

Community and Enterprise Resources

improve

Resource Plan (Enterprise Services) Performance Report Quarter 2 (Jul-Sep) - 2013/14

How to use this performance report

This performance report is intended to be both informative and easy to use. The guide below is designed to help you get the most out of the report and to answer the most common questions you might have.

Council Plan objective

Resource Plan objective

Resource Plan action & associated measures.

Progress update against measure.

Measure Status – are we on course to achieve?
The “traffic light” codes are:

Green Achieved, or due to achieve with no issues

Amber There may be problems or minor slippage

Red Not on course, major slippage anticipated

Measures which are to be reported later or which are “for information only” are not colour coded

Develop a sustainable Council and communities

Provide services and infrastructure which help local communities to become more sustainable

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date	2009/10	2010/11	2011/12
	Council target achieved for waste tonnage per household (target is lower than 1.3 tonnes)	This figure is for quarter one (quarter two figure is not yet available, so will be reported in quarter three).	Green	1.3	0.3	1.3	1.2	1.2
	Council target achieved for municipal waste collected during 2012/13 that was recycled or composted (40% or above)	This figure is for quarter one (quarter two figure not yet available, so will be reported in quarter three).	Green	40.0%	44.1%	40.1%	38.2%	40.5%
Introduce new waste management services to reduce waste and increase recycling	Project for treatment facilities progressed by March 2013	A report is to be presented to the Executive Committee in December 2012 identifying options for a long term solution.	Amber	---	---	---	---	---
Manage flooding priorities and deliver prioritised flood protection schemes	Prioritised flood protection projects delivered by March 2013 in line with available capital / revenue funding	Larch Grove, Hamilton - brief issued to consultant for ground investigation to inform design of works. Site investigation - boreholes complete, further investigation of existing culvert underway to locate buried manhole. Detailed design to be prepared when site investigations complete. Bellfield Road, Coalburn - culvert lining works completed 30 August 2012	Green	---	---	---	---	---
	Preparation of prioritised 5 year programme of flood protection / management projects by March 2013	Currently analysing previous flood events, completed improvement works and known problem areas to allow a 5 year programme to be prepared.	Green	---	---	---	---	---
	Options for aligning the management of flooding priorities reviewed across Community and Enterprise Resources by December 2012	Meeting held between Community and Enterprise Resources staff to discuss integrating response to flooding procedures and other opportunities. Follow up meeting to be scheduled for November.	Green	---	---	---	---	---

Statistics for the current year. The **Target** shows what we want to achieve by the end of the year. The **To Date** column shows how much we have achieved so far.

Statistics for last 3 years, showing how we are doing over time.

Summary - number of measures green, amber and red under each Council Plan objective/theme

Council Objective / Theme	Green	Amber	Red	To be reported later / Contextual	Total
<i>Improve services for older people</i>					
<i>Protect vulnerable children, young people and adults</i>					
Improve road network and influence improvements in public transport	15	1	1	5	22
Support the local economy by providing the right conditions for growth, improving skills and employability	25			10	35
Tackle disadvantage and deprivation	7				7
Develop a sustainable Council and communities	10			1	11
<i>Raise educational achievement and attainment</i>					
<i>Improve the quality, access and availability of housing</i>					
Improve the quality of the physical environment	12	5		6	23
<i>Increase involvement in lifelong learning</i>					
<i>Get it right for every child</i>					
Improve community safety	6				6
<i>Improve and maintain health and increase physical activity</i>					
<i>Promote participation in cultural activities and provide quality facilities to support communities</i>					
Strengthen partnership working, community leadership and engagement				2	2
<i>Provide vision and strategic direction</i>					
Promote performance management and improvement	7			1	8
<i>Embed governance and accountability</i>					
Achieve efficient and effective use of resources	1				1
Total	83	6	1	25	115

Improve road network and influence improvements in public transport

Implement the Roads Investment Programme for road and footway improvements

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
Continue to implement the Roads Investment Programme for road and footway improvements	5% of the road network resurfaced by March 2014	Excellent early progress was achieved in Q1 through the delivery of surface dressing schemes. This progress has continued into Q2 and we have now already achieved our annual target. The remaining schemes will be programmed between now and the end of the year, however depending on the severity of winter some schemes may have to be reprioritised.	Green	5.00%	5.34%	9.63%	9.02%	7.30%
	185 carriageway schemes completed during 2013/14	31 schemes have been completed in Q2 (July-September 2013).	Green	185	129	220	242	183
	25 footway schemes completed during 2013/14	8 footway schemes have been completed in Q2 (July-September 2013).	Green	25	13	49	50	39
	Percentage of A class roads that should be considered for maintenance treatment	This figure will be provided to us by the survey contractor later in the year and will be reported in Q4.	Report Later	Not avail	Not avail	0.00%	0.00%	0.00%
	Percentage of B class roads that should be considered for maintenance treatment	This figure will be provided to us by the survey contractor later in the year and will be reported in Q4.	Report Later	Not avail	Not avail	0.00%	0.00%	0.00%
	Percentage of C class roads that should be considered for maintenance treatment	This figure will be provided to us by the survey contractor later in the year and will be reported in Q4.	Report Later	Not avail	Not avail	0.00%	0.00%	0.00%
	Maintain or reduce the percentage of the A, B and C class road network that should be considered for maintenance treatment	This figure will be provided to us by the survey contractor later in the year and will be reported in Q4.	Report Later	36.8%	Not avail	38.0%	37.5%	36.8%

Improve road network and influence improvements in public transport

Implement the Roads Investment Programme for road and footway improvements

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
	Cost of maintenance per kilometre of roads	Cost of maintenance per kilometre will be reported in Q4.	Report Later	Not avail	Not avail	Not avail	Not avail	12,635
Continue to undertake safety checks on road related structures and implement a prioritised maintenance programme	Bridge assessments on five railway bridges completed by March 2014	<p>Bridge assessments to be completed this year are as follows:</p> <p>Thankerton Station Bridge, Auchincampbell Road Rail Bridge, Hamilton, Westcoates Road Rail Bridge and Douglas Drive Road Bridge, Cambuslang, Farmloan Road Rail Bridge, Rutherglen.</p> <p>Contract for Intrusive Testing at the structures scheduled for assessment has been awarded to Amey OW Limited under Category 1 of the Professional Services Contract. Information obtained from the testing, which is to be completed by end of October 2013, will enable the five assessments to be completed.</p>	Green	---	---	---	---	---
Continue to work with Scottish local authority partners to develop an asset management plan and valuation of assets	Medium and long term lifecycle Road Asset Management Plans and budgets developed by March 2014	Lifecycle plans are in the process of being updated for all the major asset groups. These will be published in Q4.	Green	---	---	---	---	---
	Revision of Road Asset Management Plan completed by March 2014	In line with the SCOTS Asset Management project, the next set of workshops takes place during October 2013. Roads Asset Management Plan will be updated and published in Q4.	Green	---	---	---	---	---
Deliver a winter maintenance service and continue development of IT systems	2012/13 winter processes and outcomes reviewed by August 2013	Winter review has taken place and new winter policy and procedure document produced and issued.	Green	---	---	---	---	---
	Winter policy procedures and documents, including gritting routes, updated as necessary, by September 2013	Winter review has taken place and new winter policy and procedure document produced and issued.	Green	---	---	---	---	---

Improve road network and influence improvements in public transport

Implement the Roads Investment Programme for road and footway improvements

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
Continue development of IT Systems to support Roads and Transportation Service functions	Upgrade of the EXOR road network to include new and missing roads completed by March 2014	The first part of this project relating to road maintenance has been completed. Good progress has been made on updating the network. Further work is progressing over the next few months to ensure the recently adopted roads are included.	Green	---	---	---	---	---
	Software upgrades as necessary to the EXOR system completed by March 2014	The next upgrade version 4.7 is due for release by the supplier in November 2013. This upgrade was scheduled to be implemented by SLC in February 2014, however, due to the scale of the upgrade and the other commitments of the software supplier, we will not be implementing the move to version 4.7 this financial year. Concerns with regard to the timing of such a substantial system upgrade so close to the end of the financial year also mitigate towards deferral.	Red	---	---	---	---	---
	Bulk materials payment process revised and implemented by March 2014	Discussions are ongoing with the costing system supplier to determine the best solution for this process.	Green	---	---	---	---	---
	Upgrade of Roads Costing System by November 2013	Current User Acceptance Testing has stalled awaiting technical solutions from the costing system supplier to issues highlighted by this testing.	Amber	---	---	---	---	---
	Vehicles telematics system reporting suite developed by December 2013	Early indications suggest that gritting reports will be available from the enabled gritting fleet. This will be reviewed during the first winter actions. There are still some difficulties with some of the reporting functions at a fleet level.	Green	---	---	---	---	---

Improve road network and influence improvements in public transport

Provide road infrastructure improvements to support new developments

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
Work with developers and public sector partners to deliver road infrastructure improvements to support new development	Prioritised road infrastructure delivered by March 2014 in line with available external and internal capital funding, for example further progress at Downiebrae Road, Rutherglen and Hamilton International Technology Park (HITP)	Downiebrae Road Section A is substantially complete and work on Section B has begun. It is anticipated that the works will be completed in December 2013. HITP Programming has significantly changed for works on the A725 slip road and Douglas Street / A725 off slip traffic signals. These works are unlikely to commence during 2013/14 due to other roads commitments.	Green	---	---	---	---	---
Work with public and private sector partners to deliver new or enhanced public transport infrastructure	Prioritised improvements to bus infrastructure delivered by March 2014 in line with available external funding	Working in conjunction with the Strathclyde Partnership for Transport (SPT) we are replacing approximately 120 bus shelters and undertaking associated footway works. Works have begun on site and it is anticipated that works will be completed by December 2013.	Green	---	---	---	---	---
	Quality Bus Partnership for Hamilton Town Centre further developed in partnership with Strathclyde Partnership for Transport	Discussions are ongoing with the bus operators and SPT. Some difficulties are being experienced with arranging meetings with partners. A further partnership meeting has now been arranged for October 2013 and it is anticipated that the following works will be taken forward on agreement. The works currently being discussed are bus timetable information in the form of a display unit, several new bus shelters, pedestrian way finding signs and improvements to the capacity of the Blackwell Lane / Townhead Street junction.	Green	---	---	---	---	---
Deliver improvements to bus / rail interchange	Development of proposed improvements at Lanark Station / Biggar with Strathclyde Partnership for Transport	Feasibility works progressing in respect to proposed improvements to Lanark/Biggar Stations, although external funding applications have been unsuccessful to date.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Support the Clyde Gateway Regeneration Initiative

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
Support the Urban Regeneration Company (URC)	Remediation plan implemented in accordance with URC operating plan	Implementation underway in accordance with the Urban Regeneration Company (URC) operating plan. Remediation contract awarded, with early decontamination work now underway following site start in July 2013.	Green	---	---	---	---	---

Support local businesses through development and delivery of business support programmes

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
Develop South Lanarkshire Regeneration Strategy in conjunction with Community Planning Partnership and other partners	South Lanarkshire Economic Strategy developed and reported to Executive Committee for adoption by the Council, with implementation of actions commenced by March 2014	Draft South Lanarkshire Economic Strategy has been completed and will be widely consulted on from October 2013.	Green	---	---	---	---	---
	Economic Development Performance Improvement Plan (PIP) implemented by March 2014	Sustainable Economic Development Performance Improvement Plan completed and monitoring process being uploaded to Improve system.	Green	---	---	---	---	---
Continue to respond to the economic downturn in response to the recession in conjunction with Community Planning Partnership and other partners	Over 1500 businesses assisted per annum with grants, loans or property advice	To date, 467 businesses have been assisted with grants, loans or property advice. On target to meet annual target by end of Q4.	Green	1,500	467	1,025	1,935	1,542
	Value of sales generated by businesses assisted by Economic Development between £10m-£20m	To date, £9.02m has been generated by businesses assisted by Economic Development. On course to meet annual target for value of sales generated by businesses which were assisted by Economic Development.	Green	£10.00m	£9.02m	£15.20m	£21.15m	£17.61m
Scrutinise new Business Gateway contract and performance targets	Between 500 - 1,000 jobs created or sustained per annum as a direct result of local authority intervention	On course to meet the annual target.	Green	1,000	821	595	1,315	1,192

Support the local economy by providing the right conditions for growth, improving skills and employability

Support local businesses through development and delivery of business support programmes

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
	Business birth rate increased per 1000 population by March 2014	This is an annual indicator which will be reported on in Q4.	Report Later	3.70	Not avail	3.17	3.53	3.53
Complete economic review of wider East Kilbride economic environment	Review concluded by end April 2013	Economic review concluded and presented to Task Force. Action Plan developed, being reported to CMT and subsequently actioned.	Green	---	---	---	---	---
	Review conclusions reported to Task Force and priorities identified and action plan prepared by July 2013	Review conclusions presented to Task Force and action plan prepared and to be presented to CMT.	Green	---	---	---	---	---

Deliver support to unemployed, particularly young people, to improve skills, employability and access to jobs

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
Job brokerage initiative delivered to provide critical support for unemployed people living in South Lanarkshire	Teckal arrangement with Routes to Work South reviewed and monitored to deliver key elements and outcomes for employability services, as specified by the Council, by March 2014	Support is provided on an ongoing basis throughout the year and outcomes will be reported at year end.	Green	---	---	---	---	---
Deliver an updated 'Opportunities for All' action plan for MCMC young people	Refreshed Youth Employment Action Plan (YEAP) delivered within agreed timescales to improve services offered to MCMC young people	Youth Employment Action Plan revisions completed within the timescales and Action Plan now being delivered.	Green	---	---	---	---	---
	16+ Learning Choices programme continued to be delivered in all secondary schools	On target. 'Opportunities for All' Action Plan continues to be delivered in line with Scottish Government requirements.	Green	---	---	---	---	---
	Number of MCMC (those not in employment education or training) young people achieving a positive destination maintained at 2011/2012 levels (89.8%) by end 2013/2014	Figures are produced nationally and will be reported when available.	Report Later	89.8%	Not avail	87.4%	89.8%	Not avail

Support the local economy by providing the right conditions for growth, improving skills and employability

Deliver support to unemployed, particularly young people, to improve skills, employability and access to jobs

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date	2010/11	2011/12	2012/13
	MCMC initiatives and projects developed and delivered, based on available Scottish Government and partnership resources, to support the most vulnerable young people leaving school and beyond as per agreed partnership plan	MCMC initiatives agreed by Partnership. The MCMC target group can access a wide range of available provision funded by Government and partnership resources and this is provided on an ongoing basis throughout the year.	Green	---	---	---	---	---
Develop and progress as appropriate new employability services focused on priority client groups resourced by EU and Council resources	A range of innovative employability services including European P5 Strategic Skills pipeline to be procured, contracts issued and delivered by end 2013/2014	On track with continued programmes as part of SLWorks4U, following a successful procurement and allocation of resources.	Green	---	---	---	---	---
	Over 3000 people supported each year through employability programmes	This is data for Q1. Data for Q2 is not available until the beginning of October 2013 and will be included in Q3 report.	Green	3,000	2,092	5,169	3,750	4,260
	A minimum of 1,500 of the people supported via employability programmes go on to access employment or training / education	This is data for Q1. Data for Q2 is not available until the beginning of October 2013 and will be included in Q3 report.	Green	1,500	955	1,818	2,144	2,506
	Gap in the working age employment rate reduced or maintained at 0.6% above the Scottish average by March 2014 (base ONS/APS 2010/11 SL 71.6%, Scottish average 71.0%)	Figures are produced nationally and will be reported when available.	Report Later	0.6%	Not avail	Not avail	0.6%	1.3%
	Workless client group maintained below 148 per 1,000 to 2013-14	Figures are produced nationally and will be reported when available.	Report Later	148	Not avail	Not avail	Not avail	Not avail
	Workless client group reducing in line with the overall figures or maintained at 312 per 1,000 by March 2014 in worst datazones	Figures are produced nationally and will be reported when available.	Report Later	312	Not avail	Not avail	Not avail	Not avail

Support the local economy by providing the right conditions for growth, improving skills and employability

Develop the area's tourism potential

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date	2010/11	2011/12	2012/13
Continue to implement the Tourism Action Plan and work with the sector to develop the profile of the area as a visitor destination pending adoption of revised national tourism strategy and action plan	Revised Tourism Action Plan implemented within agreed timescales	Plan mid term review now complete and adopted by the Area Tourism partnership; partners progressing implementation of action plan.	Green	---	---	---	---	---
	Number of tourists visiting the area increased to achieve new national targets in revised Tourism Action Plan	Awaiting new tourism statistics from the new DREAM model which has been procured by VisitScotland. We have contracted with the providers to provide information at a local level.	Report Later	1.38m	Not avail	3.13m	3.02m	3.02m
	Number of employees in the tourism sector increased to achieve new national targets in revised Tourism Action Plan	Awaiting new tourism statistics from the new DREAM model which has been procured by VisitScotland. We have contracted with the providers to provide information at a local level.	Report Later	3,267	Not avail	6,564	6,017	5,898
	Tourism revenue increased to achieve national targets in revised Tourism Action Plan	Awaiting new tourism statistics from the new DREAM model which has been procured by VisitScotland. We have contracted with the providers to provide information at a local level.	Report Later	£171.86m	Not avail	£326.83m	£320.02m	£316.49m

Update and implement the South Lanarkshire Rural Strategy and action plan

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date	2010/11	2011/12	2012/13
Refresh South Lanarkshire Rural Partnership (SLRP) Strategy Action Plans taking cognisance of the aims and objectives of the new Scottish Rural Development Programme	Rural Strategy action plans implemented in line with agreed timescales	Implementation of Rural Strategy action plans being implemented and evaluation to be undertaken.	Green	---	---	---	---	---
	Year 2 of the Clyde and Avon Valley Landscape Partnership (CAVLP) project delivered by March 2014	Year two programme for Clyde and Avon Valley Landscape Partnership (CAVLP) discussed and agreed with Heritage Lottery Fund and now being delivered. Consideration now being given to a mid term review.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Update and implement the South Lanarkshire Rural Strategy and action plan

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date	2010/11	2011/12	2012/13
Oversee the delivery of the final year of the Leader programme	Funding schemes within Leader Action Plan delivered by December 2013, including, Rural Capital Grants Scheme, Developing Communities Fund, Rural Tourism Development scheme, Market Towns Initiative, Rural Community Heritage Fund	Funding allocation to be finalised at LEADER Management meeting at the end of October 2013, with implementation to follow.	Green	---	---	---	---	---

Support and develop the South Lanarkshire community and voluntary sector

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date	2010/11	2011/12	2012/13
Implement and support Voluntary Action South Lanarkshire (VASLAN) as the single voluntary sector interface for South Lanarkshire	Grant Agreement with VASLAN completed by July 2013	VASLAN grant agreement signed by all parties.	Green	---	---	---	---	---
Increase and improve volunteering opportunities for individuals and organisations	Number of organisations engaging volunteers maintained	Number of organisations engaging volunteers will be reported in Q4.	Report Later	347	Not avail	328	347	347
Implement the revised Lanarkshire Social Economy Partnership strategy and action plan	'Beyond Gateway' support process implemented for five social economy organisations by December 2013	New ERDF contract to deliver Beyond Gateway commenced from 1st July 2013, with targets as previous programme. Initial meeting was held in mid July 2013 to monitor delivery of Beyond Gateway.	Green	---	---	---	---	---
Promote partnership working for financial inclusion and the development of South Lanarkshire Credit Unions	Develop and support the financial inclusion network linked to preparation for welfare reform	Membership growing and four short life working groups established focussing on fuel poverty; financial capability; money advice and food banks. Digital inclusion mapping exercise undertaken.	Green	---	---	---	---	---
	Credit Union membership increased by 3.5%	Annual performance will be reported in Q4.	Report Later	3.5%	Not avail	5.6%	16.0%	4.6%

Support the local economy by providing the right conditions for growth, improving skills and employability

Establish opportunities for sustainable economic growth through the preparation, adoption and implementation of Development Plans

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
Ensure that planning applications are assessed within a development plan framework	Proposed South Lanarkshire Local Development Plan (SLLDP) published by June 2013	Proposed South Lanarkshire Local Development Plan has been published, now working towards submitting representations to Scottish ministers for examination.	Green	---	---	---	---	---
	Supplementary Guidance to support the Local Development Plan published by February 2014	Two of the nine supplementary guides now completed and already through consultation process, three drafted for Planning Committee in October/November 2013. Remaining four will be submitted to Planning Committee by February 2014 to coincide with decisions on the South Lanarkshire Local Plan.	Green	---	---	---	---	---
Contribute to the monitoring of the Glasgow and Clyde Valley Strategic Development Plan	Annual topic survey and monitoring undertaken by September 2013	Surveys undertaken and submitted to the Strategic Development Planning Authority, Homes for Scotland and the Scottish Government, as appropriate.	Green	---	---	---	---	---

Tackle disadvantage and deprivation

Oversee and monitor the implementation of the Tackling Poverty Programme

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
Lead partnership approaches to tackling the causes and effects of poverty and inequality, including management of the Tackling Poverty Programme and associated budget as part of the Single Outcome Agreement	An appropriate set of measurable 'Reducing the Gap' indicators and targets to be agreed as part of SOA development with partners by December 2013	Work continuing on development of 'Reducing the Gap' indicators.	Green	---	---	---	---	---
	New Tackling Poverty Improvement Plan (PIP) for South Lanarkshire implemented and progress reported to the Community Regeneration Partnership and Community Planning Board as required	Tackling Poverty Improvement Plan has been agreed by Community Planning Board and is being implemented. Progress will be reported to Community Regeneration Partnership and Community Planning Board as required.	Green	---	---	---	---	---
	Tackling Poverty Programme targets agreed and monitoring process developed by June 2013	Targets agreed and monitoring process established.	Green	---	---	---	---	---
	Impacts of second year of new programme reported by June 2013	Impact report completed and agreed by Regeneration Partnership.	Green	---	---	---	---	---

Tackle disadvantage and deprivation

Oversee and monitor the implementation of the Tackling Poverty Programme

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
	Second Tackling Poverty event hosted by end of May 2013	Successful conference held on 10th May 2013.	Green	---	---	---	---	---
	Promote the use of the Scottish Index of Multiple Deprivation (SIMD) (2012) as a tool to assist with targeting of resources and activity	SIMD being used by Resources to look at prioritising resources.	Green	---	---	---	---	---
	Asset based approach to community engagement promoted across the Community Planning Partnership with targeted neighbourhood focussed work	Particular activity focussed in Burnhill regarding asset transfer and management.	Green	---	---	---	---	---

Develop a sustainable Council and communities

Provide services and infrastructure which help local communities to become more sustainable

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
Manage flooding priorities and deliver prioritised flood protection schemes	Prioritised flood protection projects delivered by March 2014 in line with available capital / revenue funding	Works commenced at Fairhill Avenue, Hamilton in early April 2013 and were completed on 12th July 2013. This included embankment stabilisation, watercourse clearance and installation of an overflow. Works were completed by 30th August 2013 at Viking Terrace, East Kilbride and included surface water drainage to protect properties from flooding.	Green	---	---	---	---	---
	Continue review of the management of flooding priorities across Community and Enterprise Resources by December 2013	Officers meet and exchange data on common sites of interest. Response to Flooding document to be updated when data has been validated. Proposals have been made to improve access to watercourse sites during 2014/2015.	Green	---	---	---	---	---

Develop a sustainable Council and communities

Provide services and infrastructure which help local communities to become more sustainable

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
Comply with the requirements of the Flood Risk Management (Scotland) Act 2009	Participated in Local Flood Risk Management (LFRM) Districts, namely Clyde and Loch Lomond led by Glasgow City Council and Tweed led by Scottish Borders Council	The next meeting of the Clyde and Loch Lomond Joint Committee LFRMPD has been postponed from September 2013 to early 2014. No date available at this time. The Tweed Memorandum of Understanding for the Tweed LFRMP is being submitted to the Executive Committee on 6th November 2013 for approval.	Green	---	---	---	---	---
	Watercourse Clearance and Repair undertaken in line with timescales detailed in Scottish Government guidance	The Scottish Government document is subject to further review and has not been issued. South Lanarkshire Council continues to utilise the Response to Flooding document as the basis of upholding SLC duties under the Flood Risk Management Act.	Green	---	---	---	---	---
Promote the delivery of sustainable development through the statutory planning system	Use of residential development guide (which incorporates advice contained in Designing Streets: A Policy Statement for Scotland) reviewed by March 2014	The Residential Design Guide is part of the revised Supplementary guidance which has been prepared for 'Development Management Place Making and Design'. This will be submitted to Scottish Ministers as part of the local development plan process in October/November 2013.	Green	---	---	---	---	---
Corporate Strategic Environmental Assessment Working Group to process, screen, scope and undertake Strategic Environmental Assessments (SEAs)	SEAs undertaken on all key plans and strategies in line with legislation	All plans and strategies have undergone SEA at the appropriate level.	Green	---	---	---	---	---
	Content of SEAs are monitored to ensure that sustainable development and climate change have been addressed	Monitoring of plans and strategies which have undergone SEA are required of the appropriate officer responsible for the plans, policies and strategies. Officers are required to submit monitoring plans as part of the Post Adoption stage of each SEA.	Green	---	---	---	---	---

Develop a sustainable Council and communities

Provide services and infrastructure which help local communities to become more sustainable

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
Review and update committee report guidance for the consideration of sustainable development and SEA implications of Council decisions	Guidance produced by September 2013	Guidance on consideration of sustainable development and the SEA implications of council decisions was incorporated in Corporate Guidance on 6 September 2013.	Green	---	---	---	---	---
Monitor number of Sustainable Urban Drainage System (SUDS) schemes in new developments	Sustainable Urban Drainage System (SUDS) schemes incorporated into all applicable developments	Sustainable Urban Drainage System schemes have been incorporated into all relevant developments.	Contextual	Not avail	49	133	121	63
Monitor the local environmental conditions through the preparation of the bi-annual update of the State of the Environment (SoE) report	Updated bi-annual SoE report produced by September 2013	Final SoE Report produced and agreed by Corporate SEA Working Group. To be circulated across the Council and to partners. Report will be submitted to relevant Committee for noting later in the year.	Green	---	---	---	---	---
Ensure SEA of all appropriate policies, plans, programmes and strategies is undertaken and incorporates sustainability and climate change considerations	Annual report on the number and outcomes of SEAs carried out within the Council prepared by March 2014	The annual report on the number and outcomes of SEAs carried out within the Council is currently being prepared.	Green	---	---	---	---	---

Improve the quality of the physical environment

Sustain the quality of our towns and villages through maintenance and promotional activities

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2010/11	2011/12	2012/13
Continue to work with the private sector to maximise investment in our towns to support and enhance their role	Town centre activities and initiatives promoted and implemented in accordance with the capital programme, Hamilton Ahead Financial Plan and respective project plans for individual town groups by March 2014	Town centre enhancement strategy and action plan complete, to report to CMT October 2013.	Green	---	---	---	---	---
	Work with private sector owners, developers and other stakeholders in our town centres on development proposals continued	Ongoing work with partners proceeding on programme.	Green	---	---	---	---	---
Maintain public realm improvements in town centres	Town centre public realm maintained in accordance with maintenance charter	Routine maintenance will be undertaken as required.	Green	---	---	---	---	---

Unlock the development potential of vacant, derelict and contaminated sites and remove and control health risks

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2010/11	2011/12	2012/13
Agree and implement vacant and derelict / contaminated land programme	Vacant, Derelict / Contaminated Land Programme finalised and approved by July 2013	Vacant and derelict/contaminated land programme approved by Enterprise Services Committee and Scottish Government and being progressed.	Green	---	---	---	---	---
	Agreed programmes, including the Vacant, Derelict Land Fund (VDLF), delivered by March 2014 through Corporate Working Group (2 year programme)	Vacant, Derelict Land Fund programme underway.	Green	---	---	---	---	---

Improve the quality of the physical environment

Assess and determine development proposals in line with Planning and Building Standards legislation and the Council's Local Development Plans

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
Manage processing of planning applications to ensure needs of applicants and the community are met	Number of major planning applications processed	A limited number of major applications have been determined.	Contextual	Not avail	11	Not avail	Not avail	Not avail
	70% of major applications determined within four months	33.3% of all major applications were determined within 4 months. This represents one application out of three. The 'to date' figure reported here is therefore based on only a very small number of applications. Those applications which were not determined on time were more complex minerals applications.	Amber	70.0%	36.3%	Not avail	Not avail	Not avail
	80% of local applications dealt with within two months	This is a new indicator for 2013/14, reflecting performance in timescales for dealing with local applications. Performance for this quarter is down on the previous quarter's figure of 73.7%. This is partly due to the increase in the time taken to deal with householder planning applications.	Amber	80.0%	70.2%	Not avail	Not avail	Not avail
	80% of delegated planning applications determined within 2 months	Increase in the time taken to deal with householder planning applications in this quarter has had a resultant effect on the percentage of delegated planning applications determined within 2 months.	Green	80.0%	75.0%	71.3%	72.0%	73.2%
Ensure construction and demolition of buildings meets national building standards and where appropriate the highest standard of energy efficiency possible	First report of comments produced within 15 working days on 80% or more of the valid Building Warrant applications received	On track to meet annual target.	Green	80.0%	99.0%	93.0%	98.0%	99.0%
	100% of applications receiving a first report within 20 days	96% of applications received a first report within 20 days. Some of the larger applications have taken more than 20 days. Nevertheless, no underlying service delivery issues are evident.	Green	100.0%	96.0%	Not avail	Not avail	Not avail
	Time taken to grant a building warrant minimised, whilst maintaining high standards of verification	Performance is marginally below the target. However no service delivery issues are noted.	Green	95.0%	93.0%	91.0%	93.0%	94.0%

Improve the quality of the physical environment

Assess and determine development proposals in line with Planning and Building Standards legislation and the Council's Local Development Plans

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
	Increased number of Construction Compliance and Notification Plans fulfilled	Quarterly reporting to Building Standards Division ongoing. Figures will be reported at year end. Data collection to establish the baseline is ongoing.	Report Later	Not avail	Not avail	Not avail	Not avail	Not avail
Adapt and establish processes, procedures and actions in line with revisions to Planning legislation	Revisions to the Act or associated Statutory Instruments implemented, in line with programme set by regulations when published	No action required until the Scottish Government publish revisions to the Act or associated Statutory Instruments.	Report Later	---	---	---	---	---
	Existing guidance reviewed and re-assessed in order to ensure they accord with revisions in line with programme set by regulations	No action required until the Scottish Government publish revisions to the Act or associated Statutory Instruments.	Report Later	---	---	---	---	---
Implement requirements of revised Town and Country Planning (General Permitted Development) (Scotland) Order	Documentation and advice reviewed and re-assessed on all permitted development categories to ensure compliance with new legislation within required timescales as published by Scottish Government	Guidance on changes to householder permitted development rights has been added to the website. No further action is required until the Scottish Government publish additional revisions to the planning legislation.	Green	---	---	---	---	---
Continue to implement and develop: Computerised Planning and Building Standards application system, Online casework information application, Electronic Document and Records management System	Functionality of M3/EDRM systems developed to reflect evolving operational/business/legislative needs of the Service, with specific reference to Planning and Building Standards Performance Frameworks	While the BS portal for enforcements has been delivered, the 1-app solution is still in the test phase, investigation of problems is being progressed by Northgate.	Amber	---	---	---	---	---
	Business process and procedures reviewed and adapted during 2013/14 in line with ongoing review and development of M3 and EDRM systems	Guidance issued with regards to introduction of M3 enforcement portal. No other developments have taken place during this quarter, however a number remain in test.	Green	---	---	---	---	---

Improve the quality of the physical environment

Assess and determine development proposals in line with Planning and Building Standards legislation and the Council's Local Development Plans

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
(EDRMS), Online applications and appeals for Planning and Building Standards, Mapping systems as appropriate to needs of Service	Business processes reviewed and adapted in accordance with ongoing development of national online applications and appeal system	Testing remains ongoing, when this is complete any relevant processes will be updated accordingly.	Amber	---	---	---	---	---
	Potential for online Building Standards applications explored	The potential for online Building Standards applications will be explored in more detail later in the year. In the interim, our back office system information has been provided to the Scottish Government to allow initial scoping to be progressed.	Report Later	---	---	---	---	---
	Role of mapping systems to support service delivery enhanced, including exploring feasibility of mapping alternatives (e.g. M3 Spatial Extents)	A number of cross service working groups covering mapping issue continue to discuss future options.	Green	---	---	---	---	---
	Feasibility of implementing a mobile working solution explored, to support planning and building standards application processing	While feasibility will be further explored and reported later in the year, initial liaison with other verifiers has been undertaken.	Report Later	---	---	---	---	---
Production of conservation area character appraisals	Character appraisals produced and completed for Cambuslang conservation areas by December 2013	Given staff changes, this work has not yet been completed. Programme of work within Service Plan to be reviewed to take account of current resources.	Amber	---	---	---	---	---

Improve community safety

Reduce the number of road casualties through road safety and other infrastructure improvements and initiatives

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2010/11	2011/12	2012/13
Deliver prioritised road safety improvements at identified accident locations / routes	Road safety projects / schemes delivered in line with the agreed 2013/14 capital programme	Route Action Plan works are complete on the A72 between Garrion and Crossford, B7086 near Auchinheath and Almada Street at Muir Street, Hamilton. Works are ongoing on the B7016 between Biggar and Carnwath; B7016 between Carnwath and Forth (Phase 1). Works are currently being programmed for the B761 West Mains Road East Kilbride and A749 Main Street at Clydeford Road, Cambuslang. In addition there are road infrastructure improvements such as road markings and signs, engineering measures at schools and speed limit initiatives such as speed limit alterations, proposed at various locations.	Green	---	---	---	---	---

Improve community safety

Reduce the number of road casualties through road safety and other infrastructure improvements and initiatives

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2010/11	2011/12	2012/13
		Contributed to the national casualty reduction targets, from a base of the average for 2004 to 2008, of a 40% reduction in fatal casualties and a 55% reduction in serious casualties amongst all age groups by 2020. For children the national target is a 50% reduction in fatalities and 65% reduction in serious casualties	Green	Not avail	Not avail	94	89	80
Deliver prioritised traffic signal and pedestrian crossing maintenance improvements and new installations	Traffic signal and pedestrian crossing maintenance improvements projects / schemes delivered in line with the agreed 2013/14 capital / revenue programme	<p>Lanark to Biggar Phase 3 works are complete. Designs are currently ongoing for East Kilbride to Hamilton Phase 2 and Hamilton to Cambuslang Phase 3.</p> <p>The design of Stonehouse NCN 74 is complete and an instruction has been issued. Works to update cycle information on the Council's website is ongoing and a short video is also being developed to promote cycling in South Lanarkshire.</p> <p>We are currently awaiting the outcome of a Sustrans bid to Scottish Government for additional funding for NCN 74 from Stonehouse to Lesmahagow.</p>	Green	---	---	---	---	---
Complete traffic signal repairs within 48 hours	95% of traffic signal repairs completed within 48 hours	Within Q2 (July-September 2013), 98.02% of traffic signal faults were repaired within 48 hrs. The overall total to date at the end of September 2013 is that 97.25% of faults were repaired within 48hrs.	Green	95.00%	97.25%	97.50%	98.55%	97.39%
Continue programme of street lighting	500 lighting units improved / renewed by the end of March 2014	86 columns were renewed during Q2 (July-20/09/13).	Green	500	230	850	965	625

Improve community safety

Reduce the number of road casualties through road safety and other infrastructure improvements and initiatives

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date	2010/11	2011/12	2012/13
improvements	90% of street light failures repaired within 7 days	99.01% of street lighting failures were repaired within 7 days during Q2 (July-20/09/13).	Green	90.00%	99.44%	99.37%	99.57%	99.68%

Strengthen partnership working, community leadership and engagement

Strengthen partnership working, community leadership and engagement

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date	2010/11	2011/12	2012/13
Continue to issue Planning and Building Standards customer satisfaction surveys	Satisfaction levels for planning sustained or improved against baseline (73%)	This is an annual indicator and will be reported at the year end.	Report Later	73.0%	Not avail	63.0%	85.0%	Not avail
	Satisfaction levels for building standards sustained or improved against baseline (87%)	This is an annual indicator and will be reported at the year end.	Report Later	87.0%	Not avail	82.0%	89.0%	Not avail

Promote performance management and improvement

Promote performance management and improvement

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date	2010/11	2011/12	2012/13
Commence and progress preparatory work leading to formal submission of CSE application for Planning service	CSE application submitted by March 2014	Officer working group established to gather information. Likely to be complete Q3. Final submission of Customer Service Excellence application anticipated by end of Q4.	Green	---	---	---	---	---
Retain CSE accreditation for Building Standards Service for 2013/14	Actions to successfully retain CSE award undertaken in preparation for reassessment in November 2013	Ongoing, reassessment scheduled for 4th/5th November 2013, evidence collation for this is currently being finalised.	Green	---	---	---	---	---
Participate in National Highways and Transport Public Satisfaction Survey	Survey and analysis completed in line with Society of Chief Officers of Transportation in Scotland (SCOTS) timescales	Survey has been undertaken and we are awaiting the results.	Green	---	---	---	---	---

Promote performance management and improvement

Promote performance management and improvement

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
Review and update Local Transport Strategy	Local Transport Strategy published by Autumn 2013	Following comments received from the consultation, a final draft has been prepared and is being proofed with the Council's Graphics Section. The final document is on programme to be published in autumn 2013.	Green	---	---	---	---	---
Publication of annual Planning Performance Framework (PPF) and Improvement Plan	PPF prepared by September 2013	Data for SLC to be submitted to Heads of Planning Scotland (HOPS) for inclusion in annual framework.	Green	---	---	---	---	---
	Service improvement plan implemented in accordance with programme set out in PPF	Service Improvement Plan will be developed and implemented once the Planning Performance Framework is received from Heads of Planning Scotland (HOPS).	Report Later	---	---	---	---	---
Quarterly reporting of Continuous Improvement Plan detailing current position relating to requirements of Building Standards Performance	Reports on key performance objectives 1-9 and Continuous Improvement Plan produced on quarterly basis	April to June 2013 figures were submitted to the Scottish Government on time, figures for July to September 2013 will be submitted by the end of October 2013 in line with Government deadlines.	Green	---	---	---	---	---
	Associated Building Standards Division consultations responded to as required	No consultations received during this quarter.	Green	---	---	---	---	---

Achieve efficient and effective use of resources

Achieve efficient and effective use of resources

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2010/11	2011/12	2012/13
Attract external funding support of £3m from European Union, lottery and related sources to support corporate objectives	Annual target achieved resulting in £3m external funding invested in South Lanarkshire	By the end of Q2 £3,393,885 external funding has been secured. The target has therefore been achieved and further external funding will be sought over Q3 and Q4.	Green	£3.00m	£3.39m	£6.00m	£8.30m	£5.77m