Subject:



Report to:Community Resources CommitteeDate of Meeting:3 June 2008Report by:Executive Director (Community Resources)

# Loo of the Year Awards 2007

## 1. Purpose of Report

- 1.1. The purpose of the report is to:-
  - advise Committee of South Lanarkshire Council's success in the Loo of the Year Awards 2007

#### 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):-
  - (1) that the contents of this report be noted.

#### 3. Background

- 3.1. South Lanarkshire Council currently operates 24 staffed Public Conveniences and 6 Automated Public Conveniences (APC).
- 3.2. The Council owns the majority of the Public Convenience premises with the remainder being leased from property management companies.
- 3.3. The National Loo of the Year Awards attracted 1500 separate applications this year across a range of 57 different entry categories, a 33% increase on last year from Public and Private sector organisations.
- 3.4. All entries receive an unannounced inspection visit which is based on a range of judging criteria including decor, cleanliness, functional equipment, and overall management of the facility.
- 3.5. In 2006 South Lanarkshire were awarded 7 five star awards, Biggar Public Convenience, Conference and Banqueting Suite, Hamilton, Whitehill Neighbourhood Centre, Burnbank Integrated Facilities, Low Parks Museum, Rutherglen Town Hall and Hamilton Town House.

#### 4. Current Position

- 4.1. South Lanarkshire Council put forward 12 premises for the Loo of the Year Awards with the toilets at Strathaven and Stonehouse being new additions this year.
- 4.2. The results of the Loo of the year Awards were exceptional this year with Biggar and Rutherglen Public Conveniences, Conference and Banqueting Suite, Hamilton

Whitehill Neighbourhood Centre, Burnbank Integrated Facilities, Hamilton Town House, Rutherglen Town Hall and Low Parks Museum all achieving five stars.

4.3. Larkhall and Lanark retained their four star status with Strathaven and Stonehouse each receiving three stars on their first attempt.

Facility	Overall Grade Awarded
Public Convenience, Main Street Biggar	Five star
Conference & Banqueting Suite, Headquarters, Hamilton	Five star
Integrated Facility, Whitehill Neighbourhood Centre	Five Star
Integrated Facility, Burnbank	Five Star
Hamilton Town House	Five Star
Rutherglen Town Hall	Five Star
Low Parks Museum, Hamilton	Five Star
Public Convenience, King Street, Rutherglen	Five Star
Public Convenience, Horsemarket, Lanark	Four Star
Public Convenience, King Street, Larkhall	Four Star
Public Convenience, Common Green, Strathaven	Three Star
Public Convenience, King Street, Stonehouse	Three Star

- 4.4. In addition to the above grading the Conference and Banqueting Suite and Rutherglen Town Hall were both National category winners.
- 4.5. The most prestigious 'Champions League' Standards of Excellence Award was presented to South Lanarkshire Council again this year, this National award was only awarded to three Scottish Councils, an excellent achievement.

#### 5. Employee Implications

5.1. The Facilities Assistants (Cleaning) from each of the 12 properties will receive an Attendant of the Year certificate to display within their unit. This award is designed for cleaning staff to recognise their value as they create and maintain that vital first impression of any facility.

#### 6. Financial Implications

6.1. There are no financial implications relative to the report.

## 7. Other Implications

7.1. None.

#### 8. Equality Impact Assessment and Consultation Arrangements

8.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and, therefore, no impact assessment is required.

## Norrie Anderson Executive Director (Community Resources)

9 April 2008

## Link(s) to Council Objectives and Values

• Improve the quality of the physical environment.

Previous References None

List of Background Papers None

## **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

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