

# Report

Report to:	<b>Executive Committee</b>
Date of Meeting:	<b>20 March 2024</b>
Report by:	<b>Executive Director (Housing and Technical Resources)</b>

Subject:	<b>Anti-Social Behaviour Strategy 2024 to 2029</b>
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## 1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ seek approval from Executive Committee for the introduction of the revised Anti-social Behaviour Strategy with effect from 1 April 2024

## 2. Recommendations

2.1. The Committee is asked to approve the following recommendations:-

- (1) that the revised South Lanarkshire Anti-social Behaviour Strategy, attached as Appendix 1, be approved;
- (2) that the revised strategy be implemented with effect from 1 April 2024.

## 3. Background

3.1. The Anti-social Behaviour etc (Scotland) Act 2004 requires local authorities to prepare, publish and review a strategy for dealing with anti-social behaviour within the local authority area, in conjunction with Police Scotland.

3.2. The strategy covering the 2024 to 2029 period, is the fifth Anti-social Behaviour Strategy in South Lanarkshire since 2004. As with each of the previous strategies, the strategy has been developed as a partnership document between South Lanarkshire Council, Police Scotland and other key community safety partners.

## 4. Pre-consultation Stage

4.1. A period of pre-consultation was undertaken during the first half of 2023 to support the development of the draft strategy. This included:-

- ◆ undertaking a review of the existing strategy
- ◆ considering anti-social behaviour strategies produced by other local authorities
- ◆ engaging with key partners including Police Scotland, Scottish Fire and Rescue Service, Education Resources, Community and Enterprise Resources, Social Work Resources, and Victim Support to advise on the content of the revised strategy

4.2. The comments received and views expressed during the pre-consultation stage informed the consultative draft strategy.

## 5. Formal consultation process

5.1. The formal consultation process took place between 21 November 2023 and 26 January 2024. During this time, the consultative draft of the strategy was published on

the South Lanarkshire Council website alongside an online survey which was promoted through social media channels.

5.2. As part of the consultation process, the council engaged directly with a wide range of partners and stakeholders who provided constructive and positive feedback. This included:-

- ◆ Tenant representatives of the South Lanarkshire Tenant Participation Coordination Group
- ◆ People affected by homelessness through the Homeless Service User Working Group
- ◆ Older people through the Sheltered Housing forum and a focus group with Seniors Together
- ◆ Young people through Regen:FX
- ◆ Elected members, through a special awareness session held on 26 January 2024
- ◆ Partners who attend the Safer South Lanarkshire Steering Group
- ◆ Wider stakeholders including community justice partners and organisations working with families affected by imprisonment

5.3. Views were also sought from a number of specialist organisations who offer support and advice to veterans and members of the armed forces, care experienced young people, and carers.

5.4. In addition to feedback from partner organisations, 150 people shared their views on the draft strategy, expressing strong support for the proposed outcomes, and actions. Key feedback included support for:-

- ◆ Widening the links to other strategies and plans to include the council's Litter Strategy and Community Justice Outcome Improvement Plan
- ◆ Continuing to build on the strong partnership working between the council, Police Scotland, and Scottish Fire and Rescue Service
- ◆ The ongoing importance of partners working together to provide high quality support to people experiencing anti-social behaviour

5.5. Views and comments received throughout the consultation were considered and incorporated as appropriate to inform the preparation of the finalised strategy.

## **6. Summary of key changes from current strategy**

6.1. Subject to approval, the revised strategy will continue to build upon the council's approach to tackling anti-social behaviour, with the following key changes:-

- ◆ A revised context to reflect the outcome of the recent review of the Safer South Lanarkshire Board and the removal of the Community Safety priorities that guided previous strategies
- ◆ A clearer focus on the four pillars of responding to anti-social behaviour – prevention, intervention, enforcement, and rehabilitation
- ◆ Greater emphasis on embedding a person-centred approach and delivering trauma-informed practice
- ◆ Alignment with new or updated strategies and plans, including the South Lanarkshire Council Litter Strategy 2022 to 2027.

## **7. Proposed Outcomes**

- 7.1. The proposed revised strategy aims to contribute to the South Lanarkshire Community Planning vision of 'improving the quality of life for all' in South Lanarkshire by ensuring equal access to opportunities and services to meet people's needs. It aims to do this by preventing anti-social behaviour wherever possible and ensuring those impacted have access to the right support and services.
- 7.2. To achieve this, the strategy intends to deliver the following outcomes:-
- ◆ People behave responsibly in their attitude towards alcohol and are educated in relation to the impact of drugs
  - ◆ People behave responsibly in relation to fire safety
  - ◆ Domestic noise has less impact on people's lives
  - ◆ Litter and household waste is reduced, improving the safety and attractiveness of communities
  - ◆ People can live safely in communities, with levels of disorder reduced
  - ◆ Services for people affected by anti-social behaviour are easily accessible
- 7.3. The proposed Anti-social Behaviour Strategy 2024-2029 is contained within Appendix 1.

## **8. Next Steps**

- 8.1. Subject to approval by the Executive Committee, it is recommended that the revised strategy will be implemented from 1 April 2024.
- 8.2. Progress in relation to the new strategy will be monitored through the partnership Anti-social Behaviour Strategy Implementation Group, with the first annual review scheduled for Executive Committee in summer 2025.

## **9. Employee Implications**

- 9.1. There are no employee implications associated with this report.

## **10. Financial Implications**

- 10.1. There are no financial implications associated with this report.

## **11. Climate Change, Sustainability and Environmental Implications**

- 11.1. The Strategic Environmental Assessment (SEA) pre-screening determination concluded that a full SEA is not required for the Anti-social Behaviour Strategy 2024-29 as it does not introduce a new policy, function or strategy which impacts on the natural environment, climate change or sustainability.

## **12. Other Implications**

- 12.1. There are no other implications as a result of this report.
- 12.2. The content of this report will contribute to the evidence to support the requirements of the Annual Assurance Statement.

## **13. Equality Impact Assessment and Consultation Arrangements**

- 13.1. An equality impact assessment and Fairer Scotland duty assessment have been undertaken for the draft Anti-social Behaviour Strategy 2024-29. The assessments can be requested from Sharon Egan, Head of Housing Services and, subject to approval, the results will be published on the council website.
- 13.2. Consultation on the draft Anti-social Behaviour Strategy took place between November 2023 and January 2024. During this time, a range of key stakeholders

including tenants and other customers, partner agencies, and external organisations were given the opportunity to comment on the proposed strategy. The views and comments received have contributed to the final version of the strategy.

**Stephen Gibson**  
**Executive Director (Housing and Technical Resources)**

22 February 2024

**Link(s) to Council Values/Priorities/Outcomes**

- ◆ focused on people and their needs
- ◆ working with and respecting others
- ◆ accountable, effective, efficient and transparent

**Previous References**

- ◆ Housing and Technical Resources Policy and Strategy Review Schedule 2022/23, Housing and Technical Resources Committee, 14 December 2022.

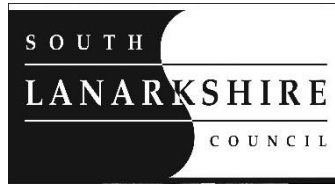
**List of Background Papers**

South Lanarkshire Anti-social Behaviour Strategy 2019-2023

**Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

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**South Lanarkshire Council Anti-social Behaviour Strategy 2024-  
29**

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## **Anti-social Behaviour Action Plan**

## **Appendices**

Appendix 1: Action Plan 2024-2029

Appendix 2: Links to other plans and strategies

## **1. Background and Context**

- 1.1 Partners in South Lanarkshire have a strong established history of working together to tackle Anti-social behaviour. The purpose of this document is to set out partners shared understanding of Anti-social behaviour, the priorities that require to be addressed and the actions that will be taken over the next five years to help prevent and tackle Anti-social behaviour.
- 1.2 Anti-social behaviour is a complex, multi-faceted issue and requires a strong partnership approach to prevention, intervention, and enforcement where necessary. Perceptions, experiences, individual circumstances, and vulnerabilities can impact on victims of Anti-social behaviour, perpetrators and also the wider community. It is increasingly understood that complex health and socio-economic factors can influence anti-social behaviour.
- 1.3 The Anti-social Behaviour Strategy aims to contribute to the Community Planning vision of improving the quality of life for all in South Lanarkshire by ensuring equal access to opportunities and services to meet people's needs. To do this, the council and its community safety partners adopt a person-centred approach encompassing trauma informed practice, focusing on prevention of Anti-social behaviour, early and effective interventions and robust enforcement where necessary. The approach is founded upon a clear appreciation that if left unchecked, Anti-social behaviour can escalate into more serious acts of criminality or disorder.
- 1.4 Building on this approach the Anti-social Behaviour Strategy 2024-29 aims to ensure that:
  - the impact of disorder, domestic noise, litter and the illegal disposal of waste is reduced across South Lanarkshire.
  - responsible behaviour in relation to fire safety and the use of alcohol and drugs is promoted and improved across South Lanarkshire.
  - residents across South Lanarkshire are aware of the services and support available to address anti-social behaviour.

## **2. What is Anti-social Behaviour?**

- 2.1 Anti-social behaviour is currently defined by Section 143 of the Anti-social Behaviour etc. (Scotland) Act 2004, which states that a person engages in Anti-social conduct if they "Act in a manner that causes or is likely to cause alarm or distress; or pursue a course of conduct that causes or is likely to cause alarm or distress to at least one person not of the same household". The legislation requires that "conduct includes speech; and a course of conduct must involve conduct on at least two occasions."
- 2.2 It should be recognised that the above definition requires consideration alongside any associated legislation and statutory guidance.

## **3. Legislative framework**

- 3.1 The Anti-social Behaviour etc. (Scotland) Act 2004 is the primary legislation for dealing with Anti-social behaviour in Scotland, however as Anti-social behaviour covers such a wide spectrum of behaviours this is supported by other legislation including:
  - Environmental Protection Act 1990
  - Human Rights Act 1998
  - Regulation of Investigatory Powers (Scotland) Act 2000
  - Housing (Scotland) Act 2001 (as amended in 2014)
  - Equality Act 2010
  - Community Empowerment (Scotland) Act 2015
  - Children (Care and Justice) (Scotland) Bill (Currently Stage One)

- Data Protection Act 1998
- General Data Protection Regulation 2016

## 4. Strategic Framework

- 4.1 Part One of the Anti-social Behaviour etc. (Scotland) Act 2004 places a statutory duty on the Local Authority and the Chief Constable of Police Scotland to prepare an Anti-social Behaviour Strategy.
- 4.2 “Promoting Positive Outcomes: Working Together to Prevent Anti-social Behaviour in Scotland 2009” is the Scottish Government’s national framework which established four pillars as providing the basis for a comprehensive response to Anti-social behaviour:
  - Prevention
  - Intervention
  - Enforcement
  - Rehabilitation
- 4.3 **Prevention:** requires foresight and planning in terms of taking measures which are likely to create a physical and social environment where Anti-social behaviour is less likely to arise. Such measures can start before the Anti-social behaviour is evident through a programme of proactive elements such as CCTV and a strong focus on education, support, community engagement and the creation of strong sustainable family environments.
- 4.4 **Intervention:** Early and effective intervention includes putting in place measures that will help to address problems at the earliest opportunity both in relation to individuals and communities. A variety of approaches and services from a range of statutory and voluntary agencies are needed to provide the choices and chances required to offer opportunities to divert people away from Anti-social behaviour.
- 4.5 **Enforcement:** Enforcement should be considered when effective interventions have been tried, failed, or deemed not appropriate. Enforcement requires to be appropriate, proportionate, timely, and supported by intervention, education, support, and rehabilitation.
- 4.6 **Rehabilitation:** There is a need to understand and assess the needs of individuals and communities in order to provide long-term solutions. An understanding and perception of the impact of Anti-social behaviour is necessary to fully break the cycle of offending and to provide the focus for services to fully integrate to deliver long-term solutions.
- 4.7 Locally, through the Anti-social Behaviour Implementation Group, the council and its community safety partners identified six Anti-social behaviour priority themes to be the focus of this strategy. These are:
  - Alcohol and substance related Anti-social behaviour.
  - Fire safety in relation to Anti-social behaviour.
  - Disorder, rowdy or undesirable behaviour.
  - Domestic Noise.
  - Environmental Anti-social Behaviour - Littering and fly-tipping (including inappropriate disposal of household waste and other items); Graffiti, vandalism, and property damage.
  - Deliberate Fire-setting.
- 4.8. The themes noted above have been used to inform the outcomes which the strategy will pursue, detailed in section 7.



## 5. Anti-social Behaviour Strategy 2019-2023: Progress and Achievements

5.1 Detailed below are key areas of progress and achievements made during the last strategy demonstrating the difference the Anti-social Behaviour Services have made.

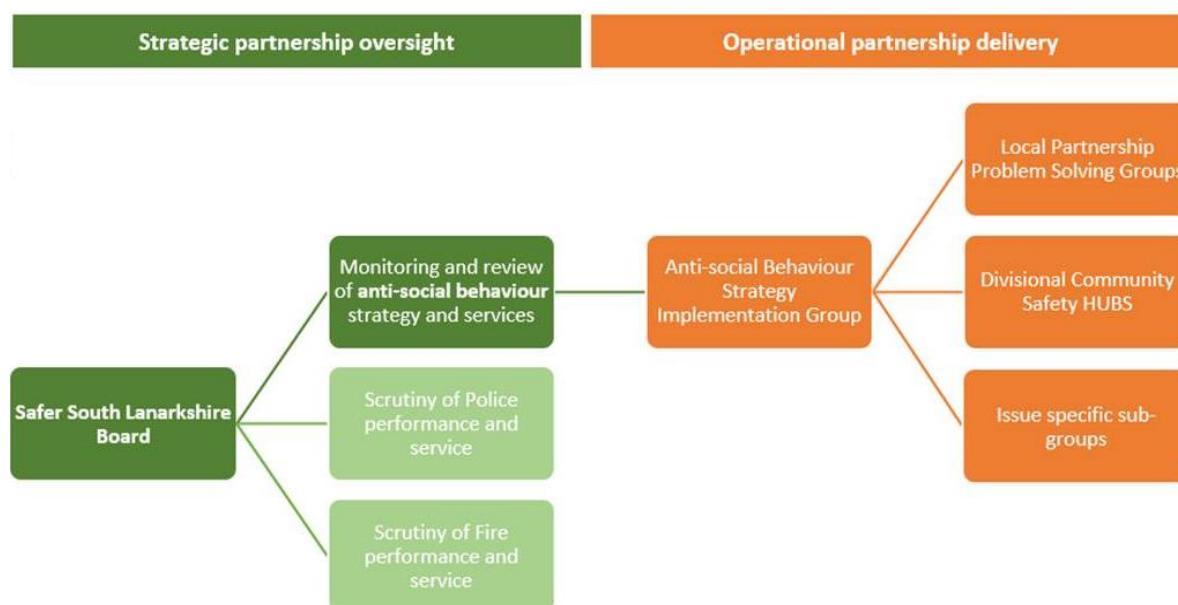
Strategic Outcomes	Progress and Achievements 2019-2023
<p><b>People behave responsibly in their attitude to alcohol and the impact of drug misuse is reduced</b></p>	<p><b>Build customer understanding</b>  During 2019/20 the play 'Is This Me?' was developed for schools depicting the negative effects alcohol can have on young people. As well as the play a 20-minute workshop was facilitated to explore the issues of alcohol with young people.</p> <p>In 2019/20, 1,254 pupils watched the drama and 94% agreed that they would be more confident to say 'No' to alcohol and 86% stated they worried about the health problems linked to alcohol.</p> <p>Due to the success of the play, it was digitalised in 2020/21 enabling schools to utilise on a more regular basis.</p> <p><b>Working with shopkeepers</b>  Bottle marking schemes were adopted throughout South Lanarkshire with Community Police carrying out initiatives within locally identified hotspots and licensed premises.</p> <p>Bottles sold from licensed premises are marked and where alcohol is seized from young people, the bottles can be checked using an ultraviolet light to trace the shop it was bought from and who supplied it. Local police then worked with shopkeepers and local authority licensing authorities to prevent sale of alcohol to underaged young people.</p> <p>Officers targeted known hotspot areas where large quantities of alcohol were seized from young people under 18. Follow-up visits were carried out to local premises involved in Bottle Marking to highlight the ongoing issues and two offences were detected where people were charged for supplying alcohol to young people under 18.</p>
<p><b>People behave responsibly in relation to fire safety</b></p>	<p><b>Effective engagement with young people</b>  During 2021/22, the Scottish Fire and Rescue Service (SFRS) delivered six Fire Reach courses. The aim of this course is to work with young people known for fire-setting behaviours to help build relationships with SFRS and other public services and build their resilience for not engaging in Anti-social behaviour.</p> <p>In total 53 young people from seven secondary schools from a variety of backgrounds completed the course, including young people known for fire-setting behaviours. This was three more courses than the target, and a 76% rise (23 young people) in participation from 2019/20 when the last face-to-face courses were able to be run.</p> <p>SFRS have delivered joint inputs to schools around fire related Anti-social behaviour, particularly around bonfire night, and during the summer to tackle water hydrant vandalism.</p> <p><b>Bonfire Planning</b>  To minimise disorder and to keep people safe in relation to bonfire night, a series of meetings with partners such as SFRS and Police Scotland are set up annually. As well as discussing any issues, a contact card is developed each year and distributed to partners which eases communication between services and helps resolve potential issues quickly, recognised as best practice by the Scottish Government.</p>

Strategic Outcomes	Progress and Achievements 2019-2023
<b>The impact of domestic noise is reduced</b>	<p><b>Early intervention to resolve domestic noise</b>  In February 2021, a new protocol was launched between the council's Environmental Services and Mediation Services, whereby complaints of domestic noise deemed not excessive and normal daily living noise are referred to Mediation to explore and reach agreement with neighbours to resolve.</p> <p>Throughout 2021/22, promotion of services to support households experiencing domestic noise issues has continued, including publication of key information on partners' websites and social media feeds.</p>
<b>Illegally discarded litter and household waste is reduced, improving the safety and attractiveness of communities</b>	<p><b>Tackling litter and household waste</b>  The Good Neighbour project was developed during 2021/22 to encourage people to use waste collection bins correctly. This includes understanding how bin issues can escalate into neighbour disputes, affect the look of the environment, cause other environmental issues, and contribute to fire-setting.</p> <p>New CCTV has also been used specifically for inappropriate waste disposal and environmental Anti-social behaviour. Priority areas were identified for deployment by all partners involved, sharing information through existing structures including Community Safety HUBs and local Problem Solving Groups.</p>
<b>Levels of disorder are reduced, improving safety within communities</b>	<p><b>Targeted funding to improve services</b>  Through the winter period 2020/21, enhanced weekend services were provided by Police Scotland and the council's Community Warden Service and Anti-social Behaviour Investigation Team over a 20-week period to tackle disorder and Anti-social behaviour. In total 1,508 visits and patrols were carried out, with a range of actions taken including arrests for drugs, weapons, breach of the peace, threatening behaviour, issuing of fixed penalty notices.</p> <p>During this period there was an 83% reduction in crime and Anti-social behaviour.</p>
<b>Partners engage with residents to promote and improve the availability of and access to services for those affected by Anti-social behaviour</b>	<p><b>Facilitating effective engagement</b>  A range of digital and physical publicity materials were developed and delivered by partners to signpost the public to the Anti-social behaviour service or partner services. This included social media posts and news articles leading to an increased awareness of the service, with one article on the role of community wardens being viewed 3,090 times.</p> <p><b>Positive Intervention</b>  In 2021/22, the number of mediation referrals increased by 39% from the previous year to 246. This continues a positive trend of increasing the use of mediation to prevent Anti-social behaviour disputes escalating and to prevent future Anti-social behaviour occurring.</p> <p><b>Victim Support</b>  The Community Safety Partnership (CSP) allocated funding to Victim Support for an Anti-social Behaviour Support Co-ordinator over the lifetime of the previous strategy. During this time, 404 referrals were</p>

Strategic Outcomes	Progress and Achievements 2019-2023
	<p>made to Victim Support in relation to people experiencing Anti-social behaviour.</p> <p>In response to one of these referrals, Victim Support provided emotional and practical support to a family while an Anti-social behaviour investigation was carried out. A safety assessment at the property was undertaken and additional security was provided through the Victim Support Scotland Emergency Assistance Fund. As a result, the family felt safer at home while the investigation was completed.</p>

## 6. The Approach to Anti-social Behaviour

- 6.1 All partners involved in the development of this strategy understand the need to work collaboratively to achieve the common goals of keeping local communities safe and making the public feel safe. The council and its community safety partners recognise that tackling Anti-social behaviour is not the responsibility of one single agency, and collectively this strategy provides a commitment to ensuring that effective information sharing and joint working approaches will continue to prevent problems and ensure effective early interventions. Prior to implementation the Anti-social Behaviour Strategy requires formal approval from South Lanarkshire Council's Executive Committee and Police Scotland.
- 6.2 This Anti-social Behaviour Strategy provides the framework by which community safety partners will work together to tackle Anti-social behaviour across South Lanarkshire over the next five years. It builds upon the strong partnership arrangements which are already in place and have a strong track record in delivering valuable services in South Lanarkshire. The diagram below shows the links between each of the community safety partners.



- 6.3 Strong partnership working is evident throughout this strategy and action plan, which can be found in Appendix 1, in the form of initiatives involving community safety partners such as Police Scotland, the Scottish Fire and Rescue Service, as well as council services and other agencies.
- 6.4 One example of partnership working, as highlighted within section 5 of the strategy, is where young people were referred by Police Scotland to the Fire Reach Programme which aims to develop key skills including team-working, leadership, confidence building and communication skills. The young people gained a Fire Skills Employability Award, an accredited learning programme which allows them to evidence training and identify transferable skills to help with education and employment opportunities.

- 6.5 To support the joint approach to tackling Anti-social behaviour, a number of strategic, operational, and local groups have been established, as well as a series of specialist services.
- 6.6 The **Safer South Lanarkshire Board** delivers the council's statutory function under the Police and Fire Reform (Scotland) Act 2012 of approving local police and fire plans and scrutinising their implementation. Membership of the Board consists of:
- South Lanarkshire Council
  - Police Scotland
  - Scottish Fire and Rescue
  - Crown Office and Procurator Fiscal Service
  - NHS Lanarkshire
  - South Lanarkshire Alcohol and Drug Partnership
  - Victim Support Scotland
- 6.7 The **Anti-social Behaviour Implementation Group (ASBIG)** has been in place since 2004 and is responsible for directing, monitoring, and reporting on progress made in relation to the strategy.
- 6.8 Local **Problem Solving Groups** bring together the council and community safety partners to establish a common understanding of Anti-social behaviour and deliver a collaborative and consistent approach to tackling it. Six local problem solving groups operate across South Lanarkshire in the following areas:
- Hamilton
  - East Kilbride and Strathaven
  - Blantyre, Bothwell and Uddingston
  - Clydesdale
  - Larkhall
  - Rutherglen and Cambuslang
- 6.9 The **Joint Problem Solving Unit** brings together a range of specialised Anti-social behaviour services which provide a co-ordinated response to addressing problems and preventing escalation. The unit is made up of the:
- Police Scotland Local Authority Liaison Officer
  - Anti-social Behaviour Investigation Team
  - Mediation Service
  - Community Warden Service
- 6.10 The Joint Problem-Solving Unit aims to prevent Anti-social behaviour, or where this is unavoidable endeavour to ensure effective interventions are carried out as early as possible. Anti-social Behaviour Investigators may attend interviews with prospective new tenants, formal tenancy agreement signings or new tenant Settling In Visits in partnership with Housing Officers, to ensure that:
- all appropriate supports are in place for successful tenancy sustainment.
  - expectations and responsibilities within the tenancy agreement are understood and adhered to.
  - the Anti-social behaviour approach and the potential consequences of Anti-social behaviour are explained.
- 6.11 **Community Safety Hubs** originated in 2019 bringing together partners such as Police Scotland and the council's Joint Problem Solving Unit to discuss and coordinate potential resolutions to Anti-social behaviour issues. More recently Scottish Fire and Rescue Service have joined the community safety hubs as well as local housing staff.

- 6.12 The Community Safety Hubs take place weekly in Cambuslang and Rutherglen, Clydesdale, East Kilbride, and Hamilton housing divisions, and this exchange of information and robust partnership working ensures that the most appropriate support, prevention and early interventions are in place to adopt a problem solving approach and stop matters escalating.

## 7. Outcomes

- 7.1 The strategy intends to deliver the following outcomes:
- **People behave responsibly in their attitude to alcohol and are educated in relation to the impact of drugs**, with actions including reducing the impact of alcohol related Anti-social behaviour by promoting responsible behaviour in the sale of alcohol amongst retailers and delivering drug education workshops to schools in areas assessed as at highest risk.
  - **People behave responsibly in relation to fire safety**, with actions including the delivery of education programs to raise awareness of fire risk from refuse related Anti-social behaviour.
  - **Domestic noise has less impact on people's lives**, with actions including early intervention and joint working with residents responsible for domestic noise to prevent escalation.
  - **Litter and household waste is reduced, improving the safety and attractiveness of communities**, with actions including the development of promotional material to raise awareness of the financial cost of littering, the development of preventative approaches to encourage the safe disposal of household waste, and the delivery of targeted patrols and Fixed Penalty Notices where inappropriate disposal of waste is identified. This aligns with and aims to support the partnership approach detailed within the South Lanarkshire Litter Strategy 2022-27.
  - **People can live safely in communities, with levels of disorder reduced**, with actions the use of CCTV to identify those responsible for disorder and Anti-social behaviour, the delivery of targeted diversionary activities to prevent and reduce levels of disorder, and the delivery of intensive support to address problematic behaviours.
  - **Services for people affected by anti-social behaviour are easily accessible**, with actions including the regular promotion of services for people affected by Anti-social behaviour including mediation, the warden service, the Anti-social Behaviour Investigation Team, and Victim Support.

## 8. Equalities

- 8.1 The council and its community safety partners are committed to encouraging equal opportunities and will work to actively remove any barriers that stop customers getting involved and ensure that all customers have equal access and an opportunity to take part.
- 8.2 To ensure that customers are treated fairly and are not disadvantaged in any way an Equality Impact Assessment will be carried out on this strategy to identify and mitigate any negative impacts and seek opportunities to promote equality.
- 8.3 In relation to the Fairer Scotland Duty a Fairer Scotland Duty Assessment will also be completed.

## 9. Monitoring and evaluation

- 9.1 Effectively monitoring and evaluation of the strategy is essential to assess success and ensuring that the required objectives are delivered. An annual review will be carried out to identify the success of the measures in relation to the actions and an annual report will be submitted each year to Executive Committee advising whether:
- the priorities and actions set out in the strategy are being effectively progressed.
  - the actions are delivering the strategic objectives.
  - any requirement to review actions or measures.

## ***Appendix 1: Anti-social Behaviour Action Plan***

**Outcome 1: People behave responsibly in their attitude towards alcohol and are educated in relation to the impact of drugs.**

<b>Ref.</b>	<b>Action</b>	<b>Start</b>	<b>Milestone/Target</b>	<b>Lead Partner</b>	<b>Progress</b>
A1.1	Promote responsible behaviour in the sale of alcohol amongst retailers.	2024/2025	Annual	Police Scotland	
A1.2	Community Safety HUBs to identify areas/ target groups responsible for anti-social behaviour caused by alcohol consumption.	2024/2025	Annual	Police Scotland (on behalf of Community Safety Hubs)	
A1.3	Partner agencies to co-ordinate and deliver interventions/diversionary activities in identified areas to target groups responsible for anti-social behaviour caused by alcohol.	2024/2025	Annual	Police Scotland	
A1.4	Develop annual programme of communication/activities to promote positive behaviours in relation to alcohol consumption among young people.	2024/2025	Annual	Education Resources	
A1.5	Deliver drug education workshops to schools in areas assessed as at highest risk	2024/2025	Annual	Police Scotland	

<b>Ref.</b>	<b>Measures</b>	<b>Baseline</b>	<b>Target</b>	<b>Responsibility</b>	<b>Progress</b>
M1.1	The number of reported crimes of young people under aged 18 public drinking	3	Monitor against baseline		
M1.2	The number of people convicted of supplying alcohol to young people under 18. This applies to people running or working in a pub or shop, a parent or guardian, or anyone else.	2	Monitor against baseline		
M1.3	The number of drug education workshops delivered to schools in areas assessed as highest risk	697	Maintain against baseline		

**Outcome 2: People behave responsibly in relation to fire safety.**

Ref.	Action	Start	Milestone/Target	Lead Partner	Progress
A2.1	Community Safety HUBs to identify areas/target groups responsible for secondary fires and anti-social behaviour caused by rubbish accumulations.	2024/2025	Annual	Scottish Fire and Rescue Service	
A2.2	Deliver 'Common Sense' programme across localities identified as hot spots for secondary fires/rubbish accumulations to raise awareness and educate against refuse related anti-social behaviour.	2024/2025	Annual	Joint Problem Solving Unit	
A2.3	Co-ordinate and deliver contact cards to each partner with operational details and support mechanisms in relation to organized fireworks and bonfire activities.	2024/25	Annual	Joint Problem Solving Unit	

Ref.	Measures	Baseline	Target	Responsibility	Progress
M2.1	The number of deliberate secondary refuse fires attended by Scottish Fire and Rescue Service	505	Reduce against baseline	Scottish Fire and Rescue Service	
M2.2	The number of reported crimes of wilful fire raising	153	Reduce against baseline	Police Scotland	
M2.3	The number of fire related education programmes taking place in schools with regard to anti-social behaviour.	67	Monitor against baseline	Scottish Fire and Rescue Service	

**Outcome 3: Domestic noise has less impact on people's lives.**

Ref.	Action	Start	Milestone/Target	Lead Partner	Progress
A3.1	Early intervention and joint working with residents responsible for domestic noise to remind them of potential consequences	2024/2025	Annual	Community and Enterprise Resources/	

				Housing and Technical Resources	
A3.2	Provide advice and assistance to those experiencing this type of anti-social behaviour	2024/2025	Annual	Community and Enterprise Resources/ Housing and Technical Resources	

Ref.	Measures	Baseline	Target	Responsibility	Progress
M3.1	Domestic noise complaints requiring attendance on site by Environmental Health, average time (hours) between time of complaints to attendance on site	2,775 of which 1,133 required a visit by officers.  Average response time for complaints requiring a visit by officers was 35.4 minutes	No target - for monitoring purposes only	Community and Enterprise Resources (Environmental Services)	

**Outcome 4: Litter and household waste is reduced, improving the safety and attractiveness of communities.**

Ref.	Action	Start	Milestone/Target	Lead Partner	Progress
A4.1	Develop promotional materials that will raise awareness of the financial costs of littering and	2024/2025	Annual	Community and Enterprise Resources	



	the impact this has on the ability to deliver other council services				
A4.2	Develop and implement prevention and early intervention programmes within targeted communities to encourage local residents to dispose of household waste responsibly, appropriately and safely (aligns with Litter Strategy 2022-27).	2024/2025	Annual	Community and Enterprise Resources	
A4.3	Deliver targeted patrols within areas and issue Fixed Penalty Notices to those identified as responsible for inappropriate disposal of litter and household waste	2024/2025	Annual	Community and Enterprise Resources	

Ref.	Measures	Baseline	Target	Responsibility	Progress
M4.1	The number of fly-tipping occurrences within the council area. (Grounds Services)	2994	Reduce against baseline	Community and Enterprise Resources (Grounds Services)	
M4.2	The number of Fixed Penalty Notices(FPNs) issued for inappropriate disposal of litter and household waste. (Environmental Services)	Fly Tipping FPNs - 20 Litter FPNs -1	No target - for monitoring purposes only	Community and Enterprise Resources (Environmental Services)	

**Outcome 5: People can live safely in communities, with levels of disorder reduced.**

Ref.	Action	Start	Milestone/Target	Lead Partner	Progress
A5.1	Community Safety HUBs to continue to identify areas/target groups responsible for anti-social behaviour disorder.	2024/2025	Annual	Joint Problem Solving Unit	
A5.2	Deliver a range of actions to tackle reported	2024/2025	Annual	Joint Problem Solving Unit	

Ref.	Action	Start	Milestone/Target	Lead Partner	Progress
	incidents of anti-social behaviour relating to disorder, including: <ul style="list-style-type: none"> <li>Utilise deployable CCTV to identify those responsible, discourage anti-social behaviour disorder and provide public re- assurance.</li> <li>Targeted and structured diversionary activities delivered across South Lanarkshire.</li> </ul>				
A5.3	Problem Solving Groups to develop a multi-agency approach to tackling disorder issues at a local area level through prevention and direction of resources.	2024/2025	Annual	Joint Problem Solving Unit	
A5.4	Breaking the Cycle Service will provide intensive housing support to families displaying anti- social behaviour, and other housing management issues, that require input to help them to sustain their tenancy.  A Breaking the Cycle Support Officer will provide representation at the weekly Anti-social Behaviour hubs to offer advice and assistance with families identified as benefitting from intervention.	2024/2025	Annual	Housing and Technical Resources	

Ref.	Measures	Baseline	Target	Responsibility	Progress
M5.1	Number of ASB incidents discussed at the HUB.	2724	No target for monitoring purposes only	Joint Problem Solving Unit	
M5.2	Number of Group Six crimes (anti-social behaviour offences) which include:-	3462	Reduce against baseline	Police Scotland	

	Breach of the Peace				
	Urinating/defecating in public	21			
	Drunk and incapable	5			
	Racially aggravated crimes	57			
	Licensing offences	26			
	Drinking in public	191			
M5.3	Number of ASB Vandalism incidents received by the Police.	1681	Reduce against baseline	Police Scotland	

**Outcome 6: Services for people affected by anti-social behaviour are easily accessible.**

Ref.	Action	Start	Milestone/Target	Lead Partner	Progress
A6.1	Promote awareness, availability and encourage uptake of Victim Support Service to victims of anti-social behaviour.	2024/2025	Annual	Victim Support Scotland	
A6.2	Continue promoting awareness of ASB services including Anti-social Behaviour Investigation Team, mediation service and warden service to all partners and stakeholders to encourage uptake and reporting.	2024/2025	Annual	Partners	
A6.3	Provide advice and assistance to those affected.	2024/2025	Annual	Housing and Technical Resources	
A6.4	Develop and deliver an annual programme of engagement to continue promoting awareness through the Communications Strategy on the range of anti-social behaviour services	2024/2025	Annual	Joint Problem Solving Unit	
A6.5	Promote the availability of anti-social behaviour performance information to the public, including: <ul style="list-style-type: none"> <li>Anti-social Behaviour Annual Charter Return (Scottish Housing Regulator)</li> <li>Local Police Plan</li> <li>Local Scottish Fire and Rescue Plan</li> </ul>	2024/2025	Annual	Partners	

Ref.	Measures	Baseline	Target	Responsibility	Progress
M6.1	Number pf referrals and percentage from South Lanarkshire for ASB to Victim Support	81(100%)	No target for monitoring purposes only	Victim Support Scotland	
	Number and percentage of referrals for ASB who engaged with the service to Victim Support	60 (74%)			
M6.2	Number of referrals made to the SLC Mediation Services for community mediation	418	Increase against baseline	Joint Problem Solving Unit	

## **Appendix 2: Links to other plans and strategies**

The strategy is aligned with a range of other key strategies and plans including:

### **South Lanarkshire Council Litter Strategy 2022-27**

The Litter Strategy aims to make South Lanarkshire a cleaner place to live, work and visit; free of litter, fly-tipping, and dog waste. The strategy sets out a range of objectives, outputs, activities and expected outcomes for the council, its partners and its communities.

### **South Lanarkshire Council Community Plan 2022-2032**

The new community plan for South Lanarkshire sets out local outcomes the Community Planning Partnership will prioritise for improvement to achieve better outcomes for people across South Lanarkshire.

### **Connect 2022-2027, South Lanarkshire Council Plan**

The Council Plan sets out the council's vision, 'to improve the quality of life for everyone in South Lanarkshire'. The strategy identifies nine priority outcomes which contribute to the wider community planning agenda in tackling poverty and disadvantage within communities.

### **South Lanarkshire Council Local Housing Strategy 2022-2027**

The strategy sets out how the council and its partners will ensure South Lanarkshire has good quality housing of the right tenure, type and size in the right places to meet the range of needs and aspirations of residents.

### **South Lanarkshire Council Housing and Technical Resources Resource Plan 2023-2024**

The Resource Plan sets out the intended outcomes and priorities for 2023-2024. This is the main annual business planning document for the Resource and reflects the council's key priorities as set out in the Council Plan 'Connect' and provides an overview of the Resource's main areas of activity.

### **South Lanarkshire Community Justice Outcome Improvement Plan 2024-29**

The South Lanarkshire Community Justice Outcome Improvement Plan 2024-2029 sets out the strategic planning and development of community justice services in South Lanarkshire. This comprises of service delivery that enables rehabilitation of people who re-offend by tackling the root causes of why they offend and, by reducing the stigma that causes stress and social isolation for both them and their families.

### **Police Scotland - Joint Strategy for Policing 2023-2026**

The local police plan for 2023-2026 sets out the three key priorities of protecting communities, safeguarding citizens, and enhancing services to deliver the central aim of improving the safety and wellbeing of the people and communities in South Lanarkshire.

### **Scottish Fire and Rescue Service – Strategic Plan 2022-2025**

The Scottish Fire and Rescue Strategic Plan sets out the intended outcomes and priorities from 2022-2025, in line with the Fire and Rescue Framework for Scotland 2022. These high-level outcomes cover Prevention & Protection, Response, Innovation and Modernisation, Climate Change, Effective Governance and Performance, Partnership and People.

### **Victim Support Scotland Strategy 2021-2026**

The Victim Support Scotland Strategy 2021-2026 aims to empower people affected by crime by providing high quality, outcome focussed support and care to all those who need it and building productive partnerships aimed at improving the experiences of those affected by crime.

If you need this information in another language or format, please contact us to discuss how we can best meet your needs. Phone 0303 123 1015 or email [equalities@southlanarkshire.gov.uk](mailto:equalities@southlanarkshire.gov.uk)