

Telephone Enquiries to ARCH 2018

| January | February | March | April | May | June | July | August | September | October | November | December | Total |
|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|-------|
| 64 | 50 | 87 | 58 | 55 | 65 | 66 | 61 | 55 | 95 | 94 | 90 | 840 |

Telephone Enquiries to ARCH 2019

| January | February | March | April | May | June | July | August | September | October | November | December | Total |
|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|-------|
| 88 | 104 | 78 | 60 | 104 | 319 | 159 | 179 | 126 | 161 | 136 | 68 | 1582 |
| | | | | | | | | | | | | |

Telephone Enquiries to ARCH 2020

| January | February | March | April | May | June | July | August | September | October | November | December | Total |
|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|-------|
| 120 | 110 | 93 | 65 | 70 | 100 | 107 | 130 | 137 | 119 | 112 | 42 | 1,324 |

Telephone Enquiries to ARCH 2021

| January | February | March | April | May | June | July | August | September | October | November | December | Total |
|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|-------|
| 80 | 165 | 168 | 90 | 84+ | | | | | | | | |

ARCH Visitors 2018

| January | February | March | April | May | June | July | August | September | October | November | December | Total |
|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|-------|
| | | | | | | | | | | 620 | 372 | 992 |

ARCH Visitors 2019

| January | February | March | April | May | June | July | August | September | October | November | December | Total |
|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|-------|
| 496 | 434 | 434 | 620 | 378 | 485 | 586 | 606 | 468 | 667 | 719 | 406 | 6299 |

ARCH Visitors 2020

| January | February | March | April | May | June | July | August | September | October | November | December | Total |
|---------|----------|-------|--------|--------|------|------|--------|-----------|---------|----------|----------|-------|
| 446 | 438 | 296 | L'Down | L'Down | 138 | 175 | 111 | 122 | 69 | 84 | 233 | 2,112 |

December included the COVID Socially Distance Santa Event for 60+ families.

ARCH Visitors 2021

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|---------|----------|-------|-------|------|------|------|--------|-----------|---------|----------|----------|-------|
| L'Down | L'Down | 80 | 60 | 111+ | | | | | | | | |

ARCH Staff Emails 2020

| January | February | March | April | May | June | July | August | September | October | November | December | Total | Staff |
|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|-------|-------|
| 10 | 43 | 90 | 30 | 30 | 14 | 33 | 52 | 61 | 71 | 59 | | 434 | Liz |

Staff Emails 2021

| January | February | March | April | May | June | July | August | September | October | November | December | Total | Staff |
|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|-------|-------|
| 10 | 43 | 90 | 30 | 30 | 14 | 33 | 52 | 61 | 71 | 59 | | 434 | Liz |

Worshops and Activities in ARCH 2021

| | | | Partner | SLCouncils | Autism Info | Parent | Total | Running |
|-----------------|----------------|-------------|-----------|--------------|-------------|---------------|-------|---------|
| Month | P & C S. Group | Adult Group | Workshops | Staff D.Days | College/NHS | Consultations | Month | Total |
| January (ZOOM) | 45 | 5 | | | | 14 | 64 | 64 |
| February (ZOOM) | 45 | 5 | 26 | | | 15 | 91 | 155 |
| March | 55 | 2 | | | 4 | | 61 | 216 |
| April | 35 | 4 | 4 | | | | 43 | 259 |
| May | 38 | 4 | | IFS | | | 42 | |
| June | | | | | | | | |
| July | | | | | | | | |
| August | | | | | | | | |
| September | | | | | | | | |
| October | | | | | | | | |
| November | | | | | | | | |
| December | | | | | | | | |
| TOTALS | | | | | | | | |

Workshops

Blake Stev. Consul.

Blake Stev. Consul.

Lanarkshire Carers

CAMHS

O.T. Toileting

Worshops and Activities in ARCH 2020

| | | | Partner | SLCouncils | Autism Info | Parent |
|------------------|----------------|-------------|-----------|--------------|-------------|---------------|
| Month | P & C S. Group | Adult Group | Workshops | Staff D.Days | College/NHS | Consultations |
| January | 77 | 20 | | 12 | | |
| February | 75 | 32 | 24 | 25 | 3 | 6 |
| March (ZOOM) | 70 | 15 | | | | |
| April (ZOOM) | 25 | | | | | |
| May (ZOOM) | 52 | 8 | | | | |
| June (ZOOM) | 40 | 12 | | | | |
| July (ZOOM) | 57 | 8 | 15 | | 5 | 6 |
| August (ZOOM) | 44 | 8 | 8 | | | |
| September (ZOOM) | 56 | 8 | 18 | | 12 | |
| October (ZOOM) | 37 | 12 | 3 | | 4 | |
| November (ZOOM) | 44 | 8 | 15 | | | |
| December (ZOOM) | 64 | 12 | 24 | 12 | | |
| TOTALS | 641 | 143 | 107 | 49 | 24 | 12 |

WORKSHOPS

Lifeskills

Sensory

Internet Safety

F. Fund -Ipad

F.Fund - Andriod

Promoting P.Relationships

P.O.A/Guardianship x 2

Family Fund

Social Security Scotland

LBGTQI

ARCH Visitors 2019

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|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|-------------|
| 496 | 434 | 434 | 620 | 378 | 485 | 586 | 606 | 468 | 667 | 719 | 406 | 6299 |

ARCH Visitors 2020

| January | February | March | April | May | June | July | August | September | October | November | December | Total |
|---------|----------|-------|--------|--------|------|------|--------|-----------|---------|----------|----------|--------------|
| 446 | 438 | 296 | L'Down | L'Down | 138 | 175 | 111 | 122 | 69 | 84 | 233 | 2,112 |

ARCH Visitors 2021

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|---------|----------|-------|-------|------|------|------|--------|-----------|---------|----------|----------|-------|
| L'Down | L'Down | 80 | 60 | 111+ | | | | | | | | |

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|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|-------|
| 80 | 165 | 168 | 90 | 84+ | | | | | | | | |

ARCH Mailing List Emails 2020

| January | February | March | April | May | June | July | August | September | October | November | December | Total |
|---------|----------|--------|--------|--------|--------|--------|--------|-----------|---------|----------|----------|----------------|
| | | 14,910 | 32,802 | 11,928 | 20,874 | 11,928 | 17,892 | 5,964 | 8,958 | 13,572 | 13,572 | 138,828 |
| | | | | | | | | | | | | |
| | | 10 | 22 | 8 | 14 | 8 | 12 | 4 | 6 | 9 | 9 | 102 |

ARCH Mailing List Emails 2021

| January | February | March | April | May | June | July | August | September | October | November | December | Total |
|---------|------------|-------|-------|--------|------|------|--------|-----------|---------|----------|----------|-------|
| 6,080 | 4,767 | 7,885 | 7,885 | 3,154+ | | | | | | | | |
| | | | | | | | | | | | | |
| 4 | 3 + 5 x 20 | 5 | 5 | 2 | | | | | | | | |

Workshops/Support Groups 2020

| January | February | March | April | May | June | July | August | September | October | November | December | Total |
|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|-------|
| 97 | 107 | 85 | 25 | 60 | 52 | 65 | 52 | 64 | 49 | 52 | 76 | 784 |

Workshops/Support Groups 2021

| January | February | March | April | May | June | July | August | September | October | November | December | Total |
|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|-------|
| 64 | 91 | 60 | 41 | 42+ | | | | | | | | |

| Annual Emails | |
|---------------|--------|
| 2019 | 1,800 |
| 2020 | 2,000+ |
| 2021 | |

ARCH Mailing List Emails 2020

[illegible]

ARCH Mailing List Emails 2021

[illegible]

SMART PLAY 2019

| | No: of Families | Total |
|------------------|------------------------|--------------|
| 21 November 2019 | 5 | 17 |
| 22 November 2019 | 7 | 22 |
| 28 November 2019 | 5 | 17 |
| 29 November 2019 | 8 | 8 |
| 05 December 2019 | 4 | 12 |
| 06 December 2019 | 6 | 13 |
| 12 December 2019 | 2 | 6 |
| 13 December 2019 | 7 | 18 |
| | 44 | 113 |

SAIL Visitors Wednesday Group - 2019

| Week | January | February | March | April | May | June | July | August | September | October | November | December | Total |
|-------|---------|----------|-------|-------|-------|--------|-------|--------|-----------|---------|----------|----------|-------|
| 1 | 14 | 10 | 4 | 0 | 0 | 10 | 3 | 13 | 9 | 6 | | | |
| 2 | 12 | 14 | 7 | 0 | 13 | 19 | 0 | 8 | 15 | 3 | | | |
| 3 | 4 | 8 | 17 | 8 | 16 | 5 | 0 | 26 | 8 | 10 | | | |
| 4 | 6 | 12 | 0 | 13 | 10 | 9 | 6 | 10 | 0 | | | | |
| 5 | | | | | | | 0 | | | | | | |
| Total | 36 | 44 | 28 | 21 | 39 | 43 | 9 | 57 | 32 | 19 | | | 328 |
| | 8% | 11.00% | 9.00% | 5.00% | 8.00% | 10.00% | 4.50% | 12.00% | 8.00% | 5.00% | | | 8.00% |

ARCH Summer Programme 2019

| Week | July | August | Total |
|-------|------|--------|-------|
| 1 | 80 | 53 | |
| 2 | 100 | 74 | |
| 3 | 40 | 25 | |
| 4 | 154 | 138 | |
| 5 | 84 | 50 | |
| 6 | 84 | 46 | |
| 7 | 68 | 28 | |
| Total | 610 | 414 | 1,024 |