



# Report

Report to:	<b>Financial Resources Scrutiny Forum</b>
Date of Meeting:	<b>8 February 2018</b>
Report by:	<b>Executive Director (Community and Enterprise Resources)</b>

Subject:	<b>Revenue Budget Monitoring 2017/2018 - Trading Operations Performance Review – Roads</b>
----------	--

## 1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ update members of the Financial Resources Scrutiny Forum of progress on the Council's Trading Operations, for the period covering 1 April 2017 to 8 December 2017.

## 2. Recommendation(s)

2.1. The Forum is asked to approve the following recommendation(s):-

- (1) that the 2017/2018 operational performance review as at period 10 (8 December 2017) for the Roads Trading Operation be noted.

## 3. Background

3.1. As part of the Financial Resource Scrutiny Forum information, Financial and Operational Performance Review papers are included as part of a rotating reporting cycle.

3.2. The Enterprise Services' Trading Operations comprising the Roads Trading Operation is included within this report as at 8 December 2017 (Period 10).

## 4. Financial Position

4.1. For the financial year 2017/2018, the Roads Trading Operation is showing a surplus of £2,586,000 against a budgeted surplus for the period ended 8 December 2017, of £2,696,000.

**Table 1: Financial Position - Roads Trading Operation**

	<b>Annual Estimate £000</b>	<b>Year to Period 10 Estimate £000</b>	<b>Year to Period 10 Actual £000</b>	<b>Variance £000</b>
<b>Employee Costs</b>	7,655	4,844	4,679	165
<b>Property Costs</b>	188	158	161	(3)
<b>Supplies and Services</b>	8,055	6,016	6,084	(68)
<b>Transport and Plant</b>	4,086	2,874	2,797	77
<b>Administration Costs</b>	319	265	266	(1)
<b>Payment to Other Bodies</b>	0	0	0	0
<b>Payments to Contractors</b>	3,793	2,368	2,308	60
<b>Financing Charges</b>	0	0	3	(3)
<b>Total Expenditure</b>	24,096	16,525	16,298	227
<b>Total Income</b>	(27,916)	(19,221)	(18,884)	(337)
<b>Surplus</b>	(3,820)	(2,696)	(2,586)	(110)

**5. Maximising Attendance**

5.1. Absence levels for the Roads Trading Operation for the period 1 April 2017 to 30 November 2017 are compared with last year's performance as follows:

**Table 2: Analysis of Absence**

	<b>Hawbank East Kilbride</b>	<b>Larkhall</b>	<b>Clydesdale</b>	<b>Car Parks</b>	<b>Lighting</b>	<b>Total Roads Contracting Manual</b>
Cumulative Average 2011/12	2.95%	7.65%	3.64%	2.03%	NA	4.47%
Cumulative Average 2012/13	5.89%	7.99%	5.20%	10.33%	NA	6.68%
Cumulative Average 2013/14	6.83%	6.06%	4.61%	13.05%	NA	6.21%
Cumulative Average 2014/15	5.22%	7.08%	7.14%	NA	10.41%	6.62%
Cumulative Average 2015/16	7.48%	5.71%	6.56%	NA	1.25%	6.21%

	Hawbank East Kilbride	Larkhall	Clydesdale	Car Parks	Lighting	Total Roads Contracting Manual
Cumulative Average 2016/17	7.37%	8.21%	5.08%	NA	0.21%	6.45%
April 2017	6.71%	12.08%	5.09%	NA	0	7.38%
May 2017	4.17%	10.05%	9.57%	NA	0	7.38%
June 2017	4.45%	11.43%	6.39%	NA	7.14%	7.36%
July 2017	4.18%	15.28%	7.68%	NA	8.17%	8.89%
August 2017	8.09%	10.89%	6.81%	NA	7.09%	8.45%
September 2017	7.16%	16.16%	5.57%	NA	0	8.82%
October 2017	3.85%	11.60%	5.14%	NA	13.18%	7.17%
November 2017	1.03%	9.57%	6.98%	NA	0	5.56%

5.2. Further analysis of the figures for manual employees shows the breakdown between the three main operational areas and lighting:-

**Table 3: Analysis of Absence – by type**

November 2017	Hawbank East Kilbride	Larkhall	Clydesdale	Lighting	Total Roads Contracting Manual
Short Term	48%	32%	55%	29%	41%
Long Term	52%	68%	45%	71%	59%
Total	100%	100%	100%	100%	100%

5.3. Absence levels are reported to Operations management on a monthly basis where necessary action is taken consistent with the Council's policy on Maximising Attendance and to the services Joint Communications Committees on a quarterly basis. In addition, monthly meetings at a senior level, continue to monitor the attendance situation in areas of concern.

5.4. The following management actions have taken place during the reporting period in line with the Council's policy on Maximising Attendance:

**Table 4: Management Interventions**

	Counselling	Physio Referral	Early Intervention Referral	Medical Referral
<b>Roads</b>	0	43	12	34

**6. Roads Contracting Operational Performance****6.1. Routine Maintenance Schemes - Revenue**

Revenue works associated with discrete schemes aimed at improving the Council's footway and carriageway networks over 2017/2018 are progressing, with the following schemes listed for the Forums interest:-

**Hamilton Area**

Sidehead Road, Stonehouse £40,000  
Carriageway resurfacing

**East Kilbride / Cambuslang and Rutherglen Area**

Langlands Road, Auldhouse £22,000  
Footway Resurfacing

Riccarton, East Kilbride £81,000  
Footway resurfacing

**Clydesdale Area**

C26 Warrenhill, Carmichael £61,000  
Carriageway resurfacing

**6.2. Street Lighting Improvement Programme**

At the Executive Committee on the 11 March 2015 approval was granted to implement a programme to upgrade all the Council's street lighting to LED technology over a three year period and to replace seven thousand of the oldest and highest risk lighting columns over a five year period.

- 6.3. The third year of the programme commenced on 1 April 2017. This financial year will see the installation of around 231 columns, 7,743 LED's and complete the conversion of lanterns on our residential roads, distributor roads, underpasses and car parks.

The information below details the progress so far this financial year.

LED installations	5,358
Column Renewals	231

We have largely completed the programme of column installation for 2017/2018. The LED replacement programme will carry over into 2018/2019 with the replacement of streetscape lighting programme for April/May 2018 which will complete the programme.

6.4. Roads Investment Programme (2008-2019)

Roads Contracting Services are responsible for delivering 118 from the 151 approved schemes within the 2017/2018 Capital Programme. The remaining 33 schemes consist of 14 Anti-Skid Surfacing schemes completed by Markon and 19 Micro surfacing schemes completed by Colas Ltd., both private contractors.

The following schemes have recently been completed and are listed for the Forums interest:-

**Clydesdale Area**

A73 Castlegate Carriageway resurfacing	£141,000
---	----------

B7081 Dillarburn Carriageway resurfacing	£105,000
---	----------

**East Kilbride / Cambuslang and Rutherglen Area**

Lightburn Road, Cambuslang Carriageway resurfacing	£62,000
---	---------

Cypress Crescent, East Kilbride Carriageway resurfacing	£60,000
--	---------

**Hamilton Area**

Carlisle Road, Ferniegair Carriageway resurfacing	£370,000
--	----------

Main Street, Uddingston Carriageway resurfacing	£112,000
--	----------

## 7. Performance Progress Report

### 7.1. Quality 2017/2018

A minimum of two quality audits are targeted weekly which measure the quality of workmanship over a range of road worker activities.

**Table 5: Quality Audit Results**

Depot	No. of Quality Audits	Target %	Actual %	No. of Corrective Actions
<b>Clydesdale</b>	68	90-100	99	22
<b>Hawbank</b>	9	90-100	98	1
<b>Canderside</b>	1	90-100	100	0

7.2. Ideally percentage compliance should be 100%, however, 90%+ is considered acceptable provided corrective and preventative measures are undertaken before the auditor leaves site.

### 7.3. Roads Maintenance 2017/2018

This local performance indicator details the percentage compliance within timescale for Category 2 defects. The Quarter 3 figure for 2017/2018 is detailed Table 6 below:

**Table 6: Roads Maintenance Performance Indicators**

Category	Target %	2017/2018 3 <sup>rd</sup> Quarter %	2016/2017 3 <sup>rd</sup> Quarter %
<b>Category 2 (within seven working days)</b>	80	61.28	92.33

7.4. As of 1 April 2016 this PI has changed to measure Category 2 defects as defined in the Council's new Guidance Document for Road Safety Inspections and Defect Categorisation. The new PI has a repair timescale of 7 working days and a target compliance of 80%. The Road Maintenance Management System has been upgraded to reflect this change.

### 7.5 Winter Maintenance

During the Winter Season gritting operations are generated by a weather forecast specific to road conditions. The forecast is received three times daily from Meteogroup, the forecast provider. Winter activity is therefore, in the main, planned. The forecast can often be marginal and timing of adverse weather uncertain. In these circumstances a call out system operates and staffs on stand-by are alerted. Scouting patrols are put in operation and used to advise decision making staff in the roads service of the prevailing conditions and to initiate "call out" should the weather deteriorate quickly.

Summarised below are the actions by month this winter compared to previous years.

**Table 7: Winter Maintenance Actions**

Month	Planned Carriageway Actions				Planned Footway Actions				Call Out			
	14/15	15/16	16/17	17/18	14/15	15/16	16/17	17/18	14/15	15/16	16/17	17/18
<b>October</b>	2	4	2	7	0	4	0	1	1	3	3	0
<b>November</b>	17	36	36	26	0	12	15	12	7	2	0	7
<b>December</b>	69	32	21	44	17	18	11	17	3	8	0	6
<b>January</b>	79	43	27		27	11	17		2	5	1	
<b>February</b>	58	50	24		15	13	15		1	3	0	
<b>March</b>	43	31	18		9	6	7		2	0	4	
<b>April</b>	13	16	7		1	0	3		4	1	2	
<b>Total</b>	281	212	135		69	64	68		20	22	10	

**8. Employee Implications**

8.1. None

**9. Financial Implications**

9.1. As detailed in the Report.

**10. Other Implications**

10.1. None

**11. Equality Impact Assessment and Consultation Arrangements**

11.1. This report does not introduce a new policy, function or strategy or recommend a change to existing policy, function or strategy and therefore no impact assessment is required.

**Michael McGlynn**  
**Executive Director (Community and Enterprise Resources)**

**12 January 2018**

**Link(s) to Council Values/Ambitions/Objectives**

◆ Accountable, Effective, Efficient and Transparent

**Previous References**

◆ None

**List of Background Papers**

◆ None

If you would like to inspect the background papers or want further information, please contact:- Gordon MacKay, Head of Roads & Transportation Services

Ext: 4484 (Tel: 01698 454484)

E-mail: Gordon.Mackay@southlanarkshire.gov.uk