Cambuslang

Cambulsang Town Centre Strategy
Consultation Summary
This report was generated on 07/10/19. Overall 267 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'.

**Are you:**

- Male (70) 26%
- Female (194) 73%
- No specific gender (1) 0%
- Prefer not to say (1) 0%

**What age group are you in?**

- Up to 15 years (1) 0%
- 16 - 18 years (1) 0%
- 19 - 24 years (6) 2%
- 25 - 34 years (41) 15%
- 35 - 44 years (80) 30%
- 45 - 54 years (67) 25%
- 55 - 64 years (43) 16%
- 65 - 74 years (23) 9%
- 75 years or older (4) 2%
In which area do you live?

- Cambuslang Town Centre (70) 26%
- Wider Cambuslang area (174) 65%
- Rutherglen (7) 3%
- Glasgow (4) 2%
- East Kilbride (-)
- Blantyre (1) 0%
- Hamilton (4) 2%
- Other area (6) 2%

Do you consider yourself to have a disability according to the terms given in the Equality Act 2010?

- Yes (19) 7%
- No (243) 91%
- Prefer not to answer (5) 2%

If yes, please indicate the type of impairment which applies to you? (Select all that apply)

- Physical impairment (8) 42%
- Sensory impairment (1) 5%
- Mental health condition (2) 11%
- Learning disability or cognitive impairment (2) 11%
- Longstanding illness or health condition (9) 47%
- Other (please specify below) (1) 5%
- Prefer not to answer (1) 5%
How often do you visit Cambuslang town centre?

- Most days (74) 28%
- At least once a week (92) 35%
- A few times a month (80) 30%
- At least once a year (14) 5%
- Less often than once a year (7) 3%

How do you normally access Cambuslang town centre? (please select all that apply)

- Walk (149) 56%
- Car (186) 70%
- Motorcycle/Scooter (-)
- Bus (16) 6%
- Train (22) 8%
- Cycle (7) 3%
- Taxi (8) 3%
- Mobility scooter (-)

A number of challenges have been identified for the Cambuslang town centre area. To what extent do you agree or disagree that the following are key challenges faced by Cambuslang town centre? (Accessibility for people with a disability)

- Strongly agree (81) 31%
- Agree (79) 30%
- Disagree (35) 13%
- Strongly disagree (7) 3%
- Don't know (64) 24%
A number of challenges have been identified for the Cambuslang town centre area. To what extent do you agree or disagree that the following are key challenges faced by Cambuslang town centre? (Vehicle Parking)

- Strongly agree: 192 (72%)
- Agree: 52 (20%)
- Disagree: 13 (5%)
- Strongly disagree: 8 (3%)
- Don't know: 2 (1%)

A number of challenges have been identified for the Cambuslang town centre area. To what extent do you agree or disagree that the following are key challenges faced by Cambuslang town centre? (Competition from other town centres)

- Strongly agree: 150 (57%)
- Agree: 77 (29%)
- Disagree: 19 (7%)
- Strongly disagree: 5 (2%)
- Don't know: 13 (5%)

A number of challenges have been identified for the Cambuslang town centre area. To what extent do you agree or disagree that the following are key challenges faced by Cambuslang town centre? (Quality and type of shops)

- Strongly agree: 190 (72%)
- Agree: 57 (22%)
- Disagree: 8 (3%)
- Strongly disagree: 9 (3%)
- Don't know: 1 (0%)
A number of challenges have been identified for the Cambuslang town centre area. To what extent do you agree or disagree that the following are key challenges faced by Cambuslang town centre? (Limited evening economy)

- Strongly agree (124) 47%
- Agree (88) 34%
- Disagree (24) 9%
- Strongly disagree (4) 2%
- Don't know (23) 9%

A number of challenges have been identified for the Cambuslang town centre area. To what extent do you agree or disagree that the following are key challenges faced by Cambuslang town centre? (Limited marketing and events)

- Strongly agree (125) 48%
- Agree (91) 35%
- Disagree (13) 5%
- Strongly disagree (4) 2%
- Don't know (29) 11%

A number of challenges have been identified for the Cambuslang town centre area. To what extent do you agree or disagree that the following are key challenges faced by Cambuslang town centre? (Vacant premises)

- Strongly agree (138) 52%
- Agree (83) 31%
- Disagree (28) 11%
- Strongly disagree (4) 2%
- Don't know (11) 4%
A number of challenges have been identified for the Cambuslang town centre area. To what extent do you agree or disagree that the following are key challenges faced by Cambuslang town centre? (Changing shopping patterns)

- Strongly agree (123) 47%
- Agree (99) 38%
- Disagree (21) 8%
- Strongly disagree (2) 1%
- Don't know (18) 7%

A number of challenges have been identified for the Cambuslang town centre area. To what extent do you agree or disagree that the following are key challenges faced by Cambuslang town centre? (Economic conditions)

- Strongly agree (109) 42%
- Agree (84) 32%
- Disagree (39) 15%
- Strongly disagree (4) 2%
- Don't know (23) 9%

How would you rate the following in relation to Cambuslang town centre: (Car parking)

- Excellent (3) 1%
- Good (14) 5%
- Poor (97) 37%
- Very poor (150) 57%
- No opinion (1) 0%
How would you rate the following in relation to Cambuslang town centre: (Litter picking)

- Excellent (2) 1%
- Good (81) 31%
- Poor (104) 39%
- Very poor (56) 21%
- No opinion (21) 8%

How would you rate the following in relation to Cambuslang town centre: (Graffiti removal)

- Excellent (3) 1%
- Good (82) 31%
- Poor (86) 33%
- Very poor (43) 16%
- No opinion (49) 19%

How would you rate the following in relation to Cambuslang town centre: (Condition of street furniture)

- Excellent (2) 1%
- Good (75) 29%
- Poor (111) 42%
- Very poor (47) 18%
- No opinion (28) 11%
### How would you rate the following in relation to Cambuslang town centre: (Number of vacant units)

<table>
<thead>
<tr>
<th>Rating</th>
<th>Percentage</th>
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</thead>
<tbody>
<tr>
<td>Excellent (2)</td>
<td>1%</td>
</tr>
<tr>
<td>Good (19)</td>
<td>7%</td>
</tr>
<tr>
<td>Poor (131)</td>
<td>50%</td>
</tr>
<tr>
<td>Very poor (87)</td>
<td>33%</td>
</tr>
<tr>
<td>No opinion (22)</td>
<td>8%</td>
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</tbody>
</table>

### How would you rate the following in relation to Cambuslang town centre: (Condition of pavements / pedestrian areas)

<table>
<thead>
<tr>
<th>Rating</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Excellent (1)</td>
<td>0%</td>
</tr>
<tr>
<td>Good (38)</td>
<td>14%</td>
</tr>
<tr>
<td>Poor (85)</td>
<td>32%</td>
</tr>
<tr>
<td>Very poor (136)</td>
<td>51%</td>
</tr>
<tr>
<td>No opinion (5)</td>
<td>2%</td>
</tr>
</tbody>
</table>

### How would you rate the following in relation to Cambuslang town centre: (Street / Directional signage)

<table>
<thead>
<tr>
<th>Rating</th>
<th>Percentage</th>
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</thead>
<tbody>
<tr>
<td>Excellent (4)</td>
<td>2%</td>
</tr>
<tr>
<td>Good (115)</td>
<td>43%</td>
</tr>
<tr>
<td>Poor (75)</td>
<td>28%</td>
</tr>
<tr>
<td>Very poor (24)</td>
<td>9%</td>
</tr>
<tr>
<td>No opinion (48)</td>
<td>18%</td>
</tr>
</tbody>
</table>
Cambuslang Town Centre public consultation 2019

How would you rate the following in relation to Cambuslang town centre: (Accessibility for people with a disability)

<table>
<thead>
<tr>
<th>Rating</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent (3)</td>
<td>1%</td>
</tr>
<tr>
<td>Good (35)</td>
<td>13%</td>
</tr>
<tr>
<td>Poor (86)</td>
<td>33%</td>
</tr>
<tr>
<td>Very poor (59)</td>
<td>22%</td>
</tr>
<tr>
<td>No opinion (82)</td>
<td>31%</td>
</tr>
</tbody>
</table>

How would you rate the following in relation to Cambuslang town centre: (Range and mix of shops)

<table>
<thead>
<tr>
<th>Rating</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent (1)</td>
<td>0%</td>
</tr>
<tr>
<td>Good (11)</td>
<td>4%</td>
</tr>
<tr>
<td>Poor (96)</td>
<td>36%</td>
</tr>
<tr>
<td>Very poor (158)</td>
<td>59%</td>
</tr>
<tr>
<td>No opinion (-)</td>
<td></td>
</tr>
</tbody>
</table>

Please consider the projects in this section of the Action Plan and rank them in order of priority (1 being the highest priority and 4 being the lowest): (Review / replace street furniture, eg benches, trees etc.)

<table>
<thead>
<tr>
<th>Priority</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 (18)</td>
<td>7%</td>
</tr>
<tr>
<td>2 (55)</td>
<td>21%</td>
</tr>
<tr>
<td>3 (87)</td>
<td>33%</td>
</tr>
<tr>
<td>4 (106)</td>
<td>40%</td>
</tr>
</tbody>
</table>
Please consider the projects in this section of the Action Plan and rank them in order of priority (1 being the highest priority and 4 being the lowest): (Improvement and upgrading of paved surfaces)

1 (141) 53%
2 (61) 23%
3 (50) 19%
4 (14) 5%

Please consider the projects in this section of the Action Plan and rank them in order of priority (1 being the highest priority and 4 being the lowest): (Management of commercial waste to avoid bins put out on the street)

1 (112) 42%
2 (91) 34%
3 (41) 15%
4 (22) 8%

Please consider the projects in this section of the Action Plan and rank them in order of priority (1 being the highest priority and 4 being the lowest): (Upgrading the appearance of shop fronts)

1 (107) 40%
2 (67) 25%
3 (60) 23%
4 (32) 12%
Please consider the elements in this section of the action plan and select your top 5 priorities (1 being the highest priority and 5 being the lowest): (Establishment of a Cambuslang Business Forum)

1 (55) 29%
2 (41) 21%
3 (58) 30%
4 (22) 11%
5 (17) 9%

Please consider the elements in this section of the action plan and select your top 5 priorities (1 being the highest priority and 5 being the lowest): (Town Centre marketing and promotion)

1 (58) 28%
2 (66) 31%
3 (48) 23%
4 (23) 11%
5 (16) 8%

Please consider the elements in this section of the action plan and select your top 5 priorities (1 being the highest priority and 5 being the lowest): (Town Centre programme of events)

1 (63) 30%
2 (59) 28%
3 (51) 24%
4 (21) 10%
5 (15) 7%
Please consider the elements in this section of the action plan and select your top 5 priorities (1 being the highest priority and 5 being the lowest): (Banking services to compensate for loss of local branches)

1 (146) 59%
2 (48) 19%
3 (24) 10%
4 (16) 7%
5 (13) 5%

Please consider the elements in this section of the action plan and select your top 5 priorities (1 being the highest priority and 5 being the lowest): (Town centre murals on gable end walls)

1 (18) 10%
2 (37) 20%
3 (44) 24%
4 (39) 21%
5 (47) 25%

Please consider the elements in this section of the action plan and select your top 5 priorities (1 being the highest priority and 5 being the lowest): (Community supermarket in Main Street)

1 (98) 42%
2 (67) 29%
3 (32) 14%
4 (20) 9%
5 (18) 8%
Please consider the elements in this section of the action plan and select your top 5 priorities (1 being the highest priority and 5 being the lowest): (Develop a Commercial strategy in partnership with businesses)

1 (55) 25%
2 (71) 33%
3 (64) 30%
4 (10) 5%
5 (17) 8%

Please consider the elements in this section of the action plan and select your top 5 priorities (1 being the highest priority and 5 being the lowest): (Business being given support from South Lanarkshire Council)

1 (111) 46%
2 (60) 25%
3 (33) 14%
4 (23) 10%
5 (13) 5%

Please consider the elements in this section of the action plan and select your top 5 priorities (1 being the highest priority and 5 being the lowest): (Delivery of a free Wi-Fi network)

1 (42) 24%
2 (39) 22%
3 (41) 23%
4 (28) 16%
5 (26) 15%
Please consider the elements in this section of the action plan and select your top 5 priorities (1 being the highest priority and 5 being the lowest): (Digital Skills training for businesses and residents)

1. (24) 14%
2. (38) 23%
3. (65) 39%
4. (20) 12%
5. (21) 13%

Please consider the elements in this section of the action plan and select your top 5 priorities (1 being the highest priority and 5 being the lowest): (Reduction of fear of Crime and Antisocial behaviour initiatives)

1. (125) 55%
2. (50) 22%
3. (30) 13%
4. (11) 5%
5. (11) 5%

Please consider the projects in this section of the action plan and rank them in order of priority (1 being the highest priority and 5 being the lowest): (Review of on-street parking - extending parking times)

1. (157) 59%
2. (55) 21%
3. (34) 13%
4. (11) 4%
5. (8) 3%
Please consider the projects in this section of the action plan and rank them in order of priority (1 being the highest priority and 5 being the lowest): (Park and Ride development)

1 (152) 57%
2 (68) 26%
3 (31) 12%
4 (10) 4%
5 (5) 2%

Please consider the projects in this section of the action plan and rank them in order of priority (1 being the highest priority and 5 being the lowest): (Residents Parking Permit Zone scheme)

1 (49) 19%
2 (31) 12%
3 (64) 24%
4 (43) 16%
5 (76) 29%

Please consider the projects in this section of the action plan and rank them in order of priority (1 being the highest priority and 5 being the lowest): (Review of signage for town centre users)

1 (31) 12%
2 (32) 12%
3 (62) 24%
4 (82) 31%
5 (56) 21%
Please consider the projects in this section of the action plan and rank them in order of priority (1 being the highest priority and 5 being the lowest): (Community Rail Partnership - improve and promote local rail line)

1 (74) 28%
2 (57) 21%
3 (75) 28%
4 (36) 14%
5 (25) 9%

How well do you feel Cambuslang town centre is served by public transport?

- Excellent public transport provision (54) 20%
- Good public transport provision (164) 61%
- Poor public transport provision (30) 11%
- Very poor public transport provision (7) 3%
- No opinion on public transport provision (12) 5%

How easy or difficult do you feel it is get around Cambuslang town centre: (By car or motorcycle)

- Very easy (21) 8%
- Easy (108) 41%
- Difficult (83) 31%
- Very difficult (41) 15%
- No opinion / Not applicable (13) 5%
How easy or difficult do you feel it is get around Cambuslang town centre: (By bicycle)

- Very easy (24): 9%
- Easy (72): 28%
- Difficult (44): 17%
- Very difficult (12): 5%
- No opinion / Not applicable (110): 42%

How easy or difficult do you feel it is get around Cambuslang town centre: (On foot)

- Very easy (69): 26%
- Easy (142): 53%
- Difficult (32): 12%
- Very difficult (19): 7%
- No opinion / Not applicable (5): 2%

How easy or difficult do you feel it is get around Cambuslang town centre: (On a mobility scooter)

- Very easy (6): 2%
- Easy (24): 9%
- Difficult (42): 16%
- Very difficult (17): 7%
- No opinion / Not applicable (172): 66%
What impact do town centre events and promotions have on your decision to visit Cambuslang town centre?

- Much more likely to visit (73) 27%
- Somewhat more likely to visit (115) 43%
- Probably would make no difference (61) 23%
- Somewhat less likely to visit (11) 4%
- Much less likely to visit (6) 2%

Which of these events, if any, would encourage you to visit Cambuslang town centre? (please select all that apply)

- Markets (212) 86%
- Festivals (136) 55%
- Concerts (104) 42%
- Sporting activities (83) 34%
- Seasonal events, for example Christmas lights switch on, Summerfest (165) 67%
- None - Events would not influence my decision to visit the town centre (20) 8%

To what extent do you agree or disagree that Cambuslang town centre has enough for young people to do?

- Strongly agree (7) 3%
- Agree (17) 7%
- Disagree (117) 45%
- Strongly disagree (122) 46%
To what extent do you agree or disagree that Cambuslang town centre is suitable for older people?

- Strongly agree (5) 2%
- Agree (76) 31%
- Disagree (132) 53%
- Strongly disagree (36) 15%

Have you ever identified as a transgender person or transperson? (For the purpose of this question 'transgender' is defined as an individual who lives, or wants to live full time in the gender opposite to that they were assigned at birth)

- Yes (1) 0%
- No (251) 95%
- Prefer not to answer (11) 4%

Do you have caring responsibilities?

- Yes, childcare (under 14 years) (96) 37%
- Yes, other (37) 14%
- No caring responsibilities (128) 49%
- Prefer not to answer (9) 3%

What do you consider your National identity to be?

- British (84) 32%
- English (5) 2%
- Irish (1) 0%
- Scottish (168) 63%
- Welsh (-)
- Other (2) 1%
- Prefer not to answer (6) 2%
What is your ethnic background?

- White (254) 97%
- Mixed/multiple ethnic groups (-)
- Asian, Asian Scottish or Asian British (1) 0%
- African (-)
- Caribbean or Black (-)
- Arab (-)
- Other ethnic group (-)
- Prefer not to answer (7) 3%

What religion, religious denomination or body do you belong to?

- No religion or belief (107) 41%
- Church of Scotland (68) 26%
- Roman Catholic (59) 22%
- Prefer not to answer (18) 7%
- Other Christian (7) 3%
  - Pagan (2) 1%
  - Humanist (1) 0%
  - Muslim (1) 0%
- Other religion or belief, please specify (1) 0%
  - Buddhist (-)
  - Hindu (-)
  - Jewish (-)
Which of the following best describes your sexual orientation?

- Bisexual (3) 1%
- Gay (6) 2%
- Heterosexual/Straight (236) 90%
- Lesbian (-)
- Prefer not to answer (17) 7%
- Other (1) 0%