

Report

Report to:	Corporate Resources Committee
Date of Meeting:	1 October 2008
Report by:	Executive Director (Corporate Resources)

Subject:	Employee Recognition Awards 2008
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1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ advise Committee of the categories and recipients of the Employee Recognition Awards for 2008

2. Recommendation(s)

2.1. The Committee is asked to approve the following recommendation(s):-

- (1) that the contribution and commitment displayed by the employees honoured at this year's ceremony be noted.

3. Background

3.1. The Council's Employee Recognition Scheme aims to recognise excellent customer service and job performance and to reflect the Council's core competencies of:-

- ◆ Customer Care
- ◆ Working Together
- ◆ Personal Initiative and Drive
- ◆ Health and Safety
- ◆ Equal Opportunities

In addition, Provost's Awards are given to those individuals or groups who have received national recognition or awards over the last 12 months.

The Scheme culminates with the Annual Awards Ceremony which was held this year on Thursday 28 August 2008. Winners of the 2008 awards are shown in Appendix 1.

4. Award Categories

4.1. Provost's Awards

7 awards were presented at this year's ceremony to recognise outstanding achievement and personal endeavour.

4.2. Excellence in Customer Service – Individual Award

To recognise commitment in providing a quality customer service, 6 individual nominations were shortlisted for the award from nominations received during the period June 2007 to May 2008. From this, a panel of elected members selected 2 finalists.

4.3. Excellence in Customer Service – Team Award

From the nominations received during the year June 2007 to May 2008, 6 teams were shortlisted for this award, again to recognise the team work and commitment in delivering a quality service to customers. 2 finalists were selected by a panel of elected members.

4.4. Chief Executive's Award for Innovation

This award is designed to reward individuals or groups of employees who have introduced new systems or practices and to encourage the sharing of new ideas throughout the Council. 22 nominations were received throughout the year, one winner was selected for this category.

4.5. Chief Executive's Award for Sustainability

This award, introduced for the first time in 2007, recognises projects, individuals or teams who make a contribution to sustainable development. Nominations are judged on the social, financial and environmental impact which they make. 8 nominations were received this year and from this one winner was selected.

4.6. Young Achievers

All Modern Apprentices are eligible for this award and nominations, according to strict criteria, are invited from supervisors and managers. One winner and 2 runners up were announced in this category.

4.7. Excellence in Promoting Equality of Opportunity

All current employees are eligible for this award which was introduced to recognise outstanding contribution to the principles of equality of opportunity made by an employee, or groups of employees. This Award is sponsored by the South Lanarkshire Branch of Unison. 11 nominations were considered by a selection panel, comprising of nominated Unison representatives and officers of the Council and one winner and 2 runners up were selected.

5. Employee Implications

5.1. None.

6. Financial Implications

6.1. All financial implications were accommodated within existing budgets.

7. Other Implications

7.1. None.

8. Equality Impact Assessment and Consultation Arrangements

8.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and therefore no impact assessment is required.

8.2. There is also no requirement to undertake any consultation in terms of the information contained in the report.

Robert McIlwain
Executive Director (Corporate Resources)

11 September 2008

Link(s) to Council Objectives

- ◆ People focused
- ◆ Excellent employer

Previous References

- ◆ None

List of Background Papers

- ◆ None

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

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Employee Recognition Awards 2008

Provosts Awards			
Projects	Resource	Award	
Low Parks Museum	Community	Quest Quality Assurance	
Corporate Communications and Public Affairs	Corporate	Public Sector Campaign – Gold Award	
Our Lady of Lourdes Primary School	Education	Customer Service Excellence	
Reception Services	Social Work	Chartermark	
Older People’s Residential Services	Social Work	Customer Service Excellence	
Lanarkshire Drugs Treatment and Testing Orders	Social Work	COSLA Excellence Award	
Developing a Research Culture	Social Work	Scottish Social Services Council Care Accolade Awards	
Excellence in Customer Service – Individual Award			
Nominees			
Matthew Hill	Housing and Technical Resources	Winner	Employee of the Year
Margaret Finlayson	Social Work Resources		
Excellence in Customer Service – Team Award			
Nominees			
Support Services Team from Carnwath Primary School	Education Resources	Winner	Team of the Year
Ann Campbell and Liz McLernon - Sheltered Housing Officers, Barncluith, Hamilton	Housing & Technical Resources		
Chief Executive’s Award for Innovation			
Jennifer Askew	Enterprise Resources	Winner	Activated Restriction Signs

Chief Executive's Award for Sustainability			
Anne Goldie and Stephen Nixon	Community Resources	Winners	Waste Cooking Oil Scheme
Young Achiever Award			
Daniel McGarrell	Community Resources	Winner	
Andrew Abberley	Housing and Technical Resources		
Rhiannon Hawke	Corporate Resources		
Excellence in Promoting Equality of Opportunity Award			
Billy Clews and Andrew Meikle	Enterprise Resources	Winner	Inclusive Design – Promoting Positive Attitudes
Positive Action Team	Community Resources		
Work it Out Programme	Corporate Resources		