

Report

Report to:	Performance and Review Scrutiny Forum
Date of Meeting:	5 December 2023
Report by:	Executive Director (Finance and Corporate Resources)

Subject:	Resource Plans - Red and Amber Results at Quarter 2, 2023/2024
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1. Purpose of Report

1.1. The purpose of the report is to:-

- provide the Performance and Review Scrutiny Forum with summary information on performance measures where Resource Plans results at Quarter 2, 2023/2024 were recorded as either red or amber

2. Recommendation(s)

2.1. The Forum is asked to approve the following recommendation(s):-

- (1) that the detail relating to red and amber results be noted; and
- (2) that remedial action or mitigation be noted.

3. Background

3.1. In May 2011, the Forum noted proposals to report summary performance information where Quarter 2 Resource Plans results were recorded as being either red or amber. This approach enables a more targeted response to performance reporting than providing reports on all Connect and Resource Plan measures. The definition relating to red and amber status is as follows:-

Status	Definition
Red	There has been major slippage against timescale or major shortfall against target
Amber	There has been minor slippage against timescale or minor shortfall against target

3.2. The information included within this report and Appendix 1, is a summary of the red and amber results from the Quarter 2 Resource Plan progress reports which will be reported to individual Resource Committees. The information in respect of red and amber measures is presented to the Forum to enable more detailed consideration and scrutiny as appropriate.

3.3. In addition to working towards the 6 Connect Outcomes, the Council will continually aim to improve and ensure effective and efficient use of resources and that business will be conducted with integrity and transparency and will operate to the highest standards. In order to monitor and report progress against these values, Resource Outcomes have also been identified, under the theme Delivering the Plan and achieving Best Value.

- 3.4. As the Forum is aware, from March 2020 onwards, at times, the Council was forced to suspend or reduce a number of services that could not be continued in full due to the Covid-19 pandemic. The Council was also obliged to redirect resources so that it could deliver vital new services and supports for individuals, communities and businesses. Despite the return of services through the Council's Recovery Plan, there is a Covid-19 legacy in terms of a residual impact on some services and a significant build-up of demand, as a result of which there remains an inevitable impact on performance in some areas.

4. Quarter 2 2023/2024 Red and Amber Results

- 4.1. In 2023/2024, there are 272 measures across all Resources under the 6 Connect Outcomes and the theme Delivering the Plan and achieving Best Value. The majority of these (243 or 89%) were reported as blue/green/report later at Quarter 2, with the remaining 29 measures reported as red or amber.
- 4.2. Table 1 below provides a summary of the red and amber results by Resource over the last 3 years.

Table 1 – Red and Amber Performance Results by Resource

Resource	Red			Amber			Total		
	21/22	22/23	23/24	21/22	22/23	23/24	21/22	22/23	23/24
Community and Enterprise	-	1	-	3	7	13	3	8	13
Education	-	-	-	2	2	0	2	2	0
Finance and Corporate	-	1	-	3	2	3	3	3	3
Housing and Technical	-	2	-	2	1	8	2	3	8
Social Work	-	-	1	2	2	4	2	2	5
Total	0	4	1	12	14	28	12	18	29

- 4.3. There has been an increase in the number of red/amber status measures reported in comparison to the previous year. This is due in part to a continuing, comprehensive review of measures and targets which has resulted in greater clarity in the measures, which facilitates assigning the most appropriate status.
- 4.4. Table 2 below shows the red and amber results by Outcome/theme.

Table 2 – Analysis per Outcome/theme: 2023/2024

Connect Outcome/theme	Red	Amber	Total
Communities and environment	-	8	8
Education and learning	-	0	0
Health and wellbeing	1	4	5
Children and young people	-	1	1
Housing and land	-	3	3
Our economy	-	5	5
Delivering the plan and achieving Best Value	-	7	7
Total	1	28	29

- 4.5. A detailed explanation on progress to date is included in Appendix 1: statistical/quantitative measures are listed first, followed by project measures, all grouped per Connect Outcome/theme. These explanations provide details surrounding the circumstances which have given rise to the red or amber status including unforeseen changes in timescales or circumstances, or work being underway but not yet complete. Progress updates provide revised timescales for completion and management action, where relevant.

5. Next Steps

- 5.1. The Forum is asked to note the detail included within Appendix 1.

6. Employee Implications

- 6.1. The Outcomes noted in the Council Plan will inform the Resource Plans and in turn the Performance Appraisal process for individual employees.

7. Financial Implications

- 7.1. Provision for meeting the Council Plan's Outcomes is reflected in both the Revenue and Capital budgets and longer term, within the framework of the council's approved Financial Strategy.

8. Climate Change, Sustainability and Environmental Implications

- 8.1. Any climate change, sustainability and environmental implications relating to this report have been considered as part of the Resource Planning process.

9. Other Implications

- 9.1. In respect of risk, the detail of this report will provide the Corporate Management Team with targeted performance information on a timely basis to allow it to adequately perform its scrutiny role.

10. Equality Impact Assessment and Consultation Arrangements

- 10.1. Equality Impact Assessments will be undertaken in line with the various actions in Connect as appropriate. This report does not introduce a new policy, function or strategy, or recommend a change to an existing policy, function or strategy and therefore, no impact assessment is required.
- 10.2. Many of the Outcomes and actions detailed within Connect and the Resource Plans reflect ongoing work programmes implemented to address local and national priorities. Extensive consultation, therefore, has already taken place in relation to a significant proportion of the outcomes and actions outlined in the Plan.

Paul Manning

Executive Director (Finance and Corporate Resources)

9 October 2023

Link(s) to Council Values/Priorities/Outcomes

- ◆ Ambitious, self-aware and improving

Previous References

- ◆ Report to Performance and Review Scrutiny Forum 31 May 2011: Performance and Review Scrutiny Forum - Performance Reporting Arrangements

List of Background Papers

- ◆ None

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

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