SOUTH LANARKSHIRE COUNCIL

Report to:Finance and Corporate Resources CommitteeDate of Meeting:7 February 2018Report by:Executive Director (Finance and Corporate Resources)

# Procurement Strategy - Action Plan Update

### 1. Purpose of Report

Subject:

- 1.1. The purpose of the report is to:-
  - provide an update on the progress made with the Procurement Strategy Action Plan

### 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):-
  - (1) that the progress in achievement of the Procurement Strategy Action Plan be noted.

### 3. Background

- 3.1. The Council's new Procurement Strategy covering the period January 2017 to March 2020 was approved by the Executive Committee on 8 February 2017.
- 3.2. Updates on the Procurement Strategy Action Plan are reported to the Finance and Corporate Resources Committee on a six monthly basis.

### 4. Strategy Action Plan Update

4.1. Appendix 1 provides the Procurement Strategy Action Plan with progress across each of the actions noted to the end of September 2017. Highlights of the Action Plan are provided in the sections below.

### 4.2. Progress Update

- 4.2.1. During 2017/2018, the following actions were progressed:-
  - a new sourcing strategy document has been developed for new tenders (action plan ref 1.2). The document has been redesigned and now places greater emphasis on the requirements around sustainability, contract benefits and the subdivision of the contract into lots to encourage SME participation
  - the review of procurement practices is well underway (action plan ref 2.1). A procurement questionnaire has been issued to a number of operational managers with procurement and purchasing responsibilities. The purpose of the questionnaire is to gather a wide range of information on procurement practices including the use of procurement management information and training requirements. Central procurement staff are also reviewing a number of procurement and purchasing arrangements.

- to ensure the Procurement Service continues to have staff that possess the necessary skills into the future, three members of staff have started training with the Chartered Institute of Purchasing and Supply attending college through day release (action plan ref 10.2).
- 4.2.2. A total of 38 actions are included in the Action Plan, detailed at appendix 1, with progress summarised below:-

| Category  | Number | Comment   |
|-----------|--------|---|
| On target | 25     | A number of actions are classed as ongoing (e.g. review of standard procurement                       |
|           |        | documentation and the identification of new   |
|           |        | areas for collaborative working) with a number  |
|           |        | of working groups making progress   |
| Complete  | 10     | A number of actions have been completed in  |
|           |        | advance of the due date   |
| Slipped   | 3      | Revised dates have been set for these actions<br>with further information provided in the<br>appendix |
| Total     | 38     |   |

## 4.3. Ongoing Actions

- 4.3.1. Due to their nature, there are a number of actions which now form part of a continual improvement programme. A number of these actions are summarised below, with full detail of the activity undertaken provided at appendix 1:-
  - review and update standard procurement documentation to ensure continuous improvement and ongoing compliance (action plan reference 1.2)
  - work is continuing with Police Scotland through the DISRUPT and DETER multi agency tactical groups resulting in actions being identified to protect the Council and its interests against the actions of serious and organised crime (action plan ref 2.2)
  - a new collaborative contract for the supply of educational materials will be introduced (action plan ref 5.2). It has been agreed with Education Resources that the Council will move to a single supplier for core items based on the results of the Scotland Excel tender. Flexibility for smaller ad-hoc purchases will be piloted through the introduction of purchase cards

### 5. Employee Implications

5.1. There are no employee implications.

### 6. Financial Implications

6.1. There are no direct financial implications from the Action Plan.

### 7. Other Implications

- 7.1. Failure to implement the Strategy Action Plan could leave the Council open to the risk of non-compliant procurement processes.
- 7.2. There are no implications for sustainability in terms of the information contained in this report.

### 8. Equality Impact Assessment and Consultation Arrangements

8.1. There is no requirement to carry out an equality impact assessment in terms of the proposals contained within this report.

8.2. Consultation with Resources on progress takes place as appropriate for the preparation of the report.

### Paul Manning Executive Director (Finance and Corporate Resources)

10 January 2018

### Link(s) to Council Values/Ambitions/Objectives

• Value: Accountable, effective, efficient and transparent

#### **Previous References**

- Finance and Corporate Resources Committee 6 September 2017
- Executive Committee 8 February 2017

### List of Background Papers

None

#### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

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#### Procurement Strategy Action Plan

| Objective                                   | Action   | Responsibility  | Timescale  | Complete / On<br>Target/ Slipped | Update  |
|---|--|---|------------|----------------------------------|---|
| 1. Procurement leadership<br>and governance | <b>1.1</b> Develop the role and structure of<br>the Procurement Forum as a<br>mechanism for disseminating<br>information and the development of<br>policies and standards. | Procurement Service   | Ongoing    | On target                        | Representatives from all<br>Resources attended the<br>most recent forum meeting<br>on 10 August 2017.   |
|   | <b>1.2</b> Review and update standard procurement documentation to ensure continuous improvement and ongoing compliance.   | Procurement Service<br>and Legal Services   | Ongoing    | On target                        | New sourcing strategy<br>implemented from August<br>2017.   |
|   | <b>1.3</b> Develop and implement a new structure for the Procurement Service.  | Executive Director of<br>Finance and<br>Corporate Resources /<br>Head of Finance<br>(Transactions) /<br>Procurement Service | March 2018 | On target                        | H&T support team to<br>transfer to Almada Street<br>from Pollock Avenue.<br>Review of purchasing/<br>transactions teams now<br>underway.  |
|   | <b>1.4</b> Review of procurement risks.  | Procurement Service /<br>Insurance and Risk<br>Management   | Annually   | Complete                         | Review of the top risks<br>included a reassessment of<br>the risk of procurement<br>practices and the<br>management of contracts.   |
|   | <b>1.5</b> Internal audit review of procurement practices.   | Internal Audit  | Ongoing    | On target                        | Completion of existing<br>procurement review and<br>testing of procurement<br>practices within services to<br>ensure that controls around<br>award and contract<br>monitoring are robust. |
|   | <b>1.6</b> Provision of an annual performance report to the Corporate Management Team and Finance and Corporate Resources Committee.                                       | Procurement Service   | Annually   | On target                        | Annual performance report<br>presented to the CMT on<br>16 November 2017 and to<br>the Finance and Corporate<br>Resources Committee<br>7 February 2018.                                   |

| Objective  | Action   | Responsibility                          | Timescale                | Complete / On<br>Target/ Slipped | Update  |
|--|--|---|--------------------------|----------------------------------|---|
| 2. Prevention of Fraud and<br>the Disruption of Serious<br>and Organised Crime | <b>2.1</b> Conduct a review of procurement processes across the Council and the management information used in the scrutiny of contract spend.   | Procurement Service /<br>Internal Audit | Revised January<br>2018. | Slipped                          | Attendance at RMT's<br>followed up with a<br>questionnaire being issued<br>to managers. Feedback<br>being evaluated.<br>Procurement teams also<br>identifying areas for<br>improvement. Additional<br>resources have been<br>allocated to the task. |
|  | <b>2.2</b> Continue to work with and share information with Police Scotland to ensure the ongoing disruption of serious and organised crime in relation to an identified range of contracts. | Procurement Service /<br>Legal Services | Ongoing                  | On target                        | Procurement and Legal<br>staff working with Police<br>Scotland to share<br>information.   |
| 3. Defining the supply need  | <b>3.1</b> Report to the Corporate<br>Management Team on high value/high<br>risk procurements.   | Procurement Service                     | 6 monthly                | On target                        | Report presented to the CMT on 16 November.   |
|  | <b>3.2</b> Assessment for scrutiny of high value/high risk procurements as appropriate.  | All Resources                           | Ongoing                  | On target                        | Recyclable waste and<br>Roads sub-contractors<br>contracts undergoing<br>scrutiny process. The<br>future contract for adult<br>supported living is under<br>evaluation.   |
|  | <b>3.3</b> Development of a procurement process on preliminary market engagement.  | Procurement Service                     | March 2018               | On target                        | 2017/2018 action.   |
| 4. Sourcing  | <b>4.1</b> Enhance the existing sourcing methodology to mandate early engagement for all regulated and EU regulated procurements where practicable.  | Procurement Service                     | Ongoing                  | Complete                         | The market research<br>section of the sourcing<br>strategy has been updated<br>to reflect this requirement.   |
|  | <b>4.2</b> Prior Information Notice (PIN) to be published for all Regulated contracts at least 2 months before tender is released to the market where practicable.                           | Procurement Service                     | February 2017            | Complete                         | Complete.   |

| Objective  | Action   | Responsibility   | Timescale                | Complete / On<br>Target/ Slipped | Update  |
|--|--|--|--------------------------|----------------------------------|---|
|  | <b>4.3</b> Hold information sharing events where appropriate.  | Procurement Service/<br>SDP                                | Ongoing                  | On target                        | Meet the Buyer event took<br>place on 28 September.<br>This allowed interaction<br>with a range of businesses<br>interested in public sector<br>contracts.  |
|  | <b>4.4</b> Enhance the tendering skills of Lanarkshire based companies.  | Procurement Service /<br>Supplier Development<br>Programme | Ongoing                  | On target                        | 2017/2018 action.   |
| 5. Collaboration                                   | <b>5.1</b> Identify new areas for collaborative working with internal and external stakeholders.                                     | Procurement Service<br>and Resource<br>stakeholders        | Ongoing                  | On target                        | The new framework<br>contract for Educational<br>materials is available from<br>December 2017.  |
|  | <b>5.2</b> Ensure collaboration is consistently considered for all procurement activities and increase collaboration where possible. | Procurement Service  | Ongoing                  | On target                        | The requirement to<br>consider collaboration is<br>now included in the<br>Sourcing Strategy. SXL<br>have set up a small value<br>contracts team and the<br>Council will consider any<br>new frameworks offerings<br>as appropriate.                                   |
| 6. Sustainable Procurement<br>& Community Benefits | <b>6.1</b> Update the Sustainable Procurement policy.  | Procurement Service  | Revised<br>February 2018 | Slipped                          | A draft policy has been<br>prepared for issuing to the<br>Heads of Service for<br>consultation.   |
|  | <b>6.2</b> Support consultation by Resources with communities in advance of procurement exercises.                                   | All Resources  | Ongoing                  | On target                        | A range of monthly events<br>hosted by SDP (including<br>online webinars) have<br>been held this year. These<br>are designed to introduce<br>the business community to<br>the procurement process<br>and ensure they are tender<br>ready when opportunities<br>arise. |
|  | <b>6.3</b> Support the development of a system of collating and tracking community benefits.   | All Resources  | Revised<br>November 2017 | Slipped                          | A procurement process<br>has been drafted and is<br>expected to be complete<br>by November 2017.  |

| Objective                              | Action  | Responsibility  | Timescale     | Complete / On<br>Target/ Slipped | Update   |
|--|---|---|---------------|----------------------------------|--|
| 7. Contract and Supplier<br>Management | <b>7.1</b> Introduction and full roll out of eCM and eSPM for appropriate contracts.                    | Procurement Service   | December 2017 | On target                        | 2017/2018 action.  |
|  | <b>7.2</b> Research the potential impact of BREXIT on existing and future Council contracts.            | Procurement Service   | July 2017     | Complete                         | The Procurement Service<br>has fed into an exercise<br>co-ordinated by Finance<br>Strategy identifying the top<br>tier contracts that could be<br>affected by BREXIT.  |
| 8. Ethical Trading                     | <b>8.1</b> The use of organic and local produce will be specified where possible within food contracts. | Procurement Service   | Ongoing       | On target                        | 2017/2018 action.  |
|  | <b>8.2</b> Work with suppliers to reduce food waste.  | Procurement Service   | March 2018    | On target                        | 2017/2018 action.  |
| 9. Purchasing Processes<br>and Systems | <b>9.1</b> Implementation of e-invoicing fully by November 2019.  | Accounts Payables   | November 2019 | On target                        | At September 2017 there<br>are 9 major suppliers of<br>goods and services to the<br>Council using the e-<br>invoicing solution. This<br>equates to over 13,000<br>invoices, 21% of all<br>invoices paid to date.<br>Work is ongoing to assess<br>the feasibility of a further 3<br>major suppliers to be<br>adopted before the end of<br>the financial year. |
|  | <b>9.2</b> Develop the use of PCS and PCSt and the Council's i-procurement system.                      | Procurement Service   | Ongoing       | On target                        | A number of Procurement<br>staff have been trained on<br>PCSt.   |
|  | <b>9.3</b> Consider the use of Project Bank Accounts in appropriate contracts.                          | Procurement Service /<br>Payables / Strategy /<br>Resources | June 2017     | Complete                         | Council officers attended a<br>training event held by the<br>City Deal PMO. Further<br>developments for future<br>City Deal contracts are<br>expected.   |
|  | <b>9.4</b> Development of a 'No PO, No Pay' policy.   | Procurement Service   | April 2017    | Complete                         | Greater application of the<br>Certified Payments Policy<br>is taking place.  |

| Objective                     | Action  | Responsibility                                      | Timescale     | Complete / On<br>Target/ Slipped | Update   |
|-------------------------------|---|---|---------------|----------------------------------|--|
|                               | <b>9.5</b> Implementation of a supplier incentive scheme.   | Procurement Service /<br>Payables                   | February 2018 | Complete                         | Decision taken not to<br>progress with the scheme<br>at this time.   |
|                               | <b>9.6</b> Implement action plan following the post implementation review of iprocurement.  | Procurement Service /<br>Resources                  | December 2017 | Complete                         | Review of the action plan<br>has taken place with<br>actions either complete or<br>covered elsewhere in the<br>strategy action plan. |
|                               | <b>9.7</b> Review and update of the Procurement pages of the intranet and website.  | Procurement Service                                 | November 2017 | Complete                         | The content of the intranet<br>and website have been<br>updated.   |
| 10. People                    | <b>10.1</b> Ensure that all procurement staff completes the Scottish Procurement Competency Framework every 3 years.  | Procurement Service                                 | July 2019     | On target                        | 2019/2020 action.  |
|                               | <b>10.2</b> Capture training requirements through the use of the Council PDR process.   | Procurement Service                                 | Annual        | Complete                         | Three members of staff<br>have started training with<br>the Chartered Institute of<br>Purchasing and Supply<br>(level 4).            |
| 11. Fair Working Practices    | <b>11.1</b> Local suppliers to be encouraged to pay the living wage to their workforce. This will enable the Council to maintain the living wage accreditation. | Procurement Service                                 | Ongoing       | On target                        | New care at home<br>framework provides<br>funding for the providers.   |
| 12. Performance<br>Management | <b>12.1</b> Monitor community benefits performance indicators.  | Procurement Service                                 | Ongoing       | On target                        | Reported through the KPI<br>report and will be updated<br>following the introduction of<br>a new process (see 6.3).                  |
|                               | <b>12.2</b> Increase where possible, the performance of the Procurement and Commercial Improvement Programme.   | Procurement Service<br>and Resource<br>Stakeholders | Ongoing       | On target                        | Questionnaire provided by<br>Scotland Excel seeking<br>views on the PCIP<br>assessment and future<br>options.                        |
|                               | <b>12.3</b> Ensure that all internal and external reporting of data and Key Performance Indicators is completed within the agreed timescales.                   | Procurement Service                                 | Ongoing       | On target                        | 2017/2018 six monthly<br>performance data reported<br>to CMT 16 November<br>2017.  |

| Objective | Action  | Responsibility      | Timescale | Complete / On<br>Target/ Slipped | Update  |
|-----------|---|---------------------|-----------|----------------------------------|---|
|           | <b>12.4</b> Develop the provision of management information to Resources. | Procurement Service | Ongoing   | On target                        | Existing information is<br>under review with<br>improvements to follow as<br>part of the review of<br>procurement practices (see<br>2.1). |