

## **Enterprise Resources**

improve

## **Resource Plan Quarterly Performance Report**

## How to use this performance report

This performance report is intended to be both informative and easy to use. The guide below is designed to help you get the most out of the report and to answer the most common questions you might have.

**Council Plan objective or theme**

**Resource Plan objective**

**Resource Plan action & associated measures.**

**Progress update against measure.**

**Measure Status – are we on course to achieve?**  
The “traffic light” codes are:

**Green**

Achieved, or due to achieve with no issues

**Amber**

There may be problems or minor slippage

**Red**

Not on course, major slippage anticipated

Measures which are to be reported later or which are “for information only” are not colour coded

**Vision and Strategic Direction**
**Improve effective use of our buildings and transport in order to reduce greenhouse gas emissions**
**Ensure efficient use of material resources and to increase recycling of waste and develop more sustainable waste management**

**Statistics for last 2 years, showing how we are doing over time.**

The trend column shows how performance changed between these 2 years

Performance getting better

Performance staying the same

Performance getting worse

Information not yet available

**Statistics for the current year. The Target shows what we want to achieve by the end of the year. The To Date column shows how much we have achieved so far.**

Summary (level 1) - number of measures green, amber and red under each Council Plan objective/theme


Council Objective \ Theme	Green	Amber	Red	To be reported later / Unassigned
<i>Improve quality and availability of housing</i>				
<i>Develop services for older people</i>				
<b>Improve the quality of the physical environment</b>	<b>18</b>	<b>4</b>	<b>1</b>	<b>9</b>
<b>Improve the road network and public transport</b>	<b>13</b>	<b>3</b>	<b>1</b>	<b>7</b>
<i>Raise educational attainment for all</i>				
<i>Increase involvement in lifelong learning</i>				
<b>Improve community safety</b>	<b>8</b>			<b>2</b>
<i>Improve health and increase physical activity</i>				
<i>Improve lives of vulnerable children, young people and adults</i>				
<b>Support local economy by providing the right conditions for gro</b>	<b>42</b>	<b>14</b>		<b>35</b>
<i>Increase participation in arts and culture</i>				
<b>Vision and Strategic Direction</b>	<b>22</b>	<b>3</b>		<b>16</b>
<b>Performance Management and Improvement</b>	<b>4</b>			<b>2</b>
<i>Partnership Working, Community Leadership and Engagement</i>				
<b>Governance and Accountability</b>	<b>2</b>	<b>1</b>		
<b>Efficient and effective use of resources</b>	<b>15</b>	<b>5</b>		<b>3</b>
<b>Total</b>	<b>124</b>	<b>30</b>	<b>2</b>	<b>74</b>

**Vision and Strategic Direction****To secure quality living and working environments for health, wellbeing and economic prosperity**


Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			----This Year ----	
				2007/08	2008/09	Trend	Target	To Date
Develop guidance for sustainable development in Community Growth Areas	Assess sustainability appraisals / footprinting assessment for Community Growth Areas	Completed. Now working alongside area offices in support of their assessments of Community Growth Areas masterplans	Green	---	---		---	---
	Guidance to be produced on sustainability factors for designers	Completed. Now working alongside area offices in support of their assessments of Community Growth Areas masterplans	Green	---	---		---	---
	First workshop on sustainability appraisal for designers	First workshop on sustainability appraisal for designers conducted in May 2009	Green	---	---		---	---
	Measures designed into masterplans submitted for planning consent which on paper will result in 15% reduction on base (SL ecological footprint)	Measures designed into masterplans as matter of routine. Ecological footprint to be reported when available.	Report Later	0.0%	Not avail		Not avail	Not avail
Corporate SEA working group to process, screen, scope and undertake SEA's	Strategic Environmental Assessments undertaken on all key plans and strategies in line with legislation	Council SEA group is well established with templates and guidance available on intranet. Further guidance is continuing to be developed. Tracking and SEA progress is reported through SD Co-ordination Group. 45 policies identified to date, 16 have been implemented with SEA considered and 7 without, 10 currently going through process, whilst 13 have still to commence.	Green	---	---		---	---
Improve opportunities, networks and facilities for walking, cycling and public transport in South Lanarkshire	Detailed targets set in Local Transport Strategy: Continue to develop and construct 'Connect2' proposals to upgrade Larkhall to Hamilton cycle / walkway	Contract works scheme 6-8 in phase 1 complete.	Green	---	---		---	---
	An increase in the number of trips per person per year by public transport	Information on travel needs is collected for the Scottish Household Survey, published on bi-annual basis. 2007/08 data anticipated late 2009	Report Later	Not avail	Not avail		Not avail	Not avail
	An increase in walking and cycling as measured by the mode share monitoring conducted by schools and businesses in South Lanarkshire	Information on travel modes is collected for the Scottish Household Survey, published on bi-annual basis. 2007/08 data anticipated late 2009	Report Later	Not avail	Not avail		Not avail	Not avail





**Vision and Strategic Direction****To secure quality living and working environments for health, wellbeing and economic prosperity**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Deliver flood protection schemes as part of capital programme	Completion of schemes (flood prevention) at Lady Watson Gardens and Strathaven Road, Hamilton	Contract works for Lady Watson Gardens bridge ongoing - minor slippage in programme due to complex nature of the works.  Strathaven Road complete.	Amber	---	---		---	---
	Sustain number of properties at risk of flooding	Figures are published by Scottish Government and will be updated by SEPA in accordance with Flood Risk Management Scotland Act 2009	Report Later	0.0%	Not avail		Not avail	Not avail
Support better supply chain linkages between local food producers and local purchasers via the South Lanarkshire food and drink development project	Meet the Buyer events to be run during 2009 to cover sustainability theme (supply change linkages)	'Love me tender' event held 19 May 2009 - 80 attendees Meet the buyer SDP event 23 June 2009 - 600+ attendees	Green	---	---		---	---
	Programme / timetable to be established in conjunction with other Supplier Development Programme partners	SDP workshops underway - 40 participants Food showcase event and launch of Eat Local Food Guide - 24 exhibitors Ministerial launch of Clyde Valley Food Producers Network at Royal Highland Show. Local Food and Drink project and action plan complete. Considering future strategy and actions food and drink businesses.	Green	---	---		---	---
Implement programme of survey and preparation of Energy Performance Certificates for letting portfolio and surplus properties	Increase energy efficiency of buildings by 2011	Energy Performance Certificates (EPC) procured through new professional services framework contract to ensure compliance with new legislation which makes it compulsory to provide EPCs when a property is sold or let. Once buildings have been rated it will be possible to identify priority areas where work is required to improve energy efficiency.	Green	---	---		---	---
	Develop programme for surveys for surplus properties according to schedule	Vacant letting and surplus properties surveyed and EPCs provided	Green	---	---		---	---
	Compile Approved Practitioner list to undertaken EPC	EPC procured through new professional services framework contract	Green	---	---		---	---

**Vision and Strategic Direction****Implement a programme of equality and human rights impact assessments across the Council**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Implement a programme of equality and human rights impact assessments across the Council	Number of impact assessments carried out against those timetabled	3 out of 3 programmed completed	Green	0	100		Not avail	100
	Number of reports on impact assessments published on website	Full list for 2009/10 still to be finalised	Report Later	---	---		---	---
	Progress in relation to Equality Impact Assessment Action Plan monitored against targets and reported to Equal Opportunities Forum	Next Forum report due 2 February 2010	Report Later	---	---		---	---

**Vision and Strategic Direction**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Develop and introduce Council wide equality performance measures and publish results	Resources to provide annual report to Equal Opportunities Forum on uptake of service based on standardised equality reporting categories	Next forum report due 2 February 2010	Report Later	---	---		---	---
Monitor number of SUDS schemes in new developments	SUDS schemes incorporated into all applicable developments	The number of applicable developments has reduced significantly due to the economic climate.	Unassigned	177	173		Not avail	29
Publish a bi-annual update of the State of the Environment Report	Published update (State of Environment Report) by June 2009 and then every two years tracking change in local environment indicators	The revised State of the Environment report has been completed and is going through the publication process. The report incorporates external data and was sent for external consultation. Presentations were given to Executive Committee and across the Community Planning Partnerships Forums. Additional local teaching packages are currently being considered with potential completion 2010. Public summary report is currently being developed.	Green	---	---		---	---
Develop and implement our Council Plan Connect	Deliver annual Resource Plan based on standard corporate template	Resource Plan was approved by Enterprise Committee 7 July 2009 and desk top published. Team brief rolled out to all employees.	Green	---	---		---	---
Contribute to Council's sustainability	Annual consumption of energy per square metre of buildings, (MWhrs/m2)		Report Later	Not avail	Not avail		Not avail	Not avail

## Vision and Strategic Direction

### Vision and Strategic Direction

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Contribute to Council's sustainability work through the actions identified in the Sustainable Development Strategy action plan	Additional external funding for the implementation of key targeted actions within the plan secured (1.3)	Monitoring through SDS - update for Resource reports to follow	Report Later	---	---		---	---
	Work with local partners to develop markets for waste undertaken (2.11)	Monitoring through SDS - update for Resource reports to follow	Report Later	---	---		---	---
	Events on sustainability for local businesses organised (3.9)	Monitoring through SDS - update for Resource reports to follow	Report Later	---	---		---	---
	Support for local businesses implemented to enable them to become more sustainable (3.11)	Monitoring through SDS - update for Resource reports to follow	Report Later	---	---		---	---
	Support programme for green businesses developed (6.1)	Monitoring through SDS - update for Resource reports to follow	Report Later	---	---		---	---
	Sustainability award (Lanarkshire Business Excellence Awards) promoted (7.24)	Monitoring through SDS - update for Resource reports to follow	Report Later	---	---		---	---
	Renewable energy fund reviewed to enhance sustainable development (6.22)	Monitoring through SDS - update for Resource reports to follow	Report Later	---	---		---	---
	Innovative approaches to SUDS researched (4.5)	Participating in example SUDS project. Tender evaluation for consultant application complete.	Green	---	---		---	---
	Local walking and cycling networks and facilities improved (6.5)	New controlled pedestrian crossing installed at Hamilton Road, Bothwell. A second crossing location will be identified following further assessments. Initial phase of the Connect 2 project is complete. Lanark to Carstairs junction new cycle route - survey and detailed design complete - works on hold until review of safety audit conclusions has been completed.	Amber	---	---		---	---
	Opportunities for walking, cycling, public and community transport improved through implementation of the actions set out within the Local Transport Strategy (6.11)	Actions monitored and reported via Local Transport Strategy	Green	---	---		---	---
	Public transport supported through provision of quality bus corridors and partnership with stakeholders (6.12)	SPT are investigating optimum bus routes in South Lanarkshire	Green	---	---		---	---
	Enhanced sustainable transport options provided by working in partnership with Strathclyde Partnership for Transport (SPT) (6.13)	Projects at Carluke park and ride, Uddingston park and ride and Hamilton bus/rail station funded by SPT 2009/10	Green	---	---		---	---

## Vision and Strategic Direction

### Vision and Strategic Direction

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
	Additional support investigated for travel planning activities being taken forward through the development management process (6.15)	Ongoing support provided by School Travel Plan Co-ordinator to help develop travel plans. Assistance given to Rolls Royce in developing workplace travel plan. Her Majesty's Revenue and Customs (HMRC) Centre 1 - assistance given to promote the development of their travel plan during 'European Mobility Week' and 'In town without my car day'.	Green	---	---		---	---
	School travel plan programmes further developed across all South Lanarkshire schools (7.4)	38 school travel plans complete and 63 underway.	Green	---	---		---	---
	Environmental data on flood scenarios for the local area monitored (4.8)	Collecting and updating data on flood events ongoing	Green	---	---		---	---
	Guidance for sustainability factors for new residential development provided (6.20)	Guidance for sustainability factors will be set out in the Residential Development Guide	Amber	---	---		---	---
	Sustainability factors included in development briefs and masterplans for new development (6.21)	Complete. Sustainability factors included in development briefs and masterplans	Green	---	---		---	---

## Performance Management and Improvement

### Performance Management and Improvement


Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Implement effective best value management arrangements to ensure continuous improvement	Completion of Shopmobility review as per timetable	BV review completed recommendations to be implemented.	Green	---	---		---	---
	Completion of Delivery of verification and non-verification role within Building Standards review as per timetable	2009/10 scorecard submitted and reviewed by the Governments Building Standards division. Some minor revisions requested mainly relating to the format. It will be revised and resubmitted by end October 2009. Progress of actions within the scorecard is ongoing.	Green	---	---		---	---
	Improvement plans approved by Committee	No formal reviews requiring Committee approval have been scheduled.	Report Later	---	---		---	---
	Sustain positive SPI trend results for the Council	This will be based on year end results and will be reported later	Report Later	---	---		---	---
	Ensure local PIs meet requirements of Best Value 2	Review of PIs undertaken and schedule of measures developed which maps to best value characteristics included within Best Value 2.	Green	---	---		---	---
Implement a strategic response to the Scottish Government's Efficient Government agenda	Completion of diagnostic projects as per agreed timetable	Management and supervisory project progressed. Alternative service delivery models developed to ensure compliance with preferred operating model and costs and savings identified. Proposals approved by Executive Committee on 9 September 2009.	Green	---	---		---	---

## Governance and Accountability

### Governance and accountability







Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Ensure that high standards of governance are being exercised	Delivery of Risk Control Actions by due date	Risk register for 2009/10 compiled. Risk control actions reviewed.	Green	---	---		---	---
	Audit actions to be delivered by due dates and reported to Chief Executive through quarterly performance reports	The Resource had 6 internal audit actions 4 (67%) were completed on time. Timescales for the remainder were revised accordingly.	Amber	---	---		---	---
	Complete Resource Governance Self Assessment and declaration by due date and develop actions to address non-compliant areas	Completed self assessment and briefed Chair / Depute Chair	Green	---	---		---	---

**Efficient and effective use of resources****Manage land and property assets efficiently**

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Prepare, manage and deliver five year programme of capital receipts	Prepare, manage and deliver five year programme of capital receipts - completion of annual disposal programme	Despite the difficult economic situation and consequent property market conditions General Services and Housing Services programmes are currently on course to meet annual targets.	Green	Not avail	£4.50m		Not avail	Not avail
	Completion of annual acquisition programmes	Annual acquisition programme on course to meet annual target	Green	---	---		---	---
	Review of five year rolling receipts programme	Rolling receipts programme subject to further review in response to changing market conditions	Green	---	---		---	---



**Efficient and effective use of resources****Manage land and property assets efficiently**

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
Improve the performance of the Council's non operational (lease) portfolio	Improve performance of lease portfolio - annual net rental income	Period 6 income on target for year end	Green	104%	100%		100%	39%
	Improve performance of lease portfolio - debt levels of less than 5% of total rental invoiced per annum achieved	Debt levels affected by economic climate.	Amber	3.6%	7.0%		5.0%	11.0%
	Improve performance of lease portfolio - combined vacancy rates of less than 15% per annum achieved		Amber	10.7%	13.2%		15.0%	14.0%
	New performance measures to gather data on non recoverable cost per m2 per category of property implemented	Splitting measure into sub-categories for ease of reporting and to identify specific areas for improvement. Software supplier has agreed to produce suitable reporting facility as part of next version. Awaiting delivery timetable.	Amber	---	---		---	---
	Review concessionary lease policy	Complete principals for review approved at CMT 18 June 2009. First phase of programme of negotiations agreed with Resources	Green	---	---		---	---
	Reduction in number of non performing properties		Report Later	0.0%	Not avail		Not avail	Not avail
	Reduction in non recoverable cost per m² of space in portfolio		Report Later	0.0%	Not avail		Not avail	Not avail
	Reduction in non recoverable cost per m2 of space in portfolio by 2012	Removing water tanks from industrial units to reduce risks and costs of maintenance / legislative compliance	Green	---	---		---	---
	Increase net rental income generated per m² per category of property		Report Later	0.0	Not avail		Not avail	Not avail

**Efficient and effective use of resources****Manage land and property assets efficiently**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Review and adapt procedures for survey and valuation of surplus residential properties	Implement adapted procedure for surveys of surplus residential properties by June 2009	No progress to date as item is low priority and had to be deferred due to other priorities due to downturn and the reorganisation of the Service. We get few residential properties to market and there would be ample opportunity to meet requirements if instructions were received. Timescales revised, work will be undertaken during Q3/Q4.	Amber	---	---		---	---
	Compile Approved Practitioner list to undertake Homebuyers report by August 2009	No progress to date as item is low priority and had to be deferred due to other priorities due to downturn and the reorganisation of the Service. Timescales revised, work to compile the practitioner list will be undertaken during Q3/Q4.	Amber	---	---		---	---
Attract external funding to support corporate objectives	Attract external funding support from European, lottery and related sources		Green	£5.00m	£8.12m	↑	£3.50m	£1.14m

**Ensure our commitment to employees through the development and effective implementation of personnel policies and employee learning and development opportunities**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Ensure our commitment to employees through the development and effective implementation of personnel policies and employee learning and development opportunities	Staff absence rate (SPI)		Green	4.0%	3.2%	↑	5.0%	3.4%
	Labour turnover rate		Green	6.0%	3.1%	↑	5.0%	0.6%
	100% coverage of PDR and associated training plans of employees in the scope		Green	93.0%	100.0%	↑	100.0%	100.0%

**Efficient and effective use of resources****Efficient and effective use of resources**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
Manage land and property assets efficiently	Proportion of operational accommodation that is in satisfactory condition (SPI)		Green	0.0%	Not avail		100.0%	100.0%
	Proportion of operational accommodation that is suitable for its current use (SPI)		Green	0.0%	Not avail		100.0%	100.0%
	% of buildings from which the council delivers services to the public in which all public areas are suitable for, and accessible to, disabled people		Green	100.0%	100.0%		Not avail	100.0%
Process invoices on time	The number of invoices paid within 30 days as a % of all invoices paid (SPI)		Green	94.0%	93.0%		90.0%	95.0%
	Percentage of invoices paid within 30 days		Green	94.0%	93.0%		90.0%	95.0%

**Improve the quality of the physical environment****Improve our towns and villages through improved management and maintenance, promotional events and investment**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
Continue to support the town centre network and develop and oversee their respective programmes	Sustain the 72% satisfaction rating of the general environment of town centres by users	Surveys undertaken July/August 2009	Green	78.0%	72.0%		72.0%	72.0%
	Number of town centre activities and initiatives	Town groups continue to meet quarterly and project programmes on course to achieve objectives. Town Centre Regeneration Fund in partnership with Biggar Arts Guild in second round - value £4.6m	Green	---	---		---	---
	Work with private sector owners and developers in Hamilton and East Kilbride	East Kilbride town centre masterplan discussions continuing with objective of concluding agreements during 2010. Discussions continuing with Asda, planning application subject to supplementary masterplan currently being progressed. Downturn in economy has resulted in no further progress on owners scheme (Regent Centre, Hamilton)	Red	---	---		---	---
	Percentage of private sector investment as a result of local authority intervention (KPI)		Report Later	0	Not avail		Not avail	Not avail

**Improve the quality of the physical environment****Improve our towns and villages through improved management and maintenance, promotional events and investment**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
Undertake public realm improvements in a number of town centres	Number & value of public realm town centre improvements	Lesmahagow: Work out to tender, on programme.	Green	---	---		---	---
		Lanark: Project complete on time and on budget.						

**Unlock the development potential of vacant, derelict and contaminated sites and remove and control health risks**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
Agree and implement derelict / contaminated land programme	Finalise and approve programme by May 2009	Programme approved at July Enterprise Committee.	Green	---	---		---	---
	Deliver agreed programmes (incl Vacant Derelict Land Fund) through Corporate Working Group	Programme implementation in progress.	Green	---	---		---	---
	Treat 20% of the total vacant and derelict land in South Lanarkshire by 2012 (2005 baseline 550 h.a.)	Figures for 2008/09 now available. The majority of take up (39ha) was due to the construction of the M74 extension. Take up for other development uses, particularly housing, is down on previous years. 2009/10 figures will be available October 2010.	Report Later	36.63Ha	49.55Ha	↑	Not avail	Not avail
	Of the 20% of the total vacant and derelict land treated 75% to be in regeneration areas (2005 baseline 400 ha)	Figures for 2008/09 now available. 2009/10 figures will be available October 2010	Report Later	0.00Ha	26.59Ha	↑	Not avail	Not avail
	Net cost per hectare of land and premises brought forward for development		Report Later	£611,000	£431,770	↑	Not avail	Not avail



**Set out strategy for development and land use across the whole of the Council's area**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
Ensure that planning applications are assessed within a development plan framework	South Lanarkshire Local Plan adopted March 2009 with final stages completed May 2009	South Lanarkshire Local Plan adopted March 2009 and final stages completed May 2009	Green	---	---		---	---
	Publish main issues report for Minerals Local Plan, final monitoring statement, SEA environmental report and appropriate assessment by September 2009	Minerals plan monitoring report draft complete. Extensive consultation undertaken. Significant issues raised resulting in revised timescales. Report to Planning Committee now anticipated to be February 2010.	Amber	---	---		---	---

**Improve the quality of the physical environment****Set out strategy for development and land use across the whole of the Council's area**

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Deliver Planning and Building Standards Service to agreed standards	% of householder applications which took up to 2 months		Green	90.2%	86.0%	↓	90.0%	87.0%
	Determine 80% of all planning applications within 2 months		Amber	72.4%	62.6%	↓	80.0%	65.9%
	% of delegated planning applications processed within 2 months		Green	76.1%	86.8%	↑	80.0%	67.4%
	80% or more of first report of comments produced within 15 working days of valid BS applications		Green	82.5%	83.0%	↑	80.0%	91.0%
	95% of certificate of completion responded to within 3 days		Green	85.2%	94.0%	↑	95.0%	98.0%
	95% of building warrants produced within 15 days from receipt of last piece of information		Green	85.7%	88.0%	↑	90.0%	98.0%
	95% of certificates of completion accepted within 3 days of satisfactory inspection		Green	99.0%	95.0%	↓	95.0%	93.0%
	Number of planning applications processed	Monitoring purposes only	Unassigned	2,685	2,168	↓	Not avail	875
	Number of building warrants processed	Monitoring purposes only	Unassigned	3,125	3,078	↓	Not avail	1,350
	Report on performance of P&BS service on an annual basis to SMT	Performance will be reported Q4 or as required	Report Later	---	---		---	---
Implementation of Planning Act 2006 - Adapt / establish new process procedures as a result of the new Planning legislation	Review arrangements, resources and systems as result of Planning Act and Delivery Planning Reform within required timescales	Report to Executive Committee on 10 June 2009 approved Service response to Planning Act changes.	Green	---	---		---	---
	Provisions of the Act implemented	Implementation underway since 3 August 2009. Regular meetings established to review consistency of implementation.	Green	---	---		---	---
	New scheme of planning delegation with Scottish Government	New scheme of planning delegation approved by Executive Committee 10 June and with Scottish Government	Green	---	---		---	---
	Guide to Decision Making Process approved by Scottish Government	Guide to Decision Making Process approved. Published in August 2009.	Green	---	---		---	---

**Improve the quality of the physical environment****Set out strategy for development and land use across the whole of the Council's area**


Action	Measures <i>(non statistical measures shaded grey)</i>	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Prepare and implement: online casework information application and EDRMS plus Online Applications and Appeals (OAA)	Review and adapt business process and procedures in line with EDRMS pilot roll out	Training and procedures manual completed and EDRM system went live 29 June 2009. System now bedding in after a challenging roll out phase, all outstanding errors will be addressed by early October 2009. Weekly area office surgeries are ongoing. Business process reviews ongoing inline with significant EDRM system developments. Online casework systems operational.	Amber	---	---		---	---
	Implementation of online Building Standards register	Preparations underway to prepare online Building Standards register.	Amber	---	---		---	---
	Review and adapt business processes and procedures to facilitate the launch and roll out of national Online Applications and Appeals system	Completed. Processes facilitating the launch and roll out of OAA reviewed and adapted.	Green	---	---		---	---
Continue to issue Planning and Building Standards customer satisfaction surveys	Planning customer satisfaction levels against March 09 baseline		Report Later	0.0%	70.0%		Not avail	Not avail
Formulate Service improvement actions arising from Building Standards Focus Group	Improvements implemented in accordance with service improvement plan	Service improvement plan completed and operational, significant resources have been allocated to the EDRMS roll out some actions are therefore behind schedule.	Green	---	---		---	---
	Percentage satisfaction levels (building standards services)		Report Later	68.0%	90.0%		Not avail	Not avail



**Improve the road network and public transport****Implement a major programme of carriageway resurfacing to reflect maintenance requirements across all classes of road**

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
Plan, manage and implement roads maintenance and reconstruction programmes	Improve road condition by resurfacing 9% of the roads network each year		Green	6.0%	7.4%		9.0%	5.6%
	Implement programme to complete 206 carriageway and 63 footway schemes	136(67%) of programmed carriageway schemes and 32(43%) of programmed footway schemes have been completed.	Green	0	152		206	136
	Maintain or reduce percentage of road network (red/amber roads) that should be considered for maintenance treatment to 37% by 2010-2011	5.6% of the network has been resurfaced during first six months of 2009/10. This is an annual measure.	Report Later	39.2%	37.5%		Not avail	Not avail
	Reduce percentage of red/amber roads in rural areas requiring treatment to 42% by 2010-2011 (baseline of 44% 2007/08 long term target to reduce to 34%)		Report Later	44.0%	Not avail		Not avail	Not avail
	Adjust funding strategy to take account of market conditions in relation to continuation of roads investment programme	The way forward was agreed with Central Finance allowing continuation of programme as originally proposed but with a reduction in base revenue funding of £1m.	Green	---	---		---	---
Continue programme of safety checks on bridges	Undertake assessment checks on six bridges	No assessments have been completed to date however still on course for completion by March 2010.	Green	---	---		---	---
Deliver prioritised structured maintenance programmes	Complete refurbishment of Duke Street multi-storey car park, Hamilton	Waterproofing completed	Green	---	---		---	---
	Completion of refurbishment works at Centre roundabout in East Kilbride	Contract works complete	Green	---	---		---	---
Conduct user satisfaction surveys on roads and footway resurfacing schemes	Survey 10% of suitable schemes with a view to obtaining a satisfaction rating of 80% or more		Report Later	0.0%	68.0%		Not avail	Not avail

**Improve the road network and public transport****Undertake and promote a series of new roads proposals e.g. the £3.5m Peacock Cross Link Road in Hamilton**

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
Continue acquisition work for Peacock Cross	Progression of CPO for Peacock Cross inquiry date requested	Compulsory Purchase Order confirmed by Scottish Government and remaining acquisitions being pursued.	Amber	---	---		---	---
Continue development of Peacock Cross traffic management scheme	Complete detailed design and commence construction by March 2010	Detailed design commenced. Planning permission granted for revised access arrangements for retail units on Wellhall Rd. Following Public Local Inquiry the Compulsory Purchase Order decision was found in favour of the Council. Land scheduled to be purchased by end of February 2010.	Amber	---	---		---	---
	Reduce congestion and improve traffic flow	Review into management of traffic flow and capacity complete. Funding being sought to progress priority areas.	Amber	---	---		---	---
	Proportion of driver journeys delayed due to congestion 86% to 2010-2011 (base 86% not delayed)	Figures are published by Scottish Government, due March 2010	Report Later	86.0%	Not avail		Not avail	Not avail
Continue to work with partners to progress M74 extension contract	Complete erection of Farmeloin overbridge superstructure	Bridge complete ahead of schedule	Green	---	---		---	---
	Complete stabilisation of mine workings on site	Mining stabilisation nearing completion, ahead of schedule	Green	---	---		---	---
	Complete the M74 project by 2012	Works currently progressing satisfactorily ahead of programme	Green	---	---		---	---

**Promote the development of modern public transport facilities**

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
Work with partners in SPT to deliver road and Public Transport improvements	SPT / Council 2009/10 capital projects delivered	Uddingston park and ride - SPT and Network Rail are now taking forward this proposal. Route Action Plans - three out of four routes substantially complete. Route four progressing. Bus infrastructure improvement - works progressing on site. NCR 74 - contract works complete.	Green	---	---		---	---







**Improve the road network and public transport****Promote the development of modern public transport facilities**

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Deliver key projects in line with Council capital programme and the Local Transport Strategy	Completion of new park and ride facility at Carluke Station	Detailed design for west side car park ongoing. Planning permission has been granted for alternative site. Land purchase complete.	Green	---	---		---	---
	Continued development of Hamilton interchange upgrade working with SPT to provide a £10m public transport hub at Hamilton Central Station with state of the art ticketing and travel centre	Detailed specification awaited from SPT. Hamilton interchange stage 1 bid to ERDF successful. Stage 2 bid to be submitted 8 October 2009.	Green	---	---		---	---
	Progress detailed design of Blantyre rail station park and ride expansion	SPT have advised that funding will not be available during 2010/2011 and hence the project has been put on hold with design resources reallocated to other priority work.	Red	---	---		---	---
	Progress programme of bus infrastructure enhancements	Programme agreed with SPT including installation of bus shelters/engineering works at various locations. Improvements are progressing on site within agreed timescales.	Green	---	---		---	---
	An increase in the number of trips per person per year by public transport	Information on travel needs is collected for the Scottish Household Survey, published on bi-annual basis. 2007/08 data anticipated late 2009	Report Later	0	Not avail	○	Not avail	Not avail
	Increase the proportion of children using public transport or taking active approaches to school to 72% to 2010-2011 (base 2008 72%)	Travel survey of school children carried out September 2009; results available later in the year.	Report Later	0.0%	72.0%	↑	Not avail	Not avail
	Achieve a reduction in traffic growth levels long term and sustain 54% to 2010-2011 (baseline 54% of monitored LTS sites showing reduced or national g	Data collected during August 2009; results will be available later in the year.	Report Later	54.0%	64.0%	↓	Not avail	Not avail

**Improve community safety****Invest in road safety improvements in terms of lighting, traffic signals and accident reduction measures**

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Continue programme of speed activated signs	Deliver 10 installations by March 2010	Complete. Ten sites installed.	Green	---	---		---	---

**Improve community safety****Invest in road safety improvements in terms of lighting, traffic signals and accident reduction measures**

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Delivered prioritised Route Action Plan improvement programme	Deliver four Route Action Plans	Five route action plan schemes issued for construction 18 June 2009. Work is substantially complete. Some anti-skid surfacing still to be installed.	Green	---	---		---	---
Deliver prioritised single site / area wide improvement programme	Deliver two projects	Rutherglen Cross - work is programmed. Western Road, Cambuslang - work is under development	Green	---	---		---	---
Continue programme of street lighting improvements	Implement street lighting improvements / renewals		Green	959	900		850	510
	Proportion of street lighting columns that are over 30 years old		Green	49.80%	49.60%		Not avail	48.90%
	Percentage of street light failures repaired within 7 days		Green	99.70%	99.57%		Not avail	100.00%
	Percentage of traffic light failures repaired within 48 hours		Green	97.70%	97.86%		Not avail	95.95%
Complete assessment of speed limits on 33% of A and B class routes	Complete assessment of speed limits on 33% of 'A' and 'B' class routes	Traffic survey contract issued in August 2009. Survey scheduled to be completed 30 November 2009.	Report Later	0.0%	33.0%		33.0%	Not avail
	To reduce road casualties in line with national targets. Targets are a 40% reduction in fatal and serious casualties by 2010	Statistics produced on a calendar year basis. Government 10 year targets have been exceeded however there was a slight increase in 2008.	Report Later	136	142		142	Not avail
Introduce new road safety education initiative	Introduce 'Your Call' initiative to all secondary schools	Introduced June 2009. Complete	Green	---	---		---	---

**Support local economy by providing the right conditions for growth, improving skills and employability****Develop the area's tourism potential and its image / profile**

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
Launch and implement the revised Lanarkshire Tourism Action Plan and agree Council's contribution in support of sector	Launch Tourism Action Plan by May 2009	Tourism action plan published and launch event planned at Association of Scottish Visitor Attractions (ASVA) conference 12/13 November 2009.	Amber	---	---		---	---
	Implement individual actions (Tourism Action Plan) as per agreed timescales	Spring campaign successfully completed. Marketing activity well underway with launch of redeveloped visitlanarkshire website attracting approx 8000 visits per month.	Green	---	---		---	---
	Number of businesses assisted via tourism / marketing campaigns	26000+ increase in visits to attractions as a result of TV, radio and PR campaigns. 600%+ increase in web traffic return on investment of 15:1	Green	---	---		---	---
	Increase number of tourists visiting the area by 3% year on year until 2010-2011 (based on 2005 baselines of £2.8m people)	Tourism figures are Lanarkshire wide and based on calendar year. In 2008 against the backdrop of recession, visitor numbers were up 2% on 2007. Autumn campaign underway with online, PR and radio activity. 2009 figures will be available October 2010.	Report Later	2.95m	2.99m	↑	3.08m	Not avail
	Increase tourism revenue by 6% year on year until 2010/11 (based on 2005 baseline of 2.8m people spending average of £245)	Tourism figures are Lanarkshire wide and based on calendar year. In 2008 against the backdrop of recession, visitor expenditure per head was up 3% and overall was up 5%. 2009 figures will be available October 2010.	Report Later	£301m	£315m	↑	£334m	Not avail
	Increase the total number of employees in the tourism sector by 2% by December 2011 (based on a baseline figure of 5,900)	2008 figures now available show the number of employees in the sector dropped by 1%	Report Later	6,578	6,542	↓	Not avail	Not avail
Agree the Council's contribution to support for the sector	Secure budgeting allocations	Completed and approved by Enterprise Committee on 20 May 2009	Green	---	---		---	---

**Support local economy by providing the right conditions for growth, improving skills and employability**
**Support the Clyde Gateway Regeneration Initiative**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
Support the establishment of the Urban Regeneration Company (URC) and its three year Operating Plan	Brief Council members for the URC board meetings as appropriate and hold 6-weekly meetings of Clyde Gateway Officers Working Group	Two Council members briefed for URC Board meeting. Officer group meetings held every 6 weeks. Regular meetings held as programmed.	Green	---	---		---	---
	Complete remediation strategy for Shawfield by December 2009	Consultants working to programme dates. Strategy prepared, subject to URC board approval October 2009.	Green	---	---		---	---
	Agree with URC how the Royal Zoological Society of Scotland (RZSS) and wider proposals for Cuningar Loop are progressed	RZSS project are considering funding issues.	Amber	---	---		---	---
	Complete Clyde Gateway remediation strategy	Consultants working to programme dates	Green	---	---		---	---
Implement business support arrangements as part of the Operating Plan	Finalise arrangements and business support programme	Draft business support action plan prepared for October board meeting.	Green	---	---		---	---



**Support local economy by providing the right conditions for growth, improving skills and employability****Support the Clyde Gateway Regeneration Initiative**

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Implement agreed recommendations from the Employability Study action plan	Maintain as appropriate representation and membership of Employability Group	Group membership revised due to organisational restructuring and personnel changes to ensure appropriate representation. Being kept under review.	Green	---	---		---	---
	Implement collective actions and monitoring arrangements for employability interventions	The newly appointed URC project manager (Community Benefits) leading on this measure on behalf of the Clyde Gateway partners	Green	---	---		---	---
	Develop and implement Clyde Gateway community benefits charter to help secure investment by June 2009	Staff changes within the URC meant that this was not achieved within the original timescale. The newly appointed project manager (Community Benefits) taking this item forward over Q2 and Q3	Amber	---	---		---	---
	Contribute to the design of a standard audit template by September 2009	The project manager (community benefits) has prepared draft development plan and will work with URC development staff, consultants, contractors and partner organisations to identify and quantify employment and training opportunities and skills needs	Amber	---	---		---	---
	Remediate 350 ha of derelict and contaminated land by 2025	Long term timescale	Report Later	Not avail	Not avail	○	Not avail	Not avail
	Provide 400,000 sq.m. of employment space by 2025	Long term timescale	Report Later	Not avail	Not avail	○	Not avail	Not avail
	Create 21,000 new jobs (gross) by 2025	Long term timescale	Report Later	Not avail	Not avail	○	Not avail	Not avail
	Provide 10,000 new homes by 2025	Long term timescale	Report Later	Not avail	Not avail	○	Not avail	Not avail
	Increase population by 20,000 by 2025	Long term timescale	Report Later	Not avail	Not avail	○	Not avail	Not avail

**Support local economy by providing the right conditions for growth, improving skills and employability****Deliver support to local businesses**

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Prepare and agree a response to the economic downturn	Number of businesses per annum with grants, loans or property advice		Amber	1,466	1,074		1,500	342
	Value of sales generated by businesses assisted by Economic Development		Amber	£67.50m	£17.50m		£10.00m	£5.27m
	Reduction in GVA per head gap between South Lanarkshire and the Scottish average		Report Later	0	Not avail		Not avail	Not avail
	Narrowing business start rate differential between SL and Scottish average		Report Later	0	Not avail		Not avail	Not avail
	Improvement of three year survival rate of companies against past trends and Scottish average		Report Later	0.0%	Not avail		Not avail	Not avail
Review and revise the Business Gateway contract targets and reconfigure the Council's ongoing business support programme	Support North Lanarkshire Council as lead authority in delivery of Lanarkshire Business Gateway through monthly monitoring	2009/10 Business Gateway contract amended and approved. Contract being implemented and monitored by both Councils.	Green	---	---		---	---
	Quarterly reporting to the Lanarkshire Business Gateway Steering Group	Ongoing meetings being held with SLC chairing and hosting these sessions	Green	---	---		---	---
	Create or sustain between 500 - 1,000 jobs per annum as a direct result of local authority intervention		Green	3,220	1,418		1,000	831
	Number of new start up businesses per 1000 population		Report Later	0	Not avail		Not avail	Not avail
	Improved employment rates for SL residents		Report Later	0	Not avail		Not avail	Not avail
	Maintain the proportion of residents in work receiving job training above Scottish average		Report Later	0.0%	Not avail		Not avail	Not avail
Work with VisitScotland and others to maximise the local impact of Homecoming Scotland 2009	Number of Homecoming Scotland 2009 publications distributed		Report Later	---	---		---	---
	Number of hits on the South Lanarkshire section of the Homecoming Scotland Website		Report Later	---	---		---	---
	Number of South Lanarkshire events uploaded to Homecoming Scotland website		Report Later	---	---		---	---


**Support local economy by providing the right conditions for growth, improving skills and employability****Deliver support to local businesses**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Improve and extend business / industrial infrastructure	Support private sector in completing site preparation at Clydesmill (plot 1)	Complete	Green	---	---		---	---
	Options appraisal of Clydesmill (phase 3) completed	Underway	Green	---	---		---	---
	Marketing of Plot B at Langlands by September 2009	Marketing material being prepared	Amber	---	---		---	---
	Complete masterplan of Canderside in partnership with private sector	Draft masterplan prepared. Progressing masterplan consultation for subsequent implementation.	Green	---	---		---	---








**Promote employability and access to jobs**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Extend contractual arrangements for the provision of the Community Intermediary Organisation (CIO)	Contractual arrangements extended and agreement varied to take cognisance of current economic situation and revise level of staffing, marketing, training, service development, quality standards, priority groups by June 2009	RTWS contract delivery commenced on schedule. Contract performance tracked through ongoing monitoring to ensure CIO service priorities are met.	Green	---	---		---	---
	Delivery of CIO contract as per agreed outcomes	Ongoing	Green	---	---		---	---


**Support local economy by providing the right conditions for growth, improving skills and employability****Promote employability and access to jobs**

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
Continue to implement 'More Choices, More Chances' (MC,MC) Action Plan	Research and develop MC, MC best practice by March 2010	South Lanarkshire selected by Scottish Government as pilot area for Activity Agreements. Our journeys peer research project developed and commenced. Activity Agreement structure developed. First stage of Our Journeys research project completed.	Green	---	---		---	---
	Partnership action plan facilitated to improve services offered to MC,MC people by March 2010	Action plan updated and where appropriate tasks completed within timescales	Green	---	---		---	---
	16+ Learning Choices rolled out	Programme in place within six schools for summer 2009 leavers. SDS link workers compiling early identifier matrix. Guidance for winter leavers completed. All schools to be briefed for winter 2009. Funding for 16+ development officer secured from Scottish Government.	Green	---	---		---	---
	Co-ordinate delivery of partnership plan and report to the Scottish Government on performance	interim reports and monitoring meetings with Government undertaken. All tasks completed within timescales	Green	---	---		---	---
	Maintain the number of MC MC young people achieving a positive destination at 2007-2008 levels (88%) by 2011	Leaver destination projections and analysis of gaps in service provision updated. European funding bid (Youth Jobs Hub) submitted to address gaps in provision.	Green	86.0%	87.0%		Not avail	Not avail

**Support local economy by providing the right conditions for growth, improving skills and employability****Promote employability and access to jobs**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Develop and progress as appropriate new employability services focussed on priority client groups resourced by EU and FSF	Procure, issue contracts and continue delivery of a range of innovative employability services by March 2010	Delivery of employability services ongoing. Implementation of Future Jobs Fund underway, expected start mid October.	Green	---	---		---	---
	2000+ workless individuals engaged in programmes		Green	2,261	3,117		2,000	2,478
	60% of workless individuals engaged in programmes into employment or training / education (positive outcomes)		Green	82.0%	35.1%		60.0%	21.5%
	Maintain the gap in working age employment rate between South Lanarkshire and the Scottish average at 78.6%		Report Later	78.6%	Not avail		Not avail	Not avail
	Increase number of people recovering from drug and alcohol problems entering training, education and employment by 10% (base 2007-08 437)		Report Later	437	Not avail		Not avail	Not avail
	Maintain the total workless client group below 36,000 to 2010-2011		Report Later	28,900	27,270		Not avail	Not avail
	Maintain workless client group to 8000 in worst datazones		Report Later	0	Not avail		Not avail	Not avail
	Maintain percentage of school leavers achieving positive destination at 88% by 2011/12		Report Later	88.0%	Not avail		Not avail	Not avail

**Support local economy by providing the right conditions for growth, improving skills and employability****Tackle poverty**



Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
Develop a local framework and action plan in response to the national Tackling Poverty agenda	Local framework and action plan agreed	Detailed discussions with partners taken place and Partnership Improvement Plan (PIP) in place. Links to local plans made.	Green	---	---		---	---
	Local action plans for all three local Changing Places partnerships agreed by December 2009	Contextual discussions underway with partners. Blantyre / Hamilton approved September 2009. Cambuslang / Rutherglen and Larkhall due for consideration in December 2009.	Green	---	---		---	---
	Review implementation and monitoring arrangements for FSF programmes	FSF monitoring arrangements bedding-in and will be reviewed at next FSF reporting period	Green	---	---		---	---
Develop a local framework and action plan in response to the national Tackling Poverty agenda	Monitor the impact of initiatives on closing the gap between areas identified as being in Scotland's worst 15% and the rest of South Lanarkshire in relation to employment, educational and learning achievement etc	Monitoring takes place on six-monthly basis. Due October 2009	Green	---	---		---	---
	Reduce the gap between areas identified as being in Scotland's worst 15% and the rest of South Lanarkshire in relation to employment, education etc	High level impact monitoring conducted on annual basis.	Report Later	Not avail	Not avail		Not avail	Not avail

**Implement the Rural Strategy and Action Plan through the South Lanarkshire Rural Partnership**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			----This Year----	
				2007/08	2008/09	Trend	Target	To Date
Support and manage the co-ordination of the Rural Task Force (RTF) Action Plan	Implement individual actions (RTF action plan) as per agreed timescales	In progress	Green	---	---		---	---
	Quarterly monitoring (RTF action plan) by Rural Officers Coordination Group (ROCG) as per agreed timescales	Rural Officers Coordination Group meeting as required	Green	---	---		---	---
	Bring forward an annual monitoring report to the RTF setting out progress on the RTF Action Plan	Completed. Report presented to Rural Task Force on 27 May 2009	Green	---	---		---	---
Implement the Leader and other rural funding programmes	Deliver funding schemes within Leader Action Plan including Rural capital grants scheme, developing communities fund, rural tourism development scheme, market towns initiative, rural community heritage fund	Funding approved for all five Leader schemes. All schemes progressing well and uptake very positive.	Green	---	---		---	---



**Support local economy by providing the right conditions for growth, improving skills and employability****Implement the Rural Strategy and Action Plan through the South Lanarkshire Rural Partnership**

Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			-----This Year-----	
				2007/08	2008/09	Trend	Target	To Date
Oversee the delivery of the Leader programme 2009-2011	Number of Leader+ projects completed	Number of Leader approvals on profile.	Green	---	---		---	---
Take a lead role in supporting the work of the South Lanarkshire Rural Partnership (SLRP) as part of an integrated approach to rural regeneration	Arrange quarterly partnership meetings and organise rural community conferences by Oct/Nov 2009 and Feb/Mar 2010	Regular SLRP meetings taking place. The South Lanarkshire Rural partnership agreed at their September meeting that it would be appropriate to holdover the October/November conference until early in the New Year. This will ensure a clear purpose and focus for the event and allows it to align with the national agenda for rural networking.	Green	---	---		---	---
	Percentage of rural participants satisfied with SLRP conferences (South Lanarkshire Rural Partnership)		Report Later	0.0%	Not avail		Not avail	Not avail
Review and implement the SLRP strategy and action plans	Review and implement the SLRP strategy action plans within agreed timescales	Year 1 action plans completed and year 2 action plans underway	Green	---	---		---	---
	Increase community involvement, community transport use, business productivity and visitor expenditure by 10% to 2013		Report Later	Not avail	Not avail		Not avail	Not avail

**Support local economy by providing the right conditions for growth, improving skills and employability**
**Support and develop the South Lanarkshire community and voluntary sector**






Action	Measures ( <i>non statistical measures shaded grey</i> )	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Implement the formal working protocol (Compact) with the South Lanarkshire community and voluntary sector	Establish the Compact implementation Group based on the Compact Development Group	Complete. The Compact Implementation Group was established on 27 May 2009.	Green	---	---		---	---
	Ensure resources are in place for implementation phase	Complete. Enterprise Committee approved £35,000 contribution towards implementation of the Compact.	Green	---	---		---	---
	Formal launch the South Lanarkshire Compact	Timescales for the launch of the Compact were revised and it is now scheduled to take place in October 2009	Amber	---	---		---	---
	Consult with the wider community and voluntary sector on key implementation issues	The launch event will also be used to consult and discuss the key issues with the wider voluntary sector across South Lanarkshire	Green	---	---		---	---
	Promote the Compact across all Resources and other public sector bodies	A series of presentations will be given to Resource Management Teams. Postponed due to the savings exercise and re-scheduled to take place in December 2009.	Amber	---	---		---	---

## Support local economy by providing the right conditions for growth, improving skills and employability

### Support and develop the South Lanarkshire community and voluntary sector

Action	Measures (non statistical measures shaded grey)	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
Support and develop the South Lanarkshire community and voluntary sector	Monitor new three year agreements with key voluntary organisations and networks	Agreements in place and being monitored in terms of the specific grant agreements. Mid year monitoring scheduled for October 2009.	Green	---	---		---	---
	Two year Grant Agreements (2009-11) negotiated with two organisations completed and in place by end June 2009	Terms of grant agreements with Lightburn Elderly Action Project (LEAP) and Cambuslang/Rutherglen Health Initiative (CHI) concluded and CHI agreement concluded. Further discussions required with other Resources relating to LEAP. Timescale revised.	Amber	---	---		---	---
	Agree a new delivery framework for voluntary sector support infrastructure by June 2009	Detailed discussions progressing with key organisations affected by 'Interface'. £10k secured from Scottish Government for study and PZA Consulting appointed. Timescale revised from June to December 2009	Amber	---	---		---	---
	Develop sustainability plans for the three healthy living initiatives	Funding strategies developed offering medium term financial security until 2010/11. Further meeting of joint strategy group to agree external funding applications.	Amber	---	---		---	---
	Agree a revised community engagement framework for South Lanarkshire	Following BV audit a Council wide review of Community engagement is currently taking place.	Green	---	---		---	---
	Implement revised Lanarkshire Social Economy Partnership (LSEP) strategy and action plan	Strategy and action plan agreed at partnership meeting in June 2009 and on track. Further meeting of Lanarkshire Social Economy Partnership (LSEP) to review action plan held September 2009.	Green	---	---		---	---
	Launch the new volunteering strategy for South Lanarkshire by June 2009	Consultations concluded. Issues raised. Cross Resource issues to be resolved. Presentation to Committee anticipated December 2009. Outwith original timescales	Amber	---	---		---	---
	Publish the revised Code of Good Practice by June 2009	In process of being printed. Roll out to Resources November 2009. Timescales revised.	Amber	---	---		---	---
	Number of organisations engaging volunteers		Report Later	0	Not avail		Not avail	Not avail
	Increase in value of key voluntary sector support organisations		Report Later	0	Not avail		Not avail	Not avail
	Increase and improve volunteering opportunities for individuals and organisations by 2011		Report Later	---	---		---	---
	More voluntary organisations trading or contracting with the public sector by 2011		Report Later	44	Not avail		Not avail	Not avail

**Support local economy by providing the right conditions for growth, improving skills and employability****Support and develop the South Lanarkshire community and voluntary sector**

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments / Progress	Status	----- Previous Years -----			-----This Year -----	
				2007/08	2008/09	Trend	Target	To Date
	Increase the level of volunteering among residents to Scottish average 25% by 2011		Report Later	0.0%	Not avail		Not avail	Not avail
	Increase the level of volunteering among residents in deprived datazones to 22% by 2011		Report Later	0.0%	Not avail		Not avail	Not avail
Support and develop South Lanarkshire credit unions	Increase Credit Union membership by 3.5% (base 2005/06 7%)	Launch of Blantyre / South Lanarkshire Credit Union in Clydesdale taking place October 2009	Report Later	0.0%	Not avail		Not avail	Not avail
	Increase value of credit union shares and loans		Report Later	0	Not avail		Not avail	Not avail
	Close the gap between SLC and Scotland on the percentage of residents with access to a bank account to 88.5% by 2010-11 (base 2005/06 88%)		Report Later	0.0%	Not avail		Not avail	Not avail