### Resource Plans Quarter 2 Red and Amber Results 2022/2023

#### **Connect Outcome - Communities and environment**

		2022-23			Last 3 years			
Statistical Measure	Comments/Progress	Status	Target	To date	2019-20	2020-21	2021-22	
Percentage of streets found to be acceptable during LEAMS survey Community and Enterprise Resources (CER)	The LEAMS survey has now been replaced by the Litter Monitoring System (LMS). This is a statutory requirement and involves external validation by Keep Scotland Beautiful. The external validation for reporting period 1 was 87.6%. We are currently carrying out the second inspection which will be reported later. The final LEAMS score for 2021-22 will be reported as part of the Local Government Benchmarking Framework (LGBF) in early 2023.	Amber	94.1%	87.6%	94.8%	94.1%		
Land Audit Management System (LAMS) grounds maintenance score CER	LAMS measures the quality of grounds maintenance based on surveys which are completed throughout the year. Taking the scores to date (68, 73, 72 and 71), our current overall score is 71. This is slightly below target, however, we still have one additional inspection to carry out	Amber	72	71	72	72	71.3	
Percentage of total household waste that is recycled in 2022 CER	Measure is reported per calendar year. The figure for quarter two (April to June 2022) was 45.07%. This equates to 40.28% for the year to date (2022). This is below the 2021 figure (44.5%), and remains below the target figure of 50%. Higher residual waste tonnages collected at the kerbside due to Covid-19 and homeworking, high residual waste content in bulk uplifts (black bag waste accepted), and more non-recyclable waste being disposed of in Household Waste Recycling Centres, are all factors that need to be taken into account when understanding the household waste recycling performance.  A new contract is now in place for bulky waste (from 1 April 2022), and this has increased the amount of bulky waste being recycled. Previous contract only managed approximately 15%. The first 3 months of the new contract have seen 50% of this waste recycled.	Red	50.00%	40.28%	46.40%	40.50%	41.50%	

Percentage of offenders on CPO	In quarter 2, 70% (83 out of 119) of offenders had their	Amber	75.0%	72.0%	77.0%	57.0%	68.0%
unpaid work requirement seen	induction within 5 working days. To date 72% (197 out of						
within five working days by their	272) of offenders had their induction within timescale.						
case Social Work Resources							
(SWR)							
Percentage of people starting	In quarter 2, 68% (81 out of 119) people started their	Amber	75.0%	70.0%	77.0%	47.0%	65.0%
their placement within seven	placement within 7 days. To date 70% (191 out of 272) of						
days of a CPO unpaid work SWR	people commenced their placement within timescale.						

		2022-23
Project Measure	Comments/Progress	Status
Report on draft Open Space Strategy to Planning Committee in March 2023 CER	There has been a further delay with Scottish Government's programme for issuing the Open Space Strategy (OSS) Regulations and Guidance. It will not be possible to make progress on the Council's OSS until these are available. It is unlikely that a report to March 2023 committee is feasible in these circumstances	Amber
Develop a new Biodiversity Implementation Plan for (2023- 27) for approval by Climate Change and Sustainability Committee by March 2023 CER	Currently progressing the recruitment of a new Biodiversity Officer, and this will be a priority for this financial year	Amber

**Connect Outcome - Education and learning** 

			2022-23		L	_ast 3 year	s
Statistical Measure	Comments/Progress	Status	Target	To date	2019-20	2020-21	2021-22
Provide up to 400 Foundation	There were over 400 opportunities offered, however, only	Amber	400.0	322.0			
Apprenticeship (FA) opportunities	273 pupils took up an FA offer this year. A key factor to						
at Level 6 to young people in the	the lower number of FA starts this year is as a result of						
senior phase Education	legacy impact of Covid 19. The FA team were unable to						
Resources (EDR)	attend School Career option choice sessions to engage						
	with pupils and parents to promote and market the						
	programme effectively. Furthermore, additional critical						
	events such as Depute Head Teacher (DHT)						
	development day and targeted school management team						
	visits were not possible due to the Covid 19 restrictions						
	during 2020-21. In addition, the Glasgow Consortium						
	delivering foundation apprenticeships withdrew the offer						
	of some frameworks which reduced the overall number of						
	opportunities for South Lanarkshire						

### **Connect Outcome - Health and wellbeing**

- No red/amber measures at Quarter 2

## **Connect Outcome - Children and young people**

- No red/amber measures at Quarter 2

**Connect Outcome - Housing and land** 

		2022-23
Project Measure	Comments/Progress	Status
During 2022-23, reduce the	Overall positive achievement of reaching a level of 765	Amber
overall homelessness caseload	cases in March 2022 - there is concern that levels are	
from 900 to 850 and reduce long	rising sharply in the first quarter of 2022-23 and there is a	
term homelessness caseload by	danger of not meeting this target by March 2023.	
10% Housing and Technical		
Resources (HTR)		

**Connect Outcome - Our economy** 

		2022-23 Last 3 years		S			
Statistical Measure	Comments/Progress	Status	Target	To date	2019-20	2020-21	2021-22
Number of unemployed people	Numbers are lower than expected, however, overall target	Amber	200	13	568	211	219
accessing further education or	will be met with expected increased levels reported in the		people	people	people	people	people
training Finance and Corporate	next quarter update. This is for Q1 performance April to						
Resources (FCR)	June. Employability reports quarterly in arrears.						

		2022-23
Project Measure	Comments/Progress	Status
Consult on the draft Economic Strategy (2022-27) during Summer 2022, and present the final Strategy for Committee approval by October 2022 CER	The final community consultation exercise was completed on 26 September 2022. Results are being collated and the final strategy will be presented to Community and Enterprise Resources Committee in December 2022.	Amber
Launch new South Lanarkshire Tourism Strategy by October 2022, and work with partners and stakeholders to implement the subsequent South Lanarkshire Tourism Action Plan CER	Finalised strategy to be presented to Community and Enterprise Resources Committee in December 2022, and arrangements are in place for action plan to be implemented	Amber

# **Delivering the plan and achieving Best Value**

		2022-23		Last 3 years		S	
Statistical Measure	Comments/Progress	Status	Target	To date	2019-20	2020-21	2021-22
Customer Service Centre –	Slight slippage in target. Currently sitting at 153 seconds.	Amber	120	153	94	93	158
average queue time FCR	Target is 120. The service continues with recruitment to						
	increase performance from the current level, to ensure						
	target is met.						
Average time in working days for	Although performance is below annual target at end of	Red	5	9	4	5	5
a full response at Stage 1 HTR	quarter 2, work continues to ensure overall target						
	achieved.						

		2022-23
Project Measure	Comments/Progress	Status
Evaluate existing professional networks and use the outcomes to expand leadership capacity across the Resource EDR	West Partnership (WP) have offered opportunities for Head Teachers (HT) to facilitate on the Thinking about Headship programme - two Head Teachers have secured a place on the WP Executive Coaching programme. South Lanarkshire Council leadership programmes for aspiring Principal Teachers and Depute HTs both start in September.	Amber
Migrate to new Integrated Housing and Property Management system by November FCR	Due to COVID and other technical reasons, the project has experienced delays and is to be rescheduled for implementation in October 2023.	Red
Continue with phased implementation of new IT system HTR	Discussions ongoing with supplier on the revised delivery timeline of October 2023 and gaps in current business functionality requirements.	Red
Develop a new 5 year strategy for South Lanarkshire Leisure and Culture (SLLC) in August 2022 CER	The strategy has been submitted to the Council for noting at a future Committee meeting and will be launched by SLLC in Autumn 22	Amber