Report

Report to:	**Community and Enterprise Resources Committee**
Date of Meeting:	**14 March 2023**
Report by:	**Executive Director (Community and Enterprise Resources)**

Subject:	**Community and Enterprise Resource Plan - Quarter 2 Progress Report 2022/2023**

1. Purpose of Report

1.1. The purpose of the report is to:-

♦ provide the Community and Enterprise Resource Plan Quarter 2 Progress Report 2022/2023, for the period 1 April to 30 September 2022

2. Recommendations

2.1. The Committee is asked to approve the following recommendation(s):-

(1) that the Community and Enterprise Resource Plan Quarter 2 Progress Report 2022/2023, as summarised in paragraph 5.2. and attached as Appendix 2 of this report, be noted;

(2) that the key achievements made by the Resource up to Quarter 2, as detailed in paragraph 5.3. of this report, be noted; and

(3) that the areas for improvement and associated management actions, as detailed in paragraph 5.4. of this report, be noted.

3. Background

3.1. The Community and Enterprise Resource Plan 2022/2023 was approved by the Executive Committee on 24 August 2022, and subsequently noted by the Community and Enterprise Resources Committee on 4 October 2022. The Plan sets out the strategic outcomes and actions to be managed and delivered by the Resource for the financial year 2022/2023.

3.2. The Resource Plan follows the agreed corporate structure and style. The Plan is a key element of the Council's performance management arrangements and provides details of the context within which the Resource operates and establishes actions and measures for the year ahead based on the outcomes set out in the Council Plan Connect 2022 to 2027.

3.3. From March 2020 onwards, at times, the Council was forced to suspend or reduce a number of services that could not be continued in full due to the COVID-19 pandemic. The Council was also obliged to redirect resources so that it could deliver vital new services and supports for individuals, communities, and businesses. Despite the return of services through the Council's Recovery Plan there is a COVID-19 legacy in terms of a residual impact on some services and a significant build-up of demand, as a result of which there remains an inevitable impact on performance in some areas.

4.   Resource Outcomes 2022/2023
4.1.   The Resource has established a number of outcomes to support the delivery of the Connect Outcomes in 2022/2023. These are detailed at Appendix 1.

5.   Quarter 2 Progress Report 2022/2023
5.1.   Progress against all Resource Plan measures is contained in the Quarter 2 Progress Report 2022/2023, attached as Appendix 2. This report has been produced from the Council's performance management reporting system IMPROVe, and uses a traffic light format with the following definitions to give a status report on each measure:

Status	Definition
Blue	Project complete
Green	The timescale or target has been met as per expectations
Amber	There has been minor slippage against timescale or minor shortfall against target
Red	There has been major slippage against timescale or major shortfall against target
Report later	The information is not yet available to allow us to say whether the target has been reached or not. This will be reported when available
Contextual	Included for 'information only', to set performance information in context

5.2.   The overall summary of progress as at 30 September 2022 was as follows:

Status	Measures			
	Statistical	Project	Number	%
Blue	0	3	3	11.6%
Green	6	7	13	50.0%
Amber	1	5	6	23.0%
Red	1	0	1	3.8%
Report later/Contextual	3	0	3	11.6%
Totals	**11**	**15**	**26**	**100.0%**

(Data correct as at end September 2022, however, some of the narratives within Appendix 2 (dated 26 January 2023) have been amended to provide an updated position for Committee).

5.3.   Key achievements for the first 6 months of 2022/2023, are noted below:

Connect Outcome	Communities and Environment
Resource Outcome	Achievement
All roads, footways, cycle routes, bridges and associated infrastructure are safe and fit for purpose	The Roads, Transportation and Fleet Service were successful in winning the award for 'Most Effective in Road Safety, Traffic Management and Enforcement' at the Scottish Transport Awards which were held at the Radisson Blu Hotel in Glasgow on 29 September 2022.
Road and transportation infrastructure support new development enables use of public transport and encourages active travel	The major infrastructure phase of the Greenhills Road/Strathaven Road City Deal Project was completed in June 2022. The new dual carriageway enables improved and joined up regional connections and is hoped to attract business growth and private investment.
High-quality streets, parks and other public areas ensures South Lanarkshire is	A comprehensive five-year Litter Strategy for South Lanarkshire was approved by the Climate Change and Sustainability Committee in August

a place where people want to live, work, visit and invest	2022. The Strategy outlines how the Council, its partners, and the wider community can tackle the issues.
	Three parks in South Lanarkshire have successfully retained the Green Flag status (Strathaven Park, Cambuslang Park and Castlebank Park). The international Green Flag Award is administered in Scotland by Keep Scotland Beautiful and acts as a benchmark for recreational outdoor space. The award celebrates well maintained parks and greenspaces and supports the opportunities that they provide to enable exercise, improve mental wellbeing and provide safe areas for play.
The Council addresses climate change by reducing carbon emissions, protecting our natural environment, adapting to the impacts of climate change, and acting sustainably	The new Sustainable Development and Climate Change Strategy was approved by the Climate Change and Sustainability Committee in June 2022. The strategy was prepared following extensive public engagement and builds on the successes of the previous strategy. The mission statement of the new strategy is: *Our Future is Now: building a sustainable, climate resilient and net-zero South Lanarkshire together, in a fair and inclusive way*
	It was reported in August 2022 that the Council's carbon emissions for the year 2021/2022 reduced by 17% compared with the baseline year 2019/2020. This is partly due to the continued service disruption throughout the year due to COVID-19, reductions in national carbon conversion factors and reduced amounts of household waste going to landfill.

Connect Outcome	Our Economy
Resource Outcome	**Achievement**
South Lanarkshire is an attractive place to start, grow and locate a business.	New Economic Development Officers are now in post to provide targeted support for: - social enterprises - the tourism sector, and - locate in South Lanarkshire (investment, marketing, and funding)
Our economy is fair, inclusive, sustainable and low carbon, with thriving town and neighbourhood centres which provide a focal point for local communities	The first face-to-face 'Lanarkshire Women in Business' event was held in June 2022, with more than 70 local businesses attending the event at the Strathaven Hotel. A follow up event was also held at the Excelsior Stadium in August 2022. Lanarkshire Women In Business events are targeted to aspiring and existing business women as well as those working in business seeking personal and professional development.

Connect Outcome	Delivering the plan and chieving Best Value
Resource Outcome	**Achievement**
The Council demonstrates	New governance arrangements between South

| high standards of governance and sound financial stewardship | Lanarkshire Council and South Lanarkshire Leisure and Culture Ltd were approved at the Full Council meeting on 15 June 2022. |

5.4.   Areas for improvement
One measure has been classified as "red" (major slippage against timescale or shortfall against target). This is detailed below, together with the reason why, and the management action being taken.

Communities and Environment		
Resource Outcome: Communities are encouraged and supported to reduce, re-use and recycle their waste		
Measure	**Comments/Progress**	**Action by Manager**
Percentage of total household waste that is recycled	This measure is reported per calendar year. The figure for quarter two (April to June 2022) was 45.07%, which is an improvement on the previous quarter. The year to date figure of 40.28%, however, is below the 2021 figure (41.50%) and remains below the target of 50.00%. Higher residual waste tonnages collected at the kerbside due to homeworking, high residual waste content in bulk uplifts (black bag waste accepted), and more non-recyclable waste being disposed of in Household Waste Recycling Centres, are all factors that need to be taken into account when understanding the household waste recycling performance	A new contract is now in place for bulky waste (from 1 April 2022). This has increased the amount of bulky waste being recycled. The service is also currently recruiting Waste Education Officers to roll out a new service change for flatted properties to try and improve the recycling rate. Currently the majority of the material is too badly contaminated to recycle and ends up being disposed of as residual waste.

All Resource Plan red and amber measures as at Quarter 2 were reported to the Performance Review Scrutiny Forum on 29 November 2022.

5.5.   Report Later / Contextual
Measures in the quarterly progress report which are not red, amber, green or blue can be assigned a status of 'report later' or 'contextual'. At quarter two, there were three measures with 'report later' status, and these will be reported once the information becomes available. An update on the status of the 6 measures identified as 'report later' as at Quarter 4 of 2021/2022, is included in Appendix 3.

6.   Employee Implications
6.1.   The outcomes noted within the Resource Plan will inform the Service Action Plans, where applicable, and in turn the Performance Appraisal process for individual employees.

6.2. Absence statistics are monitored and reported through the Council-wide workforce monitoring report which is presented to each Resource Committee and the Employees Issues Forum. The absence rate for Community and Enterprise Resources from April 2022 to September 2022 was 6.5%, which is higher than the Council-wide figure of 5.1%.

7. Financial Implications

7.1. The outcomes within the Resource Plan are reflected in the respective annual Resource Revenue and Capital budgets and, longer term, within the framework of the Council's approved Financial Strategy.

8. Climate Change, Sustainability and Environmental Implications

8.1. There are no climate change or environmental implications as a result of this report, however, a number of actions within the Resource and Service Plans contribute positively to the Council's Sustainable Development and Climate Change Strategy.

8.2. The Resource Plan takes into account the Resource's responsibilities in relation to sustainable development and climate change.

9. Other Implications

9.1. The Community Plan 2022 to 2032 was agreed at the Community Planning Partnership Board on 22 June 2022. A significant element of the delivery of the outcomes in the Community Plan will come through the achievement of the outcomes and actions contained within Connect.

9.2. Resource Plan actions are assessed as part of the Resource's risk management arrangements and relevant issues have been added to the Resource Risk Register.

10. Equality Impact Assessment and Consultation Arrangements

10.1. Many of the actions detailed within the Resource Plan reflect ongoing strategies and policies which will be or have been the subject of consultation and equality impact assessment.

David Booth
Executive Director (Community and Enterprise Resources)

21 February 2023

Link(s) to Council Values/Priorities/Outcomes
Values
♦ Focused on people and their needs
♦ Working with and respecting others
♦ Accountable, effective, efficient and transparent
♦ Ambitious, self-aware and improving
♦ Fair, open and sustainable
♦ Excellent employer

Priorities
♦ We will work to put people first and reduce inequality
♦ We will work towards a sustainable future in sustainable places
♦ We will work to recover, progress and improve

<u>Outcomes</u>

♦ Our children and young people thrive
♦ Good quality, suitable and sustainable places to live
♦ Thriving business, fair jobs and vibrant town centres
♦ Caring, connected, sustainable communities
♦ People live the healthiest lives possible
♦ Inspiring learners, transforming learning, strengthening partnerships

Previous References

♦ Community and Enterprise Resources Quarter 4 Progress Report 2021/2022 - 4 October 2022

List of Background Papers

♦ Council Plan Connect 2022 to 2027 – approved by the full Council on 15 June 2022
♦ Community and Enterprise Resources Plan 2022/2023 – approved by Executive Committee on 24 August 2022, and noted by Community and Enterprise Resources Committee on 4 October 2022

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

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Community and Enterprise Resource Outcomes 2022/2023

Connect Outcomes	Resource Outcomes
Communities and Environment	• High-quality streets, parks and other public areas ensures South Lanarkshire is a place where people want to live, work, visit and invest • Communities are encouraged and supported to reduce, re-use and recycle their waste • The Council addresses climate change by reducing carbon emissions, protecting our natural environment, adapting to the impacts of climate change, and acting sustainably • The Council supports and promotes a fairer, healthier, and more sustainable food system • All roads, footways, cycle routes, bridges and associated infrastructure are safe and fit for purpose • Road and transportation infrastructure support new development, enables use of public transport and encourages active travel
Education and Learning	• No resource outcomes for this priority
Health and Wellbeing	• Public health is safeguarded through an effective environmental regulation and enforcement service • All school and nursery children have access to nutritious school meals • All residents have the opportunity to access cultural, leisure and outdoor recreational activities to help improve their wellbeing and quality of life
Children and Young People	• No resource outcomes for this priority
Housing and Land	• Vacant, derelict and contaminated land is brought back into productive use
Our Economy	• Our economy is fair, inclusive, sustainable and low carbon, with thriving town and neighbourhood centres which provide a focal point for local communities • South Lanarkshire is an attractive place to start, grow and locate a business • Physical development and land use in the area is enabled, guided and controlled to help facilitate economic growth • Consumers and communities are protected through an effective trading standards service

Connect Outcomes	Resource Outcomes
Delivering the Plan and achieving Best Value	• Customers experience high quality and improving Council services • The Council demonstrates high standards of governance and sound financial stewardship • The workforce has the skills, flexibility and capacity to deliver the Council's priorities • Digital and ICT services meet the needs of the Council and its customers