

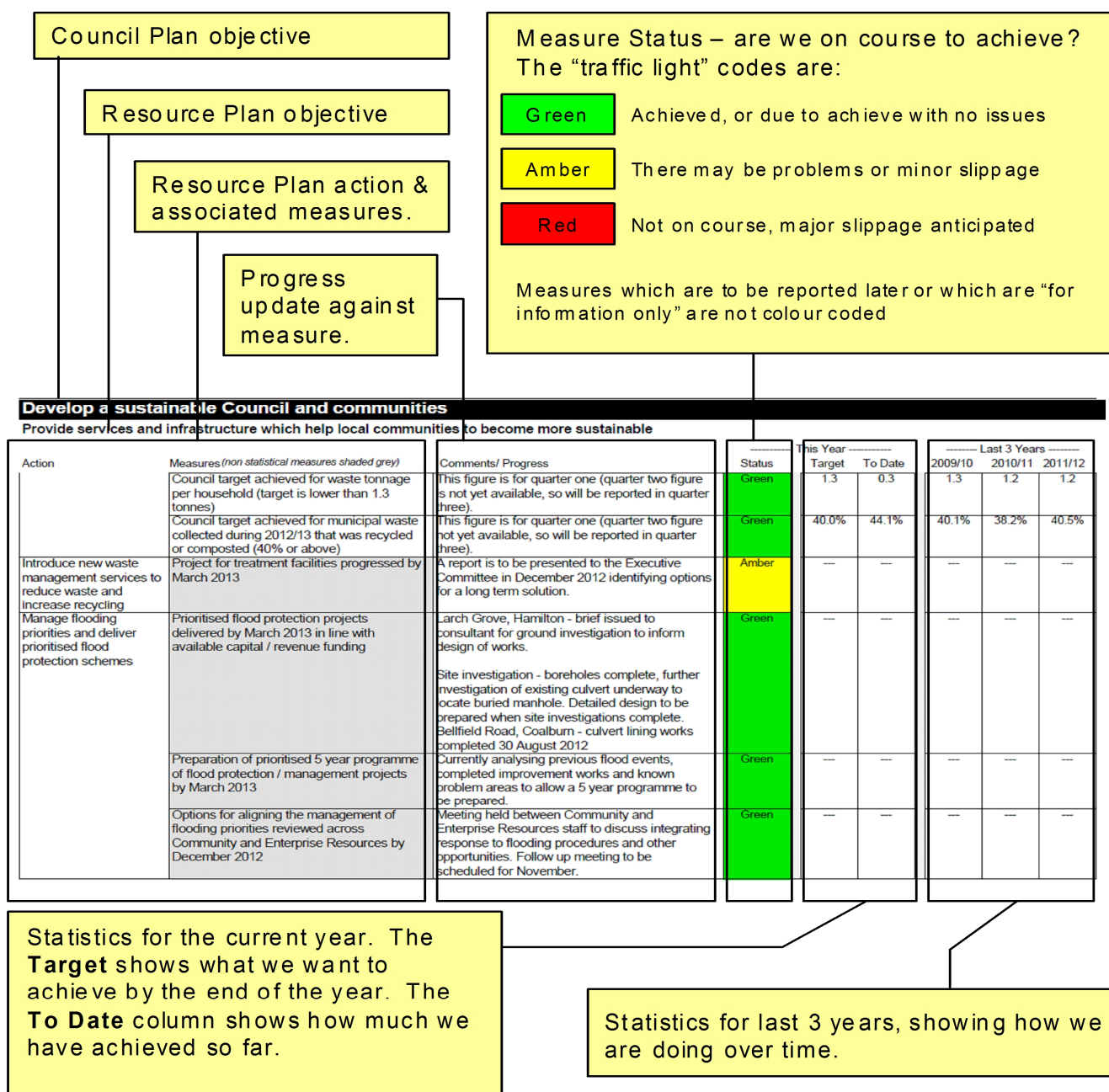
South Lanarkshire Council

improve

Connect
Performance Report 2018-19
Quarter 2 : April 2018 - September 2018

How to use this performance report

This performance report is intended to be both informative and easy to use. The guide below is designed to help you get the most out of the report and to answer the most common questions you might have.



Develop a sustainable Council and communities
Provide services and infrastructure which help local communities to become more sustainable

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date	2009/10	2010/11	2011/12
	Council target achieved for waste tonnage per household (target is lower than 1.3 tonnes)	This figure is for quarter one (quarter two figure is not yet available, so will be reported in quarter three).	Green	1.3	0.3	1.3	1.2	1.2
	Council target achieved for municipal waste collected during 2012/13 that was recycled or composted (40% or above)	This figure is for quarter one (quarter two figure not yet available, so will be reported in quarter three).	Green	40.0%	44.1%	40.1%	38.2%	40.5%
Introduce new waste management services to reduce waste and increase recycling	Project for treatment facilities progressed by March 2013	A report is to be presented to the Executive Committee in December 2012 identifying options for a long term solution.	Amber	---	---	---	---	---
Manage flooding priorities and deliver prioritised flood protection schemes	Prioritised flood protection projects delivered by March 2013 in line with available capital / revenue funding	Larch Grove, Hamilton - brief issued to consultant for ground investigation to inform design of works. Site investigation - boreholes complete, further investigation of existing culvert underway to locate buried manhole. Detailed design to be prepared when site investigations complete. Bellfield Road, Coalburn - culvert lining works completed 30 August 2012	Green	---	---	---	---	---
	Preparation of prioritised 5 year programme of flood protection / management projects by March 2013	Currently analysing previous flood events, completed improvement works and known problem areas to allow a 5 year programme to be prepared.	Green	---	---	---	---	---
	Options for aligning the management of flooding priorities reviewed across Community and Enterprise Resources by December 2012	Meeting held between Community and Enterprise Resources staff to discuss integrating response to flooding procedures and other opportunities. Follow up meeting to be scheduled for November.	Green	---	---	---	---	---

Statistics for the current year. The **Target** shows what we want to achieve by the end of the year. The **To Date** column shows how much we have achieved so far.

Statistics for last 3 years, showing how we are doing over time.

Summary - number of measures green, amber and red under each Council Plan objective/theme

Council Objective / Theme	Green	Amber	Red	To be reported later / Contextual	Total
Improve later life	6			4	10
Protect vulnerable children, young people and adults	18				18
Deliver better health and social care outcomes for all	7	2			9
Improve the availability, quality and access of housing	9				9
Improve the road network, influence improvements in public transport and encourage active travel	14			1	15
Work with communities and partners to promote high quality, thriving and sustainable communities	48	2		4	54
Support the local economy by providing the right conditions for inclusive growth	9	2		4	15
Support our communities by tackling disadvantage and deprivation and supporting aspiration	5	1		1	7
Improve achievement, raise educational attainment and support lifelong learning	14	1		14	29
Ensure schools and other places of learning are inspirational	8				8
Encourage participation in physical and cultural activities	5	2			7
Delivering the plan and achieving best value	26	1		10	37
Total	169	11	0	38	218

Improve later life

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Increase supply of housing suitable for older people	Existing amenity properties and mainstream properties upgraded and converted to amenity per agreed programme (RP)	Information not available until Quarter 3.	Report Later	---	---	---	---	---
Continue to ensure the provision/ installation (or funding) of equipment, adaptations and other services	Number of adaptations completed in Council homes	This measure is demand led.	Contextual	-----	469	1,058	1,126	976
	Number of adaptations completed in RSL homes	Measure to be reported at year end.	Report Later	-----	-----	-----	-----	-----
	No. on waiting list for Council adaptation	Target achieved, no outstanding applicants.	Green	0	0	0	0	0
	% of approved applications for adaptations completed in year (SSHC)	Drop in performance due to access issues with service users – this is being progressed with Social Work.	Contextual	-----	92.00%	99.19%	99.14%	100.00%
Ensure that Sheltered housing services are compliant with Care Inspectorate Inspection standards	Develop and implement improvement plan to take forward any actions from Care Inspectorate annual assessment (RP)	All actions being progressed as part of the sheltered housing implementation planning process.	Green	---	---	---	---	---
In partnership with NHS Lanarkshire, support the development and implementation of integration arrangements for adult health and social care services	Six monthly partnership performance reports are prepared and submitted to the Performance and Audit Sub Committee/Integrated Joint Board	The South Lanarkshire Health and Social Care Partnership continue to submit Performance reports to the IJB and the Performance and Audit Sub Committee (PASC). The Partnership produced its second Annual Performance Report for 2017/18, this was presented to the IJB on the 26 June and made available on the Health and Social Care Partnership website within the agreed timescales.	Green	---	---	---	---	---
	Support the development and implementation of the locality planning model	Work is now underway on the new Strategic Commissioning Plan for 2019/2022, locality consultation Events were held in September within all four localities to identify the priorities moving forward. A further round of Events will be held in December to feedback the outcome of the earlier sessions and also to inform the wider stakeholders of the way forward with the new Plan including the priorities identified. The Locality Management Groups continue to meet on a quarterly basis with core groups meeting fortnightly to develop resources to provide the necessary interface with the new Strategic Commissioning Plan.	Green	---	---	---	---	---

Improve later life

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
As a result of multi-agency inspections, continue to improve outcome for people to live in their own homes and communities for as long as possible	Continue to deliver robust action plans which may arise as a result of inspection activity across the Resource	Work is progressing well with the forthcoming thematic review of Self-directed Support and it is anticipated that the case file list will be made available to the Health and Social Care Partnership on 1 October 2018. The Inspectors will be on-site week beginning 22 October for the case file reading week and further activity in the week beginning the 29 October 2018 where scrutiny sessions will be held. There will be six H&SC Partnerships (East Lothian, East Ayrshire, Shetland, Moray, West Dumbarton, South Lanarkshire) inspected and an overview report of the findings based around the key themes will be published. A short evaluative report will be given to each of the Partnerships highlighting key strengths and, if appropriate, recommendations for improvement. Once this is complete the Partnership will be asked to prepare an action plan detailing how recommendations for improvement will be taken forward if required.	Green	---	---	---	---	---
Maximise the use of our older people's day centres	Develop the Intermediate Care Model within Older People's Day Care Services	Independent evaluation report received 26 September 2018. Findings from the evaluation report will be presented to SMT for discussion and approval sought to implement recommendations arising from evaluation.	Green	---	---	---	---	---

Protect vulnerable children, young people and adults

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Implement the duties of the Designated Managers / Named Persons with regard to Part 9 of the Children and Young People (Scotland) Act 2014	Take forward the Corporate Parenting Strategy and Action Plan 2016-2018 by ensuring that schools and establishments understand and fulfil the core commitments for Education	The Corporate Parenting Strategy and Action Plan 2016-2018 Annual Report is now published. We are now contributing to the writing of new Corporate Parenting Strategy.	Green	---	---	---	---	---

Protect vulnerable children, young people and adults

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Lead review on children who are Looked After and Accommodated	Establish 'Task and Finish' group to review current procedures and practices, regarding assessment and planning moves of school for South Lanarkshire's children who are Looked After and Accommodated and report on recommendations for improvement	Two meetings have taken place, to review existing protocols and identify options. A third meeting is now planned, to start to agree recommendations.	Green	---	---	---	---	---
Ensure current national and local priorities for vulnerable children, young people and families are addressed	Ensure establishments put into place good practice identified within Quality Indicator 2.1 of How Good is Our School 4: "Safeguarding and Child Protection"	Through the annual Child Protection update disseminated in August 2018 and via the Curriculum and Quality Improvement Service, all establishments were issued with exemplar evidence in respect of QI 2.1 "Safeguarding and Child Protection" to be undertaken as part of an establishment audit.	Green	---	---	---	---	---
Contribute to effective joint working in protecting children and adults at risk of harm	Annual review and report on operation of Adult and Child protection procedures to RMT (RP)	Annual update to RMT October 2018.	Green	---	---	---	---	---
Ensure effective housing service contribution to Partnership approach to GIRFEC	Continue to deliver appropriate services for homeless children (RP)	Participating in assessment of needs of homeless children, health colleagues are leading to continue to develop services. Meantime on-going monitoring of temporary accommodation to ensure most appropriate placements, provision of housing support to homeless families. Currently reviewing process of sharing information with health and education to ensure children experiencing homelessness are appropriately supported.	Green	---	---	---	---	---
Improve the effectiveness of response to child protection	Monitor the number of investigations undertaken (level of child protection activity)	There were 160 Child Protection referrals concerning 159 (one child had two referrals) children undertaken across the service during Quarter 2. Emotional abuse was the most recorded reason 38.75% (62), followed by neglect 25% (40) and physical abuse 18.75% (30). There were 12 pre birth risk assessments (7.5%), 10 sexual abuse referrals (6.25%) 4 child care concern referrals (2.5%), 1 referral for failure to thrive and 1 initial referral discussion.	Green	-----	350	731	712	754

Protect vulnerable children, young people and adults

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Continue to address offending behaviour through prevention and diversion from prosecution as well as positive reintegration back into our communities	Report on a quarterly basis to the SL Community Justice Partnership Boards their work to address offending behaviour through prevention and diversion from prosecution as well as positive reintegration back into our communities	Structured Deferred Sentencing Service is being supported by the Courts. A new project with combination funding including that of the Big Lottery is being piloted in the Rutherglen area as a diversion from prosecution. The Caledonia Project is working with the perpetrators of gender based violence, and it is a recent addition to the range of new services and supports being developed by our justice service.	Green	---	---	---	---	---
Continue to embed the Children's Services Plan within partners existing planning processes	Report regularly on the Children's Services Plan to the GIRSLC Strategy Group	The Children Service Plan Annual Report for 2018/2019 has been published and disseminated amongst partner agencies at the Senior Managers Event, Head Teachers Seminar and the GIRSLC (Getting it right for South Lanarkshire's Children) (Strategy Group.	Green	---	---	---	---	---
Monitor vulnerable adults referrals/activity	Monitor and report on the level of adult support and protection inquiries, investigations and protection plans for adults under 65	To date there have been 390 adult support and protection inquiries in relation to adults under the age of 65 leading to 111 investigations and 4 protection plans being progressed. Adult Support and Protection Management information is regularly reported to the Adult Support and Protection Committee. This was last reported on 1st August 2018.	Green	---	---	---	---	---
	Monitor and report on the level of adult support and protection inquiries, investigations and protection plans for adults aged 65+	To date there have been 635 adult support and protection inquiries in relation to adults over 65 years of age leading to 252 investigations and 5 protection plans being progressed. Adult Support and Protection Management information is regularly reported to the Adult Support and Protection Committee. This was last reported on 1st August 2018	Green	---	---	---	---	---
Monitor Adults with Incapacity (AWI) activity	Percentage of statutory supervising officer visits completed within timescale for local authority welfare guardianship orders	To date there was a total of 132 local authority welfare guardianship visits due with 97% (128) being completed on time.	Green	95%	97%	88%	91%	94%

Protect vulnerable children, young people and adults

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
	Percentage of statutory supervising officer visits completed within timescale for private welfare guardianship orders	To date there was a total of 1151 Private Welfare Guardianship visits due with 1073 completed on time (93%). Additionally it was noted that there are occasions where the client has more than one guardian, e.g. the parents. The visit may have taken place with only one of the guardians being present at the time.	Green	95%	93%	83%	87%	91%
Implement the Corporate Parenting Strategy and Action Plan	Monitor the progress made on each of the six core commitments identified in the Action Plan	The 2018 Annual Report for the Corporate Parenting Strategy and Action Plan 2017-18 is now complete and provides details of the progress which was made on the six core commitments. The 2018 – 2020 Corporate Parenting Strategy and Action plan, which has four core commitments, has been drafted and is currently with graphics for publishing.	Green	---	---	---	---	---
Work in partnership to resource carers appropriately in their caring role	Monitor the implementation of the Carers (Scotland) Act 2016 as it relates to young carers	A report was presented to SMT on the progress of the Carers Act. The Young Carers Statement has been further refined and will be tested by the Young Carers Service. A meeting is planned to look at the resource required to support the roll out of Young Carers Statements.	Green	---	---	---	---	---
To develop Single Integrated Tailored Assessment (SITA) that encompasses risk/need and wellbeing across fieldwork services	Report to Children and Justice Management Team six monthly regarding the Single Integrated Tailored Assessment	The development of the Single Integrated Tailored Assessment is on the IT Business Plan. This work, along with a number of Resource priorities, is being progressed by the centralised IT business team.	Green	---	---	---	---	---

Protect vulnerable children, young people and adults

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Review the service and changing support needs of individuals within the Care and Support service	Monitor and report on the changes to service delivery	The Care and Support Services support people with learning disabilities living in the community. The Resource has two registered care services covering the North and South of the Council area. One service user has passed away, with others choosing alternative providers. There remains 31 service users supported by both registered services. Work continues to review how this service is managed in the future. This includes reviews of rotas, to plan rotas that will reduce the need for overtime, while maintaining consistency for service users.	Green	---	---	---	---	---
Provide governance and leadership to ensure professional standards and key performance indicators are met in accordance with local and national policies and procedures	Evidence developments in service delivery through Social Work Resources' contribution to compiling The State Hospital's annual report	The State Hospital team recently explored their contribution to the Child Poverty Action Plan linking in with the work of the Council. The State Hospital Annual Report requires to relate to local and national policy developments such as the Child Poverty Action Plan.	Green	---	---	---	---	---
Evidence the use of the Realigning Children's Services data to improve services	Report six monthly to the Children and Justice Services Management Team on developments	Two new themed work streams have developed following the involvement with the Realigning Children's Services Programme. (1)Looked after children at home (2) Children and Mental Health. This work is being directed by the Continuous Improvement Group (CIG) of the Children's Service Partnership. Reports on progress will be presented at the next meeting of this group. Partner agencies disseminated information from CIG back through their respective management teams.	Green	---	---	---	---	---

Deliver better health and social care outcomes for all

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18

Deliver better health and social care outcomes for all

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Continue to provide nutritious school meals to South Lanarkshire Council pupils	Achieve target level of paid primary school meals (60%)	The service will continue to evaluate menu options, and with a change in menu due from 29 October 2018, it is expected that meal uptake will rise. However the 60% target may still not be met. The decline in uptake of paid school meals was anticipated due to the impact of auto enrolment on free school meal uptake - leading to increased free meal uptake, but a corresponding decrease in the number of paid meals.	Amber	60.00%	54.13%	68.59%	68.79%	58.56%
	Achieve target level of paid secondary school meals (52%)	The service will continue to evaluate menu options, and with a change in menu due from 29 October 2018, it is expected that meal uptake will rise. However the 52% target may still not be met. The decline in uptake of paid school meals was anticipated due to the impact of auto enrolment on free school meal uptake - leading to increased free meal uptake, but a corresponding decrease in the number of paid meals.	Amber	52.00%	44.16%	56.54%	52.25%	46.57%
Ensure effective contribution to health and social care outcomes contained within the Strategic Commissioning Plan	Implement actions rising within the Housing Contribution Statement (HCS) to help achieve priority outcomes for health and social care	Priority outcomes monitored and reported to Local Housing Strategy Monitoring Group and annual review schedule to be submitted to Executive Committee November 2018. Working closely with Health & Social Care Partners to update the HCS to align with new SCP 2019/22.	Green	---	---	---	---	---

Deliver better health and social care outcomes for all

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Support the implementation of the IJB Directions which focus on the shifting the balance of care	Provide progress reports to the IJB in relation to the Directions	The IJB issued 18 Directions for 2018/19 and these are being progressed to implementation by the Council and the NHS Board. Within these 18 Directions, the majority have a focus on shifting the balance of care. Examples of where progress is being made in this respect are the re-investment of resources from the reduction in beds within Udston Hospital (30 beds within the Douglas Ward) and the development of new Care Facilities which will provide transitional beds as an additional option to support people to return home, following a period of illness or hospital admission	Green	---	---	---	---	---
Report on the progress taking forward the Mental Health Act 2015	Provide quarterly updates in relation to the implementation of the new legislative duties	The Mental Health (Scotland) Act 2015 and associated regulations have been incorporated into the process and procedures for Mental Health Officers in terms of timeframes, report writing and storing of information.	Green	---	---	---	---	---
Implement the requirements of the Self-directed Support Act	Report on the number of people who are self directing their support	As part of the Social Care Return to Scottish Government, the Resource will require to develop a bespoke IMPROVE report that accurately captures, the numbers and options of Self Directed Support operating across the localities. The latest figures available show that there were 4579 SDS service users: Direct Payment 392 ISF 52 SLC Managed 4135 This data is subject to review as reports are developed	Green	-----	-----	-----	1,540	-----

Deliver better health and social care outcomes for all

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Work in partnership to support carers to continue in their caring role	Quarterly progress on the impact of the implementation of the Carers Strategy for South Lanarkshire	Work continues to develop all the component parts for the Carers Strategy. A range of duties from the Carers Act will impact directly on how unpaid carers are supported. Eligibility Criteria, Adult Carer Support Plans, Young Carers Statements, Information and Advice duties are being tested across localities. Recruitment is underway for an unpaid carer planning and development officer, and Lanarkshire Carers Centre has also recruited additional staff in relation to the Carer Act duties.	Green	---	---	---	---	---

Deliver better health and social care outcomes for all

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
	Report on the number of carers supported by dedicated Welfare Rights Officers and amount of benefits awarded	<p>In Quarter 2 2018/2019, outcomes for carers, supported by dedicated Welfare Rights officers were :</p> <p>Number of new cases: 265 Weekly benefits : £18,930 Backdated benefits: £191,305 Annual benefits: £1,175,665</p> <p>In Quarter 2 2018/2019,the outcomes for people supported by the local Money Matters teams were:</p> <p>Number of new cases : 1,598 Weekly benefits: £97,074 Backdated benefits: £981,051 Annual benefits: £6,028,899 New debt dealt with: £2,252,201</p> <p>*Number of people provided with advice where issue was resolved at the initial contact: 1,124 *this is additional to the number of new cases</p> <p>Total Outcomes for Carers April to September 2018 Number of new cases: 528 Weekly benefits : £38,933 Backdated benefits: £417,454 Annual benefits: £2,441,970</p> <p>Total Outcomes for People April to September 2018 Number of new cases : £3,182 Weekly benefits: £199,655 Backdated benefits: £2,140,787 Annual benefits: £12,522,847 New debt dealt with: £4,906,683</p> <p>*Number of people provided with advice where issue was resolved at the initial contact: *this is additional to the number of new cases 2295</p>	Green	-----	528	271	1,010	962
Work in partnership to take forward the Carers (Scotland) Act within South Lanarkshire	Develop an action plan through The Carers' Act Programme Board to take forward the duties contained within the Act	The action plan continues to be refined. How it aligns with the Self Directed Support programme continues to evolve.	Green	---	---	---	---	---

Deliver better health and social care outcomes for all

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18

Improve the availability, quality and access of housing

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Monitor Local Development Plan policies for supply of housing, industry and business land and green space	Local Development Plan policies monitored during 2018-19 to ensure: at least a five year supply of housing land is maintained; an adequate supply of land is available for work and business activity; and an adequate supply of land is available for green space in the main urban communities of South Lanarkshire	Monitoring of the Local Development Plan policies has been completed for the period 2013-2018. Monitoring shows that an adequate supply of land for housing and work and business activity is available, and an appropriate provision of green space is available in the main urban communities.	Green	---	---	---	---	---
Increase the number of new affordable homes	Total new/additional affordable homes delivered per SHIP/SLP (RP)	On programme to achieve annual completion target.	Green	---	---	---	---	---
	Work with key partners to ensure the delivery of targeted number of suitable new affordable housing.	Strategic Housing Investment Plan (2019/24) approved at Committee 22 August 2018.	Green	---	---	---	---	---
Improve access to settled accommodation for homeless households	% of lets to urgent housing (UH) need applications	Target achieved.	Green	47.5%	50.0%	47.0%	47.7%	48.6%
Ensure all homeless applicants receive a fast, efficient, responsive service that meets their needs	% of homeless and potentially homeless decision notifications issued within 28 days of date of initial presentation (RP)	Target achieved.	Green	98.5%	99.5%	99.6%	99.4%	99.1%
Improve tenancy sustainment	% of all new tenancies sustained for more than a year by source of let (SSHC)	Target achieved.	Green	90.00%	90.40%	89.10%	89.40%	90.20%
Continue with the Council's Housing Options Service (Home Options)	Continue to deliver and further develop housing options with a focus on homeless prevention	Integrated Home Options model live across service from April 2018. Slight increase in housing options caseload and corresponding decrease in homeless presentations year to date. Housing options cases closed as homelessness prevented 75.57% year to date compared to 54.5% at corresponding period 2017/18 and 62.78% at year end.	Green	---	---	---	---	---

Improve the availability, quality and access of housing

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Implement changes to housing management services arising from 2014 Housing (Scotland) Act	Prepare and implement action plans to ensure the effective introduction of the Act, including engagement and consultation with stakeholders	<p>The social housing provisions of the 2014 (Housing) Scotland Act will commence from 1st May 2019 (allocation and some tenancy provisions) and the remainder commence 1st November 2019.</p> <p>The allocation policy review will include a 3 month consultation plan and extends the consultation to include waiting list applicants as required by the 2014 Act.</p> <p>The tenancy changes which commence 1st November 2019 require individual tenants to be notified in writing of these changes by 1st November 2018. Project plan prepared to progress required work. Tenant notification letters will be issued to tenants/joint tenants during October 2018. Guidance for staff being delivered 3rd October 2018.</p>	Green	---	---	---	---	---
Continue to deliver an effective housing repairs and maintenance service	% of response repairs completed on target (Target 90%)	Target achieved	Green	90.0%	97.4%	98.5%	97.9%	98.3%

Improve the road network, influence improvements in public transport and encourage active travel

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Continue to undertake road and footway improvements	3.5% of the road network resurfaced by March 2019	During quarter two (July - September 2018), good progress has been made, which has allowed the Service to resurface a further 1.48% of the road network, resulting in 2.6% of the network resurfaced over the six month period. As a result, we are on track to achieve our annual target.	Green	3.5%	2.6%	6.2%	4.8%	4.7%

Improve the road network, influence improvements in public transport and encourage active travel

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
	150 carriageway schemes completed during 2018-19	During quarter two (July-September 2018), steady progress has been made, which has allowed the Service to complete a further 57 carriageway resurfacing schemes, resulting in 99 carriageway resurfacing schemes completed over the six month period. As a result, we are on track to achieve our annual target.	Green	150	99	243	215	178
	25 footway schemes completed during 2018-19	During quarter two (July-September 2018), steady progress has been made, which has allowed the Service to complete a further 10 footway resurfacing schemes, resulting in 13 footway schemes completed during the six month period. As a result, we are on track to achieve our annual target.	Green	25	13	46	56	12
	Maintain or reduce the percentage of our road network that requires maintenance treatment (e.g. red category)	This figure will not be available until later in the year, in quarters 3 or 4.	Report Later	31.8%	-----	33.5%	33.1%	31.8%

Improve the road network, influence improvements in public transport and encourage active travel

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Continue to undertake safety checks on bridges and implement a prioritised maintenance programme	Bridge improvement and maintenance projects progressed / delivered in line with agreed capital programme by March 2019	<p>Mousemill Rd. retaining wall strengthening – contract for design phase of project work awarded to Systra Ltd in quarter two. Design work progressing and due for completion in quarter three.</p> <p>Craigend Bridge by Coulter – ground investigation work complete and liaison with affected utility companies continuing. Detail of Scottish Water estimated cost for requisite diversion of water main awaited.</p> <p>Footway protection scheme for Network Rail bridge at Hunterfield Drive, Cambuslang – tenders submitted by Structures Maintenance Framework contractors in quarter one. Award of contract delayed by legal issues relating to Basic Asset Protection Agreement required for work on Network Rail structures. SLC and Network Rail legal advisors to commence dialogue with view to resolution of issues in quarter three.</p> <p>Containment upgrade at SLC structures – upgrade operations commenced at Wilson Place Bridge, East Kilbride and Gills Bridge by Carluke in quarter two. Work at Burnhead Bridge by Carluke to commence in quarter three. Tenders for containment upgrade at Halls Toll Bridge and Lochar Bridge issued in quarter two and due for return early in quarter three.</p>	Green	---	---	---	---	---
Continue programme of street lighting improvements	Lighting columns improved / renewed by the end of March 2019 in line with agreed programme	As of 18th September 2018, 87 lighting columns remained to be installed, out of 238 for 2018-19. The total number of columns to be installed within the three year programme, which will be completed by end October 2018, is 7,253.	Green	---	---	---	---	---

Improve the road network, influence improvements in public transport and encourage active travel

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
	Continued roll out of LED lighting technology in line with agreed investment programme	As of 18th September 2018, 610 LEDs remained to be installed out of a total target of 2,412 for the year. The total number of LEDs to be installed within the three year programme, which will be completed by end October 2018, is approximately 59,000.	Green	---	---	---	---	---
Deliver a winter maintenance service	Winter policy procedures and documents, including gritting routes, implemented and reviewed as necessary	Winter policy and procedures will be in place for commencement of winter season in October 2018.	Green	---	---	---	---	---
Deliver road and transportation infrastructure improvements to support new development, including those undertaken as part of the City Deal	Prioritised road infrastructure progressed / delivered by March 2019 in line with available external and internal capital funding	<p>The design for the Newton Community Growth Area (CGA), Westburn Road Roundabout project has been completed. Tenders have been issued and returned. Full Business Case has been prepared for approval in November 2018. Works should start in March 2019.</p> <p>Design work for the Hamilton CGA junctions at Annsfield Rd / Strathaven Road and Sherry Drive / Woodfoot Road has been completed and contract documentation developed. This will be delivered summer 2019.</p> <p>Other junctions in the Hamilton CGA at; Woodfoot Road / Laighstonehall Road, Gateside Street / Johnstone Road have completed designs and contract documentation. No time frame for the delivery has been given. Junctions at Sydes Brae, Wellhall Road / Woodfoot Road / Hillhouse Road, Strathaven Road / Mill Street are under design development at present.</p>	Green	---	---	---	---	---
	Subject to completion of the relevant governance processes, progress / deliver Greenhills Road major transport infrastructure project in line with agreed programme / profiling	Greenhills Road / Strathaven Road – Outline/Full Business Cases have been approved by the Chief Executives Group and will be considered by Cabinet in early October 2018. Award of contract expected on 24th October 2018. Main works are expected to start on site March 2019.	Green	---	---	---	---	---

Improve the road network, influence improvements in public transport and encourage active travel

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
	Subject to completion of the relevant governance processes, progress Stewartfield Way major transport infrastructure project in line with agreed programme / profiling	Stewartfield Way - the East Kilbride traffic modelling exercise has been largely completed. A revised programme has been developed which will see the main infrastructure works commence in summer 2023, continuing through to the end of spring 2025. Discussion has recommenced with affected landowners and we are reviewing the current design and considering the way forward for the Outline Business Case.	Green	---	---	---	---	---

Improve the road network, influence improvements in public transport and encourage active travel

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Encourage greater use of public transport by working with partners to improve public transport infrastructure	Prioritised improvements to bus and rail infrastructure (e.g. park and ride) progressed / delivered by March 2019 in line with agreed Park and Ride Strategy and available external funding	<p>Land was purchased at Carstairs Junction Park and Ride to allow a future expansion. Discussions with ScotRail Abellio and Strathclyde Partnership for Transport have been undertaken and a preferred option agreed. A detailed design will be concluded in autumn 2018, with a planning application submitted thereafter.</p> <p>Part 1 of the Cambuslang Park and Ride Study was concluded last year which identified the scale of parking required and a list of possible solutions. It is intended to take forward Part 2 of this Study in autumn 2018 which will establish a final project and its associated costs, with a view to submission of a future funding bid.</p> <p>In autumn 2018, proposals for a possible deck at Hamilton West station will be taken forward. This will involve the production of an outline design.</p> <p>Six advertising bus shelters will be replaced along the Main Street, Rutherglen corridor. These works are ongoing and scheduled to be complete in October 2018.</p> <p>The Draft Park and Ride Strategy consultation exercise was completed in June 2018. 321 responses were received and these have been assessed and considered. A final draft strategy will be presented to the Community and Enterprise Resources Committee in October 2018 for approval.</p>	Green	---	---	---	---	---

Improve the road network, influence improvements in public transport and encourage active travel

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Encourage active travel and recreational access to the outdoors by extending network of cycle routes, upgrading, maintaining and promoting path networks, and extending Clyde Gateway	Walking and cycling projects / schemes progressed / delivered in line with agreed 2018-19 capital programme	Funding has been granted from Sustrans to undertake an Active Travel Study in East Kilbride. This study will include consultation on the proposed identified cycle network of the town as well as identifying measures and initiatives to promote sustainable travel. A consultant will be appointed in the autumn. Meanwhile, expansion of the cycle network in East Kilbride continues. The design of the section between Whitemoss Roundabout and the town centre will be completed in October 2018, with a view to construction works commencing on completion of the Active Travel Study in early 2019. Cycle monitoring equipment as well as cycle shelters at various locations will be installed. Locations will be identified in the coming months with the installation of equipment and shelters following later in the year.	Green	---	---	---	---	---
	Continue to deliver repairs programme to footbridges across the core path network by March 2019 in line with available external and internal capital funding	The Council's Outdoor Access Officers are currently developing a list of repairs to 'medium risk' (amber) footbridges which will be undertaken this year. Repairs to high risk (red) bridges have either been completed or the structures closed.	Green	---	---	---	---	---
	Continued investigation into partnership and external funding opportunities for extension of Clyde Walkway to link with neighbouring long distance routes	Discussions held with Community Councils and other stakeholders. Committee report has been prepared, to inform councillors of scope and proposed approach - will be tabled at the Community and Enterprise Resources Committee meeting in January 2019.	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Ensure council has development plans which promote sustainable economic growth and regeneration and guide decisions on location of new developments and regeneration initiatives	Proposed Local Development Plan published by August 2018	<p>Proposed Local Development Plan 2 approved by Planning Committee in May 2018.</p> <p>Plan was then published for public consultation in July 2018 (consultation period ended in September 2018).</p> <p>Now dealing with representations received.</p>	Green	---	---	---	---	---
Deliver and encourage investment in our town and neighbourhood centres to maximise opportunities for growth and regeneration	Promote town centre development opportunities, provide support to Business Improvement Districts (BIDS), and work with the business community and partners to maximise opportunities for growth, investment and regeneration	<p>Continued support is given to Business Improvement Districts (BID) and other business led groups, including Lanark Development Trust and proposed Lanark BID which will go to ballot in February 2019.</p> <p>Hamilton town centre audit and consultation work completed and will be reported to Community and Enterprise Resources committee. Work progressing in relation to audits in Cambuslang, Blantyre and Lanark.</p> <p>Supporting number of private sector led investments, where appropriate, including Wetherspoons and other investments in Hamilton, Lanark and East Kilbride.</p>	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Deliver Community Growth Areas City Deal project	Community Growth Area sites progressed in accordance with criteria and programme specified in South Lanarkshire Local Development Plan and City Deal	<p>Hamilton Community Growth Area (CGA) now begun on site.</p> <p>Larkhall CGA Phase 1 now has consent and Persimmon have begun on site.</p> <p>Good progress is being made at Newton and Ferniegair, with limited progress at Carluke.</p> <p>Conclusion of legal agreement for East Kilbride CGA expected by the end of 2018.</p> <p>Since 2015, around 900 houses have been built across these Community Growth Area sites (10% of the projected 9,000 units anticipated by around 2030). These figures represent the position as at March 2018.</p> <p>The Planning Service has been instrumental in this process in terms of master planning and project implementation.</p>	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Deliver prioritised road safety infrastructure improvements and promote road safety	Road safety projects / schemes progressed / delivered in line with agreed 2018-19 capital programme	<p>In order to reduce accidents on the road network a number of projects are currently underway or proposed. These are listed below:</p> <p>a) B7071 Bothwell Road at the southern industrial access road – install traffic signals. A detailed design has been completed and signal equipment was purchased. Discussions with the Racecourse are ongoing and it is anticipated that construction will commence in October 2018.</p> <p>b) A71 between Drumclog and Cornsilloch – reduction of speed limit to 50mph. Promotion of Traffic Regulation Orders and works are complete.</p> <p>c) Newhousemill Road between Hamilton and East Kilbride – designs are complete with signing and road markings proposed. These works are programmed for December 2018.</p> <p>d) A73 at Station Road and Sherrifflats Road junctions – vehicle activated signs to warn drivers of emerging traffic from the side roads have been erected.</p> <p>e) Burnbank Road / Pollock Avenue, Hamilton – pedestrian refuge island. The designs are complete and works are programmed for December 2018.</p> <p>Other projects include engineering measures at schools and speed limit initiatives, as well as small signing and road marking schemes.</p>	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Deliver prioritised road safety infrastructure improvements and promote road safety	Contribute to the national casualty reduction targets, from a base of the average for 2004 to 2008, of a 40% reduction in fatal casualties and a 55% reduction in serious casualties amongst all age groups by 2020. For children the national target is a 50% reduction in fatalities and 65% reduction in serious casualties	Interim casualty figures for the first 6 months of 2018 indicate that there were 229 casualties. Of these there were 4 fatal casualties, 28 serious casualties and 197 slight casualties. There were 0 child fatal casualties, 5 children seriously injured and 39 children slightly injured. This compares with the corresponding period of 2017 of 4 fatalities, 41 serious casualties and 218 slight casualties. For children in the first 6 months of 2017 there were no child fatality, 6 children seriously injured and 36 children slightly injured.	Green	-----	32	75	98	93
Provide an effective and efficient Consumer Advice and Trading Standards Service	Support maintained for vulnerable groups and neighbourhood watch areas by responding to 100% of door step crime reports on the same or next working day	SLC Officer seconded to Police Scotland as part of Joint Working Initiative, responded to sixteen cases of doorstep crime within this quarter. 100% of cases reported were responded to within the time period specified.	Green	100%	100%	100%	100%	100%
Provide an effective and efficient street cleaning service	Local Environmental Audit and Management System (LEAMS) street cleanliness score (95% acceptable)	First report complete and scored. This inspection was completed by external auditor Keep Scotland Beautiful. Further audits should bring the figure back in line with target.	Amber	95%	92%	98%	96%	96%
Provide an effective and efficient grounds maintenance service	Land Audit Management System (LAMS) score of 70 achieved	The June 2018 score was 70 and the August 2018 score was 73, with the cumulative 2018-19 score sitting at 71.5.	Green	70.0	71.5	72.0	74.0	72.8
Provide an effective and efficient bereavement service	Increase burial ground capacity in and around existing South Lanarkshire cemeteries in line with available capital funding	Bereavement Services continue to investigate land availability in the areas where burial capacity is below the five year annual usage. This includes both Council owned and private land, with a number of ongoing discussions continuing to take place with private land owners. Areas under investigation at present include Douglas, Carstairs, Rutherglen and Strathaven.	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Ensure effective contribution to meeting the council's Sustainable Development and Climate Change objectives outlined in the Sustainable Development and Climate Change Strategy 2017-2022	Ensure sustainable development principles and climate change duties are incorporated in new or revised policies, plans, strategies and projects and initiatives, where appropriate (council wide)	<p>The new Sustainable Development and Climate Change Strategy's Action Plan identifies relevant policies, plans and strategies that are being developed and revised, Council-wide, in 2018-19 that should include sustainable development and climate change principles. These include the Outdoor Access Strategy, Air Quality Strategy, Contaminated Land Strategy and Sustainable Procurement Policy.</p> <p>The Sustainable Development Officer will work with relevant services to ensure that sustainable development principles and climate change duties have been considered within these policies, plans and strategies, and progress will be reported to the Corporate Management Team and Executive Committee in early 2019 as part of the sustainable development update reporting schedule.</p>	Green	---	---	---	---	---
Ensure council's compliance with public sector climate change duties	Council's performance in complying with public sector climate change duties evaluated and annual statutory Climate Change Duties Report published by 30th November 2018	The Climate Change Duties report 2018 has been prepared and submitted to the Corporate Management Team for approval, prior to seeking approval from the Executive Committee on 21st November 2018. Following approval, the report will be submitted to the Scottish Government by the 30 November 2018 deadline.	Green	---	---	---	---	---
	Participate in 'Climate Ready Clyde' partnership during 2018-19	The main focus for the Climate Ready Clyde partnership for 2018-19 so far has been the development of the Risk and Opportunity Assessment which will be launched in October 2018. The Risk and Opportunity Assessment will be the foundation for the development of the City Region's Regional Climate Adaptation Strategy and action plan, due in early 2020.	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Introduce new waste management initiatives to reduce waste and increase recycling	Develop Waste Services policies to promote waste minimisation, reuse and recycling within local communities	Service standard has been approved by the Council to formally address contamination in recycling bins: interim yellow tagging has taken place for contamination in paper / cardboard bins; red tagging has now commenced (paper / cardboard bins with items in them which shouldn't be there have a red tag put on them and are not emptied until next collection day, by which time the contamination needs to have been removed).	Green	---	---	---	---	---
	The percentage of total household waste that is recycled in line with the Government's 50% target	Year to date quarter two figure to be confirmed in quarter three.	Report Later	50.0%	-----	49.0%	53.0%	44.3%
	A reduction in the amount of municipal waste that is sent to landfill in 2018-19 compared with 2017-18	Year to date quarter two figure to be confirmed in quarter three.	Report Later	40,000	-----	-----	-----	-----

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Manage flooding priorities and deliver prioritised flood protection schemes	Prioritised flood protection projects / studies progressed / delivered by March 2019 in line with available capital / revenue funding	<p>Station Gate, Netherburn - Flood relief channel through adjacent forest and two flood embankments. Outstanding works carried out in May-June 2018 and project now complete.</p> <p>Coulter - Flood protection works, including flood walls and other features, have been considered at this location to provide protection to vulnerable properties and infrastructure. Detailed hydraulic modelling and a cost/benefit analysis of various flood protection options have also been carried out, as well as liaison with local landowners. However, the progression of a traditional flood protection scheme at this location does not appear to be feasible. At this time, we are reviewing the potential for implementing a scheme of Property Level Flood Protection measures to individual properties at this location, as well as considering alternative priorities across the Service.</p> <p>Jerviswood Drive, Cleghorn - Flood protection works, including construction of flood embankment and re-establishing historical drainage features, are being considered to protect properties and infrastructure at risk of flooding. Drainage investigations carried out in June 2018 encountered an unknown historical drainage system. Further investigatory works are now being progressed to survey and trace the extent of this historical drain. Upon completion of these additional investigations, the options available to reduce flood risk will be assessed and preferred option identified and progressed (subject to available funding and landowner agreements where required).</p>	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Monitor local environmental conditions through preparation and monitoring of the biennial update of the State of the Environment report	Production of updated biennial State of the Environment Report commenced by March 2019	<p>A report on the key findings of the 2017 edition of the State of the Environment Report is to be given to the Community Planning Board in December 2018.</p> <p>Work will commence on the 2019 edition later in the year.</p>	Green	---	---	---	---	---
Further implement the Carbon Management Plan to reduce greenhouse gas emissions from Council services (buildings, waste, transport etc)	10% reduction in the Council's greenhouse gas emissions achieved by March 2021, compared to 2015-16 (equivalent to 2% each year)	<p>Carbon emissions for 2018-19 will be reported around July 2019.</p> <p>As at the end of March 2018, carbon emissions have reduced by 5.1% compared with 2015-16, exceeding the 4% target for this two year period.</p> <p>Within the single year, 2017-18, however, emissions increased compared to the previous year. This is partly due to increased energy use throughout the second half of the year when cooler than usual temperatures were experienced. Carbon emissions also increased from increased levels of waste sent to landfill (which resulted from changes in the residual waste contract). The new contract, however, will ultimately convert waste to energy using a new treatment facility. The facility is not yet fully operational, but once it is, significant reductions in carbon emissions are anticipated.</p>	Report Later	6.0%	-----	-----	7.8%	5.1%

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Lead on reducing the Council's reliance on avoidable single-use plastic items	Report progress on the list of applicable single-use plastic items and appropriate action to the Sustainable Development Member Officer Working Group at the first meeting in June 2018 (council wide measure)	<p>The meeting of the Sustainable Development member officer working group scheduled for June 2018 was cancelled. A progress report will be presented to the next meeting on 22nd October 2018.</p> <p>Progress in this area to date: various communication methods have been used to raise the profile and encourage people to reduce single use plastic items, an action plan of items in use by the Council has been collated and prioritised, and procurement reports are being created to establish baselines and progress so far.</p>	Amber	---	---	---	---	---
Deliver at least 10% reduction in vehicle emissions by March 2021 in accordance with the corporate carbon reduction target	Continue to reduce vehicle emissions in 2018-19 against the baseline of 2014-15 (council wide figure)	There has been a 17.5% reduction in Council wide vehicle emissions in quarters one and two, against the baseline year 2014-15.	Green	6.00%	17.50%	-----	6.03%	10.50%
	Engage with Community and Enterprise Resource's Fleet Services to agree service specific vehicle emissions reduction strategies for the period 2019-2021 in line with service delivery requirements (Council wide measure)	Fleet Services will engage with Resources in quarter three to reinforce the strategies that are currently delivering reduced vehicle emissions.	Green	---	---	---	---	---
Provide an effective and efficient Environmental Health service	Implementation of the Air Quality Action Plan by March 2019	<p>Consultation responses on the draft air quality action plan have now been received and final amendments to the plan are being undertaken.</p> <p>South Lanarkshire is progressing a number of projects as funded via the air quality action plan grant fund. Projects include: sustainable active travel workshops within primary and secondary schools; Eco fleet advice for businesses that are based in, or travel through, South Lanarkshire; walking and cycling campaign; improvements in traffic light infrastructure to optimise traffic flow; and, expansion of the walking / cycling counter network (this latter project assesses current engagement with walking and cycling activity in the area).</p>	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
	Broad compliance with food safety statutory requirements secured in 85% of premises	87.1% of food businesses operating in South Lanarkshire and inspected by Environmental Services were found to be broadly compliant with food safety requirements in the second quarter of 2018-19 (July-September 2018), which equates to 2,185 food businesses. This compliance figure continues to exceed the annual target set for this measure, following on from a good performance in quarter one. Year to date compliance figure (April - September 2018) is 87%.	Green	85.0%	87.0%	87.0%	86.9%	85.8%
	Incidence of notified food borne infection reduced from 2006-07 baseline figures by 8.5% by March 2019	33 cases of foodborne infection were notified this quarter (July - September 2018). In total, this year, 76 notifications have been received, which is a 29% reduction on the same period in 2006-07.	Green	170	76	160	141	117
	90% fly tipping requests responded to within two working days	482 illegal dumping enquiries were received in quarter two (July - 17th September 2018), 95.7% were responded to within two working days. 1,093 fly-tipping complaints have been received to date (April - 17th September 2018), of which 95.9% were responded to within timescale.	Green	90.0%	95.9%	99.6%	99.3%	80.8%
	90% of dog fouling complaints responded to within two days	148 dog fouling enquiries were received in quarter two (July - September 2018), 98.6% were responded to within two working days. 300 dog fouling complaints have been received to date (April - September 2018), of which 97.7% were responded to within timescale.	Green	90.00%	97.70%	97.90%	96.90%	97.50%
	For all those noise complaints requiring attendance on site, the average time (hours) between the time of complaint and attendance on site (including both those dealt with and not dealt with under Part V of the Antisocial Behaviour Act 2004)	The average response time for complaints which required a visit by officers between 1st July 2018 and 24th September 2018 was 0.55 hours (33 minutes). The year to date figure (April - September 2018) is 0.54 hours (32.4 minutes).	Green	2.0	0.5	0.5	0.5	0.6

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Implement Contaminated Land Strategy and vacant derelict / contaminated land programme	Implement the Contaminated Land Strategy for South Lanarkshire	Implementation of the Contaminated Land Strategy is ongoing. Awaiting responses from SEPA regarding the waste management licence surrender applications that have been submitted for two historical landfill sites at Newlandsmuir and Markethill (both in East Kilbride). In the interim, SEPA have agreed to suspend waste management licence fees for this year, pending completion of their review of the licence surrender applications. Environmental Services continues to work in partnership with Housing and Economic Development colleagues on various projects. This work is being funded by 2018-19 Vacant and Derelict Land Fund monies.	Green	---	---	---	---	---
	Agree Vacant and Derelict Land Fund Programme with Scottish Government and implement projects within approved framework	Vacant and Derelict Land Fund Delivery Plan covering Glen Esk, East Kilbride was prepared, submitted to Scottish Government, and approved by Scottish Ministers. The Community and Enterprise Resources Committee approved remediation plans for Glen Esk on 12th December 2017. Site investigations were carried out in January 2018 and monitoring of the results are ongoing. Consultants appointed to deliver masterplan, and community consultation process in progress.	Green	---	---	---	---	---
In partnership with local communities, continue programme of restructuring council owned woodland and improving recreational access	Identify funding sources and specifications for phase 2 regeneration work at Greenhall and Millheugh, Blantyre including costed proposals for replacement river crossing	Draft funding proposal has been agreed with Forestry Commission Scotland. Still awaiting confirmation of match funding, which is dependant on projected cash flow and funding from the Section 75 Agreement related to the new housing development at Shotts Farm. After this, a consultant will be appointed to take forward the construction of a footbridge.	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
	Funding applications completed for Management Plans for Bothwell and Blantyre Woods by March 2019, through liaison with community interests, David Livingstone Centre and other stakeholders	Funding secured for management plan. Currently assessing community interest to establish a group to work with on the project - meetings with community interests underway.	Green	---	---	---	---	---
Progress the Scottish Government's commitment to increase nursery hours for three and four year olds and eligible 2 year olds by August 2020	Lead a range of consultation events to ensure the planning and delivery of flexible 1140 hours meets the future needs of children, families and communities for implementation over a 3 year phased approach	In order to ensure that the plans meet the needs of our youngest children and their families, a full and wide ranging consultation strategy was established, 'Together we Can, and We Will'. The approach will be continuous until August 2020 and beyond. Outcomes from consultation indicate that 59% of parents prefer a future model of 9am – 3pm provision, with 41% requesting full day/full year provision. Outcomes from the 'Together We Can and We Will' consultation strategy will also be used to develop policies and future direction on local delivery based on continuous improvement.	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Provide project management support for the Realigning Children's Services programme	Ensure the local and national reporting and other requirements of the Scottish Government national team are met	<p>Within South Lanarkshire the activity surrounding Realigning Children's Services (RCS) is being subsumed within the work of the Children's Services Partnership and reported via the established governance structure. The bulk of this activity is driven by the Continuous Improvement Group and in particular the Data and Planning Group and the two change theme groups (Mental Health - Girls and Young Women and Children Looked After at Home). Progress is in turn reported to the Children's Services Strategy Group and Getting It Right for South Lanarkshire's Children Partnership Board.</p> <p>Nationally there have been a number of vacant posts within the Scottish Government RCS team, leading to a loss of momentum with the programme at that level. These posts are currently being recruited to and are expected to be filled shortly. During the time since South Lanarkshire's presentation to the RCS National Programme Board earlier this year regular contact has been in place with the designated RCS Programme Consultant regarding agreed local activity.</p> <p>Future reporting demands for South Lanarkshire at a national level will be agreed once the national team is back to full compliment.</p>	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
	Ensure the agreed change themes of 'Mental Health' and 'Children Looked After at Home' are implemented on a partnership / multiagency basis	Both change theme groups are in progress and receiving positive buy-in from partners. The mental health group are analysing current practice particularly within the four participation schools and gathering evidence of impact. The group are also supporting the implementation of the national Low Intensity Anxiety Management (LIAM) programme and staff within partners are currently accessing awareness raising training to support implementation of the service. The Looked After At Home (LAAH) group are focusing on key issues of joint Education/Social Work Reviews, 'Edge of Care' support, cross cutting links with Early and Effective Intervention (EEI) around offending and support to parents.	Green	---	---	---	---	---
Deliver the Children's Services Partnership commitment to implementing Parts one and three of the Children and Young People's (Scotland) Act 2014	Meet the requirement to provide a Children's Services Plan annual report	A Children's Services Plan Annual Report has been completed and content agreed by the Children's Services Strategy Group, Getting It Right for South Lanarkshire's Children Partnership Board and the Community Planning Partnership Board. A copy of the completed annual report has been sent to the Scottish Government as required by Part Three of the Children and Young People(Scotland) Act 2014. Copies of the report are currently being distributed to relevant staff by individual partner agencies.	Green	---	---	---	---	---
	Produce a children's version of the Children's Services Plan	Work continues to complete a children's version of the plan. A number of our schools are participating in the project and a progress report (in the form of a presentation) will be provided at upcoming locality seminars later this year for feedback. Key themes are around early support, safe spaces and health and wellbeing, which reflect the key themes of the Children's Services Plan.	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Work with communities and partners to enhance community planning and service delivery	Continue working with the three pilot communities to co-produce and deliver Neighbourhood Plans together with Community Planning Partners	Following the participation of 1,200 households across the three Our Place Our Plan areas in identifying community priorities, a further 640 residents of all ages have taken part in participatory budgeting events to determine how modest local Participatory Budgeting budgets of between £40,000 and £60,000 will be used to kickstart action. Working groups have progressed (and are being established to progress) local projects, including improvements to play and recreational facilities; community clean ups; and other activity.	Green	---	---	---	---	---
	Develop and deliver the performance reporting framework and Annual Report for the Community Plan	The Community Planning Partnership Board approved the performance reporting arrangements for the Community Plan at their meeting on 5 September 2018.	Green	---	---	---	---	---
Use new technology to ensure that consultation and community engagement are carried out to a consistent standard	Record and report upon outcomes of consultation across the council on the consultation database	All consultation activities are recorded on the database with reports being provided as appropriate. Over the period there were 65 online consultations undertaken.	Green	---	---	---	---	---
Ensure implementation of the new Local Housing Strategy (LHS) 2017-2022	Monitor and report on progress against LHS action plan	Report to Executive Committee on 21 November 2018.	Green	---	---	---	---	---
Monitor and report on implementation and development of Community Safety Strategic Framework	Partnership to demonstrate progress against Community Plan Community Safety priorities	All actions, indicators, baseline positions and targets have been identified and agreed by partners. The Community Safety Partnership has provided a performance report for 2017/18 in relation to its 23 indicators and associated interventions (which are in the early stages of development). 12 indicators are green, 7 are yellow (to be reported on later), 1 amber (RTA - children seriously injured) and 3 are red (crimes relating to drug possession with intent to supply and crimes relating to wilful fire-raising).	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Manage and report on Core and Planned Preventative Maintenance Programme for all properties	Implement and manage Planned Preventative Maintenance Programme (PPM) as agreed with CMT	Report submitted to CMT on 13 September 2018.	Green	---	---	---	---	---
Continue to Implement the Council's security strategy	Continue to work to minimise the incidences and cost of crime to general services properties	Incidences year to date - 75 - currently 18% ahead of target (180). Cost year to date - £14k - currently 57% ahead of target (£33k)	Green	---	---	---	---	---
Ensure effective engagement with tenants and other customer groups	Continue to implement a programme of Tenant Scrutiny	First scrutiny activity of 2018/19 on refusal of offers is currently underway. Action plan for activity developed and being progressed, supported by South Lanarkshire Tenants Development Support Project. Scrutiny activity due to be completed December 2018.	Green	---	---	---	---	---
Maximise the energy efficiency of all operational properties in support of the Carbon Management Plan	% reduction in energy consumption across the energy portfolio	Measure to be reported at year end.	Report Later	---	---	---	---	---
Reduce waste and increase recycling to contribute to the council's sustainability work	Measure the number of recycled items through the joint store (Equipu) and monitor the impact on efficiency	The recycled total at the end of quarter 2 is Number of items – 926 Cost of items - £106,350	Green	-----	926	2,252	2,498	2,220
Contribute to Council's sustainability work	Develop and report on local initiatives involving service users which contribute to the Council's sustainability agenda	Work continues with a range of our building based services to address plastics use. Transport arrangement to and from day care and lifestyles centres are regularly reviewed.	Green	---	---	---	---	---
Health and Social Care Services contribute to reducing health inequalities	Contribute to the Community Planning Partnership agenda by delivering preventative and anticipatory care interventions, in order to optimise wellbeing and help reduce unnecessary demand on our health and social care system	The Health and Social Care Partnership continue to contribute to the Community Planning Partnership agenda. We have recently completed our end of year reporting for the Community Plan and the Partnership Improvement Plan, which was presented to the IJB at the September meeting. Work has also been undertaken to look at focussed pieces of work for Neighbourhood Planning.	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Embed the new model for Community Justice in Scotland in South Lanarkshire Justice Services	Provide update reports to the Community Justice Partnership and the Safer South Lanarkshire Board	The annual outcome improvement report has now been forwarded to Community Justice Scotland. The Community Justice Partnership hosted their second annual conference 12th September 2018.	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----		----- Last 3 Years -----			
			Status	Target	To Date	2015/16	2016/17	2017/18
Ensure high standards of compliance are maintained for Community Payback Orders	Percentage of offenders seen within one working day of CPO	<p>At 30 September 75% of people were seen within one day of receiving a CPO. In some instances clients have been unable to be seen directly after their sentence from court and are outlined below:</p> <p>Custody cases – These individuals had been sentenced directly from custody and returned to custody, however have had a community disposal imposed in addition to their sentence/or as a separate disposal. Given these circumstances these clients were not interviewed in relation to their Community Payback Order on the day, however follow up interviews will take place prior to release.</p> <p>Out of area courts - We have clients whose cases are heard in courts out with North and South Lanarkshire and court social work services vary between authorities. At present work is being undertaken to look at what systems can be put in place for 1st contact with out of area courts.</p> <p>Failed to attend –Court Social Work Services endeavour to see all clients who receive a community based disposal on the day of sentence. However due to multiple courts rooms operating at the same time, Court Social Workers at times are unable to see a client dealt with in another court room who has been made subject to a community payback disposal. This can be because a social worker is required to assist a sheriff with another matter in court. Whilst all clients receive written instruction from Hamilton, Airdrie and Lanark Sheriff Courts on the day of sentence regarding the requirement to make contact with their social worker or unpaid work service within 1 day, some clients, for multiple reasons do not</p>	Green	75.0%	75.0%	74.0%	64.0%	72.0%

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
		do this. This can include travel to departments and cost of telephone calls. As part of ensuring that our services are accessible, the court social work review currently underway, will be looking at how clients can make contact with social work services readily.				74.0%		
Improve management of offenders including high risk offenders	Number of eligible offenders managed through MAPPA who were convicted of a serious sexual or violent offence: Categories 1, 2 and 3	Further to the appointment of a new Justice Operations Manager who has responsibility for Justice Services input to MAPPA, work is being undertaken to review the current South Lanarkshire level 1 MAPPA processes. In addition to this a wider MAPPA review will take place over the next 12 months to assess and review procedures and practice relating to Level 2 and 3 cases. This will include the Environmental Risk Assessment arrangements and training and development needs for staff.	Green	-----	-----	-----	-----	-----
Implement effective Best Value management arrangements to ensure continuous improvement and efficient and effective service delivery	Continue to implement the Improvement Plan following the review of the Unpaid Work Service	The Care Inspection had recently provided a report on our improvement plan for the unpaid work service. This will be discussed with the Head of Children and Justice Services to identify any further area for action.	Green	---	---	---	---	---

Work with communities and partners to promote high quality, thriving and sustainable communities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Continue to support the culture where consultation and participation is part of the planning, development and delivery of all our services	Participation and involvement activity is linked with existing Health and Care structure such as the South Lanarkshire Health and Social Care Forum and Third Sector Forums	A Participation and Engagement Strategy has been developed for the IJB and was approved at its meeting in June, 2018. The strategy outlines how the IJB will involve key stakeholders in developing key commissioning intentions within the Strategic Commissioning Plan and also how this sits alongside current consultation and engagement mechanisms within the Parties (Council and NHS Board). This has been evidenced in the recent consultation events held within the localities to develop the way forward with the new Plan for 2019-2022. Further sessions are being held in December 2018.	Green	---	---	---	---	---
Contribute to the tackling poverty agenda	Provide annual update reports to the Tackling Poverty Programme Board	Social Work Resources report on two projects historically funded from the Tackling Poverty Board. PACT (Parenting Assessment Capability Team) for vulnerable families and a Money Matters service for young pregnant mums. Reporting formats for the PACT team will be further refined. Reports have already been provided to Regeneration and Inclusion Service Manager.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for inclusive growth

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Implement South Lanarkshire Economic Strategy in conjunction with Community Planning Partnership and other partners	Promote South Lanarkshire Economic Strategy, implement associated actions in the Community Plan, and report activity and progress to the Sustainable Economic Growth Board	Consultant commissioned to lead midterm review of Economic Strategy. Reports and updates on Opportunities For All Strategy, Education Youth Employability Provision, South of Scotland Enterprise Agency, Town Centre Strategy, Economic Outcomes Programme and South Lanarkshire Economic Footprint presented to Sustainable Economic Growth Board at June and September 2018 meetings.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for inclusive growth

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Support the Glasgow City Region City Deal development programmes	Provide strategic oversight of City Deal Place, Business and People themed programmes, with specific responsibility for progressing business case approvals for Roads and Community Growth Area projects and measurement of economic impact and outcomes	Attendance at the City Deal Lead Officer Group meetings is ongoing, with support provided to the Chief Executives Group (CEG) and Cabinet as necessary. Business case development ongoing: -full business case for Woodhead Primary School extension approved at August 2018 CEG; -East Kilbride Community Growth Area Outline Business Case approved at August 2018 Cabinet; and -augmentation of previously approved Outline Business Cases for Newton and Hamilton approved at August 2018 Cabinet.	Green	---	---	---	---	---
Develop single door approach to economic development and inward investment activity which links employment, skills, business support and planning in such a way that ensures South Lanarkshire maximises its potential as key business and employment location	Undertake activity aimed at increasing the number of companies engaged with partners which lead to improved performance and turnover, increased employment, innovation, investment and internationalisation	Ongoing liaison with partners (e.g. Scottish Enterprise, Scottish Development International, North Lanarkshire Council, Business Gateway, sector agencies) is aimed at improving connectivity of services and greater market reach. The Council is also: engaging in direct company liaison; producing new advisory leaflets for businesses (a Directory of Business Support has been completed and now developing complementary leaflets on key sectors and business resilience); and evaluating Lanarkshire Business Week with a view to further developing, with partners, an annual calendar of business engagement events. Regional Economic Strategy actions being developed in partnership with City Region Programme Management Office. Two actions SLC currently involved in, along with the seven other local authorities in the City Region, include: adopting the Regional Tourism Strategy and Action Plan; and the Enterprise group progressing the approach to business support and Business Gateway.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for inclusive growth

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Support local businesses through effective company development activity and general business advice services and continue to invest in key business initiatives such as Clyde Gateway and the East Kilbride Task Force	Over 1,500 businesses assisted per annum with grants, loans or advice	On target at half year point. These Business Gateway figures are inclusive from April - August 2018. Up to date figures will be available in quarter three.	Green	1,500	774	1,560	1,879	1,637
	500 jobs created or sustained per annum as a direct result of Economic Development intervention	Below pro-rata target at present. However, given the pipeline of applications in progress, and subject to approval, it is expected that the target will be met over the remaining six months.	Amber	500	153	718	997	1,361
	Increase value of sales generated by businesses assisted by Economic Development by £10m	Below pro-rata target at present. However, given the pipeline of applications in progress, and subject to approval, it is expected that the target will be met over the remaining six months.	Amber	£10.00m	£2.58m	£10.10m	£15.69m	£23.03m
	Oversee management of Supplier Development Programme, including strategic development and delivery of events, training and e-commerce	Economic Development Manager continues to provide oversight and assistance to Supplier Development Programme (SDP) manager and SDP team eg through weekly one to one meetings and through a monthly SDP budget review meeting. Recent activity has seen the inclusion of SDP as part of the South Lanarkshire Council SME (Small and Medium Sized Enterprises) Working Group, creating and facilitating the South Lanarkshire Council SME engagement plan. This plan looks at the involvement of small and medium enterprises in procurement and the steps being taken to increase engagement. One of the key deliveries of the plan is the SLC Meet the Real Buyer event which will take place on 27th November 2018.	Green	---	---	---	---	---
	Tourism Strategy delivered via Lanarkshire Area Tourism Partnership	Lanarkshire Area Tourism Partnership and Association meetings have taken place as scheduled and attendance and discussions have been positive. SLC, along with the seven other local authorities in the City Region, have participated in the development of the City Region Tourism Strategy and Action Plan, and this has now been launched.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for inclusive growth

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Improve volunteering opportunities for individuals and organisations	Work with VASLAN to support key voluntary organisations and improve volunteering opportunities and raise voluntary sector capacity	Discussions continue with VASLAN about the formal relationship with the council and the expected service delivery. Further report on this is being prepared for the Corporate Management Team.	Green	---	---	---	---	---
Implement South Lanarkshire Social Economy Partnership strategy and action plan	Social Economy support through Business Gateway implemented for ten social economy organisations by March 2019	12 organisations have been supported through the mainstream programme. A major governance event organised by Lanarkshire Social Enterprise Partnership (and led by South Lanarkshire Council) for Lanarkshire social enterprises took place on 3rd October 2018. The event aimed to promote good governance within the boards of social enterprises.	Green	---	---	---	---	---
	Voluntary organisations interested in Community Asset Transfer process engaged with and supported	14 organisations being supported, and two full applications have now been validated by the Council and will be going to Committee in early 2019. Further meeting of the Community Asset Transfer Corporate Working Group was held on 6th September 2018.	Green	---	---	---	---	---
Develop and progress employability services focused on priority client groups and sectors	Continue delivery of employability services underpinned by European Structural Funds	Q2 programme reporting due at the end of October 2018 and updated progress will be reported then.	Report Later	---	---	---	---	---
	A minimum of 1,000 unemployed people supported via council operated employability programmes	Full cumulative Q2 reporting to be reported at the end of October 2018.	Report Later	1,000	-----	0	0	0
	A minimum of 400 unemployed people gain sustainable employment	Full cumulative Q2 reporting to be reported at the end of October 2018.	Report Later	400	-----	0	0	0
	A minimum of 200 unemployed people access further education or training	Full cumulative Q2 reporting to be reported at the end of October 2018.	Report Later	200	-----	0	0	0

Support our communities by tackling disadvantage and deprivation and supporting aspiration

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18

Support our communities by tackling disadvantage and deprivation and supporting aspiration

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Work with communities and partners to maximise awareness of, and commitment to, tackling poverty and local inequalities	Community Plan and Neighbourhood Plans are developed and reflect community needs and aspirations	Following the participation of 1,200 households across the three Our Place Our Plan areas in identifying community priorities, a further 640 residents of all ages have taken part in participatory budgeting events to determine how modest local Participatory Budgeting budgets of between £40,000 and £60,000 will be used to kickstart action. Working groups have progressed (and are being established to progress) local projects, including improvements to play and recreational facilities; community clean ups; and other activity.	Green	---	---	---	---	---
	A range of local networks and partnerships are in place to enable effective joined up working on key priorities/improvement areas linked to tackling poverty and inequalities	We continue to support and facilitate a number of local networks and working groups with a focus or interest in tackling poverty and inequalities, including the Financial Inclusion Network and sub groups looking at Digital Inclusion; Fuel Poverty; Poverty Awareness and Tackling Stigma; and Food Poverty. A new community planning working group, involving a wide range of key stakeholders, is now in place to develop the Child Poverty Action Report for South Lanarkshire.	Green	---	---	---	---	---
Continue to revise systems procedures and approach to reflect full implementation of Universal Credit	Continue to implement service action plan on welfare reform	The Welfare Reform Group continue to monitor the action plan taking into account emerging local issues and priorities in addition to planning for the introduction of managed migration and the Scottish Social Security System.	Green	---	---	---	---	---
Continue to improve energy efficiency of housing stock to help address fuel poverty	% of council dwellings that meet the SHQS	1.26% down from year end –survey data to be reviewed.	Amber	92.9%	90.8%	90.9%	92.0%	92.1%
	Assist/support households to access schemes available to help address fuel poverty issues	Measure to be reported at year end.	Report Later	---	---	---	---	---
Continue with physical regeneration work in priority areas	Continue the implementation of the Masterplan for regeneration in East Whitlawburn	Masterplan implementation progressing. Tender evaluation to select preferred developer partner underway.	Green	---	---	---	---	---

Support our communities by tackling disadvantage and deprivation and supporting aspiration

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
	Continue to develop and implement Sustainable Housing Plans in identified rural areas	Quarter 2 sustainable housing plans have been completed for the rural areas. Actions from the quarter 2 plans are currently under review and will be progressed during quarter 3 ensuring tenancy sustainment and investment in our rural communities.	Green	---	---	---	---	---

Improve achievement, raise educational attainment and support lifelong learning

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Further embed Early Years Literacy training approaches at locality level	Build the capacity of Early Years practitioners in supporting emergent literacy development, especially for the most vulnerable children, by a thorough needs analysis and evaluation of feedback	Locality-based training sessions running as scheduled. These are well-attended and participant and trainer feedback from each session is being used to inform future planning. A survey will be sent to all practitioners from the 2017-18 cohort regarding measuring the impact on practice.	Green	---	---	---	---	---
Take forward the National Improvement Framework priorities by ensuring that every child achieves the highest standards in literacy and numeracy	Develop support materials and deliver training on literacy, numeracy and health and wellbeing for all early learning and childcare establishments to ensure improved outcomes for children	Support materials for literacy, communication and numeracy are complete and with establishments. Materials for creativity and health and wellbeing are being developed. Training to commence November 2018. Materials will continue to be developed to support curricular improvements over the next year.	Green	---	---	---	---	---

Improve achievement, raise educational attainment and support lifelong learning

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
		<p>Provide a range of support to refresh learning and teaching skills in numeracy resulting in high quality experiences for learners</p> <p>Two Numeracy Coordinator events planned for November 2018 and May 2019. Numeracy Coordinators will have the opportunity to attend the event to be updated on the current guidance from Education Scotland, South Lanarkshire Council and the Regional Improvement Collaborative. There will also be an opportunity for the sharing of good practice from South Lanarkshire Schools.</p> <p>The South Lanarkshire Council Numeracy Strategy is being updated to reflect Education Scotland's Numeracy and Mathematics Benchmarks. Progression pathways for Early, First and Second Level are in the final stages of quality assurance before being distributed to schools. Progression pathways for Third and Fourth Level will be developed once this work is complete. These pathways will support schools in planning their Broad General Education curriculum and tracking the progress of learners.</p> <p>To strengthen pedagogical practice, staff are being trained in the Maths Recovery approach.</p> <p>Two training events are planned throughout the session. Following on from this a number of schools will be involved in an action research initiative designed by East Dunbartonshire Council. It is hoped that this will strengthen targeted support and help close the poverty related attainment gap in Numeracy.</p> <p>Through information gained from a recent Numeracy Audit, Curriculum For Excellence 'Achievement of a Level' data and Insight data, schools will be identified and supported through training events and targeted support visits.</p> <p>A number of schools have trained staff in Catch</p>	Green	---	---	---	---	---

Improve achievement, raise educational attainment and support lifelong learning

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
		Up Numeracy, Five Minute Box and Big Maths. These interventions are having a positive impact on learners across the authority and are resulting in high quality experiences.				---		
	Provide a range of support to refresh learning and teaching skills in literacy resulting in high quality experiences for learners	Early Level Primary Literacy training in the form of 7 twilight sessions are underway and will take place throughout 2018-2019. Primary Active Literacy training sessions continue to support practitioners across all stages. Last session practitioners and Senior Management personnel from approximately 74 primary schools were trained in Active Literacy approaches and uptake continues to be high this session. February to June 2018 many secondary schools participated in whole staff training in literacy across the curriculum with the remainder of schools taking part this session 2018-19. Assessment and moderation of literacy within Broad General Education (BGE) was supported last session by a series of Education Scotland national events: a wide range of staff from across South Lanarkshire Council (SLC) attended these events assuming the role of Quality Assessment and Moderation Support Officers. Staff training will continue this session for Assessment and Moderation of Literacy via Learning Community pilots and along with cross authority working. The Literacy Co-ordinators Meeting and Conference 2017-18 provided schools with national and local updates, opportunities to hear about evidence based approaches to literacy learning and an opportunity to share and network with colleagues across SLC. Interest ignited by the Talk for Writing presentation at the 2018 Literacy Conference has led to negotiations around training and support in the course of this session. The Literacy Co-ordinators' meeting planned for October 2018 will focus on supporting learners with literacy difficulties.	Green	---	---	---	---	---

Improve achievement, raise educational attainment and support lifelong learning

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Continue to achieve equity by 'closing the poverty related attainment gap' and meeting the Scottish Government's ambitions for the delivery of the highest quality of Early Learning and Childcare	Implement the new curriculum guidance 'Together we can and we will' to ensure the delivery of the highest quality learning experiences for children aged 0-5 years	All settings have been issued with a copy of the curricular guidance. It is now available on GLOW. Early Learning Childcare Lead Locality Officers (ELCLLO's) will continue to support settings to implement the new guidance as will the new peripatetic team and quality officer team.	Green	---	---	---	---	---
	Support the delivery of key aspects of 'How Good is our Early Learning and Childcare?'	An Early Learning and Childcare Audit Tool for the purpose of self-evaluation based on 'How Good Is Our Early Learning and Childcare', covering all Quality Indicators has been successfully created and issued to all Early Learning and Childcare settings. Training has also been delivered. This toolkit will require to be reviewed in light of the new Joint Inspection Framework. Nationally this has just been launched for the purpose of consultation. The launch of the new Joint Inspection Framework will lead to further training.	Amber	---	---	---	---	---
Continue to achieve equity by 'closing the poverty related attainment gap' and meeting the aspirations of the Scottish Attainment Challenge and improve the qualifications of young people	Percentage of secondary school pupils achieving expected Curriculum for Excellence levels in Numeracy (S3, 3rd level or better)	Report to be provided at Quarter 4.	Report Later	-----	-----	0.0%	0.0%	0.0%
	Provide support to ensure all schools participating in the Scottish Attainment Challenge to meet their aims and to submit annual reports to the Scottish Government		Green	---	---	---	---	---
	Provide training and support for staff in Scottish Attainment Challenge schools to assist meeting the commitments in Scottish Attainment Challenge plans		Green	---	---	---	---	---
	Overall Average Total Tariff	This is a Local Government Benchmarking Framework (LGBF) indicator. 2017-18 figures will be available in January 2019 and 2018-19 figures will be available in January 2020.	Report Later	-----	-----	877	885	-----

Improve achievement, raise educational attainment and support lifelong learning

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
	Average Total Tariff SIMD Quintile 1	This is a Local Government Benchmarking Framework (LGBF) indicator. 2017-18 figures will be available in January 2019 and 2018-19 figures will be available in January 2020.	Report Later	-----	-----	553	622	-----
	Average Total Tariff SIMD Quintile 2	This is a Local Government Benchmarking Framework (LGBF) indicator. 2017-18 figures will be available in January 2019 and 2018-19 figures will be available in January 2020.	Report Later	-----	-----	728	785	-----
	Average Total Tariff SIMD Quintile 3	This is a Local Government Benchmarking Framework (LGBF) indicator. 2017-18 figures will be available in January 2019 and 2018-19 figures will be available in January 2020.	Report Later	-----	-----	929	876	-----
	Average Total Tariff SIMD Quintile 4	This is a Local Government Benchmarking Framework (LGBF) indicator. 2017-18 figures will be available in January 2019 and 2018-19 figures will be available in January 2020.	Report Later	-----	-----	1,045	1,065	1,065
	Average Total Tariff SIMD Quintile 5	This is a Local Government Benchmarking Framework (LGBF) indicator. 2017-18 figures will be available in January 2019 and 2018-19 figures will be available in January 2020.	Report Later	-----	-----	1,162	1,177	1,177
Continue to achieve equity by 'closing the poverty related attainment gap' and meeting aspirations of the Pupil Equity Fund	Percentage of pupils achieving 1 or more awards at SCQF level 6 or above (on leaving school)	Report to be provided at Quarter 4.	Report Later	-----	-----	0.0%	0.0%	0.0%

Improve achievement, raise educational attainment and support lifelong learning

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Manage the planning, delivery and performance of projects defined within the Education ICT Managed Service Contract	Ensure that the ICT managed service continues to deliver outcomes which are focused on supporting learning and teaching	The NGLS2 contract continues to perform very well and Service Level Agreement is exceeded every month. We have delivered support and training to new ICT Coordinators for the start of the new session, and ICT Coordinator drop ins for all sectors continue with advice, technology updates and sharing of good practice all on offer. Plans are in place to support PISA testing which is scheduled for Autumn. Planning is also underway to move Secondary schools e-mail provision to Glow (O365) mail later in this session, in line with other establishments, and delivering a cost saving. Uptake of Apple Mobile Device Management continues to grow, delivering a flexible tool that saves time in setting up and managing growing numbers of iPads, and maximises use and functionality.	Green	---	---	---	---	---
Promote the development of the right range of skills, qualifications and achievements to enable all learners to succeed	Percentage of pupils gaining 5 or more awards at Level 5	This is a Local Government Benchmarking Framework (LGBF) indicator. 2017-18 figures will be available in January 2019 and 2018-19 figures will be available in January 2020.	Report Later	-----	-----	61.0%	61.0%	0.0%
	Percentage of pupils from deprived areas gaining 5 or more awards at Level 5 (SIMD)	This is a Local Government Benchmarking Framework (LGBF) indicator. 2017-18 figures will be available in January 2019 and 2018-19 figures will be available in January 2020.	Report Later	-----	-----	38.0%	43.0%	0.0%
	Percentage of pupils gaining 5 or more awards at Level 6	This is a Local Government Benchmarking Framework (LGBF) indicator. 2017-18 figures will be available in January 2019 and 2018-19 figures will be available in January 2020.	Report Later	-----	-----	34.0%	35.0%	0.0%
	Percentage of pupils from deprived areas gaining 5 or more awards at Level 6 (SIMD)	This is a Local Government Benchmarking Framework (LGBF) indicator. 2017-18 figures will be available in January 2019 and 2018-19 figures will be available in January 2020.	Report Later	-----	-----	15.0%	19.0%	19.0%

Improve achievement, raise educational attainment and support lifelong learning

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
	Provide a range of supports to schools and establishments to implement the changes to national qualifications	A range of supports has been provided to schools and establishments to implement the changes to national qualifications.	Green	---	---	---	---	---
	Increase the percentage of pupils at key stages meeting or exceeding the appropriate level for their stage in literacy	Report to be provided at Quarter 3.	Report Later	-----	-----	0.0%	0.0%	77.9%
Progress leadership development at all levels, within schools and all learning establishments	Audit professional learning needs of practitioners and work to provide opportunities linked to these by June 2019	A comprehensive programme of professional learning opportunities for practitioners is in place for 2018-19. This planned programme responds to the needs of establishments as identified through the recent Curriculum & Quality Improvement Service audit.	Green	---	---	---	---	---
	Continue to develop leadership for Newly Qualified Teachers (NQTs)	A programme of training commenced in August 2018 for newly qualified teachers. This focuses on National and Local priorities and delivered by a range of professionals.	Green	---	---	---	---	---
Develop employability skills and sustained, positive school leaver destinations for all young people	Continue to develop and implement a range of supports to establishments to take forward Developing Scotland's Young Workforce	The South Lanarkshire Council Developing the Young Workforce (DYW) Delivery Framework continues to work with our partners to deliver the key aspirations of DYW for South Lanarkshire learners. Meetings are held with key partners (DYW Regional Team/ SDS Advisers) as well as keynote speakers from a range of organisations to support our delivery to our young people.	Green	---	---	---	---	---

Improve achievement, raise educational attainment and support lifelong learning

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
	Continue to build and sustain strategic partnerships with local authorities, establishments, colleges and universities and business partners to widen the offer to young people in the Senior Phase	Widening Access to Higher Education: The Top-Up Programme facilitated by Glasgow University enables adjusted offers for young people seeking entry to degree programmes. In June 2018, 45 young people from S4-S5 participated in the one week summer school at Glasgow University (33% increase on 2017 numbers). Our young people experienced university life, both social and academic, by attending seminars and lectures facilitated by the different faculties. A particular focus will be the opportunities available to our young people in rural areas. Meetings to extend provision in these areas are being held. All 17 secondary schools offer young people the opportunity to undertake Foundation Apprenticeships. All school have uptake in a range of 12 frameworks.	Green	---	---	---	---	---
Work with key partners to ensure that young people enter a positive and sustained destination	Proportion of Pupils Entering Positive Destinations	This is a Local Government Benchmarking Framework (LGBF) indicator. 2017-18 figures will be available in January 2019 and 2018-19 figures will be available in January 2020.	Report Later	-----	-----	94.1%	95.8%	-----
	Maintain the percentage of young people entering and sustaining a positive destination	The percentage of young people entering and sustaining a positive destination has been maintained (95.8%).	Green	93.4%	95.8%	93.0%	94.0%	95.8%

Ensure schools and other places of learning are inspirational

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18

Ensure schools and other places of learning are inspirational

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Continue to develop the use of digital technology and the ICT infrastructure to support learning and raise attainment	Support the evolution of ICT use to enable it to become an increasingly transformational element of learning and teaching	<p>Over 2,800 Chrome devices, largely Chromebooks, are now in use across the authority, most delivered through NGLS2 contract refresh, but large numbers still being bought by schools. Their growing popularity shows that schools value lower cost, robust and fast devices for accessing the Internet and cloud resources, especially Glow.</p> <p>GSuite usage across schools has continued to grow, with 8000+ Google Classroom users in September, an increase of 2000 on June. 7,500 of these are pupil users, with a big increase in pupil posts. There are also over 1000 active classes and new classes created since the start of term.</p> <p>Some secondary schools are planning to adopt Classroom for whole school homework, abandoning more costly alternatives, and the ability to remotely deliver resources, lessons and support during, for example, exam periods or when a pupil is unable to attend school, has proved invaluable.</p> <p>CPD, via the NGLS2 contract, continues to be available to teachers to make good use of Glow resources in the classroom.</p> <p>Planning is now underway for a second SLC Google roadshow, to be held in Larkhall Academy in November 2018.</p>	Green	---	---	---	---	---

Ensure schools and other places of learning are inspirational

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
	Ensure that the ICT infrastructure is fit for purpose and supports the evolving needs of learners and practitioners	The Internet pipe was upgraded over the summer period to ensure that establishments can continue to get good Internet performance. Use of the Internet and cloud resources has been steadily increasing every year in all sectors, fuelled by increased use of mobile devices, anytime, anywhere learning, a clear trend towards use of cloud technologies and apps, and more use of video in lessons. We continue to refresh wireless infrastructure to ensure supportability and performance, but schools are also having to expand their coverage to support expanding use.	Green	---	---	---	---	---
Progress the council's school modernisation programme and continue to invest in the education estate, transforming the learning environment for all learners	Continue to progress the building of new schools/establishments during 2018-2019 to work towards the final target of 129 primary schools on completion of the School's Modernisation programme	Underbank Primary School due to complete in November 2018. Walston Primary School under construction with completion targeted for summer 2019.	Green	---	---	---	---	---
Support learning and raise attainment through the use of digital technologies and the ICT infrastructure	Continue to support schools to implement national and local digital learning strategies in order to embed the use of digital technologies and lead to increased attainment	ICT Coordinators meetings for primary establishments have taken place to ensure that key messages are passed on. CPD training has been provided in partnership with RM to increase awareness of effective use of C-touch and supporting the use of Glow and Google Apps for Education. All of these training opportunities have received positive feedback.	Green	---	---	---	---	---
Deliver high quality continuous professional learning	Continue to deliver a high quality programme of professional learning opportunities across a range of themes e.g. Learning and Teaching and the Curriculum	The Curriculum and Quality Improvement Service (CQIS) continues to deliver a high quality programme of professional learning opportunities across a range of different themes, for example, Leadership, Curriculum and Learning and Teaching. The annual CQIS audit for 2017-18 shows that this support is well received by schools and is perceived by them to have a positive impact on their staff.	Green	---	---	---	---	---

Ensure schools and other places of learning are inspirational

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Equip staff to deliver high quality learning and teaching, inspire learners, improve attainment and celebrate success	Provide a range of supports to all establishments to ensure the delivery of high quality learning experiences for all learners	The Learning & Teaching Strategic Group are focussing on self evaluation materials to support schools in their evaluation of HGIOS 4, Q1 2.3. Members of the group have presented to all NQTs in SLC on quality learning and teaching strategies.	Green	---	---	---	---	---
Deliver targeted Family Learning transition programmes at Early Years to P1 and P7-S1	Number of families who report feeling supported at key transition stages	<p>296 families have participated in targeted family learning transition programmes at Early Years to P1 and P7-S1 and reported receiving high levels of support through these programmes.</p> <p>Families have received transition packs to provide guiding information to support them through their child's transition. Families have reported that the pack is informative and has made them feel included in their child's transition from nursery to school, with visits to the Primary school helping parents to discuss issues and getting to meet and know staff.</p> <p>Holiday transition programmes have provided the opportunity to engage families in understanding the new secondary school and for their children to develop friendships with others they have not met before, in a safe and welcoming environment.</p>	Green	-----	296	0	0	0
Project Management of Schools Projects and General Services Projects	General Services Programme - Target spend achieved	Spend to quarter 2 £19,798,489. Annual target £73,536,432, on target to achieve.	Green	---	---	---	---	---

Encourage participation in physical and cultural activities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18

Encourage participation in physical and cultural activities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Provide new or refurbished community facilities	Progress/complete development of community facilities by March 2019, including: replacement of Ballgreen Hall and Library with new integrated facility within St Patrick's Primary School; progressing community facilities within new build Primary School at Elsrickle; and upgrade of at least one synthetic pitch	<p>Project to develop joint school and community facility to replace St Patrick's Primary School, Ballgreen Hall and Library commenced on site in November 2016. The facility opened its doors to the public on Saturday 26th May 2018 and has been well used, with positive feedback.</p> <p>A new school in Elsrickle with adaptations for community facilities started on site in summer 2018, with completion expected summer 2019.</p> <p>Two synthetic pitches will be upgraded this financial year. Work to replace Ballerup 3G pitch commenced on site on 27th August 2018. Pitch at Lanark will be upgraded from sand based to 3G, started on site on 17th September 2018, with £80,000 external funding secured from the Renewable Energy Fund. Both projects should complete by the end of November 2018.</p> <p>Various grass pitches have also been upgraded during the summer months e.g. Kirktonholme, Tileworks and Raploch.</p> <p>Hamilton Palace Grounds 3G pitch replacement will be programmed for next financial year.</p>	Green	---	---	---	---	---
Maximise the number of attendances at leisure facilities	Achieve 2.9 million attendances at those facilities managed by the Sport and Physical Activity section of South Lanarkshire Leisure and Culture	The number of attendances managed by the Sport and Physical Activity section of South Lanarkshire Leisure and Culture has declined in quarter two (July - September 2018) by 31,807 (down 4.2%) compared to the same period last year. This was partly due to good weather and the World Cup which meant fewer participants undertaking indoor activities. Annual target may not be met in the remainder of the year.	Amber	2.900m	1.481m	3.156m	2.992m	2.965m

Encourage participation in physical and cultural activities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Maximise the number of attendances at cultural activities	Achieve 3.5 million attendances at facilities managed by Cultural Services and the Libraries and Museum Services	The number of attendances managed by Cultural Services and Libraries and Museum Services have dropped by 14,008 (down 1.9%) in quarter two (July - September 2018), against the same period in the previous year.	Amber	3.500m	1.574m	-----	-----	3.419m
Deliver activity programmes which will support equitable access for all, including older people and under 16s groups	Achieve 870,000 under 16 reduced rates attendances at South Lanarkshire Leisure and Culture facilities by March 2019 (includes halls, school lets, outdoor and indoor leisure)	The number of under 16 reduced rate attendances at South Lanarkshire Leisure and Culture facilities increased in quarter two (July - September 2018) by 507 (up 0.3%) compared to the same period in the previous year. Although there was a slight reduction in outdoor leisure use, this was off-set with a rise of 7,034 (7.6%) in school and hall lets. Still expecting to meet this target based on quarters three and four performance last year.	Green	870,000	408,518	919,569	876,690	881,965
	Achieve 470,000 over 60's attendances by residents using South Lanarkshire leisure facilities	The number of over 60's attendances by residents using South Lanarkshire facilities in quarter two (July - September 2018) increased by 3,852 (up 3.2%) on the same period last year.	Green	470,000	243,400	418,734	433,099	465,870

Encourage participation in physical and cultural activities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Deliver adult learning programmes to promote positive health and wellbeing	Number of adult learning programme participants who report adopting healthier lifestyle practises	<p>110 learners have reported adopting a healthier lifestyle as a result of engagement in adult learning programmes.</p> <p>A range of programmes are offered including ASDAN (Award Scheme Development and Accreditation Network) Health and Wellbeing Award, Early Bird Plus (support programmes for parents and carers, offering advice and guidance on strategies and approaches for dealing with young autistic children) and STEPS to Excellence (Pacific Institute programme seeking to help people increase confidence, motivation and self-belief).</p> <p>Adults have reported healthier lifestyle practices as a direct result of engagement in programmes offered. For instance, through participation in the ASDAN Health and Wellbeing Course, one learner reported that the course "helped me grow in confidence in how to involve my children in cooking and experimenting with food".</p> <p>Participants on the Early Bird Plus programme reported better understanding of their children's autism and how better to support them in their everyday lives, whilst feedback from the STEPS to Excellence programme participants indicated higher levels of motivation, self-belief, confidence and the ability to set goals.</p>	Green	-----	110	0	0	142

Encourage participation in physical and cultural activities

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Deliver family learning programmes to promote positive health and wellbeing	Number of family learning programme participants who report adopting healthier lifestyle practices	<p>To date, 76 participants of family learning programmes have reported adopting healthier lifestyles and being more able to support their child's physical and mental health and wellbeing.</p> <p>Programmes included Handling Children's Behaviour; Handling Teenage Behaviour; Building Self Esteem In Your Child / Helping Your Child Succeed; Speakeasy; Grandbuddies; and partnership programmes with Active Schools.</p> <p>Engagement in programmes has assisted parents to reflect and identify positive changes that not only support their children to flourish, but also help them identify coping strategies and improvements to their own physical wellbeing.</p>	Green	143	76	0	0	142

Delivering the plan and achieving best value

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date	2015/16	2016/17	2017/18
Deliver a core Finance function that meets the requirements of the council and external stakeholders	Other Council Tax targets: - in year (incl water) 95.6%	Council Tax collection is currently 59.19%, ahead of target by 0.09% and ahead of comparable performance in 2017-18 by 0.08%.	Green	95.60%	59.19%	0.00%	95.50%	95.70%
	Other Council Tax targets: - in year (excl water) 96.0%	Council Tax collection at 30 September 2018 when Scottish Water debts are removed is 59.4%.	Green	96.00%	59.38%	0.00%	96.00%	96.20%
	Creditors are paid correctly and on time in accordance with standing orders and contractual terms: Percentage of invoices sampled that were paid within 30 days - target 92.5%	The target has been met as per expectations	Green	92.5%	93.0%	95.8%	94.5%	95.0%

Delivering the plan and achieving best value

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Prepare Annual Report and Accounts	Accounts for the council and all related/ supported bodies including the Integrated Health and Social Care Joint Board, Valuation Board and related charities completed by 30 June and receipt of clear audit certificate by 30 September	The Accounts for the council and all related/supported bodies were complete by 30 June 2018. The audit of the Accounts was complete by end September 2018 and all bodies received a clean audit certificate.	Green	---	---	---	---	---
Ensure council commitment to maintaining teacher numbers and pupil teacher ratio for September 2018 census	Maintain teacher numbers at the annual census in order to meet council commitment and maintain funding streams	Work progressing on the September 2018 teacher pupil census. Submission due 16 October 2018 and on target for maintaining teacher numbers and pupil teacher ratio.	Report Later	---	---	---	---	---
Provision of financial services support including year end accounts and revenue monitoring to external organisations	Complete successful year end process for external organisations and provision of financial services to partner organisations including monthly, quarterly and year end management and financial statements	The year-end process for external/related organisations was complete by end of June 2018. The provision of financial services to these partner organisations is ongoing throughout the year and is not dependent on any milestones.	Green	---	---	---	---	---
Deliver the objectives of the Council Plan Connect	Deliver annual Resource Plan and review suite of measures for coverage and relevance (council-wide)	All Resource Plans for 2018-19 were produced on a consistent basis and in line with the corporate Guidance. Following External Audit comments in the AAR, a further review was completed to ensure that all measures and targets in all Action Plans are still appropriate and relevant, and provide meaningful performance information. Individual Resource Committees have now approved the Plans and they will soon be available on the council's website.	Green	---	---	---	---	---
Ensure that high standards of governance are being exercised	Deliver annual risk management work plan including review of risk registers	2 out of 2 actions due to be completed by end of September achieved.	Green	100.0%	100.0%	0.0%	100.0%	83.0%
	85% of risk control actions completed by due date (council-wide)	11 actions due to be completed by 30 September 2018 (all Resources) have been completed.	Green	85.0%	100.0%	100.0%	100.0%	100.0%
Promote high standards of Information Governance	Information governance self assessment audit checklist to be completed annually and all relevant actions to be implemented (council-wide)	Resources to confirm position to the Information Governance Board at meeting on 9 October 2018	Report Later	---	---	---	---	---

Delivering the plan and achieving best value

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Deliver an effective internal audit service	Prepare a Statement of Assurance by 30 April	2017-18 assurance statement was prepared by 30 April 2018. Statement has been presented to CMT (24 May 2018), RASC (13 June 2018) and Executive Committee (27 June 2018).	Green	---	---	---	---	---
	90% of audit actions completed by due date (council-wide)	62 IA actions due, 55 closed (55 on time)=89% 6 EA actions due, 6 closed (6 on time)=100% 68 total actions due, 61 closed (61 on time)=90%	Green	90.0%	90.0%	91.0%	92.0%	98.0%
Compliance with statutory response timescales for information in terms of the EI(S)Rs and FOISA and for subject access requests under the DPA (Note: results should be considered in the context of the number of requests received)	96% of Freedom of Information (FOISA) requests to be processed within the 20 working day period (council-wide)	In Q1 2018, the council received 370 requests for information under FOISA. It responded to 356 requests within the statutory time period.	Green	96.0%	96.2%	92.1%	96.8%	96.3%
Provide support to elected members	Deliver training identified following training needs analysis by target date agreed with members. Monitor and evaluate the delivery and attendance and report bi-annually	Programme of training on-going for 2018-19.	Green	---	---	---	---	---
	Provide ongoing IT support to elected members, particularly in relation to the roll out of the tablet devices	There were 127 faults logged and dealt with on behalf of Elected Members from 3 July to 27 September 2018. These faults included issues with Dell Venue 11 Pro Tablets, no WI-FI connection, emails not being received via Smartphone and requests for the roaming facility to be activated if Elected Member is going abroad.	Green	---	---	---	---	---

Delivering the plan and achieving best value

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Ensure that the council meets its obligations under Health and Safety legislation	Number of accidents per 1,000 employees (council-wide)	Accident figures for September 2018 are not yet available (figures expected at the end of October). July 48 incidents, 14,970 employees August 57 incidents, 15,418 employees Quarterly figure cannot be determined until September figures are established - accident input is a manual process and so figures are not available automatically from HRMS.	Report Later	-----	-----	44.9	46.1	-----
Develop and implement council wide equality performance measures and publish results in accordance with Public Sector Equalities Duties (PSED)	Provide annual report to Equal Opportunities Forum based on the agreed equality outcomes (council-wide)	Housing and Technical Resources are due to report their activities on 3 October 2018.	Report Later	---	---	---	---	---
	The % of the highest paid 5% employees who are women. Target >45.9%	This measure will be reported on an annual measure with information available in Q4.	Report Later	45.9%	-----	47.9%	46.7%	45.9%
	The gender pay gap between average hourly rate of pay for male and female council employees. Target <5.9%	This is a LGBF indicator. The 2017-18 results will be published in January 2019 and the 2018-19 figures will be published in January 2020.	Report Later	5.9%	-----	6.8%	5.9%	-----
Prepare and implement appropriate financial strategies taking account of economic conditions and local government settlements	Complete the update of 2019-20 to 2020-21 financial strategy by summer 2018	The 2019-20 Financial Strategy was presented to Executive Committee on 27 June 2018.	Green	---	---	---	---	---
	Manage the implementation of Welfare Reform throughout the council, including leading the council's Welfare Reform Monitoring Group	Welfare Reform Monitoring Group continues to meet on a quarterly basis to ensure effective management and implementation of Welfare Reform in SLC.	Green	---	---	---	---	---
Communicate our vision, values and policies	IT Services will, in consultation with the council's ICT Programme Board, regularly report progress on the council's Corporate Management Team (CMT) Themes in respect of IT priorities	A programme of work for 2018-19 to deliver on both council and individual Resource IT priorities has been prepared and approved by the Corporate Management Team (CMT). This aligns with the Council Digital Strategy and project updates are provided by Head of IT Services to CMT, ICT Programme Board and Resources.	Green	---	---	---	---	---

Delivering the plan and achieving best value

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Progress the council's Digital Strategy within the Resource	Provide updates on digital transformation activities (council wide)	A programme of work for 2018-19 to deliver on both council and individual Resource IT priorities has been prepared and approved. This aligns with the Council Digital Strategy and project updates are provided by Head of IT Services to CMT, ICT Programme Board and Resources.	Green	---	---	---	---	---
Implement effective Best Value management arrangements to ensure continuous improvement and efficient and effective service delivery	Engage in self evaluation activity and take forward any improvement actions (council-wide)	The risk-based self assessment and improvement programme for 2018-19 has been approved by the Corporate Management Team and will next be presented to the Performance and Review Scrutiny Forum for noting. Officers will take steps to ensure that the programme is progressed. No self assessments were planned to be carried out in the period. Services continue to take forward improvement actions identified as a result of previous self evaluation activity. An annual update will report on progress of the 2018-19 programme.	Green	---	---	---	---	---
	Ensure that the planned scrutiny activity arising from the Local Scrutiny Plan based on the shared risk assessment process is addressed	The Local Scrutiny Plan (LSP) for 2018-19 did not identify any risk-based scrutiny for the council therefore no specific actions were required as a result.	Green	---	---	---	---	---
	Use the results of benchmarking activity (including Local Government Benchmarking Framework) to inform and improve service delivery (council-wide)	The latest LGBF results (for 2016-17) have been reported to the CMT, Executive Committee and PRSF in this period. The improvement actions, where applicable, are being progressed. The draft 2017-18 results will be available to councils in November 2018 for analysis and comment, prior to publication by the Improvement Service in January 2019.	Report Later	---	---	---	---	---
Lead on compliance with the national complaints handling procedures as determined by the Scottish Public Services Ombudsman (SPSO)	Maintain awareness of the process and learning from complaints through quarterly and annually reporting	All complaints information is monitored and reported. The 2017-18 annual report and the Q1 report for 2018-19 were presented to CMT on 20 September 2018.	Green	---	---	---	---	---

Delivering the plan and achieving best value

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Review the council's approach to Performance Management on an ongoing basis	Continue to appraise the council's approach to Public Performance Reporting (PPR) taking account of Audit Scotland's Direction	Taking on board comments from External Audit, CMT approved a proposal to replace the Annual Performance Report (APR) with Annual Performance Spotlights (APSs) – bite sized web content performance information per Connect objective. The 2017-18 performance information is complete and was well received, having been presented to and approved at CMT, Exec Committee and PRSF in this period. They are due to go live on the council's website in Quarter 3.	Green	---	---	---	---	---
Respond to the Efficient Government Policy	Prepare an annual Efficient Government Statement by due date showing levels of efficiencies achieved	The Annual Efficiency Statement was submitted to COSLA in line with timescales set. It was presented to the Executive Committee on 15 August 2018.	Green	---	---	---	---	---
Ensure our commitment to employees through the development and implementation of personnel policies and employee learning and development (L&D) opportunities	Co-ordinate and monitor the delivery of core L&D activities identified via the Resource Health and Safety Matrices. Target - 100%	Courses scheduled for Quarters 3 and 4. Mid term reports for Quarters 1 and 2 issued.	Green	---	---	---	---	---
	Sickness absence days per teacher	This is a Local Government Benchmarking Framework (LGBF) indicator: 2018-19 figures will be published January 2020.	Report Later	-----	-----	6.5	6.5	6.0
	Sickness absence days per employee (non teacher)	This is a Local Government Benchmarking Framework (LGBF) indicator: 2018-19 figures will be published January 2020.	Report Later	-----	-----	10.3	11.6	11.5
	100% coverage of PAs of employees in scope (council-wide)	To be reported later.	Report Later	100.0%	-----	95.5%	87.6%	90.5%
	Continued accreditation of Investors in People	liP Report due to be tabled at CMT on 1 November 2018. Managing Assessor has submitted draft client agreement which maps out progression for year one review with effect from February 2019.	Green	---	---	---	---	---

Delivering the plan and achieving best value

Action	Measures(non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date	2015/16	2016/17	2017/18
Utilise the council workforce strategy toolkit to review and monitor Resource Workforce plans and continue the cyclical reporting framework	Continue to review Resource workforce plans and monitor actions to respond to workforce changes and meet future needs (council wide)	The workforce plan for Resources have been reviewed and an updated report was presented to CMT on 13 September 2018.	Green	---	---	---	---	---
Deliver a range programme of Modern Apprenticeships and Graduate Apprenticeships	All council apprentices who complete their programme will achieve certification to at least SVQ level 2 (SCQF 5) (Target 100%). Graduate apprentices will work towards an IT related Degree at least SCQF Level 8	All modern apprentices who completed their programme in the last three months achieved a SVQ level 3 certification.	Green	100.0%	100.0%	0.0%	0.0%	100.0%
Maximise the use of performance information to enhance a more efficient service delivery model to evidence achieving the best possible outcomes for service users and carers	As at 31 March each year % of Care Inspectorate requirements with a due date within the reporting year have been completed within timescale	4 Inspections have been complete in Quarter 2. There are 7 requirements outstanding. The Care Inspectorate has introduced a new inspection regime based on the health and care standards launched in April 2018. We will require to review our recording of inspection activity to align to these new processes.	Amber	100.0%	-----	100.0%	93.0%	97.0%