

# Report

Report to:	<b>Social Work Resources Committee</b>
Date of Meeting:	<b>15 February 2023</b>
Report by:	<b>Director, Health and Social Care</b>

Subject:	<b>Care Inspectorate Updates for Registered Social Work Services</b>
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## 1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ update the Committee on gradings from recent Inspections undertaken by the Care Inspectorate for the Registered Services managed by Social Work Resources
- ◆ note any alterations to inspection frameworks

## 2. Recommendation(s)

2.1. The Committee is asked to approve the following recommendation(s):-

- (1) that the content of the report be noted.

## 3. Background

3.1. The Care Inspectorate have a duty to inspect Registered Care Services. South Lanarkshire have 41 Registered Services, which include: six care homes for older people; 13 Day Centre's for older people; six Adult Lifestyles Centre's; one Adult Community Support Service; six Care Homes for children and young people; three Child and Family Services (Fostering, Adoption and Supported Carers); four Care at Home Services and two Home First Services newly registered on 2 September 2022, in East Kilbride/Rutherglen and Clydesdale/Hamilton.

3.2. It has been agreed that a six-monthly update report for all Registered Services will be presented at relevant boards and forums, providing members with an overview of Care Inspectorate activity and movement of grades over the past six month period.

3.3. A revised Quality Inspection Framework for both adult and older people's services was published by the Care Inspectorate in April 2022 and centres around 6 key questions:

- ◆ how well do we support people's wellbeing?
- ◆ how good is our leadership?
- ◆ how good is our staff team?
- ◆ how good is our setting?
- ◆ how well is care and support planned?
- ◆ What is our overall capacity for improvement?

- 3.4. The Care Inspectorate's Quality Framework for children and young people in need of care and protection was also updated in 2022 to reflect the language and principles of the Promise, the principles of the United Nations Convention on the Rights of the Child and to expand quality indicator 10 – Capacity for Improvement. The Quality Framework is used for joint inspection of services for children and young people at risk of harm.
- 3.5. The Independent Review of Inspection, Scrutiny and Regulation (IRISR) started in October 2022 and will look at how social care services are regulated and inspected in Scotland. It will ensure scrutiny keeps up with an evolving landscape and changing skills required of the workforce. IRISR will consider how regulation and inspection of social care and related services can deliver improved outcomes for people within a regulatory framework that meets the needs of the planned National Care Service (NCS). An independent recommendations report will be published in June 2023.

#### 4. Recent Inspection Activity

- 4.1. Care Inspectorate grades are reported nationally on the Care Inspectorate website for public information. [Datastore \(careinspectorate.com\)](https://careinspectorate.com). Suspension of routine inspections during the COVID-19 pandemic is reflected in the timescales of the previous inspection dates of some services.
- 4.2. Gradings across all social work service areas remains generally positive, with 5% rated as excellent, 88% good or very good and 7% adequate. There are no service areas currently graded as weak. A detailed list of all Social Work registered care services can be found in Appendix 1.
- 4.3. One inspection has been completed since the report to Social Work Committee on 7 September 2022. This brings the total number of inspections completed in 2022 to 10.

Service	Latest Inspection	How well do we support people's wellbeing?	How well is our care planned?	How good is our setting?	How good is our staff team?	How good is our leadership?
<b>Care Homes – Older People</b>						
David Walker Gardens	11/11/2022	5	5	5	5	4

- 4.5. David Walker Gardens provides residential care to older people within the Rutherglen area and was inspected on 11 November 2022. The inspection team found there to be significant strengths in the care provided. An area of improvement, to develop an improved quality assurance system, was highlighted to enable managers to fully review the outcome of all completed audits, maintenance, training and consultation, and demonstrate that all issues raised had been dealt with appropriately.

#### 5. Summary

- 5.1. The appendix gives a breakdown of the grades across each area of service.

## **6. Employee Implications**

- 6.1. There are no employee implications associated with this report.

## **7. Financial Implications**

- 7.1. There are no financial implications associated with this report.

## **8. Climate Change, Sustainability and Environmental Implications**

- 8.1. There are no implications for climate change in terms of the information contained in this report.
- 8.2. There are no implications for sustainability in terms of the information contained in this report.
- 8.3. There are no implications for the environment in terms of the information contained in this report.

## **9. Other Implications**

- 9.1. The activity underpinning the gradings contributes to the mitigation of the following risk within the Social Work Resources Risk Register:

- ◆ failure to evidence sufficient progress against Care Inspectorate requirements

- 9.2. Maintaining high quality registered care and support services, tailored to individual service user needs, ensures that people are supported and protected to live in good health and wellbeing.

## **10. Equality Impact Assessment and Consultation Arrangements**

- 10.1. This report does not introduce a new policy, function, or strategy, or recommend a change to existing policy, function or strategy and therefore no impact assessment is required.
- 10.2. There is also no requirement to undertake any consultation in terms of the information contained in this report.

**Soumen Sengupta**

**Director, Health and Social Care**

30 December 2022

### **Link(s) to Council Values/Ambitions/Objectives**

- ◆ focused on people and their needs
- ◆ working with and respecting others
- ◆ accountable, effective, efficient and transparent
- ◆ health and wellbeing - people live the healthiest lives possible

### **Previous References**

- ◆ Social Work Resources Committee – 7 September 2022

### **List of Background Papers**

- ◆ None

**Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

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## APPENDIX 1

Service		Latest Inspection	How well do we support people's wellbeing?	How well is our care planned?	How good is our setting?	How good is our staff team?	How good is our leadership?
<b>Child and Family Services</b>							
1	South Lanarkshire Council - Adoption Service	12/02/2018	5	5		5	5
2	Supported Carers Service	22/01/2019	5	5		5	5
3	South Lanarkshire Council - Fostering Service	12/02/2018	5	5		5	4
<b>Children's Houses</b>							
4	Langlea Avenue	19/04/2022	5	5	5	5	5
5	Bardykes Road	29/07/2022	5	5	5	5	5
6	Rosslyn Avenue	13/05/2022	5	5	5	5	5
7	Hunters Crescent	29/04/2022	4	4	4	4	4
8	Station Road	19/05/2022	3	3	3	3	3
9	Hillhouse	30/06/2022	5	5	5	5	5
<b>Care Homes – Older People</b>							
10	Meldrum Gardens	01/11/2019	4	4	5	3	5
11	Canderavon House	26/04/2022	4	4	4	5	4
12	McKillop Gardens	01/07/2022	5	5	5	5	5
13	McClymont House	31/05/2022	5	5	6	5	5
14	David Walker Gardens	11/11/2022	5	5	5	5	4
15	Dewar House	05/12/2019	3	3	5	5	4
<b>Day Services – Adult and Older People</b>							
16	Lifestyle Lanark, Harry Smith Complex	12/08/2015	6	6	6	6	6
17	South Lanarkshire Lifestyles - Stonehouse	26/05/2017	5	5	5	4	5
18	South Lanarkshire Lifestyles - Fairhill	22/01/2019	5	5	5	5	5
19	Whitehill Day Centre	24/07/2018	5	5	5	5	5
20	Newberry Rooney	22/11/2016	5	5	5	5	4
21	South Lanarkshire Lifestyles - Carluke	19/05/2017	5	5	6	5	5
22	Meldrum House	05/06/2017	5	5	5	5	5
23	Saltire Neighbourhood Centre	22/05/2018	5	5	5	5	5

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24	Harry Heaney Centre	10/05/2019	5	5	5	5	5
25	McClymont Resource Centre	05/08/2019	5	5	5	5	5
26	Lesmahagow Neighbourhood Centre	07/02/2017	5	5	6	5	5
27	Canderavon Neighbourhood Centre	16/02/2016	4	4	5	5	5
28	Jimmy Swinburne Resource Centre	15/05/2018	5	5	5	4	5
29	St. Andrew's Day Centre	24/07/2019	5	4	5	5	5
30	South Lanarkshire Lifestyles East Kilbride	13/12/2016	5	5	5	5	5
31	South Lanarkshire Lifestyles Eastfield	15/11/2017	5	5	5	5	4
32	Nisbet Centre	18/06/2019	5	5	5	5	5
33	Parkhall House	03/08/2018	5	5	5	5	4
34	Jenny MacLachlan Centre	19/01/2017	6	6	5	5	5
<b>Care at Home Services</b>							
35	East Kilbride Home Care Service	24/01/2020	4	4		5	5
36	Hamilton Home Care Service	17/06/2021	3	3		3	3
37	Rutherglen Home Care Service	24/11/2020	4	3		4	4
38	Clydesdale Homecare	26/10/2018	5	5		4	5
39	Home First (East Kilbride and Rutherglen)	Registered - 2/9/22					
40	Home First (Clydesdale and Hamilton)	Registered - 2/9/22					
<b>Housing Support Services</b>							
41	Care and Support Service (South)	20/05/2019	4	4		5	4

### Grades guide:

1	Unsatisfactory
2	Weak
3	Adequate
4	Good
5	Very Good
6	Excellent