

Report

Report to: Community and Enterprise Resources Committee

Date of Meeting: 16 February 2021

Report by: Executive Director (Community and Enterprise

Resources)

Subject: Community and Enterprise Resource Plan 2020/2021 -

Quarter 2 Progress Report

1. Purpose of Report

1.1. The purpose of the report is to: -

 provide the Community and Enterprise Resource Plan Quarter 2 Progress Report 2020/2021, for the period 1 April to 30 September 2020.

2. Recommendations

2.1. The Committee is asked to approve the following recommendations:-

- (1) that the Community and Enterprise Resource Plan Quarter 2 Progress Report 2020/2021 as summarised in paragraph 5.2. and attached as Appendix 2 of this report, be noted;
- that the key achievements made by the Resource to date, as detailed in paragraph 5.3. of this report, be noted;
- (3) that the areas for improvement and associated management actions as detailed in paragraph 5.4. of this report, be noted; and
- that the additional scrutiny of reporting the updated status of those measures identified as 'report later' at Quarter 4 2019/2020, as summarised in paragraph 5.5. and detailed at Appendix 3 of this report, be noted.

3. Background

- 3.1. The Community and Enterprise Resource Plan 2020/2021 was approved by this Committee on 15 September 2020 and sets out the objectives and actions to be managed and delivered by the Resource for the financial year 2020/2021.
- 3.2. The Resource Plan follows the agreed corporate structure and style. The Plan is a key element of the Council's performance management arrangements and provides details of the context within which the Resource operates and establishes actions and measures for the year ahead based on the Priorities set out in the Council Plan Connect 2017 to 2022.
- 3.3. Due to the COVID-19 pandemic, the Council was forced to suspend or reduce a number of services that could not be continued in full due to government advice, including adhering to physical distancing requirements for residents and for staff. The Council was also obliged to redirect resources so that it could deliver vital new services and supports for individuals, communities and businesses. There has been an inevitable impact on performance in some areas.

4. Resource Objectives 2020/2021

4.1. The Resource has established a number of objectives to support the delivery of the Connect Priorities in 2020/2021. These are detailed at Appendix 1.

5. Quarter 2 Progress Report 2020/2021

5.1. Progress against all Resource Plan measures is contained in the Quarter 2 Progress Report 2020/2021, Appendix 2. This report has been produced from the Council's performance management reporting system IMPROVe, and uses a traffic light format with the following definitions to give a status report on each measure:

Status	Definition
Blue	Project complete
Green	The timescale or target has been met as per expectations
Amber	There has been minor slippage against timescale or minor shortfall against target
Red	There has been major slippage against timescale or major shortfall against target
Report	The information is not yet available to allow us to say whether the
later	target has been reached or not. This will be reported when available
Contextual	Included for 'information only', to set performance information in context

5.2. The overall summary of progress to date is as follows and performance should be considered in the context of the impact of responding to COVID-19:-

Status	Measures			
	Statistical	Project	Number	%
Blue	0	0	0	0.0%
Green	11	15	26	54.2%
Amber	3	6	9	18.8%
Red	0	0	0	0.0%
Report later/Contextual	11	2	13	27.0%
Totals	25	23	48	100 %

(Data correct as at 02.11.20)

5.3. Key achievements for 2020/2021, to date, are noted below:

5.3.1.

Connect Priority	Ensure communities are safe, strong and sustainable
Resource Objective	Achievement
High-quality streets,	The Local Environmental Audit and Management
parks and other public	System (LEAMS) score for April to July 2020 was
areas ensures South	97.1%, above the annual target score of 95.5%.
Lanarkshire is a place	
where people want to	
live, work and visit	
The Council addresses	The sustainable development and climate change
climate change by	strategy action plan for 2020/2021 was approved by
reducing greenhouse gas	the Climate Change and Sustainability Committee on
emissions, adapting to	17 September 2020. Progress on the actions are
the impacts of climate	monitored and reported through IMPROVe and a
change, and acting	progress report at quarter two was presented to the
sustainably	Climate Change and Sustainability Committee on 4
	November 2020.

	There has been a significant reduction in vehicle emissions (45.2%) when compared with the baseline year (2014-15) and this is largely a consequence of the reduced vehicle use due to COVID-19.
Consumers and communities are protected and public health is safeguarded	100% of door step crime reports received an initial response from Trading Standards by the end of the next working day
Physical development and land use in the area is enabled, guided and controlled to help facilitate economic growth	96% of Building Warrant application received an initial assessment within the target time of 20 working days. This is currently above the annual target of 95%.

Connect Priority	Promote sustainable and inclusive economic growth and tackle disadvantage
Resource Objective	Achievement
A fairer, inclusive, sustainable and low carbon local economy	Economic Recovery strategy is being developed with phased implementation and additional resources approved at Community and Enterprise Resource Committee on 15 September 2020. Business Support Grants' budgets have increased, and eligibility and assessment criteria have been reviewed with three forms of support- Small, Recovery and Growth grants open to applications from 23 September 2020.
South Lanarkshire is an attractive place to start, grow and locate a business	The Economic Development service assisted 719 businesses after lockdown on 23 March 2020. This was in relation to the COVID-19 Business Support Grant, Newly Self Employed and Bed and Breakfast Hardship Fund. Officers also assisted 55 with property support. The Council paid 298 Newly Self Employed Hardship Fund applications and 3 Bed and Breakfast hardship fund applications. Our SLC Business Support Grants were not open from April through to 23 September 2020.
Road and transportation infrastructure supports new development, enables use of public transport and encourages active travel	Carstairs Park and Ride Extension works were completed in August 2020 where an additional 22 spaces were provided. Land acquisition was completed in July 2020 for the Lanark Interchange Project, which will allow the first phase of works to be taken forward. Following the granting of planning consent for Cambuslang Park and Ride, a tender has been issued to allow the phased construction of a circa 300 space facility.

Connect Priority	Get it right for children and young people
Resource Objective	Achievement
No Resource Objectives for this Priority	

Connect Priority:	Improve health, care and wellbeing
Resource Objective	Achievement
All residents have the	In August 2020 the South Lanarkshire Leisure and
opportunity to access	Culture Cross Party Working Group began to
cultural, leisure and	consider the strategic direction for the Trust by
outdoor recreational	agreeing a series of guiding principles to inform the
activities to help improve	subsequent review work, and to start to shape the
their wellbeing and	Council's ask of South Lanarkshire Leisure and
quality of life	Culture. At its meeting on 8 September 2020 the
	group agreed a series of activities to be undertaken to
	develop detailed proposals on a service by service
	basis.

5.3.2. In addition to working towards these Priorities, officers recognise that the Council will continually aim to improve and ensure effective and efficient use of resources, and that business will be conducted with integrity and transparency and will operate to the highest standards. In order to monitor and report progress against these values, Resource objectives have also been identified under the heading Delivering the Plan and achieving Best Value.

Delivering the Plan and achieving Best Value		
Resource	Achievement	
Objective		
Deliver and	Resilience planning - The Council has played a key role in	
communicate the	facilitating local multi-agency activities in delivering support	
Council Plan and	to our communities in response to the COVID-19 pandemic.	
ensure high	The Council also continues to work with partners to address	
standards of	EU-Exit preparedness and multi-agency winter	
governance	preparedness.	

5.4. Areas for improvement

There are no measures in the Resource Plan which are currently classified as 'red' (major slippage against timescale or shortfall against target).

5.5. Report later

Measures in the quarterly progress report which are not red, amber or green can be assigned a status of 'report later' or 'contextual'. Of the 26 measures identified in those categories at Quarter 4 2019/2020, 24 are Local Government Benchmarking Framework indicators, for which the 2019/2020 results will not be published until February 2021. Progress on some measures was adversely affected by the COVID-19 crisis. The updated status and explanatory narrative relating to the remaining 2 'report later' measures is detailed at Appendix 3

6. Employee Implications

6.1. The objectives noted within the Resource Plan will inform the Service Action Plans, where applicable, and, in turn, the Performance Appraisal process for individual employees.

7 Financial Implications

7.1. The objectives within the Resource Plan are reflected in the respective annual Resource Revenue and Capital budgets and, longer term, within the framework of the Council's approved Financial Strategy.

8. Climate Change, Sustainability and Environmental Implications

- 8.1. There are no climate change or environmental implications as a result of this report, however, a number of actions within the Resource Plan contribute positively to the Council's Sustainable Development and Climate Change Strategy.
- 8.2. The Resource Plan takes into account Resource responsibilities in relation to sustainable development and climate change.

9. Other Implications

- 9.1. The Community Plan 2017 to 2027 was agreed at the Community Planning Partnership Board on 11 October 2017. A significant element of the delivery of the outcomes in the Community Plan will come through the achievement of the actions contained within Connect.
- 9.2. Resource Plan actions are assessed as part of the Resource's risk management arrangements and relevant issues have been added to the Resource Risk Register.

10. Equality Impact Assessment and Consultation Arrangements

10.1. Many of the actions detailed within the Resource Plan reflect ongoing strategies and policies which will be, or have been, the subject of consultation and equality impact assessment.

Michael McGlynn Executive Director (Community and Enterprise Resources)

22 January 2021

Link(s) to Council Values/Ambitions/Objectives

◆ The Resource Plan has been structured upon the Vision, Values and Priorities in the Council Plan Connect 2017 to 2022

Previous References

- Community and Enterprise Resources Quarter 2 Progress Report 2019/2020: 12
 November 2019
- Community and Enterprise Resources Quarter 4 Progress Report 2019/2020: 15 September 2020

List of Background Papers

- Council Plan Connect 2017 to 2022 endorsed by the Executive Committee on 8
 November 2017 and approved by the full Council on 6 December 2017: mid-term
 review of Connect endorsed by the Executive Committee 24 June 2020
- ◆ Community and Enterprise Resources Plan 2020/2021 approved by Community and Enterprise Resources Committee on 15 September 2020

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact: -

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Connect Priority	Resource Objectives		
Ensure communities are safe, strong and sustainable	 High-quality streets, parks and other public areas ensures South Lanarkshire is a place where people want to live, work and visit Successful and sustainable communities The Council addresses climate change by reducing greenhouse gas emissions, adapting to the impacts of climate change, and acting sustainably Consumers and communities are protected and public health is safeguarded Vacant, derelict and contaminated land is brought back into productive use Physical development and land use in the area is enabled, guided and controlled to help facilitate economic growth 		
Promote sustainable and inclusive economic growth and tackle disadvantage	 A fairer, inclusive, sustainable and low carbon local economy South Lanarkshire is an attractive place to start, grow and locate a business All roads, footways and bridges and associated infrastructure are safe and fit for purpose Road and transportation infrastructure supports new development, enables use of public transport and encourages active travel 		
Get it right for children and young people	No Resource Objectives for this priority		
Improve health, care and wellbeing	 All school and nursery children have access to nutritious school meals All residents have the opportunity to access cultural, leisure and outdoor recreational activities to help improve their wellbeing and quality of life 		
Delivering the Plan and achieving Best Value	Deliver and communicate the Council Plan and ensure high standards of governance		