

Report

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Report to:	Finance and Information Technology Resources Committee
Date of Meeting:	1 February 2011
Report by:	Chief Executive

Subject:	Additional Customers for the Data Centre
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1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ Advise of new customers for the Data Centre.

2. Recommendation(s)

2.1. The Committee is asked to approve the following recommendation(s):-

- (1) that the success in gaining another two customers is noted
- (2) that it be noted that the increase in capacity usage and income will be reflected in the Strategy and Action Plan for the Caird Data Centre.

3. Background

- 3.1. A report was tabled at the Committee in December 2008 outlining the developing utilisation of the Council's Data Centre at Caird Street Hamilton, as a centre for hosted services for external organisations.
- 3.2. A number of other public sector organisations have intimated interest in the shared service approach. Potential developments outlined in that report included the use of the Data Centre for other organisations to host their Disaster Recovery and in 2009 West Lothian Council entered into an agreement to utilise the Data Centre as their second site.
- 3.3. For the past 18 months discussions have been taking place with North Lanarkshire Council who had a requirement similar to West Lothian to have a resilient solution for their data centres.
- 3.4. These discussions have now concluded and North Lanarkshire Council has approved the agreement to utilise the Caird Centre for their disaster recovery. The utilisation of the centre will cover the use of up to 1 row with a connection to the North Lanarkshire Data Centre in Motherwell.
- 3.5. Full delivery of the service commenced with the installation of communication links to Hamilton from Motherwell at the end October 2010 and all services will be in place during February 2011.
- 3.6. A smaller customer Criminal Injuries Compensation Agency (CICA) has also entered into an agreement to use the Data Centre for Disaster Recovery utilising two racks.
- 3.7. The agreements for use have been agreed with Legal Services.

4. Employee Implications

4.1. None

5. Financial Implications

5.1. The additional utilisation will generate up to £115,550 per annum of income from NLC and £23,000 from CICA.

6. Other Implications

6.1. There is no risk associated with content of this report. The changes to occupancy will be reflected in the Strategy for Hosted and Shared Services that will be presented to a future Committee.

7. Equality Impact Assessment and Consultation Arrangements

7.1. There is no requirement to carry out an impact assessment in terms of the proposals contained within this report.

7.2. There is also no requirement to undertake any consultation in terms of the information contained in this report.

Archibald Strang
Chief Executive

17 December 2010

Link(s) to Council Values/Improvement Themes/ Objectives

◆ Value: Accountable, Effective and Efficient

Previous References

Finance and Information Technology Resources of 9 December 2008

List of Background Papers

None

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

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