



Council Offices, Almada Street
Hamilton, ML3 0AA

22 September 2009

Dear Councillor

Performance and Review Scrutiny Forum

The Members listed below are requested to attend a meeting of the above Forum to be held as follows:-

Date: Tuesday 29 September 2009

Time: 9:30am

Venue: Committee Room 2, Council Offices, Almada Street, Hamilton

The business to be considered at the meeting is listed overleaf.

Yours sincerely

Archibald Strang
Chief Executive

Members

Eileen Baxendale, Jim Docherty, Ian Gray, Graeme Horne, Anne Maggs, Edward McAvoy, Michael McCann, Alex McInnes, John Murray

BUSINESS

1 Declaration of Interests

Item(s) for Consideration

- 2 **Best Value Service Review - Accounting and Budgeting**
Report dated 28 August 2009 by the Executive Director (Finance and Information Technology Resources). (Copy attached) Page(s) 1 to 20
- 3 **Benefits and Revenue Service Best Value Review**
Report dated 15 September 2009 by the Executive Director (Housing and Technical Resources). (Copy attached) Page(s) 21 to 36
- 4 **Gas and Solid Fuel Best Value Service Review**
Report dated 15 September 2009 by the Executive Director (Housing and Technical Resources). (Copy attached) Page(s) 37 to 44
- 5 **Public Performance Reporting**
Report dated 10 September 2009 by the Chief Executive. (Copy attached) Page(s) 45 to 58
- 6 **National Diagnostic Projects Update**
Report dated 11 September 2009 by the Executive Director (Finance and Information Technology Resources). (Copy attached) Page(s) 59 to 64
- 7 **Future Best Value Service Review Programme and Council-wide Improvement Framework**
Report dated 4 September 2009 by the Executive Director (Finance and Information Technology Resources). (Copy attached) Page(s) 65 to End

Urgent Business

- 8 **Urgent Business**
Any other items of business which the Chair decides are urgent.

***For further information, please contact:-
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