

# **South Lanarkshire Council**

# improve

## **Connect**

### **Performance Report 2020-21**

### **Quarter 2 : April 2020 - September 2020**

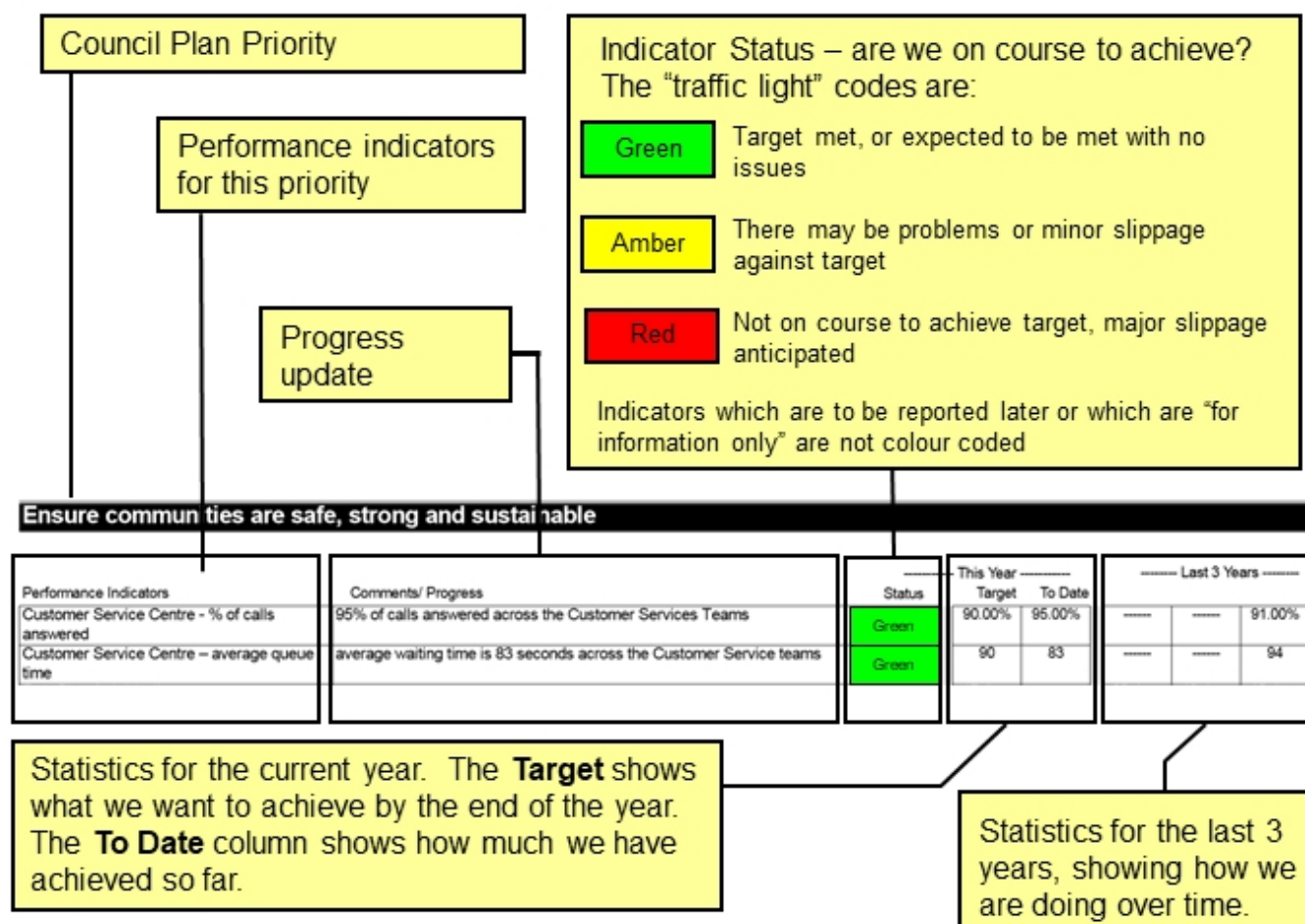
(This represents the cumulative position to September 2020)

Summary - number of measures green, amber and red under each Council Plan Priority / Theme

Council Priority/ Theme	Green	Amber	Red	Report later / Contextual	Total
Promote sustainable and inclusive economic growth and tackle disadvantage	6	3		2	11
Get it right for children and young people	2			3	5
Improve health, care and wellbeing	6		1	5	12
Ensure communities are safe, strong and sustainable	12			6	18
Delivering the plan and achieving best value	1	1			2
<b>Total</b>	<b>27</b>	<b>4</b>	<b>1</b>	<b>16</b>	<b>48</b>

## Guide to the Performance Indicators report

Each of the performance indicators is shown in the following pages of this report. The graphic below explains how the report is laid out and what information is presented.



## Ensure communities are safe, strong and sustainable

Performance Indicators	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
		Status	Target	To Date	2017/18	2018/19	2019/20
% of lets to Urgent housing (UH) need households	Target achieved	Green	50.0%	59.5%	48.6%	49.2%	51.4%
% of new tenancies sustained for more than a year by source of let (SSHC)	Target achieved	Green	88.00%	93.40%	90.20%	89.37%	90.08%
Average time taken to relet (SSHC) (RP)	Target achieved	Green	26 days	25 days	21 days	22 days	22 days
% of tenancy offers refused during the year (SSHC) (RP)		Contextual	-----	24.4%	39.9%	37.1%	30.8%
% of homeless and potentially homeless decision notifications issued within 28 days of date of initial presentation (RP)	Target achieved	Green	98.0%	99.9%	99.1%	99.4%	99.8%
Measure the number of recycled items through the joint store (Equipu) and monitor the impact on efficiency.	Unable to report at Q2 as the figures from Equipu for August/September have not yet been released as their reporting period lags behind ours.	Report Later	-----	-----	2,220	2,530	2,450
98% of clients are first seen within 2 working days of a DTTO commencing	In Quarter 2, 1 Drug Testing and Treatment Order commenced and the service user was seen within timescales. To date, there have been 2 orders imposed both have been seen within 2 working days of the DTTO commencing.	Green	90.0%	100.0%	100.0%	93.0%	100.0%
90% of drug/alcohol clients start treatment/psychosocial intervention within 3 weeks of referral	In Quarter 2 96% (168 out of 175) clients started treatment within 3 weeks of referral. To date 95% (282 out of 296) have started treatment.	Green	-----	95%	94%	93%	94%
95% of Criminal Justice Social Work reports submitted to Court by the due date	In Quarter 2 there have been 98% (282 out of 287) reports submitted to the court by the due date. To date there have been 379 out of 385 reports submitted to the court by the due date.	Green	-----	98.0%	99.0%	99.0%	98.0%
Percentage of door step crime reports receiving an initial response from Trading Standards by the end of the next working day	Five doorstep crime incidents have been reported and dealt with in quarter two (July -September 2020). 100% received an initial response within the targeted timescale.  The year to date response rate is also 100%.	Green	100%	100%	100%	100%	100%
Broad compliance with food safety statutory requirements secured in premises	Further to an Enforcement Letter issued by Food Standards Scotland South Lanarkshire Council suspended inspections of food businesses at the start of lockdown, with the exception of carrying out desktop studies of higher risk establishments.	Green	85.0%	90.0%	85.8%	87.0%	87.9%

## Council Plan Performance Indicators

### Ensure communities are safe, strong and sustainable

Performance Indicators	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
		Status	Target	To Date	2017/18	2018/19	2019/20
Percentage of total household waste that is recycled	This is a Local Government Benchmarking Framework (LGBF) indicator. 2019-20 figures will be available in January 2021 and will be reported in quarter three. 2020-21 information will not be available until January 2022.	Report Later	50.00%	-----	47.29%	44.30%	-----
Reduce vehicle emissions in 2020-21 against the baseline of 2014-15 (Council wide figure)	The significant reduction in vehicle emissions when compared with the baseline year is largely a consequence of the reduced vehicle use due to Covid-19 .	Green	10.00%	45.20%	10.50%	14.00%	12.90%
Percentage of streets found to be acceptable during survey	The Local Environmental Audit and Management System (LEAMS) score for April to July 2020 was 97.1%, this is above the annual target score of 95.5%.	Green	95.50%	97.10%	95.46%	94.90%	95.85%
Land Audit Management System grounds maintenance score (measures quality of grounds maintenance service, based on 6 surveys per year)	Due to Covid-19, restrictions have been in place for grounds maintenance since March 2020, no surveys have been completed. It is anticipated that surveys will be done at the end of the year as restrictions ease.	Report Later	73.0	-----	72.8	71.5	72.0
% of Council stock meeting the SHQS (% of dwellings meeting SHQS) (LGBF)	To be reported at year end.	Report Later	-----	-----	92.1%	92.5%	93.2%
% of council dwellings that are Energy Efficiency Standard for Social Housing (EESH) (LGBF)	To be reported at year end.	Report Later	-----	-----	89.40%	91.10%	93.39%
Percentage of all planning applications approved	The high rate of approval has continued in 2020-21 and remains on target for 95%.	Green	95.0%	94.9%	98.6%	98.4%	96.9%

### Get it right for children and young people

Performance Indicators	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
		Status	Target	To Date	2017/18	2018/19	2019/20
75% of reports submitted to the Children's Reporter within 20 days	In quarter 2, 92% (72 out of 78) reports were submitted to the Scottish Children's Reporters Administration within the 20 day timescale. This evidences further improvement for this measure following close monitoring by the management team.	Green	-----	91.0%	75.0%	79.0%	71.0%
Numbers of learners who achieve the Curriculum and Excellence levels	Data not collected for 2019/20. The next data collection is scheduled for June 2021.	Report Later	-----	-----	0.0	0.0	0.0

## Council Plan Performance Indicators

### Get it right for children and young people

Performance Indicators	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
		Status	Target	To Date	2017/18	2018/19	2019/20
Improve the attendance of children and young people at school	The overall attendance rate for Primary, Secondary and ASN schools in session 2020/21 as at 11 September was 91.9%. This must be considered in the context of the ongoing Covid-19 crisis.	Green	93.1%	91.9%	0.0%	0.0%	0.0%
Reduce the number of exclusions (openings per 1,000 pupils) of children and young people in all schools	Report to be provided at Quarter 4.	Report Later	98.0	-----	0.0	0.0	0.0
Percentage of pupils entering positive destinations	Report to be provided at Quarter 4.	Report Later	95.0%	-----	0.0%	0.0%	0.0%

### Improve health, care and wellbeing

Performance Indicators	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
		Status	Target	To Date	2017/18	2018/19	2019/20
Number of adaptations completed in Council homes	This measure is demand led.	Contextual	-----	115	976	979	848
No of households currently waiting for adaptations to their home	Target achieved	Green	0	0	0	0	0
% of approved applications for adaptations completed in year (SSHC)	All adaptations were approved, this measure is demand led.	Contextual	-----	100.00%	100.00%	93.00%	100.00%
% of standard adaptations to council houses within agreed appointment times	Completion times for adaptations have been significantly impacted by COVID-19.	Red	97.0%	76.4%	96.4%	93.0%	85.6%
90% of statutory supervising officer visits completed within timescale for local authority welfare guardianship orders	To date there was a total of 133 local authority welfare guardianship visits due with 95% (127) being completed on time.  During 1 July 2019 - 30 September 2019 (Quarter 2) there were 78 visits due with 74 (95%) completed within timescale.	Green	90%	95%	94%	98%	93%
90% of statutory supervising officer visits completed within timescale for private welfare guardianship orders	To date there was a total of 1296 private welfare guardianship visits due with 92% (1188) being completed on time.  During 1 July 2019 - 30 September 2019 (Quarter 2) there were 667 visits due with 610 (91%) completed within timescale.	Green	90%	92%	91%	93%	86%



## Improve health, care and wellbeing

Performance Indicators	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
		Status	Target	To Date	2017/18	2018/19	2019/20
Number of people receiving intensive (10 hrs+) home care as a proportion of all care at home provided	As at 30 September 2020, 3,699 people were in receipt of Care at Home services, of this 1,827 (or 49%) were in receipt of 10 hours or more of support.	Green	-----	49%	0%	0%	29%
Number of hours provided for intensive (10 hrs+) home care as a proportion of all care at home provided	At the end of Quarter 2, 48,110 hours of Care at Home services per week is being delivered, of this 38,369 hours (or 80%) were attached to care packages of 10 hours or more of support.	Green	-----	80%	0%	0%	53%
Report on the number of carers supported by dedicated Welfare Rights Officers and amount of benefits awarded	During the second quarter of 20/21, outcomes for carers, supported by dedicated Welfare Rights officers were:  Number of new cases: 141 Weekly benefits: £16,584 Backdated benefits: £195,929 Annual benefits: £1,058,297	Green	-----	209	962	1,057	1,080
Level of primary school meal uptake (as proportion of total primary school meals which could be taken up over the period)	School meal uptake is not applicable for the period April to August 2020 (as schools were closed). Full update to be provided in quarter three.  This is a contextual measure. The notional target set is the 2019-20 actual figure.	Contextual	59.30%	-----	-----	-----	59.28%
Level of secondary school meal uptake (as proportion of total secondary school meals which could be taken up over the period)	School meal uptake is not applicable for the period April to August 2020 (as schools were closed). Full update to be provided in quarter three.  This is a contextual measure. The notional target set is the 2019-20 actual figure.	Contextual	47.30%	-----	-----	-----	47.33%
Number of lunches served in nursery schools as part of new Scottish Government Early Years Initiative	This figure is up to and including 10 September 2020.  This is a contextual measure however a notional target is set at the 2019-20 actual figure. Target will not be met this year due to nurseries being closed from April to August 2020.	Contextual	288,486	30,839	-----	-----	288,486

## Promote sustainable and inclusive economic growth and tackle disadvantage

Performance Indicators	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
		Status	Target	To Date	2017/18	2018/19	2019/20
Percentage of the road network resurfaced within the financial year 2020-21	The commencement of our resurfacing programme for 2020-21 was delayed until July 2020 as a result of restrictions associated with the ongoing Covid-19 pandemic. In addition the service was required to complete outstanding work from the previous financial year which had been left unfinished as a result of lockdown restrictions. In addition it is unlikely that the service will achieve our original target of 3.79% as a result of construction cost increases associated with current Scottish Government restrictions. However, up to mid September the service has resurfaced 1.24% of the road network.	Green	2.0%	1.2%	4.7%	3.7%	3.4%
Percentage of our road network that should be considered for maintenance treatment	<p>This is a Local Government Benchmarking Framework (LGBF) indicator as calculated by the Scottish Road Management Condition Survey carried out by WDM Limited each year.</p> <p>2019-20 figures will be available in January 2021. The 2019-20 figure shown is the provisional emerging survey results as reported at quarter four of 2019-20.</p> <p>The target figure is the 2018-19 actual % reported in January 2020.</p>	Report Later	31.2%	-----	31.8%	31.2%	30.3%

## Promote sustainable and inclusive economic growth and tackle disadvantage

Performance Indicators	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
		Status	Target	To Date	2017/18	2018/19	2019/20
Contribute to the national casualty reduction targets	<p>Provisional casualty figures are available for the first six months of 2020, when there were 103 casualties. Of these, there were two fatal casualties, 35 serious casualties and 66 slight casualties. There were no child fatal casualties, five children seriously injured and ten children slightly injured.</p> <p>This compares with the corresponding period of 2019, when there were 190 casualties. Of these, there were six fatalities, 30 serious casualties and 154 slight casualties. For children in the first six months of 2019, there were no child fatal casualties, four children seriously injured and 15 children slightly injured.</p> <p>Police Scotland transitioned to a new Roads Traffic Collisions in July 2019. This also involved a change to the classification of 'serious' injuries which has resulted in an increase of injuries receiving this severity rating. These are provisional figures and additional records may be added in addition to the reported figures above.</p>	Green	418	103	534	507	418
Number of unemployed people supported via council-operated employability programmes	The number supported is from April 20 to June 20. Q2 will be reported at Q3.	Green	1,000	300	-----	2,135	1,322
Number of unemployed people gaining sustainable employment	Job outcomes are for the first quarter and are relatively low given full lockdown measures within that quarter. Q2 outcomes will be reported at Q3 and we expect job outcomes to significantly increase in line with the overall target.	Green	400	60	-----	863	713
Number of unemployed people accessing further education or training	The first quarter has been slow given college networks and training providers closure in lock down. We expect that Q2 will increase. Q2 targets will be reported in Q3	Green	200 people	31 people	-----	501 people	568 people



**Promote sustainable and inclusive economic growth and tackle disadvantage**

Performance Indicators	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
		Status	Target	To Date	2017/18	2018/19	2019/20
Number of business support interventions per annum by Economic Development (grants, loans or advice)	We assisted 719 businesses after lockdown on 23 March 2020. This was in relation to the Covid-19 Business Support Grant, Newly Self Employed and Bed and Breakfast Hardship Fund. We also assisted 55 with property support. We paid 298 Newly Self Employed Hardship Fund applications and 3 Bed and Breakfast hardship fund applications. Our SLC Business Support Grants were not open from April through to 23 September 2020 and we expect applications from a strong pipeline imminently. We await Business Gateway results to be added to this total as well as property enquiries.	Green	1,500	1,075	1,637	1,791	1,562
Number of jobs created or sustained per annum as a direct result of Economic Development intervention	Our SLC Business Support Grants were not open from April through to 23 September 2020 and we expect applications from a strong pipeline imminently. The outturn depends on the next stage of lockdown but if trading conditions continue as they are at the moment, then this is likely to be an amber turnout at the year end.	Amber	350	0	1,361	812	943
Increased value of sales generated by businesses as a direct result of Economic Development intervention	Our SLC Business Support Grants were not open from April through to 23 September 2020 and we expect applications from a strong pipeline imminently. The outturn depends on the next stage of lockdown but if trading conditions continue as they are at the moment, then this is likely to be an amber turnout at the year end.	Amber	£5.00m	£0.00m	£23.03m	£13.09m	£11.91m
Maintain 3 year business survival rate	<p>The source for Business Demography figures is from the Office for National Statistics (ONS) (2018). The most recent updates to these figures are from July 2020 and these indicated that the 3 year survival rate for registered businesses (or businesses first registered 3 years previously) in South Lanarkshire was 56.3% in the period 2015-18. This represented a drop of -6.2% over the data published last year (the Business Demography figures for 2017) from 62.5% of businesses surviving 3 years in 2014-17, down to 56.3% of registered businesses surviving 3 years between 2015-18.</p> <p>Although below the set target, there was a significant rise in employment rates over the same period so it may be that these people are migrating to paid employment. Leaving self-employment to a job may be seen as a positive outcome for some, though as we move into the large redundancies expected it's possible this flow will reverse.</p>	Amber	62.00%	56.30%	-----	-----	-----

## Council Plan Performance Indicators

### Promote sustainable and inclusive economic growth and tackle disadvantage

Performance Indicators	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
		Status	Target	To Date	2017/18	2018/19	2019/20
Reduce the gap for positive destination outcomes for those pupils in the most deprived 20% data zones	Report to be provided at Quarter 4.	Report Later	2.1%	-----	0.0%	0.0%	0.0%

### Delivering the plan and achieving best value

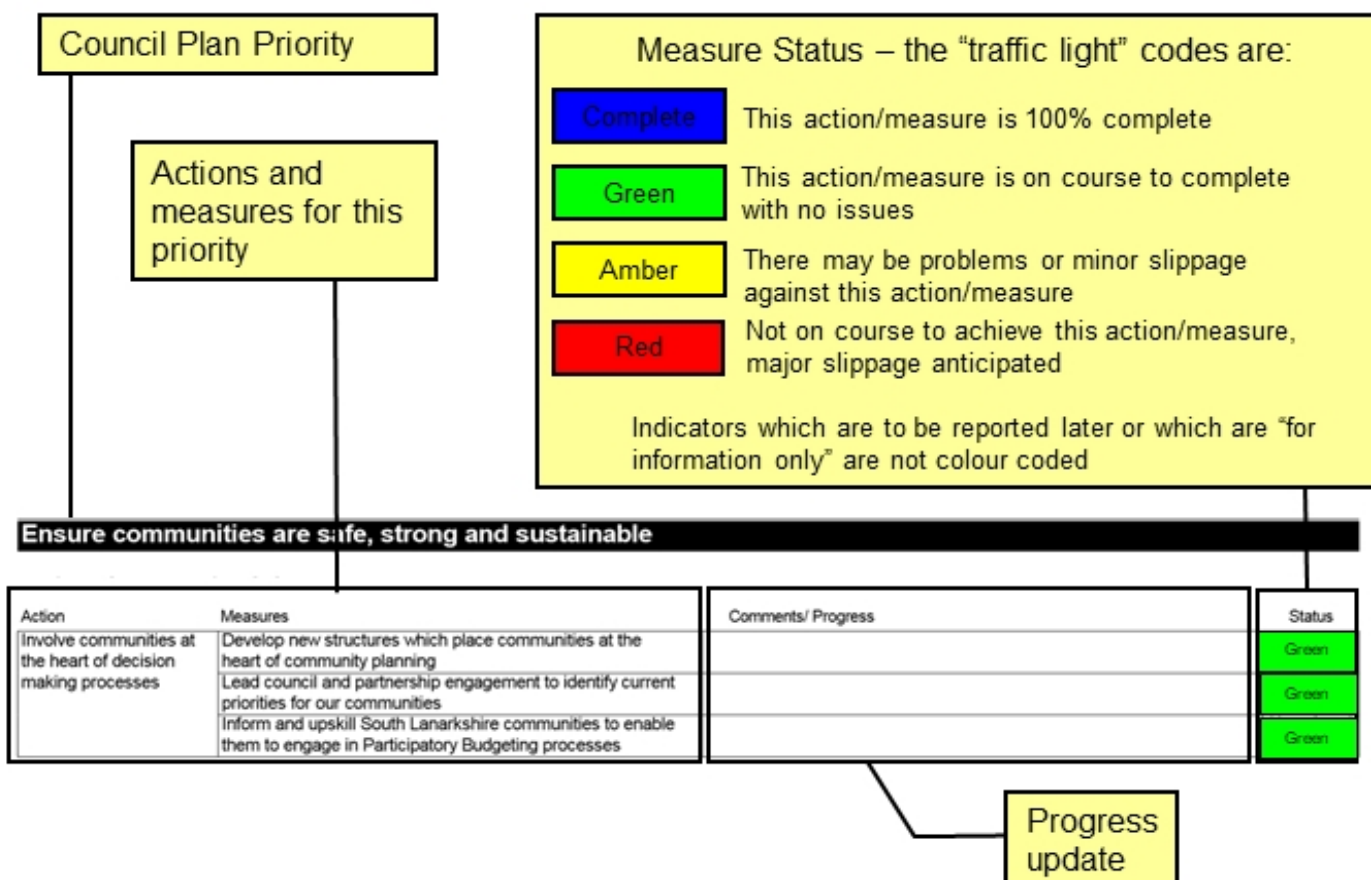
Performance Indicators	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
		Status	Target	To Date	2017/18	2018/19	2019/20
Rent collected as a % of rent due in the year (SSHC) (RP)	Performance currently below target with ongoing monitoring taking place to identify areas for improvement.	Amber	96.4%	94.0%	99.3%	99.0%	99.7%
Gross rent arrears (current and former tenants) as a % of rent due for the year (LGBF) (SSHC) (RP)	Target achieved	Green	10.30%	8.56%	6.30%	6.78%	7.05%

Summary - number of measures complete, green, amber and red under each Council Plan Priority / Theme

Council Priority/ Theme	Complete	Green	Amber	Red	Report later	Total
Promote sustainable and inclusive economic growth and tackle disadvantage		7	2		1	10
Get it right for children and young people		8				8
Improve health, care and wellbeing		8			1	9
Ensure communities are safe, strong and sustainable		11	5		1	17
Delivering the plan and achieving best value		3			3	6
<b>Total</b>	<b>0</b>	<b>37</b>	<b>7</b>	<b>0</b>	<b>6</b>	<b>50</b>

## Guide to the Performance Measures report

Each of the performance measures is shown in the following pages of this report. The graphic below explains how the report is laid out and what information is presented.



## Ensure communities are safe, strong and sustainable

Action	Measures	Comments/ Progress	Status
Involve communities at the heart of decision making processes	Develop new structures which place communities at the heart of community planning	On the 9th September the Community Planning Partnership (CPP) Board agreed a number of short, medium and long term changes to the structure and governance arrangements for Community Planning in South Lanarkshire. Work has started to implement phase one of these changes which includes an interim locality structure bringing key local groups together.	Green
	Lead council and partnership engagement to identify current priorities for our communities	Plans are being developed for an engagement exercise, taking into account the current constraints of the pandemic, which will work with communities and partners to identify priorities.	Green
	Inform and upskill South Lanarkshire communities to enable them to engage in Participatory Budgeting processes	Awaiting clarity as to timescale for rollout of mainstream PB to ensure information is accurate. Tools have been designed and a Consul page set up, and work is under way on materials for distribution to communities once clarity is achieved.	Amber

**Ensure communities are safe, strong and sustainable**

Action	Measures	Comments/ Progress	Status
Ensure the principle of sustainable development and climate change action are mainstreamed across the resource	Demonstrate how the Sustainable Development and Climate Change Strategy (2017-22) is being implemented across the resource	The sustainable development and climate change strategy action plan for 2020-21 was agreed with Services across the Resource and approved by the Climate Change and Sustainability Committee on 17 September 2020. Progress on the actions are monitored and reported through IMPROVe and a progress report at quarter two will be presented to the Climate Change and Sustainability Committee on 4 November 2020.	Green

## Ensure communities are safe, strong and sustainable

Action	Measures	Comments/ Progress	Status
Develop a sustainable food system to overcome social, health, economic and environmental issues related to food	Demonstrate the actions taken in relation to food poverty as a result of COVID-19, and implement year one of the Good Food Strategy (2020-25) Action Plan and monitor its impacts	<p>In April 2020, the council received £1.937m of funding from the Scottish Government to provide support to those entitled to means tested free school meals, and other people at risk during the Covid-19 pandemic.</p> <p>Between April and June 2020, this money helped to supplement existing third sector provision to support those who normally rely on food banks as a source of food, or who have recently found themselves in need of this type of support. Food packs were also distributed to those who were experiencing barriers in accessing food. The money helped to supplement the food packs for shielding individuals to cater for special dietary requirements etc. and enabled hot meals to be delivered to marginalised groups including vulnerable children and family groups and those living in homeless cluster projects.</p> <p>Two further separate funding streams were released to cover July to September 2020</p> <ul style="list-style-type: none"> <li>- £852,000 to continue the provision of Free School Meals until the schools returned in August 2020</li> <li>- £924,000 to continue to support individuals at risk in Accessing Food and other Essentials, including those who are isolating under Test and Protect.</li> </ul> <p>The Good Food Strategy Action Plan has been approved and it has been agreed that at quarters two and four progress will be reported to the Climate Change and Sustainability Committee. The quarter two report is currently being prepared for the Committee meeting on 4 November 2020.</p>	Green



## Ensure communities are safe, strong and sustainable

Action	Measures	Comments/ Progress	Status
Promote continued growth and regeneration through sustainable economic and social development within a low carbon economy, and guide decision making on the location of new development and regeneration	Adopt Local Development Plan 2	Proposed South Lanarkshire Local Development Plan 2 was submitted for examination to the Scottish Ministers in April 2019. The examination began at the start of October 2019 and the Reporters Examination Report was received in September 2020 after a delay due to Covid-19 restrictions. The findings of the examination will be presented to committee in November 2020 with a view to adopting the plan in early 2021.	Amber
Work with developers and public and private sector partners to deliver the Community Growth Areas City Deal projects	Progress Community Growth Area sites in accordance with criteria and programme specified in South Lanarkshire Local Development Plan and City Deal	Progress on new development has been curtailed due to the Covid-19 restrictions imposed on the construction industry.	Report Later
Agree and implement vacant and derelict / contaminated land programme	Implement projects approved within the Vacant and Derelict Land Fund framework (as per agreed Scottish Government funding)	Implementation of physical projects have been delayed following the Covid-19 pandemic, resultant lockdown and cessation of construction and enabling contracts. While the construction industry is returning to restart projects these are necessarily proceeding under reduced capacity in order to implement new safe working conditions, social distancing and following disruption to supply chains. Consequently work is ongoing to reprofile projects.	Amber
Continue to maintain /improve customer satisfaction levels for key service areas	Monitor, report and publish the outcome of satisfaction surveys across all key service areas	The 2020/21 programme continues as per the agreed programme. All results are analysed and if required, improvement actions are identified and progressed.	Green
Continue with physical regeneration work in priority areas	Continue the implementation of the master plan for regeneration in East Whitlawburn	On site operations continue with appropriate Safe Systems of Work in place.	Green
	Continue to develop and implement Sustainable Housing Plans in identified rural areas	Housing Plans continue to remain in place for each of the rural villages with regular updates to partners and local communities.	Green

**Ensure communities are safe, strong and sustainable**

Action	Measures	Comments/ Progress	Status
Continue with the Council's Housing Options Service (Home Options)	Continue to deliver and further develop Housing Options with a focus on homeless prevention	The Integrated Home Options Service is fully embedded within the Service across all Divisions. Housing advice is provided to all customers and enhanced prevention casework is completed to those where there is a risk of homelessness.	Green
Ensure effective involvement with tenants and other customer groups	Annual review of the Customer Involvement Strategy action plan	The annual review of the Housing Services' Customer Involvement Strategy has been completed and is scheduled to be presented to Housing and Technical Resources Committee in November 2020.	Green
Increase the number of new affordable homes	Total new/additional affordable homes delivered per SHIP/SLP (RP)	Work continues onsite to deliver additional new build properties with further homes acquired under the Open Market Purchase Scheme.	Green
Project Management of Schools Projects and General Services Projects	General Services Programme - Target spend achieved	Spend to Q2 £16,827,385.90. Annual target (revised predicted spend) £85,018,175. Behind original programme due to COVID-19.	Amber
	Primary Schools Modernisation Programme - Support for Early Years Programme - Growth and Capacities Programme	131 Primary Schools/ Nurseries completed.	Green
Deliver and encourage investment in our town and neighbourhood centres to maximise opportunities for growth and regeneration	Review town centre strategies to establish the impact and outcomes of Covid-19 and refocus support for town centres to aid recovery	The appropriate response to Covid-19 impacts continues to evolve. Support grants under different funds for businesses has provided sustainability for many for the remainder of 2020. Impacts on town centres will continue to be monitored, with strategies being reviewed and prepared accordingly with the aim to maximise impact of funding support for town centres to ensure their ongoing sustainability.	Amber

## Get it right for children and young people

Action	Measures	Comments/ Progress	Status
Continue to raise attainment in literacy and numeracy across learning in the Broad General Education and in the Senior Phase	Provide support, guidance and challenge to schools through training, sharing of best practice and through the development of self-improving networks	A range of networks have been set up to support opportunities to develop and share best practice in Literacy and Numeracy. These networks are led and steered by subject specific Development Officers who facilitate best practice and provide a platform for school based staff to engage in professional dialogue. A recovery focussed programme of professional learning continues to evolve to meet need.	Green
Contribute to effective joint working in protecting children and adults at risk of harm	Continue to deliver appropriate services for homeless children (RP)	Providing appropriate temporary housing for homeless households with children continues to be priority, with support from partners including Health, the Homeless team and the Shelter Families Project.	Green
	Annual review and report on operation of Adult and Child Protection procedures	The annual review has now been completed with the findings to be reported by quarter 4 of this year.	Green
Implement the Corporate Parenting Strategy and Action Plan	Report the number of looked after children by placement type in order to compare home and community placements on a 6 monthly basis	At the end of Quarter 2, there were a total of 788 looked after children. The balance of care being 712 (90%) in a Community setting and 76 (10%) in a residential setting. This is in line with the Scottish average. Within this split is a wide range of placement types and options, aimed at ensuring that all our children and young people are cared for in a setting appropriate to their needs. There has been a further increase of 29 children since end of Q4 last year.	Green
Implement the delivery of 1140 hours early learning and childcare in line with the revised Scottish Government timetable for 2020-21	Restart of the 1140 hours early years and childcare capital programme line with Scottish Government expectations in partnership with council services	Allocation of admissions for eligible 2-5 year olds has delivered 83% of eligible children receiving 1140 hours. Recruitment of staff for the 1140 has been achieved. All eligible children attending funded providers are receiving 1140 hours funding. 45% of the Scottish Government target for eligible 2 year olds has been achieved. The first of the new builds – Woodhill – opened 14 September 2020. Glengowan Nursery Class, Milburn Kirkstyle and Rooftop are on target to open during Quarter 3.	Green

## Get it right for children and young people

Action	Measures	Comments/ Progress	Status
Take forward Curriculum for Excellence in schools and establishments	Provide professional learning activities which support learning and teaching in line with the National Improvement Framework and which will deliver better outcomes for learners	A recovery focussed programme of learning and teaching professional learning continues to evolve to meet need. This work is led by a Lead Officer with an appropriately focussed remit. All of the work of the Curriculum & Quality Improvement Service (CQIS) team is aligned to the National Improvement Framework (NIF) drivers but is currently focussed on recovery.	Green
Work in partnership to resource carers appropriately in their caring role	Monitor the implementation of the Carers (Scotland) Act 2016 as it relates to young carers	The young carers service has adapted ways of working and continued service delivery throughout the pandemic, staff have used a range of methods to keep in touch with young carers and their families. Staff continue to deliver statements and reviews and take forward deliverable actions from the child plan.	Green
	Monitor the current commissioned carer support services, information and engagement services in respect of young carers will be remodelled	Strong links have been established between the AFC co-ordinator, Child and Family Operational Development Team Leader and Young Carer social worker. There remains to be regular contact between Action for Children (AFC) and Social Work Resources. AFC have successfully recruited a team and training is ongoing.	Green

## Improve health, care and wellbeing

Action	Measures	Comments/ Progress	Status
Ensure effective contribution to health and social care outcomes contained within the Strategic Commissioning Plan	Implement Housing actions detailed in the Strategic Commissioning plan to help achieve priority outcomes for health and social care (RP)	Specific actions were agreed by the Joint Board in April and will be implemented throughout the course of the year.	Green

## Improve health, care and wellbeing

Action	Measures	Comments/ Progress	Status
Ensure that Sheltered housing services are compliant with Care Inspectorate Inspection standards	Develop and implement improvement plan to take forward any actions from Care Inspectorate annual assessment (RP)	To date, there have been no inspection visits. The required actions of any future inspections will be reported once they have occurred.	Report Later

## Improve health, care and wellbeing

Action	Measures	Comments/ Progress	Status
Extend the range and choice of day opportunities for older people	Develop and modernise day care services for older people which supports personal outcomes	The day service review work recommenced in August and will now incorporate learning gained during the Covid-19 period. The Scottish Government has now published extensive guidance on the safe re-opening of day services, and recovery planning to enable building based services to re-establish is ongoing. The intention is to produce the review report during the third quarter which will enable evidence based options appraisal and redesign modelling of day services to support personal outcomes.	Green



## Improve health, care and wellbeing

Action	Measures	Comments/ Progress	Status
Implement Government Strategies relating to mental health, additional support needs, physical, sensory and learning disability	Provide updates on national strategies, e.g. See Hear, Mental Health	<p>Meetings of the See Hear Strategic Working Group during Spring/Summer had to be cancelled due to the Covid 19 pandemic. However, Microsoft Teams meetings have now been arranged for the rest of this year and progress continues to be made in relation to the See Hear Framework implementation.</p> <p>For people living with sight loss, sight loss and complex needs and for people who are supporting someone living with sight loss and complex needs, a link to the new podcast series 'Chats about apps', which is available on RNIB Older people podcasts series page, was added to the Knowledge Hub for the group members to access and share.</p> <p>Information on the impact of the pandemic on people with a sensory impairment, and guidance/advice for health and social care staff in Scotland on communication for people with sensory loss during the COVID-19 pandemic, was issued via the Knowledge Hub and shared with the group for dissemination to all relevant staff throughout the Partnership.</p> <p>Work is underway with children's services planning leads in North and South Lanarkshire to embed delivery of the children and young people's elements of the Mental Health and Wellbeing Strategy into Children's Services Partnership structures to ensure that these incorporate paediatrics, specialist CAMHS and neurodevelopmental pathway to support system-wide planning.</p> <p>The national Children and Young People's Mental Health &amp; Wellbeing Programme Board has provided a CAMHS service spec and a framework for community mental health and wellbeing supports and services for children and young people from 5-24 years. Both of these are challenging for local services for various reasons:</p> <ul style="list-style-type: none"> <li>• A significant change to the current CAMHS model is required to meet the national service specification. Plans have been submitted to SG outlining how we will implement this.</li> <li>• The Community Framework is aimed at those who need a lower level of support and, while we completely support the aspiration, the challenge of implementing the different types and levels of services and supports to meet the needs of children and young people across a</li> </ul>	Green

## Improve health, care and wellbeing

Action	Measures	Comments/ Progress	Status
		<p>19 year age range cannot be underestimated.</p> <p>The revised school nursing pathway includes mental health and wellbeing as one of the priority areas, but we require to resource all the elements of the pathway. Currently school nurses have to prioritise child protection and looked after children health reviews.</p> <p>In light of the publication of these national documents and delivery plans, we need to ensure that we are taking a coordinated approach to planning with Children's Services Partnerships in North and South Lanarkshire. As a first step in North Lanarkshire, a service mapping exercise was undertaken to identify any gaps in service provision and inform the development of the Community Support Framework.</p> <p>In relation to Specialist Services:</p> <ul style="list-style-type: none"> <li>• A proposal has been agreed to consolidate contracted hospital-based complex clinical mental health care beds onto a single site. This will support new opportunities for multi-disciplinary team-based working and a range of services provided that will benefit the patients.</li> <li>• A review of adult rehabilitation and recovery is underway to develop a business case for a new, community-focused model of rehabilitation and recovery services.</li> <li>• An interim operational management structure for South Lanarkshire Community Mental Health Teams is in place to enable the transfer of the management, accountability and strategic leadership of community mental health services to South Lanarkshire HSCP from the current hosted arrangements with Health and Social Care North Lanarkshire.</li> <li>• Progress is being made towards the establishment of a multi-disciplinary Community Perinatal Mental Health Service.</li> <li>• The Scottish Government has granted funding to NHS Lanarkshire for an Interim Infant Mental Health Service Lead, Parent-Infant Therapist, and delivery of infant mental health training; a Service Lead is in place and an Infant Mental Health Service Development Group established; and a proposal is being developed for submission to the national Perinatal &amp; Infant Mental Health Programme for funding a multi-disciplinary infant mental health service.</li> </ul> <p>Next steps -</p> <p>Over the summer the following steps will support restarting</p>	

## Improve health, care and wellbeing

Action	Measures	Comments/ Progress	Status
		<p>implementation of the strategy:</p> <ul style="list-style-type: none"> <li>• Review our Communications and Engagement Strategy to ensure stakeholder involvement in the design and delivery of services.</li> <li>• Fully define cross-cutting workstreams and develop 3-year delivery plans.</li> <li>• Map the implementation plan onto National Mental Health Strategy actions.</li> </ul> <p>Ensuring that, in developing delivery plans, the high level intentions of the Strategy are incorporated in relation to trauma-informed practice, good mental health for all, reducing health inequalities and take a rights-based approach to addressing mental health stigma and discrimination as a key principle throughout all workstreams within the Strategy.</p>	
Increase supply of housing suitable for older people	Existing amenity properties and mainstream properties upgraded and converted to amenity per agreed programme (RP)	As a result of restrictions relating to COVID-19, there have been some delays to the projects relating to this area. However, a number of upgrades have been completed as per agreed programme and work will continue in the area to convert further properties and analyse the impact of delays.	Green
Monitor vulnerable adults referrals/activity	Monitor and report on the level of adult support and protection inquiries, investigations and protection plans for adults under 65	In Quarter 2 the Resource worked with a number of service users aged under 65 as a result of Adult Support and Protection (ASP) issues. There were 289 ASP inquiries, with 111 investigations started in the period and 9 protection plan being progressed.	Green

## Improve health, care and wellbeing

Action	Measures	Comments/ Progress	Status
	Monitor and report on the level of adult support and protection inquiries, investigations and protection plans for adults aged 65+	In Quarter 2 the Resource worked with a number of service users aged over 65 as a result of Adult Support and Protection (ASP) issues. There were 531 ASP inquiries, with 192 investigations started in the period and 2 protection plan being progressed.	Green
Progress review of Getting it Right for Every Child multiagency planning processes	Ensure child protection and wellbeing practices are being applied consistently in schools and settings to help deliver positive outcomes for children and young people	<p>Use of the Wellbeing application and Wellbeing assessments has been fully implemented and consistently applied across key processes within Education Inclusion. This is supporting well informed decision making and delivery of positive outcomes. Protocols are in place with Social Work to transfer child protection information in a timely and secure manner. Multi- agency processes with Police Scotland, NHS Lanarkshire and the voluntary sector provide a robust framework to consider the needs of children in need of support and protection.</p> <p>A survey for all Joint Assessment Team (JAT) meeting participants was created by the Review group and has 100 responses. This will now be analysed. Focused groups are planned for Clydesdale to scope the Clydesdale JAT fully. A summary report will highlight key themes and considerations for actions.</p>	Green

## Improve health, care and wellbeing

Action	Measures	Comments/ Progress	Status
Support the implementation of the IJB Directions which focus on the shifting the balance of care	Provide progress reports to the IJB in relation to the Directions	<p>The Strategic Commissioning Plan (SCP) and the issue of Directions to the Health Board and the Local Authority for the financial year 2020/2021 was approved on 30 March 2020.</p> <p>As indicated in previous quarter the IJB acknowledged the potential impact of the Covid-19 pandemic on each partner's ability to implement the strategic commissioning intentions and the Directions as originally planned. Progress to date in respect of the implementation of the 2020/2021 Directions is attached reflects the position at 9 September 2020.</p> <p>Of the 35 Directions issued, progress to date is summarised as follows:  4 on hold, not possible to progress during this period  22 progressing but change in outcomes and/or delay expected  3 progressing as originally planned  6 directions completed</p>	Green

## Promote sustainable and inclusive economic growth and tackle disadvantage

Action	Measures	Comments/ Progress	Status
Deliver effective Employability Services to support Economic Recovery	Adjust the current suite of employability programmes to operate in a Covid safe way and match the changed service need	This is a work in progress to move to a digital based service that meets the needs of clients and employers. This will be reported in next quarter	Report Later

## Promote sustainable and inclusive economic growth and tackle disadvantage

Action	Measures	Comments/ Progress	Status
Provide a sustainable framework for action on how to rebuild the South Lanarkshire economy	Develop an Economic 'Response, Recovery and Renewal' Strategy framed around three themes: People, Place and Business	Recovery strategy is being developed with phased implementation- additional resources approved at Community and Enterprise Resource Committee on 15 September. Business Support Grants' budgets increased and eligibility and assessment criteria have been reviewed with three forms of support- Small, Recovery and Growth grants open to applications from 23 September 2020. Preparing to recruit additional business support officers. Preparing marketing/development brief and proposed market testing of Langlands, East Kilbride, Strategic Investment site.	Green
Prioritise business development advice, support and financial assistance to ensure businesses are able to continue to operate, whilst creating the right conditions for low carbon economic growth	Oversee management of the Supplier Development Programme including the delivery of events, training and e-commerce, to support SME's or third sector organisations who are interested in working with the public sector	Oversight of Supplier Development Programme (SDP) has continued supervision and guidance of SDP team via MS Teams, SDP Board meetings via Zoom, etc. Training and supplier engagement largely maintained as many training events have already been developed as online webinars and expanding engagement via online services.	Green
	Programmes, services, and events delivered to businesses around sectors, location, and themes (e.g. food and drink, tourism, construction, low carbon, innovation, internationalisation, collaboration, and young enterprise)	Proposed engagement events have switched to online platforms- eg supplier engagement, Living Wage, Tourism. Others deferred in order to comply with social distancing etc guidelines. However, alternative approaches are being developed with partners and working on new approach as part of recovery strategy.	Amber



## Promote sustainable and inclusive economic growth and tackle disadvantage

Action	Measures	Comments/ Progress	Status
Provide road and infrastructure improvements to support new developments including those undertaken as part of the City Deal	Progress/deliver prioritised road infrastructure in line with available external and internal capital funding	<p>In order to reduce congestion two projects are being undertaken.</p> <p>A traffic signal control system called SCOOT, which will involve the upgrade/replacement of traffic signal equipment, is programmed for Main Street / Cambuslang Road and Main Street / Queen Street in Rutherglen.</p> <p>A traffic modelling exercise was completed for Lanark in March 2020. This has been reviewed and will be presented to local members and the community later this year.</p>	Green
	Substantially complete Greenhills Road (main works) major transport infrastructure project	<p>Main line works on Greenhills Road and Strathaven Road are progressing.</p> <p>Works on site re-commenced in mid-June 2020 after lockdown. Issues are still being experienced with suppliers and sub-contractors not being available, but we are trying to work through this.</p> <p>The lockdown period has significantly added to the duration and costs of the works. Arrangements to manage budget to incorporate the additional costs are being discussed.</p>	Green

## Promote sustainable and inclusive economic growth and tackle disadvantage

Action	Measures	Comments/ Progress	Status
	Progress Stewartfield Way major transport infrastructure	<p>A report to South Lanarkshire Council's Executive Committee in March 2020 set out the background, latest position on the various options under consideration and next steps.</p> <p>Work now underway in relation to Strategic Business Case (SBC) and status of modelling clarified with consultants. SBC expected by turn of calendar year.</p> <p>The Infrastructure and Option Assessment tender exercise suspended earlier in year is being reviewed for retendering. Potential implications of post Covid-19 transport network demands continue to feature in discussions around this project and this will be kept under review as the project develops through the next stage of business cases.</p>	Green

**Promote sustainable and inclusive economic growth and tackle disadvantage**

Action	Measures	Comments/ Progress	Status
Enable greater use of public transport by working with partners to improve public transport infrastructure	Progress/deliver prioritised improvements to bus and rail infrastructure (e.g. park and ride) in line with agreed Park and Ride Strategy (2018-27) and available external funding	<p>A number of Park and Ride projects are being taken forward as outlined below: -</p> <ol style="list-style-type: none"> <li>1. Carstairs Park and Ride Extension – these works were completed in August 2020 where an additional 22 spaces were provided.</li> <li>2. Lanark Interchange Project – Land acquisition was completed in July 2020 which will allow the first phase of works to be taken forward.</li> <li>3. Cambuslang Park and Ride – Following the granting of planning consent a tender has been issued to allow the phased construction of a circa 300 space facility.</li> <li>4. East Kilbride Rail Enhancement Project – The Council is in partnership with Transport Scotland, Network Rail, Strathclyde Partnership for Transport (SPT) and Sustrans to take forward park and ride, bus interchange, pedestrian/cycle route access enhancements. Preliminary designs are being discussed for inclusion in a programme of works likely to begin next financial year.</li> </ol> <p>Bus shelter infrastructure works are programmed on the Fernhill Road / Mill Street as well as the Burnside Road / Stonelaw Road corridors in Rutherglen.</p>	Green

**Promote sustainable and inclusive economic growth and tackle disadvantage**

Action	Measures	Comments/ Progress	Status
Encourage active travel by extending our network of cycle routes	Progress/deliver walking and cycling projects/schemes in line with agreed capital programme	<p>A number of cycling and walking projects are progressing and these are listed below: -</p> <p>1) Active Travel Studies – six will be concluded this year. (Carluke and Law Area / Lanark / Hamilton / Bothwell, Uddingston and Blantyre Area / Strathaven, Stonehouse and surrounding villages and Larkhall)</p> <p>2) East Kilbride Cycle Network - This project on West Mains Road is split into phases to reflect current and anticipated future funding availability as well as connecting into the East Kilbride Rail Corridor Enhancement project being taken forward by Network Rail. Construction of a section on West Mains Road between Strathfillan Road to Torrence Road has recently been completed. A further phase will be completed later this financial year.</p> <p>3) Pedestrian and Cycle Counting equipment - Units have been installed at several locations, on B7056 Yieldshields Road, near Carluke / Ryflat Road, near Carstairs / Old Wishaw Road, Carluke / Station Road, Bothwell. Works are also proposed on West Mains Road, East Kilbride and other locations which have yet to be agreed with partners.</p> <p>4) Cycle Parking Provision in Town Centres – Works programmed in the coming months at six locations (Main Street, Uddingston / Main Street, Rutherglen / Glasgow Road Blantyre / Almada Street, Hamilton / Alberta Avenue, East Kilbride and Hamilton Road, Halfway).</p> <p>5) Cycle Shelters and parking stands in schools - proposed at three locations (Kirklandpark Primary School, Strathaven / Muiredge Primary School, Uddingston / Cathkin Primary School, Rutherglen)</p> <p>6) Cycle Route designs to be taken forward in nine project locations (Bothwell/ Uddingston Cycle Network (NCN74 Raith to NCN75 Uddingston / Clydesdale Cycle Network (Larkhall to Blackwood/ Carluke to Carstairs / Carluke and Law / Hamilton / Lanark / Cambuslang / Newton)</p> <p>7) Car Free Zones at Schools - two schools will be taken forward (Burnside Primary School and St Joseph's Primary School)</p>	Green

## Council Plan actions and measures

### Promote sustainable and inclusive economic growth and tackle disadvantage

Action	Measures	Comments/ Progress	Status
Support Glasgow City Region City Deal development programmes	Prepare Business case approvals for roads and Community Growth Area projects to be approved by City Deal Cabinet	Implementation of physical projects have been delayed following the Covid-19 pandemic, resultant lockdown and cessation of construction and enabling contracts. While the construction industry is returning to restart projects these are necessarily proceeding under reduced capacity in order to implement new safe working conditions, social distancing and following disruption to supply chains. Consequently work is ongoing to reprofile projects.	Amber

### Delivering the plan and achieving best value

Action	Measures	Comments/ Progress	Status
Take forward IT strategic developments	Creation of new Digital Strategy to cover 2020-2023		Report Later
	Digital transformation of customer facing services, including vanguard projects on data integration, business intelligence and artificial intelligence.	Partially impacted by Covid-19. Projects to be initiated from October 2020 onwards.	Report Later
Adjust the Council Workforce Plan to match the changed environment	Workforce Plans reconfigured and reported to committees	Work is ongoing to complete this, timescales being adjusted due to Covid	Report Later

## Delivering the plan and achieving best value

Action	Measures	Comments/ Progress	Status
Ensure high standards of governance are being exercised	Risk register is regularly reviewed, agreed and updated through the Performance and Continuous Improvement Groups and Social Work Governance Group	All individual risk scorecards have been reviewed for the 21 top risk identified by the Resource. The annual risk report will be presented to the Senior Management Team 22 September for final sign off.	Green
Ensure monitoring, compliance and control of externally purchased services	Ongoing monitoring of the quality of care provided by externally purchased services	As outlined in Quarter 1 the Care Inspectorate are undertaking inspection in relation to Covid legislation and focusing on:  Key question 7: How good is our care and support during the COVID-19 pandemic?  7.1 People's health and wellbeing are supported and safeguarded during the COVID-19 pandemic  7.2 Infection control practices support a safe environment for both people experiencing care and staff  7.3 Staffing arrangements are responsive to the changing needs of people experiencing care  During this Quarter 2 period 5 South Lanarkshire Care Homes have been inspected, one good, and all other Adequate, follow up visits are planned as part of ongoing monitoring.  Of the twenty-one Supported Living Providers, 1 is adequate, 2, excellent and the remainder good/very good.	Green
Implement effective Best Value management arrangements to ensure continuous improvement and efficient and effective service delivery	Ensure that Scottish Government Performance Reports are submitted within timescale: LAAC; Child Protection; Justice Services; Mental Health; Learning Disability; Homecare and Respite	All returns due have been submitted within timescales.	Green