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Section 1 - Introduction

This Performance Framework provides operational information supplied by partners which reflects the offender's journey through services. This information has been provided by:

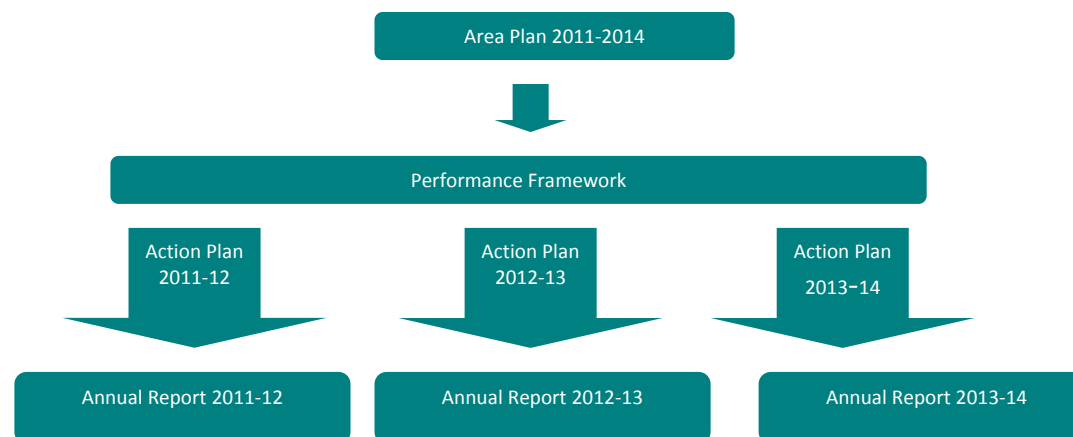
- Strathclyde Police, Analyst Co-ordinator 'N' and 'Q' Division
- Criminal Justice Board Management Information System
- Criminal Justice Social Work Statistics – Aggregate Returns
- Scottish Prison Services Statistics

The framework also provides information demonstrating progress against agreed objectives detailed within Lanarkshire CJA Area Plan 2011-14. Additional information on key issues are available as specific reports to our Board and are always made available on the LCJA website to the public. Information is gathered from various sources such as:

- Scottish Government Statistical Bulletins – Crime and Justice Series
- Local Authority Improvement Plans
- Inspection Reports
- Area Plan updates from partners

Measuring Success

As illustrated below, information collated reflects commitments made in our three year Area Plan for the period 2011-14. Progress is evidenced in yearly Action Plans, which now form part of the performance framework along with specific partner information and are the basis for the Authorities Annual report to the Scottish Government.



Governance

LCJA will provide a bi-annual report to the Board on progress against actions within the Area Plan and submit an annual report in the first instance to our Board for approval and then formally to the Scottish Government.

Section 2 – Performance Overview

Agency	Indicator	Total 2008/09	Total 2009/10	Total 2010/11	Actual 2011/2012				Comments
					Qtr 1	Qtr 2	Qtr 3	Qtr 4	
					Apr- Jun	Jul-Sept	Oct-Dec	Jan-Mar	
Strathclyde Police – N & Q Division	Total Recorded Crimes and offences (Groups 1-7)	106,762	105,351	98,042					Herald Reported 1 August 2011 'Strathclyde Police a successive drop in crime, this time 5%'.
	No of Crimes of violence (Group 1)	1,452	1,500	1,434					See glossary for definition for Group 1 to 7.
Crown Office and Procurator Fiscal Service (COPFS)	No of cases marked Fiscal Direct Measures	1,170	1,207	902					Figures given reflect the 'period actual' for March of each year.
	% of cases dealt with within 26 Weeks (caution and charge to verdict).	77.5%	72.8%	62.0%					Target is 60%, percentages reflect 'period actual' for March of each year.
Criminal Justice Social Work (Offenders in the Community)	No of cases which resulted in either a Social Enquiry Report (SER) or Criminal Justice Social Work Report	7,130	6,223	6221					Linked to the reduction in crimes and offences by 'N' & 'Q' Division.
	No of cases which resulted in a Community Service Order (CSO)	804	845	768					Small dip related to introduction of CPO.
	No of cases which resulted in a Probation Order (PO)	1,162	1,199	1,263					Likely to reduce with the introduction of CPOs.
	No of cases which resulted in an CSO/PO with a condition of unpaid work	581	557	420					Small dip related to introduction of CPO.
	No of cases which resulted in a Supervised Attendance Order (SAO)	440	709	322					Drop linked to a backlog caused by fine defaults & CPOs being introduced.
	No of cases which resulted in								Provisional data from

	Community Payback Order (CPO)	N/A	N/A	49	147				Scottish Courts Service
	No of cases which resulted in a Drug Treatment and Testing Order (DTTO). This is a pan Lanarkshire service provided by SLC.	67	60	66					Slight increase
Criminal Justice Social Work (Offenders in the Community continued)	No of court reports which resulted in a custodial sentence.	780	950	996					Trend is showing an increase
Scottish Prison Service (figures supplied by LCJA area) – by monthly average.	No of serving prisoners	908	1,016	1,027					Slight increase in monthly average
	No of males	865	967	979					Slight increase in monthly average
	No of females	43	49	47					No significant change
	No of under 21s	143	161	130					Significant drop in under 21s
Criminal Justice Social Work (Offenders in Prison). This is a pan Lanarkshire service provided by NLC.	No of cases which resulted in a Home Background Report	455	470	525					Trend is showing an increase
	No of released prisoners being supervised in the community*	697	656	669					Slight increase on the last year.

*see glossary

Section 3 – Action Plan 2011-12

National Outcome 9 – We live our lives safe from crime, disorder and danger

Objective	Output	Green	Amber	Red	Lead Responsibility	Comments
1. LCJA is embedded in the Community Planning Partnership.	LCJA objectives are recognised in the SOAs for NLC & SLC.		●		LCJA	LCJA is a member of the Community Safety Partnership in both NLC and SLC. Performance Indicator supplied as follows: <i>'Maintain or increase the number of offenders that the Court directs to be monitored, supervised and dealt with by Community Justice Services'</i> .
2. Explore links with NHS Lanarkshire through CHP's and ADP.	Work in partnership to identify opportunities to improve joint working which will impact positively on services for offenders and ex - offenders.	●			<ul style="list-style-type: none"> LCJA Lanarkshire NHS ADP 	The ADP/CJA working group was established in 2010 to influence multi-agency partnership working; support joint training and develop joint initiatives to reduce re-offending of clients with addition issues.
3. LCJA in partnership will target money effectively to take account of local need and gaps in service.	Initiatives are evaluated and targeted appropriately to ensure quality of service.	●			LCJA & Local Authority Partners	<ul style="list-style-type: none"> Successful joint NLC/SLC bid for Cashback monies for Children's Games (12K) ADP/CJA Working Group established to explore joint funding and working opportunities. Proposed bid in relation to Veterans (Robertson Trust).
4. LCJA will continue to monitor and support the quality of risk assessments in relation to offenders to ensure a consistently high standard.	Review in partnership the availability of resources to deliver CJSW Reports and HBRs.	●			LCJA & Local Authority Partners	Monitoring ongoing
	Collate views from parole boards and Courts		●		LCJA & Local Authority Partners	

	regarding risk assessment reports.					
	Report on service delivery returns offering comment and recommendations where appropriate.	●			LCJA & Local Authority Partners	Links to Local Performance Framework & ICM figures
5. Monitor and support the quality of CPOs to ensure a consistently high standard.	Review in partnership the resources available to deliver CPOs.	●			LCJA	Monitoring ongoing
6. Monitor and support the effectiveness of community disposals in reducing re-offending.	Collate views from the Courts regarding the effectiveness of Community Supervision in reducing re-offending.	●			LCJA & Local Authority Partners	CPO awareness raising events held by Local Authority Partners have encouraged two way communication since the introduction of new CPO legislation on 1 February 2011 .
	Review in partnership availability of resources to deliver justice services.	●			LCJA & Local Authority Partners	Ongoing monitoring
7. Ensure effective transition between prison and community.	Report on agreed returns from the Scottish Prison Service on national standards providing comment and recommendations where appropriate.	●			<ul style="list-style-type: none"> • LCJA • Local Authority Partners • CJA Liaison Manager (SPS) 	Monthly stats provided and report issued to key partners.
	Co-ordination of services in relation to offenders with mental health issues and/or drug and alcohol problems.		●		<ul style="list-style-type: none"> • LCJA • Lanarkshire NHS • Local Authority Partners • CJA Liaison Manager (SPS) 	
	Develop a baseline to obtain accurate health data for community based offenders.		●		LCJA & Lanarkshire NHS	Transfer of prison health care will impact on this task which takes place autumn 2011.
	Promote social inclusion for clients within Criminal Justice Services.	●			LCJA & partners	The LCJA Annual Report/LCJA Board meetings and e update are used to promote examples of best practice within Criminal Justice Services.

8. Continue to support and monitor the effectiveness of MAPPA arrangements in protecting the public from sex offenders taking note of any extension of MAPPA arrangements.	Ensure that funds are prioritised to meet the operational needs of MAPPA and ensure best value for money for MAPPA Intensive Support Packages.	●			Chief Officer (LCJA) and Local Authority Partners	<ul style="list-style-type: none"> • Chief Officer of LCJA is a member of the Strategic Oversight Group for MAPPA Lanarkshire which convenes quarterly. • Local discussions are held on an ad hoc basis regarding provision of Integrated Support Packages.
9. Young offenders can access a range of support services which reflects the complex nature of risk and support required.	Ensure that actions required in the Youth Court Review and in the context of funding conditions are fully met.	●			LCJA & Local Authority Partners	Implementation Project Board Meetings are held regularly to oversee the implementation of the 'whole systems approach' across Lanarkshire.
	Explore the links between the children's hearing system and the adult justice system and link to the national debate.	●			LCJA & Local Authority Partners	Ongoing
	Investigate alternatives to secure accommodation.	●			LCJA & Local Authority Partners	Ongoing
10. Women offenders can access a range of support services which reflects the complex nature or risks and support required.	Review in partnership the availability of resources to meet the needs of women within Justice Services.	●			LCJA & Partners	Women Offenders Monies (100k) have funded three projects: Circle – Meet at the Gate; NLC Intensive Support Pilot and SACRO Mentoring Project. All three projects are subject to regular evaluation. Further development of Bellshill pilot with SACRO.
11. Review developments by all partners in relation to perpetrators of domestic abuse.	Maintain and review delivery of services.	●			LCJA & Partners	Initiatives highlighted through LCAJ Board Links to development of the Victims Forum.

National Outcome 11 – We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others

Objective	Output	Green	Amber	Red	Lead Responsibility	Comments
12. LCJA will continue to keep partners informed of national developments to ensure that the Lanarkshire area has equal access to funding opportunities and platform to share best practice.	LCJA will participate in national groups, forums and support partnership working locally.	●			LCJA	<ul style="list-style-type: none"> • Commencement of CPOs • Consultation on Independent monitoring of prisons • Prison Visiting Committees • Christie Commission • Sectarian Bill
13. LCJA will continue to support the Community Policing model by raising awareness of examples of best practice by N & Q Division of Strathclyde Police.	Annual progress report presented to LCJA Board to share new developments.	●			LCJA & Strathclyde Police	<ul style="list-style-type: none"> • LCJA Annual Report 2010-11 e update • Officer updates to Board
14. Ensure that all work of LCJA and partners has a victim perspective.	Collate the number of incidents of hate crime.	●			LCJA	2009/10 & 2010/11 Racially aggravated harassment NLC – 36, SLC - 31 Racially aggravated conduct NLC – 367, SLC - 259
	Engage with key partners to highlight issues and find solutions.		●		LCJA & Partners	LCJA links to Community Safety Partnerships for NLC & SLC to raise awareness.
15. Link to the violence against women agenda.	Engage with partners to highlight issues and find solutions.		●		LCJA	Progress through links to the Community Safety Partnership & through the development of the Victims Forum.
16. Collate views of local communities on the operation of Community Payback Orders	Develop a survey for use with beneficiaries of the work element of CPOs.		●		LCJA & Local Authority Partners	Timescale TBA

National Outcome 15 - Our public services are high quality, continually improving, efficient and responsive to local people

Objective	Output	Green	Amber	Red	Lead Responsibility	Comments
17. Develop a local performance framework with partners.	Provide an annual report to the Board on the development of the framework and thereafter report on data collated.	●			LCJA	Local performance framework available for March to September 2011.
18. Further develop a LCJA local Communication Strategy and contribute to the development of a national communication strategy.	LCJA will further develop the LCJA website to aid interaction and feedback from the local community.	●			LCJA	<ul style="list-style-type: none"> e update provided quarterly to Board; partners; LCJA website; named contact in local press and links made to Community Editor at STV. Annual Report is used to highlight the work of partners.
19. Contribute to and support national training and ongoing specific developments.	Support developments in relation to LSCMI and multiagency training.	●			LCJA & Local Authority Partners	Implementation of LSCMI commenced in June 2011.

Section 4 – Glossary and Summary of Common Terms

Abbreviation/Term	Description
ADP	Alcohol & Drug Partnership
CHP	Community Health Partnership
CPO	Community Payback Order
Fiscal Direct Measure	Offenders may be given: a warning by the Procurator Fiscal; the option of paying a fine or compensation or offered the chance of a referral for specialist support or treatment
HBR	Home Background Report
ISP	Intensive Support Package
LSCMI	Level of Service Case Management Inventory
National Outcome 9	We live our lives safe from crime, disorder and danger
National Outcome 11	We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others
National Outcome 15	Our public services are high quality, continually improving, efficient and responsive to local people's needs
Objective	A statement that describes something we want to achieve
SER	Social enquiry Report
SOA	Single Outcome Agreement
SRO	Supervised Release Order
Crimes Group 1 – 7	Group 1 – Crimes of Violence Group 2 – Crimes of Indecency Group 3 – Crimes of dishonesty Group 4 – Fire-raising, Malicious Mischief Group 5 – Other Crimes Group 6 – Miscellaneous Offences Group 7 – Offences Relating to Motor Vehicle
*No of Released Prisoners Being Supervised includes	Parole; Supervised Release Order; Extended Sentence; Non Parole Licence; Short Term Sex Offenders and Life Licence