

# Report

Report to:	<b>Social Work Resources Committee</b>
Date of Meeting:	<b>7 September 2022</b>
Report by:	<b>Director, Health, and Social Care</b>

Subject:	<b>Care Inspection Updates for Registered Services</b>
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## 1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ update the Committee on gradings from recent Inspections undertaken by the Care Inspectorate for the Registered Services managed by Social Work Resources

## 2. Recommendation(s)

2.1. The Committee is asked to approve the following recommendation(s):-

- (1) that the contents of the report be noted.

## 3. Background

3.1. The Care Inspectorate have a duty to inspect Registered Care Services. Care Inspectorate Grades are reported nationally on the Care Inspectorate website for public information. [Datastore \(careinspectorate.com\)](https://careinspectorate.com).

3.2. The Care Inspectorate inspect services using their Quality Indicator Framework. Which is structured around six key questions. The first of these is:

1. *How well do we support people's wellbeing?*  
To try and understand what contributes to that, there are a further six key questions:
2. *How good in our leadership?*
3. *How good is our staff team?*
4. *How good is our setting?*
5. *How well is care and support planned?*
6. *What is our overall capacity for improvement?*

Under each key question, there are up to five quality indicators. [Quality Frameworks \(careinspectorate.com\)](https://careinspectorate.com)

- 3.3. In respect of adult care services, and in response to the Covid-19 pandemic, the Care Inspectorate has updated quality indicator 1.5 to ensure that where there are outbreaks of any infectious diseases, people's health and wellbeing continues to be supported and safeguarded by infection, prevention, and control practices. This reflects learning from issues relating to infection, prevention and control that arose during the pandemic, and takes into account the [National Infection Prevention and Control Manual: Infection Prevention and Control Manual for older people and adult care homes \(scot.nhs.uk\)](https://www.scot.nhs.uk/nipic/)
- 3.4. In respect of care homes for children and young people and school care accommodation (special residential schools), an additional Key Question 7 has been included:  
*How well do we support children and young people's wellbeing?*
- This new key question has two quality indicators:
- ◆ children and young people are safe, feel loved and get the most out of life
  - ◆ leaders and staff have the capacity and resources to meet and champion children and young people's needs and rights
- 3.5. Grades are articulated as follows: 6 Excellent, 5 Very Good, 4 Good, 3 Adequate, 2 Weak, and 1 Unsatisfactory.
- 3.6. The Care Inspectorate continues to regulate and inspect our 39 in-house Registered Care Services of which there are: six care homes for older people; 13 day centres for older people; six adult Lifestyles Centres; one adult community support service; six care homes for children and young people; three child and family services (Fostering, Adoption and Supported Carers); and four home care services.

#### 4. Recent Inspections

- 4.1. Three of our in-house residential facilities for older people have been inspected since the last report to Committee:

Care Service Name	Date of Inspection	Care Support Wellbeing	Care Support Planning	Setting Environment	Staff Team	Leadership Management
Canderavon House (Housing Support Service)	17 May 2022	4	4	4	5	4
McClymont House (Care Home)	13 June 2022	5	5	6	5	5
McKillop (Care Home)	1 July 2022	5	5	5	5	5

- 4.2. Six care homes for children and young people have had unannounced inspections since the last report to Committee:

Care Home	Date of Inspection	Care Support Wellbeing	Care support planning	Setting environment	Staff team	Leadership Management	Children's rights and wellbeing
		Key Q 1	Key Q 5	Key Q 4	Key Q 3	Key Q 2	Key Q 7
Langlea Avenue	19 April 2022	5	5	5	5	5	5
Hunters Crescent	29 April 2022	5	5	5	5	5	4
Rosslyn Avenue	13 May 2022	4	4	5	4	4	5
Station Road	19 May 2022	5	5	5	5	5	3
Hillhouse	30 June 2022	5	5	5	5	5	5
Bardykes	29 July 2022	5	5	5	5	5	5

- 4.3. The Care Inspectorate have undertaken two inspections of the Hamilton and Rutherglen Care at Home service since the improvement notice was put in place in 17 December 2019. It should be noted that the staffing theme was not inspected as part of the last inspection of the Hamilton and Rutherglen Care at Home service – and for that reason the grade for that dimension has remained at 2. Both inspections resulted in improvement being noted and grades being increased. The Care Inspectorate lifted the Improvement Notice on 16 November 2000. As a result of the positive improvement, the Care Inspectorate also reduced its risk rating of the service to medium.

## 5 Employee Implications

- 5.1. There are no employee implications in relation to this report.

## 6 Financial Implications

- 6.1. There are no financial implications in relation to this report.

## 7 Climate Change, Sustainability and Environmental Implications

- 7.1. There are no implications for Climate Change associated with this report.
- 7.2. There are no sustainable development issues associated with this report.
- 7.3. There are no environment Implications associated with this report.

## 8 Other Implications

- 8.1. The activity underpinning the gradings reported here contributes to the mitigation of the following risk within the Social Work Resources Risk Register:
- ♦ failure to evidence sufficient progress against Care Inspectorate requirements
- 8.2. Maintaining high quality registered care and support services, tailored to individual service user needs, ensures that people are supported and protected to live in good health and wellbeing.

## **9. Equality Impact Assessment and Consultation Arrangements**

- 9.1. This report does not introduce a new policy, function, or strategy, or recommend a change to existing policy, function, or strategy and, therefore, no impact assessment is required.

**Soumen Sengupta**  
**Director, Health, and Social Care**

19 August 2022

### **Link(s) to Council Values/Priorities/Outcomes**

- ◆ focused on people and their needs
- ◆ working with and respecting others
- ◆ accountable, effective, efficient, and transparent
- ◆ health and wellbeing- people live the healthiest lives possible

### **Previous References**

- ◆ Social Work Resources Committee of 10 November 2021

### **List of Background Papers**

- ◆ None

### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

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