

**South Lanarkshire Council**

**improve**

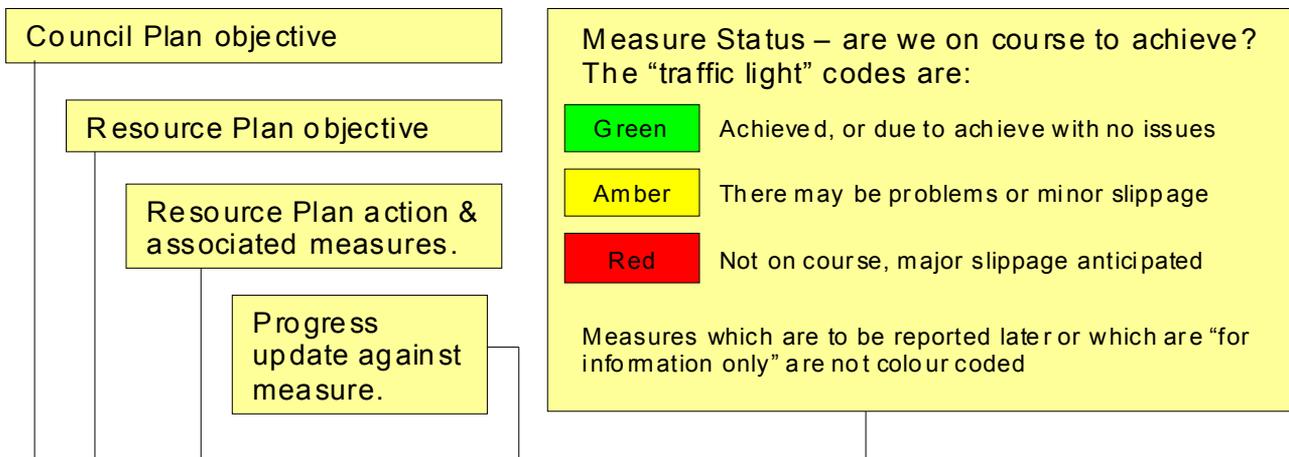
**Connect**

**Performance Report 2019-20**

**Quarter 4 : April 2019 - March 2020**

## How to use this performance report

This performance report is intended to be both informative and easy to use. The guide below is designed to help you get the most out of the report and to answer the most common questions you might have.



**Measure Status – are we on course to achieve?**  
The “traffic light” codes are:

- Green Achieved, or due to achieve with no issues
- Amber There may be problems or minor slippage
- Red Not on course, major slippage anticipated

Measures which are to be reported later or which are “for information only” are not colour coded

Develop a sustainable Council and communities									
Provide services and infrastructure which help local communities to become more sustainable									
Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years			
				Target	To Date	2009/10	2010/11	2011/12	
	Council target achieved for waste tonnage per household (target is lower than 1.3 tonnes)	This figure is for quarter one (quarter two figure is not yet available, so will be reported in quarter three).	Green	1.3	0.3	1.3	1.2	1.2	
	Council target achieved for municipal waste collected during 2012/13 that was recycled or composted (40% or above)	This figure is for quarter one (quarter two figure not yet available, so will be reported in quarter three).	Green	40.0%	44.1%	40.1%	38.2%	40.5%	
Introduce new waste management services to reduce waste and increase recycling	Project for treatment facilities progressed by March 2013	A report is to be presented to the Executive Committee in December 2012 identifying options for a long term solution.	Amber	--	--	--	--	--	
Manage flooding priorities and deliver prioritised flood protection schemes	Prioritised flood protection projects delivered by March 2013 in line with available capital / revenue funding	Larch Grove, Hamilton - brief issued to consultant for ground investigation to inform design of works.  Site investigation - boreholes complete, further investigation of existing culvert underway to locate buried manhole. Detailed design to be prepared when site investigations complete. Bellfield Road, Coalburn - culvert lining works completed 30 August 2012	Green	--	--	--	--	--	
	Preparation of prioritised 5 year programme of flood protection / management projects by March 2013	Currently analysing previous flood events, completed improvement works and known problem areas to allow a 5 year programme to be prepared.	Green	--	--	--	--	--	
	Options for aligning the management of flooding priorities reviewed across Community and Enterprise Resources by December 2012	Meeting held between Community and Enterprise Resources staff to discuss integrating response to flooding procedures and other opportunities. Follow up meeting to be scheduled for November.	Green	--	--	--	--	--	

Statistics for the current year. The **Target** shows what we want to achieve by the end of the year. The **To Date** column shows how much we have achieved so far.

Statistics for last 3 years, showing how we are doing over time.

Summary - number of measures green, amber and red under each Council Plan objective/theme

Council Objective / Theme	Green	Amber	Red	Report later / Contextual	Total
Improve later life	5	1		2	8
Protect vulnerable children, young people and adults	11		2	1	14
Deliver better health and social care outcomes for all	4			4	8
Improve the availability, quality and access of housing	8				8
Improve the road network, influence improvements in public transport and encourage active travel	6	4			10
Work with communities and partners to promote high quality, thriving and sustainable communities	23	2		6	31
Support the local economy by providing the right conditions for inclusive growth	6			4	10
Support our communities by tackling disadvantage and deprivation and supporting aspiration	2			1	3
Improve achievement, raise educational attainment and support lifelong learning	16			1	17
Ensure schools and other places of learning are inspirational	9			1	10
Encourage participation in physical and cultural activities	7		2		9
Delivering the plan and achieving best value	9		1	2	12
<b>Total</b>	<b>106</b>	<b>7</b>	<b>5</b>	<b>22</b>	<b>140</b>

**Improve later life**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2016/17	2017/18	2018/19
Increase supply of housing suitable for older people	Existing amenity properties and mainstream properties upgraded and converted to amenity per agreed programme (RP)	As of quarter 4, a total of 31 properties have been brought up to the amenity standard whilst void.	Green	---	---	---	---	---
Continue to ensure the provision/ installation (or funding) of equipment, adaptations and other services	Number of adaptations completed in Council homes	This measure is demand led.	Contextual	-----	848	1,126	976	979
	Number of approvals given for adaptations in private homes	There has been an significant increase in the volume of adaptations within this programme and the service is currently reviewing the actions required to accommodate this increase in demand.	Amber	900	807	576	507	552
	No of applications on waiting list for council adaptations	Target achieved	Green	0	0	0	0	0
	% of approved applications for adaptations completed in year (SSHC)	All adaptations were approved, this measure is demand led.	Contextual	-----	100.00%	99.14%	100.00%	93.00%
Continue to improve outcomes for people to live in their own homes and communities for as long as possible	Number of people receiving intensive (10 hrs+) home care as a proportion of all care at home provided	As at 31 March 2020, the proportion of all care at home provided was just over 29% or 1,066 people out of a total of 3,715 people were supported to remain at home receiving 10 hours or more of support. All those in receipt of 10 hours or more of home care were supported by external providers.	Green	-----	29%	-----	-----	-----
	Number of hours provided for intensive (10 hrs+) home care as a proportion of all care at home provided	As at 31 March 2020, the proportion of all care at home provided was 53% or 23,759 hours out of a total of 44,659.66 hours were provided to support people to remain at home receiving 10 hours or more of support. All 23,759 hours of intensive home care packages were provided by external providers.	Green	-----	53%	-----	-----	-----

**Improve later life**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Extend the range and choice of day opportunities for older people	Develop and modernise day care services for older people which supports personal outcomes	At the time of writing, all service areas are coping with the unprecented demands placed on them as a result of COVID-19 pandemic. It is anticipated that the work of the Day Services Review will be reported upon and an options appraisal presented later in the year. It is intended that evidence from the DSR will inform the future direction and development of Older People day care services going forwards.	Green	---	---	---	---	---

**Protect vulnerable children, young people and adults**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Support the effective implementation of the Education Resources Literacy Guidance across the authority	Disseminate the literacy guidance document 'Identifying, understanding and addressing weak literacy skills and dyslexia' within South Lanarkshire' to all schools and services	The guidance document 'Identifying, understanding and addressing weak literacy skills and dyslexia' has been disseminated to all Head Teachers and other key staff (Additional Support Needs Coordinators, literacy coordinators, Specialist Support Teachers) and is available online.  Training has taken place and work has continued on the next stage of supporting the use of the guidance such as further drafts of parent leaflet, explanatory poster.  Assessment tool for staff has been produced and further consultation is planned. A literacy consultation review to establish identification or otherwise of a pupil dyslexic profile is being prepared.	Green	---	---	---	---	---

**Protect vulnerable children, young people and adults**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Support the Broad General Education of vulnerable young people and improve life chances through learning, personal development and active citizenship	Provide a range of blended learning opportunities to support learners to broaden their perspectives, through new experiences and thinking, to make informed decisions and to participate safely and effectively in groups	<p>During Quarter 4 a further 2,312 learners improved their social skills, 1,166 reduced risk related behaviour, and 1,224 improved their mental health and wellbeing.</p> <p>This was achieved by a broad range of Community Learning activity, delivered at times that suit learners such as evenings, weekends, and holiday periods where there is limited support elsewhere. A number of programmes are also developed with school and the blended learning approach is key to delivery within KEAR Campus. For example K-Active provides young people from KEAR Campus and its supporting bases with opportunities and skills to become sports coaches. The programme has a number of stages with the group currently on the delivery stage within primary schools. The 5 participants in the programmes are working towards achieving their SCQF level 4 sport leaders qualification . This unique opportunity allows young people to develop their coaching skills, confidence and experiences by leading fun games and sport specific sessions in primary schools, building on each individuals social, educational and personal development.</p>	Green	---	---	---	---	---
Contribute to effective joint working in protecting children and adults at risk of harm	Continue with an annual review and report on operation of Adult and Child protection procedures to Resource Management Team (RMT)	<p>Review of the current Adult and Child Protection procedures took place and areas for improvement identified.</p> <p>A number of key actions were identified and, along with an update on Resource activity over the last two years.</p>	Green	---	---	---	---	---

**Protect vulnerable children, young people and adults**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Ensure effective housing service contribution to Partnership approach to GIRFEC	Continue to deliver appropriate services for homeless children (RP)	Continue to ensure appropriate accommodation is available to homeless families, on-going work with partners to ensure broader health and wellbeing needs are understood and met for example IT project supplying tablet and wifi access to children affected by homelessness via RRTP funding to support learning and accessing on line supports.	Green	---	---	---	---	---
Improve support for looked after children	75% of children seen by a supervising officer within 15 days	To date, 90% of children were seen by a supervising officer within 15 days in 2019/20.  In Quarter 4, 15 children were made subject to a Compulsory Supervision Order. Of these 14 children, 93% were seen within 15 days of the hearing date.	Green	75.0%	90.0%	100.0%	100.0%	93.0%
Provide timely and robust assessments to the Scottish Children's Reporters Administration (SCRA)	75% of reports submitted to the Children's Reporter within 20 days	To date, 72% (335 out of 473) reports were submitted to the Scottish Children's Reporters Administration within the 20 day timescale.  In Quarter 4, 75% (87 out of 117) reports were submitted to the Scottish Children's Reporters Administration within the 20 day timescale. This evidences an incremental improvement over time.  Performance is being monitored by the Head of Children and Justice Services and Service Managers to ensure clear processes and systems are operating in localities prioritising these reports for submission.	Red	75.0%	71.0%	88.0%	75.0%	79.0%

**Protect vulnerable children, young people and adults**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Implement the Corporate Parenting Strategy and Action Plan	Report the number of looked after children by placement type in order to compare home and community placements on a 6 monthly basis	As at 31 March 2020, there were a total of 759 looked after children. This is an increase of 69 children since 1 April 2019. The balance of care being 680 (90%) in a Community setting and 79 (10%) in a residential setting. This is in line with the Scottish average. Within this split is a wide range of placement types and options, aimed at ensuring that all our children and young people are cared for in a setting appropriate to their needs.	Green	---	---	---	---	---
Work in partnership to resource carers appropriately in their caring role	Monitor the implementation of the Carers (Scotland) Act 2016 as it relates to young carers	The Young Carer's service continues to complete statements and reviews of young carers. We have delivered a young carer's festival that took place at Fordell Firs in Fife-Scottish Scouting Headquarters. We have worked with colleagues within Burnbank Family Centre to deliver a parents group in order to better inform them of the impact of caring on their child's life and the break down and support the isolation that these parents are experiencing. We have organised for Columba 1400 to work with some of our young carers. This is part of their leadership programme and this investment will provide additional skills and knowledge. This in turn will help them to achieve better outcomes in line with their non-caring peers.	Green	---	---	---	---	---
	By 1 April 2020 current commissioned carer support services, information and engagement services in respect of young carers will be remodelled	The contract for our Young Carer Support Service has been awarded to Action for Children, who already provide a similar service in a neighbouring local authority.  Early engagement with the service provider has been hampered with the current COVID 19 situation.  A letter has been drafted to the provider with an estimated service start date of early July.	Report Later	---	---	---	---	---

**Protect vulnerable children, young people and adults**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Monitor vulnerable adults referrals/activity	Monitor and report on the level of adult support and protection inquiries, investigations and protection plans for adults under 65	<p>Since 1 April 2019, there has been 939 Adult Protection Inquiries, 394 investigations and 17 Protection Plans progressed.</p> <p>Quarter 4 data shows the resource received 228 Adult Protection inquiries, carried out 99 Investigations which led to 3 Protection Plans being progressed.</p>	Green	---	---	---	---	---
	Monitor and report on the level of adult support and protection inquiries, investigations and protection plans for adults aged 65+	<p>Since 1 April 2019, there has been 1,953 AP Inquiries, 925 AP investigations and 19 Protection Plans carried out.</p> <p>Quarter 4 data shows the resource received 570 Adult Protection Inquiries, carried out 240 AP Investigations with 6 Protection Plans progressed.</p>	Green	---	---	---	---	---
Monitor Adults with Incapacity (AWI) activity	90% of statutory supervising officer visits completed within timescale for local authority welfare guardianship orders	<p>To date there has been a total of 240 LA Guardianship visits undertaken with 93% (224) completed within timescale.</p> <p>Quarter 4 data shows a total of 51 visits with 88% (45) completed on time. Many visits have been postponed or rescheduled in this quarter due to staff availability and social distancing measures in response to COVID 19.</p>	Green	90%	93%	91%	94%	98%
	90% of statutory supervising officer visits completed within timescale for private welfare guardianship orders	<p>To date there has been a total of 2,322 private guardianship visits undertaken with 86% (1,995) completed on time.</p> <p>Quarter 4 there were 496 private welfare guardianship visits with 81% (403) completed on time. Many visits have been postponed or rescheduled in this quarter due to staff availability and social distancing measures in response to COVID 19.</p>	Red	90%	86%	87%	91%	93%

**Protect vulnerable children, young people and adults**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Improve the effectiveness of response to child protection	Monitor the number of investigations undertaken (level of child protection activity)	During the fourth quarter of 2019/20 there were 198 referrals relating to 193 children received across the service. This brought the total referrals to date to 685 for the year.  Neglect and emotional abuse have continually been the highest source of harm across the year, with neglect accounting for 31% of all referrals and emotional abuse for 32%.	Green	-----	685	712	754	690

**Deliver better health and social care outcomes for all**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Continue to provide nutritious school meals to South Lanarkshire Council pupils	Level of primary school meal uptake (as proportion of total primary school meals which could be taken up over the period)	This data will provide a baseline for 2020-21	Contextual	-----	59.28%	-----	-----	-----
	Level of secondary school meal uptake (as proportion of total primary school meals which could be taken up over the period)	This data will provide a baseline for 2020-21	Contextual	-----	47.33%	-----	-----	-----
	Number of breakfasts served in primary schools as part new Breakfast Club Initiative	There was a reduced number of trading days during quarter four due to the schools closing on 20 March as a result of Covid-19.  This is the first year of this initiative and no target has been set as yet.	Contextual	-----	492,000	-----	-----	-----
	Number of lunches served in nursery schools as part of new Scottish Government Years Initiative	Due to current Covid-19 crisis, update is incomplete. This will be pursued and completed prior to presenting the report to Committee	Report Later	-----	-----	-----	-----	-----
Ensure effective contribution to health and social care outcomes contained within the Strategic Commissioning Plan	Implement Housing actions detailed in the Strategic Commissioning plan to help achieve priority outcomes for health and social care (RP)	Housing and Technical Resources continues to ensure climate change duties are incorporated into new or revised policies and strategies, this includes pre-screening for Strategic Environment Assessments.	Green	---	---	---	---	---

**Deliver better health and social care outcomes for all**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Support the implementation of the IJB Directions which focus on the shifting the balance of care	Provide progress reports to the IJB in relation to the Directions	A revised Directions report was issued by the Integrated Joint Board (IJB) at its meeting on 25 March 2019 to South Lanarkshire Council and NHS Lanarkshire. A total of 32 existing Directions were matched to the 44 new Commissioning Intentions detailed in the 2019/22 Strategic Commissioning Plan. At the April 2019 IJB meeting a further direction was issued with regards to Carers. In the first 6 months of this year, several updates on Directions have been given to the IJB and Social Work Committee with regards to: 1)the modernisation of South Lanarkshire Care Facilities 2)the review of day opportunities 3)progress with the implementation of Self-Directed Support and improvement planning.	Green	---	---	---	---	---
Implement Government Strategies relating to mental health, additional support needs, physical, sensory and learning disability	Provide updates on national strategies, e.g. See Hear, Mental Health	Progress continues to be made in relation to the See Hear Framework implementation.  The Lanarkshire Mental Health & Wellbeing Strategy reflects the mental health and wellbeing needs of the population and sets out the mental health & wellbeing priorities for Lanarkshire organisations 2019-2024.	Green	---	---	---	---	---

**Deliver better health and social care outcomes for all**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Work in partnership to support carers to continue in their caring role	Report on the number of carers supported by dedicated Welfare Rights Officers and amount of benefits awarded	<p>In 2019-2020 there were 1080 new cases supported by dedicated Welfare Rights Officers.</p> <p>There were 273 new cases in the fourth quarter. During Q4 the outcomes for carers, supported by dedicated Welfare Rights officers were:                      Weekly benefits: £29,498                      Backdated benefits: £249,509                      Annual benefits:£1,783,405</p> <p>In total for 19-20, the outcomes for carers, supported by dedicated Welfare Rights officers were:                      Weekly benefits: £106,837                      Backdated benefits: £920,109                      Annual benefits:£6,475,633</p>	Green	-----	1,080	1,010	962	1,057

**Improve the availability, quality and access of housing**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Monitor Local Development Plan policies for supply of housing land	A minimum five year supply of housing land is maintained	Annual housing land monitoring was carried out in quarter one 2019/20. Analysis of the data was completed in October 2019 which shows that a five year housing land supply is being maintained. The 2020 monitoring is programmed to be carried out in quarter one of 2020-21 and assessment undertaken thereafter.	Green	---	---	---	---	---

**Improve the availability, quality and access of housing**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Increase the number of new affordable homes	Total new/additional affordable homes delivered per SHIP/SLP (RP)	During 2019/20 a total of 95 new/affordable homes have been delivered, comprising 60 open market purchase properties, 18 properties at Kirkton Street, Carluke and 17 properties at the former St. Leonard's Primary School, East Kilbride. During the last 3 months, site starts have commenced at Edinburgh Road, Biggar and due to start at the former Law Primary School site.	Green	---	---	---	---	---
	Work with key partners to ensure the delivery of targeted number of suitable new affordable housing.	Strategic Housing Investment Plan 2020-25 approved by Scottish Government and being progressed.	Green	---	---	---	---	---
Improve access to settled accommodation for homeless households	% of SLC lets to Urgent housing (UH) need households	Target achieved	Green	50.0%	52.4%	47.7%	48.6%	49.2%
Ensure all homeless applicants receive a fast, efficient, responsive service that meets their needs	% of homeless and potentially homeless decision notifications issued within 28 days of date of initial presentation (RP)	Target achieved	Green	98.0%	99.8%	99.4%	99.1%	99.4%
Improve tenancy sustainment	% of all new tenancies sustained for more than a year by source of let (SSHC)	Target achieved	Green	90.00%	90.08%	89.40%	90.20%	89.37%
Continue with the Council's Housing Options Service (Home Options)	Continue to deliver and further develop housing options with a focus on homeless prevention	The Integrated Home Options service continues to prevent homelessness, provide advice and assistance and outcomes are reported as part of Prevent 1 return.	Green	---	---	---	---	---
Continue to deliver an effective housing repairs and maintenance service	% of response repairs completed on time	Target achieved	Green	90.0%	96.0%	97.9%	98.3%	97.0%

**Improve the road network, influence improvements in public transport and encourage active travel**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19

**Improve the road network, influence improvements in public transport and encourage active travel**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Continue to undertake road and footway improvements	Percentage of the road network resurfaced within the financial year 2019-20	During quarter four, some progress was made which has allowed the Service to resurface 0.15% of the road network.  However, given severe weather during February and the implications of Covid-19, we were unable to complete our overall programme meaning we just fell short of our annual target of 3.5%	Amber	3.5%	3.4%	4.8%	4.7%	3.7%
	Percentage of our road network that should be considered for maintenance	Emerging Society of Chief Officers of Transportation in Scotland (SCOTS) Road Condition Index (RCI) survey results for the period covering 2018 to 2020 indicate that 30.3% of our road network should be considered for treatment, compared to our current target of 31.2% which was based on previously available results. The Scottish average is 35.0%. This continues a trend of year on year improvement since the commencement of the Roads Investment Plan	Green	31.2%	30.3%	33.1%	31.8%	31.2%

**Improve the road network, influence improvements in public transport and encourage active travel**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Continue to undertake safety checks on bridges and implement a prioritised maintenance programme	Bridge improvement and maintainance projects delivered in line with agreed capital programme by March 2020	Replacement of C29 Clyde Bridge by Pettinain and Ponfeigh Bailey Bridge by Douglas Water – Systra Ltd commissions for design of replacement structures are ongoing. Design activity complete on both projects. Design checks and document reviews ongoing. Land acquisition negotiations with affected landowners ongoing. Acquisition complete for land requirement to north at Ponfeigh and approaching conclusion for land to south. Preparation of Compulsory Purchase Order (CPO) documents for outstanding land at both projects ongoing. Strengthening of retaining wall at Mousemill Road, Kirkfieldbank. Review of Options Appraisal prepared by Systra Ltd complete and design of optimum solution ongoing for delivery in quarter one of 2020-21. Containment upgrades at two locations complete. Repair and refurbishment of Tower Bridge by Rigside completed. Design work in-house for strengthening of Hapton Crag (Powmillion) Bridge complete. Assessment of three Network Rail Bridges under Bridgeguard three joint venture – commission awarded to Professional Services Framework supplier Systra Ltd following tender exercise in quarter one. Assessment work at two structures complete. Inspection for assessment at third structure aborted due to inclement weather. Inspection/assessment to be completed in 2020/21. Design of repair/strengthening arrangement for A706 Cleghorn Bridge – commission awarded to Professional Services Framework supplier Systra Ltd following tender exercise in quarter two. Design activity ongoing and	Green	---	---	---	---	---

**Improve the road network, influence improvements in public transport and encourage active travel**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
		due for completion in quarter one of 2020/21.	Amber	---	---	---	---	---
Deliver road and transportation infrastructure improvements to support new development, including those undertaken as part of the City Deal	Prioritised road infrastructure delivered by March 2020 in line with available external and internal capital funding	<p>In order to reduce congestion two projects were taken forward.</p> <p>A traffic signal control system called SCOOT, which will involve in the upgrade/replacement of traffic signal equipment, was to be implemented on the Glasgow Road corridor in Cambuslang / Rutherglen. These works are delayed due to unforeseen circumstances involving utility apparatus that requires to be relocated and will be completed in the new financial year. To maximise expenditure traffic signal equipment has been purchased for future projects.</p> <p>A traffic modelling exercise was commissioned for Lanark. Traffic counts were completed in September and provided data for a new traffic model for the town. This involved the consideration of the Lanark Gyratory scheme identified in the Local Transport Strategy as well as other potential options. Modelling works are complete and a draft report is being reviewed.</p>	Amber	---	---	---	---	---

**Improve the road network, influence improvements in public transport and encourage active travel**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
	Progress / deliver Greenhills Road major transport infrastructure project	Main line works on Greenhills Road and Strathaven Road are progressing well. Further delay in completion has been agreed with contractor. This is due to issues with Scottish Water's diversionary works at Strathaven Road delaying the retaining wall installation and consequently the completion of the project. Budget profile and scope of works have been altered to account for the change in costs due to the extension and additional works. Following guidance from National and Scottish Governments, the works have been suspended as of the 26 March 2020 due to Covid-19 emergency. This will incur additional time and cost and these are being reviewed	Green	---	---	---	---	---
	Progress Stewartfield Way major transport infrastructure project	The project is now going through further development taking into account : review of project costs, Green Book compliance, National Transport Strategy, consideration of community consultation and emerging climate emergency issues. A revised programme was presented / considered by the Council's Executive Committee and we are now working to this following approval by the Chief Executive under delegated powers in discussion with leaders of all political groups. The developed project and timelines will lead to accelerated spend from that previously presented.	Green	---	---	---	---	---

**Improve the road network, influence improvements in public transport and encourage active travel**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Encourage greater use of public transport by working with partners to improve public transport infrastructure	Prioritised improvements to bus and rail infrastructure delivered by March 2020 in line with agreed Park and Ride Strategy and available external funding	<p>Planning consent was granted to allow the extension of the Park and Ride facilities at Carstairs Junction. Works are almost complete but have been suspended due to the ongoing Covid-19 situation.</p> <p>Third party land negotiations are complete to secure land for new Park and Ride facilities in Lanark however, due to the ongoing Covid-19 situation the process has not been able to be concluded as the Land Registry is closed.</p> <p>Negotiations were completed with the land purchased by the Council for a new Park and Ride in Cambuslang.</p> <p>Discussions with Strathclyde Partnership for Transport (SPT) have identified the upgrading of bus stop and shelter infrastructure on the Fernhill Road / Mill Street as well as the Burnside Road / Stonelaw Road corridors in Rutherglen. Works were issued and subsequently completed on the Fernhill and Mill Street corridor. In addition, the expansion of Real Time bus information has been completed at 4 locations.</p>	Amber	---	---	---	---	---

**Improve the road network, influence improvements in public transport and encourage active travel**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Encourage active travel by extending our network of cycle routes	Walking and cycling projects / schemes delivered in line with agreed 2019-20 capital programme	<p>The Active Travel Study in the Cambuslang and Rutherglen area is complete. A consultant has been appointed to undertake studies for Carluke and Law area, Lanark and Hamilton. These are ongoing however, the Covid-19 situation has affected the consultation process. These studies are now programmed for completion early in the new financial year. The completed studies will include a proposed identified walking/ cycle network for the towns as well as identifying measures and initiatives to promote sustainable travel.</p> <p>The expansion of the cycle network in East Kilbride will continue following the conclusion of the Active Travel study in the town. The concept design of sections on Churchill Avenue and towards East Kilbride Railway Station through to East Main Road are complete. The first phase of the route on West Mains Road / East Mains Road are almost complete but have been suspended due to the ongoing Covid-19 situation.</p> <p>Cycle monitoring equipment as well as cycle shelters at various locations were identified and contracts issued for their installation. Works are almost complete but have been suspended due to the ongoing Covid-19 situation.</p>	Amber	---	---	---	---	---

**Improve the road network, influence improvements in public transport and encourage active travel**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Deliver prioritised road safety infrastructure improvements and promote road safety	Contribute to the national casualty reduction targets, from a base of the average for 2004 to 2008, of a 40% reduction in fatal casualties and a 55% reduction in serious casualties amongst all age groups by 2020. For children the national target is a 50% reduction in fatalities and 65% reduction in serious casualties	<p>Provisional casualty figures are available for 2019 where there were 418 casualties. Of these, there were 13 fatal casualties, 95 serious casualties and 310 slight casualties. There were no child fatal casualties, 13 children seriously injured and 25 children slightly injured.</p> <p>The number of overall casualties has reduced since 2018 when there were 507 casualties. Of these, there were 14 fatalities, 56 serious casualties and 437 slight casualties. There was 1 child fatal casualty, 6 children seriously injured and 42 children slightly injured.</p>	Green	-----	418	607	534	507

**Improve the road network, influence improvements in public transport and encourage active travel**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
	Road safety projects / schemes progressed / delivered in line with agreed 2019-20 capital programme	<p>In order to reduce accidents on the road network a number of projects have been completed. These are listed below: -</p> <ol style="list-style-type: none"> <li>1) A73 / Station Road near Thankerton (mobile safety camera signing / high grip surfacing / lining).</li> <li>2) A70 near Tarbrax (signing and high grip surfacing).</li> <li>3) A73 March Bridge near Braidwood (road marking alteration)</li> <li>4) Brownlee Road / Mauldslie Road near Law/Carluke (signing alterations)</li> <li>5) A70 beyond Carnwath near the boundary (high grip surfacing)</li> <li>6) B7086 Strathaven to Kirkmuirhill (high grip surfacing)</li> <li>7) A70 near Glespin (additional slow road markings)</li> <li>8) B7078 Canderside to Blackwood (lining and signing works)</li> <li>9) Burnbank Road / Glasgow Road, Hamilton (high grip surfacing).</li> <li>10) Newhousemill Bridge near East Kilbride (signing and high gip surfacing)</li> <li>11) Calderwood Road / Graystone Avenue, Rutherglen (convert junction to mini roundabout.</li> </ol> <p>Other projects include engineering measures at schools and speed limit initiatives as well as small signing and road marking schemes.</p>	Green	---	---	---	---	---

**Work with communities and partners to promote high quality, thriving and sustainable communities**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19

**Work with communities and partners to promote high quality, thriving and sustainable communities**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Ensure council has development plans which promote sustainable economic growth and regeneration and guide decisions on location of new developments and regeneration initiatives	Proposed Local Development Plan 2 submitted to Scottish Ministers by April 2019, with Examination Report containing recommendations submitted by Reporter to council in late 2019 (plan will be adopted thereafter)	Proposed South Lanarkshire Local Development Plan 2 was submitted for examination to the Scottish Ministers in April 2019. Three Reporters have been appointed to examine the proposed plan. The examination began at the start of October 2019 and is still ongoing. It is anticipated the Reporters recommendations will be made available in summer 2020.	Green	---	---	---	---	---
Deliver and encourage investment in our town and neighbourhood centres to maximise opportunities for growth and regeneration	Completion of town centre audits, consultation and action plans for Cambuslang and Larkhall	Cambuslang audit, consultation and action plan completed Larkhall and Blantyre progressing with audit process completed and draft action plans prepared to go to consultation prior to Covid19 lockdown. All aspects of town centre strategies will be subject to review as we seek to establish the impact and outcomes of C19 and refocus support for town centres to aid recovery.	Green	---	---	---	---	---
Deliver Community Growth Areas City Deal project	Community Growth Area sites progressed in accordance with criteria and programme specified in South Lanarkshire Local Development Plan and City Deal	Progress on new housing development will be monitored as part of the 2020 Housing Land Audit which is programmed to be carried out in quarter one of 2020-21. This will be reported in future updates.  Planning permission in principle for the East Kilbride Community Growth Area was granted in October 2019 following the conclusion of an associated legal agreement.	Green	---	---	---	---	---
Continue with physical regeneration work in priority areas	Continue the implementation of the master plan for regeneration in East Whitlawburn	Work commenced on new housing in September 2019. Good progress made with Phase 1 of the programme prior to site closure due to Covid-19.	Green	---	---	---	---	---
	Continue to develop and implement Sustainable Housing Plans in identified rural areas	Housing Plans continue to remain in place for each of the rural villages with quarterly updates to local communities.	Green	---	---	---	---	---

**Work with communities and partners to promote high quality, thriving and sustainable communities**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Provide an effective and efficient Consumer Advice and Trading Standards Service	Percentage of door step crime reports receiving an initial response from Trading Standards by the end of the next working day	Three doorstep crime incidents have been reported and dealt with in quarter four (January - March 2020). 100% received an initial response within the targeted timescale.  The year to date response rate is 100% and the target has been achieved.	Green	100%	100%	100%	100%	100%
Provide an effective and efficient street cleaning service	Percentage of streets found to be acceptable during survey (Local Environmental Audit and Management System street cleanliness score)	The quarter two score was 95.2% of streets were found to be acceptable, in quarter three the score is 96.5%, this gives a year to date score of 95.85% streets found to be acceptable, currently exceeding the target.  The final independent validation completed by Keep Scotland Beautiful is now complete and we await the final score which will give the overall annual figure.	Green	95.50%	95.85%	96.32%	95.46%	94.90%
Provide an effective and efficient grounds maintenance service	Land Audit Management System grounds maintenance score (measures quality of grounds maintenance service)	Scores this year were 71, 70, 72, 72, 72 and 76 which gives an average score of 72.	Green	72.0	72.0	74.0	72.8	71.5
Progress the council's sustainable development and climate change strategy within the council	New or ongoing sustainable development and climate change activity within the council (council level)	Sustainable development and climate change activity continues across the council, which included preparation for members awareness sessions on the new climate change targets and local action required to meet them and the preparation of a young person's conference on climate change.	Green	---	---	---	---	---
Ensure the development of a sustainable food system to overcome social, health, economic and environmental issues related to food	Council Food Strategy developed and approved by Community and Enterprise Committee by January 2020, with implementation commenced thereafter	The Council Food Strategy was developed and endorsed by Community and Enterprise Committee in November 2019 and approved by the Executive Committee in December 2019. The action plan for the 1st year of implementation has been developed with relevant services.	Green	---	---	---	---	---

**Work with communities and partners to promote high quality, thriving and sustainable communities**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Provide an effective and efficient household waste and recycling collection service	Percentage of total household waste that is recycled	<p>This is a Local Government Benchmarking Framework (LGBF) indicator. 2018-19 figures are available (see right and commentary below), however 2019-20 figures will not be available until January 2021.</p> <p>2018-19 The percentage of total household waste that is recycled decreased in 2018-19 and was slightly lower than the Scottish average. When the new residual waste treatment contract was implemented, the council changed its focus to improving the quality of recyclable material collected at the kerbside instead of extracting low quality/low value material from residual waste. This resulted in lower recycling rates but the material that is collected for recycling has a higher value and viable end destinations. The council will continue to review its policies and practices in order to achieve the Government's recycling and composting target of 60% of household waste by 2020 and 70% by 2025.</p>	Report Later	47.3%	-----	53.0%	47.3%	44.3%
	Diversion of municipal waste from landfill	<p>During the period January to end of March 2020, 93.8% of the waste collected was thermally treated at the Dunbar Energy from Waste plant and therefore diverted from landfill. It should be highlighted however that the ash produced as a by-product of this process is still sent to landfill until SEPA approve its use in manufacturing. The year to date figure of 92% diversion excludes this landfill element for the moment.</p> <p>This represents a minor shortfall against target.</p>	Amber	95.0%	92.0%	-----	-----	-----

**Work with communities and partners to promote high quality, thriving and sustainable communities**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Manage flooding priorities and deliver prioritised flood protection schemes	Prioritised flood protection projects / studies progressed delivered by March 2020 in line with available capital / revenue funding	<p>Waterfoot Road, Thorntonhall: replacement of a collapsed culvert under Waterfoot Road and associated drainage improvements were completed in September 2019.</p> <p>Gilbertfield Road, Cambuslang: design of surface water pumping station and attenuation device was programmed to be complete by end of October 2019, however due to Consultant delays the tender package was not delivered until November 2019. A mini-tender exercise was undertaken in December 2019 and again in early 2020. The tender returns on both occasions were in excess of the available budget, therefore the scope of works was reduced and an interim drainage solution was implemented on site in March 2020.</p> <p>Programme of culvert maintenance: this is an ongoing programme of improvement works improve our network of culvert inlets and their surrounding areas in order to improve the safety of operatives maintaining these assets. Works carried out this year included the construction of suitable access paths, steps, fencing and handrails, and where necessary, the culvert inlet trash screens were repaired or replaced.</p>	Green	---	---	---	---	---
Further implement the Carbon Management Plan to reduce greenhouse gas emissions from council services (buildings, waste, transport etc)	10% reduction in the council's greenhouse gas emissions achieved by March 2021, compared to 2015-16 (equivalent to 2% each year)	<p>Carbon emissions for 2019-20 will be known after the year end and reported around July 2020.</p> <p>Early indications are that emissions will have again decreased throughout 2019-20.</p>	Report Later	8.0%	-----	7.8%	5.1%	5.5%

**Work with communities and partners to promote high quality, thriving and sustainable communities**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Contribute to reducing the council's reliance on avoidable single-use plastic items	Demonstrate action to reduce the reliance of single-use plastic items across the council (council level)	Work to reduce the use of, and raise awareness of, single use plastics continues across the Council. Discussions have taken place to introduce the cup movement within Council coffee shops. The cup movement was developed by Keep Scotland Beautiful and was first launched in 2019 initially in the Glasgow City Region. The Council has signed up to join many other organisations across the City Region in the cup movement to reduce the use of paper cups, minimise litter from cups and facilitate paper cup recycling in a bid to reduce the environmental impact of single-use items. The cup movement facilities will be available in Council coffee shops in the new financial year.	Green	---	---	---	---	---
Deliver at least 10% reduction in vehicle emissions by March 2021 in accordance with the corporate carbon reduction target	Continue to reduce vehicle emissions in 2019-20 against the baseline of 2014-15 (council wide figure)	The 13.3% reduction in vehicle emissions is a direct consequence of the continued focus on reducing fuel consumption. The procurement of efficient vehicles, the roll out and use of vehicle telematics and other initiatives designed to reduce fuel consumption including reduced engine idling and improved utilisation have contributed to this measure's annual target being achieved.	Green	8.00%	13.30%	6.03%	10.50%	14.00%
Deliver at least a 10% reduction in vehicle emissions by March 2021 in accordance with the corporate carbon reduction target	Council Resources engage with Community and Enterprise Resource's Fleet Services to develop service specific vehicle emissions reduction strategies in line with service delivery requirements (council wide)	Throughout the year the Fleet Manager has regularly met Resource representatives to support the development of strategies to further reduce fuel consumption and vehicle emissions. The roll out of the new telematics system has enabled representatives to target behaviours that waste fuel including excessive engine idling, speeding, harsh acceleration and braking.	Green	---	---	---	---	---

**Work with communities and partners to promote high quality, thriving and sustainable communities**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Provide an effective and efficient Environmental Health service	Implement Air Quality Action Plan by March 2020	<p>The Service continues to work in partnership with Roads and Transportation colleagues to support a number projects that contribute to our air quality action plan. Due to Covid-19 however a number of projects have been put on hold and discussions are ongoing with Scottish Government regarding the longer term delivery impacts and options.</p> <p>Walking and cycling campaign continues, with a joint project with SLLC Active Schools Coordinators currently on hold.</p> <p>Beat the Street East Kilbride project was brought to an end early due to Covid-19. During the game more than 12,000 people from East Kilbride participated and together they walked, cycled, ran, scooted and wheeled 124,7665 miles. A tremendous achievement. The project has evolved into Beat the Bug with Dr William Bird, a GP and founder of the company able to give advice and guidance to the Beat the Street community through these challenging times.</p>	Green	---	---	---	---	---

**Work with communities and partners to promote high quality, thriving and sustainable communities**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Provide an effective and efficient Environmental Health service	Broad compliance with food safety statutory requirements secured in premises	<p>The rating scheme used to determine broad compliance with food safety requirements in food businesses operating within South Lanarkshire and inspected by Environmental Services changed on 1 July 2019. The previous food law rating scheme focused on broad compliance with food hygiene requirements only, whereas the new scheme assesses overall compliance with both food hygiene and food standards legislation.</p> <p>Under the combined old and new food law rating schemes, 90% were found to be broadly compliant in the final quarter of 2019-20 (January - March 2020). This equates to 2,324 food businesses. Year to date, 87.9% were found to be broadly compliant with both food hygiene and food standards legislation.</p> <p>This compliance figure continues to exceed the annual target set for this measure, and has increased gradually over the current reporting year. This is due to the fact that the new food law rating scheme allows Local authorities to focus resources on high risk and non-compliant businesses by conducting more frequent inspections in these establishments. As the year has progressed more and more establishments considered high risk or found to be non-compliant under the previous rating scheme, have now moved over to the new food law rating scheme, where the numbers of premises considered to be broadly compliant with food law can be seen to be improving.</p>	Green	85.0%	87.9%	86.9%	85.8%	87.0%

**Work with communities and partners to promote high quality, thriving and sustainable communities**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Implement Contaminated Land Strategy and vacant derelict / contaminated land programme	Implement the Contaminated Land Strategy for South Lanarkshire	<p>Work is ongoing on the implementation of the Contaminated Land Strategy. Larger projects underway include the remediation project within the Clyde Gateway area, as well as the regeneration of the former landfill site Glen Esk, East Kilbride into an urban park.</p> <p>Further investigative works have been undertaken to gather data on the condition of a number of historical landfill sites, with a view to supporting other departments should funding be secured for future regeneration of these sites.</p>	Green	---	---	---	---	---
Work with communities and partners to enhance community planning and service delivery	Community Plan and Neighbourhood Plans are developed and reflect community needs and aspirations. Roll out neighbourhood planning processes beyond the three pilot areas to other priority areas in order to co-produce and deliver plans with Community Planning Partners	All work relating to Neighbourhood Planning has been temporarily suspended due to Covid-19.	Report Later	---	---	---	---	---
Continued implementation of the Local Housing Strategy (LHS) 2017-2022	Complete annual review and Monitor progress against LHS action plan	<p>The 2018/19 Annual Review of the South Lanarkshire Local Housing Strategy 2017-22 was completed and approved at Executive Committee on 4 December 2019.</p> <p>The review highlighted good progress against the 97 indicators within the LHS.</p> <p>The third annual review will be completed in 2020/21 and is scheduled to be reported to Executive Committee in November 2020.</p>	Green	---	---	---	---	---

**Work with communities and partners to promote high quality, thriving and sustainable communities**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Monitor and report progress against Community Safety priorities including relevant parts of the SLCP	Partnership to demonstrate progress against Community Plan Community Safety priorities	Community Safety Priorities performance information incorporated into Community Plan Annual report, published in October 2019.  Interim (6 months) performance measures report for 2019/20 developed for presentation to SSLB detailing progress against measures and initiatives to be presented at next meeting scheduled to take place in June 2020.	Green	---	---	---	---	---
Maximise the energy efficiency of all operational properties in support of the Carbon Management Plan.	% reduction in energy consumption across the energy portfolio	Year end figures not available until mid to end July 2020.	Report Later	---	---	---	---	---
Reduce waste and increase recycling to contribute to the council's sustainability work	Measure the number of recycled items through the joint store (Equipu) and monitor the impact on efficiency	The recycled total at the end of Q4 was: No of items – 2450 Cost of items - £239,168 Value of items - £244,881 Since April there has been a saving for the council of - £283,041	Green	-----	2,450	2,498	2,220	2,530
Drug Treatment and Testing Orders (DTTO) continue to provide treatment package to diminish or eliminate an individuals drug misuse and associated offending	98% of clients are first seen within 2 working days of a DTTO commencing	In 2019/20 100% of clients were first seen within 2 working days of a DTTO commencing.  In quarter 4 there were 5 Drug Treatment and Testing Orders commenced, all of which were seen within two days of a DTTO commencing.	Green	98.0%	100.0%	100.0%	100.0%	93.0%
Support people affected by substance misuse	90% of drug/alcohol clients start treatment/psychosocial intervention within 3 weeks of referral	In 2019/20 there have been 606 referrals made to the service with 571 (94%) of cases have started their treatment within 3 weeks of referral.  In Quarter 4 from 01 January 2020 to 31 March 2020 there were 111 referrals, 107 (96%) of these referrals started their treatment within 3 weeks of referral.	Green	90%	94%	100%	94%	93%

**Work with communities and partners to promote high quality, thriving and sustainable communities**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Improve management of all offenders including high risk offenders	100% of Criminal Justice Social Work reports submitted to Court by the due date	In 2019/20 98% of Criminal Justice Social Work reports were submitted to Court by their due date.  In quarter 4 there were 402 criminal justice social work reports submitted to the court of these reports 394 were submitted by the due date.	Amber	100.0%	98.0%	99.0%	99.0%	99.0%
Continue to improve energy efficiency of housing stock to help address fuel poverty.	% of Council stock meeting the SHQS (% of dwellings meeting SHQS) (LGBF)	Quarter 4 information not available until end April 2020.	Report Later	-----	-----	92.0%	92.1%	92.5%
	% of council dwellings that are Energy Efficiency Standard for Social Housing (EESH) (LGBF)	Quarter 4 information not available until end April 2020.	Report Later	-----	-----	86.10%	89.40%	91.10%
Continue to monitor the changes arising from the implementation of the Welfare reform Act 2012 including Universal credit	Continue to implement service action plan on welfare reform	UC annual report is scheduled to be reported to the Housing and Technical Resources Committee in September 2020.	Green	---	---	---	---	---

**Support the local economy by providing the right conditions for inclusive growth**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Implement South Lanarkshire Economic Strategy in conjunction with Community Planning Partnership and other partners	Complete midterm review of 'Promote' (the South Lanarkshire Economic Strategy) and action plan by February 2020	Review of strategy completed and final draft prepared and presented to Sustainable Economic Growth Board on 9 March for final comment and approval of partners. However, Covid-19 impacts will necessitate revisit of strategy and priorities and actions will require to be reconsidered in order to take account of impact of pandemic, review resources, objectives and actions post-lock down.	Green	---	---	---	---	---

**Support the local economy by providing the right conditions for inclusive growth**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Support local businesses through effective company development activity and general business advice services and continue to invest in key business initiatives such as Clyde Gateway and the East Kilbride Task Force	Number of business support interventions per annum by Economic Development (grants, loans or advice)	Target achieved for 2019-20, however, this figure excludes the most recent Business Gateway figures from Dec 19 to March 20.  This additional data is supplied by Business Gateway whose resources are currently focused in supporting response to Covid-19 and so data not currently available.	Green	1,500	1,562	1,879	1,637	1,791
	Number of jobs created or sustained per annum as a direct result of Economic Development intervention	237 jobs created or sustained during quarter four. Target exceeded for 2019-20.	Green	500	943	997	1,361	812
	Increased value of sales generated by businesses as a direct result of Economic Development intervention	Target achieved for 2019-20. Given recent economic impact of Covid-19 target will require to be reconsidered moving forward.	Green	£10.00m	£11.91m	£15.69m	£23.03m	£13.09m
	Maintain 3 year business survival rate	Due to current Covid-19 crisis, update is incomplete. This will be pursued and completed prior to presenting the report to Committee	Report Later	62.00%	-----	-----	-----	-----

**Support the local economy by providing the right conditions for inclusive growth**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
	Oversee management of Supplier Development Programme including strategic development and delivery of events, training and e-commerce	<p>Supplier Development Programme (SDP) delivered the Annual Meet the Buyer event at Hampden Park on 13 November 2019 with in excess of 1,100 businesses attending and both public and private sector buyers represented with 71 stands. The second Annual Meet the Buyer North event in September, was held in Aviemore and had over 560+ attendees and 30 stands of public and private sector buyers.</p> <p>Regional events included TayCities' Meet the Public Sector Buyer which attracted 260 suppliers and Innovation in Scotland's Energy Storage Industry Supply, both held in Dundee. Free training events across the country included Tender Procedures, with Moray Council in Elgin; Finding and Understanding Framework Opportunities with Dumfries and Galloway Council; Improving Your Bid Score with City of Edinburgh Council and Introduction to Working with the Public Sector, delivered in partnership with Renfrewshire Council.</p> <p>89% of suppliers who attended SDP face-to-face events across Scotland are more likely to bid for public sector contracts as a direct result of the training they received.</p> <p>Year on year registrations of SMEs, supported businesses and third sector business on the SDP website has increased by 42% thus affording these businesses access to free tender training and connection to opportunities promoted through the SDP network</p>	Green	---	---	---	---	---

**Support the local economy by providing the right conditions for inclusive growth**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Develop and progress employability services focused on priority client groups and sectors	A minimum of 1,000 unemployed people supported via council operated employability programmes	Year end statistics are usually reported at the end of April to capture key performance information. However, this will be reported later as there is a requirement to ensure we capture all data as a result of Covid-19 for example, participant files will need to be accessed to ensure the total number of engagements are fully reported and that they are also compliant with funding requirements.	Report Later	1,000	-----	-----	-----	2,135
	A minimum of 400 unemployed people gain sustainable employment	This will be reported later to ensure we capture job outcomes that can be verified. Due to Covid-19 there is a high number of employers who have retracted employment offers therefore we will need to contact employers to verify employment status for some clients.	Report Later	400	-----	-----	-----	863
	A minimum of 200 unemployed people access further education or training	To be reported later to ensure we capture the total number accessing further education and employment.	Report Later	200	-----	-----	-----	501
Support the Community Asset transfer process, chairing the corporate working group	Twenty voluntary organisations supported through Community Asset Transfer process	There were 27 active organisations in the Community Asset Transfer process over the year ranging from initial enquiries to governance work and detailed business planning. Further meeting of the Community Asset Transfer Working Group held in February 2020 and all current projects reviewed for progress.	Green	20	27	-----	-----	-----

**Support our communities by tackling disadvantage and deprivation and supporting aspiration**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Work with communities and partners to maximise awareness of, and commitment to, tackling poverty and local inequalities	Community Planning Partnership Child Poverty Action Report to be published by June 2019	Report completed and published on schedule in June 2019.	Green	---	---	---	---	---

**Support our communities by tackling disadvantage and deprivation and supporting aspiration**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Contribute to the tackling poverty agenda	Provide detail of the income generated (benefit awards/back dated benefits/debt advice) for clients of the Money Matters Advice Service on a quarterly basis	During 19/20, outcomes for people supported by the local Money Matters teams were: Number of new cases: 6450 Weekly benefits:£547,878 Backdated benefits: £4,718,507 Annual benefits: £33,208,163 New debt dealt with:£8,662,373 *Number of people provided with advice where issue was resolved at the initial contact: 6535 *this is additional to the number of new cases	Green	---	---	---	---	---
Work with communities and partners to maximise awareness of, and commitment to, tackling poverty and local inequalities	A range of local networks and partnerships are in place to enable effective joined up working on key priorities/improvement areas linked to tackling poverty and inequalities	All work relating to Community Planning has been temporarily suspended while the partners respond to Covid-19.	Report Later	---	---	---	---	---

**Improve achievement, raise educational attainment and support lifelong learning**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Take forward the National Improvement Framework priorities by ensuring that every child achieves the highest standards in literacy and numeracy	Ensure the highest quality of experiences for all learners by supporting the implementation of learning and teaching approaches and strategies to ensure that every child achieves the highest standards in literacy and numeracy	The 'Curriculum Folder' framework was launched to schools, with a section on Effective Learning, Teaching and Assessment included to support consistency in approach/shared advice across our schools, including an audit tool for developing effective learning, teaching and assessment rationales/policies. Play Based Development Officer has been working with 10 schools in an improvement group to develop an audit for schools. This will be shared at our PLAY (Play, Achieve, Learn Your Way) launch at the end of April. 'Improving Our Classroom' input for 23 practitioners, taking forward good quality learning, teaching and assessment via class-based improvement projects.	Green	---	---	---	---	---

**Improve achievement, raise educational attainment and support lifelong learning**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
	Percentage of primary school pupils (P1, P4, P7 combined) achieving expected Curriculum for Excellence levels in Literacy	This is a Local Government Benchmarking Framework (LGBF) indicator 2019/20 figures will be available in January 2021. The 2018/19 figure was slightly below the national figure of 72.3%.	Report Later	71.6%	-----	71.2%	72.0%	71.7%
	Percentage of secondary school pupils achieving expected Curriculum for Excellence levels in Literacy (S3, 3rd level or better)	The percentage of secondary school pupils achieving Curriculum for Excellence Level 3 or better in Literacy in S3 remained consistent and is above the national level of 87.9%.	Green	90.1%	93.2%	87.0%	90.0%	93.2%
Continue to achieve equity by 'closing the poverty related attainment gap' and meeting the aspirations of the Attainment Scotland Fund	Provide support to all schools participating in the Scottish Attainment Challenge (SAC) to meet the commitments set in SAC plans and to submit annual reports reflecting their progress to the Scottish Government	All 20 Scottish Attainment Challenge (SAC) schools have been supported to write their 2019-20 mid-year impact report, 2020-21 proposal and complete their end of financial year profile of spend. These were submitted to the Scottish Government in March 2020. Further school visits to SAC schools have been undertaken by Equity Lead Officer and Attainment Advisor for this period, to support the implementation of these schools' equity agendas.	Green	---	---	---	---	---

**Improve achievement, raise educational attainment and support lifelong learning**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
	Provide support to schools in effective use of Pupil Equity Funding to help close the poverty related attainment gap	Pupil Equity Fund (PEF) - an equity bullet 'PEF Post' continues to be issued termly to schools to update them on equity-related matters. @SLCAttainment Twitter feed continues to be utilised to share good practice across the authority. Equity Strategic Lead has undertaken a number of school visits to support schools in delivering the equity agenda. 2019-2020 mid-year impact PEF reports are being analysed; school-level feedback will be given to each school. Planned '#its SLC' showcase event postponed due to COVID-19 crisis, this will allow establishments across SLC to showcase their good practice along the themes of excellence, equity and empowerment. A small working group of Head Teachers has been established to look at how small allocations of PEF can be spent effectively for maximum impact. General equity support on procurement, finance, equity approaches, etc is on-going, and is given as required by schools. Audit of new equity promoted posts has been undertaken. Planning and reporting formats for PEF are being reviewed to reduce unnecessary bureaucracy.	Green	---	---	---	---	---
	100% of schools to include a 'Cost of the School Day' position statement in their 2019-20 handbook	96% of schools have Position Statements on Cost of the School Day. Position Statements from the remaining schools are expected before the end of the school session.	Green	100.0%	96.0%	-----	-----	-----
	Percentage of pupils achieving 1 or more awards at SCQF level 6 or above (on leaving school)	The percentage of pupils achieving 1 or more awards at SCQF level 6 or better on leaving school increased to 66.5% and is above the national level of 66.2%.	Green	65.9%	66.5%	65.4%	66.8%	65.6%

**Improve achievement, raise educational attainment and support lifelong learning**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Take forward key aspects of Curriculum for Excellence in all schools and establishments	Improve the effective use of Benchmarks to assess pupil learning	The use of National Benchmarks on the Experiences and Outcomes from Curriculum for Excellence continues to feature as a major part of moderation and other learning, teaching and assessment training to support the development of effective assessments and improve the robustness of teacher professional judgements.	Green	---	---	---	---	---
Progress the key themes of self-evaluation and leadership in all establishments and services	Provide support for establishments to engage in rigorous and robust self-evaluation using How Good is our School (4th Edition) which results in improved outcomes for learners	The Curriculum and Quality Improvement Service continue to provide support for establishments in using 'How Good is Our School' to achieve improved outcomes. Plans are in place to continue with the Validated Self Evaluation programme and discussions about what this will look like given current circumstances are currently in process.	Green	---	---	---	---	---
Progress leadership development at all levels, within schools and all learning establishments	Continue to develop leadership capacity through our programme of 'Professional Learning Trios'	The Head Teacher professional Learning Trios continue to support school improvement through local authority guided peer support and challenge. The professional dialogue and sharing practice which is afforded through this opportunity has been very well received. This work is currently progressing in an online platform with a view to continuing with this work during current circumstances.	Green	---	---	---	---	---
Progress the Scottish Government's commitment to increase nursery hours for three and four year olds and eligible 2 year olds by August 2020	Lead a range of consultation events to ensure the planning and delivery of flexible 1140 hours meets the future needs of children, families and communities for implementation over the period to August 2020	Completed and referenced in the report entitled 'Review of Admissions Policy for Early Learning and Childcare Establishments' at Education Resources Committee on 10th December 2019 and at Executive Committee on 29th January 2020.	Green	---	---	---	---	---

**Improve achievement, raise educational attainment and support lifelong learning**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Maintain the Children's Services Partnership commitment to implementing parts one and three of the Children and Young People's Scotland Act 2014	Publish a Children's Services Plan annual report by October 2019	The annual report for 2018-19 was published in August 2019 and the final report covering all three years of the Children's Services Plan 2017-20 is currently being developed. There may be a slight delay in the publication of this report due to a slower pace of responses from partners, as a result of the COVID-19 crisis.	Green	---	---	---	---	---

**Improve achievement, raise educational attainment and support lifelong learning**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Deliver learning programmes to promote positive health and wellbeing	Number of Individuals and/or families that report improved confidence, self-esteem, health and wellbeing	<p>During Quarter 4 a further 3032 learners have improved their confidence and self esteem, 1224 have improved their mental health and wellbeing, and 1198 have improved their physical health and wellbeing. Currently measures are being put in place to ensure learners, and particularly young people, are still engaged with through the Covid-19 crisis such as social media and online platform. These are already proving to be very effective.</p> <p>In Quarter 4 a broad range of learning opportunities have led to these outcomes such as structured youth work targeted at vulnerable learners, activity within the awards network, and opportunities within the participation network. One emerging focus has been on young males suffering anxiety, depression, mental/physical health and social isolation by providing a safe space to talk and build on self-esteem, health and wellbeing and sign posting onto other groups or agencies as appropriate.</p> <p>Walking Football groups have been established with adults who wish to improve their health and wellbeing through participation.</p> <p>Caruke Having completed a Healthy Cooking on a Budget course, 11 adult learners improved their confidence and increased their levels of self –esteem. The course also had a positive impact on their mental health and general well being and social skills.</p>	Green	-----	14,593	-----	-----	-----

**Improve achievement, raise educational attainment and support lifelong learning**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Develop employability skills and sustained, positive school leaver destinations for all young people	Support establishments to take forward Developing Scotland's Young Workforce and improve outcomes for young people	Developing the Young Workforce (DYW) Depute Head Teacher leads meeting held throughout the academic year (October 2019 and March 2020) and the focus of these is the 3 documents that steer DYW in Scotland. These meeting as supported by Education Scotland, GATEWAY, Skills Development Scotland (SDS), and the DYW regional team. All relevant guidance and updates are shared at these meetings.	Green	---	---	---	---	---
	Continue to build and sustain strategic partnerships with local authorities, establishments, colleges and universities and business partners to widen the offer to young people in the Senior Phase	New contact has been established with City of Glasgow college and schools are taking up the additional senior phase offers for session 2020-2021. Widening Access is offered in all secondary schools by University of Glasgow and we also have a very successful Access to Engineering Academy with University of Strathclyde.	Green	---	---	---	---	---
Work with key partners to ensure that young people enter a positive and sustained destination	Maintain the percentage of young people entering and sustaining a positive destination	The School Leaver Destinations Return (SLDR) for pupils leaving school in 2018-2019 was published in February 2020. This year the South Lanarkshire SLDR rate decreased slightly from to 95.7% from a high of 96.4% the previous year. However, the Council achieved the target set and remains above the national level (95.0%) for the 5th consecutive year.	Green	94.4%	95.7%	94.0%	95.8%	96.4%
Work with key partners to ensure all care experienced young people are supported to achieve a positive post school destination	Continue to work with partners to effectively identify, track and deliver individualised employability support packages for care experienced young people	Meetings have taken place throughout 2019/20 to track the destinations of all care experienced young people. The 2019/20 School Leaver Destinations Return showed that 91% of care experienced school leavers moved to a positive destination, significantly above the national rate of 82%.	Green	---	---	---	---	---

**Ensure schools and other places of learning are inspirational**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19

**Ensure schools and other places of learning are inspirational**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Support learning and raise attainment through the use of digital technologies and the ICT infrastructure	Continue to support schools to implement national and local digital learning strategies in order to embed the use of digital technologies and lead to increased attainment	The South Lanarkshire Council (SLC) Certified Google Educator programme is progressing extremely well – 25 teachers are now Level 1 certified educators (October 2019), 22 of them have also secured Level 2 status (November 2019) and 15 SLC teachers are now fully Certified Google Trainers (January 2020); a further 5 are working towards achieving Certified Trainer status with applications pending with Google. The success achieved through the SLC programme has almost doubled the number of certified trainers across Scotland. Trainers will be used, in part, to support the development of digital skills within our 17 learning communities. The joint SLC/Education Scotland ‘Using Digital Tools to Support Literacy’ event attracted over 60 attendees and was rated highly positive by staff. A formal showcase event is being planned to raise awareness of the Digital Schools Award and to provide support to schools who have registered an interest but stalled in their progress towards achieving the award. This will be supported by colleagues from schools that have already achieved their award.	Green	---	---	---	---	---
Provide high quality continuous professional learning activities for practitioners (based on the needs identified in the CQIS audit) which equip staff to inspire learners, improve attainment and celebrate success	Continue to deliver a high quality programme of professional learning opportunities across a range of themes e.g. Learning and Teaching and the Curriculum	There are regular opportunities to engage in a wide range professional learning throughout the school year. Opportunities include external and internal input, sharing good practice from within the authority, guided networking and many more. On online website has been produced to signpost how staff working from home can access professional learning opportunities.	Green	---	---	---	---	---

**Ensure schools and other places of learning are inspirational**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Continue to develop the use of digital technology and the ICT infrastructure to support learning and raise attainment	Support the evolution of ICT use to enable it to become an increasingly transformational element of learning and teaching	Wireless refresh programme is now complete and a number of sites have invested in wireless expansion to maximise coverage throughout their school and to support increasing numbers of devices. Volumes of Chromebooks continue to grow and this continues to be an area of growth. With new Google trainers in place, planning is underway to grow the skills across the estate and exploit transformative technology in all areas. Unfortunately, a clear solution to deliver livestream learning has not yet been found and we continue to work with Education Scotland to look at solutions which may be delivered nationally.	Green	---	---	---	---	---
	Ensure that the ICT infrastructure is fit for purpose and supports the growing and evolving needs of learners and practitioners	Secondary Refresh 2.3 completed, November 2019 on target with over 1700 devices replaced. Primary, Additional Support Needs and Early Years refresh is now underway with 32 schools completed by the end of December 2019. This will deliver over 2300 contract stations plus school buys. 180 Wireless Access Points have also been refreshed in primary schools since August 2019, ensuring that the ICT infrastructure remains fully supportable and performant.	Green	---	---	---	---	---
Complete the Council's Schools Modernisation programme transforming the learning and teaching environment for all	Complete the building of new schools/establishments during 2019/20 to meet the target of modernising all 128 primary schools by June 2020 and any proposed new builds	The Primary School Modernisation programme is complete and there are now 128 primary schools in modernised accommodation.	Green	---	---	---	---	---
Complete the Council's Nursery Modernisation programme transforming the learning and teaching environment for all	Complete the build of the new Early Learning Unit to conclude the Council's nursery modernisation programme	The Early Learning Unit build is complete and has been occupied by staff and children since October 2019.	Green	---	---	---	---	---

**Ensure schools and other places of learning are inspirational**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Monitor the efficient use of the school estate and progress accommodation planning for housing and population growth	Take forward plans for planning consent to build a new primary school for the East Kilbride Community Growth Area	Planning permission has been granted to build a new primary school for the East Kilbride Community Growth Area.	Green	---	---	---	---	---
Lead Education Resources on supporting a coherent and evidence based response to the Scottish Government's suicide prevention agenda	Provide progress reports on the revision of documentation on Suicide Prevention to Education Management Team and the Children's Services Strategy group	Draft of Lifelines Lanarkshire circulated for consultation across agencies, and update provided to Head of Education (Inclusion). The collation of feedback from the Children's Services Strategy Group, the Child Protection Committee, an Education Resources reference group and from other agencies has been paused due to meeting cancellations and in light of school closures and social distancing measures, but remains a priority.	Green	---	---	---	---	---
Project Management of Schools Projects and General Services Projects	General Services Programme - Target spend achieved	Quarter 4 information not available until end May 2020.	Report Later	---	---	---	---	---
	Primary Schools Modernisation Programme - Completion of Primary School Programme - Support for Early Years Programme - Growth and Capacities Programme	131 Primary Schools/ Nurseries complete	Green	---	---	---	---	---

**Encourage participation in physical and cultural activities**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19

**Encourage participation in physical and cultural activities**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Provide new or refurbished community facilities	Progress / complete development of community facilities by March 2020, including: refurbishment of Springhall Community Hall which incorporates relocation of Cathkin Library; upgrade to Tom Craig Centre, Law; progressing community facilities within new build Primary School at Elsrickle; and upgrade of at least one synthetic pitch	Springhall Hall refurbishment and replacement library project commenced on site at the end of May 2019. The project is complete and should open in line with other facilities re-opening after IT set up and fit out is complete.  Assessments and design work complete to upgrade Tom Craig Centre in Law. Project is out to tender.  A new school in Elsrickle with adaptations for community facilities completed on schedule in August 2019. The school is in operation and community facilities available for use.  Hamilton Palace Grounds 3G pitch replacement was completed at end of September 2019.	Green	---	---	---	---	---
Maximise the number of attendances at leisure facilities	Number of attendances at those facilities managed by the Sport and Physical Activity section of South Lanarkshire Leisure and Culture	Target would have been exceeded had it not been for the closure on 18 March 2020 due to Covid-19. This has had a significant impact on attendance rates.	Red	3.004m	2.839m	2.992m	2.965m	3.004m
Maximise the number of attendances at cultural activities	Number of attendances at facilities managed by Cultural Services and the Libraries and Museum Services	Exceeded the target despite the closure on 18 March 2020 due to Covid-19. This is primarily as a result of library virtual visits	Green	3.372m	3.392m	-----	3.419m	3.372m
Deliver activity programmes which will support equitable access for all, including older people and under 16s groups	Number of under 16 reduced rates attendances at South Lanarkshire Leisure and Culture facilities (including halls, school lets, outdoor and indoor leisure)	Closure of SLLC facilities due to Covid-19 on 18 March 2020 has had a negative impact on attendance rates.	Red	964,805	897,466	876,690	881,965	964,805
	Number of over 60's attendances by residents using South Lanarkshire leisure facilities	We were ahead of target throughout the year however the extent of the achievement was reduced because of closure on 18 March 2020 due to Covid-19	Green	504,160	515,721	433,099	465,870	504,160
Deliver health specific intervention programmes which will support equitable access for all	Number of attendances by residents accessing SLLC health specific intervention programmes	The programmes continue to increase and were ahead of target throughout the year.  Overall target was exceeded despite the closure on 18 March 2020 due to Covid-19.	Green	94,840	107,937	-----	-----	94,840

**Encourage participation in physical and cultural activities**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Improve wellbeing outcomes for children and families and getting it right for every child	Continue to provide a range of supports to all establishments to embed Health and Wellbeing in the curriculum	The Glow Health and Wellbeing tile has been updated with resources and weblinks to support curriculum delivery. There are working groups on-going with NHS colleagues to evaluate the Healthy Schools resource.	Green	---	---	---	---	---
Continue to develop new approaches to ensure high quality Physical Education in establishments	Continue to deliver a range of professional programmes for practitioners, with partners, focused on the quality of provision of Physical Education	Partnership working with South Lanarkshire Leisure and Culture colleagues is ongoing to identify and meet Career Long Professional Learning needs. Primary Dance, Netball, Volleyball and Fun Fitness events are underway to support teachers in their delivery of Physical Education.	Green	---	---	---	---	---

**Encourage participation in physical and cultural activities**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Promote the development of the right range of skills, qualifications and achievements to enable all learners to succeed	Develop the skills of young people in instrumental music tuition through the Youth Music Initiative	During 2019/20 there has been an ongoing rise in Youth Music Initiative instrumental music tuition and music-making opportunities for children and young people in South Lanarkshire, including: approximately 7000 young people taking part in school-based musical learning and significant representation from South Lanarkshire Council pupils in national ensembles; over 1,000 primary children have completed a 20 week practical music making project; primary instrumentalists have taken part in school assemblies, concerts, inter-disciplinary learning events as well as community-based performances at Care Homes and Church Services; 11 school rock and pop bands took part in the annual Battle of the Bands competition where the Instrumental Music Service introduced a Career's Corner; the South Lanarkshire Schools' Big Band, and over 50 pupils from St Bride's PS Cambuslang, performed to a sold audience at the Rutherglen Town Hall; many pupils successfully auditioned for the National Youth Choir of Scotland, West of Scotland Schools Orchestra as well as numerous successful entries to colleges and universities to continue the study of music and instrumental studies.	Green	---	---	---	---	---

**Delivering the plan and achieving best value**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19

## Delivering the plan and achieving best value

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Deliver a core Finance function that meets the requirements of the council and external stakeholders	Percentage of invoices sampled that were paid within 30 days - target 92.5%	This is a Local Government Benchmarking Framework (LGBF) indicator. 2018-19 figures were published in January 2020. The latest LGBF results for the current year are due to be published in January 2021.	Report Later	92.5%	-----	94.5%	95.0%	92.1%
Prepare Annual Report and Accounts	Accounts for the council and all related/ supported bodies including the Integrated Health and Social Care Joint Board, Valuation Board and related charities completed by 30 June and receipt of clear audit certificate by 30 September	The Accounts for the council and all related/ supported bodies were complete by 30 June 2019. The audit of the Accounts was complete by end September 2019 and all bodies received a clean audit certificate.	Green	---	---	---	---	---
Provide support to elected members	Deliver training identified following training needs analysis by target date agreed with members. Monitor and evaluate the delivery and attendance and report bi-annually	Training needs analysis completed and a range of learning and development opportunities identified, taking account of group and individual needs, and preferences for learning. During Q1-Q4 Elected Members filled 370 places at a variety Learning and Development events. Bi Annual Report completed on 6 March 2020.	Green	---	---	---	---	---
Prepare and implement appropriate financial strategies taking account of economic conditions and local government settlements	Update 2020-21 financial strategy by summer 2019	An update to the 2020-21 Budget Strategy was presented to Executive Committee in June 2019. This was updated and presented to members at a seminar in November and then to Executive Committee in December 2019, along with budget savings proposals. It was further reviewed as required, as the budget process continued, culminating in the budget being set in February 2020.	Green	---	---	---	---	---
Communicate our IT vision, values and policies	IT Services will regularly report progress on the council's priority ICT projects	Quarterly updates presented to Corporate Management Team.	Green	---	---	---	---	---

**Delivering the plan and achieving best value**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Implement effective Best Value Management arrangements to ensure continuous improvement and efficient and effective service delivery	Progress actions arising from BVAR 2019 within agreed timescales	An action plan addressing the recommendations within the BVAR was presented to the meeting of the Council on 26 June 2019. The action plan has been loaded onto the council's Figtree system for monitoring audit actions. Regular monitoring reports are taken to CMT and a progress report was presented to the Performance and Review Scrutiny Forum on 18 February 2020. The outcome of key actions will be reported to Elected Members through relevant Committees as appropriate.	Green	---	---	---	---	---
	Ensure that Scottish Government Performance Reports are submitted within timescale: LAAC; Child Protection; Justice Services; Mental Health; Learning Disability; Homecare and Respite	All returns due in for the period have been submitted within timescales .	Green	---	---	---	---	---
Ensure our commitment to employees through the development and implementation of personnel policies and employee learning and development (L&D) opportunities	Labour turnover rate to be contained at 5% or less (council-wide)	At the end of Quarter 4 the Council wide labour turnover rate was 4.3%. This represents an increase of 0.9% when compared with Quarter 3 (3.4%).	Green	5.0%	4.3%	3.0%	4.8%	4.6%
Ensure our commitment to employees through the development and implementation of personnel policies and employee learning and development (L&D) opportunities	100% coverage of Performance Appraisals (PAs) of employees in scope (council-wide)	At the end of Q4 the council-wide completion rate was 51%. This represents a decrease of 1% when compared with Q3.  Personnel Services issued a Management Bulletin containing guidance on the process and how to record PDR's on People Connect. Personnel Services also issued regular reminder emails directly to managers with outstanding appraisals. Updates on non completion were sent to Resource Management Teams via the HR Business Partners.	Red	100.0%	51.0%	87.6%	90.5%	88.0%

**Delivering the plan and achieving best value**

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2016/17	2017/18	2018/19
Ensure our commitment to employees through the development and implementation of personnel policies and employee learning and development (L&D) opportunities	Work towards the 2020 accredited review of Investors in People to achieve gold status	The liP interim report was presented to CMT on 19 March 2020. The interim report identifies a number of areas of improvement which require specific actions to improve the current position which remains at a silver rating.  All Resource liP Action Plans to be updated by liP representatives by end April 2020, subject to Covid-19 commitments.	Report Later	---	---	---	---	---
Ensure high standards of governance are being exercised	Risk register is regularly reviewed, agreed and updated through the Performance and Continuous Improvement Groups and Social Work Governance Group	In this quarter the risk register has been reviewed in light of the performance of one of our registered care at home services.  Corporate Resources have also issued the 2020/21 timetable for Top Risks and Resource Risk Register Review which will commence on 1 April 2020.	Green	---	---	---	---	---
Ensure monitoring, compliance and control of externally purchased services	Report on annual care inspectorate evaluations of our 42 registered services	Most of our externally purchased services continue to perform at a good or above level.  In this Quarter 4, the Care Inspectorate has reduced its inspection footfall.  At the time of writing, all registered care service are coping with the unrepresented demands placed on them as a result of COVID-19 pandemic.	Green	---	---	---	---	---