

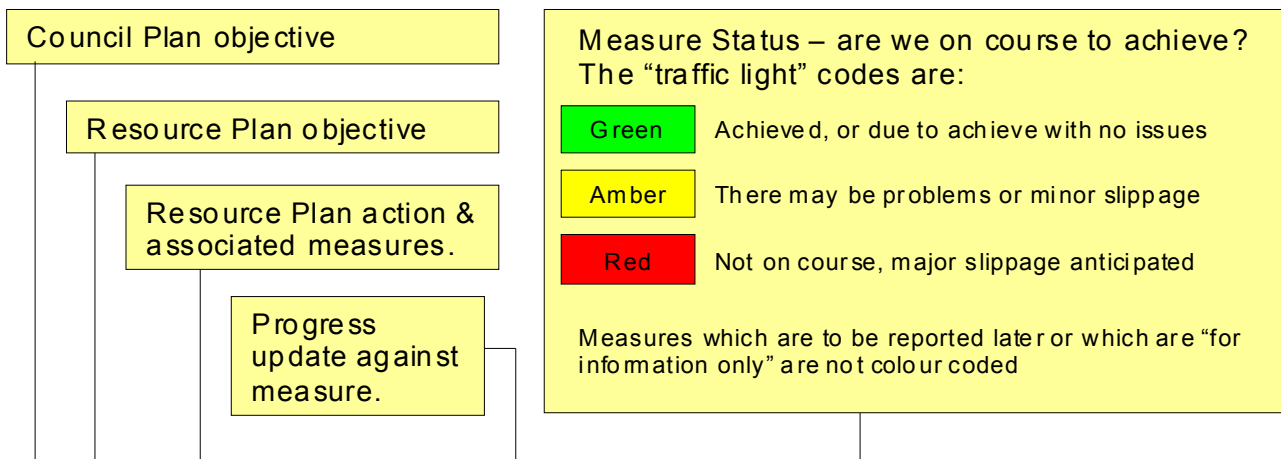
Community and Enterprise Resources

improve

**Resource Plan (Enterprise Services)
Performance Report
Quarter 2 (Jul-Sep) - 2016/17**

How to use this performance report

This performance report is intended to be both informative and easy to use. The guide below is designed to help you get the most out of the report and to answer the most common questions you might have.



Develop a sustainable Council and communities									
Provide services and infrastructure which help local communities to become more sustainable									
Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years			
				Target	To Date	2009/10	2010/11	2011/12	
	Council target achieved for waste tonnage per household (target is lower than 1.3 tonnes)	This figure is for quarter one (quarter two figure is not yet available, so will be reported in quarter three).	Green	1.3	0.3	1.3	1.2	1.2	
	Council target achieved for municipal waste collected during 2012/13 that was recycled or composted (40% or above)	This figure is for quarter one (quarter two figure not yet available, so will be reported in quarter three).	Green	40.0%	44.1%	40.1%	38.2%	40.5%	
Introduce new waste management services to reduce waste and increase recycling	Project for treatment facilities progressed by March 2013	A report is to be presented to the Executive Committee in December 2012 identifying options for a long term solution.	Amber	--	--	--	--	--	
Manage flooding priorities and deliver prioritised flood protection schemes	Prioritised flood protection projects delivered by March 2013 in line with available capital / revenue funding	Larch Grove, Hamilton - brief issued to consultant for ground investigation to inform design of works. Site investigation - boreholes complete, further investigation of existing culvert underway to locate buried manhole. Detailed design to be prepared when site investigations complete. Bellfield Road, Coalburn - culvert lining works completed 30 August 2012	Green	--	--	--	--	--	
	Preparation of prioritised 5 year programme of flood protection / management projects by March 2013	Currently analysing previous flood events, completed improvement works and known problem areas to allow a 5 year programme to be prepared.	Green	--	--	--	--	--	
	Options for aligning the management of flooding priorities reviewed across Community and Enterprise Resources by December 2012	Meeting held between Community and Enterprise Resources staff to discuss integrating response to flooding procedures and other opportunities. Follow up meeting to be scheduled for November.	Green	--	--	--	--	--	

Statistics for the current year. The **Target** shows what we want to achieve by the end of the year. The **To Date** column shows how much we have achieved so far.

Statistics for last 3 years, showing how we are doing over time.

Summary - number of measures green, amber and red under each Council Plan objective/theme

Council Objective / Theme	Green	Amber	Red	To be reported later / Contextual	Total
<i>Improve services for older people</i>					
<i>Protect vulnerable children, young people and adults</i>					
Improve road network and influence improvements in public transport	10			6	16
Support the local economy by providing the right conditions for growth, improving skills and employability	26			7	33
Tackle disadvantage and deprivation	3				3
Develop a sustainable Council and communities	3				3
<i>Raise educational achievement and attainment</i>					
<i>Improve the quality, access and availability of housing</i>					
Improve the quality of the physical environment	5	1	1	1	8
<i>Increase involvement in lifelong learning</i>					
<i>Get it right for every child</i>					
Improve community safety	4	1			5
<i>Improve and maintain health and increase physical activity</i>					
<i>Promote participation in cultural activities and provide quality facilities to support communities</i>					
Strengthen partnership working, community leadership and engagement				2	2
<i>Provide vision and strategic direction</i>					
Promote performance management and improvement	6				6
<i>Embed governance and accountability</i>					
Achieve efficient and effective use of resources	1				1
Total	58	2	1	16	77

Improve the quality of the physical environment

Unlock the development potential of vacant, derelict and contaminated sites and remove and control health risks

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Agree and implement vacant and derelict / contaminated land programme	Agreed programmes, including Vacant / Derelict Land Fund, delivered by March 2017 through corporate working group	Vacant/Derelict Land Fund award from Scottish Government now confirmed. Proposed delivery plan approved by Enterprise Services Committee on 12 July 2016.	Green	---	---	---	---	---

Assess and determine development proposals in line with Planning and Building Standards legislation and the Council's Local Development Plans

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Manage processing of planning applications	70% of major applications determined within four months	Three major applications were determined within the period (July - September 2016). None were decided within the four month period. Two had delays relating to outstanding financial contributions and one was delayed due to an outstanding planning obligation to be concluded.	Red	70.0%	30.0%	18.7%	25.0%	23.8%
	80% of local applications dealt with within two months	The year to date figure (April - September 2016) is above the annual average of 71.6% for 2015/16. The target was met for the period July - September 2016, with 80% of local applications dealt with within two months within that period. The figure was helped by 95% of householder applications and 76% of business and industry (local) applications being determined within the two month period.	Amber	80.0%	74.0%	66.8%	70.9%	71.6%
Ensure construction and demolition of buildings meets national building standards	100% of Building Warrant applications receive a first report within 20 days	Figure will be reported to the Building Standards Division by the end of November 2016. At this stage no issues are noted with this measure.	Report Later	100.0%	-----	99.0%	98.0%	99.0%

Improve the quality of the physical environment

Assess and determine development proposals in line with Planning and Building Standards legislation and the Council's Local Development Plans

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Adapt and establish processes, procedures and actions in line with the outcomes of the National Planning Review	Existing guidance reviewed and reassessed in order to ensure they accord with revisions, in line with programme set by National Planning Review	The Scottish Government is proposing to issue a White Paper setting out proposed revisions to the Act or associated instruments before the end of the year. Council response will be submitted in accordance with the consultation period set.	Green	---	---	---	---	---
Implementation of replacement EDRM solution for Planning and Building Standards	Action to be progressed in line with project	IDOX project plan is currently on track with a number of full project team events being undertaken during the next quarter.	Green	---	---	---	---	---
Introduction of new national portal for the online submission of Building Standards applications	Identify and take appropriate actions to ensure technical and procedural business readiness for introduction of new building standards portal by August 2016	Successful launch of building standards portal achieved on 24th August 2016. Supporting business processes being monitored.	Green	---	---	---	---	---

Protect biodiversity and enhance Greenspace in South Lanarkshire

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Monitoring report submitted to Scottish Government on Biodiversity Duty Implementation Plan	Two yearly monitoring report on Biodiversity Duty Implementation Plan prepared and submitted to Scottish Government	Report due end of March 2017 along with ongoing revision of Biodiversity Implementation Plan.	Green	---	---	---	---	---

Improve community safety

Reduce the number of road casualties through road safety and other infrastructure improvements and initiatives

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Deliver prioritised road safety improvements at identified accident locations / routes	Road safety projects / schemes delivered in line with the agreed 2016/17 capital programme	The next phases of Route Action Plan works have been designed for the B7018 from Kirkfieldbank to the B7078 and an instruction to undertake the works will be issued in October 2016. Anti skid surfacing on the A726 at Knotlairs Farm has been completed. Single accident locations at: B7078 near Glenavon Court, Larkhall; B7078 Caldermill Road, Crossroads; and A72 east of the M74 Junction 7 are also being considered for treatment and design works are nearing completion. Works instructions for these will be issued in October 2016. In addition, Road Infrastructure Improvements such as road markings and signs, engineering measures at schools and Speed Limit Initiatives are being implemented and proposed at various locations.	Green	---	---	---	---	---

Improve community safety

Reduce the number of road casualties through road safety and other infrastructure improvements and initiatives

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
	Contributed to the national casualty reduction targets, from a base of the average for 2004 to 2008, of a 40% reduction in fatal casualties and a 55% reduction in serious casualties amongst all age groups by 2020. For children the national target is a 50% reduction in fatalities and 65% reduction in serious casualties	<p>Interim casualty figures for the first six months of 2016 indicate there were 312 casualties. Of these there were eight fatal casualties, 47 serious casualties and 257 slight casualties. This compares with the corresponding period of 2015 of three fatalities, 29 serious casualties and 236 slight casualties.</p> <p>For the first six months of 2016 there were zero child fatal casualties, six children seriously injured and 28 children slightly injured. For children in the first six months of 2015 there were zero child fatalities, three children seriously injured and 21 children slightly injured.</p> <p>Early indications are that this could prove to be a challenging year in terms of reducing casualty numbers, although it is hoped that the overall downward trend to the 2020 targets continues.</p>	Amber	----	----	75	96	74
Deliver prioritised traffic signal and pedestrian crossing maintenance improvements and new installations	Traffic signal and pedestrian crossing maintenance improvement projects / schemes delivered in line with the agreed 2016/17 capital and revenue programme	Traffic signal upgrade works are proposed at Main Street, Carnwath and Hamilton Road at Bothwell Golf Course. Design works are ongoing at present and it is anticipated that works will be completed by the end of the calendar year.	Green	---	---	---	---	---

Improve community safety

Reduce the number of road casualties through road safety and other infrastructure improvements and initiatives

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
Continue programme of street lighting improvements	3,600 lighting columns improved / renewed by the end of March 2017	Good progress is being made, with 3,023 aluminium columns having been installed this financial year. The programme is currently 64% ahead of schedule.	Green	3,600	3,023	502	470	2,588
	Continue roll out of LED lighting technology in line with the agreed investment programme	The second phase of the LED improvement programme commenced at the start of April 2016. The programme is currently 18% ahead of programme. 12,744 LED luminaires have been installed to date this financial year. It is anticipated that a total of 14,000 luminaires will be completed by the time the second phase is completed at the end of October 2016.	Green	---	---	---	---	---

Improve road network and influence improvements in public transport

Implement the Roads Investment Programme for road and footway improvements

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
Continue to implement the Roads Investment Programme for road and footway improvements	4.2% of the road network resurfaced by March 2017	During Quarter 2 (July - September 2016), good progress has continued. A further 2.5% of our network has been resurfaced. This has taken our year to date figure to 3.7% putting us on track to achieve our annual target.	Green	4.20%	3.70%	6.35%	7.01%	6.16%
	178 carriageway schemes completed during 2016/17	During Quarter 2 (July - September 2016), good progress has continued, with a further 84 carriageway schemes completed. We are on schedule to achieve our annual target.	Green	178	130	215	214	243
	55 footway schemes completed during 2016/17	During Quarter 2 (July - September 2016), good progress has continued, with a further 16 footway schemes completed. We are on schedule to achieve our annual target.	Green	55	23	36	54	46

Improve road network and influence improvements in public transport

Implement the Roads Investment Programme for road and footway improvements

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
	Percentage of A class roads that should be considered for maintenance treatment	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	22.7%	20.9%	-----
	Percentage of B class roads that should be considered for maintenance treatment	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	25.0%	22.7%	-----
	Percentage of C class roads that should be considered for maintenance treatment	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	40.0%	38.9%	-----
	Percentage of U class roads that should be considered for maintenance treatment	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	39.5%	37.0%	-----
	Maintain or reduce the percentage of our road network that requires maintenance treatment (e.g. red category)	This figure will be available later in 2016 and will be reported in Quarter 3 or Quarter 4.	Report Later	33.5%	-----	35.9%	33.8%	33.5%

Improve road network and influence improvements in public transport

Implement the Roads Investment Programme for road and footway improvements

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
	Cost of maintenance per kilometre of roads	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	£8,372	£8,244	-----
Continue to undertake safety checks on road related structures and implement a prioritised maintenance programme	Continue to review completed bridge assessments and develop implementation programme (for required measures) by March 2017	Package of information relating to 11 SLC bridges which failed assessments was assembled during 2015/16. These assessment failures are to be addressed via implementation of vehicular weight restrictions. Progress is being made in relation to the promotion of Traffic Regulation Orders (TROs) weight restrictions, however objections have been received. These are presently being considered along with the promotion of further TROs at other bridge locations.	Green	---	---	---	---	---
Continue to work with Scottish local authority partners to develop an asset management plan and valuation of assets	Revision of Road Asset Management Plan completed by March 2017	Roads Asset Management Plan continues to be updated throughout the financial year and will be published at the end of Q4.	Green	---	---	---	---	---
Deliver a winter maintenance service	Winter policy procedures and documents, including gritting routes reviewed as necessary, by September 2016	Winter Policy has been reviewed and amended in line with current developments and will be published in mid October 2016.	Green	---	---	---	---	---
Continue development of IT systems to support Roads and Transportation Service functions	Review of essential Roads related IT systems by March 2017	The systems have been set up and configured for this year's investment programme. Review of systems will be undertaken and reported later in the year taking cognisance of the outcomes of the Finance Review.	Green	---	---	---	---	---

Improve road network and influence improvements in public transport

Provide road infrastructure improvements to support new developments

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Work with developers and public sector partners to deliver road infrastructure improvements to support new development	Prioritised road infrastructure designed and / or constructed by March 2017 in line with available external and internal capital funding	Regional Congestion Reduction Measures are to be implemented in Hamilton Town Centre. Measures include the installation of SCOOT as well as the upgrading of signal equipment at various locations. These are at the Top Cross, Duke Street/High Patrick Street, Quarry Street/Kemp Street, as well as the pedestrian crossing on Duke Street. Works are programmed to begin in October 2016 and anticipated to be complete by December 2016.	Green	---	---	---	---	---
Work with public and private sector partners to deliver new or enhanced public transport infrastructure	Prioritised improvements to bus and rail infrastructure (e.g. park and ride) delivered by March 2017 in line with available external funding	Construction of the first phase of a new Park and Ride facility to provide approximately 25 off-street parking spaces at Carstairs Junction is currently ongoing and it is anticipated that works will be completed by December 2016. Proposals identified in recent studies for Lanark Interchange and East Kilbride Park and Ride are also being taken forward. The proposals in Lanark include the design of a reconfigured bus station as well as a proposed Park and Ride facility on adjacent land. The study is scheduled for completion by the end of October 2016. Two options have been identified to provide additional parking facilities at East Kilbride Station and these are being taken forward to identify a preferred option which will form the basis of a future funding bid. It is anticipated that this study will be completed by the end of November 2016.	Green	---	---	---	---	---
	Quality Bus Partnership and associated infrastructure for Hamilton Town Centre further developed in partnership with Strathclyde Partnership for Transport	High access kerbs have been provided at existing bus stops on Low Waters Road, Hillhouse Road, and Burnbank Road to assist passengers boarding and alighting from buses.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Support the Clyde Gateway Regeneration Initiative

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date	2013/14	2014/15	2015/16
Support the Urban Regeneration Company (URC)	Shawfield Remediation plan to treat chromium contamination implemented in accordance with URC operating plan	Design team in place and site investigation completed. Site chemical testing contractors appointed and awaiting SEPA licence.	Green	---	---	---	---	---

Support local businesses through development and delivery of business support programmes

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date	2013/14	2014/15	2015/16
Implement South Lanarkshire Economic Strategy in conjunction with Community Planning Partnership and other partners	Promote South Lanarkshire Economic Strategy, implement associated actions in the Sustainable Economic Growth Partnership Improvement Plan, and report to the Sustainable Economic Growth Board	One further meeting of the Sustainable Economic Growth Board held. The Board continues to focus on tighter priorities, including: City Deal, supporting businesses, and the East Kilbride Task Force. The Board presented progress on these priorities to the full Community Planning Partnership Board on 28th September 2016.	Green	---	---	---	---	---
Deliver support to businesses to sustain and grow the South Lanarkshire economy	Over 1,500 businesses assisted per annum with grants, loans or property advice	Figure includes support delivered internally and services delivered through Business Gateway from April 2016 to August 2016. On course to achieve year end targets.	Green	1,500	773	1,546	1,514	1,560
	Between 500 - 1,000 jobs created or sustained per annum as a direct result of local authority intervention	Taking current pipeline of enquiries and support into account, on course to achieve year end targets.	Green	500	366	1,643	1,288	718
	Value of sales generated by businesses assisted by Economic Development between £10m-£20m of sales	On target to achieve annual forecast.	Green	£10.00m	£5.24m	£20.90m	£9.73m	£10.10m
Maintain East Kilbride Task Force Action Plan with key partners	East Kilbride Task Force Action Plan implemented	Discussions progressing with Zero Waste Scotland to secure funding and additional resources in relation to exemplar energy efficient property project. Ice rink under redevelopment and progressing according to timetable.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Support local businesses through development and delivery of business support programmes

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Project management and contractual completion of University of West of Scotland (UWS) relocation	Delivery and completion of relocation of UWS to new Hamilton International Park campus	Complex contractual and legal negotiations progressing.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Support the Glasgow and Clyde Valley City Deal in the delivery of infrastructure, employability and business competitiveness projects

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Support the Clyde Valley City Deal infrastructure development programme	Subject to the completion of the relevant assurance processes, progress and deliver the three major road infrastructure projects (i.e. Cathkin, Greenhills Road, and Stewartfield Way) in line with agreed programme / profiling	<p>Cathkin Relief Road – contract was awarded on 19 January 2016. All planning conditions have been met. Site works commenced on 4 April 2016. The programme is expected to be completed by the end of 2016 and is subject to continual review.</p> <p>Greenhills Road / Strathaven Road outline business case has been prepared and was approved by the August Cabinet meeting. Design works are progressing now that funding has been approved. Land negotiations have commenced and discussions with owners are proceeding well. Approval to proceed with the Compulsory Purchase Order was granted by the Executive Committee in June 2016. The second phase of the ground investigation has now been completed on site.</p> <p>Stewartfield Way strategic business case has been approved. Design works are progressing now that funding has been approved. Discussions have recommenced with the golf course, and options have been drafted for consultation. Initial local traffic modelling (Nerston area only) report is complete and shows that the flyover and associated improvement works to the existing roundabouts are preferred option. Design of geometry is progressing on the dualling and flyover sections. The programme for this project is being reviewed. Land negotiations have commenced and discussions with owners are proceeding.</p>	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Support the Glasgow and Clyde Valley City Deal in the delivery of infrastructure, employability and business competitiveness projects

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
	Provide corporate oversight of City Deal infrastructure, business innovation and skills and employment programmes, with specific responsibility for progressing business case approvals for Roads and Community Growth Area projects	Attendance at Lead Officer Group ongoing with support provided to Chief Executives Group and Cabinet as necessary. Business case development ongoing for each project. Outline Business Case for Hamilton Community Growth Area going to October Cabinet for approval.	Green	---	---	---	---	---

Deliver support to unemployed, particularly young people, to improve skills, employability and access to jobs

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Job brokerage initiative delivered to provide critical support for unemployed people living in South Lanarkshire	Contract monitored to ensure delivery of key elements and outcomes for employability services as specified by the Council by March 2017	Range of programmes, including new European funded activity, agreed internally and with Scottish Government. Programmes now in place and on target.	Green	---	---	---	---	---
Deliver 'Opportunities for All' programme to support young people into jobs, education and training	Youth Employment Action Plan (YEAP) delivered within agreed timescales providing services to MCMC young people	Over 1,000 young people have been engaged on the 'South Lanarkshire Works 4 U' programme (as at 31st August 2016).	Green	---	---	---	---	---
	16+ Learning Choices programme continued to be delivered in all secondary schools	16+ Learning Choices information is made available through designated Depute Head Teachers in schools for all senior phase young people, supporting them into a positive transition post school. Evolving 'Developing the Young Workforce' initiatives are also now beginning to contribute to the programme in schools.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Deliver support to unemployed, particularly young people, to improve skills, employability and access to jobs

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
	Number of NEET (those not in employment, education or training) young people progressing to a positive destination attaining 2011/2012 levels (89.8%) by end 2016/2017	Figures are produced nationally and annually and will therefore be reported in March 2017.	Report Later	89.8%	-----	92.3%	93.0%	-----
	Initiatives and projects developed and delivered, based on available Scottish Government and partnership resources, to support the most vulnerable young people leaving school and beyond as per agreed partnership plan	The new Aspire key work service will ensure young people are supported from prior to their school leaving date, right through until they have left school, with assistance to access the options and choices available to them. Aspire is designed to ensure a positive transition.	Green	---	---	---	---	---
Develop and progress as appropriate new employability services focused on priority client groups resourced by EU and Council resources	Continue the delivery of innovative employability services, including European Strategic Skills pipeline funding to be procured, contracts issued and delivered by end 2016/2017	Have now secured Scottish Government approval for new European funded employability programme.	Green	---	---	---	---	---
	Over 3,000 people supported each year through employability programmes	1,946 people were engaged from April - August 2016, so expectation is that the annual target will be exceeded.	Green	3,000	1,946	4,012	4,187	2,865
	A minimum of 1,500 of the people supported via employability programmes go on to access employment or training / education	Successful outcomes rate at 31 August 2016 is 57% of the 1,946 engaged, so expectation is that the annual target will be exceeded.	Green	1,500	1,109	2,516	2,532	2,542
	% unemployed people assisted into work from Council operated / funded employability programmes	The 2015/16 data will be published by the Improvement Service later on in the year. 2016/17 data will be published next year.	Report Later	-----	-----	13.0%	20.6%	-----
	Gap in the working age employment rate reduced or maintained at 0.6% above the Scottish average by March 2017	Figures for 2016/17 will be reported later in the year.	Report Later	0.6%	-----	3.5%	0.6%	1.3%
	Workless client group maintained below 148 per 1,000 in 2016/17	Figures for 2016/17 will be reported later in the year.	Report Later	148	-----	141	130	122

Support the local economy by providing the right conditions for growth, improving skills and employability

Deliver support to unemployed, particularly young people, to improve skills, employability and access to jobs

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
	Workless client group reducing in line with the overall figures or maintained at 312 per 1,000 by March 2017 in worst 15% datazones	Figures for 2016/17 will be reported later in the year.	Report Later	312	-----	291	269	257

Develop the area's tourism potential

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Continue to implement the Tourism Action Plan and work with the sector to develop the profile of the area as a visitor destination	Action plan delivered via VisitLanarkshire including national quality assurance and increasing participation in Lanarkshire Area Tourism Partnership and Association	The application submitted in the first quarter of 2016/17 for Tourism Destination Funding to support tourism activities over the next two years was unsuccessful and feedback is being sought from Scottish Enterprise regarding the next rounds of funding. However, refreshed Tourism Action Plan completed and published and additional partner activities progressing positively.	Green	---	---	---	---	---

Update and implement the South Lanarkshire Rural Strategy and action plan

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Implement South Lanarkshire Rural Partnership (SLRP) Strategy Action Plans	Year 4 of the Clyde and Avon Valley Landscape Partnership delivered by March 2017	Work continues to take place on delivering the 2016/17 Clyde and Avon Valley Landscape Partnership programme, including commencement of major environmental works in Chatelherault Country Park.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Support and develop the South Lanarkshire community and voluntary sector

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
Increase and improve volunteering opportunities for individuals and organisations	Number of organisations engaging volunteers maintained	Number of organisations will be reported later through monitoring of the VASLAN Grant Agreement.	Report Later	-----	-----	362	457	355
Implement the new South Lanarkshire Social Economy Partnership strategy and action plan	Social Economy support process through the Business Gateway implemented for ten social economy organisations by March 2017	Social Economy support is built into main Business Gateway contract. Six organisations engaged at present, including two new start-ups.	Green	---	---	---	---	---
Promote partnership working for financial inclusion and the development of South Lanarkshire Credit Unions	Develop and support the financial inclusion network linked to preparation for welfare reform	The Financial Inclusion Network continues to enable partnership approaches to the key priorities of fuel poverty; food poverty; money worries; tackling stigma and building awareness of poverty; and digital inclusion. Quarterly networking events take place with good attendance, bringing the various sub groups together and others to enable work to take place across the priorities/themes.	Green	---	---	---	---	---
	Credit Union membership increased by 3.5%	Data from the Credit Unions only available after completion of the full financial year. Data available from May 2017.	Report Later	3.5%	-----	17.0%	4.0%	2.6%

Establish opportunities for sustainable economic growth through the preparation, adoption and implementation of Development Plans

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
Ensure that planning applications are assessed within a development plan framework	Supplementary Guidance on Community Infrastructure Assessment published by July 2016	Supplementary Guidance on Community Infrastructure Assessment published and now approved by the Scottish Ministers. This completes the supplementary guidance associated with the South Lanarkshire Local Development Plan.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Establish opportunities for sustainable economic growth through the preparation, adoption and implementation of Development Plans

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
	Draft guidance on minerals developments approved by October 2016, finalised guidance approved by March 2017	Draft guidance now being developed for non statutory planning guidance on minerals. This will be translated into statutory guidance alongside LDP2.	Green	---	---	---	---	---
	Pre Main Issues Report consultation on South Lanarkshire Local Development Plan 2 undertaken by March 2017	Consultation with the public, Community Councils Seniors, the Disability Forum, and school pupils has taken place between May and September 2016. Questionnaire will close at the end of September 2016 and then the Consultation and Engagement Report will be prepared.	Green	---	---	---	---	---
Contribute to the monitoring of the Glasgow and Clyde Valley Strategic Development Plan	Annual survey and monitoring of housing, industrial, retail and vacant and derelict land undertaken by September 2016	Housing monitoring completed and draft sent to Homes for Scotland for comment. Industrial and vacant land monitoring both completed August 2016. Retail monitoring completed September 2016.	Green	---	---	---	---	---
Contribute to the preparation of new Strategic Development Plan	Consideration and assessment of the representations received to the proposed Strategic Development Plan completed by October 2016	With respect to the proposed Strategic Development Plan, the Council's consideration and assessment of representations by the public and interested parties is complete. The Council's contribution to the formal response to these representations is also complete. The Strategic Development plan sets out land use for the Glasgow and Clyde Valley area.	Green	---	---	---	---	---
Monitor Local Plan objectives for supply of housing, industry and business land and green space to ensure an adequate supply is maintained	Local Development Plan policies monitored during 2016/17 to ensure: at least a five year supply of housing land is maintained; an adequate supply of land is available for work and business activity; an adequate supply of land is available for green space in the main urban communities of South Lanarkshire	Monitoring report underway and will be completed by November 2016. Monitoring shows a 6.7 year land supply for housing. A complete report will be produced alongside the Main Issues Report for the LDP2.	Green	---	---	---	---	---

Develop a sustainable Council and communities

Provide services and infrastructure which help local communities to become more sustainable

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Manage flooding priorities and deliver prioritised flood protection schemes	Prioritised flood protection projects / studies delivered by March 2017 in line with available capital / revenue funding	<p>The following flood protection projects are progressing well and scheduled for completion this financial year - Borgie Glen (Cambuslang), Station Gate (Netherburn) and Hallside Burn (Halfway).</p> <p>The proposed project at the Powmillon Burn (Strathaven) will not be taken forward this financial year due to a delay in the related flood study and appraisal of potential measures being completed. The budget assigned to this project will be transferred to the Hallside Burn project which has increased in costs following the detailed design stage.</p> <p>Various works have been identified within our revenue budgets and officers are progressing these projects in accordance with our proposed programme.</p>	Green	---	---	---	---	---
Ensure Strategic Environmental Assessment of all appropriate policies, plans, programmes and strategies is undertaken	Strategic Environmental Assessments undertaken on all appropriate plans and strategies, and content of assessments monitored to ensure that they are in accordance with guidance and legislation	<p>All plans and strategies have undergone Strategic Environmental Assessments (SEAs) at the appropriate level and SEAs are regularly monitored by the Corporate SEA Group.</p> <p>Thirteen policies, plans, programmes, and strategies are currently undergoing the SEA process this financial year.</p>	Green	---	---	---	---	---
Monitor the local environmental conditions through the preparation of the biennial update of the State of the Environment report	Production of updated biennial State of the Environment report commenced by March 2017	Initial preparations for producing the 2017 edition of the State of the Environment Report commenced.	Green	---	---	---	---	---

Tackle disadvantage and deprivation

Oversee and monitor the implementation of the Tackling Poverty Programme

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Lead partnership approaches to tackling the causes and effects of poverty, including management of the Tackling Poverty Programme and associated budget as part of the Single Outcome Agreement	New Tackling Poverty Improvement Plan (PIP) for South Lanarkshire implemented and progress reported to the Tackling Poverty and Inequalities Strategic Board and Community Planning Board as required	A Q2 report will be produced in October 2016 and reported to the Tackling Poverty and Inequalities Partnership Board and to the Community Planning Board. Discussion with delivery partners to date about the actions suggests that good progress is being made across the priorities.	Green	---	---	---	---	---
	Promote the use of the Scottish Index of Multiple Deprivation (SIMD) (2012) as a tool to assist with targeting of resources and activity	The new SIMD (2016) has now been published and the current focus is on analysing this and working with partners to develop their understanding of the changes and the index more generally, and in using this to inform service design, delivery and resource allocation with a view to tackling inequalities and poverty. This includes a series of presentations to NHS locality staff.	Green	---	---	---	---	---
	Impacts of fifth year of Tackling Poverty Programme reported by July 2016	The 2015/16 annual report was produced and circulated. 89% of targets were achieved/ exceeded; 10% were within 75% of target; with less than 1% being less than 75% of target. The 2016/17 half year performance report will be produced in October 2016.	Green	---	---	---	---	---

Strengthen partnership working, community leadership and engagement

Strengthen partnership working, community leadership and engagement

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Achievement of targets for customer satisfaction	Satisfaction levels with the Planning service sustained or improved against baseline (73%)	To be reported at year end.	Report Later	73.0%	-----	97.0%	100.0%	93.0%

Strengthen partnership working, community leadership and engagement

Strengthen partnership working, community leadership and engagement

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
	Satisfaction levels with Building Standards sustained or improved against baseline (87%)	To be reported at year end.	Report Later	87.0%	-----	97.0%	95.0%	85.0%

Promote performance management and improvement

Promote performance management and improvement

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Publication of annual Planning Performance Framework (PPF) and Improvement Plan	Planning Performance Framework prepared by July 2016 and improvement plan implemented in accordance with programme set out in Planning Performance Framework	Planning Performance Framework approved by Planning committee.	Green	---	---	---	---	---
Quarterly reporting of Continuous Improvement Plan detailing current position relating to requirements of Building Standards Performance Framework	Reports on key performance objectives 1-9 and Continuous Improvement Plan produced on quarterly basis	Continuous Improvement Plan and other key performance objectives data submitted to the Scottish Government on time. Next update due by early November 2016.	Green	---	---	---	---	---
Liaise with the Building Standards Division (BSD) of the Scottish Government and other stakeholders to secure appointment as verifier for 2017 onwards	Participate in working groups and other initiatives to support the reappointment of local authority verifiers	A number of events and workshops have been attended, including those related to a revised performance framework and e-Building Standards which is closely related to the reappointment process.	Green	---	---	---	---	---
	Respond to BSD requests for information or consultation as required as part of the reappointment process	Information provided as required, with specific reference to feedback on the proposed updated verification performance framework.	Green	---	---	---	---	---

Promote performance management and improvement

Promote performance management and improvement

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Retain Customer Service Excellence accreditation	Actions to successfully retain Customer Service Excellence award undertaken in preparation for reassessment of the Planning Service in July 2016	Following a visit by the Customer Service Excellence assessor in August 2016, the Customer Service Excellence award for the Planning Service was successfully retained.	Green	---	---	---	---	---
	Actions to successfully retain Customer Service Excellence award undertaken in preparation for reassessment of the Building Standards Service in November 2016	Evidence collation ongoing in advance of Customer Service Excellence assessment, now confirmed for 16th November 2016.	Green	---	---	---	---	---

Achieve efficient and effective use of resources

Achieve efficient and effective use of resources

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Attract external funding support of £5m from European Union, lottery and related sources to support corporate objectives	Annual target achieved resulting in £5m external funding invested in South Lanarkshire	Several significant grant awards were made this period totalling £5.6 million. These included European Regional Development Fund business support at £900,000 and European Social Fund employability at £3.3 million. Scottish Government Energy Efficiency awards accounted for £595,000 and Lottery awards were over £500,000 to third sector partners.	Green	£5.00m	£5.66m	£6.00m	£5.25m	£13.20m