

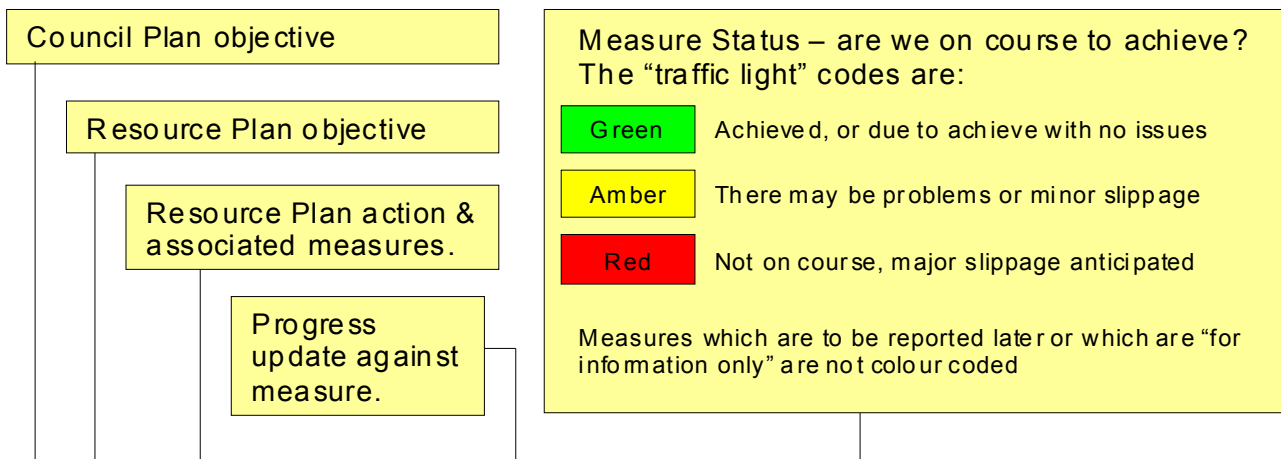
Community and Enterprise Resources

improve

**Resource Plan (Community Services)
Performance Report
Quarter 2 (Jul-Sep) - 2016/17**

How to use this performance report

This performance report is intended to be both informative and easy to use. The guide below is designed to help you get the most out of the report and to answer the most common questions you might have.



Develop a sustainable Council and communities									
Provide services and infrastructure which help local communities to become more sustainable									
Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years			
				Target	To Date	2009/10	2010/11	2011/12	
	Council target achieved for waste tonnage per household (target is lower than 1.3 tonnes)	This figure is for quarter one (quarter two figure is not yet available, so will be reported in quarter three).	Green	1.3	0.3	1.3	1.2	1.2	
	Council target achieved for municipal waste collected during 2012/13 that was recycled or composted (40% or above)	This figure is for quarter one (quarter two figure not yet available, so will be reported in quarter three).	Green	40.0%	44.1%	40.1%	38.2%	40.5%	
Introduce new waste management services to reduce waste and increase recycling	Project for treatment facilities progressed by March 2013	A report is to be presented to the Executive Committee in December 2012 identifying options for a long term solution.	Amber	--	--	--	--	--	
Manage flooding priorities and deliver prioritised flood protection schemes	Prioritised flood protection projects delivered by March 2013 in line with available capital / revenue funding	Larch Grove, Hamilton - brief issued to consultant for ground investigation to inform design of works. Site investigation - boreholes complete, further investigation of existing culvert underway to locate buried manhole. Detailed design to be prepared when site investigations complete. Bellfield Road, Coalburn - culvert lining works completed 30 August 2012	Green	--	--	--	--	--	
	Preparation of prioritised 5 year programme of flood protection / management projects by March 2013	Currently analysing previous flood events, completed improvement works and known problem areas to allow a 5 year programme to be prepared.	Green	--	--	--	--	--	
	Options for aligning the management of flooding priorities reviewed across Community and Enterprise Resources by December 2012	Meeting held between Community and Enterprise Resources staff to discuss integrating response to flooding procedures and other opportunities. Follow up meeting to be scheduled for November.	Green	--	--	--	--	--	

Statistics for the current year. The **Target** shows what we want to achieve by the end of the year. The **To Date** column shows how much we have achieved so far.

Statistics for last 3 years, showing how we are doing over time.

Summary - number of measures green, amber and red under each Council Plan objective/theme

Council Objective / Theme	Green	Amber	Red	To be reported later / Contextual	Total
<i>Improve services for older people</i>					
<i>Protect vulnerable children, young people and adults</i>					
<i>Improve road network and influence improvements in public transport</i>					
Support the local economy by providing the right conditions for growth, improving skills and employability	2			1	3
<i>Tackle disadvantage and deprivation</i>					
Develop a sustainable Council and communities	4			1	5
<i>Raise educational achievement and attainment</i>					
<i>Improve the quality, access and availability of housing</i>					
Improve the quality of the physical environment	7				7
<i>Increase involvement in lifelong learning</i>					
<i>Get it right for every child</i>					
Improve community safety	3				3
Improve and maintain health and increase physical activity	15	1			16
Promote participation in cultural activities and provide quality facilities to support communities	2	3			5
Strengthen partnership working, community leadership and engagement	4			7	11
<i>Provide vision and strategic direction</i>					
Promote performance management and improvement	5			8	13
<i>Embed governance and accountability</i>					
Achieve efficient and effective use of resources	1				1
Total	43	4	0	17	64

Improve the quality of the physical environment

Unlock the development potential of vacant, derelict and contaminated sites and remove and control health risks

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
Identify and manage contaminated land within the statutory regulatory framework	Implement the Contaminated Land Strategy for South Lanarkshire	Implementation of the Contaminated Land Strategy is ongoing. Liaison with the Scottish Environment Protection Agency over the surrender of waste management licences for historical landfill sites is ongoing. Further site investigation works have been undertaken and longer term monitoring is currently underway.	Green	---	---	---	---	---

Improve the cleanliness of streets, parks and other public areas and take preventative and enforcement action against environmental crimes and incivilities

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
Sustain an independently assessed high score for street cleanliness	LEAMS street cleanliness score (% acceptable)	Street surveys undertaken over quarter two (July - September 2016) scored an average of 97.5%, with a year to date average of 97.8%.	Green	94.0%	97.8%	98.9%	98.3%	97.9%
Maintain land to a high standard	Land Audit Managements System (LAMS) score of 70 achieved	Land Audit Management surveys undertaken for quarter 2 (July - September 2016) scored 71, with a year to date score of 74.	Green	70	74	72	71	72
Take preventative and enforcement action in relation to incidents of fly tipping, dog fouling and noise	90% of fly tipping complaints responded to within 2 days	On track to meet annual target. 570 illegal dumping enquiries were received in quarter two (1 July - 23 September 2016), of which 99.7% were responded to within two working days.	Green	90.00%	99.70%	96.40%	97.90%	99.60%

Improve the quality of the physical environment

Improve the cleanliness of streets, parks and other public areas and take preventative and enforcement action against environmental crimes and incivilities

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
	90% of dog fouling complaints responded to within 2 days	On track to meet annual target. 206 dog fouling enquiries were received in quarter two (1 July - 23 September 2016), of which 100% were responded to within two working days.	Green	90.00%	98.20%	98.30%	99.00%	97.90%
	For all those noise complaints requiring attendance on site, the average time (hours) between the time of complaint and attendance on site (including both those dealt with and not dealt with under Part V of the Antisocial Behaviour Act 2004)	On track to meet annual target. This figure refers to the period 1 April - 21 September 2016.	Green	2.0	0.5	0.8	0.5	0.5

Protect biodiversity and enhance Greenspace in South Lanarkshire

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Improve urban greenspaces in partnership with neighbouring communities	Implement Phase 1 of Management Plan at Millheugh/ Greenhall Estate by March 2017	Bills of Quantity and Tenders in place - awaiting confirmation of funding applications to Forestry Commission Scotland and Viridor.	Green	---	---	---	---	---

Improve community safety

Undertake action to promote community safety and protect vulnerable groups from the consequences of unsafe goods and services

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2013/14	2014/15	2015/16
Undertake effective community safety awareness initiatives and protect vulnerable	Support maintained for vulnerable groups and neighbourhood watch areas by responding to 100% of door step crime reports on the same or next working day	To date, 100% of door step crime reports have been responded to by the next working day, working in conjunction with Police Scotland.	Green	100%	100%	100%	100%	100%

Improve community safety

Undertake action to promote community safety and protect vulnerable groups from the consequences of unsafe goods and services

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
consumers from scams	65% of consumer complaints completed within 14 days	To date, performance is ahead of target for this measure.	Green	65.0%	88.7%	74.2%	75.0%	87.0%

Reduce the number of road casualties through road safety and other infrastructure improvements and initiatives

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
Assist in the provision of safe routes to and from school through the operation of a school crossing patrol service	School crossing patrol cover provided at 148 sites in 2016/17	School crossing patrol cover is currently provided at 148 sites - on track to meet the annual target.	Green	148	148	222	188	160

Promote participation in cultural activities and provide quality facilities to support communities

Improve facilities for arts and cultural activities and provide quality facilities to support communities

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
Achieve target number of attendances at our cultural venues	Achieve 0.55 million visitors to South Lanarkshire Leisure and Culture cultural venues	Number of attendances at South Lanarkshire Leisure and Culture cultural venues remains largely similar to the same period last year and remains on target.	Green	0.55m	0.28m	0.50m	0.60m	0.55m
Achieve target number of attendances at our libraries	Achieve target number of library visits per 1,000 population (4,013)	Number of library attendances shows a slight decrease on last year, but still remains on target.	Green	4,013.0	1,912.1	4,763.4	4,618.8	4,013.1
Achieve target number of attendances at museums	Achieve target number of visits to/usages of council funded or part-funded museums per 1,000 population (762)	The closure of the David Livingstone Centre for refurbishment has inevitably had a negative effect on the number of visits to /usages of council-funded or part-funded museums. The number of attendances at Low Parks Museum, however, shows a 4% increase for year to date attendances compared to the same period last year.	Amber	762.0	328.6	864.1	706.8	762.4

Promote participation in cultural activities and provide quality facilities to support communities

Improve facilities for arts and cultural activities and provide quality facilities to support communities

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
	Achieve target number of those visits that were in person per 1,000 population (597)	The closure of the David Livingstone Centre has had a negative effect on attendances at council funded or part funded museums.	Amber	597.0	249.3	835.9	637.7	597.0
Investigate availability of suitable burial ground in and around those cemeteries with less than five years new lair lifespan	Provision of new burial ground as part of the 2014 - 17 capital programme; target areas for 2016/17 include Strathaven and Rutherglen	Delay at Westburn (Cambuslang) due to SEPA involvement, and still trying to locate suitable burial ground in Strathaven.	Amber	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Undertake regulatory advice and support proactively to enhance fair trade and business competitiveness

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
Improve the competitiveness of local business through provision of a business advice service and improve levels of consumer protection and fair trading	Two regulatory compliance bulletins issued to the business community	To date, one bulletin has been issued. Further bulletins are scheduled for later in the year.	Green	---	---	---	---	---
	95% of business advice requests completed within 21 days	Performance is on schedule to meet the service plan target.	Green	95.0%	97.0%	-----	93.0%	95.0%
	Number of businesses processed through Buy with Confidence approved trader scheme	To date, three businesses have been processed through the Buy with Confidence approved trader scheme. One business is currently going through the approvals process.	Contextual	-----	3	-----	12	10

Develop a sustainable Council and communities

Improve the Council's environmental performance and reduce its greenhouse gas emissions

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
Deliver a 10% reduction in vehicle emissions by March 2021 in accordance with the corporate carbon reduction target	Implement fuel efficiency measures to achieve a 2% reduction in vehicle emissions by March 2017 (relative baseline year of 2014/15) (council wide figure)	On track to meet annual target. The data available for periods 4 and 5 (in quarter two) shows that a reduction of 3.5% in vehicle emissions across the Council was achieved against the same period in the baseline year 2014/15.	Green	2.00%	8.20%	0.00%	0.00%	0.00%
	Implement fuel efficiency measures to achieve a 2% reduction in vehicle emissions by March 2017 (relative to baseline year of 2014/15) (Resource figure) (all directors measure)	On track to meet annual target. The data available for periods 4 and 5 (in quarter two) shows that a reduction of 3.5% in vehicle emissions across the Resource was achieved against the same period in the baseline year 2014/15.	Green	2.00%	8.70%	0.00%	0.00%	0.00%

Provide services and infrastructure which help local communities to become more sustainable

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
Introduce new waste management initiatives to reduce waste and increase recycling	Procurement of long term waste treatment contract progressed, with procurement timetable milestones met for mobilisation and contract start date	The long term waste treatment contract has been awarded and the first mobilisation meeting with the contractor took place in September 2016. The new contract is on target to start as planned by April 2017.	Green	---	---	---	---	---
	Implement new waste collection service in Rutherglen/Cambuslang and Clydesdale areas to incorporate food waste collection	The Cambuslang and Rutherglen new service roll out is now complete, with the exception of the installation of communal street food waste bins at flatted properties. Phase 1 of the Clydesdale new service roll out is complete.	Green	---	---	---	---	---
	The percentage of total household waste arising that is recycled (Council target is 50% in line with government target)	Recycling rate for April to June 2016 is 55.5%, showing an increase from the previous year. The quarter two figure will be reported in quarter three.	Report Later	50.0%	-----	39.1%	45.0%	49.8%

Improve and maintain health and increase physical activity

Improve the quality and number of opportunities for individuals to develop a healthy and active lifestyle

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date	2013/14	2014/15	2015/16
Maximise the number of attendances at leisure facilities	Achieve 3.1 million attendances at those facilities managed by the Sport and Physical Activity section of South Lanarkshire Leisure and Culture	The number of attendances at those facilities managed by the Sport and Physical Activity section shows a slight decrease compared to last year, but is still expected to reach the target at the end of the year.	Green	3.100m	1.524m	3.502m	3.336m	3.156m
	Achieve target number of attendances per 1,000 population for swimming pools (5,264)	The number of attendances at swimming pools remain largely on a par with the same period last year.	Green	5,264	2,708	5,440	5,236	5,265
	Achieve target number of attendances per 1,000 population for other indoor sports and leisure facilities, excluding pools in a combined complex (4,827)	The number of year to date dryside attendances has fallen by 13% compared with the same period last year, with gym and fitness classes continuing to be affected by budget gyms. A new marketing campaign is planned for November 2017 aimed at attracting new customers.	Amber	4,827	2,111	5,763	5,432	4,828
	Achieve target number of attendances at outdoor recreation and country parks (2.1 million)	There has been an overall increase of just under 2% in year to date attendances at outdoor recreation and country parks compared to the same period last year.	Green	2.100m	1.323m	2.281m	2.148m	2.104m
Provide South Lanarkshire Leisure and Culture facilities to under 16's sports, uniformed and community organised groups in accordance with the Council's under 16's reduced rates policy	Achieve 870,000 under 16 reduced rates attendances at South Lanarkshire Leisure and Culture facilities by March 2017 (includes halls, school lets, outdoor and indoor leisure)	Usage by under 16s clubs shows a small decrease compared to the same period last year. This is largely due to a review of the clubs and their eligibility for the reduced rates.	Green	870,000	386,725	-----	-----	919,569
Actively promote the 'Activage' scheme in	Achieve 6,500 registered members of 'Activage' scheme	Membership of the Activage scheme is 7% higher than at the same time last year	Green	6,500	7,390	-----	6,045	7,187

Improve and maintain health and increase physical activity

Improve the quality and number of opportunities for individuals to develop a healthy and active lifestyle

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
leisure facilities across South Lanarkshire	Achieve 420,000 over 60's attendances by residents using South Lanarkshire leisure facilities	Year to date usage of South Lanarkshire leisure facilities by over 60s continues to grow, reporting a 3% increase in attendances compared to the same period last year.	Green	420,000	212,283	440,348	435,393	418,734
Promote and maintain opportunities for walking, cycling and horse riding using South Lanarkshire's network of core paths and develop a new Outdoor Access Strategy	Complete review of the Outdoor Access Strategy by March 2017	On target for completion by March 2017.	Green	---	---	---	---	---
Continue to improve nutrition and health value of school meals	Sustain level of paid primary school meals compared to 2015/16	The increase in the level of paid primary school meals in quarter two (July - September 2016) compared to quarter one confirms that the measure is on track to meet the annual target.	Green	68.59%	64.33%	49.88%	50.80%	68.59%
	Sustain level of paid secondary school meals compared to 2015/16	The increase in the level of paid secondary school meals in quarter two (July - September 2016) compared to quarter one confirms that the measure is on track to meet the annual target.	Green	56.54%	50.20%	62.95%	54.81%	56.54%
	Monitor the uptake of the Scottish Government's initiative for free meals for all primary 1-3 pupils to achieve a target of 75%	All primary schools are monitored for the uptake on a period by period basis.	Green	75.00%	74.80%	0.00%	0.00%	0.00%

Safeguard health through an effective environmental services regulation and enforcement service

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
Provide a comprehensive food safety enforcement and	Incidence of notified food borne infection reduced from 2006/07 baseline figures by 8.5% by March 2017	66 notifications of infectious disease have been received to date this financial year. This is 38.3% lower than that reported in 2006/07.	Green	170	66	115	105	160

Improve and maintain health and increase physical activity

Safeguard health through an effective environmental services regulation and enforcement service

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
advisory service to reduce risk of food borne infection	Broad compliance with food safety statutory requirements secured in 85% of premises	To date, 86.9% of food businesses operating in South Lanarkshire have been found to be broadly compliant with food safety requirements. We are therefore currently well on course to meet the annual target set for this measure.	Green	85.0%	86.9%	86.1%	86.0%	87.0%
Review and assess air quality throughout South Lanarkshire	Submit the progress report on air quality across South Lanarkshire to the Scottish Government by March 2017	The Scottish Government has accepted the findings of our annual progress report for 2015/16 on air quality across South Lanarkshire. Work is ongoing to ensure data capture for the following year's report.	Green	---	---	---	---	---
	Implementation of the Air Quality Action Plan measures by March 2017	Vehicle emission testing campaign has been completed this year with 812 vehicles tested and eight fixed penalty notices served. This year's engine idling campaign, focusing at school pick up locations, is due to commence early October 2016. Other projects as detailed previously are ongoing as funded through Scottish Government and Paths for All.	Green	---	---	---	---	---
Provide a comprehensive and responsive public health service to protect the community from infectious diseases, contamination or other hazards which constitute a danger to public health	90% of public health service requests responded to within 2 working days	On track to meet annual target. The total number of service requests received year to date e.g. complaints relating to defective drains, smoke nuisance, odour, pest advice etc was 1,496, of which 1,458 were responded to within the target timescale of two working days.	Green	90.00%	97.10%	97.14%	97.17%	97.18%

Strengthen partnership working, community leadership and engagement

Strengthen partnership working, community leadership and engagement

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
Achievement of targets for customer satisfaction	Target achieved for customer satisfaction - Environmental services (85%)	To date, all customer care responses have stated satisfaction with the service delivered.	Green	85.0%	100.0%	86.0%	81.0%	89.3%
	Target achieved for customer satisfaction with consumer complaints and business advice requests responded to by Trading Standards (85%)	This figure shows impressive effort from staff in Trading Standards. We will strive to remain as close as possible to the 100% satisfaction for the remainder of the year.	Green	85.0%	100.0%	0.0%	86.0%	86.0%
	Target achieved for customer satisfaction - cleaning and catering services (95%)	A 100% satisfaction has been achieved for this quarter for the catering and cleaning services.	Green	95.0%	100.0%	98.3%	98.9%	96.8%
	Target achieved for customer satisfaction - Bereavement Services (95%)	The year to date satisfaction figure for Bereavement Services is 95%. This meets the annual target.	Green	95.0%	95.0%	-----	-----	85.0%
	Target achieved for customer satisfaction - South Lanarkshire Leisure and Culture facilities (95%)	This figure will be reported in Q3 and Q4.	Report Later	95.0%	-----	97.0%	96.0%	96.0%
	% of adults satisfied with libraries (results from Scottish Household Survey)	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	78.0%	73.0%	-----
	% of adults satisfied with museums and galleries (results from Scottish Household Survey)	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	65.0%	72.0%	-----
	% of adults satisfied with leisure facilities (results from Scottish Household Survey)	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	75.0%	79.0%	-----

Strengthen partnership working, community leadership and engagement

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Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
	% adults satisfied with parks and open space (results from Scottish Household Survey)	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	73.0%	77.0%	-----
	% adults satisfied with refuse collection (results from Scottish Household Survey)	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	85.0%	86.0%	-----
	% adults satisfied with street cleaning (results from Scottish Household Survey)	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	73.0%	81.0%	-----

Promote performance management and improvement

Promote performance management and improvement

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
Retain Customer Service Excellence accreditation	Actions to successfully retain Customer Service Excellence award undertaken in preparation for reassessment of Bereavement Services	Bereavement Services retained CSE Award in May 2016.	Green	---	---	---	---	---
Monitor ongoing costs of delivery of Community and Enterprise Resources' services	Gross cost of waste collection per premise	On track to meet annual target.	Green	£83.09	£39.06	£65.27	£69.93	£75.12
	Net cost of waste collection per premise	On track to meet annual target.	Green	£80.44	£38.86	£62.85	£67.37	£69.86
	Gross cost of waste disposal per premise	On track to meet annual target.	Green	£95.59	£28.77	£96.56	£91.45	£93.43
	Net cost of waste disposal per premise	On track to meet annual target.	Green	£94.75	£28.46	£94.59	£88.38	£92.38

Promote performance management and improvement

Promote performance management and improvement

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
	Cost per attendance of sport facilities	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	£2.34	£2.23	-----
	Cost per library visit	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	£3.71	£3.54	-----
	Cost of museums per visit	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	£2.75	£2.90	-----
	Cost of parks and open spaces per 1,000 population	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	£32,285	£33,346	-----
	Net cost of street cleaning per 1,000 population	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	£15,795	£16,943	-----
	Cost of Trading Standards per 1,000 population	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	£3,808	£3,634	-----

Promote performance management and improvement

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Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
	Cost of Environmental Health per 1,000 population	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	£14,906	£14,247	-----
	Cost of Trading Standards and Environmental Health per 1,000 population	The 2015/16 data will be published by the Improvement Service in October/November 2016. 2016/17 data will be published next year.	Report Later	-----	-----	£18,714	£17,881	£0

Achieve efficient and effective use of resources

Achieve efficient and effective use of resources

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2013/14	2014/15	2015/16
Provide efficient and effective fleet management and maintenance service	Target achieved for percentage of Council vehicles presented externally for an MOT passing without additional work being required (target 87%)	On track to meet annual target.	Green	87.0%	91.0%	92.0%	91.0%	93.0%