

Foreword

Welcome to the fourth annual report of Lanarkshire Community Justice Authority (Lanarkshire CJA) for the period April 2010 to March 2011. This Annual Report highlights progress made during the last year of the 2008-11 Area Plan, illustrating work which has been undertaken by Lanarkshire CJA and our partners.

Change continues to be a major feature for the public sector in Scotland. National elections in the UK have had an effect on the resources available to deliver services and the recent Scottish Parliamentary election will have a direct effect on the way that Criminal Justice Services are delivered. May 2012 will see local government elections which will have a potentially major impact for the operation of Lanarkshire CJA and partners.

Following consultation with our partners our three year Area Plan for 2011-2014 was approved by our Board on the 4th of June 2010. A Government scrutiny panel met in July and the plan was formally approved by the Cabinet Secretary for Justice in writing on the 13th of September 2010. The approval letter contained the following comment: 'this was considered by the Panel to be a good comprehensive plan with tangible time bound deliverables evidence linked to CJA strategic aims and with lead responsibilities identified. It is clear that strong relationships have been developed with partners'.

During the last year major initiatives and developments have taken place including: the continued development of Multi Agency Public Protection Arrangements (MAPPA); the introduction of Community Payback Orders (CPOs); the significant reduction in the number of Lanarkshire citizens held in custody and a significant reduction in crime within 'N' and 'Q' Divisions of Lanarkshire.

The coming year will have many challenges and opportunities: the transfer of prisoner health care to the National Health Service; dealing more effectively with women offenders and maintaining or increasing the number that can be dealt with effectively within the community; full implementation of CPOs ensuring public confidence regarding their effectiveness and addressing issues around offending associated with alcohol and drugs.

I would like to take this opportunity to thank key partners for their hard work, unstinting commitment and readiness to work in partnership.



A handwritten signature in blue ink that reads "Brian McCaig". The signature is written in a cursive style.

Brian McCaig
Convenor
Lanarkshire CJA

Contents

Section 1	Introduction <ul style="list-style-type: none">• Lanarkshire CJA Structure and Governance• Lanarkshire CJA Partners
Section 2	Lanarkshire CJA Role <ul style="list-style-type: none">• Planning• Monitoring• Engaging and Influencing• Reducing Re-offending Programme
Section 3	Our Progress in 2010-11 <ul style="list-style-type: none">• Reconviction Rates• Progress on Action Plan 2010-11• Sharing Good Practice
Section 4	Managing Resources <ul style="list-style-type: none">• Section 27 Grant Allocation• Additional Monies• Administration Budget• Women Offenders Monies• Financial Monitoring
Section 5	Communication <ul style="list-style-type: none">• Local Media and Partners• Strategic Engagement/Consultation
Section 6	Our future focus <ul style="list-style-type: none">• National developments• Local priorities
Appendix 1	Lanarkshire CJA – Partnership Meeting Chart
Appendix 2	Restorative Justice Interventions and Groups
Appendix 3	Progress on Action Plan 2010-11
Appendix 4	Income and Expenditure for year ended 31 March 2010
Appendix 5	Glossary and Summary of Common Terms

1.0 Introduction

Community Justice Authorities (CJA's) are statutory bodies created by the Management of Offenders etc (Scotland) Act 2005. Lanarkshire CJA is one of eight Authorities across Scotland.

The role of Lanarkshire CJA is to provide strategic planning and monitoring to ensure the availability of services designed to: reduce re-offending, enhance community safety and promote multi agency participation at a local level.

1.1 Lanarkshire CJA Structure and Governance

There are three Elected Members from each Local Authority, South Lanarkshire Council is represented by: Councillor Brian McCaig (Convenor); Councillor John Anderson and Councillor Graham Scott. North Lanarkshire Council is represented by: Councillor Bob Chadha (Vice Convenor); Councillor Harry McGuigan and Councillor Tom Lunny.

The Convenor represents Lanarkshire CJA at the CoSLA Executive Group; the CJA Convenors Group and local meetings.

Each CJA employs a Chief Officer and support staff to carry out its functions. The Chief Officer reports directly to the Convenor and only Elected Members of either North or South Lanarkshire Council can be Members of the Board. Key decisions are agreed at quarterly Board meetings which are open to the public and available on our website www.lanarkshirecja.org.uk

1.2 Lanarkshire CJA Partners

Lanarkshire CJA works with a wide range of partners across the criminal justice field. Our Area Plan highlights the importance we place on key partnerships and aims to ensure that:

- Lanarkshire CJA objectives are recognised in the Single Outcome Agreements for both North and South Lanarkshire Council and reflected in Community Safety Partnerships.

- Links are explored with NHS Lanarkshire through Community Health Partnerships and Lanarkshire Alcohol and Drug Partnership (ADP).
- All work of Lanarkshire CJA and partners has a victim perspective.
- A local performance framework is developed which will illustrate the work of partners and show trends within the criminal justice system in Lanarkshire.

Appendix 1 provides information on local partnership meetings.

Over the last year there has been a considerable amount of work undertaken to enhance joint working, for example:

- Lanarkshire ADP & CJA Working Group has been established to explore opportunities for joint working.
- A Stakeholders Group has been established to develop pathways from HMP Addiewell to local services in Lanarkshire. Initially the group has focused on: welfare rights and money advice; accommodation and employability and skills development.
- A Victims Forum is also being developed in partnership with victim agencies in Lanarkshire and will be a focus for the coming year.

Frequently reports from external agencies comment on the quality of partnership working within our area for example, the Inspection Report on Lanarkshire Area of Crown Office and Procurator Fiscal Service (May 27, 2010) highlighted good partnership working in Lanarkshire, as follows:

'Good relations developed in setting up and running the Youth Court have resulted in effective working relationships which have benefited other areas of partnership working.'

2.0 Lanarkshire CJA Role

CJA's provide a co-ordinated approach to planning and monitoring of the delivery of offender services. The aim is to target services to: reduce re-offending; ensure close co-operation between community and prison services and improve community safety. This involves:

- Planning at a local level to bring partner agencies together to ensure a planning process is in place that provides services that best meet the needs of local communities.
- Allocation of Section 27 monies to Criminal Justice Social Work services in both North and South Lanarkshire.
- Reporting annually to Scottish Ministers on Local Authorities, the Scottish Prison Service and partner bodies compliance with the CJA Area Plan.
- Monitoring and interpreting local trends for example in relation to: re-offending; prison populations for male, female and young offenders and levels of local crime.
- Highlighting best practice to influence practice both at a local and national level.

2.1 Planning

The Area Plan for 2011-14 was approved by the Scottish Government in September 2010 further to consultation with partners and approval of Lanarkshire CJA Board. This plan is now available on our website www.lanarkshirecja.org.uk.

2.2 Monitoring

Quarterly performance reports have historically been provided to Lanarkshire CJA Board. As highlighted within the Area Plan for 2011-14 a key task will be to replace the existing reports with a bi-annual presentation to Lanarkshire CJA Board which will include two types of information. Firstly, key

statistical information from partners tracking the journey of the offender through statutory services and secondly, information collated on specific tasks previously agreed and contained within the current Area Plan.

2.3 Engaging and Influencing

Lanarkshire CJA works closely with senior members of staff from the Scottish Prison Service and North and South Lanarkshire Criminal Justice Social Work. Lanarkshire CJA also engages with Community Planning Partnerships in both Local Authorities to ensure that work with offenders is highlighted within the Single Outcome Agreements and linkages between partners can be understood and reflected appropriately.

Over the course of the last year Lanarkshire CJA allocated Additional Monies of £190,000 to local partners to develop a number of innovative developments. The initiatives involved a wide variety of partners from both the statutory and voluntary sectors.

The initiatives were as follows the:

- SLC - Domestic Abuse Perpetrators Pilot
- NLC - HMP Addiewell Domestic Abuse Pilot
- NLC - Ex Offender Employability Project
- Inside Out Project
- Financial Advice Service for Prisoners
- Housing Advice and Support Service

The initiatives were subject to formal evaluation, the details of which are available on our website. Following the evaluation process it was clear that these initiatives would have beneficial effects on practice and joint working for the future, therefore Lanarkshire CJA has highlighted these projects further in Section 3 (sharing good practice) of this report.

The Scottish Government announced an additional sum of money for the period 2010-11 to support women offenders, particularly those on release from prison. This equated to £100,000 for each CJA area. Lanarkshire

worked in partnership to develop the following three initiatives:

- Circle – Meet at the Gate which supports women who have children and are returning to the Lanarkshire area from HMP Corntonvale and HMP Greenock. During the course of this pilot, 24 women, their children and families have received support, 80% of the women offenders continue to engage with the service and none of the women under the age of 21 have returned to prison.
- NLC Intensive Support Pilot – provides a Lanarkshire wide service which supports and targets women offenders who present the most significant risk, complex needs and vulnerability. This pilot supported four women with intensive support packages to assist their rehabilitation back into the community. The support was provided at times out with normal office hours when the women were at their most vulnerable. The outcomes for the four service users has been successful, for example, one woman in particular has managed her longest period (eight months) since the age of sixteen to remain in the community.
- SACRO Mentoring Pilot – encourages women to make and sustain contact with a mentor who assess their needs, focusing on reducing the risk factors which have contributed to their offending. At the point of evaluation 28 referrals were received from a range of agencies. Service users were visited within one week of referral and currently 13 women are engaging with the service. Service user feedback on their experience of using the service has been very positive for example, one service user stated 'I am a lot more confident and have a more positive outlook in my life'.

The timescale to develop the above pilots was very short and it was invaluable to engage and work in partnership across both

statutory and voluntary sectors. This enabled Lanarkshire CJA to draw on the expertise of agencies who have worked with women offenders for many years. All three pilots have been subject to a successful evaluation process and have continued due to funding being provided for a second year by the Scottish Government.

2.4 The Reducing Re-offending Programme

The Reducing Re-offending Programme represents a £6 million investment over the period 2009 to 2012, which aims to:

'break the cycle of re-offending by ensuring proportionate and early interventions with effective re-integration into the community'.

The Reducing Re-offending Programme has four priority areas, as follows:

- Pre-disposal
- Effective Community Disposals
- Community Reintegration and
- Young People Who Offend

The Chief Officer (Lanarkshire CJA) and Manager - Justice Services (NLC) participate in the above working groups.

The Reducing Re-offending Programme has played a key role in shaping the Lanarkshire CJA Action Plan for 2011-12 with a particular focus on the role of families and communities in helping offenders re-integrate into local communities.

Lanarkshire CJA has continued to work closely with the Judiciary and both Local Authorities to implement the review of Youth Courts in Airdrie and Hamilton and support the *'whole systems approach'*. During the course of the last year the trend has shown a drop of 40% in young people returning to prison.

Further key achievements have been the implementation of Community Payback Orders and Criminal Justice Social Work Reports.

3.0 Our Progress in 2010-11

This section of the Annual Report provides the following updates:

- information about reconviction rates in Lanarkshire and factors that can influence them
- progress on actions within the Area Plan for 2008-11 and
- examples of best practice in Lanarkshire

3.1 Reconviction Rates

Reducing re-offending is measured through monitoring the rate of reconviction of offenders over a two year period starting from either their release from prison or commencement of a community based sentence such as Community Payback Order.

In order to 'track' offender's information is gathered by using the offenders SCRO (Scottish Criminal Record Office) unique reference number and this data is collated and published by the Scottish Government.

The reconviction rate for the Lanarkshire area has remained constant at 43% during the timeframe 2005-06 and 2006-07. Figures for 2007-08 will be published on 30 August 2011.

There are many interventions across both statutory and voluntary sectors which can impact on re-offending. It is widely recognised that:

'Offenders given a monetary penalty or CSO are less likely to be reconvicted within two years than those discharged from a custodial sentence (40% and 42% respectively, compared to 62%)' Scottish Government 31 August 2010.

During the last year in Lanarkshire 1,237 CSOs/CPOs were made by the Courts.

It is clear that for certain types of crime community sentences can offer significant benefits in terms of reducing re-offending, benefiting local communities and providing savings - the average annual cost per prisoner place during 2009-10 was

£31,004.00 for 2009-10 (SPS Delivery Plan 2011-12).

The recent 'Reducing Re-offending: Evidence Review', highlights that:

'desistance is a highly individualised process and one-size-fits-all interventions do not work'.

Appendix 2 of this report highlights many of the interventions that are available from CJSW partners in Lanarkshire, which are tailored to offenders needs.

The 'sharing good practice' section of this report also highlights examples of partnership working which significantly contribute to reducing re-offending in Lanarkshire and helps to illustrate the complexity of 'what works' with offenders.

3.2 Progress on Action Plan 2010-11

The Action Plan was developed with partners as a means of progressing tasks in the Area Plan for 2008-11. Progress has also been evidenced through quarterly reports to Lanarkshire CJA Board and Appendix 3 provides an update on all actions for April 2010 to March 2011.

As the previous Annual Report flagged two areas of work that were 'behind target' further detail is provided below:

Firstly to, ***'Monitor effective partnership working in relation to offenders with mental health issues'***

The SWIA inspection at HMP Shotts noted that due to the Integrated Case Management (ICM) process there was:

'better understanding between social workers and prison staff, including health and mental health teams' and 'better information sharing'.

Further progress has been made in this area with the addition of the new Children and Young People's Counselling Service 'Time to Talk'. This service is part of Relationships Scotland Family Mediation and funded by

Children in Need. This service targets 5-18 year olds and prioritises support for children of prisoners, who experience particular difficulties and are likely to suffer from mental health problems at three times the rate of their peers.

Secondly to, 'Facilitate opportunities for joint training between agencies'.

Lanarkshire CJA Training and Development Officer delivered training on a Pan-Lanarkshire basis, on the following topics:

- the new Criminal Justice Social Work Report
- Criminal Justice National Outcomes and Standards and
- the introduction of Community Payback Orders

The training was supported by both Local Authorities who provided staff time to help deliver the training in partnership. Staff welcomed the diversity of members from different agencies during this training.

3.3 Sharing Good Practice

MAPPA

It is important to highlight the crucial work that MAPPA carries out in bringing agencies together in order to protect the public from potentially high risk offenders and also to highlight the highly professional approach of staff. The MAPPA Co-ordinator is based in the Public Protection Office in Hamilton which aides the multi-agency aspect of this work.

A review of the MAPPA governance structure was undertaken last year which led to the development of the Strategic Oversight Group and revised Interagency Operational Group. It has been agreed that the chair of the Strategic Oversight Group will rotate on a biannual basis between agencies.

During 2009-10 there were 99 Level 2 offenders (this refers to an offender who requires additional multi-agency resources to manage the risk that they pose) in the Lanarkshire area.

Overall there has been an increase of 25% in Registered Sex Offenders being managed in the community through the MAAPA process since it came into force in 2007/08. This reflects the positive development that all sex offenders are now assessed and supervised when returning to the community from a prison sentence. In practice the introduction of the sex offender register and the MAPPA process has resulted in far more effective monitoring arrangements.

Further information will be available in the MAPPA Annual Report this autumn which for the first time will be published on Lanarkshire CJA website.

NLC Ex-Offender Employability Project

This project was managed by Routes to Work and the programme focussed on providing enhanced employability support to ex-offenders who were service users of Routes Out of Prison Partnership (ROOP) and APEX Scotland.

Lanarkshire CJA provided funding of £15,000 through Additional Monies which attracted an additional £18,325 from other partners. This enabled Routes to Work to run two more courses than would otherwise have been possible.

An important element of the programme was a three week period of motivation, confidence and self esteem building designed to focus on employability.

At the time of the final evaluation 14 out of 20 people completed courses one and two and there had been no drop outs of the 10 participants in group three.

Feedback from attendees was very positive as noted in the following quotes:

- 'What I enjoyed most was being in a group that all got on'
- 'The most important thing I learned was changing my outlook on life'
- 'What surprised me most was that I stuck with it until the end'

Youth Courts in Hamilton and Airdrie

A review of the Youth Courts in Hamilton and Airdrie was published in November 2009. The report identified good practice, such as, examples of inter-agency working and also areas for improvements, for example the danger of net widening by bringing young people into a process they did not require. Ministers decided to continue to fund both courts for a further two years until 31 March 2012 on condition that the Youth Courts were 'recalibrated'.

Since the review, a draft Project Implementation Plan has been developed which will recalibrate the courts and result in a 'whole system approach' in Lanarkshire. The plan is overseen by an Implementation Group chaired by a local Sheriff.

NLC - Community Alternatives for Young People

Community Alternatives for Young People won the North Lanarkshire Council Corporate Award as Best Team of the Year in October 2010.

This service works with young people aged 11-16 (18 for Youth Court Groupwork) with a view to retaining them with their families in their own communities. This service has been developed in partnership with other Social Work staff, education, psychological services and the Children's Hearing System and works with young people for as long as they need intensive support.

The young people referred have a range of difficulties including school behaviour, family breakdown, offending, drugs and alcohol misuse and social exclusion.

HMP Shotts - SWIA Report

HMP Shotts is located in North Lanarkshire and is a maximum security national facility with a capacity for 537 long term prisoners.

The Scottish Prison Service provides North Lanarkshire Council with funding for the Social Work service within HMP Shotts. The prison based Social Work Service work

closely with community-based colleagues across Scotland and other parts of the United Kingdom.

This service was inspected by SWIA (Social Work Inspection Agency) in Spring 2010. SWIA found that:

'The Team was making an effective contribution to multi-agency working, for example, in risk assessment and risk management processes'. In addition:

'There was good shared information on the provision of reports and attendance at ICMs and the service was performing well in relation to these outputs'.

Prison-based social workers stated that the ICM process had:

'successfully engaged community-based Social Work staff and that there were high levels of attendance at ICM case conferences'.

The inspection report also noted that:

'...social workers delivered what they said they would and gave various examples of helpful interventions including support on issues such as family relationships and sentence progression'.

HMP Addiewell

HMP Addiewell is a community facing prison located in Addiewell, West Lothian. HMP Addiewell is a private prison which opened in December 2008 and is run by Sodexo Justice Services (formerly Kalyx).



HM Inspectorate of Prisons completed the first, full inspection of HMP Addiewell, during the period 22 – 30 November 2010.

The inspection report noted that:

'Addiewell has developed excellent links with the local community and community groups in the short time it has been open'. 'The prison is also a member of the West Lothian, North Lanarkshire and South Lanarkshire Community Safety Partnerships and the Lanarkshire Alcohol and Drug Partnership. Strong links have been developed with Lanarkshire Community Justice Authority'.

'Addiewell's links with the community are clearly seen in their focus on housing issues. A full-time housing co-ordinator operates from the Links Centre. This post was funded by Lanarkshire CJA in November 2009 to address the housing needs for prisoners with local connections to North Lanarkshire, South Lanarkshire and West Lothian.

Heroes and Villains (Voluntary Action Fund)

A Service Manager for Restorative Justice with NLC was invited to speak at the above conference (November 2010) and gave a presentation on the benefits of Community Service for communities and offenders.

It was highlighted that the relationships between the placement providers and the Restorative Justice Team are vitally important and cited 'The Duncarron Project' as an excellent example.

'The Duncarron Project' is run by the Clanranald Trust which is building a medieval fortified village in the Fintry Hills. The fort is being built with the help of various groups including ex-offenders and offenders completing their CSO.

Domestic Abuse Perpetrators Pilot (SLC and Q Division)

The aim of this pilot was to challenge perpetrators of domestic abuse in relation to their behaviour and examine what services

could be offered to help them reduce the risk of further abusive behaviour.

This pilot was a joint initiative between SLC Social Work and 'Q' Division of Strathclyde Police and was funded through Lanarkshire CJA for two years.

During the period from 1 April 2010 to 30 January 2011, 154 men were interviewed. A total of 210 issues were identified - the most common of which were: alcohol; relationship issues; anger management and family disputes.

South Lanarkshire has a repeat perpetrator rate of 59% in relation to domestic abuse however of the men who took part in the pilot this was greatly reduced to 23%.

This successful initiative was unable to continue due to funding constraints however the leaflet which was developed during the pilot 'Is this you?' is still issued by Strathclyde Police.

This is an example of best practice has been shared with key partners, for example, South West Scotland CJA recently hosted an event on tackling domestic abuse which highlighted this initiative.

Domestic Abuse Offender Management – 'N' Division

Analytical products can help predict seasonal and event specific peaks in domestic abuse and this information is used to plan preventative police activity. Events such as Old Firm games and New Year celebrations often mean domestic abuse incidents will increase.

'N' Division target repeat offenders of domestic abuse before these events, enforcing any bail or curfews in force and alerting the repeat offenders to the consequences should they continue to re-offend.

The victims of domestic abuse are also provided with additional support at these times. These tactics have assisted 'N'

Division in considerably reducing domestic abuse during 2010-11.

Inside Out Project

The Inside Out Project based in HMP Addiewell (Link Centre), was developed by Hamilton Citizens Advice Bureau (CAB) and has been funded by Lanarkshire CJA through 'additional monies'. The service has been operational since October 2009 during this time 311 prisoners have had direct contact with the Project Co-ordinator and 134 families have accessed the service in the community between April 2010 and March 2011.

In addition to support for offenders this project also enhanced relationship building between prison management and CAB officers and with the wider criminal justice community. The project has helped to provide baseline information about the type of advice sought by offenders.

Car Crime Group Work Programme

Over the past year the Car Crime Group Work Programme has been delivered jointly by Criminal Justice Social Work (SLC) and Substance Misuse staff in collaboration with Strathclyde Fire and Rescue Service and Strathclyde Police.

The programme examines the dangers of driving whilst under the influence. There is a strong emphasis on victim awareness and public protection issues and there is emerging evidence of significant behavioural changes in those who have attended.

Ferroguard Pole

'N' Division purchased this state of the art piece of equipment designed to detect persons carrying knives and other weapons. The equipment is used extensively in areas where weapon carrying and violence are likely, for example, outside night clubs and has been used at the Youth Court in Airdrie Sheriff Court to deter the carrying of weapons in the environs of the court.

This joint initiative between Strathclyde Police and the Scottish Court Service has proved

extremely successful, providing public reassurance and reducing acts of violence and disorder within and near to the Court.

NLC – HMP Addiewell Domestic Violence Pilot

HMP Addiewell Domestic Violence pilot is an innovative Group Work Programme founded on cognitive behaviour therapy principles. The pilot provides opportunities for men to address abusive behaviour whilst in custody giving them the skills to reduce the likelihood of further offending. This is a thirteen week programme which runs twice a week.

Prior to the pilot beginning, NLC offered training to prison staff in the assessment of perpetrators of domestic abuse. This allowed for a joint assessment process to be undertaken and resulted in five men being identified as being suitable for the pilot.

The pilot also has a strong focus on victim awareness ensuring that:

- all work with offenders includes victim awareness
- agencies take account of the needs of families of offenders
- victims obtain appropriate information and support and
- the ongoing development of services for victims of domestic abuse.

NLC also provide a dedicated Partner Support Worker to engage with women partners on a voluntary basis who will: offer information and support in relation to the work being undertaken in HMP Addiewell and provide support to link to community based services for counselling, housing and refuges.

Pathfinder Project

This project was funded by ADP Lanarkshire targeting 60 of the Division's highest tariff young offenders. The Pathfinder Project was in partnership between Strathclyde Police 'N' Division, NLC and Community Learning and Development. Participants attended three evening classes and were put through the 'Heartstart' programme, team building exercises and attended a residential weekend

to Dounan's Outdoor Education Centre, Aberfoyle.



The programme allowed the tutors, comprised of Police Officers, Outdoor Instructors, Social Workers and Community Learning and Development staff to work closely with the offenders, providing positive peer influence on a one to one basis.

The following comments were given during the evaluation and in response to the question, 'What is the most valuable thing you have learned this weekend?'

- 'I can do things if I put my mind to it'
- 'Trust yourself'
- 'Faced my fears'
- 'I have learned about drugs mick came in and told us'
- 'Takin on new things'
- 'Some police are okay'
- 'Facing fears'

Breaking the Circle of Violence

'Break the Circle of Violence' is an initiative by 'N' Division of Strathclyde Police and HMP Shotts. The initiative is targeted at offenders between the ages of 13 and 15 and is designed to inform young people about the truths of prison life, dispelling the sometimes glamorous image portrayed and hopefully influencing their decision making.

The young people receive educational inputs from staff at the prison, are shown prison life and given the opportunity to speak with long term prisoners.

The objectives are to:

- Identify at an early stage problematic young people and take preventative action to divert them from a life of crime.
- Enhance the existing relationship between Strathclyde Police, the Scottish Children's Reporter Authority and the Scottish Prison Service in tackling anti-social behaviour and violence.

Individuals who complete the programme are given the opportunity to re-attend HMP Shotts after a period of six months. It is hoped that these individuals will act as ambassadors for their peers.

Safer Streets Initiative

The Hamilton Town Centre Safer Streets initiative was launched in December 2006 as part of 'Safer South Lanarkshire'.

The initiative was developed in response to alcohol related violence and disorder during the Christmas period with the assistance of a wide variety of partners and is co-ordinated by South Lanarkshire Community Safety Partnership.

Move the Goalposts

'Move the Goalposts' is a multi-partnership diversionary initiative that utilises football as a 'tool' to divert young people from gang participation, acts of violence and anti-social behaviour. It has been ongoing for over three years operating four nights per week, Thursday to Sunday. Following demand from attendees a 'Community League' was formed, some participants are pictured below.



The Circuit won the 'Choose Life Shield'

Anti-social crimes and incidents have been reduced by up to 82% in the targeted areas with an average reduction of 48% throughout South Lanarkshire.

On attendee stated:

'I've never felt fitter I can't believe I was so unfit when I first came down but I suppose I didn't know any better then. The project is the best thing to ever happen in this area. Everybody loves it and you can see the difference it makes'.

Service User Survey NLC (Social work)

NLC commissioned research in the summer of 2010 to undertake research with Social Work service users.

The purpose of the research was to: examine accessibility of services; overall satisfaction with services; inform and support customer care and provide an update on research that was undertaken in 2007.

The research was completed in three stages:

- a postal survey of which 215 responses were received
- a survey handed out by the Community Service Team to all clients over a period of one week with 158 returns and
- seven in-depth interviews with young people in care

Key findings from the survey were as follows:

- 93% knew what to expect prior to starting their placement
- 74% found the work to be very or quite useful
- 96% felt that it benefited the wider community

Lanarkshire Community Service – Audit of Immediacy and Speed

The Audit of Immediacy and Speed undertaken by the Scottish Government shows a snapshot relating to offenders in November 2010 who received a Community Service Order:

- 97.6% had their post sentence review the same working day as the court disposal
- 97.6% had their order served the same working day as the order was made by the Court.
- 90.2% commenced their work placement (not induction) with 7 workings days of the imposition of the order.

Financial Education and Advice Team

Additional Monies from Lanarkshire CJA were used to target offenders from: HMP Addiewell; HMP Polmont; offenders referred to SLC Criminal Justice Social Work Service and Lanarkshire Bail Supervision Services.

A high percentage of offenders reported increased financial capability and confidence following inputs from the team as follows:

- HMP Addiewell 91%
- HMP Polmont 98%
- Community Based Offenders 85%

The figures were derived from self-assessment of those who participated, plus the use of an interactive voting system to monitor progress and final evaluation.

This pilot has also improved awareness of staff from partner agencies of the range of support available for offenders.

The team also trialled a training programme with HMP Polmont and Connect 2, offering a work placement to a young man who had successfully completed a further education training programme while at the Independent Living Unit at HMP Polmont. A comprehensive tailored training and work experience programme was provided which involved returning to HMP Polmont as a trainer.

Families Outside

Families Outside provides direct support to families through its own service and ROOP.

Lanarkshire CJA is taking part in a national initiative to raise awareness of the free

telephone support to families of prisoners and the professionals who work with them. This initiative promotes the use of a stencil in police cells, Courts and prisons, giving the free phone number of the Families Outside Support and Information Helpline.



Circle Family Support Worker (HMP Addiewell)

The Family Support Worker receives referrals from offenders in HMP Addiewell who have children and are returning to live in Lanarkshire. The service is funded by Sodexo and The Robertson Trust. Twelve families have been supported which includes: 21 parents; 3 kinship carers and 22 children.

Circle's work is based on a 'whole systems approach' where partnership working is vital, for example, one client supported by this project had referrals made to 15 other organisations ranging from, Families Outside to Solicitors and the Apex Scotland.

North Lanarkshire Doorstep Crime Initiative

Trading Standards (NLC) and 'N' Division of Strathclyde Police have developed an education pack which is leading the way in cutting doorstep crime.

The pack includes a DVD which featured the actor Ford Kiernan and has proved very popular. The team found that the DVD helped to engage people which made it more likely that people would read the supporting leaflets.



Doorstep crime is often thought of as a minor problem however it has been found that elderly people who become a victim of doorstep crime are more likely to die within two years of the crime taking place.

This initiative was supported by North Lanarkshire Social Work and Housing, NHS Lanarkshire and Bellshill and District Community Forum.

Inspiring Change – Opera at HMP Shotts

'Inspiring Change' was a project, run by Motherwell College in conjunction with seven Scottish Arts companies and funded by the Scottish Government.

The project brought arts projects to five different prisons, including long term prisoners at HMP Shotts. Prisoners wrote the music and designed the set and costumes for the opera called Round 5 which concluded in September 2010.

PETAL

PETAL (People Experiencing Trauma and Loss) helps people who have experienced loss of a family member or friend through murder, culpable homicide or suicide.

During the last year PETAL have supported:

- 685 adults and 102 children and young people in Hamilton
- 100 adults and 3 young people and children in Glasgow and
- 31 people who received telephone support

This represents an increase of 38% from 2009.

Over the course of the last year PETAL have developed and improved a number of support services, including:

- Recruitment of a Development Co-ordinator/Lead Therapist who specialises in Eye Movement Desensitization and Reprocessing (EMDR). EMDR is used to disassociate painful and traumatic memories.
- Increasing the use of holistic therapies
- Peer support including the introduction of a peer support group specifically for men – Men Experiencing Trauma and Loss (METAL).
- Provision of a Young People and Children's Art Project every Saturday morning.

Following support from PETAL:

- 90% of adults had improved self esteem, confidence and motivation to interact with social and other networks.
- 75% were more able to deal with the many issues including legal and judiciary issues over the short, medium and longer term and
- 50% reported a reduction in dependency of main stream health services and depression related medication.

Victim Support - Financial benefits

During 2010-11, Victim Support Services in North and South Lanarkshire supported those affected by crime in achieving compensatory awards totalling more than £600,000 including a £50,000 award for one family alone. In addition, more than 25 families have been supported to access funds from the Victims Fund and also awards from the Scottish Welfare Awards Network.



Victim and Witness Services in North and South Lanarkshire continue to benefit from the support and expertise of local residents in the form of committed volunteers providing practical and emotional support to those affected by crime, two of whom are receiving long service awards of 20 and 25 years.

PETAL and Victim Support Scotland provide complementary services and where possible align the service provision of both organisations to work together, each to their own strengths which has led to a close working relationship.

Housing Advice and Support Service at HMP Addiewell

The Housing Advice Service in HMP Addiewell is an example of joint working across three Local Authority boundaries (North Lanarkshire Council, South Lanarkshire Council and West Lothian Council) which for the past two years has been funded by Lanarkshire CJA through Additional Monies. Advice is provided on issues which prevent loss of accommodation and help offenders to access and sustain suitable accommodation thereby reducing the chances of them re-offending on release or being homeless.

During 2010, 568 prisoners attended arranged meetings to seek advice on housing issues. The geographical spread of referrals was as follows:

- North Lanarkshire Council - 284
- South Lanarkshire Council - 204
- West Lothian Council - 19
- Other Local Authorities - 61

SACRO

The Women's Mentoring Service is a pilot service funded by Lanarkshire CJA. The service links to the existing Arrest Referral Service and a number of external community resources.

Partnership working is firmly established throughout Lanarkshire with: Police; Criminal Justice Teams; wider Social Work services; Apex Scotland; Drug Treatment Services; Health; Housing and other voluntary organisations.

Below is an example of art work completed by a service user who has attended the Women's Mentoring Service.



4.0 Managing Resources

Lanarkshire CJA received £12,216,502 for the financial year 2010-11 in Section 27 Grant. The vast majority of this funding was for allocation to North and South Lanarkshire Council for the delivery of relevant Criminal Justice Social Work Services.

4.1 Section 27 Grant Allocation

Section 27 includes core and non core funding to provide activities which enable Local Authorities to comply with the Area Plan.

Core services include: Criminal Justice Social Work Reports; Community Payback Orders; Throughcare; Diversion; Bail and Court Services.

This part of the budget also covers Probation Orders, Community Service Orders and Supervised Attendance Orders which were in place before Community Payback Orders came into force on the 1st of February 2011.

Non core services include: Supported Accommodation; Drug Treatment and Testing Orders; Arrest Referral Schemes and Group Work Programmes. Crucially non core funding also includes 1.5 million pounds for Youth Court Services.

Another service funded by non core monies is the Fiscal Work Order Pilot scheme. This scheme is fully supported by partners and nationally the scheme is being expanded to other areas because of its success. Lanarkshire CJA would encourage the Scottish Government to expand the scheme from its current South Lanarkshire base to encompass all of Lanarkshire.

The core element of the budget continues to be allocated using the Scottish Government workload based formula. This is based on statistics provided by Local Authorities regarding workload and allocated to take account of local needs.

4.2 Additional Monies

Lanarkshire CJA received £190,000 in additional monies in April 2010 (as part of the Section 27 Grant). This fund was used to pilot a variety of innovative projects unfortunately this was not renewed in the financial year 2011-12. We are however keen to pursue other forms of funding in partnership with local agencies and will support partners in this endeavour.

4.3 Administration Budget

Lanarkshire CJA received an administrative budget of £212,917 for 2010-11 which covers costs in relation to staff, Members expenses and running costs of the office.

4.4 Women Offenders Monies

Lanarkshire CJA received £100,000 (as part of the Section 27 Grant), from the Scottish Government to provide additional support to women offenders on release from prison and in the community. The number of women locked up in Scotland continues to be an area that requires further consideration and effort by all agencies.

4.5 Financial Monitoring

Lanarkshire CJA Annual Accounts are prepared by PricewaterhouseCoopers LLP (Limited Liability Partnership) and the auditor is required to supply an audit certificate once the process is complete.

Quarterly reports are presented to Lanarkshire CJA Board by the Lanarkshire CJA Financial Adviser in order to note progress throughout the year and certified annual accounts are reported on an annual basis.

The audited annual accounts for 2010-11 are not yet available for publication, however the accounts for the period 2009-10 are published on Lanarkshire CJA website and an extract from these is available in Appendix 4.

As highlighted in last years Annual Report the future of the Youth Court pilot has significant implications financially for the Lanarkshire

area. We would like to highlight that following discussions at a national level Lanarkshire CJA and partners were successful in helping to ensure the continuation of money for the Youth Court pilot until 31 March 2012.

In order to maximise the possibility of continued funding after the 31st of March a Project Board chaired by a local Sheriff and involving a wide range of partners has worked to develop a 'whole systems approach' in line with Scottish Government policy. Along with our partners the CJA will continue to make representations to Government regarding the extension of funding beyond the current financial year.

5.0 Communication

We have previously highlighted the importance of promoting public confidence and trust in justice services. The following information represents some of the innovative work which has been highlighted within local communities in Lanarkshire.

5.1 Local Media and Partners

'NAe Bother' Campaign goes inside Shotts Prison (Airdrie and Coatbridge Advertiser July 2010)

HMP Shotts were delighted to host an event to celebrate the third year of the NAe Bother Campaign which was attended by Justice Secretary, Kenny MacAskill and the LCJA Chief Officer.

The Justice Secretary met with prisoners in a question and answer session and said:

"The 'NAe Bother' campaign is to be congratulated for helping get that message out and for helping young people move away from criminal behaviour".

This campaign is supported by the Airdrie and Coatbridge Advertiser and has had a positive impact on youth offending.

Ministerial Visit - Opening of Auchentibber and visit to Langlands Moss, East Kilbride (11 August 2010).



Brenda Doyle – Head of Children and Justice Services; Councillor John Anderson; Harry Stevenson – Executive Director (Social Work Resources); Councillor Eileen Baxendale; Councillor Jim Handibode – Chair of Social Work Resources Committee; Kenny MacAskill – Justice Secretary; Gerry Doherty – Team Leader; Councillor Bert Thomson, Allan English – Team Leader; Councillor Brian McCaig – Convenor of LCJA, Arun Singh – Justice Service Manager.

Justice Secretary, Kenny MacAskill, formally opened the Auchentibber Centre, which provides a base for the Unpaid Work Service in South Lanarkshire. Auchentibber was refurbished following a request from SLC to Lanarkshire CJA to support a request for monies from the Scottish Government. The much needed modern base for the then Community Service Team is fully operational.

The Justice Secretary also visited Langlands Moss (East Kilbride) nature reserve and Operation Sentinel at Halfway (Cambuslang) to see improvements made with the help of work done by offenders serving their sentences in their local community.

Schools Speaking Competition 25 October 2010

Trinity High School team won Victim Support Scotland's public speaking competition. The event was hosted by Provost Russell Clearie MBE of South Lanarkshire Council. An article highlighting the competition was featured in the Rutherglen Reformer in November 2010.



Provost Clearie; Councillor Mary Smith; Chair of South Lanarkshire Council Education Committee; Jim Gilhooley; Depute Director of Education; Eilidh Cullen; Paul Santoni; Giancarlo Bell and Jim Andrews VSS Deputy Chief Executive Business Support.

Herald Society Awards 2010 (28 October)

The Herald Society Awards recognise and celebrate achievements, innovations, great partnership working and the work of dedicated staff.

North Lanarkshire Council was nominated for this prestigious award in the Environmental Initiative of the Year category.

Circle - Sunday Herald Article (14 November 2010)

The Sunday Herald published an article about the work of the Charity Circle at HMP Addiewell. The article stated that:

'forcing a career criminal to think like a father will cut re-offending rates and make convicts fit for society once more. A report published this week on the scheme recorded a recidivism rate of 30%. The national average is 45%.'



Community Payback Orders were introduced from **1st February 2011** replacing Community Service Order, Probation Orders and Supervised Attendance Orders.



Maureen Hughes, Service Manager, NLC

North Lanarkshire Council hosted two events focusing on the new Community Payback Orders which were highly successful and attended by a wide range of partners. To support this event a wide range of publicity material was available including posters and leaflets which were designed for both staff and service users.

Further to these events taking place NLC issued news releases to the local press highlighting that: *'statistics show that three out five people on schemes like these don't reoffend'*. Head of Social Work Services, NLC.

SLC briefing sessions have been convened with Sheriffs, Justices of the Peace, Court Officials and lawyers across Lanarkshire. These briefing sessions were intended to increase understanding about Community Payback Orders, answer any concerns and encourage communication in order to facilitate the smooth introduction of these new orders. SLC has also used You Tube to spread the message to the wider public.

Launch of Lanarkshire CJA Area Plan – 24 February 2011

Lanarkshire CJA Area Plan was formally launched at the Scottish Parliament on 24th February 2011. The launch provided an opportunity to explore links with the community justice agenda and other Government policy areas such as: health and wellbeing; lifelong learning and skills; housing; community safety issues and alcohol and drugs.



Jim Dustan (LCJA Liaison Manager); Hazel Marshall (Clerical Officer LCJA); Kenny MacAskill (Cabinet Secretary for Justice), Councillor Bob Chadha (NLC); Lillian Cringles (Manager Justice Services, NLC), Roberta Reid (Planning and Development Adviser, LCJA) and Tony McNulty (Chief Officer, LCJA).

European Victims Week Conference – 25 February 2011

The above conference was held in Hamilton and focused on volunteering and communities.



Speakers from left to right: Tony McNulty (LCJA); Joe Griffin (Reducing Re-offending Programme); Bob Leitch (Chair of Victim Support Scotland); David McKenna (VSS Chief Executive and President of Victim Support Europe) and Ann Moulds.

5.2 Strategic Engagement and Consultation

Through existing governance procedures Lanarkshire CJA provides regular updates through Board meetings; performance management reports; ad hoc reports and our Annual Report which is approved at Board level and forwarded to the Scottish Government for final approval.

Regular meetings with statutory partners include a standing item on 'communication' which ensures that as much of the hard work undertaken by partners is highlighted through a wide range of different approaches ranging from updates to the Lanarkshire CJA website to specific presentations to our Board.

These meetings also provide the opportunity to share work, for example, NLC issued a comprehensive directory of local agencies which provide a broad range of information on support services for offenders and referral criteria. This resource has been shared and utilised by both Lanarkshire CJA and Lanarkshire ADP and has greatly enhanced joint working for staff.

Consultation with partners was undertaken during the planning phase of the Area Plan for 2011-14 and during the process of collating information for the Annual Report for 2010-11.

All of these processes help to raise the awareness of work with offenders in Lanarkshire and give local partners a platform to share best practice.

6.0 Our Future Focus

Lanarkshire CJA recognises that there are a range of external developments which we shall need to take cognisance of during the forthcoming year.

6.1 National developments

The Commission on the Future Delivery of Public Services (Christie Report) was published in June 2011. This report highlights among other matters, the need for public services to be integrated through partnership working and the need to target scarce resources at early intervention initiatives and preventative measures. These principles will influence the future agenda for justice services both locally and nationally.

There are currently proposals on the reform of police and fire services boundaries. Given the importance of partnership working for CJA's and justice services any major restructuring in relation to our partners will have a consequential effect.

Local elections will take place in May 2012. Potentially this could result in significant membership changes to the CJA and will result in a change of Convenor as the next Convenor of the CJA will be a Councillor from North Lanarkshire Council. Forming new working relationships and providing induction for new Members will be a priority following the elections.

6.2 Local priorities

Following publication of the CJA Area Plan for 2011-14 our partners were consulted about our priorities over the next three years and how we intend to work together to reduce re-offending. The following five priorities were identified to:

- target money effectively to maximise community safety.
- explore links with NHS Lanarkshire and other relevant partners to develop joint initiatives.
- ensure young offenders and female offenders can access a range of appropriate services.

- monitor and support the introduction and ongoing quality of Community Payback Orders.
- prioritise arrangements that protect the public from sexual and violent offenders.

Target money effectively to maximise community safety.

Lanarkshire CJA will continue to review all current core and non core expenditure in line with local priorities and in partnership with our Local Authority partners and report on resource allocation to Lanarkshire CJA Board.

Lanarkshire CJA will also strive to maintain and maximise resources allocated by Scottish Government, for example Youth Court monies and maintaining funding for the CJA Training and Development Officer.

In addition, we shall continue to seek funding opportunities from external sources such as Lanarkshire ADP, who this year funded two full time workers to provide a Voluntary Throughcare Service for prisoners leaving HMP Addiewell and returning to communities throughout Lanarkshire.

Explore links with NHS Lanarkshire and other relevant partners to develop joint initiatives.

NHS Lanarkshire, the Scottish Prison Service, HMP Addiewell and Local Authorities are working together to ensure the effective transition between prison and community and ensure that no structural barriers exist to service provision.

Lanarkshire ADP/CJA Working Group was established in September 2010 to ensure that joint objectives were advanced strategically and within agreed timescales.

Specifically, the group will progress work underway nationally in the context of the Reducing Re-offending Programme. This sets offender health issues in the wider context of all the actions required to ensure community reintegration of offenders in line with ADP Recovery Strategy.

Ensure young offenders and female offenders can access a range of services.

During 2010-11 £100,000 was made available by the Scottish Government to enhance services targeted at women offenders. Lanarkshire CJA developed the following three initiatives with local partners:

- Meet at the Gate Project (Circle)
- Mentoring Project (SACRO) and
- The Intensive Support Project (NLC).

Further to the establishment of these initiatives we have a clearer understanding of some of the issues faced by women offenders and some examples of best practice. We also have a better understanding of the volume of women offenders within Lanarkshire.

The women offenders funding has been made available for a second year and now gives us the opportunity to explore some of the issues that have been raised by the above pilots and we will therefore focus on:

- identifying repeat offenders and those female offenders with the most chaotic lifestyle.
- the process from arrest to sentencing including the number of women held in police stations and implications for support and family contact, and
- examples of best practice and effectiveness from the existing three initiatives.

Lanarkshire CJA will continue to contribute to the review of the Youth Courts in Hamilton and Airdrie and support the 'whole system approach'.

We are also very aware that there was a substantial reduction of over 40% (2010-11) in the number of under 21's from Lanarkshire who were held in custody by the prison service. This has been very much welcomed by our Board and partners and it is our intention to explore further what factors have resulted in this substantial development and how we might maintain this remarkable achievement.

Monitor and support the introduction and ongoing quality of Community Payback Orders.

As previously stated Community Payback Orders were introduced on the 1st of February 2011 and replaced Community Service Orders, Probation Orders and Supervised Attendance Orders. The Scottish Government requested data from the Scottish Court Service in order to obtain information on early numbers of Community Payback Orders.

The following figures of Community Payback Orders are for the time period covering February and March 2011. Compared to other Courts across Scotland, Hamilton Sheriff Court has processed the second highest number of CPOs. Overall figures for Lanarkshire are given below:

• Airdrie	16
• Hamilton	25
• Lanark	8

Detailed data on Community Payback Orders will be obtained from Local Authorities on an aggregate basis in 2011-12.

Our focus along with our partners will now be to monitor:

- numbers of CPOs and the number of successfully completed orders
- trends in re-offending of offenders who receive a CPOs
- the geographical spread of CPOs
- the quality and availability of literature provided by Local Authorities for partners and offenders
- how CPOs are publicised in local communities and
- communication with communities, recipients of unpaid work and offenders.

Prioritise arrangements that protect the public from sexual and violent offenders.

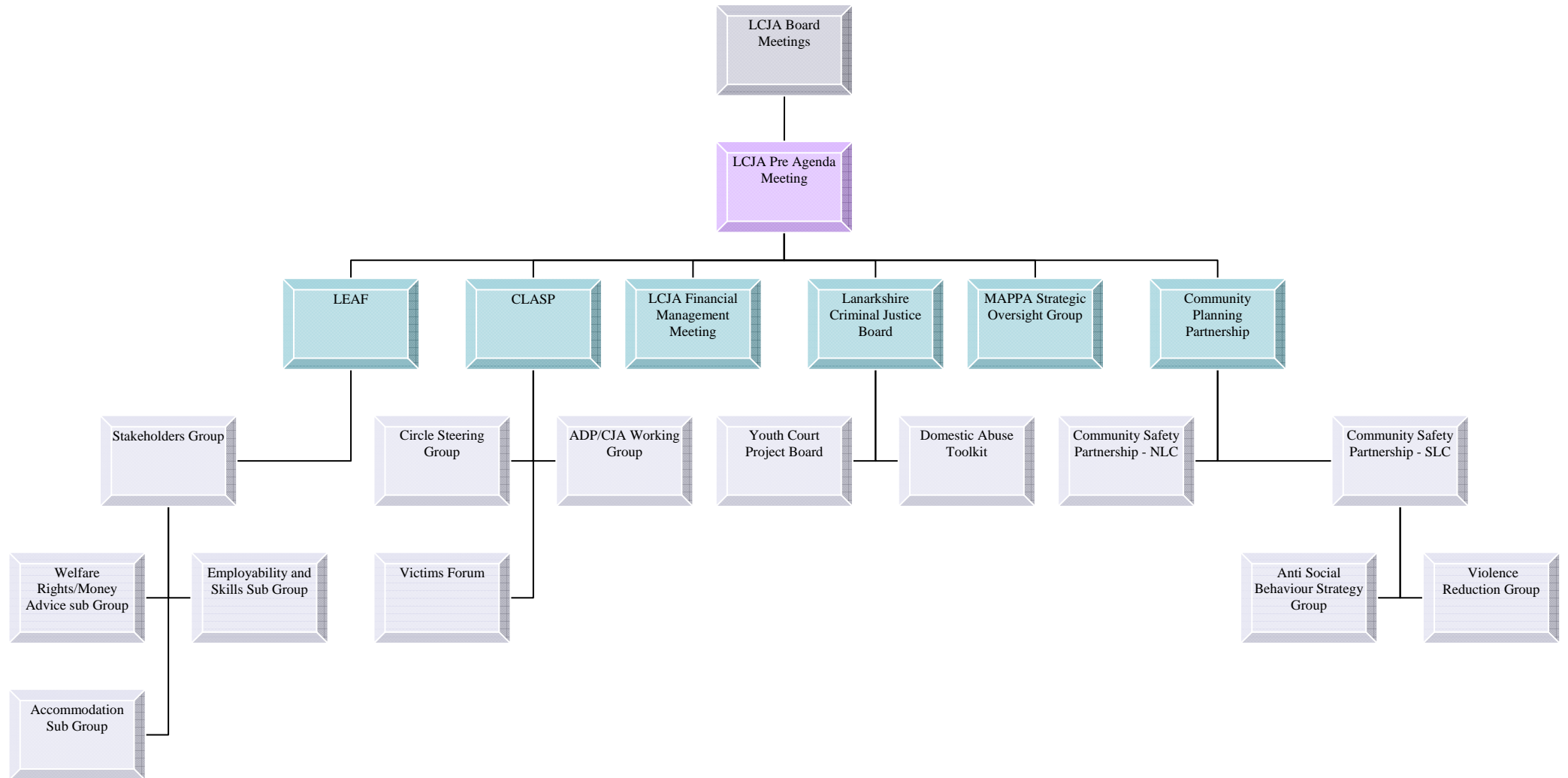
Lanarkshire CJA will continue to prioritise resource requirements in relation to MAPPA including Intensive Support Packages (ISP), implementation of the renewed ISP Process

and administrative requirements associated with MAPPA.

Lanarkshire CJA will also continue to support joint risk assessments including the introduction of the 'Framework for Risk Assessment, Management and Evaluation' (FRAME) through the LCJA Training Officer and the allocation of resources.

Throughout the last year Lanarkshire's attendance at Integrated Case Management Conferences within prisons has been a benchmark for other areas Scotland. We shall work with our partners and in particular the CJA Liaison Manager to maintain this high performance.

Appendix 1



CLASP – Lanarkshire Community Justice Authority/Local Authority/SPS Liaison Meeting
 LEAF – Literacy, Employability, Accommodation and Finance Group

Appendix 2

Intervention/project	Summary (including description of restorative elements)
<p>NLC Restorative Justice facilitates a number of groups which are designed to target varying types of offending behaviour.</p> <p>All groups have a restorative focus and the majority of staff have been trained in restorative conferencing and approaches. Participants are assessed for their suitability and motivation.</p>	<p>Road Traffic Group – this 12 session programme and is targeted at those convicted of road traffic offences.</p> <p>DROP Group for offenders with behaviour which is specifically linked to their alcohol use. This is an 8 week programme.</p> <p>Anger Management for people with a pattern of offending behaviour which is directly linked to an inability to appropriately manage their feelings and results in abusive or aggressive behaviour. This is a 10 week programme.</p> <p>Change Programme. This 26 session programme is targeted at men who have a conviction and pattern of domestic abuse behaviour directed at partners/spouses. Partner support is an integral part of the programme.</p> <p>Community Sex Offenders Programme – CSOGP is targeted at men over 21 years who have been convicted of a sexual offence. Induction module: 50 hours Core Module: 190 hours Relapse Prevention Module: 50 hours Participants are required to complete components based on risks.</p> <p>Restorative Justice Rolling Programme – This day Groupwork Programme is targeted at adult males and females who have a conviction and have been made subject to unpaid work as part of a Community Payback Order to address the ‘other activity’ component of the order. The group is co-ordinated by Social Work staff but facilitated by third party providers for five weeks out of nine. Third party providers have not been specifically funded to deliver the group but have some funding to engage in work with offenders and undertake the work as an opportunity for them to access people from the community who more often than not are socially isolated. The group is held centrally in Bellshill with 10 to 12 participants from across the authority. The programme has 9 sessions delivered weekly for approximately 2 hours and is run throughout the year on a rolling basis. Intended Outcomes: Influence Thinking and Behaviour, Health and Addictions, Skills, Learning and Employability, Mentoring and Support, Money and Debt Management, Motivation.</p> <p>Restorative Women’s Programme – This day groupwork</p>

	<p>programme is targeted at adult females who are subject to statutory supervision in the community or following release from custody. The programme is designed to address offending behaviour, personal development and wellbeing. It is facilitated by non-qualified social work staff and participants are assessed for their suitability and motivation. The group is held locally with 8 to 10 participants being drawn from two localities which are in close proximity to each other. The programme has 18 sessions delivered twice weekly for 2 hours and will be available at least once per year in each locality pairing. Intended Outcomes: Influence Thinking and Behaviour, Motivation, Health and Addictions, Skills, Learning and Employability, Families and Relationships, Mentoring and Support, Money and Debt Management.</p> <p>Lanarkshire Community Bridges Project is funded for 1 year by the Lanarkshire ADAT. The project has been developed in partnership between HMP Addiewell and NLC Justice Service. It aims to provide a throughcare service to prisoners serving 4 years and under and will receive no statutory intervention on release.</p> <p>Addiewell Domestic Violence Project this is a 13 week programme founded on cognitive behaviour therapy principles provides opportunities for men to address their abusive behaviour whilst in custody.</p>
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Intervention/project	Summary (including description of restorative elements)
Community Alternatives - NLC	<p>Young People Age 12-21</p> <p>Restorative conferences circles of accountability (restorative)</p> <p>Time to grow- Programme to reduce offending</p> <p>Nae Danger- Programme to reduce risky behaviour</p> <p>Young men & Violence- Programme to work with young men who have experienced domestic violence.</p> <p>Handling Teenage Behaviour- Programme for parents</p> <p>Diversionary Work- Job coaching, Physical activities</p> <p>Education curriculums</p> <p>Health assessments</p>

Intervention/project	Summary (including description of restorative elements)
<p>South Lanarkshire Community Payback (unpaid work) scheme</p>	<p>SLC Unpaid work team provides a range of restorative justice work placements including community clean up operations.</p> <p>SLC unpaid work scheme provides a placement seven days per week within a community laundry providing a specific placement for women who prefer not to engage in a primarily male manual work squad.</p> <p>SLC unpaid work scheme in conjunction with Education Resources provides a Community Learning facility allowing offenders the opportunity to develop IT, form filling, CV or Literacy/Numeracy skills tailored to the individual's learning needs.</p> <p>SLC unpaid work scheme in conjunction with Enterprise Resources provides an Employment support service providing individual advice, CV preparation, Offence disclosure advice, access to training and job interviews</p> <p>SLC unpaid work scheme provides a placement within agencies such as care homes, charity shops seven days per week.</p> <p>SLC unpaid work scheme will offer a "womens only " manual work squad placement linking women to restorative manual work (supervised by a female supervisor) as well as the employment and education facilities referred to previously</p>

Appendix 3 - Progress on Action Plan 2010-11

Key

Green	on target
Amber	behind target
Red	requires review

Action No	Action	Green	Amber	Red	Comments
1.	Monitor the continued effectiveness of MAPPA arrangements and the possible extension to violent offenders.	●			Chief Officer is now a member of the Strategic Oversight Group for MAPPA in Lanarkshire.
2.	Monitor the operation of the Integrated Case Management Throughcare processes.	●			Monthly statistics are received regarding Social Work presence at ICM case conferences.
3.	Facilitate the development and implementation of risk assessment tools and implementation of Group Work Programmes.	●			Lanarkshire CJA Training and Development Officer has continued to have a key role in LSCMI training and Group Work facilitator training.
4.	Monitor the range and suitability of community sentences for women.	●			The following three pilots are operating in Lanarkshire: Circle Meet at the Gate'; NLC Intensive Support Project & SACRO Mentoring. Information gathered is shared through regular updates which aid monitoring and planning functions.
5.	Monitor that women from Lanarkshire are able to access services from their local community, while in custody.	●			SACRO are currently piloting weekend visits to Bellshill Police station and monitoring daily lists of female prisoners.
6.	Establish the most effective model of voluntary Throughcare for Lanarkshire and facilitate the take up of this service.	●			Two full time posts have been funded by Lanarkshire ADP for offenders leaving HMP Addiewell.
7.	Facilitate the development of 'diversion' for appropriate offenders at all stages of the Criminal Justice System.	●			Since the review of the Youth Court Pilot a Project Implementation Plan as been developed. Meetings to progress the plan are overseen by a local Sheriff. SACRO supplies Arrest Referral services.
8.	Facilitate the audit of any overlap between agencies with regard to substance misuse.	●			A key development has been the establishment of the ADP/CJA working group.
9.	Monitor effective partnership working in relation to offenders with mental health issues.		●		While there are individual examples of good practice there is still a need for more overall strategic direction.
10.	Facilitate improved links from compulsory work in the community into permanent employment for offenders.	●			As part of the introduction of CPOs both Local Authorities link with a wide range of partners in order to facilitate employment opportunities.

11.	Maximise the information currently supplied to families of prisoners by partner agencies.	●			SPS/Addiewell/Circle/Families Outside/LA/APVU continue to lead in emphasising the importance of involving prisoners families in terms of reducing re-offending
12.	Ensure agencies take account of the needs of the families of offenders.	●			Circle, Families Outside, CAB, PETAL and VSS all directly supply services targeted at the needs of families of offenders.
13.	Facilitate the improvement of visiting facilities.	●			HMP Addiewell has a substantial visitor's centre which provides facilities such as a tea bar and crèche facilities. The 'Assisted Prison Visits Scheme' published in 2009-10 provides guidance for families visiting HMP Addiewell.
14.	Ensure the effective implementation of NASSO.	●			Training completed.
15.	Facilitate the development of accommodation advice services within prisons.	●			The Housing Advice and Support Service has been maintained for a further year through support from HMP Addiewell, NLC, West Lothian & LCJA.
16.	Ensure all work with offenders includes victim awareness.	●			VSS & LCJA are liaising to progress work to establish a Victims Forum.
17.	Facilitate partners' intention to contribute to community safety.	●			LCJA is a partner in both North and South Lanarkshire Community Safety partnership structures.
18.	Ensure victims obtain appropriate information and support.	●			PETAL provides a unique service to victims of crime. During April 2010 to March 2011 they have provided support to 921 people. Victim and Witness Services run by VSS provide a strong network of volunteers within the Lanarkshire area. LCJA are members of the Domestic Abuse Toolkit meetings chaired by the Procurator Fiscal in Hamilton.
19.	Ensure appropriate care is in place for victims of crime.	●			Membership of LCJA Board includes Victim Support Scotland and PETAL which provides the opportunity to highlight best practice and also raise issues.
20.	Facilitate the development of services for victims of domestic abuse.	●			The development of the Victims Forum will ensure that key partners are brought together to share their experiences of providing services in Lanarkshire and highlight any gaps in services.
21.	Facilitate effective information sharing.	●			SPS Liaison Manager had lead in terms of protocols and co-ordinating information sharing between SPS and LA's.
22.	Facilitate effective mechanisms for involvement and communication from the independent sector.	●			The LEAF Group (Literacy, Employability, Accommodation and Finance) continues to meet bi-annually.

23.	Facilitate the development of the community facing prison approach.	●			The LEAF group and Stakeholders group alongside the work of the SPS/CJA Liaison Officer plays a major role in linking prison and community.
24.	Ensure effective links with the Community Planning and Public Protection agenda.	●			CJA is an active participant in Community Safety/Planning Groups throughout Lanarkshire.
25.	Facilitate opportunities for joint training between agencies.	●			Feedback provided from evaluation forms from the LCJA Training Officer courses 'welcomed the diversity of different agencies attending the training'.
26.	Ensure relevant national training has a local focus, including venue.	●			All national training now takes place within Lanarkshire and involves LCJA T & D Officer.
27.	Establish a communications protocol.	●			A standing item on 'communication' has been added to meetings with statutory partners. Information provided feeds back to the Board, LCJA website and also through an e update every quarter to a wide range of partners.
28.	Facilitate public understanding of the Criminal Justice System.	●			LCJA website and LCJA Board meetings are used to highlight key information to partners.
29.	Monitor all partner agencies compliance with the 2008/11 Area Plan.	●			Regular updates are provided to Lanarkshire CJA for Quarterly Performance Reports which are presented to the Lanarkshire CJA Board and the annual report highlights.
30.	Monitor current quality assurance systems	●			CJA Local Performance Framework now operational.
31.	Ensure compliance with the management statement/financial memorandum provided by the Scottish Government.	●			LCJA accounts are audited annually and quarterly reports provided to the LCJA Board by the LCJA Financial Adviser.
32.	Establish Lanarkshire CJA position within current Community Safety structures.	●			Lanarkshire CJA is a member of NLC CSP Group and within SLC, Lanarkshire CJA sits on both the Executive Group and Anti Violence Group.

Appendix 4

Income & Expenditure Account for year ended 31 March 2010

2008/2009		2009/2010	notes
Actual		Actual	
£000		£000	
149	Employee Costs	141	1,2,4
10	Property Costs	10	
3	Supplies and Services	4	
8	Administration Costs	20	
7	Payment to Other Bodies	7	5
10,719	Payments to Contractors	11,948	
1	Financing Charges	1	
<hr/>		<hr/>	
10,897	Total Expenditure	12,131	
(10,902)	Income	(12,133)	
<hr/>		<hr/>	
(5)	Net Cost / (Return) of Service	(2)	
(4)	Return on Pension Assets	(16)	2
3	Interest Cost on Pensions	27	2
<hr/>		<hr/>	
	Net Operating Expenditure		
(6)	Deficit / (Surplus)	9	

Appendix 5 - Glossary

ADP	Alcohol and Drug Partnership
ADSW	Association of directors of Social Work
ALNIS	Adult Literacy and Numeracy in Scotland
APVU	Assisted Prison Visits Scheme
CHP	Community Health Partnership
CJA	Community Justice Authority
COPFS	Crown Office and Procurator Fiscal Service
CoSLA	Convention of Scottish Local Authorities
CJSW	Criminal Justice Social Work
CPP	Community Planning Partnership
CSO	Community Service Order
CSOGP	Community Sexual Offending Group Work Programme
CSP	Community Safety Partnership
DTTO	Drug Treatment and Testing Order
HDC	Home Detention Curfew
HMP	Her Majesty's Prison
ICM	Integrated Case Management
Lanarkshire CJA	Lanarkshire Community Justice Authority
LLCJB	Lanarkshire Local Criminal Justice Board
LSCMI	Level of Service Case Management Inventory
MAPPA	Multi-Agency Public Protection Arrangements
MARAC	Multi-Agency Risk Assessment Conferencing
NASSO	National Accommodation Strategy for Sex Offenders
NHS	National Health Service
NLC	North Lanarkshire Council
NOS	National Outcomes and Standards
RMA	Risk Management Authority
SACRO	Safer Communities: Reducing Offending
SASO	Scottish Association for the Study of Offending
SAO	Supervised Attendance Order
SER	Social Enquiry Report
SCJS	Scottish Crime and Justice Survey

SCRA	Scottish Children's Reporter Administration
SHS	Scottish Household Survey
SLC	South Lanarkshire Council
SOA	Single Outcome Agreement
SPS	Scottish Prison Service
SWIA	Social Work Inspection Agency
TAS	Throughcare Addiction Service
VISOR	Violent and Sex Offenders Register

Common Terms and Abbreviations

Action Plans – An individual plan outlining the offender's assessed needs, what support is needed and programmes and interventions needed to take place to address the offending behaviour.

Alcohol and Drug Partnership (ADP) – This is a multi-agency strategic planning group which co-ordinates actions around alcohol and drug related problems.

APEX Scotland – This organisation works with offenders and young people at risk of offending to help them address employability needs.

Arrest Referral Scheme – This is a voluntary option which does not form a part of the formal criminal justice process, but which gives an opportunity to drug users who have been arrested offering treatment for their drug problem with a view to reducing offending behaviour.

Breach – The failure to fulfil the requirements of either a court order or the conditions of a post release licence.

Childrens Hearing – Where there are concerns for a child or young person because of either truancy, offending, child protection, family welfare problems or parent/adolescent conflicts the child would be transferred to the children's hearing system.

Child Protection – This is the process for ensuring children are protected from all forms of harm and abuse, for example, neglect, physical, emotional or sexual abuse.

Community Health Partnerships (CHP's) – are subdivisions of Health Boards in Scotland.

Community Payback Order (CPO) – CPOs were introduced on the 1st of February 2011 and replace Community Service Orders, Probation Orders; Supervised Attendance Orders and the former Community Reparation Order.

Community Service Order (CSO) – This is an order which is a direct alternative to custody involving a set amount of hours doing unpaid work or reparation in the community as determined by the court.

Constructs PSSO – Constructs: Positive Steps to Stop Offending

Criminogenic Needs – Criminogenic needs are social issues such as: homelessness; unemployment; substance misuse; financial problems; poor mental health; anti social attitudes; poor relationship/social isolation and limited education/work/social skills which have an impact on offending.

Diversion – A voluntary option which offers the individual the opportunity to engage and co-operate with care or treatment services, in return for which the Police, Crown Office and Procurator Fiscal will, in the public interest, deal with matters at the earliest possible stage in the Criminal Justice process.

Drug Treatment and Testing Order – Drug Treatment and Testing Orders are only suitable for a limited number of offenders with drug related problems. They are used in cases where the person is highly motivated to deal with their behaviour and is living in reasonably stable circumstances that will enable them to comply with everything that's involved and where the offending behaviour is directly related to drug misuse.

High Risk Offenders – This term is used when referring to violent offenders or sex offenders that pose a high risk to the public.

Integrated Case Management – This is a multi- agency approach that is focused on reducing re-offending by ensuring, where possible, risks are identified and a plan is in place to reduce risk in a sequenced and co-ordinated manner.

Kinship Carer – this is a term used when a child who would otherwise be in care lives with a relative or friend.

LEAF Group – Literacy, Employability, Accommodation and Finance Group.

MAPPA – The introduction of Multi Agency Public Protection Arrangements (MAPPA) across Scotland in April 2007 introduced a consistent approach to the management of offenders across all Local Authority and police force areas providing a framework for assessing and managing certain offenders. The fundamental purpose of MAPPA is public safety and reduction of serious harm.

Level 1 MAPPA – One agency is primarily responsible for information being exchanged and liaison taking place with other agencies.

Level 2 MAPPA – This refers to high risk cases where the active involvement of more than one agency is required to manage risk.

Level 3 MAPPA – This refers to very high risk offenders who require an enhanced level of co-ordination of different agencies.

Link Centre – The Link Centre is an area of prisons which is set aside for other agencies to provide services for prisoners. In most cases agencies have set days or times when they can provide a service and appointments are usually made through Prison Officers.

Objective – a statement that describes something we want to achieve.

Offender Learning Strategy - This strategy places an emphasis on reducing re-offending through skills and employment.

Order – A legal requirement placed on an offender by the court or Parole Board.

Output – A measure of activity

Rehabilitation – The process of developing a law-abiding lifestyle.

Resettlement – The tasks required to improve offenders' chances of rehabilitation.

Risk Assessment – This is the process that assesses how likely it is for an offender to re-offend, the seriousness of any future crimes and the impact on public safety.

Risk Management - This is the management of the risk assessment process.

Restorative Justice - An approach that balances the concerns of the victim with the needs of the offender.

SCRO – Scottish Criminal Record Office

Section 27 funding – refers to money provided by the Scottish Government to CJA's which is allocated to Local Authorities within the CJA area, for the provision of 'supervision and care of persons put on probation or release from prison etc'.

Social Enquiry Report – The court requests that Social Work provide background information on an offender in the form of a written report with a recommendation to the court.

Social inclusion – Action to change the circumstances that lead to, or have led to, social exclusion.

Social exclusion – Social exclusion is when an individual is prevented from participating in any of the key economic, social and political activities, in the society in which they live.

Supervision – Communication with an offender and others about the offender's conduct in relation to their order.

Throughcare – The transition process for the offender between the community and prison.

Whole Systems Approach - This is a shared approach which organisations may adopt, working together to achieve more consistent approaches to prevent and reduce offending.

The 'whole systems approach' works across all systems and agencies and at all stages of the criminal justice process with an emphasis on intervening as early and effectively as possible.

Youth Court – In Lanarkshire this refers to two pilot Youth Courts in Hamilton and Airdrie which aim to provide a quicker response to young people's offending behaviour by fast tracking persistent young offenders into and through the Criminal Justice System.