

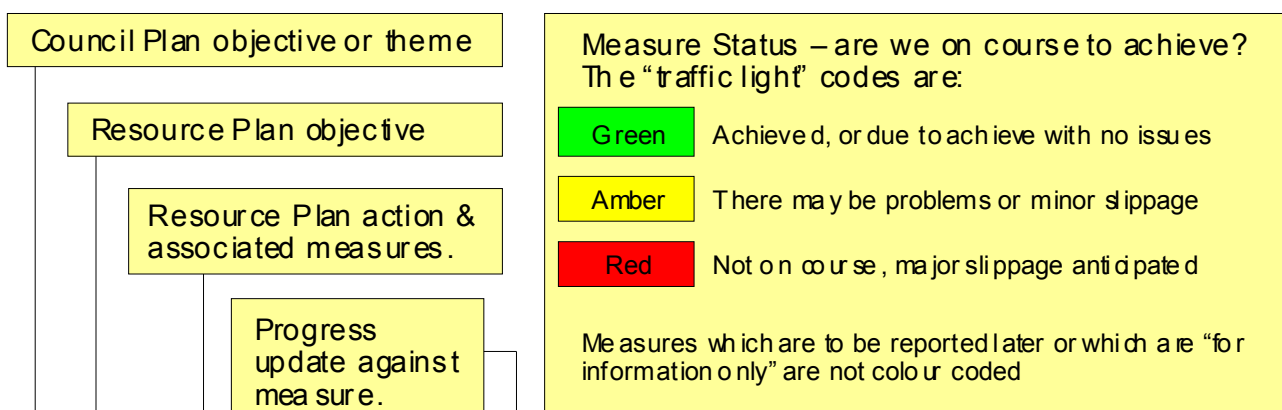
Enterprise Resources

improve

Resource Plan Quarterly Performance Report

How to use this performance report

This performance report is intended to be both informative and easy to use. The guide below is designed to help you get the most out of the report and to answer the most common questions you might have.



Vision and Strategic Direction

Improve effective use of our buildings and transport in order to reduce greenhouse gas emissions

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	--- Previous Years ---			--- This Year ---	
				2007/08	2008/09	Trend	Target	To Date
Further implement the carbon management plan to reduce greenhouse gas emissions	The Council's greenhouse gas emissions	This measure will be reported at year end	Report Later	3.7%		○	3.8%	
	Review and revise the Council's greenhouse gas emissions targets	Review underway. Business case for investment in carbon saving measures is being developed and requires to be agreed before new targets can be set. Considering impacts of final stage amendments to the Scottish Climate Change Act approved by Parliament on 23 June 2009, concerning aspiration of new national targets and new duties on local government.	Amber	--	--		--	--

Ensure efficient use of material resources and to increase recycling of waste and develop more sustainable waste management

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	--- Previous Years ---			--- This Year ---	
				2007/08	2008/09	Trend	Target	To Date
Continue to develop	The amount of biodegradable waste sent to	On course to achieve target	Green	81,214	77,342	↑	77,835	19,310
			Amber	37.0%	37.0%	↔	40.0%	40.8%

Statistics for last 2 years, showing how we are doing over time.

The trend column shows how performance changed between these 2 years

- Performance getting better
- Performance staying the same
- Performance getting worse
- Information not yet available

Statistics for the current year. The **Target** shows what we want to achieve by the end of the year. The **To Date** column shows how much we have achieved so far.



improve

Summary (level 1) - number of measures green, amber and red under each Council Plan objective/theme

Council Objective \ Theme	Green	Amber	Red	To be reported later / Unassigned
<i>Improve quality and availability of housing</i>				
<i>Develop services for older people</i>				
Improve the quality of the physical environment	20	2	6	4
Improve the road network and public transport	16	4		3
<i>Raise educational attainment for all</i>				
<i>Increase involvement in lifelong learning</i>				
Improve community safety	10			
<i>Improve health and increase physical activity</i>				
<i>Improve lives of vulnerable children, young people and adults</i>				
Support local economy by providing the right conditions for gro	64	1	4	34
<i>Increase participation in arts and culture</i>				
Vision and Strategic Direction	34			7
Performance Management and Improvement	4			2
<i>Partnership Working, Community Leadership and Engagement</i>				
Governance and Accountability	2		1	
Efficient and effective use of resources	17	3		
Total	167	10	11	50

Vision and Strategic Direction**To secure quality living and working environments for health, wellbeing and economic prosperity**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Develop guidance for sustainable development in Community Growth Areas	Assess sustainability appraisals / footprinting assessment for Community Growth Areas	Completed. Now working alongside area offices in support of their assessments of Community Growth Areas masterplans	Green	---	---		---	---
	Guidance to be produced on sustainability factors for designers	Completed.	Green	---	---		---	---
	First workshop on sustainability appraisal for designers	Complete. First workshop on sustainability appraisal for designers conducted in May 2009.	Green	---	---		---	---
	Measures designed into masterplans submitted for planning consent which on paper will result in 15% reduction on base (SL ecological footprint)	Measures designed into masterplans as a matter of routine. Ecological footprint to be reported when available. Working alongside area offices in support of their assessments of CGA masterplans.	Report Later	0.0%	Not avail	○	Not avail	Not avail
Corporate SEA working group to process, screen, scope and undertake SEA's	Strategic Environmental Assessments undertaken on all key plans and strategies in line with legislation	The SEA Working Group is developing the final templates for the Environmental Report and post adoption statement. A series of presentations are planned for all Resource Management Teams on SEA requirements during spring 2010. Continual assistance in SEA is provided across all Council Resources. Current policy tracking has identified 51 policies across the Council; 9 are currently being developed through SEA, 3 have been adopted with SEA undertaken whilst 21 have gone through pre-screening determinations with no SEA required.	Green	---	---		---	---


Vision and Strategic Direction**To secure quality living and working environments for health, wellbeing and economic prosperity**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Improve opportunities, networks and facilities for walking, cycling and public transport in South Lanarkshire	Detailed targets set in Local Transport Strategy: Continue to develop and construct 'Connect2' proposals to upgrade Larkhall to Hamilton cycle / walkway	Phase 1 complete as far as existing funds for 2009/10 allow.	Green	---	---		---	---
	An increase in the number of trips per person per year by public transport	According to the published 2007/08 Scottish Household Survey Travel Diary results for SLC the percentage of people choosing to use public transport as their main mode for travelling has increased from 8% to 10%. Figures are only published every two years therefore 2009/10 figures will be available September 2011.	Report Later	10%	Not avail		Not avail	Not avail
	An increase in walking and cycling as measured by the mode share monitoring conducted by schools and businesses in South Lanarkshire	Information from the Scottish Household Survey for 2007/08 indicated an increase in the percentage of people choosing to walk or cycle as their main mode of travel from 10% to 19% when compared with SLC 2005/06 baseline. Figures are only published every two years therefore 2009/10 figures will be available September 2011.	Report Later	19	Not avail		Not avail	Not avail
Deliver flood protection schemes as part of capital programme	Completion of schemes (flood prevention) at Lady Watson Gardens and Strathaven Road, Hamilton	Complete. Lady Watson Gardens bridge constructed - delay to surfacing due to adverse weather.	Green	---	---		---	---
	Sustain number of properties at risk of flooding	Strathaven Road complete. Figures are published by Scottish Government. They will be updated by SEPA in accordance with Flood Risk Management Scotland Act 2009.	Report Later	0.0%	Not avail		Not avail	Not avail


Vision and Strategic Direction**To secure quality living and working environments for health, wellbeing and economic prosperity**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Support better supply chain linkages between local food producers and local purchasers via the South Lanarkshire food and drink development project	Meet the Buyer events to be run during 2009 to cover sustainability theme (supply change linkages)	Complete. 'Love me tender' event held 19 May 2009 - 80 attendees Meet the buyer SDP event 23 June 2009 - 600+ attendees	Green	---	---		---	---
	Programme / timetable to be established in conjunction with other Supplier Development Programme partners	SDP workshops underway - 40 participants Local food and drink project and action plan complete. Considering future strategy and actions for food and drink sector businesses. Successful Lanarkshire stand at the BBC Good Food Show where four SLC companies attended.	Green	---	---		---	---
Implement programme of survey and preparation of Energy Performance Certificates for letting portfolio and surplus properties	Increase energy efficiency of buildings by 2011	Complete. Energy Performance Certificates (EPC) procured through new professional services framework contract to ensure compliance with new legislation which makes it compulsory to provide EPCs when a property is sold or let. Once buildings have been rated it will be possible to identify priority areas where work is required to improve energy efficiency. Actions for 2009/10 complete.	Green	---	---		---	---
	Develop programme for surveys for surplus properties according to schedule	Complete. Vacant letting and surplus properties surveyed and EPCs provided	Green	---	---		---	---
	Compile Approved Practitioner list to undertaken EPC	Complete. EPC procured through new professional services framework contract	Green	---	---		---	---

Vision and Strategic Direction**Implement a programme of equality and human rights impact assessments across the Council**


Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Implement a programme of equality and human rights impact assessments across the Council	Number of impact assessments carried out against those timetabled	100% of identified assessments undertaken	Green	0.0%	100.0%		Not avail	100.0%
	Number of reports on impact assessments published on website	All approved impact assessments have been published on website including the approved 2010/11 savings.	Green	---	---		---	---
	Progress in relation to Equality Impact Assessment Action Plan monitored against targets and reported to Equal Opportunities Forum	Enterprise due to report to the Forum on 29 June 2010	Green	---	---		---	---

Vision and Strategic Direction

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Develop and introduce Council wide equality performance measures and publish results	Resources to provide annual report to Equal Opportunities Forum on uptake of service based on standardised equality reporting categories	Next forum report due 29 June 2010	Green	---	---		---	---
Monitor number of SUDS schemes in new developments	SUDS schemes incorporated into all applicable developments	SUDS schemes continue to be incorporated into applicable development as a matter of course. The number of applicable developments reduced in 2009/10 in comparison with previous years.	Green	177	173		Not avail	104
Publish a bi-annual update of the State of the Environment Report	Published update (State of Environment Report) by June 2009 and then every two years tracking change in local environment indicators	The revised State of the Environment report was completed and operational within agreed timescales. The report incorporates external data and was sent for external consultation. Presentations were given to Executive Committee and across the Community Planning Partnerships Forums. Additional local teaching packages being developed for completion during 2010.	Green	---	---		---	---
Develop and implement our Council Plan Connect	Deliver annual Resource Plan based on standard corporate template	2009/10 Resource Plan approved by Enterprise Committee 7 July 2009 and desk top published. Team brief rolled out to all employees. 2010/11 process to deliver annual Resource plan well underway. Scheduled to be reported to Enterprise Committee 2 June 2010.	Green	---	---		---	---

Vision and Strategic Direction

Vision and Strategic Direction

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Contribute to Council's sustainability	Annual consumption of energy per square metre of buildings, (MWhrs/m2)	Information being gathered by Housing & Technical Resources.	Report Later	Not avail	Not avail		Not avail	Not avail

Vision and Strategic Direction

Vision and Strategic Direction

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Contribute to Council's sustainability work through the actions identified in the Sustainable Development Strategy action plan	Additional external funding for the implementation of key targeted actions within the plan secured (1.3)	Scanning and working with partners is ongoing to identify new sources of funding this includes Climate Challenge Fund. Achieved 15% of original funding teams target of £3.5m and £540,245 secured from external funding including Climate Challenge Fund and CARES scheme.	Green	---	---		---	---
	Work with local partners to develop markets for waste undertaken (2.11)	Meet the buyer event has been held in June 2009. Plans are being prepared for a sustainable business networking and business seminar in spring 2010.	Green	---	---		---	---
	Events on sustainability for local businesses organised (3.9)	Successful 'Meet the buyer' event took place 23 June 2009 with 600+ attendees.	Green	---	---		---	---
	Support for local businesses implemented to enable them to become more sustainable (3.11)	Lanarkshire Sustainable Business Programme developed and delivered through the Company Development team provides financial assistance to businesses who are introducing sustainable solution to their processes. The programme also provides support for businesses seeking funding to make their business sustainable in the longer term.	Green	---	---		---	---
	Support programme for green businesses developed (6.1)	The Lanarkshire Sustainable Business Programme provides advice and financial assistance to businesses which operate in the green sector. A number of waste recovery /recycling businesses have been helped to develop niche markets and reduce the amount of waste going to landfill. Businesses in the energy saving market have been assisted.	Green	---	---		---	---
	Sustainability award (Lanarkshire Business Excellence Awards) promoted (7.24)	Ongoing - to be reported later	Report Later	---	---		---	---
	Renewable energy fund reviewed to enhance sustainable development (6.22)	Renewable energy fund has been revised and the smaller grants fund has been incorporated within the Leader programme. Larger grants are available under the existing REF fund for projects which secure sustainable development and/or promote environmental improvements.	Green	---	---		---	---
	Innovative approaches to SUDS researched (4.5)	Participating in exemplar SUDS project. Consultant has been appointed. Workshops held with applicants and consultants and report expected May 2010.	Green	---	---		---	---

Vision and Strategic Direction**Vision and Strategic Direction**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
	Local walking and cycling networks and facilities improved (6.5)	New controlled pedestrian crossing installed at Hamilton Road, Bothwell. Further assessments completed - no further controlled crossings identified at present. New pedestrian refuge island on Calderwood Road, East Kilbride has been identified and works are substantially complete on site. Proposals have been taken forward to design a new cycle route on Bothwell Road, Hamilton. £10,000 awarded by the Scottish Government for the provision of a new cycle link between East Kilbride and Uddingston (NCR75) as part of the Whirlies AQMA action plan.	Green	---	---		---	---
	Implementation of school and workplace travel plans supported (6.10)	44 school travel plans complete and 58 underway. Ongoing support provided by School Travel Plan Co-ordinator to help develop travel plans.	Green	---	---		---	---
	Opportunities for walking, cycling, public and community transport improved through implementation of the actions set out within the Local Transport Strategy (6.11)	The actions in the Local Transport Strategy are monitored every three months to ensure that these and actions in Sustainable Development Strategy are taken forward.	Green	---	---		---	---
	Public transport supported through provision of quality bus corridors and partnership with stakeholders (6.12)	SLC in partnership with SPT have been providing upgraded facilities. 50 new bus shelters, 5 reconditioned, 4 CCTV installed plus 35 footway improvements and 7 bus boarders in 2009/10.	Green	---	---		---	---
	Enhanced sustainable transport options provided by working in partnership with Strathclyde Partnership for Transport (SPT) (6.13)	Journeyshare website has been jointly launched and promoted by SPT and SLC. Also working in partnership regarding bus infrastructure improvements. Carluke park and ride project has started on site and new car park is due to open in March / April 2010. Uddingston park and ride scheme being taken forward by SPT/NR in 2009/10. Hamilton interchange proposals are being designed in detail.	Green	---	---		---	---
	Additional support investigated for travel planning activities being taken forward through the development management process (6.15)	Ongoing support provided by School Travel Plan Co-ordinator to help develop travel plans.	Green	---	---		---	---
	School travel plan programmes further developed across all South Lanarkshire schools (7.4)	44 school travel plans complete and 58 underway.	Green	---	---		---	---
	Environmental data on flood scenarios for the local area monitored (4.8)	Collecting and updating data on flood events on an ongoing basis	Green	---	---		---	---

Vision and Strategic Direction

Vision and Strategic Direction

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
	Guidance for sustainability factors for new residential development provided (6.20)	Guidance for sustainability factors will be set out in the Residential Development Guide when it is produced. This has been delayed until 2010/11.	Report Later	---	---		---	---
	Sustainability factors included in development briefs and masterplans for new development (6.21)	Complete. Sustainability factors included in development briefs and masterplans	Green	---	---		---	---

Performance Management and Improvement


Performance Management and Improvement

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Implement effective best value management arrangements to ensure continuous improvement	Completion of Shopmobility review as per timetable	BV review completed and progressing implementation of recommendations.	Green	---	---		---	---
	Completion of Delivery of verification and non-verification role within Building Standards review as per timetable	2009/10 balanced scorecard has been accepted by the Governments Building Standards division and is now published on their website. The vast majority of actions within the scorecard and Service Improvement Plan have been completed. A number of actions have been put on hold pending upcoming legislative changes and will be included in next years submission due for end of May 2010.	Green	---	---		---	---
	Improvement plans approved by Committee	No formal reviews requiring Committee approval have been scheduled.	Unassigned	---	---		---	---
	Sustain positive SPI trend results for the Council	This will be based on year end results and will be reported later	Report Later	---	---		---	---
	Ensure local PIs meet requirements of Best Value 2	Complete. Review of PIs undertaken and schedule of measures developed which maps to best value characteristics included within Best Value 2.	Green	---	---		---	---
Implement a strategic response to the Scottish Government's Efficient Government agenda	Completion of diagnostic projects as per agreed timetable	<p>Manager and TU briefings delivered on approved management and supervisory project.</p> <p>Clerical / admin savings identified and reported to Corporate Resources.</p> <p>Verification of data for policy / strategy project completed.</p> <p>Analysis of work undertaken by Personnel and Performance and Development teams completed.</p> <p>Review of overtime usage completed. Discussion with Service management teams on alternatives to overtime ongoing.</p>	Green	---	---		---	---






Governance and Accountability**Governance and accountability**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Ensure that high standards of governance are being exercised	Delivery of Risk Control Actions by due date	Risk register for 2009/10 compiled. Risk control actions reviewed. Ongoing monitoring to ensure actions completed by due date. Partnerships risk assessed and included in risk register. Council top risks and fraud risks identified and added to risk register.	Green	---	---		---	---
	Audit actions to be delivered by due dates and reported to Chief Executive through quarterly performance reports	75% of audit actions were completed on time, 15% were completed late and 10% are outstanding. More robust monitoring and management of actions will be introduced during 2010/11.	Red	---	---		---	---
	Complete Resource Governance Self Assessment and declaration by due date and develop actions to address non-compliant areas	Completed self assessment and briefed Chair / Depute Chair	Green	---	---		---	---


Efficient and effective use of resources**Manage land and property assets efficiently**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Prepare, manage and deliver five year programme of capital receipts	Prepare, manage and deliver five year programme of capital receipts - completion of annual disposal programme	General Service programme target surpassed achieving £2.73m and the Housing Services programme target of £1m was achieved.	Green	Not avail	£4.50m		£2.60m	£3.73m
	Completion of annual acquisition programmes	Acquisitions completed to meet client requirements, including Roads and Transportation Services, Education Resources, Housing and Technical Resources and Regeneration Services	Green	---	---		---	---
	Review of five year rolling receipts programme	Rolling receipts programme subject to further review in response to changing market conditions. Further opportunities identified, subject to market recovery.	Green	---	---		---	---




Efficient and effective use of resources**Manage land and property assets efficiently**

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Improve the performance of the Council's non operational (lease) portfolio	Improve performance of lease portfolio - annual net rental income	The drop in demand for office accommodation has resulted in increased void levels and a reduced rental income. Increased focus has been placed on marketing and void management to limit the impact for 2010/11.	Amber	£2.99m	£2.80m		£2.90m	£2.83m
	Improve performance of lease portfolio - debt levels of less than 5% of total rental invoiced per annum achieved	The failure to meet the target is the result of a single tenant who has repeatedly paid the rent late. If this single amount was not taken into account the debt level would be 4% and the target met. Business Support continues to pursue the tenant for payments on the due dates and interest is charged for late payment.	Amber	3.6%	7.0%		5.0%	6.5%
	Improve performance of lease portfolio - combined vacancy rates of less than 15% per annum achieved	A combined vacancy rate of 16% was achieved, slightly over the target to be less than 15%. The economic climate has resulted in companies downsizing, changing location or leaving altogether. Offices and business centres having been particularly affected although there is still a demand for accommodation and current levels of enquiries suggest that performance should not decrease further.	Amber	10.7%	13.2%		15.0%	16.0%
	New performance measures to gather data on non recoverable cost per m2 per category of property implemented by June 2009	Software in place and service charging updated. Benchmark figure will be available from May 2010.	Green	---	---		---	---
	Review concessionary lease policy	Complete. Principals for review approved at CMT 18 June 2009. First phase of programme of negotiations agreed with Resources.	Green	---	---		---	---
	Reduction in number of non performing properties	The number of non performing properties has reduced from 30 to 16	Green	0.0	Not avail		Not avail	16.0
	Reduction in non recoverable cost per m2 of space in portfolio by 2012	There has been difficulty in obtaining the necessary analysis from the software system which holds the lease portfolio financial information, however through discussions with the supplier and updating the way we service charge an opening position for 2010/11 will be available in May.	Green	---	---		---	---
	Increase net rental income generated per m² per category of property	This is a longer term measure to 2011, 2009/10 figures will be used as the baseline.	Green	0.0	Not avail		Not avail	Not avail




Efficient and effective use of resources**Manage land and property assets efficiently**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Review and adapt procedures for survey and valuation of surplus residential properties	Implement adapted procedure for surveys of surplus residential properties by June 2009	Complete. Procedures amended to incorporate surveys.	Green	---	---		---	---
	Compile Approved Practitioner list to undertake Homebuyers report by August 2009	Complete. Approved practitioners identified through existing practitioners listings.	Green	---	---		---	---
Attract external funding to support corporate objectives	Attract external funding support from European, lottery and related sources	Attracted over £5m in external funding support	Green	£5.00m	£8.12m		£3.50m	£5.05m



Ensure our commitment to employees through the development and effective implementation of personnel policies and employee learning and development opportunities

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Ensure our commitment to employees through the development and effective implementation of personnel policies and employee learning and development opportunities	Staff absence rate (SPI)		Green	4.0%	3.2%		5.0%	3.6%
	Labour turnover rate		Green	6.0%	3.1%		5.0%	1.6%
	100% coverage of PDR and associated training plans of employees in the scope		Green	93.0%	100.0%		100.0%	100.0%

Efficient and effective use of resources

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Manage land and property assets efficiently	Proportion of operational accommodation that is in satisfactory condition (SPI)		Green	0.0%	Not avail		100.0%	100.0%
	Proportion of operational accommodation that is suitable for its current use (SPI)		Green	0.0%	Not avail		100.0%	100.0%
	% of buildings from which the council delivers services to the public in which all public areas are suitable for, and accessible to, disabled people		Green	100.0%	100.0%		100.0%	100.0%

Improve the quality of the physical environment**Improve our towns and villages through improved management and maintenance, promotional events and investment**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
Continue to support the town centre network and develop and oversee their respective programmes	Sustain the 72% satisfaction rating of the general environment of town centres by users	Surveys were completed in July and August 2009. 72% satisfaction rating was sustained. Report being prepared for publication.	Green	78.0%	72.0%		72.0%	72.0%
	Number of town centre activities and initiatives	Town groups continue to meet quarterly and project programmes on course to achieve objectives.	Green	---	---		---	---
	Work with private sector owners and developers in Hamilton and East Kilbride: Progress East Kilbride town centre masterplan strategy and maintain dialogue with the private sector regarding expansion opportunity to the Regent Centre Hamilton	East Kilbride town centre masterplan project has been shelved pending future public sector partners budgetary reviews. Discussions continuing with the private sector regarding expansion to the Regent Centre, Hamilton but no progress is likely in the foreseeable future pending economic recovery.	Red	---	---		---	---
	Percentage of private sector investment as a result of local authority intervention (KPI)		Green	0.00%	Not avail		Not avail	48.55%
Undertake public realm improvements in a number of town centres	Number & value of public realm town centre improvements to complete phase 3 Lesmahagow and complete phase 2 Lanark	Lanark: Project completed on time and on budget. Lesmahagow: Contractor appointed and work progressing on site completion early 2010. Seven projects progressed valued at £9.07m	Amber	---	---		---	---










Improve the quality of the physical environment**Unlock the development potential of vacant, derelict and contaminated sites and remove and control health risks**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Agree and implement derelict / contaminated land programme	Finalise and approve programme by May 2009	Programme approved at July Enterprise Committee.	Green	---	---		---	---
	Deliver agreed programmes (incl Vacant Derelict Land Fund) through Corporate Working Group	Programme implementation on course extending into 2010/11.	Green	---	---		---	---
	Treat 20% of the total vacant and derelict land in South Lanarkshire by 2012 (2005 baseline 550 h.a.)	2009/10 figures will be available October 2010. 2008/09 figures (49.55ha) exceeded expectations however the majority of this was due to the construction of the M74 extension (39ha). Take up for other development uses, particularly housing was down on previous years.	Report Later	36.63Ha	49.55Ha	↑	Not avail	Not avail
	Of the 20% of the total vacant and derelict land treated 75% to be in regeneration areas (2005 baseline 400 ha)	2009/10 figures will be available October 2010	Report Later	0.00Ha	26.59Ha	↑	Not avail	Not avail
	Net cost per hectare of land and premises brought forward for development		Green	£611,000	£431,770	↑	Not avail	£361,000

Set out strategy for development and land use across the whole of the Council's area

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Ensure that planning applications are assessed within a development plan framework	South Lanarkshire Local Plan adopted March 2009 with final stages completed May 2009	Complete. South Lanarkshire Local Plan adopted March 2009 and final stages completed May 2009	Green	---	---		---	---
	Publish main issues report for Minerals Local Plan, final monitoring statement, SEA environmental report and appropriate assessment by September 2009	Extensive consultation undertaken. Significant issues raised resulting in revised timescales. Main Issues Report approved by Planning Committee and published on the Council website.	Green	---	---		---	---

Improve the quality of the physical environment**Set out strategy for development and land use across the whole of the Council's area**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Deliver Planning and Building Standards Service to agreed standards	% of householder applications which took up to 2 months	The initial implementation and continuing refinement of a wholly electronic method of handling applications has required resources to be temporarily diverted from casework. This, combined with the additional work as a result of the changes introduced by new Planning legislation, has had an impact on the time taken to handle applications in 2009/10.	Red	90.2%	86.0%		90.0%	80.0%
	Determine 80% of all planning applications within 2 months	The initial implementation and continuing refinement of a wholly electronic method of handling applications has required resources to be temporarily diverted from casework. This, combined with the additional work as a result of the changes introduced by new Planning legislation, has had an impact on the time taken to handle applications in 2009/10.	Red	72.4%	62.6%		80.0%	60.4%
	% of delegated planning applications processed within 2 months	The initial implementation and continuing refinement of a wholly electronic method of handling applications has required resources to be temporarily diverted from casework. This, combined with the additional work as a result of the changes introduced by new Planning legislation, has had an impact on the time taken to handle applications in 2009/10.	Red	76.1%	86.8%		80.0%	65.2%
	80% or more of first report of comments produced within 15 working days of valid BS applications		Green	82.5%	83.0%		80.0%	90.0%
	95% of certificate of completion responded to within 3 days		Green	85.2%	94.0%		95.0%	96.0%
	95% of building warrants produced within 15 days from receipt of last piece of information		Green	85.7%	88.0%		90.0%	95.0%
	95% of certificates of completion accepted within 3 days of satisfactory inspection	The target set for this measure has proved challenging and was not met in 2009/10.	Red	99.0%	95.0%		95.0%	89.0%
	Number of planning applications processed		Unassigned	2,685	2,168		Not avail	1,770
	Number of building warrants processed		Unassigned	3,125	3,078		Not avail	2,536
	Report on performance of P&BS service on an annual basis to SMT	2008/09 Performance reported to Senior Management Team May 2009. 2009/10 performance will be reported May 2010.	Green	---	---		---	---





Improve the quality of the physical environment**Set out strategy for development and land use across the whole of the Council's area**

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Implementation of Planning Act 2006 - Adapt / establish new process procedures as a result of the new Planning legislation	Review arrangements, resources and systems as result of Planning Act and Delivery Planning Reform within required timescales	Complete. Report to Executive Committee on 10 June 2009 approved Service response to Planning Act changes.	Green	---	---		---	---
	Provisions of the Act implemented	Complete. Implementation underway since 3 August 2009. Regular meetings established to review consistency of implementation.	Green	---	---		---	---
	New scheme of planning delegation with Scottish Government	Complete. New scheme of planning delegation approved by Executive Committee 10 June and with Scottish Government	Green	---	---		---	---
	Guide to Decision Making Process approved by Scottish Government	Complete. Guide to Decision Making Process approved. Published in August 2009. PLRB now in operation - updated procedural guidance prepared and training sessions programmed for area offices.	Green	---	---		---	---
Prepare and implement: online casework information application and EDRMS plus Online Applications and Appeals (OAA)	Review and adapt business process and procedures in line with EDRMS pilot roll out	Training and procedures manual completed. EDRM system live since 29 June 2009. A number of enhancements to the system have been introduced allowing for better workload management within K2 and better access for managers to users work list. Further enhancements have been scoped which will further improve the day to day use of the system. Awareness sessions continue. An internal project review team has been established to prioritise ongoing system development.	Green	---	---		---	---
	Implementation of online Building Standards register by December 2009	Due to other priorities, including the implementation of the EDRM system, the introduction of the online Building Standards register has been delayed until the summer of 2010. Testing of the system has taken place in and improvements are to be made by the supplier as a result before it is made available online.	Red	---	---		---	---
	Review and adapt business processes and procedures to facilitate the launch and roll out of national Online Applications and Appeals system	Completed. Processes facilitating the launch and roll out of OAA reviewed and adapted and continuing in line with system improvements and developments.	Green	---	---		---	---

Improve the quality of the physical environment**Set out strategy for development and land use across the whole of the Council's area**

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Continue to issue Planning and Building Standards customer satisfaction surveys	Planning customer satisfaction levels against March 09 baseline	A satisfaction level of 73% was achieved from planning applicants / objectors. This is in line with the March 2009 baseline.	Green	0.0%	70.0%	↑	73.0%	73.0%
Formulate Service improvement actions arising from Building Standards Focus Group	Improvements implemented in accordance with service improvement plan	Service improvement plan completed and operational. Ongoing implementation following review of customer satisfaction results.	Green	---	---		---	---
	Percentage satisfaction levels (building standards services)	A 87% satisfaction rating was achieved from building standards applicants which is slightly below the 90% achieved in the previous year. 90% of respondents rated the overall service as either excellent or good.	Amber	68.0%	90.0%	↑	90.0%	87.0%

Improve the road network and public transport**Implement a major programme of carriageway resurfacing to reflect maintenance requirements across all classes of road**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Plan, manage and implement roads maintenance and reconstruction programmes	Improve road condition by resurfacing 9% of the roads network each year	As part of the implementation of the road investment plan it was agreed that the worst roads should be addressed initially. As a result the percentage of the network resurfaced fell just short of the 9% target however the works that were done included additional ancillary works, extensive deep patching, drainage works, signing and lining works causing additional expense per kilometre of road.	Amber	6.0%	7.4%		9.0%	8.1%
	Implement programme to complete 206 carriageway and 63 footway schemes	The number of schemes was revised during the course of the year so 100% of revised carriageway programme was achieved. The programme for footway schemes increased from 63 schemes to 71 and 100% of those was achieved.	Green	190	152		206	204
	Maintain or reduce percentage of road network (red/amber roads) that should be considered for maintenance treatment to 37% by 2010-2011	Combined provisional figures issued 22 March 2010 indicate a percentage of 37.5% of the network is in the red/amber category.	Green	39.2%	37.5%		37.0%	37.5%
	Reduce percentage of red/amber roads in rural areas requiring treatment to 42% by 2010-2011 (baseline of 44% 2007/08 long term target to reduce to 34%)	Figures for rural road network not yet available	Report Later	44.0%	Not avail		Not avail	Not avail
	Adjust funding strategy to take account of market conditions in relation to continuation of roads investment programme	Complete. The way forward was agreed with Central Finance allowing continuation of programme as originally proposed but with a reduction in base revenue funding of £1m.	Green	---	---		---	---
	Undertake assessment checks on six bridges	Four out of the six programmed assessments were completed this was due to priorities elsewhere within the service and a reduction of resources for this purpose.	Amber	---	---		---	---
Deliver prioritised structured maintenance programmes	Complete refurbishment of Duke Street multi-storey car park, Hamilton	Waterproofing completed	Green	---	---		---	---
	Completion of refurbishment works at Centre roundabout in East Kilbride	Contract works complete	Green	---	---		---	---




Improve the road network and public transport**Implement a major programme of carriageway resurfacing to reflect maintenance requirements across all classes of road**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Conduct user satisfaction surveys on roads and footway resurfacing schemes	Survey 10% of suitable schemes with a view to obtaining a satisfaction rating of 80% or more	Customer satisfaction rating is up 10% on 2008/09 although with 78% just missed the target of 80%.	Amber	0.0%	68.0%	↑	80.0%	78.0%

Undertake and promote a series of new roads proposals e.g. the £3.5m Peacock Cross Link Road in Hamilton

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Continue acquisition work for Peacock Cross	Progression of CPO for Peacock Cross inquiry date requested	Compulsory Purchase Order (CPO) completed and properties vested on 1 February 2010. Shell and George Sainsbury acquisitions concluded and remaining CPO claims being pursued.	Green	---	---		---	---
Continue development of Peacock Cross traffic management scheme	Complete detailed design and commence construction by March 2010	Delays to construction resulted from the Public Local Inquiry (PLI) and the requirement to re-confirm funding following the Reporter decision. The land purchase was completed and funding confirmed. Demolition is due to begin in April 2010 and scheduled to be completed in summer 2010.	Amber	---	---		---	---
	Reduce congestion and improve traffic flow	Review into management of traffic flow and capacity completed. Funding for Peacock Cross improvement is available and funding being sought to progress other priority areas.	Green	---	---		---	---
	Proportion of driver journeys delayed due to congestion 86% to 2010-2011 (base 86% not delayed)	Data supplied by Scottish Government for combined years 2005-2008 found that journeys that did not experience congestion had fallen from 86% to 84.7%.	Report Later	86.0%	84.7%	↑	Not avail	Not avail
Continue to work with partners to progress M74 extension contract	Complete erection of Farmeloan overbridge superstructure	Bridge complete ahead of schedule	Green	---	---		---	---
	Complete stabilisation of mine workings on site	Mining stabilisation complete	Green	---	---		---	---
	Complete the M74 project by 2012	Works currently progressing satisfactorily ahead of programme	Green	---	---		---	---

Improve the road network and public transport**Promote the development of modern public transport facilities**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Work with partners in SPT to deliver road and Public Transport improvements	SPT / Council 2009/10 capital projects delivered	All four programmed route action plans completed. Network rail and SPT are taking forward proposal for Uddingston park and ride and detailed design work is progressing.	Green	---	---		---	---
Deliver key projects in line with Council capital programme and the Local Transport Strategy	Completion of new park and ride facility at Carluke Station by March 2010	Detailed design for Carluke park and ride complete. Planning permission granted, land purchased and construction completed. Operational by end of March 2010. Official opening took place 22 April 2010.	Green	---	---		---	---
	Continued development of Hamilton interchange upgrade working with SPT to provide a £10m public transport hub at Hamilton Central Station with state of the art ticketing and travel centre	SPT to provide grant funding of £1million to complete enabling works (at car park and access road). Design work complete and pre-applications consultations underway. Awaiting outcome of European Regeneration Development Fund (ERDF) application.	Green	---	---		---	---
	Progress programme of bus infrastructure enhancements	Programme for 2009/10 complete including installation of 50 new bus shelters, 5 reconditioned shelters, CCTV for 4 shelters plus 35 footway improvement works and 7 bus boarders.	Green	---	---		---	---
	An increase in the number of trips per person per year by public transport	According to the published 2007/08 Scottish Household Survey Travel Diary results for SLC the percentage of people choosing to use public transport as their main mode for travelling has increased from 8% (2005/06) to 10% (2007/08). Figures are only published every two years therefore 2009/10 figures will be available September 2011.	Report Later	10%	Not avail		Not avail	Not avail
	Increase the proportion of children using public transport or taking active approaches to school to 72% to 2010-2011 (base 2008 72%)	September 2009 survey indicated that 76% of children use public transport or walk / cycle to school.	Green	0.0%	72.0%		Not avail	76.0%
	Achieve a reduction in traffic growth levels long term and sustain 54% to 2010-2011 (baseline 54% of monitored LTS sites)	The percentage of the 28 monitored sites showing reduced traffic or traffic growth levels less than that of the national forecasts was 57% based on data collected during August 2009.	Green	54.0%	64.0%		54.0%	57.0%

Improve community safety**Invest in road safety improvements in terms of lighting, traffic signals and accident reduction measures**

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Continue programme of speed activated signs	Deliver 10 installations by March 2010	Complete. Ten sites installed.	Green	---	---		---	---
Delivered prioritised Route Action Plan improvement programme	Deliver four Route Action Plans	Complete. Five route action plans implemented exceeding original programme.	Green	---	---		---	---
Deliver prioritised single site / area wide improvement programme	Deliver two projects by March 2010	Rutherglen Cross work is complete. Western Road, Cambuslang work is substantially complete.	Green	---	---		---	---
Continue programme of street lighting improvements	Implement street lighting improvements / renewals	Exceeded target	Green	959	900	↓	850	873
	Proportion of street lighting columns that are over 30 years old		Green	49.80%	49.60%	↑	Not avail	48.90%
	Percentage of street light failures repaired within 7 days		Green	99.70%	99.57%	↓	Not avail	99.90%
	Percentage of traffic light failures repaired within 48 hours		Green	97.70%	97.86%	↑	Not avail	97.70%
Complete assessment of speed limits on 33% of A and B class routes	Complete assessment of speed limits on 33% of 'A' and 'B' class routes	2009/10 programme of assessments completed.	Green	0.0%	33.0%	↑	Not avail	Not avail
	To reduce road casualties in line with national targets. Targets are a 40% reduction in fatal and serious casualties by 2010	Figures for the calendar year, 2009, for all fatal or serious casualties was 138 and for child fatal or serious casualties the figure was 15. The government target to reduce casualties continues to be exceeded.	Green	136	144	↓	Not avail	138
Introduce new road safety education initiative	Introduce 'Your Call' initiative to all secondary schools	Complete. Introduced June 2009.	Green	---	---		---	---

Support local economy by providing the right conditions for growth, improving skills and employability**Develop the area's tourism potential and its image / profile**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Launch and implement the revised Lanarkshire Tourism Action Plan and agree Council's contribution in support of sector	Launch Tourism Action Plan by May 2009	Tourism action plan published and launch event held on 12 November 2009. Plan endorsed by Lanarkshire Visitor Attractions and Accommodation Associations and Chief Executive of VisitScotland.	Green	---	---		---	---
	Implement individual actions (Tourism Action Plan) as per agreed timescales	Successful Autumn campaign held mid-September - end October 2009. Campaign delivered 26,159 visitors to the website. PR contract continuing to deliver impressive results. 61,000 visits to the website since the re-launch.	Green	---	---		---	---
	Number of businesses assisted via tourism / marketing campaigns	26000+ increase in visits to attractions as a result of TV, radio and PR campaigns. 600%+ increase in web traffic return on investment of 15:1	Green	---	---		---	---
	Increase number of tourists visiting the area by 3% year on year until 2010-2011 (based on 2005 baselines of £2.8m people)	2009 figures expected by October 2010	Report Later	2.95m	2.99m	↑	Not avail	Not avail
	Increase tourism revenue by 6% year on year until 2010/11 (based on 2005 baseline of 2.8m people spending average of £245)	2009 figures expected by October 2010	Report Later	£301m	£315m	↑	Not avail	Not avail
	Increase the total number of employees in the tourism sector by 2% by December 2011 (based on a baseline figure of 5,900)	2009 figures expected by October 2010	Report Later	6,578	6,542	↓	Not avail	Not avail
Agree the Council's contribution to support for the sector	Secure budgeting allocations	Completed and approved by Enterprise Committee on 20 May 2009	Green	---	---		---	---
Approval and implementation of the events strategy	Events strategy approved by Council	Complete. Report approved by CMT and Enterprise Committee.	Green	---	---		---	---
	Events strategy published by July 2009	Design for the Events Strategy being finalised for publication. Delayed pending Financial review and lean thinking exercise.	Red	---	---		---	---
	Quarterly monitoring of implementation of strategy undertaken by Event Forum	Monitoring of the implementation of the strategy will take place once strategy published.	Report Later	---	---		---	---






Support local economy by providing the right conditions for growth, improving skills and employability**Support the Clyde Gateway Regeneration Initiative**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Support the establishment of the Urban Regeneration Company (URC) and its three year Operating Plan	Brief Council members for the URC board meetings as appropriate and hold 6-weekly meetings of Clyde Gateway Officers Working Group	Two Council members briefed for URC Board meeting. Officer group meetings held every 6 weeks. Regular meetings held as programmed.	Green	---	---		---	---
	Complete remediation strategy for Shawfield by December 2009	Remediation Strategy completed. Draft timetable for implementation published.	Green	---	---		---	---
	Agree with URC how the Royal Zoological Society of Scotland (RZSS) and wider proposals for Cuningar Loop are progressed	RZSS project are pursuing funding options. Alternative options for the site are being considered and further discussions will take place to determine way forward.	Green	---	---		---	---
	Complete Clyde Gateway remediation strategy by August 2009	Strategy has been issued in its final format and is now subject to detailed discussions with SEPA regarding the phasing and format of implementation works.	Green	---	---		---	---
Acquisition of agreed property interests (Clyde Gateway)	Completion of acquisitions programmed within budget and timetable as set by Clyde Gateway Working Group	Two acquisitions in Q1. Cleehill acquisition concluded 31 March 2010. Shawfield Compulsory Purchase Order (CPO) working group established by URC.	Green	---	---		---	---
	Reduction in number of long leases in Shawfield in line with project budget and timetable	Any continued occupation is on basis of short term leases. Two short term lease-backs agreed plus one termination. No additional leases Q2 or Q3. Remaining leases subject to CPO.	Green	---	---		---	---
	Management of URC property portfolio	No formal approval to terms of management has been received from URC yet. Daily instructions clear.	Green	---	---		---	---
	Preparation and promotion of CPO on behalf of URC	URC board have approved potential need to use CPO powers to acquire all interests in areas should voluntary measures fail. URC to formally confirm that they will underwrite SLC CPO costs.	Green	---	---		---	---
Implement business support arrangements as part of the Operating Plan	Finalise arrangements and business support programme by March 2010	Draft business support action plan prepared for October board meeting. Awaiting approval of implementation plan. Meeting scheduled to discuss further.	Green	---	---		---	---





Support local economy by providing the right conditions for growth, improving skills and employability**Support the Clyde Gateway Regeneration Initiative**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Co-ordinate support for community engagement involvement in Clyde Gateway projects and programmes	Develop guidance for community engagement in Clyde Gateway activity	Staff briefing sessions held 15 September 2009. Written report provided to all Clyde Gateway staff along with contact details for support in project related engagement. Community Benefits Officer from Clyde Gateway now on Planning Group to ensure future joint working arrangements.	Green	---	---		---	---
	Review community engagement workplan in light of three year Operating Plan	Plan reviewed and work taken forward in conjunction with project plan prepared by Clyde Gateway Community Benefits Officer.	Green	---	---		---	---
	Ensure local communications mechanisms for CFG are operating effectively	Ongoing support and advice provided on a project by project basis.	Green	---	---		---	---
Implement agreed recommendations from the Employability Study action plan	Maintain as appropriate representation and membership of Employability Group	Group membership revised due to organisational restructuring and personnel changes to ensure appropriate representation. Being kept under review.	Green	---	---		---	---
	Implement collective actions and monitoring arrangements for employability interventions	Employability group meeting regularly to review and develop action plan responses to local needs and opportunities.	Green	---	---		---	---
	Develop and implement Clyde Gateway community benefits charter to help secure investment by June 2009	Complete. Staff changes within the URC meant that this was not achieved within the original timescale.	Green	---	---		---	---
	Contribute to the design of a standard audit template by September 2009	Complete. Audit template has been designed and developed for ongoing delivery and implementation of the identified projects.	Green	---	---		---	---
	Remediate 350 ha of derelict and contaminated land by 2025	This is a longer term measure	Report Later	Not avail	Not avail	○	Not avail	Not avail
	Provide 400,000 sq.m. of employment space by 2025	This is a longer term measure	Report Later	Not avail	Not avail	○	Not avail	Not avail
	Create 21,000 new jobs (gross) by 2025	This is a longer term measure	Report Later	Not avail	Not avail	○	Not avail	Not avail
	Provide 10,000 new homes by 2025	This is a longer term measure	Report Later	Not avail	Not avail	○	Not avail	Not avail
	Increase population by 20,000 by 2025	This is a longer term measure	Report Later	Not avail	Not avail	○	Not avail	Not avail

Support local economy by providing the right conditions for growth, improving skills and employability**Deliver support to local businesses**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Prepare and agree a response to the economic downturn	Number of businesses per annum with grants, loans or property advice	The number of businesses supported was below the 1500 target due to the impact of the economic downturn. There has been a reduction in the portfolio of business support programmes and an impact on the number of approvals and business contacts.	Amber	1,466	1,074		1,500	1,102
	Value of sales generated by businesses assisted by Economic Development		Green	£67.50m	£17.50m		Not avail	£17.25m
	Reduction in GVA per head gap between South Lanarkshire and the Scottish average	This is a longer term measure as part of the Single Outcome Agreement.	Report Later	£16,522	Not avail		Not avail	Not avail
	Narrowing business start rate differential between SL and Scottish average	This is a longer term measure as part of the Single Outcome Agreement. Figures will be reported when available.	Report Later	0	Not avail		Not avail	Not avail
	Improvement of three year survival rate of companies against past trends and Scottish average	This is a longer term measure as part of the Single Outcome Agreement. Figures will be reported when available.	Report Later	78.4%	Not avail		Not avail	Not avail
	Deliver actions agreed by the partnership by March 2010	Committee report approved March 2009 on response to economic recession. Actions being implemented.	Green	---	---		---	---

Support local economy by providing the right conditions for growth, improving skills and employability**Deliver support to local businesses**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Review and revise the Business Gateway contract targets and reconfigure the Council's ongoing business support programme	Support North Lanarkshire Council as lead authority in delivery of Lanarkshire Business Gateway through monthly monitoring	2009/10 Business Gateway contract amended and approved. Contract being implemented and monitored by both Councils. SLC business support transferred under the auspices of Estates. Contract for 2010/11 amended and agreed reflecting the need for additional support for non core clients.	Green	---	---		---	---
	Quarterly reporting to the Lanarkshire Business Gateway Steering Group	Meetings continue to be held with SLC chairing and hosting these sessions. Timetable agreed for future meetings.	Green	---	---		---	---
	Create or sustain between 500 - 1,000 jobs per annum as a direct result of local authority intervention	Annual target exceeded	Green	3,220	1,418		1,000	1,106
	Number of new start up businesses per 1000 population	This is a longer term measure as part of the Single Outcome Agreement. Figures will be reported when available.	Report Later	3	Not avail		Not avail	Not avail
	Improved employment rates for SL residents	This is a longer term measure as part of the Single Outcome Agreement. Figures will be reported when available.	Report Later	79	Not avail		Not avail	Not avail
	Maintain the proportion of residents in work receiving job training above Scottish average	This is a longer term measure as part of the Single Outcome Agreement. 2009 figures show South Lanarkshire at 10.8% slightly above Scottish figure of 10.6%.	Green	0.0%	Not avail		Not avail	10.8%
Review and reshape the Lanarkshire Local Economic Forum (LEF) to ensure that it remains 'fit for purpose' in addressing the key barriers to economic growth within Lanarkshire	Agree remit and structure for revised LEF by March 2010	Due to the economic downturn the LEF agreed to reconvene during 2010/11. First meeting scheduled for May 2010	Green	---	---		---	---


Support local economy by providing the right conditions for growth, improving skills and employability**Deliver support to local businesses**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Work with VisitScotland and others to maximise the local impact of Homecoming Scotland 2009	Number of Homecoming Scotland 2009 publications distributed	Complete. Details of Homecoming Scotland were included in the Lanarkshire event guide. 40,000 publications were distributed.	Unassigned	---	---		---	---
	Number of hits on the South Lanarkshire section of the Homecoming Scotland Website	Complete. There were 1094 hits on the South Lanarkshire section of the Homecoming Scotland website.	Unassigned	---	---		---	---
	Number of South Lanarkshire events uploaded to Homecoming Scotland website	Complete. Six events were uploaded onto the Homecoming Scotland website for South Lanarkshire.	Unassigned	---	---		---	---
Improve and extend business / industrial infrastructure	Support private sector in completing site preparation at Clydesmill (plot 1)	Complete	Green	---	---		---	---
	Options appraisal of Clydesmill (phase 3) completed by December 2009	Phase 3 appraisal undertaken and discussions with the Fire Brigade are progressing. Appraisal is subject to funding. ERDF bid lodged awaiting decision.	Green	---	---		---	---
	Marketing of Plot B at Langlands by September 2009	The site was put forward as preferred option for single user who is continuing appraisals.	Green	---	---		---	---
	Complete masterplan of Canderside in partnership with private sector	Masterplan complete. Discussions ongoing with remaining owner, further progress largely dependent on economic recovery.	Green	---	---		---	---








Promote employability and access to jobs

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Extend contractual arrangements for the provision of the Community Intermediary Organisation (CIO)	Contractual arrangements extended and agreement varied to take cognisance of current economic situation and revise level of staffing, marketing, training, service development, quality standards, priority groups by June 2009	RTWS contract delivery commenced on schedule. Contract performance tracked through ongoing monitoring. Reaching completion of 2009/10 contract and the CIO Service is ahead of target on clients engaged. Total training and qualifications outcomes achieved.	Green	---	---		---	---
	Delivery of CIO contract as per agreed outcomes	Contract delivered. Validation of year end performance outcomes underway.	Green	---	---		---	---

Support local economy by providing the right conditions for growth, improving skills and employability**Promote employability and access to jobs**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Continue to implement 'More Choices, More Chances' (MC,MC) Action Plan	Research and develop MC, MC best practice by March 2010	South Lanarkshire selected by Scottish Government as pilot area for Activity Agreements. Full Activity Agreement structure rolled out with four Activity Agreement Advisors and co-ordinator recruited in addition to existing support structures. Our journeys research project completed.	Green	---	---		---	---
	Partnership action plan facilitated to improve services offered to MC,MC people by March 2010	Action plan updated and where appropriate tasks completed within timescales	Green	---	---		---	---
	16+ Learning Choices rolled out	Programme in place within six schools for summer 2009 leavers. Guidance for winter leavers completed and all schools completed matrix for winter leavers with support from the 16+ development officer. Matrix being used for all S4 summer leavers.	Green	---	---		---	---
	Co-ordinate delivery of partnership plan and report to the Scottish Government on performance	Interim reports and monitoring meetings with Government undertaken. All tasks completed within timescales.	Green	---	---		---	---
	Maintain the number of MC MC young people achieving a positive destination at 2007-2008 levels (88%) by 2011	Figures not yet available. Leaver destination projections and analysis of gaps in service provision updated. Youth Jobs Hub in place with over 200 referrals.	Report Later	86.0%	87.0%		Not avail	Not avail


Support local economy by providing the right conditions for growth, improving skills and employability**Promote employability and access to jobs**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Develop and progress as appropriate new employability services focussed on priority client groups resourced by EU and FSF	Procure, issue contracts and continue delivery of a range of innovative employability services by March 2010	Delivery of employability services ongoing. Implementation of Future Jobs Fund underway and will continue to 2011. Information, Advice, Guidance (IAG) Sectoral Academy (East Kilbride Works) launched.	Green	---	---		---	---
	2000+ workless individuals engaged in programmes	Target to engage over 2000 individuals on employability programmes was exceeded as more than double that number, 4,731 individuals, were engaged on a variety of programmes.	Green	2,261	3,117		2,000	4,731
	60% of workless individuals engaged in programmes into employment or training / education (positive outcomes)	The number of individuals engaged on employability programmes more than doubled the target and at a time when the demand for job access services and support has significantly increased job opportunities have decreased therefore although the number of individuals achieving a positive outcome has increased, from 1095 in 2008/09 to 1257 in 2009/10, when expressed as a proportion it has decreased.	Red	82.0%	35.1%		60.0%	26.6%
	Maintain the gap in working age employment rate between South Lanarkshire and the Scottish average at 78.6%	This is a longer term measure as part of the Single Outcome Agreement. Figures will be reported when available.	Report Later	78.6%	76.3%		Not avail	Not avail
	Increase number of people recovering from drug and alcohol problems entering training, education and employment by 10% (base 2007-08 437)	This is a longer term measure as part of the Single Outcome Agreement. Figures will be reported when available.	Report Later	437	Not avail		Not avail	Not avail
	Maintain the total workless client group below 36,000 to 2010-2011	This is a longer term measure as part of the Single Outcome Agreement. Figures will be reported when available.	Report Later	28,900	27,270		Not avail	Not avail
	Maintain workless client group to 8000 in worst datazones	This is a longer term measure as part of the Single Outcome Agreement. Figures will be reported when available.	Report Later	0	Not avail		Not avail	Not avail
	Maintain percentage of school leavers achieving positive destination at 88% by 2011/12	This is a longer term measure as part of the Single Outcome Agreement. Figures will be reported when available.	Report Later	88.0%	Not avail		Not avail	Not avail

Support local economy by providing the right conditions for growth, improving skills and employability**Tackle poverty**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Lead on the development of the Tackling Poverty Partnership Improvement Plan (PIP) of the SOA	Tackling poverty partnership improvement plan agreed and in place	Complete. Plan approved at Community Regeneration Partnership on 26 August 2009. Progress reviewed and monitored as part of SOA process.	Green	---	---		---	---
Develop a local framework and action plan in response to the national Tackling Poverty agenda	Local framework and action plan agreed	Detailed discussions with partners held and Partnership Improvement Plan (PIP) in place. Links to local plans made. Local action plans in place to take forward appropriate actions which support tackling poverty indicators in SOA. Linkages with Equally Well and Early Years in place.	Green	---	---		---	---
	Local action plans for all three local Changing Places partnerships agreed by December 2009	Complete. Action plans agreed for all three local Changing Places partnerships. Discussions to co-ordinate and implement actions ongoing.	Green	---	---		---	---
	Review implementation and monitoring arrangements for FSF programmes	FSF monitoring arrangements are in place and operating. As the FSF programme enters its final year ongoing monitoring continues. A review of the FSF programme is in progress to assess priorities for 2010-11 and beyond.	Green	---	---		---	---
	Monitor the impact of initiatives on closing the gap between areas identified as being in Scotland's worst 15% and the rest of South Lanarkshire in relation to employment, educational and learning achievement etc	Monitoring takes place on six-monthly basis. Half yearly monitoring report complete. Annual monitoring data due for collection late April 2010.	Green	---	---		---	---
	Reduce the gap between areas identified as being in Scotland's worst 15% and the rest of South Lanarkshire in relation to employment, education etc	The Scottish Index of Multiple Deprivation (SIMD) Report 2009 indicates that the number of datazones in the worst 15% in South Lanarkshire has reduced from 56 down to 52. Work underway to commission update of Residents Survey as part of monitoring arrangements.	Green	Not avail	Not avail	○	Not avail	52

Support local economy by providing the right conditions for growth, improving skills and employability**Implement the Rural Strategy and Action Plan through the South Lanarkshire Rural Partnership**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Support and manage the co-ordination of the Rural Task Force (RTF) Action Plan	Implement individual actions (RTF action plan) as per agreed timescales	In progress. Reported to the RTF in November 2009.	Green	---	---		---	---
	Quarterly monitoring (RTF action plan) by Rural Officers Coordination Group (ROCG) as per agreed timescales	Rural Officers Coordination Group meeting schedule for 2010 in place.	Green	---	---		---	---
	Bring forward an annual monitoring report to the RTF setting out progress on the RTF Action Plan	Completed. Report presented to Rural Task Force on 27 May 2009	Green	---	---		---	---
Implement the Leader and other rural funding programmes	Deliver funding schemes within Leader Action Plan including Rural capital grants scheme, developing communities fund, rural tourism development scheme, market towns initiative, rural community heritage fund	Funding approved for all five Leader schemes (2009-2011). All schemes progressing well and uptake very positive. 65% committed and 19% spent.	Green	---	---		---	---
Oversee the delivery of the Leader programme 2009-2011	Number of Leader+ projects completed	Delivery of the Leader programme 2009-11 on course. Number of Leader projects completed since 1 April 2009 is 26. (1 Main fund, 17 DLCF, 3 Tourism, 5 RCGS) There have been 79 approvals during 2009/10.	Green	---	---		---	---
Take a lead role in supporting the work of the South Lanarkshire Rural Partnership (SLRP) as part of an integrated approach to rural regeneration	Arrange quarterly partnership meetings and organise rural community conferences by Oct/Nov 2009 and Feb/Mar 2010	Regular SLRP meetings taking place. The South Lanarkshire Rural Partnership agreed at their September meeting that it would be appropriate to hold over the October/November conference. This was to ensure that there was a clear purpose and focus for the event aligned with the national agenda. The Scottish National Rural Network Regional event took place on 24 March 2010 at Lanark Auction market and the Council fully participated in the event.	Green	---	---		---	---
	Percentage of rural participants satisfied with SLRP conferences (South Lanarkshire Rural Partnership)	Satisfaction rate from event in March 2010 not yet available.	Report Later	0.0%	Not avail		Not avail	Not avail

Support local economy by providing the right conditions for growth, improving skills and employability**Implement the Rural Strategy and Action Plan through the South Lanarkshire Rural Partnership**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Review and implement the SLRP strategy and action plans	Review and implement the SLRP strategy action plans within agreed timescales	Year 1 action plans completed and year 2 action plans underway	Green	---	---		---	---
	Increase community involvement, community transport use, business productivity and visitor expenditure by 10% to 2013	Key indicators being drawn from LEADER programme approvals. Results will be reported 2010/11.	Report Later	Not avail	Not avail	○	Not avail	Not avail

Support and develop the South Lanarkshire community and voluntary sector

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Implement the formal working protocol (Compact) with the South Lanarkshire community and voluntary sector	Establish the Compact implementation Group based on the Compact Development Group	Complete. The Compact Implementation Group was established on 27 May 2009.	Green	---	---		---	---
	Ensure resources are in place for implementation phase	Complete. Enterprise Committee approved £35,000 contribution towards implementation of the Compact.	Green	---	---		---	---
	Formal launch the South Lanarkshire Compact	Complete. Timescales for the launch of the Compact were revised. Launch and formal consultation with the sector held on 21 October 2009.	Green	---	---		---	---
	Consult with the wider community and voluntary sector on key implementation issues	Complete. Formal consultation held with the wider sector as part of the launch of the Compact in October 2009.	Green	---	---		---	---
	Promote the Compact across all Resources and other public sector bodies by September 2009	A series of presentations will be given to Resource Management Teams. Postponed due to the savings exercise. Social Work Resources session held and remaining Resources re-scheduled to take place in May 2010.	Red	---	---		---	---

Support local economy by providing the right conditions for growth, improving skills and employability**Support and develop the South Lanarkshire community and voluntary sector**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Support and develop the South Lanarkshire community and voluntary sector	Monitor new three year agreements with key voluntary organisations and networks	Complete. Agreements in place and being monitored in terms of the specific grant agreements. Mid year monitoring completed.	Green	---	---		---	---
	Two year Grant Agreements (2009-11) negotiated with two organisations completed and in place by end June 2009	Terms of grant agreements with Cambuslang/Rutherglen Health Initiative (CHI) concluded. Further discussions are ongoing between Social Work Resources and Lightburn Elderly Action Project (LEAP) and until concluded Enterprise involvement is not required, anticipated by May 2010.	Green	---	---		---	---
	Agree a new delivery framework for voluntary sector support infrastructure by June 2009	Complete. Framework agreed. Detailed discussions progressing with key organisations affected by 'Interface'. £10k secured from Scottish Government for study and PZA Consulting appointed. Timescale revised from June to December 2009 due to extensive negotiations with voluntary sector. PZA completed study and three out of four organisations have agreed to form one new organisation. Association of Local Voluntary Organisations (ALVO) decision expected in January 2010.	Green	---	---		---	---
	Develop sustainability plans for the three healthy living initiatives by June 2009	Complete. Planning process completed. Funding strategies developed offering medium term financial security until 2010/11. Further meeting of joint strategy group to agree external funding applications. Individual funding application plans agreed with each organisation.	Green	---	---		---	---
	Implement revised Lanarkshire Social Economy Partnership (LSEP) strategy and action plan	Complete. Strategy and action plan agreed at partnership meeting in June 2009. Further meeting of Lanarkshire Social Economy Partnership (LSEP) to review action plan held September 2009. Two master class events held for key organisations. All targets in the action plan met.	Green	---	---		---	---
	Launch the new volunteering strategy for South Lanarkshire by June 2009	Consultations concluded. Difficulties with funding and management issues. Discussions ongoing with Resources over key issues. Strategy now scheduled for September 2010 Committee approval.	Red	---	---		---	---

Support local economy by providing the right conditions for growth, improving skills and employability**Support and develop the South Lanarkshire community and voluntary sector**

Action	Measures (<i>non statistical measures shaded grey</i>)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
	Publish the revised Code of Good Practice by June 2009	Complete. Timescales revised. Code published and rolled out to Resources Q3.	Green	---	---		---	---
	Number of organisations engaging volunteers	317 organisations registered	Unassigned	0	Not avail		Not avail	317
	Increased value of voluntary sector contracts	Figures not yet available however indications are that positive results	Report Later	0	Not avail		Not avail	Not avail
	Increase in value of key voluntary sector support organisations	Confirmed figures not yet available however indications are positive	Report Later	0	Not avail		Not avail	Not avail
	Increase and improve volunteering opportunities for individuals and organisations by 2011	Indications are that the number of organisations engaging volunteers and the number of volunteers, interest in volunteering has increased. External funding also increased. Confirmed outcomes will be reported later as part of the Scottish Household Survey results.	Report Later	---	---		---	---
	More voluntary organisations trading or contracting with the public sector by 2011	Early indications are that the number of organisations has remained at 44	Report Later	44	Not avail		Not avail	Not avail
	Increase the level of volunteering among residents to Scottish average 25% by 2011	Indications are that there has been an increase in volunteering. Figures are produced as part of Scottish Household Survey which is next due to report September 2011.	Report Later	0.0%	Not avail		Not avail	Not avail
	Increase the level of volunteering among residents in deprived datazones to 22% by 2011	Indications are that there has been a definite interest in volunteering within these areas. Figures are produced as part of Scottish Household Survey which is next due to report September 2011.	Report Later	0.0%	Not avail		Not avail	Not avail
Support and develop South Lanarkshire credit unions	Increase Credit Union membership by 3.5% (base 2005/06 7%)	Credit union membership increased by 5.6% in 2009/10	Green	0.0%	Not avail		3.5%	5.6%
	Increase value of credit union shares and loans	Figures due April 2010. Indications are that there is an increase in loans of 8.8% and share increase of 9.3%.	Report Later	0	Not avail		Not avail	Not avail
	Close the gap between SLC and Scotland on the percentage of residents with access to a bank account to 88.5% by 2010-11 (base 2005/06 88%)	Figures not yet available.	Report Later	0.0%	Not avail		Not avail	Not avail