

Report Later

Update of Resource Plan 2017-18 Quarter 4 Progress

Measure	Comments at Quarter 4 2017-18	Updated status at Quarter 2 2018/2019	Updated comments
Report on the progress of the implementation to GIRFEC in relation to Children and Young People (Scotland) Act 2014, to the Child and Family Management Team and the Executive Board.	Full commentary provided within text box, Status was recorded as 'Report Later' and should have been green.	Measure no longer in the Resource plan in current wording. The Act is still referenced but in relation to Continuing Care and Aftercare aspects of the Act.	
90% of Freedom on Information (FOISA) requests to be processed within 20 working day period	No commentary in comments/progress box, status recorded as 'report later'	This measure is reported as amber, and is reported one quarter behind. At Q1 89.5% of FOISA requests were process in 20 working days.	The target has increased from 90% to 96%. The Resource is currently recruiting to a vacancy in this team
90% of Data Protection Act (DPA) requests to be processed within 40 calendar days	No commentary in comments/progress box, status recorded as 'report later'.	This measure is recorded as amber. There were 19 Data Protection Requests with 12 being processed in the 20 calendar days. We have been advised that this all Director measure should be 30 calendar days	The measure has now been updated.
Percentage of adults receiving any care or support who rate it as excellent or good (SW4a)	Percentage of adults receiving care or support who rate it as excellent or good (new) SW4a The Health and Care Survey is a random survey sent out to approximately 10% of the South Lanarkshire population and some of the responses recorded very low ratings due to the fact that some of the people responding do	Status was recorded as contextual, as Health and Care Survey used to record this measure.	We can evidence positive feedback from Service user feedback from Care Inspectorate reports, Customer Service Excellence activity and a range of service Snap Surveys.

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	not access any multi-agency services.		
Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life (SW4b)	Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life (new) SW4b The Health and Care Survey is a random survey sent out to approximately 10% of the South Lanarkshire population and some of the responses recorded very low ratings due to the fact that some of the people responding do not access any multi agency services.	As above	As above
Older People (over 65) residential care costs per week per resident (SW5)	This indicator does not take into account the varying funding arrangements that are in place, including Free Personal Care/Free Nursing Care payments and individual financial assessments for service users. We will continue to monitor our performance in terms of the national average and within our family group of comparable authorities.	Status recorded as contextual.	LGBF will not be reported until January 2019 for 2017/18 performance
The gross cost of 'Children Looked After' in residential based services per child per week (CHN8a)	The cost of looked after children in a residential setting has increased slightly. Up to date data will not be available until April 2018.	Status recorded as report later	The cost for South Lanarkshire in 16/17 was £2853 and was below the Scottish average of £3404

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The gross cost of 'Children Looked After' in a community setting per child per week (CHN8b)	The gross cost of looked after children in a community setting has increased compared with previous year's results, representing a decline in performance. This is attributed to the needs and circumstances of the individual children being looked after, local availability of placements, the policy choices and service models adopted by the council, inflationary pressures and the decisions of Children's Hearings. The results are however; better than the Scottish average reported. Data for 2016-17 will not be available until April 2018.	Status recorded as report later	The cost for South Lanarkshire in 16/17 was £242 and was below the Scottish average of £313
Balance of care for looked after children: Percentage of 'looked after' children cared for in the community (SW9)	Our Residential Children's Care Home places have reduced and we have increased placement opportunities within the community through foster care, adoption and kinship care placements. We have targeted resources at Parenting Capacity assessments in order to ensure a child's "forever" home is identified earlier. The shift in the balance of care is evident as we close the gap and near the national figure. Data for	Status recorded as report later	The percentage for South Lanarkshire in the Community is 88.3% and for Scotland 89.9% South Lanarkshire has a number of its own residential establishments to support children and young people. Not all local authorities in our family group (Fife,

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	2016-17 will not be available until April 2018.		Dumfries, Falkirk, Clacks, S Ayrshire, W Lothian, Renfrewshire) have this capacity.
Home Care – as a proportion of home care clients aged 65+, the number receiving personal care	This measures are no longer gathered	A new measure for Self Directed Support is in our Resource Plan 18/19	No longer in Resource Plan
Home Care – as a proportion of home care clients aged 65+, the number receiving a service at weekends	This measures are no longer gathered	A new measure for Self Directed Support is in our Resource Plan 18/19	No longer in Resource Plan
Home Care – number of home care hours per 100 population aged 65+	This measures are no longer gathered	A new measure for Self Directed Support is in our Resource Plan 18/19	No longer in Resource Plan