

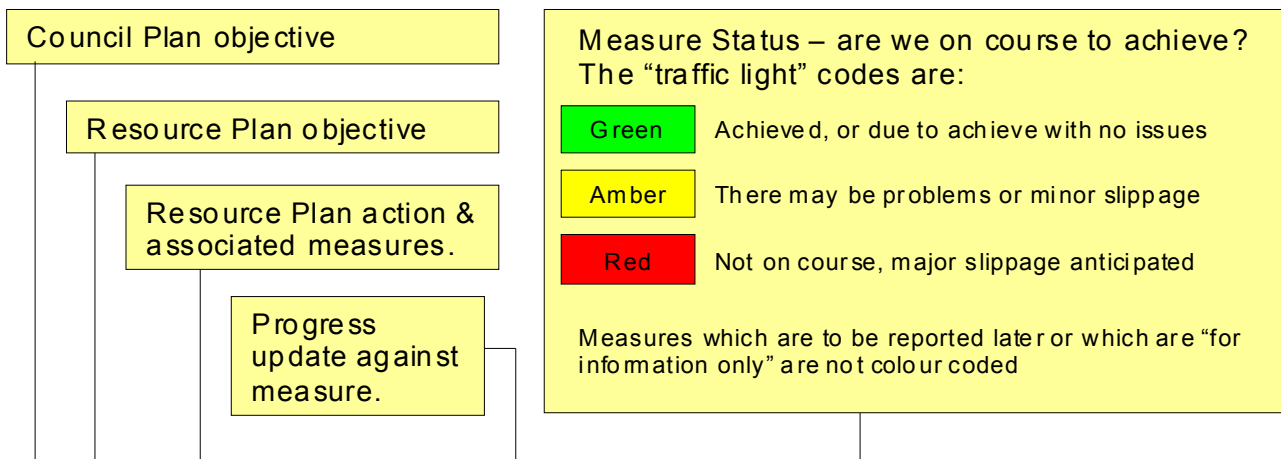
Community and Enterprise Resources

improve

**Resource Plan (Enterprise Services)
Performance Report
Quarter 4 (Jan-Mar) - 2016**

How to use this performance report

This performance report is intended to be both informative and easy to use. The guide below is designed to help you get the most out of the report and to answer the most common questions you might have.



Measure Status – are we on course to achieve?
The “traffic light” codes are:

- Green** Achieved, or due to achieve with no issues
- Amber** There may be problems or minor slippage
- Red** Not on course, major slippage anticipated

Measures which are to be reported later or which are “for information only” are not colour coded

Develop a sustainable Council and communities									
Provide services and infrastructure which help local communities to become more sustainable									
Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years			
				Target	To Date	2009/10	2010/11	2011/12	
	Council target achieved for waste tonnage per household (target is lower than 1.3 tonnes)	This figure is for quarter one (quarter two figure is not yet available, so will be reported in quarter three).	Green	1.3	0.3	1.3	1.2	1.2	
	Council target achieved for municipal waste collected during 2012/13 that was recycled or composted (40% or above)	This figure is for quarter one (quarter two figure not yet available, so will be reported in quarter three).	Green	40.0%	44.1%	40.1%	38.2%	40.5%	
Introduce new waste management services to reduce waste and increase recycling	Project for treatment facilities progressed by March 2013	A report is to be presented to the Executive Committee in December 2012 identifying options for a long term solution.	Amber	--	--	--	--	--	
Manage flooding priorities and deliver prioritised flood protection schemes	Prioritised flood protection projects delivered by March 2013 in line with available capital / revenue funding	Larch Grove, Hamilton - brief issued to consultant for ground investigation to inform design of works. Site investigation - boreholes complete, further investigation of existing culvert underway to locate buried manhole. Detailed design to be prepared when site investigations complete. Bellfield Road, Coalburn - culvert lining works completed 30 August 2012	Green	--	--	--	--	--	
	Preparation of prioritised 5 year programme of flood protection / management projects by March 2013	Currently analysing previous flood events, completed improvement works and known problem areas to allow a 5 year programme to be prepared.	Green	--	--	--	--	--	
	Options for aligning the management of flooding priorities reviewed across Community and Enterprise Resources by December 2012	Meeting held between Community and Enterprise Resources staff to discuss integrating response to flooding procedures and other opportunities. Follow up meeting to be scheduled for November.	Green	--	--	--	--	--	

Statistics for the current year. The **Target** shows what we want to achieve by the end of the year. The **To Date** column shows how much we have achieved so far.

Statistics for last 3 years, showing how we are doing over time.

Summary - number of measures green, amber and red under each Council Plan objective/theme

Council Objective / Theme	Green	Amber	Red	To be reported later / Contextual	Total
<i>Improve services for older people</i>					
<i>Protect vulnerable children, young people and adults</i>					
Improve road network and influence improvements in public transport	16			5	21
Support the local economy by providing the right conditions for growth, improving skills and employability	32	5		2	39
Tackle disadvantage and deprivation	6				6
Develop a sustainable Council and communities	10				10
<i>Raise educational achievement and attainment</i>					
<i>Improve the quality, access and availability of housing</i>					
Improve the quality of the physical environment	19	4	1	1	25
<i>Increase involvement in lifelong learning</i>					
<i>Get it right for every child</i>					
Improve community safety	6				6
<i>Improve and maintain health and increase physical activity</i>					
<i>Promote participation in cultural activities and provide quality facilities to support communities</i>					
Strengthen partnership working, community leadership and engagement				2	2
<i>Provide vision and strategic direction</i>					
Promote performance management and improvement	6				6
<i>Embed governance and accountability</i>					
Achieve efficient and effective use of resources	1				1
Total	96	9	1	10	116

Improve road network and influence improvements in public transport

Implement the Roads Investment Programme for road and footway improvements

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Continue to implement the Roads Investment Programme for road and footway improvements	5.6% of the road network resurfaced by March 2016	During quarter 4, a further 1.10% of the road network has been resurfaced. This means 6.16% of our network was resurfaced this financial year, exceeding the annual target of 5.60%.	Green	5.60%	6.16%	7.30%	6.35%	7.01%
	176 carriageway schemes completed during 2015/16	During quarter 4, a further 66 carriageway schemes have been completed. This gives a total number of schemes for this financial year of 243 which exceeds the target of 176 for 2015-16.	Green	176	243	183	215	214
	42 footway schemes completed during 2015/16	During quarter 4, a further 13 footway schemes have been completed. This gives a total for this financial year of 46 schemes exceeding the annual target of 42.	Green	42	46	39	36	54

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Implement the Roads Investment Programme for road and footway improvements

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
	Percentage of A class roads that should be considered for maintenance treatment	<p>The Improvement Service have now published the 2014/15 figures (see 2014/15 figure to right).</p> <p>Performance relating to the roads maintenance indicators has improved for all categories of roads compared with the previous year and is generally better than the Scottish results. The exception to this is the indicator for the C class roads, where our performance is below the Scottish average - although it should be noted that the condition of C class roads is improving, with an overall downward trend.</p> <p>2015/16 data will be published next year.</p>	Report Later	-----	-----	25.9%	22.7%	20.9%

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Implement the Roads Investment Programme for road and footway improvements

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
	Percentage of B class roads that should be considered for maintenance treatment	<p>The Improvement Service have now published the 2014/15 figures (see 2014/15 figure to right).</p> <p>Performance relating to the roads maintenance indicators has improved for all categories of roads compared with the previous year and is generally better than the Scottish results. The exception to this is the indicator for the C class roads, where our performance is below the Scottish average - although it should be noted that the condition of C class roads is improving, with an overall downward trend.</p> <p>2015/16 data will be published next year.</p>	Report Later	-----	-----	30.4%	25.0%	22.7%

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Implement the Roads Investment Programme for road and footway improvements

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
	Percentage of C class roads that should be considered for maintenance treatment	<p>The Improvement Service have now published the 2014/15 figures (see 2014/15 figure to right).</p> <p>Performance relating to the roads maintenance indicators has improved for all categories of roads compared with the previous year and is generally better than the Scottish results. The exception to this is the indicator for the C class roads, where our performance is below the Scottish average - although it should be noted that the condition of C class roads is improving, with an overall downward trend.</p> <p>2015/16 data will be published next year.</p>	Report Later	-----	-----	41.1%	40.0%	38.9%
	Percentage of U class roads that should be considered for maintenance treatment	<p>The Improvement Service have now published the 2014/15 figures (see 2014/15 figure to right).</p> <p>Performance relating to the roads maintenance indicators has improved for all categories of roads compared with the previous year and is generally better than the Scottish results. The exception to this is the indicator for the C class roads, where our performance is below the Scottish average - although it should be noted that the condition of C class roads is improving, with an overall downward trend.</p> <p>2015/16 data will be published next year.</p>	Report Later	-----	-----	39.0%	39.5%	37.0%

Improve road network and influence improvements in public transport

Implement the Roads Investment Programme for road and footway improvements

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
	Maintain or reduce the percentage of our road network that requires maintenance treatment (e.g. Red category)	The latest figure for South Lanarkshire Council published by SCOTS in November 2015, covering the survey period 2014-16, is 33.5%. This is an improvement on the figure of 33.8% for the previous survey period of 2013-15.	Green	33.8%	33.5%	36.8%	35.9%	33.8%
	Cost of maintenance per kilometre of roads	<p>The Improvement Service has now published the 2014/15 figures (see 2014/15 figure to right).</p> <p>The maintenance spend per kilometre of road in SLC has reduced compared to the previous year, resulting in improved performance for this indicator. The cost (£8,244.23), whilst higher than the Scottish average (£5,617.28), should be considered in the context of a large urban area with high volumes of buses and heavy goods vehicles. It remains a subjective view as to whether a high or low figure is indeed positive or negative.</p> <p>2015/16 data will be published next year.</p>	Report Later	-----	-----	£10,023	£8,372	£8,244

Improve road network and influence improvements in public transport

Implement the Roads Investment Programme for road and footway improvements

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Continue to undertake safety checks on road related structures and implement a prioritised maintenance programme	Continue to review completed bridge assessments and develop implementation programme (for required measures) by March 2016	<p>Package of information relating to 11 SLC bridges which failed assessments has been assembled.</p> <p>Promotion of proposed weight restrictions Traffic Regulation Orders (TRO's) to be implemented on staged basis over the next few years.</p> <p>Promotion of TRO's for implementation of restrictions at Coalford Braefoot Bridge by Crawfordjohn and Drumalbin Burn Bridge south of Lanark commenced and are currently at second stage of consultation in accordance with statutory procedures.</p>	Green	---	---	---	---	---
Continue to work with Scottish local authority partners to develop an asset management plan and valuation of assets	Revision of Road Asset Management Plan completed by March 2016	Roads Asset Management Plan (RAMP) has been updated and is due for publication in the coming weeks. Accuracy of the information contained within the RAMP has been significantly improved, particularly within the footway asset.	Green	---	---	---	---	---
Deliver a winter maintenance service	2014/15 winter processes and outcomes reviewed by August 2015	Winter review has concluded and recommendations are being phased in over the next two years. This financial year saw the introduction of Route Based Forecasting and brine spraying on our footways.	Green	---	---	---	---	---
	Winter policy procedures and documents, including gritting routes, updated as necessary, by September 2015	Winter document has been amended and published at the end of September 2015.	Green	---	---	---	---	---
Continue development of IT systems to support Roads and Transportation Service	Continue to review accuracy and update Exor road network by March 2016	Work continues to improve the EXOR network, new reports now available to identify anomalies, thus improving the process of identifying and rectifying certain network issues.	Green	---	---	---	---	---

Improve road network and influence improvements in public transport

Implement the Roads Investment Programme for road and footway improvements

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
functions	Further development of Exor system by March 2016	The new 4.7 upgrade has been live since 29th June 2015, with no major issues arising. Next phase of the development will follow, depending on the outturn of further discussion with the system supplier.	Green	---	---	---	---	---
	Further development of Roads Costing System, including bulk materials payment, by March 2016	Ongoing review of bulk materials process has made progress, with work ongoing with IT to consider whether the Corporate Procurement System can facilitate the ordering and payment of bulk materials. Testing of solution is now complete, with a go live date proposed in quarter 1 of 2016/17.	Green	---	---	---	---	---
	Further development of vehicles telematics system by March 2016	Telematics system is now embedded within the Service. Reports, beyond standard reports, are designed as required, and managers are now able to access and review management information.	Green	---	---	---	---	---

Improve road network and influence improvements in public transport

Provide road infrastructure improvements to support new developments

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Work with developers and public sector partners to deliver road infrastructure improvements to support new development	Prioritised road infrastructure designed and/or constructed by March 2016 in line with available external and internal capital funding	Regional Congestion Reduction Measures have been implemented on three corridors. These are on Cambuslang Main Street; A73 Stewarton Street / Kirkton Street, Carluke; and A730 Mill Street at Rodger Drive and Kings Park Avenue. Measures included the installation of SCOOT and / or MOVA traffic control systems, as well as the upgrading of signal equipment where appropriate. Traffic signal equipment was also purchased for proposed works in the new financial year.	Green	---	---	---	---	---
Work with public and private sector partners to deliver new or enhanced public transport infrastructure	Prioritised improvements to bus and rail infrastructure (e.g. park and ride) delivered by March 2016 in line with available external funding	<p>Consultants undertook studies for park and ride facilities at East Kilbride Rail Station and Lanark Interchange. The study in Lanark included the reconfiguration of the bus station area. Proposals for both of these stations have been considered and these will be subject to future funding bids.</p> <p>Another consultant took forward the park and ride project at Hairmyres Railway Station. This included the development of detailed drawings that have been presented to the Management Team of Hairmyres Hospital.</p> <p>Available funding this year for the proposed park and ride at Carstairs Junction has been used to remove two storage tanks. The construction of the car park has been subject to a funding bid to Strathclyde Partnership for Transport (SPT) for 2016-17.</p>	Green	---	---	---	---	---

Improve road network and influence improvements in public transport

Provide road infrastructure improvements to support new developments

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
	Progress feasibility and design of proposed improvements aimed at increasing the use of public transport in rural areas (includes improvements at Lanark Station / Biggar undertaken with Strathclyde Partnership for Transport by March 2016)	Design and feasibility work has progressed with partners in line with the agreed actions, and subsequent implementation is subject to availability of further funding.	Green	---	---	---	---	---
	Quality Bus Partnership and associated infrastructure for Hamilton Town Centre further developed in partnership with Strathclyde Partnership for Transport	The existing traffic signals at Motherwell Road roundabout in Hamilton have been upgraded. The Urban Traffic Control system in place for the Blackswell Lane / Low Patrick Street / Duke Street corridor was reconfigured to improve bus journey times approaching the bus station. A further package of works was agreed with partners and completed, including the upgrading of bus stops to include high access kerbs, upgrading of steps between the bus station and Quarry Street, as well as the purchase of traffic signal equipment for works in 2016-17.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Support the Clyde Gateway Regeneration Initiative

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
Support the Urban Regeneration Company (URC)	Shawfield Remediation plan to treat chromium contamination implemented in accordance with URC operating plan	<p>Implementation underway in accordance with the Urban Regeneration Company (URC) operating plan and project programme.</p> <p>Remediation contract now complete on Phase 1 site.</p> <p>Phase 2 Design Team appointed.</p> <p>Long term monitoring regime has been implemented to review success of treatment techniques.</p>	Green	---	---	---	---	---

Support local businesses through development and delivery of business support programmes

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
Implement South Lanarkshire Economic Strategy in conjunction with Community Planning Partnership and other partners	Promote South Lanarkshire Economic Strategy and implement associated actions within integrated Partnership Improvement Plan	Economic Strategy progressing well, with specific monitoring through the Sustainable Economic Growth Board at the recent March 2016 meeting. Associated Partnership Improvement Plan also agreed by the Board.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Support local businesses through development and delivery of business support programmes

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Continue to respond to the economic downturn in response to the recession in conjunction with Community Planning Partnership and other partners	Over 1,500 businesses assisted per annum with grants, loans or property advice	Notwithstanding the business grant programme being closed due to oversubscription from September to December 2015 and a reduction in enquiries due to marketing issues at the Business Gateway (March Business Gateway figures estimated), the number of businesses assisted in the year is still above the annual target.	Green	1,500	1,560	1,542	1,546	1,514
	Between 500 - 1,000 jobs created or sustained per annum as a direct result of local authority intervention	The business grant programme closed due to oversubscription from September to December 2015 and there was a reduction in enquiries and businesses assisted through Business Gateway services due to a number of issues outwith local control: in marketing, collecting data, and referral of enquiries from the national Business Gateway unit based in COSLA. However, the grant programme opened again, pre-Christmas 2015, and a new national Business Gateway marketing campaign in January 2016 has substantially increased the number of businesses currently being assisted through the pipeline of business support.	Amber	1,000	718	1,192	1,643	1,288
	Value of sales generated by businesses assisted by Economic Development between £10m-£20m	Notwithstanding the business grant programme being closed due to oversubscription from September to December 2015, increased overall support to businesses (including introduction of an inward investment initiative and dedicated support through the East Kilbride Task Force) resulted in improved economic development activity, improved outcomes in relation to turnover, creation/sustaining of jobs, and an increase in the number of businesses assisted.	Green	£10.00m	£10.13m	£17.61m	£20.94m	£9.73m

Support the local economy by providing the right conditions for growth, improving skills and employability

Support local businesses through development and delivery of business support programmes

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Manage and scrutinise new Business Gateway contract and performance targets	Business birth rate increased per 1,000 population by March 2016	These figures are published by the Office of National Statistics and will not be available until the end of the calendar year.	Report Later	-----	-----	2.91	3.90	3.68
Manage and oversee the Supplier Development Programme (SDP)	Continue integration of SDP team within the wider Council and ensure benefits maximised for SLC	Improvements to SDP, increased SLC membership and attendance at training events, promotion of opportunities to SMEs arising from City Deal, improved working with Procurement, economic development, Grow Local - all evidence benefits realised from hosting SDP.	Green	---	---	---	---	---
Maintain East Kilbride Task Force Action Plan with key partners	East Kilbride Task Force Action Plan implemented with key partners: Land and Premises Supply and Demand analysis; development and implementation of property action plan; establishment of East Kilbride branding and marketing strategy; support for major developments; work with Scottish Enterprise to bring forward detailed investment proposals for Scottish Enterprise Technology Park	A range of projects are continuing with Taskforce partners, in line with the agreed action plan and availability of funding.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Support the Glasgow and Clyde Valley City Deal in the delivery of infrastructure, employability and business competitiveness projects

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
Support the Clyde Valley City Deal infrastructure development programme	Participate in development of Enterprise Strategy with City Deal partners, particularly in relation to emerging business support policy and practice	<p>Regeneration Services contributed to information gathering by the consultant appointed to undertake a research study in support of the Glasgow City Deal Enterprise Review.</p> <p>The Service is also a member of the Tontine House Reference Group which is developing an Enterprise hub.</p>	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Support the Glasgow and Clyde Valley City Deal in the delivery of infrastructure, employability and business competitiveness projects

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
	Subject to the completion of the relevant assurance processes, deliver the three major road infrastructure projects (i.e. Cathkin, Greenhills Road, and Stewartfield Way) in line with agreed programme / profiling	<p>Cathkin Relief Road – contract was awarded on 19 January 2016. All planning conditions have been met. Site works commenced on 4 April 2016, completion is expected in November 2016. Pre-start public event was held on 30 March 2016 to disseminate information of the construction process and timescales. A Small and Medium sized Enterprises (SME) supplier event was held on 31 March 2016 for a selected group of local potential sub-contractors, in line with City Deal requirements.</p> <p>Greenhills Road / Strathaven Road outline business case is being prepared. Design works are progressing now that funding has been approved. Land negotiations have commenced and discussions with owners are ongoing. Compulsory Purchase Order committee report drafted for future Executive Committee.</p> <p>Stewartfield Way strategic business case has been approved. Design works are progressing now that funding has been approved. Discussions have recommenced with the golf course, and options have been drafted for consultation. Initial local traffic modelling (Nerston area only) report is complete and shows that the flyover and associated improvement works to the existing roundabouts are preferred option. Design of geometry has started on the dualling and flyover sections.</p>	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Deliver support to unemployed, particularly young people, to improve skills, employability and access to jobs

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
Job brokerage initiative delivered to provide critical support for unemployed people living in South Lanarkshire	Routes to Work South contract monitored to ensure delivery of key elements and outcomes for employability services as specified by the Council by March 2016	Contracted provision commenced in July 2015. The delayed start has resulted in reduced engagements and outcomes for Q4 when compared to performance at this stage in the previous year. However, the engagements and outcomes are in line with what we would normally expect to be achieved within nine months of delivery. Contract will continue to be monitored.	Green	---	---	---	---	---
Deliver 'Opportunities for All' programme to support young people into jobs, education and training	Youth Employment Action Plan (YEAP) delivered within agreed timescales providing services to MCMC young people	The new YEAP for 2015/16 is in place and updated on a quarterly basis, documenting the offer of a range of employment initiatives from all stages of the employability pipeline and wider partner provision, including that offered by SLW4U and Employability Fund.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Deliver support to unemployed, particularly young people, to improve skills, employability and access to jobs

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
	16+ Learning Choices programme continued to be delivered in all secondary schools	Learning Choices is delivered across all South Lanarkshire secondary schools. This continues to be done via a number of mechanisms, including risk matrix meetings three times per year, regular email updates on available opportunities and Guidance staff being invited to events about employment and training opportunities locally. Current figures from Skills Development Scotland show a positive destination rate of 93% for South Lanarkshire school leavers - 0.7% higher than last year and 0.1% better than the national rate.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Deliver support to unemployed, particularly young people, to improve skills, employability and access to jobs

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
	MCMC initiatives and projects developed and delivered, based on available Scottish Government and partnership resources, to support the most vulnerable young people leaving school and beyond as per agreed partnership plan	<p>Design and delivery of MCMC initiatives and programmes ongoing, using data on any perceived gaps in provision. 'Developing the Young Workforce' (DYW) recommendations are progressing in South Lanarkshire secondary schools, as below:</p> <ol style="list-style-type: none"> 1. DYW bids have been awarded to all South Lanarkshire secondary schools. Funds will be downloaded at the start of the next financial year. 2. A range of teams will focus on key recommendations of DYW: Careers Standard; Work Placement; Vocational Pathways; Business Engagement. 3. SLC strategic timeline for DYW is being finalised. 4. Four head teachers in each area will link to lead on locality provision. This will feed into our DYW Strategic Group. 5. Most schools will have a temporary DYW Principal Teacher. 6. Work experience is being reviewed and a meeting is taking place with Education Scotland later this month. A small team of work experience co-ordinators form this core group. 7. South Lanarkshire College is offering Foundation Apprenticeships in Care and Financial Services (12 places on each course). They have delivered information sessions to school staff. 8. Extra support from a Business Engagement Co-ordinator is being planned for Clydesdale secondary schools, with effect from August 2016. 	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Deliver support to unemployed, particularly young people, to improve skills, employability and access to jobs

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date	2013	2014	2015
	Number of MCMC (those not in employment, education or training) young people progressing to a positive destination attaining 2011/2012 levels (89.8%) by end 2014/2015	In 2014-15, 93% of More Choices, More Chances (MCMC) young people achieved a positive destination (0.1% above the national average). This is a 0.7% increase from the 2013-14 figure of 92.03%. The 2014-15 target was therefore met and a larger proportion of young people progressed to a positive destination. Figures for 2015-16 are produced nationally and will be reported in March 2017.	Green	89.8%	-----	88.6%	92.3%	93.0%
Develop and progress as appropriate new employability services focused on priority client groups resourced by EU and Council resources	Continue the delivery of innovative employability services, including European Strategic Skills pipeline funding to be procured, contracts issued and delivered by end 2015/2016	Procurement exercises are complete, now including the Youth Employment Initiative.	Green	---	---	---	---	---
	Over 3,000 people supported each year through employability programmes	Delay in approving the new programme with the Scottish Government meant that the annual target was narrowly missed for the number of people supported through employability programmes.	Amber	3,000	2,865	4,260	4,012	4,187

Support the local economy by providing the right conditions for growth, improving skills and employability

Deliver support to unemployed, particularly young people, to improve skills, employability and access to jobs

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
	A minimum of 1,500 of the people supported via employability programmes go on to access employment or training / education	Outcomes for the people supported (i.e. the number of people who were supported via employability programmes and who go on to access employment or training / education) were above the annual target for 2015-16.	Green	1,500	2,542	2,506	2,516	2,532
	% unemployed people assisted into work from Council operated / funded employability programmes	2014/15 figures have now been published by the Improvement Service (see figure to the right). The percentage of unemployed people accessing jobs via council funded/operated employability programmes in SLC has increased by 7.6%, from 13% in 2013-14 to 20.6% in 2014-15, and is better than the Scottish average of 14.19%. In 2014/15, the Council supported just over 2,000 people into jobs – this is a slightly better outcome than in the previous year (when 1,689 people were assisted into work) and was achieved in the context of a marked reduction in the overall unemployment rate in South Lanarkshire during this period. 2015/16 data will be reported next year.	Report Later	-----	-----	14.8%	13.0%	20.6%
	Gap in the working age employment rate reduced or maintained at 0.6% above the Scottish average by March 2016 (base ONS/APS 2010/11 SL 71.6% Scottish average 71.0%)	Gap in employment rate (16-64) between South Lanarkshire and Scotland now 1.3% based on figures for year January - December 2014 (target of maintaining gap at 0.6% exceeded). January - December 2014 employment rate (16-64) figure for South Lanarkshire is 73.9%. For Scotland it is 72.6%.	Green	0.6%	1.3%	1.3%	3.5%	0.6%
	Workless client group maintained below 148 per 1,000 in 2015/16	Workless client group in South Lanarkshire - 122 per 1,000 at August 2015 (target of maintaining below 148 per 1,000 met).	Green	148	122	-----	141	130

Support the local economy by providing the right conditions for growth, improving skills and employability

Deliver support to unemployed, particularly young people, to improve skills, employability and access to jobs

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
	Workless client group reducing in line with the overall figures or maintained at 312 per 1,000 by March 2016 in worst 15% datazones	Workless client group in worst 15% data zones is 257 per 1,000 at August 2015 (target of maintaining below 312 per 1,000 met).	Green	312	257	---	291	269

Develop the area's tourism potential

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
Continue to implement the Tourism Action Plan and work with the sector to develop the profile of the area as a visitor destination	New Lanarkshire Tourism Action Plan for 2016 prepared and launched by end 2015	The wider Tourism Partnership, including VisitScotland and the private sector, made a decision to extend both the coverage and timescale of consultation for the Lanarkshire Tourism Action Plan. Consequently, the timescale to develop the new action plan has been extended. Strategic Environmental Assessment screening is currently being completed. The Partnership aims to launch the new Lanarkshire Tourism Action Plan in the summer of 2016.	Amber	---	---	---	---	---

Update and implement the South Lanarkshire Rural Strategy and action plan

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
Implement South Lanarkshire Rural Partnership (SLRP) Strategy Action Plans	Rural Strategy action plans implemented in line with agreed timescales	Action plans agreed and implemented throughout 2015/16.	Green	---	---	---	---	---
	Year 4 of the Clyde and Avon Valley Landscape Partnership delivered by March 2016	Year 4 of the Landscape Partnership delivered on time and on budget.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Support and develop the South Lanarkshire community and voluntary sector

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Implement and support Voluntary Action South Lanarkshire (VASLAN) as the single voluntary sector interface for South Lanarkshire	Grant Agreement with VASLAN completed by July 2015	Grant Agreement completed in June 2015 and monitored formally in October 2015.	Green	---	---	---	---	---
Increase and improve volunteering opportunities for individuals and organisations	Number of organisations engaging volunteers maintained	The number of volunteering organisations engaging volunteers in 2015/16 is higher than the annual target.	Green	340	355	347	362	457
Implement the new South Lanarkshire Social Economy Partnership strategy and action plan	'Business Gateway Plus' support process implemented for ten social economy organisations by December 2015	12 South Lanarkshire social economy organisations were supported through the Business Gateway Plus process in 2015/16. One of these organisations, Clydesdale Community Initiatives, won the Social Enterprise award at the Lanarkshire Business Awards in March 2016.	Green	---	---	---	---	---
Promote partnership working for financial inclusion and the development of South Lanarkshire Credit Unions	Develop and support the financial inclusion network linked to preparation for welfare reform	Partnership work continuing, linked to digital inclusion; fuel poverty; food poverty; money advice and support and tackling the stigma of poverty.	Green	---	---	---	---	---
	Credit Union membership increased by 3.5%	While the adult membership has been fairly static, with a 2.6% increase, the junior membership (aimed particularly at school age members) has risen significantly by 19%. It is hoped that in the future, these junior members will become adult members.	Amber	3.5%	2.6%	4.6%	17.0%	4.0%

Support the local economy by providing the right conditions for growth, improving skills and employability

Establish opportunities for sustainable economic growth through the preparation, adoption and implementation of Development Plans

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Ensure that planning applications are assessed within a development plan framework	South Lanarkshire Local Development Plan (SLLDP) adopted by May 2015	Adoption of the South Lanarkshire Local Development Plan took place on 29 June 2015. A legal challenge was lodged regarding a site in East Kilbride. This has been sisted, pending the outcome of a planning application. However, Plan is now in force.	Green	---	---	---	---	---
	Finalised Supplementary Guidance to support the Local Development Plan published by May 2015	Nine Supplementary Guidance documents completed and approved by the Scottish Government. Now adopted and part of the South Lanarkshire Local Development Plan. The outstanding Community Infrastructure Assessment Supplementary Guidance is almost complete.	Amber	---	---	---	---	---
	Updated Supplementary Guidance on Renewable Energy published by August 2015	Document completed and approved by the Scottish Government. Now adopted and part of the South Lanarkshire Local Development Plan.	Green	---	---	---	---	---
	Pre Main Issues Report consultation on Minerals Local Development Plan undertaken by March 2016	Minerals Plan will not be refreshed. It will now become part of the next South Lanarkshire Local Development Plan. Consultation will take place as part of the consultation for LDP2.	Green	---	---	---	---	---
Contribute to the monitoring of the Glasgow and Clyde Valley Strategic Development Plan	Annual topic survey and monitoring undertaken by September 2015	Housing monitoring complete. Industrial and Vacant / Derelict Land surveys complete. Retail monitoring - complete.	Green	---	---	---	---	---
Contribute to the preparation of new Strategic Development Plan	Consideration and assessment of the responses to the Main Issues Report completed by March 2016	Strategic Development Plan Main Issues Report work complete.	Green	---	---	---	---	---
Monitor Local Plan objectives for supply of housing, industry and	Local Plan objectives monitored during 2015/16 to ensure at least a five year supply of housing land is maintained	2015 housing monitoring complete - five year supply confirmed.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Establish opportunities for sustainable economic growth through the preparation, adoption and implementation of Development Plans

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
business land and green space to ensure an adequate supply is maintained	Adequate supply of land is available for work and business activity	No current shortfalls in supply of land for work and business activity were identified.	Green	---	---	---	---	---
	Adequate supply of land is available for green space in the main urban communities of South Lanarkshire	Supplementary Guidance on green space has been produced which shows the extent of green space across South Lanarkshire. An adequate supply of land is available.	Green	---	---	---	---	---

Tackle disadvantage and deprivation

Oversee and monitor the implementation of the Tackling Poverty Programme

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
Lead partnership approaches to tackling the causes and effects of poverty and inequality, including management of the Tackling Poverty Programme and associated budget as part of the Single Outcome Agreement	An appropriate set of measurable 'Reducing the Gap' indicators and targets to be agreed as part of SOA development with partners by December 2015	<p>Closing the gap indicators have been included in the new Tackling Poverty and Inequalities Improvement Plan for 2016-17.</p> <p>Discussion is ongoing with the thematic Improvement Plan leads to consider how we are measuring progress in relation to tackling local inequalities and the inclusion of further closing the gap targets within the new Local Outcome Improvement Plan for the Community Planning Partnership, to be published by October 2017.</p> <p>Work is underway at the Community Planning Board level to ensure effective targeting of resources where there is greatest need and scope for improvement – this will inform the above discussions and developments.</p>	Green	---	---	---	---	---

Tackle disadvantage and deprivation

Oversee and monitor the implementation of the Tackling Poverty Programme

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
	New Tackling Poverty Improvement Plan (PIP) for South Lanarkshire implemented and progress reported to the Tackling Poverty and Inequalities Strategic Board and Community Planning Board as required	<p>Progress was reported at the last Tackling Poverty and Inequalities Partnership Board and to the Community Planning Board: of the 16 outcome indicators tracked and reported, ten were on target, one slightly behind target and five off target (although there was progress in relation to two of these, but not at the target level). For those off target, the report noted work underway locally. The Board recognised their limits and partners' limits in tackling some of the issues, such as child poverty levels. However, local action was making a difference to children and families.</p> <p>A draft revised streamlined plan for 2016-17 is now going through the approval processes.</p>	Green	---	---	---	---	---
	Promote the use of the Scottish Index of Multiple Deprivation (SIMD) (2012) as a tool to assist with targeting of resources and activity	<p>We continue to promote and support the use of the SIMD to help target resources and activity. The new SIMD index will be published this year and we will ensure partners are advised of this and are supported to use it effectively.</p> <p>The Tackling Poverty Programme performance monitoring process will include new post code recording and analysis to assess where beneficiaries are resident and any gaps where activity/engagement levels need improvement work.</p>	Green	---	---	---	---	---
	Tackling Poverty Programme targets agreed and monitoring process developed by July 2015	The Tackling Poverty programme for 2015-16 is now complete and on target in relation to spend and programme outcomes and outputs.	Green	---	---	---	---	---

Tackle disadvantage and deprivation

Oversee and monitor the implementation of the Tackling Poverty Programme

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
	Impacts of fourth year of Tackling Poverty Programme reported by July 2015	<p>Tackling Poverty Programme annual report for 2014-15 was produced in 2015 and circulated.</p> <p>Currently collecting monitoring data, including case studies, to produce annual report for 2015-16.</p>	Green	---	---	---	---	---
	Asset based approach to community engagement promoted across the Community Planning Partnership with targeted neighbourhood focussed work	<p>Eight communities (each with at least one data zone within the 5% most deprived in Scotland - SIMD12) continue to benefit from targeted capacity building support.</p> <p>A Participatory Budgeting programme was successfully facilitated in four of the areas, leading to investment in around 20 community led projects aimed at improving outcomes for children and young people. A successful bid to the Scottish Government enabled the budget available to be doubled to £72,000.</p> <p>Lloyds TSB Foundation for Scotland have decided to target capacity building resources to the Fernhill area to build community involvement and deliver community led change. Regeneration Services has been working closely with the Foundation to establish this programme, with new staff to be in post by summer 2016.</p>	Green	---	---	---	---	---

Develop a sustainable Council and communities

Provide services and infrastructure which help local communities to become more sustainable

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
Manage flooding priorities and deliver prioritised flood protection schemes	Prioritised flood protection projects delivered by March 2016 in line with available capital / revenue funding	<p>Flood protection works identified within the Capital Programme for 2015-16 were progressed and substantially completed within the financial year as programmed.</p> <p>Culvert replacement works at Wellhall Road, Hamilton were completed in July 2015. The majority of some additional culvert lining works, identified following the completion of the main works, were completed in autumn 2015 and further works programmed and completed at the end of the financial year.</p> <p>Flood protection works at Silvertonhill, Hamilton have been held due to the progression of the adjacent Cadzow Bing development being granted planning permission. The following projects have been brought forward as a consequence: Culvert inlet improvement works at Cameron Crescent and Pollock Avenue (both Hamilton) were procured through mini-tender using our existing framework contract. All works are complete.</p> <p>Various survey, clearance and cyclic works were identified and officers continued to progress and complete these works, in accordance with our Revenue Programme, within the 2015-16 financial year.</p>	Green	---	---	---	---	---

Develop a sustainable Council and communities

Provide services and infrastructure which help local communities to become more sustainable

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
	Continue review of the management of flooding priorities across Community and Enterprise Resources by March 2016	<p>Response to Flooding document was updated in 2015 to take cognisance of the new telemetry equipment, improvements to access, and the reduction in our scouting regime.</p> <p>This document is now being revised again for 2016, with a change to the scouting arrangement from a weather forecast reactive approach to an agreed seasonal frequency approach.</p> <p>Access improvements to watercourse sites were completed last year and this will continue throughout this year where issues have been raised by staff.</p> <p>Officers continue to work with other Resources and Services within the Council to increase awareness of Flood Risk Management, and provide any necessary assistance/support they require in delivering the flood risk elements of their projects.</p>	Green	---	---	---	---	---

Develop a sustainable Council and communities

Provide services and infrastructure which help local communities to become more sustainable

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
Comply with the requirements of the Flood Risk Management (Scotland) Act 2009	Participate in Local Flood Risk Management Districts, namely Clyde and Loch Lomond led by Glasgow City Council and Tweed led by Scottish Borders Council	<p>Council officers continue to participate in Tweed LPD meetings and the CaLL Senior Officers Group. Liaison is also ongoing with SEPA and their Consultants as the Local Flood Risk Management Plans are progressed in line with statutory dates for publication in June 2016.</p> <p>The CaLL Joint Committee met in March 2016 to approve the LFRMP and have also agreed to extend the governance arrangement of the JC beyond June 2016 into the next planning cycle.</p> <p>Initial work has begun on some of the flood studies and Surface Water Management Plans which have been identified as actions upon the Council within the upcoming LFRMPs and require to be completed within the first six year planning cycle.</p>	Green	---	---	---	---	---

Develop a sustainable Council and communities

Provide services and infrastructure which help local communities to become more sustainable

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
	Watercourse Clearance and Repair undertaken in line with current requirements	<p>The Scottish Government document is subject to further review, however, a draft version has now been issued for comments following delays of several years.</p> <p>In the meantime, we have utilised the Response to Flooding document as the basis of upholding SLC duties under the Flood Risk Management (Scotland) Act 2009.</p> <p>Flood risk management staff are currently preparing a template, that will comply with the latest Scottish Government guidance, that will contain all relevant information regarding our watercourse inspection regime and schedule of watercourse clearance and repair works. This template is proposed to be live by 1 May 2016.</p>	Green	---	---	---	---	---
Promote the delivery of sustainable development through the statutory planning system	Planning applications assessed in accordance with the Development Plan and its associated Supplementary Guidance (which incorporate criteria encouraging sustainable development)	Local Development Plan has now been adopted. The Plan is now in force and the associated Supplementary Guidance are material considerations in planning application decisions. The South Lanarkshire Local Development Plan and Supplementary Guidance replaces the South Lanarkshire Local Plan and Supplementary Planning Guidance.	Green	---	---	---	---	---
Ensure Strategic Environmental Assessment of all appropriate policies, plans, programmes and strategies is undertaken and incorporates sustainability and	Strategic Environmental Assessments undertaken on all appropriate plans and strategies	All plans and strategies have undergone Strategic Environmental Assessments (SEAs) at the appropriate level and SEAs are regularly monitored by the Corporate SEA Group.	Green	---	---	---	---	---
	Content of Council Strategic Environmental Assessments monitored to ensure that they are undertaken in accordance with guidance and legislation	SEAs of plans, policies and strategies are routinely overseen by SEA Officer and reviewed by Corporate SEA Working Group.	Green	---	---	---	---	---

Develop a sustainable Council and communities

Provide services and infrastructure which help local communities to become more sustainable

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
climate change considerations	Annual report on the number and outcomes of Strategic Environmental Assessments carried out within the Council prepared by March 2016	Annual report on the number and outcomes of Strategic Environmental Assessments prepared for Executive Committee approval on 8 June 2016.	Green	---	---	---	---	---
Monitor number of Sustainable Urban Drainage System (SUDS) schemes in new developments	Sustainable Urban Drainage System schemes incorporated into all appropriate developments	142 applications had SUDS schemes incorporated over the full year 2015/16. 30 applications had SUDS schemes incorporated in Q4 (January - March 2016). This is down on the previous quarter's figure of 42.	Green	----	142	63	107	123
Monitor the local environmental conditions through the preparation of the bi-annual update of the State of the Environment (SoE) report	Updated biennial State of the Environment report published by November 2015	Complete. State of the Environment Report has been published.	Green	---	---	---	---	---

Improve the quality of the physical environment

Sustain the quality of our towns and villages through maintenance and promotional activities

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Maintain public realm improvements in town centres	Programme of pre-planned maintenance, improvements and other actions in town centre action plans implemented in accordance with maintenance charter and subject to funding	A range of maintenance works and projects are continuing, in line with the agreed programme.	Green	---	---	---	---	---

Improve the quality of the physical environment

Unlock the development potential of vacant, derelict and contaminated sites and remove and control health risks

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Agree and implement vacant and derelict / contaminated land programme	Vacant and Derelict / Contaminated Land Programme finalised and approved by July 2015	Vacant and Derelict / Contaminated Land Programme agreed. Approved at Enterprise Services Committee on 30 June 2015.	Green	---	---	---	---	---
	Agreed programmes, including Vacant and Derelict Land Fund, delivered by March 2016 through corporate working group	Scottish Government offer of grant received. Programme delivery well underway and all grant monies expended.	Green	---	---	---	---	---

Assess and determine development proposals in line with Planning and Building Standards legislation and the Council's Local Development Plans

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Manage processing of planning applications to ensure needs of applicants and the community are met	Number of major planning applications processed	In 2015/16, 21 major applications were determined, compared to 28 in 2014/15. Five major applications were determined in Q4, covering a range of development types.	Contextual	-----	21	-----	16	28

Improve the quality of the physical environment

Assess and determine development proposals in line with Planning and Building Standards legislation and the Council's Local Development Plans

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----		----- Last 3 Years -----			
			Status	Target	To Date	2013	2014	2015
	70% of major applications determined within four months	<p>In 2015/16, 23.8% of major applications were determined within four months. This is slightly down on the 2014/15 figure of 25%.</p> <p>Two of the five major applications determined in Q4 (January - March 2016) were within the four months timescale. The applications which weren't, were delayed for the following reasons:</p> <p>Mixed development, Sanmex - discussions over flooding issues and requirement to change the proposals</p> <p>Residential, Colinhill, Strathaven - S75</p> <p>Wind turbines, Dalquhandy - S75</p>	Red	70.0%	23.8%	-----	18.7%	25.0%
	80% of local applications dealt with within two months	<p>In 2015/16, 71.6% of local applications were determined within two months. This is a marginal improvement on the figure of 70.9% for 2014/15.</p> <p>There was a decrease in the percentage of local applications determined within two months in Q4 (January - March 2016) (67.8%) compared to Q3 (72.4%). This decline seems attributable to a slight downturn in householder performance.</p>	Amber	80.0%	71.6%	-----	66.8%	70.9%
	80% of delegated planning applications determined within two months	<p>While the Q4 (January - March 2016) figure (70.5%) is down on recent quarters, the overall figure for delegated applications determined within two months in 2015/16 is 74.6%. This is up on both the 2013/14 figure of 68.8% and the 2014/15 figure of 71.4%.</p>	Amber	80.0%	74.6%	73.2%	68.8%	71.4%

Improve the quality of the physical environment

Assess and determine development proposals in line with Planning and Building Standards legislation and the Council's Local Development Plans

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Review efficiency and effectiveness of planning application process using Information Science method	Complete review of planning application process by July 2015 and implement agreed actions in accordance with timetables set by managers	Review of planning application process complete and actions being implemented.	Green	---	---	---	---	---
Through robust plan checking and adoption of reasonable inquiry guidance on site, ensure construction and demolition of buildings meets national building standards and, where appropriate, the highest standard of energy efficiency possible	First report of comments produced within 15 working days on 80% or more of the valid Building Warrant applications received	Target exceeded, no issues to report	Green	80.0%	98.0%	99.0%	98.0%	97.0%
	100% of Building Warrant applications receive a first report within 20 days	Information reported to the Scottish Government, no further comment required.	Green	100.0%	99.0%	-----	99.0%	98.0%
	Time taken to grant a building warrant minimised, whilst maintaining high standards of verification (days)	Information reported to the Scottish Government. Figures are in line with the national average.	Green	-----	44.0	-----	-----	47.9
	Increased number of Construction Compliance and Notification Plans fulfilled	Information reported to the Scottish Government. Overall, 71% figure is in line with the national average.	Green	-----	71.0%	-----	-----	-----
	Ensure staff readiness to implement changes to building regulations on 1st October 2015	Completed. Initial awareness briefings and a more specific technical session have taken place.	Green	---	---	---	---	---
Adapt and establish processes, procedures and actions in line with revisions to Planning legislation	Revisions to the Act or associated Statutory Instruments implemented, in line with programme set by regulations when published	No action required until the Scottish Government publish revisions to the Act or associated Statutory Instruments.	Green	---	---	---	---	---
	Existing guidance reviewed and re-assessed in order to ensure they accord with revisions in line with programme set by regulations	No action required until the Scottish Government publish revisions to the Act or associated Statutory Instruments.	Green	---	---	---	---	---
Adapt and establish processes and actions in line with revisions to listed building legislation and statutory procedures	Legislation and advice reviewed and re-assessed ensuring compliance with new procedures within required timescales as published by Scottish Government	New guidance issued on Hazardous Substances Consent implemented 1st June 2015. Reviewing potential changes to listed buildings / conservation area consents as a result of changes which were proposed in October 2015 relating to Historic Scotland.	Green	---	---	---	---	---

Improve the quality of the physical environment

Assess and determine development proposals in line with Planning and Building Standards legislation and the Council's Local Development Plans

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Publish updated Planning Enforcement Charter	Updated Planning Enforcement Charter published by December 2015	Planning Enforcement Charter has been completed and sent to the Scottish Government.	Green	---	---	---	---	---
Continue to implement and develop: Computerised Planning and Building Standards application system, Online casework information application, Electronic Document and Records management System (EDRMS), Online applications and appeals for Planning and Building Standards, Mapping systems as appropriate to needs of Service	Functionality of M3 and Electronic Document and Records Management systems developed to reflect evolving operational/business/legislative needs of the Service, with specific reference to the Planning and Building Standards Performance Frameworks	No specific outcomes to report, which reflects routine nature of system development. Work related to the future shape of IT systems ongoing, this means development of current systems is on hold.	Green	---	---	---	---	---
	Business process and procedures reviewed and adapted during 2015/16 in line with ongoing review and development of M3 and Electronic Document and Records Management systems	No specific outcomes to report, which reflects routine nature of system maintenance. Work related to the future shape of IT systems ongoing, this means development of current systems is on hold.	Green	---	---	---	---	---
	Identify and take appropriate actions to ensure technical and procedural business readiness for introduction of updated national portal for planning	All works related to this action are now completed, the new planning portal was successfully launched in January 2016.	Green	---	---	---	---	---
	Identify and take appropriate actions to ensure technical and procedural business readiness for introduction of updated national portal for building standards	Significant work has been undertaken during the last quarter, and we remain on track for delivery within the national project timescales.	Green	---	---	---	---	---
	In-house solution developed to allow the submission of 'letters of comfort' online by March 2016	Priorities with regards to online application submissions will be directed towards the delivery of the new national portal for Building Standards, and as such, work on this particular project will be dependent on the progress of the national portal. This action will therefore not be progressed until later in 2016.	Amber	---	---	---	---	---
	Develop mapping systems to support service delivery	Related mapping meetings and developments ongoing. User Acceptance Testing related to replacement mapping tool (ArcGIS) has raised a number of significant issues.	Amber	---	---	---	---	---

Improve the quality of the physical environment

Assess and determine development proposals in line with Planning and Building Standards legislation and the Council's Local Development Plans

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
	Ensure development of new portals are fully compatible with mobile working solutions which may be adopted in the future	Ongoing, this has been considered at all stages of development to date.	Green	---	---	---	---	---

Protect biodiversity and enhance Greenspace in South Lanarkshire

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013	2014	2015
Monitoring report submitted to Scottish Government on Biodiversity Duty Implementation Plan	Two yearly monitoring report on Biodiversity Duty Implementation Plan prepared and submitted to Scottish Government by December 2016	Report on Biodiversity Duty Implementation Plan will be completed and presented to SLC Committee before submission to Scottish Government within target timescale of December 2016. New Biodiversity Implementation Plan under development and is undergoing SEA scoping.	Green	---	---	---	---	---

Improve community safety

Reduce the number of road casualties through road safety and other infrastructure improvements and initiatives

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Deliver prioritised road safety improvements at identified accident locations / routes	Road safety projects / schemes delivered in line with the agreed 2015/16 capital programme	Route Action Plan works are complete on the B7086 Strathaven to Kirkmuirhill and B743 Strathaven to the East Ayrshire Council boundary. Works at the A721/A70 Columbie junction near Carstairs village were also completed. Also, Road Infrastructure Improvements such as road markings and signs, engineering measures at schools and Speed Limit Initiatives were completed at various locations.	Green	---	---	---	---	---
	Contributed to the national casualty reduction targets, from a base of the average for 2004 to 2008, of a 40% reduction in fatal casualties and a 55% reduction in serious casualties amongst all age groups by 2020. For children the national target is a 50% reduction in fatalities and 65% reduction in serious casualties	Interim figures for the calendar year of 2015 indicate there were 593 casualties on roads in South Lanarkshire. Of these, 5 were fatal casualties, 69 serious casualties and 519 slight casualties. There were zero child fatal casualty, 6 children seriously injured and 42 children slightly injured. This compares with the totals for 2014 of 13 fatal casualties, 83 serious casualties and 561 slight casualties. For child casualties in 2014, there were 1 fatality, 6 seriously injured and 52 slightly injured. We remain on track to achieve the longer term 2020 target, although much remains to be done.	Green	-----	74	81	75	96
Deliver prioritised traffic signal and pedestrian crossing maintenance improvements and new installations	Traffic signal and pedestrian crossing maintenance improvement projects/schemes delivered in line with the agreed 2015/16 capital and revenue programme	Pedestrian crossing upgrade works were completed at Palace Grounds Road, Hamilton and Churchhill Avenue, East Kilbride. Traffic signal upgrade works were also completed at the junction of Common Green / Townhead Street, Strathaven and at Stonelaw Road / Greenhills Road, Rutherglen.	Green	---	---	---	---	---
Complete traffic signal repairs within 48 hours	95% of traffic signal repairs completed within 48 hours	Within the fourth quarter, 97.5% of traffic signal repairs were repaired within 48 hours. Overall in 2015/16, 98.77% of repairs were repaired within 48hrs.	Green	95.00%	98.77%	97.39%	98.00%	99.13%

Improve community safety

Reduce the number of road casualties through road safety and other infrastructure improvements and initiatives

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Continue programme of street lighting improvements	1,800 lighting columns improved / renewed by the end of March 2016	This target has been exceeded, with 2,588 aluminium columns installed during 2015/16.	Green	1,800	2,588	625	502	470
	Progress the roll out of LED lighting technology in line with the agreed investment programme	The LED lighting improvement programmed commenced at the start of June 2015. Within the first year, over 31,000 LEDs were installed, representing significantly more than had been anticipated. This was possible due to significantly lower unit costs for the LED lanterns.	Green	---	---	---	---	---

Strengthen partnership working, community leadership and engagement

Strengthen partnership working, community leadership and engagement

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Achievement of targets for customer satisfaction	Satisfaction levels for planning sustained or improved against baseline (73%)	Year end survey and reporting processes are underway, outcomes will be reported as soon as data is available (expected to be by early May 2016).	Report Later	73.0%	-----	91.0%	97.0%	100.0%
	Satisfaction levels for building standards sustained or improved against baseline (87%)	Year end survey and reporting processes are underway, outcomes will be reported as soon as data is available (expected to be by early May 2016)	Report Later	87.0%	-----	98.0%	97.0%	95.0%

Promote performance management and improvement

Promote performance management and improvement

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Retain Customer Service Excellence Accreditation for Planning Service for 2015/16	Actions to successfully retain Customer Service Excellence award undertaken in preparation for reassessment in July 2015	CSE Award renewed in July 2015.	Green	---	---	---	---	---
		Actions to successfully retain Customer Service Excellence award undertaken in preparation for next reassessment in July 2016.						
Retain Customer Service Excellence Accreditation for Building Standards Service for 2015/16	Actions to successfully retain Customer Service Excellence award undertaken in preparation for reassessment in November 2015	Successful assessment undertaken in November 2015.	Green	---	---	---	---	---
		Evidence collection ongoing in advance of reassessment in November 2016.						
Publication of annual Planning Performance Framework (PPF) and Improvement Plan	Planning Performance Framework prepared by July 2015 Service improvement plan implemented in accordance with programme set out in Planning Performance Framework	Planning Performance Framework completed and submitted within timescales.	Green	---	---	---	---	---
		Planning Performance Framework completed and submitted. Service Improvement Plan being implemented in accordance with timetable.	Green	---	---	---	---	---
Quarterly reporting of Continuous Improvement Plan detailing current position relating to requirements of Building Standards Performance Framework	Reports on key performance objectives 1-9 and Continuous Improvement Plan produced on quarterly basis Associated Building Standards Division consultations responded to as required	Continuous Improvement Plan and other KPO data submitted to the Scottish Government on time. Next update due by 8 May 2016.	Green	---	---	---	---	---
		Huts/bothies consultation submitted in February 2016.	Green	---	---	---	---	---

Achieve efficient and effective use of resources

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Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013	2014	2015
Attract external funding support of £5m from European Union, lottery and related sources to support corporate objectives	Annual target achieved resulting in £5m external funding invested in South Lanarkshire	Through a number of large strategic EU funding bids being awarded to SLC, such as LEADER and the European Social Fund Youth Employability Initiative, this annual target has been exceeded. In addition, successful bids to the Lottery, Scottish Government, and the Heritage Lottery Fund have pushed up the level of income to South Lanarkshire.	Green	£5.00m	£13.17m	£5.77m	£6.00m	£5.25m