

### Summary of canvass returns 2011 canvass of electors

Response type	2010	2011	change	%age change
Mobile	3619	3929	+310	+8.6%
Telephone	14030	16905	+2875	+20.5%
Web	9035	13134	+4099	+45.4%
Electronic return	26684	33268	+6584	+24.7%
Postal return	68698	63889	-4809	-7.0%
Canvassers etc	6899	5097	-1802	-26%
Overall response	102281	102954	+673	+0.7%

### Summary of canvass returns North Lanarkshire

### Summary of canvass returns South Lanarkshire

Response type	2010	2011	change	%age change
Mobile	3620	3975	+355	+9.8%
Telephone	13944	17045	+3101	+22.2%
Web	10975	15332	+4357	+39.7%
Electronic return	28539	36352	+7813	+27.4%
Postal return	69337	63270	-6067	-8.75%
Canvassers etc	6103	4130	-1973	-32.3%
Overall response	103979	103752	-227	-0.2%

### Summary of canvass returns LVJB

Response type	2010	2011	change	%age change
Mobile	7239	7904	+665	+9.2%
Telephone	27974	33950	+5976	+21.4%
Web	20010	28466	+8456	+42.3%
Electronic return	55223	69620	+14397	+26.1%
Postal return	138035	127159	-10876	-7.8%
Canvassers etc	13002	9227	-3775	-29%
Overall response	206260	206706	+446	+0.2%



# VALUATION ROLL ENTRIES between 01/04/2011 and 30/09/11

	AS A	Г 01/04/11	ADI	DED	DELE	TED	ALTE	RED	AS AT 30/09/2011	
Area	SUBJECTS	RV	SUBJECTS	RV	SUBJECTS	RV	SUBJECTS	RV	SUBJECTS	RV
North										
Lanarkshire	9,057	£298,921,005	316	£2,719,280	86	£2,443,370	188	-£2,287,650	9,287	£296,909,265
South										
Lanarkshire	9,491	£648,058,120	135	£3,626,540	103	£2,988,875	137	-£1,910,195	9,523	£646,785,590
LVJB total	18,548	£946,979,125	451	£6,345,820	189	£5,432,245	325	- £4,197,845	18,810	£943,694,855

# VALUATION ROLL ENTRIES between 01/07/2011 and 30/09/11

North Lanarkshire	9,303	£297,561,285	38	395,795	54	554,585	95	-493,230	9,287	£296,909,265
Lanarkonne	9,303	£297,501,205	30	395,795		554,565	90	-495,250	9,207	£290,909,200
South Lanarkshire	9,494	£646,417,830	76	1,303,055	47	796,845	56	-138,450	9,523	£646,785,590
LVJB total	18,797	£943,979,115	114	£1,698,850	101	£1,351,430	151	-£631,680	18,810	£943,694,855



# VALUATION ROLL ENTRIES

# BETWEEN 01/04/2011 TO 30/09/2011

	AS AT	01/04/11	AS AT	30/09/11		
Area	SUBJECTS	RV	SUBJECTS	RV	NET INCREASED SUBJECTS	NET INCREASED RV
North Lanarkshire	9,057	£298,921,005	9,287	£296,909,265	230	-£2,011,740
South Lanarkshire	9,491	£648,058,120	9,523	£646,785,590	32	-£1,272,530
LVJB total	18,548	£946,979,125	18,810	£943,694,855	262	-£3,284,270

Appendix 2.2



Period : 1	July 2011	to 30 Se	ptember 2011
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Area				added 3 to 6		led 3 to 6		
	Тс	otal added	add	added < 3 months		nonths	added > 6 months	
	No.	%age	No.	%age	No.	%age	No.	%age
North Lanarkshire	149	100.00%	98	65.77%	50	33.56%	1	0.67%
South Lanarkshire	155	100.00%	125	80.65%	29	18.71%	1	0.65%
LVJB totals	304	100.00%	223	73.36%	79	25.99%	2	0.66%

#### Period : 1 July 2010 to 30 September 2010

Area				added 3 to 6		ed 3 to 6		
	Т	otal added	add	added < 3 months		nonths	added > 6 months	
	No.	%age	No.	%age	No.	%age	No.	%age
North Lanarkshire	176	100.00%	90	51.14%	86	48.86%	0	0.00%
South Lanarkshire	123	100.00%	71	57.72%	49	39.84%	3	2.44%
LVJB totals	299	100.00%	161	53.85%	135	45.15%	3	1.00%

#### Period : 1 April 2011 to 30 September 2011

Area					add	ed 3 to 6		
	Тс	Total added		added < 3 months		nonths	added > 6 months	
	No.	%age	No.	%age	No.	%age	No.	%age
North Lanarkshire	478	100.00%	427	89.33%	50	10.46%	1	0.21%
South Lanarkshire	299	100.00%	269	89.97%	29	9.70%	1	0.33%
LVJB totals	777	100.00%	696	89.58%	79	10.17%	2	0.26%

### Comparison with equivalent periods for previous year

### Period : 1 April 2010 to 30 September 2010

Area					add	led 3 to 6		
	Т	Total added		added < 3 months		nonths	added > 6 months	
	No.	%age	No.	%age	No.	%age	No.	%age
North Lanarkshire	337	100.00%	250	74.18%	86	25.52%	1	0.30%
South Lanarkshire	298	100.00%	246	82.55%	49	16.44%	3	1.01%
LVJB totals	635	100.00%	496	78.11%	135	21.26%	4	0.63%



## Summary of Non Domestic Appeal disposal 2005

### 1. Revaluation Appeals

Area	Appeals received since 2005 Valuation Roll	Appeals resolved as at 30 Sept 2011	Appeals heard but awaiting stated case for appeal to Lands Valuation Appeal Court	Rateable Value of Appeals in process of appeal to LVAC	Appeals outstanding awaiting determination of Lands Tribunal for Scotland	Rateable Value of Outstanding Appeals awaiting determination of LT
North Lanarkshire	3,921	3,913	0	£0	8	£3,681,800
South Lanarkshire	3,145	3,139	0	£0	6	£839,850
LVJB total	7,066	7,052	0	£0	14	£4,521,650

### 2. Running Roll Appeals

Area	Appeals received since 2005 Valuation Roll	Appeals resolved as at 30 Sept 2011	Appeals heard but awaiting stated case for appeal to Lands Valuation Appeal Court	Rateable Value of Appeals in process of appeal to LVAC	Appeals outstanding awaiting determination of Lands Tribunal for Scotland	Rateable Value of Outstanding Appeals awaiting determination of LT
North Lanarkshire	2,022	1,938	0	£0	34	£8,742,599
South Lanarkshire	1,694	1653	0	£0	33	£12,235,449
LVJB total	3,716	3,591	0	£0	67	£20,978,048



# Summary of Non Domestic Appeal disposal 2010

### 1. Revaluation Appeals

Area	Appeals received since 2010 Valuation Roll	Appeals resolved as at 30 Sept 2011	Appeals heard but awaiting stated case for appeal to Lands Valuation Appeal Court	Rateable Value of Appeals in process of appeal to LVAC	Appeals outstanding awaiting determination of Lands Tribunal for Scotland	Rateable Value of Outstanding Appeals awaiting determination of LT
North Lanarkshire	4,435	872	0	£0	1	£23,500
South Lanarkshire	3,073	720	0	£0	0	£0
LVJB total	7,508	1,592	0	£0	1	£23,500

### 2. Running Roll Appeals

Area	Appeals received since 2010 Valuation Roll	Appeals resolved as at 30 Sept 2011	Appeals heard but awaiting stated case for appeal to Lands Valuation Appeal Court	Rateable Value of Appeals in process of appeal to LVAC	Appeals outstanding awaiting determination of Lands Tribunal for Scotland	Rateable Value of Outstanding Appeals awaiting determination of LT
North Lanarkshire	1,835	31	0	£0	0	£0
South Lanarkshire	2,423	14	0	£0	0	£0
LVJB total	4,258	45	0	£0	0	£0



### COUNCIL TAX SUBJECTS AS AT 30/09/11

	ENTRII 01/04/11	ES AS A1	ſ		ADDITIONS	6	D	ELETIC	ONS	CURRENT ENTRIES		BAND 'D' S EQUIVALENT			
BAND	NORTH	SOUTH	TOTAL	NORTH	SOUTH	TOTAL	NORTH	SOUTH	TOTAL	NORTH	SOUTH	TOTAL	NORTH	SOUTH	TOTAL
А	54033	36709	90742	8	16	24	16	86	102	54025	36639	90664	36018	24427	60446
В	36907	29715	66622	13	56	69	2	17	19	36918	29754	66672	28715	23143	51857
С	18450	24553	43003	86	105	191	6	1	7	18530	24657	43187	16471	21918	38389
D	15009	19024	34033	97	92	189	4	4	8	15102	19112	34214	15102	19112	34214
E	14853	17937	32790	70	109	179	5	2	7	14918	18044	32962	18233	22053	40286
F	7029	10201	17230	74	109	183	1	1	2	7102	10309	17411	10258	14890	25148
G	2460	5442	7902	42	77	119	0	3	3	2502	5516	8018	4170	9194	13364
Н	123	405	528	2	12	14	0	0	0	125	417	542	250	834	1084
TOTAL	148864	143986	292850	392	576	968	34	114	148	149222	144448	293670	129218	135571	264788
				-			-	-		-			_		
'D' EQIV.	128791	134972	263764	455	683	1138	29	84	113	129218	135571	264788			

#### JOINT BOARD TOTALS

		01/04/2011	30/09/2011	Increase		
TOTAL CHARGEABLE ENTRIES	North	148864	149222	358		
	South	143986	144448	462		
	Total	292850	293670	820		
					Band D Rate	Increased Income
BAND 'D' EQUIVALENT	North	128791	129218	426	£1,098	£467,989
	South	134972	135571	598	£1,101	£658,637
	Total	263764	264788	1024		

#### COUNCIL TAX ENTRIES ADDED TO LIST WITHIN PERIOD 1/04/11 - 30/09/11

		U	A	NL	.C	S	SLC
		Entries	% of Total	Entries	% of Total	Entries	% of Total
HOUSES ENTERED IN LIST WITHIN 3 MONTHS OF OCCUPANCY		832	85.95%	357	91.07%	475	82.47%
HOUSES ENTERED IN LIST WITHIN 6 MONTHS OF OCCUPANCY		81	8.37%	26	6.63%	55	9.55%
HOUSES ENTERED IN LIST WITHIN 9 MONTHS OF OCCUPANCY		31	3.20%	8	2.04%	23	3.99%
HOUSES ENTERED IN LIST WITHIN 12 MONTHS OF OCCUPANCY		14	1.45%	0	0.00%	14	2.43%
HOUSES ENTERED IN LIST OVER 1 YEAR OF OCCUPANCY		10	1.03%	1	0.26%	9	1.56%
	TOTAL	968	100.00%	392	100.00%	576	100.00%



### Summary of time taken to enter new houses in Valuation (Council Tax) List

### Period : 1 July 2011 to 30 September 2011

Area			added 3 to		ed 3 to 6			
	То	Total added		added < 3 months		onths	added > 6 months	
	No.	%age	No.	%age	No.	%age	No.	%age
North Lanarkshire	37	100.00%	32	86.49%	2	5.41%	3	8.11%
South Lanarkshire	70	100.00%	62	88.57%	4	5.71%	4	5.71%
LVJB totals	107	100.00%	94	87.85%	6	5.61%	7	6.54%

### Period : 1 July 2010 to 30 September 2010

Area		added 3 to 6						
	Тс	Total added		added < 3 months		nonths	added > 6 months	
	No.	%age	No.	%age	No.	%age	No.	%age
North Lanarkshire	250	100.00%	233	93.20%	8	3.20%	9	3.60%
South Lanarkshire	242	100.00%	191	78.93%	34	14.05%	17	7.02%
LVJB totals	492	100.00%	424	86.18%	42	8.54%	26	5.28%

#### Period : 1 April 2011 to 30 September 2011

Area				add	ed 3 to 6			
	Тс	Total added		added < 3 months		nonths	added > 6 months	
	No.	%age	No.	%age	No.	%age	No.	%age
North Lanarkshire	392	100.00%	357	91.07%	26	6.63%	9	2.30%
South Lanarkshire	576	100.00%	475	82.47%	55	9.55%	46	7.99%
LVJB totals	968	100.00%	832	85.95%	81	8.37%	55	5.68%

### Period : 1 April 2010 to 30 September 2010

Area				add	ed 3 to 6			
	To	Total added		added < 3 months		onths	added > 6 months	
	No.	%age	No.	%age	No.	%age	No.	%age
North Lanarkshire	726	100.00%	657	90.50%	54	7.44%	15	2.07%
South Lanarkshire	553	100.00%	386	69.80%	119	21.52%	48	8.68%
LVJB totals	1279	100.00%	1043	81.55%	173	13.53%	63	4.93%



# Summary of Council Tax proposals received and dealt with <u>As at 30/09/2011</u>

Valid	Proposals outstanding @ 31 March 2011	Proposals received since 1 April 2011	Proposals completely resolved 01/04/2011 to 30/09/2011	Outstanding balance	Proposals awaiting determination by VAC
North Lanarkshire	25	11	4	31	27
South Lanarkshire	27	36	15	52	30
LVJB total	52	47	19	83	57

Invalid	Proposals outstanding @ 31 March 2011	Proposals received since 1 April 2011	Proposals completely resolved 01/04/2011 to 30/09/2011	Outstanding balance	Proposals awaiting determination by VAC
North Lanarkshire	26	25	26	25	21
South Lanarkshire	55	35	41	48	39
LVJB total	81	60	67	73	60

Combined	Proposals outstanding @ 31 March 2011	Proposals received since 1 April 2011	Proposals completely resolved 01/04/2011 to 30/09/2011	Outstanding balance	Proposals awaiting determination by VAC
North Lanarkshire	51	36	30	56	48
South Lanarkshire	82	71	56	100	69
LVJB total	133	107	86	156	117



## Summary of resolution of Council Tax proposals Between 1 April 2011 and 30 Sept 2011

Valid	Proposals completely resolved 01/04/2011 to 30/09/2011	Number withdrawn	Number abandoned	Number adjusted	Number dismissed by VAC	Number adjusted by VAC
North Lanarkshire	4	1	0	0	3	0
South Lanarkshire	15	4	0	1	9	1
LVJB total	19	5	0	1	12	1

Invalid	Proposals completely resolved 01/04/2011 to 30/09/2011	Number withdrawn	Number abandoned	Number adjusted	Number dismissed by VAC	Number adjusted by VAC
North Lanarkshire	26	1	25	0	0	0
South Lanarkshire	41	6	25	0	10	0
LVJB total	67	7	50	0	10	0

Combined	Proposals completely resolved 01/04/2011 to 30/09/2011	Number withdrawn	Number abandoned	Number adjusted	Number dismissed by VAC	Number adjusted by VAC
North Lanarkshire	30	2	25	0	3	0
South Lanarkshire	56	10	25	1	19	1
LVJB total	86	12	50	1	22	1

# ABSENCE MANAGEMENT STATISTICS



Month	Self Certified		Medically Certified		Unauthorised Absence		Total		Total		
	No of Days	%	No of Days	%	No of Days	%	No of Days	%	Month	No of Days	%
October 2010	30	2.1	46	3.2	nil		76	5.3	October 2009	33	2.3
November 2010	11	0.7	30	2	nil		41	2.7	November 2009	80	5.8
December 2010	20	1.3	23	1.5	nil		43	2.8	December 2009	69	4.7
January 2011	14	1.0	24	1.6	nil		38	2.6	January 2010	31	2.3
February 2011	10	0.7	20	1.2	nil		30	2.2	February 2010	18	1.4
March 2011	10	0.6	23	1.5	nil		33	2.1	March 2010	3	0.2
April 2011	20	1.4	50	3.6	nil		70	5	April 2010	7	0.5
May 2011	19	1.3	35	2.4	nil		54	3.7	May 2010	23	1.6
June 2011	12	0.84	39	2.72	nil		51	3.6	June 2010	21	1.4
July 2011	23	1.7	33	2.4	nil		56	4.1	July 2010	11	0.7
August 2011	7	0.8	37	2.2	nil		44	3	August 2010	11	0.7
September 2011	19	1.3	32	2.3	nil		51	3.6	September 2010	52	3.4
Averages for 12 month period							587	3.39		359	2.08