

Report

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Report to:	Corporate Resources Committee
Date of Meeting:	29 June 2005
Report by:	Executive Director (Corporate Resources)

Subject:	Employee Recognition Awards 2005
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1. Purpose of Report

1.1. The purpose of the report is to:-

- advise Committee of the categories and recipients of the Employee Recognition Awards for 2005.

2. Recommendation(s)

2.1. The Committee is asked to approve the following recommendation(s):-

- (1) that Corporate Resources Committee note the contribution and commitment displayed by the employees honoured at the Employee Recognition Awards 2005.

3. Background

3.1. The Council's Employee Recognition Scheme aims to recognise excellent customer service and job performance and to reflect the Council's core competencies of:-

- Customer Care
- Working Together
- Personal Initiative and Drive
- Health and Safety
- Equal Opportunities

In addition, Provost's Awards are given to those individuals or groups who have received national recognition or awards over the last 12 months.

The scheme culminates with the Annual Awards Ceremony which was held on Tuesday 31 May 2005. Winners of the 2005 awards are shown in Appendix 1.

4. Award Categories

4.1. Provost's Awards

4 awards were presented at this year's ceremony to recognise outstanding achievement and personal endeavour.

4.2 Excellence in Customer Service – Individual Award

To recognise commitment in providing a quality customer service, 11 individual nominations were shortlisted for the award from nominations received during the

period May 2004 – April 2005. From this a panel of elected members selected 2 finalists.

4.3 Excellence in Customer Service – Team Award

From the nominations received during the Year May 2004 – April 2005, 11 teams were shortlisted for this award, again to recognise the team work and commitment in delivering a quality service to customers. 2 finalists were selected by a panel of elected members.

4.4 Chief Executives Award for Innovation

This award is designed to reward individuals or groups of employees who have introduced new systems or practices and to encourage the sharing of new ideas throughout the Council. Nominations were received throughout the year and from this shortlisted employees were invited to present their ideas to a small panel including the Chief Executive. 5 finalists were selected for this category.

4.5 Young Achievers

All Apprentices and Skillseekers are eligible for this award and nominations, according to strict criteria, are sought from supervisors and managers. 1 winner and 2 runners up were announced in each category.

4.6 Personal Development Award

This award is aimed at any employee who makes best use of the Personal Development Initiative. All employees who register for the initiative are eligible for entry for this award.

4.7 Safe Driver

The Safe Driver competition is open to all employees who drive as part of their duties. As well as a practical and theory test, an on the road assessment was also undertaken. 3 finalists were recognised on the evening.

4.8 Excellence in Promoting Equality of Opportunity

All current employees are eligible for this award, jointly sponsored by the Council and Unison, which was introduced to recognise outstanding contribution to the principles of equality of opportunity made by an employee, or groups of employees. 8 nominations were considered by a selection panel, comprising of nominated Unison representatives and officers of the Council and 2 finalists selected.

5. Employee Implications

5.1 None.

6. Financial Implications

6.1 All financial implications were accommodated within existing budgets.

7. Other Implications

7.1 None.

8. Consultation

8.1 There was no requirement to undertake any consultation in terms of the information contained in this report.

Alan Cuthbertson
Executive Director (Corporate Resources)

9 June 2005

Link(s) to Council Objectives
Managing Resources

Previous References
None

List of Background Papers
None

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

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Employee Recognition Awards 2005

Provosts Awards			
Employee(s)	Resource	Award & Project	
Linda Murray	Community Resources	LGC Award Conference & Banqueting	
James Jack	Community Resources	ENCAMS People & Places Award	
Liz Logan	Enterprise Resources	National Training Award - Youthstart	
David Todd	Enterprise Resources	COSLA Excellence Award – Garrion Bridge	
Excellence in Customer Service – Individual Award			
Nominees			
Irene Galloway	Community Resources	Winner	Employee of the Year
Maureen Brown	Social Work Resources		
Excellence in Customer Service – Team Award			
Nominees			
Thomas Devaney & Iain Stevenson Community Wardens	Housing and Technical Resources	Winners	Team of the Year
Linda Buchanan, Sandra Callaghan & Helen Cross High Blantyre Primary Catering Team	Community Resources		
Chief Executive’s Award for Innovation			
Dementia SVQ Training Programme	Social Work Resources	Joint Winners	
GIS Mapping Application	Finance & IT Resources	Joint Winners	

Young Achievers – Apprentice Award & Skillseeker Award			
<i>Skillseeker Nominees</i>			
Debbie Dwyer	Strathclyde Fire & Rescue	Winner	Skillseeker Award
Laura McCammon	Enterprise Resources		
Natalie Tobin	Housing & Technical Resources		
<i>Apprentice Nominees</i>			
Alan Rigg	Housing & Technical Resources	Winner	Apprentice Award
Paul Henderson	Housing & Technical Resources		
Dominic Jackson	Housing & Technical Resources		
Personal Development Award			
Mary Canning	Trinity High School Community Resources	Winner	
Safe Driver			
<i>Nominees</i>			
Janine McCullough	Community Resources	Winner	Safe Driver of the Year
Harry Curran	Housing & Technical Resources		
John Gormley	Community Resources		
Excellence in Promoting Equality of Opportunity Award			
Four Eyes Project	Community, Education & Social Work Resources	Winner	
Bridges Project	Corporate and Social Work Resources		