

Report

Report to:	Enterprise Resources Committee
Date of Meeting:	10 November 2010
Report by:	Chief Executive and Executive Director (Enterprise Resources)

Subject:	Enterprise Resources - Statutory Performance Indicators – 5 Year Comparison 2005-2006 to 2009-2010
----------	---

1. Purpose of Report

1.1. The purpose of the report is to:-

- ♦ update the Enterprise Resources Committee with the audited Statutory Performance Indicators (SPIs) for the financial year 2009-2010 and, where appropriate, show comparisons and explanations for Enterprise Resources over the past five years.

2. Recommendation(s)

2.1. The Committee is asked to approve the following recommendation(s):-

- (1) that details of the performance information are noted.

3. Background

- 3.1. The Local Government Act 1992 saw the formal introduction of Statutory Performance Indicators into local authorities. The Accounts Commission for Scotland has a duty to direct authorities to publish information about their performance to enable comparisons to be made between the standards of performance achieved year on year. The performance indicators cover a range of activities carried out by local authorities.
- 3.2. The information included in this report is based on the Statutory Performance Indicators for the period 2005-2006 to 2009-2010. It should be noted that the figures have been audited by PriceWaterhouseCoopers (PWC) and submitted to Audit Scotland within the statutory timescales. It is not anticipated that there will be any changes to the results.
- 3.3. In order to provide the Enterprise Resources Committee with the necessary level of detail, Resource officers have provided information in terms of explanations regarding any variances year on year.
- 3.4. For the 2009-2010 year, Audit Scotland reduced the number of SPIs from 59 to 25. This review left only two indicators relevant to Enterprise Resources.

3.5. As in previous years the full list of South Lanarkshire Council's SPIs for 2009-2010 will be published in the Annual Report and Accounts for 2009-2010, and will also be available via the Council website.

3.6. This performance information for all Resources has been reported in full to the Executive Committee and Performance and Review Scrutiny Forum.

4. Detailed Information

4.1. Appendix A shows the Statutory Performance Indicators for Enterprise Resources for the period 2005-2006 to 2009-2010.

4.2. Appendix B shows the reported figures for each of the indicators from 2007-2008 to 2009-2010 along with narrative on the performance of each of the indicators. Appendix B also identifies which of the indicators have improved, declined or stayed the same in comparison with the 2008-2009 results.

4.3. Comparisons included within this report are restricted to a review of year on year for Enterprise Resources. Additional comparative analysis will be carried out when Audit Scotland publish the 2009-2010 SPI results for all Scottish local authorities later this year.

5. Conclusion

5.1. The information included within this report confirms that:

- for one of the indicators performance has varied over the five year period with declining performance in the last two years,
- for one of the indicators performance has remained steady,
- there are also a number of areas where future improvements in performance may be possible and that these are being progressed,
- these improvement measures as identified be reviewed in the context of the SPI Prioritisation exercise being carried out by the Corporate Improvement Unit, and be used as a base for targeting improvement where appropriate.

6. Employee Implications

6.1. There are no employee implications.

7. Financial Implications

7.1. There are no financial implications.

8. Other Implications

8.1. There are no significant risks to the Council in terms of the recommendations contained within this report. Failure to adequately monitor the Council's statutory performance indicators could result in declining performance in comparison to other Scottish local authorities.

9. Equality Impact Assessment and Consultation Arrangements

9.1. There is no requirement to carry out an impact assessment in terms of the proposals contained within this report. There is also no requirement to undertake any consultation in terms of the information contained in this report.

Colin McDowall
Executive Director
(Enterprise Resources)

Archibald Strang
Chief Executive

19 October 2010

Link(s) to Corporate improvement theme:
Efficient and effective use of resources

Previous References

Enterprise Resources Report 2009 – SPI 5 year comparison 2004/2005 to 2008/2009

List of Background Papers

- Audit Scotland SPI Direction
- Audit working files

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

Anne McLure, Finance Adviser: 4627 (Tel: 01698 454627)

E-mail: anne.mclure@southlanarkshire.gov.uk

ENTERPRISE RESOURCES

Ref	Planning	2009/10 S.P.I.	2008/09 S.P.I.	2007/08 S.P.I.	2006/07 S.P.I.	2005/06 S.P.I.
13	Planning Applications Processing Time The percentage of applications dealt with within the target time: (a) Householder applications – percentage dealt with within 2 months (b) Non-Householder applications – percentage dealt with within 2 months (c) All applications – percentage dealt with within 2 months	80.3% 39.9% 60.6%	86.0% 46.7% 66.4%	89.9% 50.9% 72.4%	93.4% 56.3% 76.4%	82.2% 41.7% 64.5%
Ref	Roads	2009/10 S.P.I.	2008/09 S.P.I.	2007/08 S.P.I.	2006/07 S.P.I.	2005/06 S.P.I.
22	Carriageway Condition The percentage of road network that should be considered for maintenance treatment	37.5%	37.5%	N/C	N/C	N/C

APPENDIX B

ENTERPRISE RESOURCES

NB: Previous years Improvement / Decline / No Change in brackets.

Ref	SPI	Improvement / Decline / No Change	2009/10	2008/09	2007/08	Comments
13	<u>Planning Applications Processing Time</u> The percentage of applications dealt with within the target time: (a) Householder applications – percentage dealt with within 2 months (b) Non-Householder applications – percentage dealt with within 2 months (c) All applications – percentage dealt with within 2 months	Decline (Decline)	80.3% 39.9% 60.6%	86.0% 46.7% 66.4%	89.9% 50.9% 72.4%	<u>Improvement Measure into 2009/10</u> This indicator was highlighted as a declining SPI in 2008/09 and was due in part to a moratorium on the filling of vacant posts and the continued demand for non-application related work which has had an impact on the resources available. <u>2010/11 Progress on Improvement Measure</u> The continued implementation of the Electronic Documents and Records Management System (EDRMS) resulted in staff continuing to work on non application related work. <u>2009/10 Performance and Improvement Measure for 2010/11</u> Implementation of the Planning etc (Scotland) Act 2006 has had a significant impact on the time taken to handle applications partly due to the Councils requirement to carry out neighbour notification. The wholly electronic method of handling planning & building standards applications has required resources to be temporarily diverted from casework. It is anticipated that as staff become more familiar with the electronic system performance will improve. This has been reflected in an improvement in performance for Quarter 1 2010/11 with the overall position at Quarter 1 reported as 68.1%.
22	<u>Carriageway Condition</u> The percentage of road network that should be considered for maintenance treatment	No Change (Not Comparable)	37.5%	37.5%	N/C	<u>2009/10 Performance</u> Despite the impact of the extreme weather conditions experienced during the winter of 2008/09, this indicator has remained the same as reported in 2008/09. The proportion of the road network classed as red has reduced slightly from 7.6% to 7.1%. A higher proportion of the net work suffered deterioration due to the severe weather however this was matched by the amount of the network that was resurfaced with the result that the overall percentage requiring treatment remained constant. It should also be noted that SCOTS have confirmed that the Council's ranking in the Scottish league table has improved from 22 nd to 16 th .