms - Tunics & Trousers	75,000	31/03/2023

Project	Estimated value £	Estimated award date
Throughcare service for service users with alcohol and drug issues who are serving short term custodial sentences.	80,000	31/03/2023
Closed protocol Live link Warden Call Systems Cander Avon and McClymont Home	100,000	31/03/2023
FAME - Business Database and Intelligence	100,000	31/03/2023
First Aid materials	100,000	31/03/2023
Information & Advice Service on Self Directed Support	100,000	31/03/2023
Kitchen Canopy Cleaning	100,000	31/03/2023
Provision of Drain Cleaning Services  Closed Protocol Servicing and maintenance of fire and	100,000	31/03/2023
intruder alarm , door access and disabled alarm systems	150,000	31/03/2023
Lone Working Solution	160,000	31/03/2023
Almada Security Review	200,000	31/03/2023
External Window Cleaning	200,000	31/03/2023
Leisure Management System - Booking and Ticketing	200,000	31/03/2023
Bank Terrace Sheltered Housing, Forth – Common Area Upgrade	226,000	31/03/2023
Kirkton / Fleming Court Sheltered Housing - Common Area Upgrade	227,000	31/03/2023
Northgate Orbis Annual Support, Maintenance and Consultancy	300,000	31/03/2023
Servicing and maintenance of lifts	300,000	31/03/2023
Vehicle Parts	300,000	31/03/2023
Framework for Small Plant Training	360,000	31/03/2023
Hire of Vehicles and Mobile Plant	400,000	31/03/2023
Roads Network Management Software	500,000	31/03/2023
Supply & Delivery of Library Books / Textbooks / Multi- media supplies for Schools	750,000	31/03/2023
Void Property Protection 2019-2022	800,000	31/03/2023
SLC Main Policies	1,000,000	31/03/2023

Project	Estimated value £	Estimated award date
Server & Storage Supply & Support	1,800,000	31/03/2023
Smart Storage Installation to Calderwood High Rise	1,894,860	31/03/2023
Domestic Abuse Services	2,400,000	31/03/2023
Specialist Educational Materials  Supply of Kitchens and Worktops for Routine Mainte-	4,000,000	31/03/2023
nance	6,000,000	31/03/2023
LUF Procure separate works packages	7,500,000	31/03/2023
Digital Connectivity Multi-Lot	18,000,000	31/03/2023
Gilmourton Play Area	ТВС	31/03/2023
13 Blocks, East Kilbride	ТВС	31/03/2023
Abington Landscape works	TBC	31/03/2023
Antrim Lane/ Roselea Street - Create Car Park Spaces	TBC	31/03/2023
Avon bridge Works	TBC	31/03/2023
Better Points behaviour change to support walking, cycling and public transport	ТВС	31/03/2023
Braidwood Play Area	ТВС	31/03/2023
Bridge maintenance	ТВС	31/03/2023
Burnhill Growing Area	ТВС	31/03/2023
Cashless Catering Solution	TBC	31/03/2023
Cathkin Relief Road Part 1 and 2 claims will be continuing into 2022-2023	ТВС	31/03/2023
Chatelherault Allotment Site Community Solar PV, Battery Storage, EV Charging	ТВС	31/03/2023
and Inverter(s) to Calderwood Primary School, High Blantyre Primary School and Deer Park Sheltered Housing	TBC	31/03/2023
CRM Replacement	ТВС	31/03/2023
Cruden Rural Properties C\dale- Struct Repairs & Ext Refurb incl Ext Wall Instal	ТВС	31/03/2023
Cuningar Loop - Phase 3 Site Investigations and Enabling works	TBC	31/03/2023

Project	Estimated value £	Estimated award date
Cunningar Loop construction works	ТВС	31/03/2023
Daer Bridge – refurbishment and repair	ТВС	31/03/2023
Debt Management & Diligence Services	ТВС	31/03/2023
Difficult access Principal Inspections	TBC	31/03/2023
Drone footage	TBC	31/03/2023
Duke St Car Park Structural and drainage appraisal East Kilbride - Street Lighting - Anderside, East Kilbride	TBC	31/03/2023
and Cochrane Street, Strathaven	TBC	31/03/2023
EK- High Blantyre feasibility study	TBC	31/03/2023
EK Package 98 Retender	TBC	31/03/2023
EK Town Centre - The Zone	TBC	31/03/2023
Engineering Inspection and Insurance Framework for Provision of Temporary Traffic Manage-	TBC	31/03/2023
ment	TBC	31/03/2023
Glenburn Primary Outdoor Play	ТВС	31/03/2023
Halfway Play Area re-design Hamilton - Car Parking Resurfacing - Woodland Ter-	ТВС	31/03/2023
race Hamilton - External lighting - Logan Street, Blantyre	TBC	31/03/2023
Highstonehall Road / Woodfoot Rd / Laighstonehall	TBC	31/03/2023
Road, Hamilton - junction alterations Honeycomb Place, Netherburn - Create Car Park	TBC	31/03/2023
Spaces	TBC	31/03/2023
Hot Composters	TBC	31/03/2023
Industrial Retrofit Feasibility	TBC	31/03/2023
Industrial Retrofit works infrastructure improvements and signage along the	TBC	31/03/2023
Clyde Valley Tourist route  Kyle Court, Cambuslang - Upgrade of Communal Areas	TBC	31/03/2023
	ТВС	31/03/2023

Project	Estimated value £	Estimated award date
Lanark Racecourse master plan	ТВС	31/03/2023
Lanark Rural Business space construction	ТВС	31/03/2023
Langlands / SLC land suypply market report update	ТВС	31/03/2023
Langlands technical studies / design  Larkhall CGA - Masterplanning	TBC	31/03/2023
Larkhall CGA - Site Investigations and Enabling works	TBC	31/03/2023
LEADER community engagement on opportunity and	TBC	31/03/2023
needs study on community rural tourism  LEADER evaluation	TBC	31/03/2023
study	TBC	31/03/2023
LEADER study and feasibility on community run rural electric car and bike pool	ТВС	31/03/2023
·		
Local Transport Strategy / Cycling Strategy	TBC	31/03/2023
M74 Junction 7 / A72, Larkhall - Signalisation	TBC	31/03/2023
McKirdy Park  Monthly Window Cleaning Internal/External at 12 Loca-	TBC	31/03/2023
tions	TBC	31/03/2023
Mousemill Road, Kirkfieldbank wall replacement	ТВС	31/03/2023
Newcross centre - roof works	ТВС	31/03/2023
Old Mill Road, Newton - junction alteration	TBC	31/03/2023
Protective Marketing	ТВС	31/03/2023
Removal and Disposal of Mixed Metals	TBC	31/03/2023
Removal and Disposal of Mixed Wood	ТВС	31/03/2023
Safety Management Software, including Auditing & Accident software	TBC	
		31/03/2023
Salary Sacrifice for low emission vehicles	TBC	31/03/2023
Scogton Bridge - refurbishment and repair Servicing and Maintenance of Lighting control systems	TBC	31/03/2023
at various locations	ТВС	31/03/2023

Project	Estimated value £	Estimated award date
Servicing and Maintenance of Nurse Call Systems Kirkton Meldrum and McKillop	ТВС	31/03/2023
Servicing and maintenance of warden call system SLC Wide - Area Regeneration including Home Loss -	TBC	31/03/2023
South Lanarkshire Council Active Travel Infrastructure	TBC	31/03/2023
Optioneering	TBC	31/03/2023
Specialist water treatment contract at Headquarters	TBC	31/03/2023
Springhall Cage Additional Play	ТВС	31/03/2023
St Kenneth's Primary Outdoor Play	ТВС	31/03/2023
St Vincent's Primary Outdoor Play	ТВС	31/03/2023
Stewartfield Way Transport Capacity OBC Stonefield/Burnbrae/Kelvin Gardens - Veranda Refur-	ТВС	31/03/2023
bishment	TBC	31/03/2023
Strahaven Rd / Mill Rd Traffic Signalisation and Gateside St / Johnstone Road Traffic Signalisation	ТВС	31/03/2023
Supply and Delivery of Grounds Maintenance Materials	ТВС	31/03/2023
Supply, Delivery and Installation of Audio Visual Equipment	TBC	31/03/2023
Supply, Installation , Support & Maintenance of a Door Entry System in Council Offices	TBC	31/03/2023
Supply, Maintenance and Monitoring of Network Hardware and Supply of ad-hoc IP Handsets	ТВС	31/03/2023
Symington Play Area	TBC	31/03/2023
Tanker Applied Roads Surface Coatings Contract	TBC	31/03/2023
Thankerton Boat Bridge Scour protection	ТВС	31/03/2023
Town Centres - Visioning project 1	ТВС	31/03/2023
Town Centres - Visioning project 2	ТВС	31/03/2023
Various Properties – Hawkwood Terrace and Skylaw Terrace, Forth - EWI	ТВС	31/03/2023
Various Properties - St Leonards, EK - Re-roofing & External Wall Insulation	ТВС	31/03/2023
Wellhall Rd / Woodfoot Rd / Hillhouse Rd Dual Roundabouts	ТВС	31/03/2023

Project	Estimated value £	Estimated award date
Youth Guarantee Service	ТВС	31/03/2023
2 - 10 Murray Square	TBC	01/04/2023
Maintenance Of Cold Water Booster Pumps Pressurisation Units and Heating Pumps	TBC	01/04/2023
Servicing and maintenance of lighting control systems at various locations	ТВС	01/04/2023
Almada Tower - EM Lighting	ТВС	02/04/2023
An audit of infrastructure	ТВС	03/04/2023
Bat Surveys/PRAs	ТВС	04/04/2023
Bin store refurbishment 20 & 22 Fernbrae Avenue & 113 Castlefern Road	ТВС	05/04/2023
Blairbeth & Spittal	ТВС	06/04/2023
Bosfield Place Sheltered Housing Complex	TBC	07/04/2023
Brackenridge Road, Blackwood	TBC	08/04/2023
Calderwood Multi-Storeys Heating Replacement	TBC	09/04/2023
Camelon Crescent, Blantyre	TBC	10/04/2023
Camnethan Street, Stonehouse	TBC	11/04/2023
Carbon Reduction - Climate Change Works	TBC	12/04/2023
Contract Consultancy in support of CorVu Software (Council¿s Performance Management System)	TBC	12/04/2023
CEEF 22-23	TBC	13/04/2023
Churchill Crescent Bothwell	TBC	14/04/2023
Clyde, Calder & White Cart Towers, EK - Internal Decoration and Flooring HOD010360	ТВС	15/04/2023
Clydesdale Homelessness Facility	ТВС	16/04/2023
Davaar Sheltered Housing	ТВС	17/04/2023
Donaldson Road Area, Burnbank	ТВС	18/04/2023
Dunlop, Lister & Fraser River Tower - EM Lighting	ТВС	19/04/2023

Project	Estimated value £	Estimated award date
East Kilbride Package 98	ТВС	20/04/2023
Eddlewood Deck Access Blocks Phase 1	ТВС	21/04/2023
Energy Efficiency Framework for Consultancy	ТВС	22/04/2023
Farmecross, Rutherglen	ТВС	23/04/2023
Fernbrae Avenue, Rutherglen	ТВС	24/04/2023
Fire Risk Assessment - Remedial Works - Multi Stories	ТВС	25/04/2023
Industrial Washing Machine and Maintenance Contract	50,000	26/04/2023
Fire Risk Assessment - Remedial Works - Non Housing	ТВС	26/04/2023
George Court area, Burnbank	ТВС	27/04/2023
Green Belt Review	TBC	29/04/2023
Repave Contract	3,000,000	30/04/2023
Headhouse Court Sheltered Housing	TBC	30/04/2023
High School Expansion - City Deal Funded - 4 Schools	TBC	01/05/2023
Installation of CCTV In Lifts Within Multi Storey Blocks	TBC	02/05/2023
Kilncroft Terrace Douglas (9 Blocks)	TBC	03/05/2023
Kirkton Place, East Mains, East Kilbride	TBC	04/05/2023
Lifecycle Programme for Primary Schools (20+ Projects)	TBC	07/05/2023
Lindsay House Replacement Project	TBC	08/05/2023
Lock Up Refurbishment Various	ТВС	09/05/2023
West of Scotland Weather Partnership	8,500,000	15/05/2023
Margaretvale Sheltered Housing Complex	ТВС	15/05/2023
May Gardens Sheltered Housing	ТВС	16/05/2023
McLean Gardens Sheltered Housing Complex	ТВС	17/05/2023

Project	Estimated value £	Estimated award date
Mechanical Engineering - Housing and non Housing Projects	ТВС	18/05/2023
Meikle Earnock, Hamilton	ТВС	20/05/2023
Mill Court, Rutherglen	ТВС	21/05/2023
New Footpath inc Lighting - Glengonnar Crescent, Abington	TBC	22/05/2023
One-off Roofing Works	ТВС	24/05/2023
Patrickholm Avenue, Stonehouse	ТВС	25/05/2023
Play Sufficiency Assessment	ТВС	26/05/2023
Prioritised Investment Fund	TBC	27/05/2023
Professional Services Framework for Consultancy	ТВС	28/05/2023
Public CCTV - BT Resign Contract	TBC	29/05/2023
Cashless Parking	100,000	30/05/2023
Renewal of Communal Heating System - Various	ТВС	30/05/2023
Provision of Independent Advice and Support for tenants in South Lanarkshire	300,000	31/05/2023
Postal Goods and ServicesHybrid Mail - Offsite Solution	3,000,000	31/05/2023
Postal Services: Physical and Hybrid Mail	200,000	02/06/2023
Resurface footpaths at 1-3 Liddoch Way	ТВС	02/06/2023
Resurfacing Paths - Glenafeoch Road Carluke	ТВС	03/06/2023
Review of capacity for renewable development (in particular windfarms)	ТВС	04/06/2023
Rorison Place, Ashgill	ТВС	05/06/2023
Rosebank Tower Cambuslang - Retaining Wall HOD011809	ТВС	06/06/2023
Springhall Phases 3 & 4 (5 Blocks)	ТВС	07/06/2023
Springhall Phases 5 and 6	ТВС	08/06/2023
Maintenance of Council Structures Framework	2,000,000	09/06/2023

Project	Estimated value £	Estimated award date
St Leonards Crosswall	ТВС	09/06/2023
Sturtherhill Phases 1 -4	ТВС	10/06/2023
Sustainability Fund - Feasibility Projects	ТВС	14/06/2023
Travelling Persons Sites	ТВС	15/06/2023
Udston Fabric works Phase 4	ТВС	16/06/2023
Udston Phase 2 and 3	ТВС	17/06/2023
Universal Free School Meals - 5 Priority Projects - Kitchen Extensions to Primaries	ТВС	18/06/2023
Various Blocks SLC Wide - Close Painting HOD011080	ТВС	19/06/2023
Various Multi Storey Blocks	ТВС	20/06/2023
Video Entry Systems	ТВС	21/06/2023
Warden Call Systems	ТВС	22/06/2023
Westwood Square, East Kilbride - Environmental Improvements HOD011359	ТВС	23/06/2023
Wingate Park	ТВС	24/06/2023
Wyler Tower - EM Lighting	ТВС	25/06/2023
Hamilton CGA: FBC 6: Woodfoot Rd, Gateside St and Strathaven Rd Junctions	ТВС	26/06/2023
Supply and Delivery of Specialised Roads Cleaning Materials	50,000	30/06/2023
Provision of ICT Managed Security	300,000	30/06/2023
New Social Work Information System	1,700,000	30/06/2023
Salt for Winter Maintenance (Ref 29 17) Lot 2 (Bulk Delivery of Rock Salt to Depots	2,000,000	30/06/2023
Learning and development online system: Clyde Valley lead	500,000	31/07/2023
Reward and Recognition Voucher Scheme	200,000	11/08/2023
Supply and Delivery of Specialist Digital Paper	200,000	31/08/2023
Home Care Workforce Scheduling	2,000,000	02/09/2023

Project	Estimated value £	Estimated award date
Supply and Delivery of UPVC Materials	100,000	30/09/2023
Supply of Fixings	100,000	30/09/2023
Supply of Sealants	100,000	30/09/2023
Publishing, Print, Design and Associated Services	400,000	30/09/2023
Supply, Implementation and Support of an Enterprise Mobile Technology Solution -Software solution	637,665	30/09/2023
Homeowners Building Insurance (Right to Buy)	4,000,000	30/09/2023
Supply, Delivery, Installation and Maintenance of Water Coolers / Mains Fed Coolers	TBC	30/09/2023
Framework for Removals, Storage and Disposals - Lot 2 Commercial	120,000	07/10/2023
Landscape Development, Play, Recreation and Associated Infrastructure Framework	12,000,000	07/10/2023
Supply and Support of Fixed Line Telephony Services (Lines and Calls)	2,598,209	10/10/2023
Maintenance of Public Space and Property Based CCTV Systems	ТВС	23/10/2023
Ground Investigation Framework	2,000,000	31/10/2023
In House Fuel Management System	100,000	30/11/2023
Supply, Delivery, Installation and Maintenance of the Corporate Multi Functional Device Hardware Fleet	1,393,625	31/12/2023
Maintenance, Storage, Erection and Dismantling of Festive Lighting	1,200,000	06/01/2024
Supply, Install and Maintenance of Standalone Small Telephone Systems and Ancillary Telephony Equipment	500,000	31/01/2024
Insurance Brokerage services	200,000	28/02/2024
Point to Point 100mb full duplex	50,000	31/03/2024
Legal Services Providers Framework	100,000	31/03/2024
WQ Management Services Including Legionella	100,000	31/03/2024
Travel Insurance	120,000	31/03/2024
Sewage Pump Maintenance	150,000	31/03/2024
Loss Adjusting Serrvices	200,000	31/03/2024

Project	Estimated value £	Estimated award date	
Supply and Support of Fleet Management System	300,000	31/03/2024	
Supply, Implementation and Support of Fleet Management System	1,400,000	31/03/2024	
Utilities - Electricity	12,500,000	31/03/2024	
Fuel Cards and Associated Services	TBC	31/03/2024	
Gas Safety Management Audits	TBC	31/03/2024	
Hosted energy management software	TBC	31/03/2024	
Meter Administration Services (Street Lighting)	TBC	31/03/2024	
Double Glazed Units Supply and Delivery 2024	1,000,000	01/04/2024	
Supply & Delivery of Groceries and Provisions	4,000,000	30/04/2024	
Electrical Management Audits 2021-24	50,000	16/05/2024	
Framework for the provision of Passenger Transport Services (ASN) 2020	16,000,000	30/06/2024	
Care at Home Procured Service Arrangement	220,000,000	30/06/2024	
Provision of Literacy, Numeracy, Health and Wellbeing Educational Assessment Resources	50,000	31/07/2024	
Online Benefits Calculator	100,000	31/07/2024	
Provision of a Sundry Debtors System	100,000	03/08/2024	
Hamilton Community Growth Area Business Case	70,000	30/09/2024	
Newton Community Growth Area Business Case	70,000	30/09/2024	
Taxi - Behavioural Units & Early Learning Centres	100,000	31/10/2024	
Maintenance of Power Wash Systems	ТВС	31/10/2024	
Provision of vehicle inspection services	ТВС	31/10/2024	



## Report

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Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: Procurement Strategy – Update

#### 1. Purpose of Report

- 1.1. The purpose of the report is to:-
  - provide an update on progress in the Procurement Strategy Action Plan to March 2022
  - present the annual review of the Procurement Strategy for 2022/2023
  - ♦ present the Procurement Strategy Action Plan for 2022/2023

#### 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):-
  - (1) that the content of the report be noted

#### 3. Background

- 3.1. The Council's Procurement Strategy 2020 to 2023 was approved by Executive Committee on 13 May 2020 and an update on progress with the Strategy Action Plan to September 2021 was noted by Finance and Corporate Resources Committee on 9 February 2022. 2022/2023 will be the final year of the current Procurement Strategy, with a full Strategy review required from 2023/2024 onwards.
- 3.2. In accordance with the Procurement Reform (Scotland) Act 2014, the Council must carry out an annual review of the Procurement Strategy. Progress on the delivery of the associated action plan is also reported at 6 monthly intervals to Finance and Corporate Resources Committee.

#### 4. Procurement Strategy and Action Plan Update 2021/2022

- 4.1. The Procurement Strategy includes 7 key strategic objectives, which linked to key outcomes for the Procurement Service. An update on each of these objectives and evidence of progress in working towards these outcomes is included in Appendix 1 with highlights included below:-
  - ♦ implementation of new Fair Work First criteria for appropriate contracts by March 2022
  - ♦ delivery of payment of Living Wage in all Social Care contracts, uplifted in April and December 2021
  - changes to Council Standing Orders on Contracts to extend Quick Quote arrangements with increased scope for local engagement under Community Wealth Building Strategy

- joint project with Sustainable Procurement Scotland to develop our prioritisation and sustainability tools and completion of the first draft of the Sustainable Prioritisation tool by March 2022
- 4.2. The Procurement Strategy Action Plan included specific projects for 2021/2022, in support of our strategic objectives. An update on progress across each of the actions to the end of March 2021 is provided in Appendix 2.
- 4.3. A total of 21 actions were included in the action plan for 2021/2022 and progress is summarised in the table below:

Category	Number	Comment
On hold	3	Action no longer scheduled for 2020/2021. Will be considered for inclusion in future year action plans.
Red	8	Action not completed within timescale, will be carried forward to 2022/2023.
Complete	10	Completed within timescale.
Total	21	

4.4. Supporting the Council's response to and recovery from COVID-19 continued to impact on the allocation of resources to Procurement's strategic objectives during 2021/2022. This included contract management, supplier relief and sourcing for unplanned requirements and latterly, supporting services to re-mobilise, including retendering for projects abandoned during the pandemic. Significant challenges with recruitment also impacted delivery in 2021/2022 and the relative inexperience of some of the team will continue to have an impact throughout 2022/2023.

#### 5. Procurement Strategy 2020/2023 Review

- 5.1. The Council is required to review the Procurement Strategy annually and this is the second annual review of the Procurement Strategy 2020/2023. The updated Strategy is included in Appendix 3.
- 5.2. The key strategic objectives, listed below, have been reviewed and updated to reflect current priorities and emerging issues:-
  - ♦ Compliance
  - Value for Money
  - ♦ Collaboration
  - ♦ Contract and Supplier Management
  - ♦ Fair Work First
  - ♦ Sustainable and Ethical
  - Community Wealth Building
- 5.3. A number of strategic objectives have been expanded during this review period, including:-
  - updating Fair Work Practices to recognise Scottish Government's new Fair Work First standards
  - supporting the Council's contract management approach, in recognition of challenging supply markets and inflationary pressures
  - requiring supply chain transparency from contracts extended to include sanctioned countries and individuals

 working towards implementation of Oracle Fusion to transform the Council's Procure to Pay process

#### 6. Procurement Strategy Action Plan 2022/2023

- 6.1. Appendix 4 details the Procurement Strategy Action Plan proposed for 2022/2023.
- 6.2. These specific actions contribute towards the achievement of the procurement strategic objectives and include a focus on Sustainable and Ethical procurement and Community Wealth Building, reflecting the Council's wider strategic objectives in this area.
- 6.3. The action plan also recognises the ongoing focus on supplier and contract management requirements following EU Exit and recovery from COVID-19, as wider economic and inflationary pressures impact on the Council's contracts throughout 2022 and beyond.
- 6.4. Three of the actions on hold will be considered for future year action plans and this reflects the need to prioritise given the wider demands on the service.

#### 7. Employee Implications

7.1. There are no employee implications.

#### 8. Financial Implications

8.1. There are no direct financial implications associated with this report.

#### 9. Climate Change, Sustainability and Environmental Implications

9.1. The Procurement Service are working with the Scottish Government's Sustainable Toolkit, which aims to embed sustainable procurement into the Council's procurement processes and monitors progress in achieving the Sustainable Procurement Duty, including Climate Change objectives.

#### 10. Other Implications

10.1. The Procurement Reform (Scotland) Act 2014 requires any public organisation, which has an estimated total annual value of regulated procurement spend of £5 million or more, to prepare and publish a Procurement Strategy. An organisation must also review its Procurement Strategy annually and make such revisions as it considers appropriate for the purposes of the Act. The risk of non-compliance is mitigated by the proposals in this report.

#### 11. Equality Impact Assessment and Consultation Arrangements

- 11.1. There is no requirement to carry out an equality impact assessment in terms of the proposals contained within this report.
- 11.2. Consultation on the revised Procurement Strategy and Procurement Strategy Action Plan for 2022/2023 has been carried out with the Procurement Network and all Resource Heads of Service.

## Paul Manning Executive Director (Finance and Corporate Resources)

5 August 2022

#### Link(s) to Council Values/Priorities/Outcomes

♦ Accountable, effective, efficient and transparent

#### **Previous References**

- ♦ Procurement Strategy 2020 to 2023, Executive Committee 13 May 2020
- ◆ Procurement Strategy 2021/2022 update to September 2021, Finance and Corporate Resources Committee, 9 February 2022

#### **List of Background Papers**

♦ None

#### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Name: Craig Fergusson, Head of Finance (Transactions)

Ext: 4951 (Tel: 01698 454951)

E-mail: <a href="mailto:craig.fergusson@southlanarkshire.gov.uk">craig.fergusson@southlanarkshire.gov.uk</a>

## **Procurement Strategy 2020/2023 Key Objectives**

Objective	Aim	Outcome	Progress	Assessment of progress
Compliance	Ensure compliance with Procurement Regulations and the Council's Standing Orders on Contracts	Improve compliance and mitigate risk of contract challenge	Procurement continue to monitor compliance with regulations and Standing Orders on Contracts across the Council, as evidenced by  Review of Standing Orders on Contracts for new Council	Satisfactory
Value for Money	To secure Best Value, balancing cost and quality of service and support the Council in achieving budget savings	Improved Value for Money in support of the Council's Financial Strategy	We continue to work with Resources in recognising demand and cost drivers and identifying opportunities through a focused review of procurement spend  Management of price increase requests given inflationary pressures in market	Satisfactory
Collaborative	Identify and influence collaborative opportunities to work with public partners and drive value through the power of public sector procurement	Improved levels of collaborative activity and delivery of efficiencies	We continue to engage with procurement partners to identify collaborative opportunities and influence development of collaborative working, as evidenced by:  • 93% participation in Scotland Excel frameworks  • Increased levels of engagement with Scottish Procurement Alliance, Procurement for Housing and Hub South West	Satisfactory
Contract and Supplier Management	Support Resources to take a proactive approach to contract and supplier management to achieve innovation and value in contract delivery	Ensure suppliers meet contractual obligations, drive improvements in supplier performance and achieve efficiency improvements	We can demonstrate an improved approach to contract and supplier management, as evidenced by:  • Extensive liaison on contract delivery and supplier relief during Covid pandemic and EU Exit	Satisfactory

			<ul> <li>Improved levels of engagement with Social Care providers</li> <li>Support for Resources on supply market shortages related to Covid, EU exit and Ukraine conflict.</li> </ul>	
Fair Work Practices	Work with suppliers to improve Fair Work Practices, including payment of the Living Wage and compliance with Council Charters	Improved Fair Work Practices and Living Wage for those involved in delivery of Council contracts	<ul> <li>We continue to promote Fair Work Practices and payment of the Living Wage, as evidenced by:</li> <li>Annual confirmation of payment of Living Wage in all Social Care contracts, including delivery of additional winter uplift in December 2021</li> <li>Implementation of Fair Work First recommendations from Scottish Government included in all appropriate tenders from April 2022.</li> <li>Review of Scottish Government advice on Living Wage, now</li> </ul>	Satisfactory
Sustainable and Ethical	Secure wider social, economic and environmental benefits through contracts as set out in the Sustainable Procurement Duty	Meet the Sustainable Procurement Duty	awaiting statutory guidance.  Procurement is working with the Scottish Government's sustainable procurement toolkit, supported by Sustainable Procurement Scotland, including:  Use of the Flexible Framework to assess the organisational approach to sustainable procurement and monitor progress.  Completion of the Prioritisation tool to inform the Council's priorities for sustainable outcomes for contracts	Satisfactory

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			<ul> <li>Compliance with Scottish Government guidance on trade with Russia/Belarus.</li> <li>Review of sustainability scoring recommendations for approval early 2022/2023.</li> </ul>	
Community Wealth Building	Support and encourage the local economy to grow sustainably through the effective use of procurement to develop local communities and maximise use of Community Benefits	Ensure the spending power of the Council and Community Benefits contribute towards Community Wealth and achieve National Outcomes	Procurement contributes to the local spend pillar under the Community Wealth Building Strategy, as evidenced by:  • We continue to engage with local suppliers and SMEs to promote contract opportunities and our joint work in this area is continuing with the Supplier Development Programme and Economic Development partners.  • A joint virtual Meet the Buyer event was held with North Lanarkshire Council in November 2021.  • New arrangements to introduce Quick Quotes for works contracts to £2 million and extend the requirement for local bids from two to four approved by Executive Committee in September 2021, with a webinar for local firms held in February 2022.  • Agreed funding for dedicated Community Benefit officer to be recruited in 2022/2023	Satisfactory

## **Procurement Strategy Action Plan 2021/2022**

Action	Strategic Objective	Responsibility	Timescale	Status	Update
Review the sustainability requirements in contracts	Sustainable and Ethical and Community Wealth Building	Procurement	30 November 2021	Red	Proposals are being developed to update the Council's approach to sustainability scoring in contracts. Will be carried forward to 2022/2023. Slippage due to supporting the council's COVID-19 response and recruitment challenges.
Progress the Flexible Framework Sustainability action plan	Sustainable and Ethical	Procurement	31 March 2022	Complete	The Procurement Network meeting in June 2021 focused on sustainability issues. Good progress is being made with Scottish Government Sustainable Procurement Toolkit with draft Prioritisation Framework completed by end March under Scottish Government mentoring arrangements with Sustainable Procurement Scotland.
Preparation of category plans prioritising Social Care, ICT and Construction	Compliance and Sustainable and Ethical	Procurement and Resources	31 March 2022	On hold	Will be considered for inclusion in future year action plans. Slippage due to supporting the council's COVID-19 response and recruitment challenges.
Introduce audit review arrangements as agreed by Corporate Management Team	Compliance	Procurement	31 December 2021	Complete	Internal Audit has implemented a programme of procurement spot checks. Outcomes to be reported in 2022/2023.
Review of operation of Quick Quote	Compliance	Procurement 242	31 December 2021	Complete	Executive Committee September 2021 approved amendments to Standing Orders on Contracts to extend

Action	Strategic Objective	Responsibility	Timescale	Status	Update
					operation of Quick Quote up to £2 million for works contracts: implementation of new arrangements completed. Webinar for local firms held February 2021.
Launch Electronic Contract Management for Early Years and Care at Home contracts	Contract and Supplier Management	Procurement and Resources	31 March 2022	On hold	Will be considered for inclusion in future year action plan. Slippage due to supporting the council's COVID-19 response and recruitment challenges.
Development of Procurement training modules	Compliance	Procurement and Personnel Services	31 March 2022	On hold	Will be considered for inclusion in future year action plan. Slippage due to supporting the council's COVID-19 response and recruitment challenges.
Continue to monitor commodity and pricing pressures following EU Exit	Contract and Supplier Management	Procurement and Resources	31 March 2022	Complete	Procurement continue to monitor challenging pricing and supply chain pressures arising from EU Exit and subsequently, the Ukraine conflict and impact of Russian sanctions, principally in food and construction commodities, with client Resources.
Continue to manage supplier and supply chain impacts arising from COVID-19	Contract and Supplier Management	Procurement and Resources	31 March 2022	Complete	Procurement continue to support client Resources with supply chain issues arising post pandemic and delivery of social care sustainability arrangements for Health and Social Care Partnerships (HSCP).
Develop Benefit Tracking framework	Value for Money	Procurement 243	31 March 2022	Red	Development of a new Benefit Tracking framework is within the scope of the Procured Spend review and a Scotland Excel

Action	Strategic Objective	Responsibility	Timescale	Status	Update
					deliverable. However, priority is to identify revenue budget savings. Will be carried forward to 2022/2023. Slippage due to supporting the Council's COVID-19 response and recruitment challenges.
Support Scotland Excel's savings review project	Value for Money	Procurement and Resources	31 March 2022	Complete	The project is ongoing, with Scotland Excel staff developing savings proposals working with the Procurement team and Resource contract managers.
Establishment of a Community Wealth Building Local Spend working group	Community Wealth Building	Procurement, Economic Development and Supplier Development Programme	30 June 2021	Complete	A local spend working group has been established, with updates provided through the Community Wealth Building Strategy Action Plan to the Commission.
Complete spend and local market analysis to identify opportunities for local growth	Community Wealth Building	Procurement, Economic Development and Supplier Development Programme	30 November 2021	Complete	Local Spend analysis report provided to Community Wealth Building Commission with follow-up actions identified.
Identify common areas of interest with other anchor organisations	Community Wealth Building	Procurement and Economic Development	31 March 2022	Red	NHS completing a self- assessment tool with further discussions to take place. Awaiting confirmation of external participants. Will be carried forward to 2022/2023.
Implementation of Community Benefit monitoring arrangements and assessment of wider resourcing requirements	Community Wealth Building	Procurement and Resources	31 March 2022	Red	Cenefits (CB monitoring software) in place for City Deal contracts and consideration being given to implementation for Council CBs. This action is within the remit of the new

Action	Strategic Objective	Responsibility	Timescale	Status	Update
					Community Benefits officer post and will be re-scheduled for Year 2 of the Community Wealth Building action plan. Will be carried forward to 2022/2023. Slippage due to supporting the council's COVID-19 response and recruitment challenges.
Review the scope of the Community Benefits menu and minimum scoring	Community Wealth Building	Procurement / Employability Team / Community Engagement Team / Resources	31 March 2022	Red	This action is within the remit of the new Community Benefits officer post and will be carried forward to 2022/2023. Slippage due to supporting the council's COVID-19 response and recruitment challenges.
Identify specific community benefits that can be delivered from procurement	Community Wealth Building	Procurement / Community Participation and Engagement / Employability	31 March 2022	Red	The Community Engagement Team have commenced a project on Community Wish-lists and this action will be carried forward to 2022/2023. Slippage due to supporting the council's COVID-19 response and recruitment challenges.
Supplier engagement at national Meet the Buyer event	Community Wealth Building / Sustainable and Ethical	Procurement, Economic Development and Supplier Development Programme	30 June 2021	Complete	The Council participated in the National Meet the Buyer event in June 2021 and a pan Lanarkshire Meet the Real Buyer event was held on 30 November 2021.
Review standing orders on contracts and evaluation criteria to facilitate more local spend	Community Wealth Building	Procurement and Legal Services 245	31 December 2021	Red	Review of Standing Orders on Contracts has approved new Quick Quote arrangements and increased the minimum number of local bidders from two to four.

Action	Strategic Objective	Responsibility	Timescale	Status	Update
Training on public sector procurement and completion of gap analysis on current capability	Community Wealth Building	SDP and Procurement	31 March 2022	Red	Review of contract evaluation criteria to be carried forward to 2022/2023. Slippage due to supporting the council's COVID-19 response and recruitment challenges.  A bespoke event on the changes to Quick Quote processes was delivered in February 2022. Suitable contracts will continue to be identified for bespoke engagement and training events, to be delivered by Supplier Development Programme. Analysis of local
					supplier activity and opportunities using Grow Local has been completed and cascaded to relevant purchasing resources. Gap analysis will be carried forward to 2022/2023. Slippage due to supporting the council's COVID-19 response and recruitment challenges.
Review and implement recommendations from Scottish Government's "Fair Work First" guidance	Fair Work Practices	Procurement	31 July 2021 (Revised March 2022)	Complete	Scottish Government guidance on Fair Work First has been incorporated to Council tendering arrangements within the target timescale.



## **Procurement Strategy**

2020-2023

Reviewed 2022/2023

# Procurement Strategy 2020-2023 Contents

#### Section 1

Introduction by Executive Director of Finance and Corporate Resources

#### Section 2

Purpose and delivery of the Strategy

#### Section 3

National and local context

#### Section 4

Strategic objectives

#### Section 1: Introduction by Executive Director of Finance and Corporate Resources

This Strategy sets out the vision for Council procurement for 2020-2023, demonstrating our commitment to achieving value for money and contributing to national and local priorities.

The Council's vision is to

"improve the quality of life for everyone in South Lanarkshire" and the works, supplies and services procured by the Council have a direct impact on delivery of our services, from social care and educational supplies to new build housing.

The Council's spending power can play a key role in influencing a more prosperous South Lanarkshire, including promoting jobs and growth, fair work practices and driving innovation from our suppliers.

Our aim is to build on achievements delivered by the Council's previous procurement strategies and embed the principles of public procurement: equal treatment, transparency, competition and accountability.

This strategy will be reviewed annually, and our outcomes monitored in the annual procurement report. The strategic objectives will promote best practice in procurement activity across the Council, supporting delivery of high quality, sustainable and efficient services from our suppliers.

I recognise the important contribution from our Procurement Service, including supporting the Council and sustainability of our suppliers during Covid-19 recovery, changes to procurement arrangements following EU Exit and the ongoing challenges in supply markets.

Inflationary pressures are likely to prove significant over the coming months and Procurement will support the council's response in managing the pressure on Resource budgets.

Supporting the Council and our local economy during these economic circumstances will be challenging and our strategic objectives reflect the wider remit for public procurement in responding to the Climate Change Emergency and Community Wealth Building. We will continue to focus on delivery of quality and value for money procured services while supporting local supply chains and quality employment opportunities.

The establishment of a new National Care Service by the end of the parliamentary term is likely to impact the nature of the procurement work undertaken by the council with officers keeping up to date with emerging guidance from Scottish Government. In a broader sense, we will actively contribute to discussions with the SG about the nature and role of any new NCS and the ongoing role of local government.

Paul Manning
Executive Director of Finance and Corporate Resources
South Lanarkshire Council

#### Section 2: Purpose and Delivery of Strategy

Under the Procurement Reform (Scotland) Act 2014, the Council is required to publish a procurement strategy and review the objectives and outcomes annually.

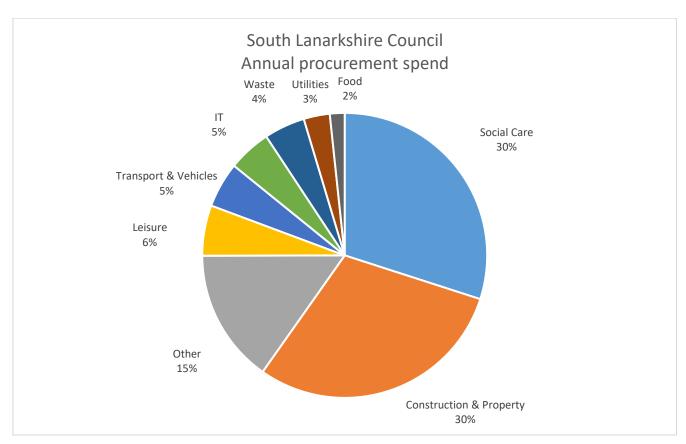
The strategy should establish the Council's strategic approach to procurement, setting out how we will deliver value for money and support delivery of national outcomes and the objectives set out in the Council's strategic plan.

The Council must also demonstrate how we will deliver the wider social, economic and environmental aims of procurement, as required by the sustainable procurement duty, while ensuring compliance with statutory duties and the Council's Standing Orders on Contracts.

The purpose of our procurement strategy is to:

- Set out clear objectives and provide a monitoring framework for reporting on our achievements and outcomes
- Focus on people, processes and systems to deliver an effective and continually improving procurement service

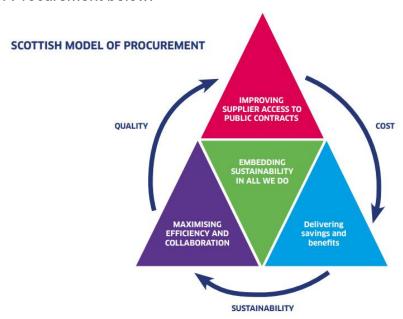
The Council spends in the region of £350m on externally procured goods, supplies and services annually, with significant areas of expenditure including social care (£110m) and construction and property (£110m).



#### **Section 3: National and Local context**

Public sector procurement in Scotland is valued at more than £11 billion per annum and the profile and remit of procurement activity continues to evolve and change.

The overarching aim of public sector procurement continues to be delivery of public value, as set out in the Scottish Model of Procurement below:



The Council operates within the Scottish Government's <u>Procurement Journey</u>, which ensures openness and transparency in our approach and clarity for stakeholders and suppliers.

#### **National Outcomes**

The <u>National Performance Framework</u> sets out how local government can contribute to achievement of <u>National Outcomes</u>. The framework aims to implement sustainable procurement and obliges the Council to consider how procurement will improve society, the economy and environment under the "Sustainable Procurement Duty". The Sustainable Procurement Duty is expected to further develop in accordance with the Climate Change Emergency declared by the Scottish Government.

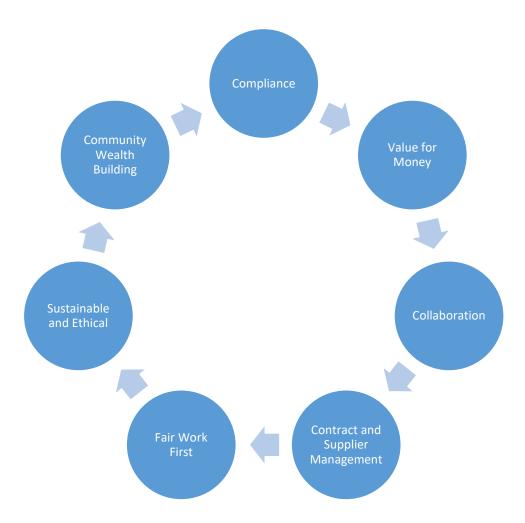
#### **Local Priorities**

The procurement strategy allows the Council to set out how procurement activity will contribute to the Council and Community Planning Partnership's wider priorities and objectives, as set out in the Council plan "Connect". Procurement is at the centre of the Council's Value of being "accountable, effective, efficient and transparent" and contribute to many of the Council's strategic ambitions, including:

- Achieving results through leadership, good governance, and organisational effectiveness
- Promoting economic growth and tackle disadvantage
- · Getting it right for children and young people
- Improving health, care and wellbeing

#### **Section 4: Strategic Objectives**

The Council has identified seven strategic objectives to support the Procurement Strategy. In this section, we set out how we will achieve each objective and what our target outcome will be.



<b>OBJECTIVE 1</b>	Compliance
AIM	Ensure compliance with Procurement Regulations and the Council's Standing Orders on Contracts
How to achieve	Be open and transparent in our approach and monitor awareness of, and compliance, with standards across the Council
	Procurement team members are capable, confident and empowered to support procurement activity across categories. Drive improvement in Procurement Team capability through the Scottish Procurement Competency Framework
	Procurement processes and systems are efficient, cohesive, streamlined and fit for purpose
	Monitor non-contractual spend and work with Resources to improve compliance
	Monitor performance against target of paying invoices within 30 days
	Quarterly meetings of the Council's Procurement Network to develop and review processes to ensure consistent standards council wide
	Aim for continual improvement in Scottish Government's Procurement and Commercial Improvement Programme
	Treatement and Commercial Improvement Tragramme
	Contribute to the Council's Oracle Fusion project to secure
Outcome	improvements in procure to pay processes  Improve compliance and mitigate risk of contract challenge

<b>OBJECTIVE 2</b>	Value for Money
AIM	To secure Best Value, balancing cost and quality of service and support the Council in achieving budget savings
How to achieve	Support Resources in contract management, in recognition of challenging supply markets and inflationary pressures.  Recognise demand and cost drivers and work with Resources in identifying opportunities for efficiencies
	Consider Whole Life Costing approach to embed sustainability in long term value decisions
Outcome	Improved Value for Money in support of the Council's Financial Strategy

<b>OBJECTIVE 3</b>	Collaboration
AIM	Identify and influence collaborative opportunities to work with public partners and drive value through the power of public sector procurement
How to achieve	Engage with procurement partners to identify collaborative opportunities and influence development of collaborative working
Outcome	Improved levels of collaborative activity and delivery of efficiencies

<b>OBJECTIVE 4</b>	Contract and Supplier Management
AIM	Support Resources to take a proactive approach to contract and supplier management to achieve innovation and value in contract delivery
How to achieve	Engage with suppliers to monitor contract performance and drive improvements and efficiencies
	Implement electronic process for contract and supplier management
Outcome	Ensure suppliers meet contractual obligations, drive improvements in supplier performance and achieve efficiency improvements

<b>OBJECTIVE 5</b>	Fair Work First
AIM	Work with suppliers to implement Fair Work First, including payment of the Living Wage and compliance with Council Charters
How to achieve	Embed Fair Work First and Living Wage as standard and monitor compliance with Charters in all relevant contracts.
Outcome	Improved Fair Work Practices and Living Wage for those involved in delivery of Council contracts

<b>OBJECTIVE 6</b>	Sustainable and Ethical				
AIM	Secure wider social, economic and environmental benefits through contracts as set out in the Sustainable Procurement Duty				
How to achieve	Support the Council's response to the Climate Change Emergency by improving environmental outcomes from procurement 254				

	Embed sustainability measures in procurement through use of Scottish Government's Sustainability Toolkit and life cycle costing
	Require supply chain transparency from contractors to ensure appropriate ethical standards, Modern Slavery and sanctioned countries and individuals.
	Work with Police Scotland in prevention of Fraud and Disruption of Serious and Organised Crime
Outcome	Meet the Sustainable Procurement Duty

OBJECTIVE 7	Community Wealth Building
AIM	Support and encourage the local economy to grow sustainably through the effective use of procurement to develop local communities and maximise use of Community Benefits
How to achieve	Expand the capability of local businesses and social enterprises to bid for public sector contracts with support from economic development and procurement teams
	Build on our knowledge of market supply through further analysis of local capacity to identify new opportunities for local business to grow
	Increase levels of pre-market engagement before commissioning to shape the preparation of tender requirements and prepare potential local bidders
	Increase promotion of tender opportunities to local sectors
	Encourage local suppliers to bid for Scotland Excel contract opportunities to increase local business share of collaborative contract spend by all Scottish local authorities
	Work with anchor institutions to explore further opportunities for more local spend
	Maximise our approach to community benefits
	Ensure contractors deliver social investment
	Review procurement practices to deliver more local spend where possible
Outcome	Ensure the spending power of the Council and Community Benefits contribute towards Community Wealth and achieve National Outcomes 255

# Procurement Strategy: Monitoring Framework

Delivery of the procurement strategy will be supported by an annual action plan. Each year the annual plan will be reviewed with new actions identified relevant to delivery of the strategic objectives.

A reporting and monitoring framework ensure high levels of governance surround the delivery of the procurement strategy.

In addition to an annual review of the procurement strategy, the Procurement Service will deliver the following:

- Annual Service Planning exercise: to plan all Procurement activity with Resources for the forthcoming year
- Procurement Update, including Strategic Action Plan, Performance KPIs and High Risk High Value projects: subject to a six monthly update report to the Council's Corporate Management Team
- Quarterly Procurement Updates: summarising progress across procurement activity to Resource Management Teams
- Resource committee reports on Contracts Awarded: every six months in accordance with Standing Orders on Contracts
- Annual Procurement Report: published annually in accordance with legislative requirements and approved by Committee

# **Procurement Strategy Action Plan 2022/2023**

Action	Strategic Objective	Responsibility	Timescale
Sustainable Procurement toolkit progress: update Flexible Framework 6 monthly	Sustainable and Ethical	Procurement	31 March 2023
Sustainable Procurement: complete Prioritisation Framework consultation with Resources and complete pilot Sustainability Test	Sustainable and Ethical	Procurement	30 June 2022
Continue to monitor commodity and pricing pressures following EU Exit, Covid 19 recovery and general economic impacts	Contract and Supplier Management	Procurement and Resources	31 March 2023
Support Scotland Excel's savings review project and consider Benefit Tracking framework	Value for Money	Procurement and Resources	31 March 2023
Implementation of Community Benefit monitoring arrangements and review the scope of the Community Benefits menu. Including scope for Community Wish-lists	Sustainable and Ethical / Community Wealth Building	Procurement / Community Engagement Team / Resources	31 March 2023
Progress the action plan for the Spend Pillar to support the delivery of the objectives of the Community Wealth Building strategy.	Community Wealth Building	Procurement / Economic Development	31 March 2023
Monitor the impact of new Fair Work First framework and monitor Scottish Government guidance on Living Wage	Fair Work First	Procurement	31 March 2023
Monitor implications of introduction of National Care Service on Social Care commissioning arrangements and implement revised contractual arrangements in accordance with SPPN7	Contract and Supplier Management	Procurement and HandSCP	31 March 2023
Support Oracle Fusion project to transform Procure to Pay systems	Compliance	Procurement	31 March 2023



# Report

21

Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: Notification of Contracts Awarded: 1 October to

31 March 2022

#### 1. Purpose of Report

1.1. The purpose of the report is to:-

 provide notification to Committee, in accordance with Standing Orders on Contracts, of contracts awarded by Finance and Corporate Resources during the period 1 October 2021 to 31 March 2022

# 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):-
  - (1) that details of the contracts awarded be noted.

# 3. Background

3.1. It is a requirement of Clauses 21.8 and 22.5 of the Standing Orders on Contracts that details of the acceptance of all tenders above £50,000 be reported retrospectively to the relevant Committee for noting, other than those under Clause 21.3 where the award is not the lowest in a price only tender, or costs exceed the approved financial provision. In these instances, a report is submitted to the appropriate Committee and subsequent authority to award is granted by that Committee.

#### 4. Contract Awards

4.1. Contracts awarded for the period 1 October 2021 to 31 March 2022, on the basis of lowest offer and/or most economically advantageous offer submitted, is provided at Appendix 1.

## 5. Employee Implications

5.1. Contracts management, including performance appraisal, will be undertaken by both the main service user and the Procurement Team.

#### 6. Financial Implications

6.1. Appropriate budgetary provision is available for each of the contracts awarded.

#### 7. Climate Change, Sustainability and Environmental Implications

7.1. There are no Climate Change, Sustainability and Environmental Implications arising from the information presented in this report.

#### 8. Other Implications

8.1. There are no direct risks or implications for sustainability in terms of the information contained in this report.

# 9. Equality Impact Assessment and Consultation Arrangements

- 9.1. This report does not introduce a new policy, function or strategy nor recommend a change to an existing policy, function or strategy and, therefore, no impact assessment is required.
- 9.2. There is also no requirement to undertake any consultation in terms of the information contained in this report.

# Paul Manning Executive Director (Finance and Corporate Resources)

9 August 2022

# Link(s) to Council Values/Priorities/Outcomes

◆ Accountable, effective, efficient and transparent

#### **Previous Reference**

♦ Finance and Corporate Resources Committee, 9 February 2022

# **List of Background Papers**

Standing Orders on Contracts

#### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Emma Smith, Corporate Procurement and Transactions Manager

Ext: 5329 (Tel: 01698 455329)

E-mail: emma.smith@southlanarkshire.gov.uk

# Appendix 1

# **Finance and Corporate Resources**

# Contracts Awarded by Finance and Corporate Resources over £50,000 in value

Contractor	Contract Reference	Value of Contract Awarded	Date of Award	Brief Description	Contract Period
				Provision of Physiotherapy	01/03/2022
Physicare	SLC/PS/FINCOR/20/062	£400,000.00	08//02/2022	Services	28/02/2023
Impact Arts (Projects) Limited					
Right Options Partners Ltd					
Routes To Work South					
Standguide Ltd					
NHS Lanarkshire (Salus)					
Tigers STA Ltd					
Enable Scotland					
Experiential Play Ltd					
Gtg Training	SLC/PS/FINCOR/20/114			Training and Employability	31/01/2022
New College Lanarkshire	FW	£28,000,000.00	31/01/2022	Framework	-
Next Generation Training Ltd					30/01/2026
Peopleplus Group Ltd	_				
Qualitas International					
Skills Exchange Scio					
Street League					
The Skills Network Ltd					
Verg (Vocational Education Resource Group) Ltd					
Access To Industry Ltd					

Contractor	Contract Reference	Value of Contract Awarded	Date of Award	Brief Description	Contract Period
Maximus UK Services Ltd					
SCVO (Scottish Council for Voluntary Organisations)					
South Lanarkshire College					
Princes Trust					
The Salvation Army Trustee Company					
Triage Central Limited					
South Lanarkshire College	SLC/PS/FINCOR/20/114 MC	£189,899.00	27/01/2022	ACE Rural - Access Choices & Employability	01/04/2022 - 31/03/2023
Poval Pank of Scatland	SLC/PS/FINCOR/20/170	£440 313 00	18/10/2021	Panking convices	01/04/2022 - 31/03/2029
Royal Bank of Scotland	3LC/P3/FINCOR/20/170	£440,313.00	10/10/2021	Banking services	28/01/2022
Softcat PLC	SLC/PS/FINCOR/21/014	£50,650.00	27/01/2022	VMWare Workspace ONE Advanced Licences 2022-2023	- 27/01/2023
Pure Audio Visual Ltd	SLC/PS/FINCOR/21/043	£400,000.00	02/02/2022	Supply, Installation, Support and Maintenance of AV Equipment	07/02/2022 - 06/02/2027
		, , , , , , , , , , , , , , , , , , ,			28/02/2022
Evolutionary Systems Comp Ltd	SLC/PS/FINCOR/21/089	£3,373,460.00	25/02/2022	Oracle Fusion SI partner	27/09/2023 01/04/2022
Parentpay Ltd	SLC/PS/FINCOR/21/097	£447,112.00	28/03/2022	Online School Payments System	- 31/03/2027
A.M.1. Consulting Ltd	SLC/PS/FINCOR/21/099b	£333,000.00	11/03/2022	Oracle Fusion Implementation Programme Management	24/01/2022 - 27/09/2023
South Lanarkshire College	SLC/PS/FINCOR/21/106	£150,000.00	29/11/2021	Rural Academy	01/10/2021

Contractor	Contract Reference	Value of Contract Awarded	Date of Award	Brief Description	Contract Period
					-
					31/03/2022
					01/12/2021
				Long Term Unemployed	-
SCVO	SLC/PS/FINCOR/21/107	£405,000.00	22/12/2021	Programme	31/03/2022
				Enhanced Volunteering and	
				placement programme for	01/12/2021 -
SCVO	SLC/PS/FINCOR/21/108	£320,000.00	22/12/2021	Youth Guarantee	31/03/2022
				ArcGIS Licences and	01/04/2022 -
ESRI (UK) Ltd	SLC/PS/FINCOR/21/112	£178,155.28	30/03/2022	Maintenance	31/03/2025
				Security Services for Council	01/04/2022 -
Securigroup Services Ltd	SLC/PS/FINCOR/21/134	£118,231.25	08/03/2022	Offices	30/09/2022
					01/04/2022 -
Risk Management Partners Ltd	SLC/PS/FINCOR/21/139	£59,357.75	31/03/2022	Travel Insurance	31/03/2024

# Contract Extensions over £50,000 in value

Contractor	CRN	Value of Contract Awarded	Date of Extension	Brief Description	Contract Extension period
Canon UK Ltd	SLC/PS/FINCOR/15/013	£664,198.40	03/02/2021	Provision of Managed Print Service for the South Lanarkshire Council Corporate Print Section	31/12/2021 - 31/12/2023 31/03/2022
Aon UK Ltd	SLC/PS/FINCOR/16/098	£95,000.00	22/02/2022	Insurance broking services	31/03/2024 31/03/2022
Civica UK Ltd	SLC/PS/FINCOR/15/058	£138,113.00	14/10/2021	Supply, Implementation and Support of the Tranman Fleet Management System	31/03/2022
Canon UK Ltd	SLC/PS/FINCOR/15/076	£5,600,000.00	06/02/2022	Supply, Delivery, Installation and Maintenance of the Corporate Multi-Functional Device Hardware Fleet Incorporating Maintenance of a Print Management Software Platform.	05/02/2022 - 05/08/2022
Aps Group (Scotland) Ltd	SLC/PS/FINCOR/18/167	£60,000.00	04/02/2022	Blue Badge Printing and Fulfilment Services	04/02/2022 - 04/02/2023
Burness Paull Ledingham	SLC/PS/FINCOR/18/146				
Chalmers LLP Mitchells Roberton	SLC/PS/FINCOR/18/146 SLC/PS/FINCOR/18/146	£100,000.00	31/03/2022	Legal Services Providers Framework	31/03/2022 -
Morisons Solicitors	SLC/PS/FINCOR/18/146				31/03/2024
TC Young Solicitors	SLC/PS/FINCOR/18/146				31/03/2022
Aero Healthcare	SLC/PS/FINCOR/18/114	£240,000.00	25/03/2022	Mini Competition for the Supply and Delivery of First Aid Materials	31/03/2023

Contractor	CRN	Value of Contract Awarded	Date of Extension	Brief Description	Contract Extension period
					31/03/2022
EDF Energy		04.4.000.000.00	00/04/0000	Heller Flackiste.	-
Customers Plc	SLC/PS/FINCOR/18/116	£14,000,000.00	02/04/2020	Utilities - Electricity	31/03/2024
					31/03/2022
					-
SCVO	SLC/PS/FINCOR/21/107	£405,000.00	23/02/2022	Long Term Unemployed Programme	31/12/2022
					31/03/2022
				Enhanced Volunteering and placement	-
SCVO	SLC/PS/FINCOR/21/108	£320,000.00	21/02/2022	programme for Youth Guarantee	31/12/2022
		,			31/03/2022
				ConSol Annual Maintenance and Technical	-
Fujitsu Services	SLC/PS/FINCOR/20/226	£362,883.08	24/02/2022	Support	31/03/2023
Voluntary Action		,			31/03/2022
South					-
Lanarkshire	SLC/PS/FINCOR/20/197	£400,000.00	31/03/2022	Youth Guarantee Service	31/03/2023



# Report

22

Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: Early Retirement, Voluntary Severance and Switch 2

# 1. Purpose of Report

- 1.1. The purpose of the report is to:-
  - ◆ advise on early retirements, voluntary severances, re-employment of early retirees and re-deployments during the period 1 October 2021 to 31 March 2022

#### 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):
  - that the early retirements, voluntary severances, re-employment of early retirees, and redeployment of employees on the Switch 2 register during the period 1 October 2021 to 31 March 2022 be noted.

## 3. Background

3.1. The Council analyses the number and associated costs of employees being released through early retirement and voluntary severance. This forms part of the ongoing monitoring process derived from the Audit Scotland report "Bye now pay later". This report provides information on the Council's position for the 6-month period 1 October 2021 to 31 March 2022.

#### 4. Current Position

# Early Retirements (Efficiency of the Service/Voluntary Redundancy) and Voluntary Severance

4.1. During the period, no early retirements on the grounds of efficiency of the service; voluntary redundancy or voluntary severance were granted. This represents no change compared to the previous 6-month period.

4.2. Annual Trend Analysis

Annual	1/4/16-	1/4/17-	1/4/18-	1/4/19-	1/4/20-	1/4/21-
Period	31/3/17	31/3/18	31/3/19	31/3/20	31/3/21	31/3/22
No. of Early Retirements/ Voluntary Severances	4	12	0	1	0	0

4.2.1 The table above shows the annual trend analysis of early exits granted due to efficiency of the service; voluntary redundancy or voluntary severance; and shows that there has been no change compared to the previous year.

#### 5. Early Retirements – III Health

5.1. In terms of early retirement on the grounds of ill-health, there are no capitalisation costs to the Council. During the 6-month period, the following ill-health retirements were approved:

Resource	No. of Early Retirements on ill health grounds
Community and Enterprise/ Finance and Corporate *	13
Education	4
Social Work/Housing and Technical	8
Total	25

<sup>\*</sup> In terms of data protection, Resources with fewer than 2 employees have been merged

- 5.2. The Local Government Pension Scheme (LGPS) regulations allow for 2 tiers of ill health retirement in situations where the member's ill-health or infirmity of mind or body renders them permanently incapable of discharging efficiently the duties of their current employment. Tier 1 relates to members with no reasonable prospect of obtaining gainful employment before their state pension age. Tier 2 relates to members with a reasonable prospect of obtaining gainful employment before their state pension age.
- 5.3. During the 6-month period, 25 of the 30 ill health retirement requests made, were granted under the provisions of tier 1 and tier 2 of the Local Government and Scottish Teachers' Pension Schemes. Five applications resulted in no award being granted.

5.4. Annual Trend Analysis

Annual	1/4/17-	1/4/18-	1/4/19-	1/4/20-	1/4/21-
Period	31/3/18	31/3/19	31/3/20	31/3/21	31/3/22
No. of ill-health retirements	37	46	37	43	46

5.4.1. During the period 1 April 2021 to 31 March 2022, the number of ill health retirements granted increased by 3 compared to the previous year. This increase is due to the number of employees with serious medical conditions who met the criteria for ill health retirement.

# 6. Re-employment of Early Retirees

6.1. The re-employment of those who have been granted early retirement is monitored and approved centrally within Personnel Services. During the 6-month period, no requests for re-employment were made and this represents no change when compared to the previous 6-month period.

#### 7. Switch 2

7.1. Switch 2 is monitored and approved centrally within Personnel Services. During the 6-month period, 32 employees were redeployed to suitable alternative posts within the Council as follows:-

Resource	No. of employees	No. of modern apprentices	Total
Community and Enterprise /Finance and Corporate /Education*	24	0	24
Housing and Technical	4	0	4
Social Work	4	0	4
TOTALS	32	0	32

<sup>\*</sup> In terms of data protection, Resources with fewer than 2 employees have been merged.

7.2. This is a decrease of 26 compared to the previous 6-month period. Of the 32 employees redeployed, 23 were placed into permanent roles and 9 into fixed term roles. In line with the Switch 2 policy, employees placed on a fixed term basis will be matched to permanent posts as they become available.

7.3. Annual Trend Analysis

Annual	1/04/17–	1/4/18 –	1/4/19–	1/4/20-	1/4/21-
Period	31/03/18	31/03/19	31/3/20	30/09/21	30/09/22
No. of Switch 2 matches	102	71	47	43	90

7.4. During the period 1 April 2021 to 31 March 2022, the number of employees redeployed increased by 47 compared to the previous year, this is due to a number of ongoing service reviews across the organisation.

#### 8. Flexible Retirement

- 8.1. The approval of those who have been granted flexible retirement is monitored centrally within Personnel Services. During the 6-month period, 53 requests were approved as detailed below with no cost to the Council.
- 8.2. Included in these figures are phased retirement and winding down applications from teachers. (These options are available to teachers within the SPPA guidelines and are similar to the LGPS flexible retirement scheme.)

Resource	No. of Flexible Retirements	No. of Phased Retirements/ Winding Down
Community and Enterprise	10	
Education	4	3
Finance and Corporate	4	
Housing and Technical	14	
Social Work	18	
Total	5	<b>i</b> 3

- 8.3. During the 6-month period, the average age of employees granted flexible retirement was 62 years, and this is comparable with the previous 6 month period
- 8.4. Flexible retirement refusals are monitored centrally within Personnel Services, Finance and Corporate Resources and no requests were declined during this period.

8.5. Annual Trend Analysis

Annual	1/4/17-	1/4/18 -	1/4/19 -	1/4/20 -	1/4/21-
Period	31/3/18	31/3/19	31/3/20	31/3/21	31/3/22
No. of Flexible Retirements	159	141	159	125	126

8.6 During the period 1 April 2021 to 31 March 2022, the number of employees granted flexible retirement increased by 1 compared to the previous year.

#### 9. Employee Implications

9.1. In respect of those employees refused ill-health retirement, incapability dismissals may have been considered.

# 10. Financial Implications

10.1. There were no leavers in the period 1 October 2021 to 31 March 2022 for which early retirement/severance costs were incurred.

# 11. Climate Change, Sustainability and Environmental Implications

11.1 There are no climate change, sustainability or environmental implications.

# 12. Other Implications

12.1. The early release of employees across the Council must be properly managed to minimise the risk of adversely impacting service levels through the loss of vital skills and experience. In accordance with agreed policies, the redeployment of employees through the Switch 2 process continues to be considered as a matter of priority.

#### 13. Equality Impact Assessment and Consultation Arrangements

- 13.1 This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and, therefore, no impact assessment is required.
- 13.2. All releases were in line with agreed policies and procedures therefore no further consultation was required.

# Paul Manning Executive Director (Finance and Corporate Resources)

5 August 2022

## Link(s) to Council Values/Priorities/Outcomes

- ♦ Excellent Employer
- Accountable, Effective, Efficient and Transparent

#### **Previous References**

◆ Finance and Corporate Resources Committee, 10 November 2021

# **List of Background Papers**

♦ None

# **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Lorraine Brown, Personnel Officer Ext: 4001 (Tel: 01698 454001)

E-mail: Lorraine.brown@southlanarkshire.gov.uk



# Report

23

Report to: Finance and Corporate Resources Committee

Date of Meeting: **7 September 2022** 

Report by: Executive Director (Finance and Corporate Resources)

Subject: Safety at Sports Grounds – Re-issue of General Safety

**Certificate for New Douglas Park** 

# 1. Purpose of Report

1.1. The purpose of the report is to:-

 advise of the action taken, in terms of Standing Order No 37(c) because of the timescales involved, to re-issue the reviewed General Safety Certificate for the North and West Stands, Hamilton Academical Football Club, New Douglas Park, Cadzow Avenue, Hamilton

# 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):
  - that the action taken, in terms of Standing Order No 37(c) by the Executive Director (Finance and Corporate Resources), in consultation with the Chair and an ex officio member, to re-issue the General Safety Certificate for the North and West Stands, Hamilton Academical Football Club, New Douglas Park, Cadzow Avenue, Hamilton, be noted.

# 3. Background

- 3.1. In terms of the Fire Safety and Safety of Places of Sport Act 1987, a General Safety Certificate is required for a stand at a sports ground which can accommodate at least 500 spectators under cover to view the activities at the ground. A stand which falls within this classification is referred to as a "regulated stand". New Douglas Park had previously been identified as a sports ground with regulated stands.
- 3.2. The revised format of the General Safety Certificates for the North and West Stands at New Douglas Park was approved by this Committee at its meeting on 11 December 2013. A single Certificate, in the same format, covering both Stands was approved by this Committee at its meeting held on 10 November 2021. The Certificate requires to be reviewed and re-issued annually.

#### 4. Re-issue of the General Safety Certificate

- 4.1. At the annual safety inspection which took place on 16 June 2022, the North and West Stands at New Douglas Park were found to be well maintained and the Council's Planning and Economic Development Service was satisfied as to the condition of the primary structural elements of both the North and West Stands.
- 4.2. All of the relevant inspection certificates and test records were available for inspection with the exception of the certificate for the water storage system which had since been provided by stadium management.

- 4.3. The engineer's structural inspection report had not identified any apparent structural defects. A number of observations had been made on minor defects and the Stadium Manager had made a commitment to action the items within 6 weeks of the date of the inspection.
- 4.4. A small number of additional actions and housekeeping issues had been identified during the inspection which were to be completed as soon as practicable, or within specified timescales, as agreed with the Stadium Manager.
- 4.5. Stadium management have since provided updates indicating that the defects identified in the engineer's structural inspection report have been addressed and the other actions identified during the inspection have been completed.
- 4.6. Stadium management and the South Lanarkshire Sports Grounds Safety Advisory Group had reviewed the General Safety Certificate and the safety management arrangements at New Douglas Park and the following changes had been made to the Certificate:-
  - name of the sports ground has reverted to New Douglas Park (previously Foys Stadium)
  - Certificate now refers to all persons/people as opposed to spectators
  - details of 2 additional and suitably qualified Deputy Safety Officers have been included
  - the capacities detailed at appendix 2 now include spectators and others present (players/officials/staff/contractors/other essential personnel)
- 4.7. Clyde Football Club will play their home games at New Douglas Park during the 2022/2023 season and the Operations Manual, included as an appendix to the General Safety Certificate, has been amended by stadium management to reflect this.
- 4.8. The Executive Director (Finance and Corporate Resources), in consultation with the Chair and an ex officio member, approved the reviewed General Safety Certificate for the North and West Stands at New Douglas Park to allow it to be re-issued prior to the start of the 2022/2023 football season which commenced on 30 July 2022.

## 5. Employee Implications

5.1. None.

## 6. Financial Implications

6.1. The Council is authorised by regulations to charge fees for work reasonably done as a result of an application for the issue, amendment, replacement, transfer or cancellation of a safety certificate.

## 7. Climate Change, Sustainability and Environmental Implications

7.1. There are no climate change, sustainability or environmental implications arising from the information presented in this report.

# 8. Other Implications

8.1. There is a risk to the Council as the body responsible for administering safety certificates for sports grounds that any incident involving public safety where proper guidelines have not been followed could damage the Council's reputation. This risk is mitigated by the requirements and conditions contained within the General Safety Certificates on stadium management to implement measures within the Guide to

Safety at Sports Grounds (Sixth edition) to ensure the reasonable safety of persons attending the sports ground.

8.2. In addition to this, annual inspections and annual event inspections will be carried out at New Douglas Park which include checks of safety procedures, physical inspections of the Stands and checks of inspection and test certificates of various installations and equipment.

# 9. Equality Impact Assessment and Consultation Arrangements

- 9.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and, therefore, no impact assessment is required.
- 9.2. Consultation has taken place with stadium management at New Douglas Park and the South Lanarkshire Sports Grounds Safety Advisory Group which comprises of representatives of the following:-
  - relevant services within South Lanarkshire Council
  - NHS Lanarkshire
  - ♦ Police Scotland
  - ♦ Scottish Ambulance Service
  - Scottish Fire and Rescue Service

# Paul Manning Executive Director (Finance and Corporate Resources)

17 August 2022

# Link(s) to Council Values/Priorities/Outcomes

♦ Focused on people and their needs

#### **Previous References**

◆ Finance and Corporate Resources Committee – 10 November 2021

# **List of Background Papers**

◆ General Safety Certificate for Regulated Stands – North and West Stands, New Douglas Park, Cadzow Avenue, Hamilton

#### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

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