

Appendix 3

‘Report later’ measures

– update of Social Work Resource Plan 2019-20 Quarter 4 Progress Report

Measure	Comments at Quarter 4 2019-20	Updated status at Q2 2020-21	Updated comments
By 1 April 2020 current commissioned carer support services, information and engagement services in respect of young carers will be remodelled	The contract for our Young Carer Support Service has been awarded to Action for Children, who already provide a similar service in a neighbouring local authority. Early engagement with the service provider has been hampered with the current COVID 19 situation. A letter has been drafted to the provider with an estimated service start date of early July.		Strong links have been established between the Action for Children co-ordinator, Child and Family Operational Development Team Leader and Young Carer social worker. There remains to be regular contact between Action for Children (AFC) and Social Work Resources. AFC have successfully recruited a team and training is ongoing.
Continue to reduce vehicle emissions in 2019-20 against the baseline of 2014-15	Due to the current COVID 19 pandemic and staff working from home and other locations, pulling the usual statistical data together has not been possible. Social Work managers continue to monitor the level of mileage undertaken by employees.		Vehicle emissions for 2019/20 increased by 4.23% across Social Work which is short of the 10% reduction target. However, to date in 2020/21 Social Work have exceeded the 10% target with a 23.1% reduction in vehicle emissions.

The ‘Report later’ status of the following LGBF indicators remains the same. As already reported the data will be published in 2021.

Local Government Benchmarking (LGBF) Indicators	Comment
Maintain performance of the LGBF: Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life (SW4b) in line with national average	These are Local Government Benchmarking Framework (LGBF) indicators. The LGBF results for 2019-20 are due to be published by the Improvement Service in February 2021.
Maintain performance of the LGBF: Percentage of adults supported at home who agree that they are supported to live as independently as possible (SW4c)	
Maintain performance of the LGBF: Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided (SW4d)	
Maintain performance of the LGBF: Percentage of carers who feel supported to continue in their caring roles (SW4e)	

(Data/Information correct as at 11 November 2020)