

Report

Report to:	Finance and Information Technology Resources Committee
Date of Meeting:	27 October 2009
Report by:	Executive Director (Finance and Information Technology Resources)

Subject:	Statutory Performance Indicators - 5 Year Comparison 2004-2005 to 2008-2009
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1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ Provide an update with the audited Statutory Performance Indicators (SPIs) for the financial year 2008-09 and, where appropriate, show comparisons and explanations for Finance and Information Technology Resources over the past five years.

2. Recommendation(s)

2.1. The Committee is asked to approve the following recommendation(s):-

- (1) that details of the performance information are noted.

3. Background

- 3.1. The Local Government Act 1992 saw the formal introduction of Statutory Performance Indicators into local authorities. The Accounts Commission for Scotland has a duty to direct authorities to publish information about their performance to enable comparisons to be made between the standards of performance achieved year on year. The performance indicators cover a range of activities carried out by local authorities.
- 3.2. The information included in this report is based on the Statutory Performance Indicators for the period 2004-05 to 2008-09. It should be noted that the figures have been audited by PriceWaterhouseCoopers (PWC) and submitted to Audit Scotland within the statutory timescales. It is not anticipated that there will be any changes to the results.
- 3.3. In order to provide the Finance and Information Technology Resources Committee with the necessary level of detail, Resource officers have provided information in terms of explanations regarding any variances year on year.
- 3.4. For the 2008-09 year, Audit Scotland did not introduce any changes to the SPIs for Finance and Information Technology Resources. All indicators therefore remain the same.

- 3.5. As in previous years the full list of South Lanarkshire Council's SPIs for 2008-09 will be published in the Annual Report and Accounts for 2008-09, and will also be available via the Council website.
- 3.6. This performance information for all Resources has been reported in full to the CMT and the Executive Committee. In addition, the information will be reported to the Performance and Review Scrutiny Forum in December.
- 4. Detailed Information**
 - 4.1. Appendix A shows the full list of Statutory Performance Indicators for Finance and Information Technology Resources for the period 2004-05 to 2008-09.
 - 4.2. Appendix B explains, in narrative, any significant movements between the 2007-08 and 2008-09 reported figures.
 - 4.3. Appendix C lists the 2 SPIs reported for 2008-09 and identifies which of these have improved, declined, or stayed the same in comparison with results for 2007-08. During 2008-09, no indicators showed improved performance and 2 indicators reported a decline in performance.
 - 4.4. Comparisons included within this report are restricted to a review of year on year for Finance and Information Technology Resources. Additional comparative analysis will be carried out when Audit Scotland publish the 2008-09 SPI results for all Scottish local authorities later this year.
- 5. Conclusion**
 - 5.1. The information included within this report confirms that:
 - there are areas where the Resource has noted that future improvements in performance may be possible and that these are being progressed.
- 6. Employee Implications**
 - 6.1. There are no employee implications.
- 7. Financial Implications**
 - 7.1. There are no financial implications.
- 8. Equality Impact Assessment and Consultation Arrangements**
 - 8.1. There is no requirement to carry out an impact assessment in terms of the proposals contained within this report.
 - 8.2. There is also no requirement to undertake any consultation in terms of the information contained in this report.

Linda Hardie

Executive Director (Finance and Information Technology Resources)

24 September 2009

Link(s) to Council Values and Objectives

- ◆ Value: Accountable, Effective and Efficient

Previous References

- ◆ Finance and IT Resources Committee 9 December 2008

List of Background Papers

- ◆ Audit Scotland SPI Direction
- ◆ Audit working files

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

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APPENDIX A

FINANCE AND IT RESOURCES

Ref	Finance Services	2008/09 S.P.I.	2007/08 S.P.I.	2006/07 S.P.I.	2005/06 S.P.I.	2004/05 S.P.I.
CM2	Litigation Claims The number and value of civil liability claims incurred by the Council in the year:- (a) The number of claims per 10,000 population (b) Claims value as a percentage of the revenue budget	36.3 0.2%	35.7 0.2%	36.5 0.2%	37.9 0.2%	47.5 0.2%
CM7	Payment of Invoices Percentage of Invoices paid within 30 days	89.1%	90.2%	89.1%	91.2%	88.0%

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CM2. Litigation Claims

The number of claims per 10,000 population has increased from 35.7 to 36.3 in 2008/09. The three main reasons that have caused claims number and costs to increase are:

1. An increased number of collisions within the Council motor fleet, resulting in damage to third party property. The introduction of the Occupational Road Risk Policy and updates to driver handbook should help to reduce this in future years.
2. Severe cold weather in winter of 2008/09 resulted in an increase in claims due to injuries sustained on ungritted footways and an increase in defects on footways and road.
3. General trend of increase of claims submitted during times of recession are being experienced.

The claims value as a percentage of the revenue budget remains unchanged at 0.2%.

CM7. Invoices

The percentage of invoices paid within 30 days has decreased from 90.2% in 2007/08 to 89.1% in 2008/09. There were a number of factors contributing to the slight drop in performance of this indicator. The performance of 2 Resources contributed to this decrease:-

Housing and Technical Resources have had a major exercise working with suppliers to clear disputed and outstanding invoices prior to year end, combined with staffing issues during the year resulted in performance being slightly below target.

Social Work Resources identified staffing levels as an issue. Resources have been provided to improve the performance of this indicator.

In 2009/10 the payment of invoices is moving to being managed primarily by a centralised invoice payables team. The centralised team will be responsible for ensuring the PI continues to be met.

APPENDIX C

FINANCE AND IT RESOURCES

Ref	SPI	Improvement	Decline	No Change or Not comparable
CM2	Litigation Claims		X	
CM7	Invoices		X	
	TOTAL:	0	2	0