

**Report later**

– update of Resource Plan 2017/2018 Quarter 4 Progress Report

Measure	Comments at Quarter 4 2017/2018	Updated status At Quarter 2 2018/2019	Updated comments
Percentage of A class roads that should be considered for maintenance treatment	The 2017/2018 LGBF results will not be published by the Improvement Service until January 2019.	Report later	Information still not yet available.  The draft 2017/2018 LGBF results will not be published by the Improvement Service until January 2019. At that stage, the draft results and explanatory narrative will be reported to the Executive Committee and will be available on the Performance pages on the council's website.
Percentage of B class roads that should be considered for maintenance treatment			
Percentage of C class roads that should be considered for maintenance treatment	The latest published results (2016/2017) are included in the 2016/2017 column with explanatory narrative in the comments column.		
Percentage of U class roads that should be considered for maintenance treatment			
Cost of maintenance per kilometre of road			
Cost per planning application			
Cost of Trading Standards per 1,000 population			
Net cost of street cleaning per 1,000 population			
Percentage of adults satisfied with street cleaning			
Cost of parks and open spaces per 1,000 of the population			
Percentage of adults satisfied with parks and open spaces			
Percentage of adults satisfied with refuse collection			
Cost of Environmental Health per 1,000 population			
Percentage of procurement spend on local small/medium enterprises			
Number of business gateway start-ups per 10,000 population			
% of adults satisfied with leisure facilities			
Cost per attendance at sports facilities			
% of adults satisfied with libraries			
% of adults satisfied with museums and galleries			
Cost per library visit			
Cost of museums per visit			

Measure	Comments at Quarter 4 2017/2018	Updated status At Quarter 2 2018/2019	Updated comments
Planning service satisfaction target for applicants and agents (85%)	Year end survey results are normally prepared during April and reported during May. With the service priority currently on the implementation of the IDOX project, it is anticipated that the 2017/2018 survey results will not be available until the end of June 2018.	Green	Planning service satisfaction in quarter 4 was 86%.
Satisfaction levels with Building Standards service sustained or improved against baseline (87%)		Amber	Building Standards service satisfaction was 84%.
10% reduction in the Council's greenhouse gas emissions achieved by March 2021, compared to 2015/2016 (equivalent to 2% each year)	The 2017/2018 position will be reported around June/July 2018, but it is anticipated that the target of 10% over 5 years will be met early and exceeded by the target date of 2020/2021.	Green	As at the end of March 2018, carbon emissions reduced by 5.1% compared with 2015/2016, exceeding the 4% target for this two year period (on track to meet 10% target by March 2021).
100% coverage of Performance Appraisals (PAs) of employees in scope	Managers and employees in Resource are currently closing off 2017/2018 Performance Appraisals at the moment. This information will not be available until later this year.	Report later	Information still not yet available.  End of year position for 2017/2018 will be reported in quarter 4, 2018-19.