

# Report

Report to:	<b>Executive Committee</b>
Date of Meeting:	<b>2 November 2022</b>
Report by:	<b>Interim Executive Director (Housing and Technical Resources)</b>

Subject:	<b>South Lanarkshire Anti-Social Behaviour Strategy 2019 to 2023 Annual Review 2021/2022</b>
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## **1. Purpose of Report**

1.1. The purpose of the report is to:-

- ◆ advise the Executive Committee on the completion of the third annual review of the Anti-social Behaviour Strategy 2019 to 2023

## **2. Recommendation(s)**

2.1. The Executive Committee is asked to approve the following recommendation(s):-

- (1) that the progress for the third review of the Anti-social Behaviour Strategy 2019 to 2023, as attached in Appendix 1, be noted.

## **3. Background**

3.1. Part one of the Anti-social Behaviour etc (Scotland) Act 2004 requires the Council and Police Scotland to jointly prepare a strategy to tackle anti-social behaviour. The key purpose of this strategy is to set out:-

- ◆ the understanding which partners have on the nature and extent of anti-social behaviour
- ◆ the services available to tackle anti-social behaviour
- ◆ the actions which partners will take to prevent and tackle anti-social behaviour

3.2. Approved by Executive Committee in November 2019, the South Lanarkshire Anti-social Behaviour Strategy 2019 to 2023 sets out the priorities that require to be addressed and the actions that will be taken over the life of the Strategy.

3.3. The Strategy is constructed around 6 strategic outcomes. These provide the overarching focus for the actions set out in the Strategy's action plan and were derived following an analysis of key anti-social behaviour issues reported to community safety partners from across South Lanarkshire. The 6 strategic outcomes are:-

- ◆ People behave responsibly in their attitude to alcohol and the impact of drug misuse is reduced
- ◆ People behave responsibly in relation to fire safety
- ◆ The impact of domestic noise is reduced, improving the health and wellbeing of residents

- ◆ Illegally discarded litter and household waste is reduced, improving the safety and attractiveness of communities
- ◆ Levels of disorder are reduced, including graffiti and vandalism, improving safety within communities
- ◆ Partners engage with residents to promote and improve the availability of and access to services for those affected by anti-social behaviour

- 3.4. The Anti-social Behaviour Strategy Implementation Group (ASBIG) is responsible for overseeing the ongoing implementation and monitoring of the Strategy. This partnership group considers progress against outcomes achieved and the effective reporting of progress through the Safer South Lanarkshire Board and wider community planning structures.
- 3.5. In addition, the ASBIG is responsible for identifying issues that require to be reflected as part of the review of the Strategy, including any additions or removals to or from the action plan.
- 3.6. A previous request from the Executive Committee to increase service and partner response to both drug and vandalism issues has been reflected in the Strategy, ASBIG partners will continue to monitor these areas and consider further actions to tackle them within the Strategy.

#### 4. Anti-social Behaviour Strategy Annual Review

- 4.1. The review identified that during 2021/2022, good progress was made on 71% of the 42 measures and actions within the strategy, with 12% to be reported later. A summary of progress against each of the 6 strategic outcomes has been provided in Table1 below:

**Table 1: Progress of Measures and Actions**

Strategic Outcome	Progress of Measures and Actions					
	Blue (project complete)	Green (timescale/target met)	Amber (partially achieved)	Red (not achieved)	Report later	Total
1. Alcohol / Drug Misuse	0	8	0	0	0	8
2. Fire Safety	0	3	0	1	1	5
3. Domestic Noise	0	2	1	0	1	4
4. Litter and Waste	0	5	2	0	1	8
5. Disorder / Vandalism	0	7	2	0	0	9
6. Engagement / Access	0	5	1	0	2	8
<b>Total</b>	<b>0</b>	<b>30</b>	<b>6</b>	<b>1</b>	<b>5</b>	<b>42</b>

- 4.2. Table 2 below summarises key progress achieved throughout 2021/2022 within each of the strategic outcomes. Further details on each of these areas, alongside supporting statistics, are provided in Appendix 1.

**Table 2: Key Progress 2021/2022**

<b>Strategic Outcome 1 – <i>people behave responsibly in their attitude to alcohol and the impact of drug misuse is reduced</i></b>	
♦	A decrease of 22% in hospital admissions demonstrates a positive downward trend in the number of hospital admissions for “binge” drinking among people not previously admitted for this reason (or not in the previous 10 years).
♦	After the success of the “You’re asking for it” campaign, Police Scotland launched a similar campaign “It’ll Cost You” which commenced in June 2022. This ongoing campaign aims to highlight how drinking contributes to anti-social behaviour, crime and violence in local communities while raising awareness of the consequences of proxy purchase. This campaign is promoted on Police Scotland’s social media.
<b>Strategic Outcome 2 – <i>people behave responsibly in relation to fire safety</i></b>	
♦	In 2021/2022, Scottish Fire and Rescue Service delivered six Fire Reach courses. In total 53 young people completed the course. This includes young people known for fire-setting behaviours. This was three more courses than the target, and a 76% increase (23 children) in participation from 2019/2020 when the last face-to-face courses were able to run. Feedback from schools and care associations cited improvements in school attendance, increased participation in activities, and willingness to engage more with other young people and staff after participation in Fire Reach.
♦	There are four dedicated mobile CCTV units operated by the Council’s Joint Problem Solving Unit, with the fourth purchased in 2021. These units are solely for use for environmental anti-social behaviour such as rubbish, fly-tipping etc and these are deployed in partnership with Community Safety Hub/Environmental Services and local Problem Solving Groups. CCTV rotates on a quarterly basis. CCTV acts as a positive deterrent, while capturing evidence of anti-social behaviour. A further ten mobile CCTV units are utilised in hotspots relating to general anti-social behaviour.
<b>Strategic Outcome 3 – <i>the impact of domestic noise is reduced</i></b>	
♦	The referral pathway between Community and Enterprise Resources’ Environmental Services and Housing and Technical Resources’ Mediation Services continues to be successful, with immediate referrals from the Noise Team where noise is deemed not to be excessive but is a source of dispute between neighbours. This referral pathway means that effective partnership working and early intervention stops disputes escalating to more serious anti-social behaviour.
♦	Throughout 2021/2022, promotion of services to support households experiencing domestic noise issues has continued, including publication of key information on partners’ websites and social media feeds. Leaflets and articles in local publications advertising the services available for residents have also been utilised.

<b>Strategic Outcome 4 – <i>illegally discarded litter and household waste is reduced, improving the safety and attractiveness of communities</i></b>
<ul style="list-style-type: none"> <li>♦ The Good Neighbour project was developed during 2021/2022 to encourage people to use waste collection bins correctly and understand how bin issues can escalate neighbour disputes, affect the look of the environment, cause other environmental issues, and can contribute to fire-setting</li> </ul>
<b>Strategic Outcome 5 – <i>levels of disorder are reduced, improving safety within communities</i></b>
<ul style="list-style-type: none"> <li>♦ A total of 3,685 anti-social behaviour incidents were all discussed at the Community Safety Hub during 2021/2022, which is a 9.1% fall from the previous year. This reflects a falling number of anti-social behaviour complaints reported as COVID-19 restrictions have eased and ceased. All incidents discussed relate to disorder or potential disorder</li> <li>♦ A nine-week programme (Anti-social Behaviour Initiative) was delivered by Police Scotland from February to April 2022 across South Lanarkshire supported by funding received from the Community Safety Partnership. The initiative was in relation to anti-social behaviour including disorder and behaviours related to alcohol consumption, drug taking and drug dealing, vandalism, and possession of weapons. This included police enforcement activity, with follow-up engagement and education activity, with eligible individuals referred to the Scottish Fire and Rescue Service to participate in the Fire Reach programme to divert them away from anti-social and criminal behaviours</li> </ul>
<b>Strategic Outcome 6 – <i>partners engage with residents to promote and improve the availability of and access to services for those affected by anti-social behaviour</i></b>
<ul style="list-style-type: none"> <li>♦ In 2021/2022, the number of mediation referrals increased by 39% from the previous year to 246. This continues a positive trend of increasing the use of mediation to prevent anti-social behaviour disputes escalating and to prevent future anti-social behaviour occurring</li> <li>♦ As part of a new anti-social behaviour communication programme co-ordinated by Housing and Technical Resources, monthly communications are published on social media platforms to promote all services, partnership working and positive news stories. Campaigns have focused on Community Wardens, the Mediation Service, respecting your community including graffiti, and, partner collaborations have focussed on festive drink spiking with Police Scotland</li> </ul>

4.3. The following action was not achieved and is highlighted in red within Appendix 1:-

- ♦ M2.1 - The number of deliberate secondary refuse fires attended by Scottish Fire and Rescue Service. The number of incidents increased during the period. Lockdown restrictions contributed to limited alternative positive and diversionary activities. However, as lockdown restrictions have now ended and school's reopened, there has been a decline in the number of fire-setting reports received

4.4. There were 6 actions or measures which were partially achieved and are highlighted in amber within Appendix 1, these include:-

- ◆ M3.1 - The number of domestic noise complaints received (SLC Environmental Services)
- ◆ M4.2 - The number of fly tipping reports received (SLC Ground Services)
- ◆ M4.4 - Resident satisfaction with local street cleanliness (Improvement Service)
- ◆ M5.3 - Number of Wilful Fire-raising Crimes for offenders aged <18 years (Police Scotland)
- ◆ M5.5 - Number of Anti-social Behaviour Vandalism incidents reported to the Police (Police Scotland)
- ◆ A6.3 – Delivery of an annual programme of engagement

4.5. Five actions below will be reported later with further details in Appendix 1:-

- ◆ A2.3 - Continue to deliver 'Common Sense' programme across local areas identified as hot spots for secondary fires/rubbish accumulations to raise awareness and educate against refuse related anti-social behaviour (Partner agencies)
- ◆ M3.2 - Residents agreeing noisy neighbours/loud parties is very/fairly common in their neighbourhood (Scottish Household Survey)
- ◆ M4.5 - Adults agreeing that rubbish or litter lying around is very/fairly common in their neighbourhood (Scottish Household Survey)
- ◆ M6.1 - Adults agreeing that they can influence decisions relating to services being delivered in their local area [Scottish Household Survey]
- ◆ M6.2 - Number of respondents to the Positive Communities Survey (SLC, Housing and Technical Resources)

4.6. The COVID-19 pandemic impacted on the way organisations collected their data or limited the data they collated, such as face-to-face household surveys. Some projects and initiatives were unable to take place as they relied on face-to-face delivery. In time, some organisations were able to adapt face-to-face interventions to be delivered online. In some cases, this enabled coverage to a wider group but in others restricted the content or coverage.

## **5. Anti-social Behaviour Communication Plan**

5.1. During the consultation process for the Anti-social Behaviour Policy, elected members highlighted the importance of promoting successful outcomes and performance relating to anti-social behaviour. Opportunities were explored and existing Council communication channels were utilised including Housing News, the Council's website, SL View and social media platforms. Various articles and posts including those listed below have already published:-

- ◆ The role of the Community Warden
- ◆ The Council's Mediation Service
- ◆ Respecting your surroundings means respecting your community
- ◆ Dangers of broken glass with Flora the dog
- ◆ Graffiti
- ◆ Common Sense Initiative

5.2. Future communication articles will be developed with partners covering:-

- ◆ Victim Support Scotland
- ◆ Graffiti
- ◆ Fly-tipping

- ◆ Keeping safe during Christmas

## **6. Mediation Service**

- 6.1. There continues to be a positive trend in the increasing number of referrals to the Mediation Service which can prevent anti-social behaviour disputes from escalating. In 2019/2020, the number of referrals made to the Mediation Service was 146 and this number increased to 178 in 2020/2021. Referrals continued to increase during 2021/2022 to 246 showing a positive increase of 68.5% from pre-pandemic levels.

## **7. Area Housing Teams and Anti-social Investigation Team (ASIT)**

- 7.1. Pre-pandemic levels in 2019/2020 show that 1,870 anti-social behaviour complaints were received by the Area Housing Teams and ASIT. This then increased to 2,517 during the pandemic in 2020/2021, showing a 25.7% increase. However, during 2021/2022 the number of complaints decreased by 28.8% to 1,792 reflecting a similar number as pre-pandemic levels.
- 7.2. There are a total of 20 categories of complaint and over the past 3 years the most commonly reported types of complaint were:-
  - ◆ anti-social and nuisance behaviour
  - ◆ excess noise/music
  - ◆ neighbour dispute
  - ◆ threatening/abusive behaviour

## **8. Amendments to the Strategy**

- 8.1. No baseline or targets have been set against the following indicators as a minimum of three years' worth of retrospective data is required to be collated.
  - ◆ the number of domestic noise complaints received
  - ◆ the number of illegal dumping complaints received

## **9. Next Steps**

- 9.1. The annual review, as detailed in Appendix 1, will be presented to the Safer South Lanarkshire Board on 12 December 2022 for noting.
- 9.2. The Council will continue working with Police Scotland and a range of community safety partners to tackle anti-social behaviour across South Lanarkshire throughout 2022/2023.
- 9.3. The next Anti-social Behaviour Strategy will be developed during 2023, including a full consultation period. The Strategy will then be implemented at the end of 2023, subject to Executive Committee approval.

## **10. Employee implications**

- 10.1. There are no employee implications associated with this report.

## **11. Financial implications**

- 11.1. There are no financial implications associated with this report.

## **12. Climate Change, Sustainability and Environmental Implications**

- 12.1. This report does not introduce a new policy, function or strategy which impacts on the natural environment, climate change or sustainability.

## **13. Other implications**

- 13.1. There are no additional risks associated with this report.

## **14. Equality Impact Assessment and Consultation Arrangements**

14.1. There are no impact assessment requirements associated with this report.

**Annette Finnan**

**Interim Executive Director (Housing and Technical Resources)**

12 October 2022

### **Links to Council Values/Priorities/Outcomes**

- ◆ Focused on people and their needs
- ◆ Working with and respecting others
- ◆ Accountable, effective, efficient and transparent
- ◆ Ambitious, self-aware and improving
- ◆ Fair, open and sustainable

### **Previous References**

- ◆ Executive Committee, 6 November 2019

### **List of Background Papers**

- ◆ South Lanarkshire Anti-social Behaviour Strategy 2019-2023
- ◆ South Lanarkshire Anti-social Behaviour Strategy 2019-2023 Annual Review 2020/2021, Executive Committee on 23 June 2021

### **Contact for Further Information**

If you would like further information, please contact: -

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# **Anti-social Behaviour Strategy 2019-2023**

## **Annual Review 2021/22**



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**Appendix 1: Updated Outcome Reporting Framework 2019-2023**

## **1. Introduction**

- 1.1 South Lanarkshire's fourth Anti-social Behaviour Strategy which covers the period 2019 to 2023, was approved by the Safer South Lanarkshire Board (SSLB) on 16 September 2019 and South Lanarkshire Council's Housing and Technical Resources Committee on 6 November 2019. As part of the monitoring and reporting process of the strategy, an annual review is completed.
- 1.2 This review covers the period from 1 April 2021 to 31 March 2022 and reflects the progress which has been made by services and partners during this time in relation to the strategy's strategic outcomes and measures.

## **2. National Context**

- 2.1 In March 2009 the Scottish Government published the national Anti-social Behaviour Strategy, 'Promoting Positive Outcomes: Working Together to Prevent Anti-social Behaviour in Scotland'. This document stressed the need for a broad approach to tackling Anti-social Behavior with a focus upon prevention. In December 2013, the Scottish Government published a progress report which considered the achievements made to date at a national level and highlighted the continuing need for the breadth of approach outlined in the original strategy document. This progress report also highlights the relevance of continuing with the established approach to tackling anti-social behaviour set out in the original National Framework document.
- 2.2 In April 2013, the formation of Police Scotland and the Scottish Fire and Rescue Service constituted a major change to the national context, including in terms of the management of anti-social behaviour. At a local level, the already well established approach to joint working provided a sound basis for the further development of effective collaborative working.

## **3 Local Context**

- 3.1 South Lanarkshire's approach to tackling anti-social behaviour has resulted in the development of a wide and varied range of anti-social behaviour services across different organisations to ensure issues are effectively dealt with and that the appropriate support is available to victims.
- 3.2 This strategy supports effective and efficient collaborative working which contributes to targeted actions and measuring the difference being made. As part of the strategy's development, the South Lanarkshire Anti-social Behaviour Strategy Implementation Group (ASBIG) developed a reporting framework which allows officers to monitor and report progress against each of the strategic outcomes.

## **4. Progress of Outcome Reporting Framework**

- 4.1 The review sets out the key areas of progress for each of the six strategic outcomes. The appended Outcome Reporting Framework 2019-2023 sets out in full detail progress made throughout 2021-22.
- 4.2 The review identified that good progress has been made on 71% of the 42 measures and actions contained within the strategy which can be categorised as detailed in the table below.

Strategic Outcome	Blue (project	Green (timescale/target	Amber	Red	Report Later	Total
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	complete)	met)				
7. Alcohol and Drug Misuse	0	8	0	0	0	8
8. Fire Safety	0	3	0	1	1	5
9. Domestic Noise	0	2	1	0	1	4
10. Litter and Waste	0	5	2	0	1	8
11. Disorder	0	7	2	0	0	9
12. Engagement	0	5	1	0	2	8
<b>Total</b>	<b>0</b>	<b>30</b>	<b>6</b>	<b>1</b>	<b>5</b>	<b>42</b>

- 4.3 Work to progress those measures and actions not yet started or delayed because of the Covid-19 pandemic will be taken forward throughout the remaining period of the strategy.
- 4.4 A summary of some of the key areas of progress within each of the six strategic outcomes is detailed below:

**Strategic Outcome 1 – people behave responsibly in their attitude to alcohol and the impact of drug misuse is reduced**

- A decrease of 22% in hospital admissions demonstrates a positive downward trend in the number of hospital admissions for “binge” drinking among people not previously admitted for this reason (or not in the previous 10 years).
- During 2021/22, the initiative ‘Is This Me?’ was delivered digitally to the new first year intake of secondary schools due to ongoing Covid-19 restrictions.
- After the success of the “You’re asking for it” campaign, Police Scotland launched a similar campaign “It’ll Cost You” in June 2022. This campaign aims to highlight how drinking contributes to anti-social behaviour, crime and violence in local communities while raising awareness of the consequences of proxy purchase. This campaign is promoted on Police Scotland’s social media.
- During 2021/22 Regen:fx delivered a variety of programmes including some targeted at specific young people. The programmes delivered include street work sessions and online support sessions, including one-to-one work. A full summer programme of diversionary activity was facilitated through funding including £4k from the Enhanced Summer Programme Fund and £5k from the Community Safety Partnership.

**Strategic Outcome 2 – people behave responsibly in relation to fire safety**

- In 2021/22, Scottish Fire and Rescue Service delivered six Fire Reach courses. In total 53 young people completed the course. This includes young people known for fire-setting behaviours. This was three more courses than the target, and a 76% increase (23 children) in participation from 2019/20 when the last face-to-face courses were able to run. Feedback from schools and care associations cited improvements in school attendance, increased participation in activities, and willingness to engage more with other young people and staff after participation in Fire Reach.
- There are four dedicated mobile CCTV units operated by the Council's Joint Problem Solving Unit, three were purchased in 2020 and one unit in 2021. These units are solely for use for environmental anti-social behaviour such as rubbish, fly tipping etc and these are deployed in partnership with Community Safety Hub/Environmental Services and local Problem Solving Groups. CCTV rotates on a quarterly basis. CCTV acts as a deterrent and captures evidence of anti-social behaviour. Two Fixed Penalty Notices were issued because of CCTV footage. A further ten mobile CCTV units are utilised in hotspots relating to general anti-social behaviour.

### **Strategic Outcome 3 – the impact of domestic noise is reduced**

- The referral pathway between Community and Enterprise Resources' Environmental Services and Housing and Technical Resources' Mediation Services continues to be successful, with immediate referrals from the Noise team where noise is deemed not to be excessive but is a source of dispute between neighbours. This referral pathway means that effective partnership working, and early intervention stops disputes escalating to more serious anti-social behaviour.
- Throughout 2021/22, promotion of services to support households experiencing domestic noise issues has continued, including publication of key information on partners' websites and social media platforms. Leaflets and articles in local publications advertising the services available for residents have also been utilised.

### **Strategic Outcome 4 – illegally discarded litter and household waste is reduced, improving the safety and attractiveness of communities**

- The Good Neighbour project was developed during 2021/22 to encourage people to use waste collection bins correctly and understand how bin issues can escalate neighbour disputes, affect the look of the environment, cause other environmental issues, and can contribute to fire-setting.
- Community Wardens carried out joint special initiatives in the Hamilton area

in relation to environmental ASB, including to Fly tipping and Graffiti to engage with communities around the negative impacts and costs.

#### **Strategic Outcome 5 – levels of disorder are reduced, improving safety within communities**

- A total of 3,685 anti-social behaviour incidents were discussed at the Community Safety Hub during 2021/22, which is a 9.1% fall from the previous year. This reflects a falling number of anti-social behaviour complaints reported as Covid-19 restrictions have eased and ceased. All relate to disorder or potential disorder.
- A nine-week programme (Anti-social Behaviour Initiative) was delivered by Police Scotland from February to April 2022 across South Lanarkshire supported by funding received from the Community Safety Partnership. The initiative was in relation to anti-social behaviour including disorder and behaviours related to alcohol consumption, drug taking and drug dealing, vandalism, and possession of weapons. This included police enforcement activity, with follow-up engagement and education activity with eligible individuals referred to the Scottish Fire and Rescue Service to participate in the Fire Reach programme to divert them away from anti-social and criminal behaviours.

#### **Strategic Outcome 6 – partners engage with residents to promote and improve the availability of and access to services for those affected by anti-social behaviour**

- In 2021/22, the number of mediation referrals increased by 39% from the previous year to 246. This continues a positive trend of increasing the use of mediation to prevent anti-social behaviour disputes escalating and to prevent future anti-social behaviour occurring.
- As part of a new anti-social behaviour communication programme co-ordinated by Housing and Technical Resources, monthly communications are published on social media platforms to promote all services, partnership working and positive news stories. Campaigns have focused on Community Wardens, the Mediation Service, respecting your community including graffiti, and, partner collaborations have focussed on festive drink spiking with Police Scotland.

4.5 Performance relating to the full outcome reporting framework can be found in Appendix 1.

4.6 Some projects and initiatives were unable to take place as they relied on face-to-face delivery. In time, some organisations were able to adapt face-to-face interventions to be delivered online. In some cases, this enabled coverage to a wider group but in others restricted the content or coverage.

4.7 The Covid-19 pandemic impacted on the way organisations collected their data or limited the data they collated, for example, face-to-face household surveys.

## 5. Reporting Schedule

5.1 In line with the agreed monitoring and reporting schedule of the Anti-social Behaviour Strategy 2019-2023, the contents of this review will be reported to the following:

Anti-social Behaviour Strategy Implementation Group	18 August 2022
Housing and Technical Resources Resource Management Team	1 September 2022
Executive Committee	2 November 2022
Safer South Lanarkshire Steering Group	10 November 2022
Safer South Lanarkshire Board	12 December 2022

5.2 Details of the outcome of this review may also be published on the council's website and in Housing News and South Lanarkshire View.

**South Lanarkshire Anti-social Behaviour Strategy 2019-2023**  
**Updated Outcome Reporting Framework**

**Key**

Complete – project/initiative completed
 Timescales/target has been met as per expectations.
partially achieved – there has been minor slippage against timescale or minor shortfall against target.
Not achieved – there has been major slippage against timescale or major shortfall against target
Report later – the information is not yet available to allow us to say whether the target has been reached or not. This will be reported when available.



Strategic Outcome 1		People behave responsibly in their attitude to alcohol and the impact of drug misuse is reduce		
Actions		Timescale	Lead Partner	Progress to date
A1.1	<p>Deliver prevention and early intervention activities to highlight the dangers of alcohol consumption on people including:</p> <ul style="list-style-type: none"> <li>• Deliver the initiative 'Is This Me..?' to all S1 pupils in secondary schools across South Lanarkshire, to educate in relation to alcohol consumption, health, and personal safety</li> <li>• Annual evaluation of programme</li> </ul>	2019-2023	Housing and Technical Resources	<p>✅ During 2021/22, the initiative 'Is This Me?' was delivered digitally to the first-year intake of secondary schools due to ongoing Covid-19 restrictions.</p> <p>A nine-week programme (Anti-social Behaviour Initiative) was delivered by Police Scotland from February to April 2022 across South Lanarkshire supported by funding received from the Community Safety Partnership. The initiative was in relation to anti-social behaviour including disorder and behaviours related to alcohol consumption, drug taking and drug dealing, vandalism, and possession of weapons. This included police enforcement activity, with follow-up engagement and education activity with eligible individuals referred to the Scottish Fire and Rescue Service to participate in the Fire Reach programme to divert them away from anti-social and criminal behaviours.</p> <p>Eligible young people were referred by the Police to SFRS to invite them to participate in the Fire Reach programme which addresses a range of anti-social behaviours. Six courses were held in total during the period. The people reported improved understanding of the health and criminal consequences of their behaviour and of the impact on them, their family and the community and environment.</p>



Strategic Outcome 1		People behave responsibly in their attitude to alcohol and the impact of drug misuse is reduce		
Actions		Timescale	Lead Partner	Progress to date
A1.2	<p>Promote responsible behaviours in relation to the sale of alcohol to people and its impact:</p> <ul style="list-style-type: none"> <li>Pilot 'You're Asking for It' campaign in East Kilbride/Strathaven</li> <li>Evaluate pilot and roll out campaign to other targeted areas of South Lanarkshire</li> </ul>	<p>2019-2020</p> <p>2020-2023</p>	Housing and Technical Resources	<p>✅ Information and intelligence linked to serving/proxy purchasing alcohol for underage persons is highlighted in the fortnightly police tactical assessment. Premises are targeted via weekend disorder plans and enquiry conducted by local community police officers on a day-to-day basis.</p> <p>Bottle marking schemes continue to be adopted throughout South Lanarkshire with Community Police carrying out initiatives within locally identified hotspots and licensed premises. This campaign continues to expand with new premises being targeted throughout South Lanarkshire.</p> <p>Community Police, Anti-social Investigation Team (ASIT), Community Wardens and licensed premises contributed towards the "Keep Safe Christmas" campaign by providing basic prevention advice, support and tips on keeping safe. The teams distributed anti-spiking gadgets to licensed premises and carried out high visibility foot patrols over the festive period.</p>
A1.3	Community Safety HUBs to identify areas/target groups responsible for anti-social behaviour caused by alcohol consumption	2019-2023	Community Safety Hubs	<p>✅ In 2021/22, the Community Safety Hub received 82 reported incidents of disorder, a 38% reduction (52 incidents) from the previous year which is a reflection of the extensive joint working through partners and the Problem-Solving Group Third Sector youth workers.</p> <p>Partners have continued to work together identifying hot spot areas for disorder and anti-social behaviour. Where these occur, referrals are made to the Community Safety Hub. Wardens and additional police patrols are stepped up where possible to mitigate issues. Where appropriate, deployable CCTV is installed as a deterrent and to monitor. Youth workers are involved to provide diversionary activities.</p>

Strategic Outcome 1		People behave responsibly in their attitude to alcohol and the impact of drug misuse is reduce		
Actions		Timescale	Lead Partner	Progress to date
A1.4	Partner agencies to co-ordinate and deliver interventions/ diversionary activities in identified areas to target groups responsible for anti-social behaviour caused by alcohol	2019-2023	Community Safety Partners	<p>✅ A nine-week anti-social behaviour programme ran from February to April 2022 supported from funding received from the Community Safety Partnership. Police, SFRS, and ASIT worked together to target young people at risk of anti-social behaviour. Extra patrols were stepped up in key areas identified through analytical data. Young people identified were signposted to SFRS Fire Reach Programme.</p> <p>The “Pitchin’in Programme” was delivered in Trinity High, this aims to reduce youth offending related to football and more widely in communities following issues with gang fights. It can assist young people in developing their decision-making skills to help them avoid being drawn into harmful behaviour.</p> <p>Safer Communities and Campus Officers are back in schools delivering Alcohol / ASB / Drugs Awareness which educates the risks and consequences of this offending behaviour. During 2021/22, officers have reached approximately 3,900 young people.</p> <p>Community Policing Teams in conjunction with Universal Connections have delivered initiatives of football sessions throughout 2021/22 with sessions attracting up to 60 young people in the Clydesdale area.</p>

Strategic Outcome 1		People behave responsibly in their attitude to alcohol and the impact of drug misuse is reduce		
Actions		Timescale	Lead Partner	Progress to date
A1.5	Develop annual programme of communication/activities to promote positive behaviours in relation to alcohol consumption among young people	Annually from March 2020	Education Resources	<p>✅ During 2021/22 Regen:fx delivered a variety of programmes including some targeted at specific young people. The programmes delivered include street work sessions and online support sessions, including one-to-one work.</p> <p>A full summer programme of diversionary activity was facilitated through funding including £4k from the Enhanced Summer Programme Fund and £5k from the Community Safety Partnership.</p> <p>From January to March 2022 a production of “The Street” was facilitated involving 19 young people in the delivery of live performances, reflective group work, diversionary activity and one-to-one support.</p>
A1.6	<p>To deliver drug education workshops to schools in areas assessed as at highest risk:</p> <ul style="list-style-type: none"> <li>• To increase the number of drug education workshops delivered</li> <li>• To increase the number of pupils who attend preventative drug education workshops</li> <li>• To maximise the number of pupils participating in the drug education workshop against those eligible</li> </ul>	2019-2023	Police Scotland	<p>✅ In 2021/22, Police Scotland partnered with Medics Against Violence, which is a charity of medical professionals that is committed to improving health outcomes through preventative work, to enhance its drug education workshop.</p> <p>During the year, a total of 25 drug education workshops were delivered to a total of 2,074 young people across targeted schools and areas in South Lanarkshire where drug related deaths are prevalent. The number of young people receiving the input increased by 37% on last year, which was helped by the easing of lockdown restrictions from 2022 that allowed some face-to-face inputs.</p>

Strategic Outcome 1		People behave responsibly in their attitude to alcohol and the impact of drug misuse is reduced		
Measure/Source	Baseline	Targets	Latest figure reported	RAG/Trend
M1.1  The number of reported crimes of public drinking. (Offender aged <25).  [Police Scotland]	36.1 per 10,000 population (under 25 yrs)  (2014-7, 3-year average)	Year 1 (2020/21) 28.9  Year 2 (2021/22) 27.1  Year 3 (2022/23) 25.3	71 crimes = 8.2 per/10,000 (2020/21)  74 crimes = 8.6 per/10,000 (2021/22)	 There were 374 crimes of public drinking reported during 2021/22 including 74 relating to people under 25 years of age equivalent to a rate of 8.6 crimes per 10,000 of the under-25 year's population.  This is a minimal 0.4 increase in the rate of public drinking crime among young people from the previous year.
M1.2  The number of acute hospital admissions for binge drinking.  [Public Health Scotland, NHS]	6.62 per 10,000 population  (2014-7, 3-year average)	Year 1 (2020/21) 6.36  Year 2 (2021/22) 6.29  Year 3 (2022/23) 6.23	2019/20 – 219 new patient admissions = 6.83 per 10,000 admissions  2020/21 - 171 new patients = 5.33 per 10,000 admissions	 A decrease of 22% hospital admissions (48) demonstrates a positive downward trend to the number of admissions for binge drinking  (New patients = people not previously admitted for this reason, or not in the previous 10 years).  (2020/21 are the latest figures published in 2022).

Strategic Outcome 2		People behave responsibly in relation to fire safety		
Actions		Timescale	Lead Partner	Progress to date
A2.1	<p>Deliver prevention and early intervention activities highlighting the dangers of fire setting and encouraging responsible behaviour including:</p> <ul style="list-style-type: none"> <li>Continue to deliver the Fire Reach programme to targeted young people to prevent recurrence of fire-related anti-social behaviour</li> </ul>	2019-2023	Scottish Fire and Rescue Service	<p>✅ In 2021/22, SFRS delivered six Fire Reach courses. In total 53 young people from seven secondary schools from a variety of backgrounds completed the course. This includes young people known for fire-setting behaviours. This was three more courses than the target, and a 76% rise (23 young people) in participation from 2019/20 when the last face-to-face courses were able to be run.</p> <p>The young people reported increased awareness of the consequences fire setting can have, committing to not repeating this behaviour and encouraging others not to either.</p> <p>Feedback from schools and care associations cited improvements in school attendance, increased participation in activities, and willingness to engage more with other young people and staff after participation in Fire Reach.</p>
A2.2	Community Safety Hubs to identify areas/target groups responsible for secondary fires and anti-social behaviour caused by rubbish accumulations	2019-2023	Community Safety Hubs	<p>✅ There are four dedicated mobile CCTV units operated by the Joint Problem-Solving Unit solely for use for environmental anti-social behaviour such as rubbish, fly-tipping etc and these are deployed in partnership with Community Safety Hub/Environmental Services and local Problem Solving Groups. CCTV rotates on a quarterly basis.</p> <p>CCTV acts as a deterrent and captures evidence. Two Fixed Penalty Notices (FPNs) were issued as a result of CCTV footage. A further ten CCTV units are utilised in hotspots relating to general anti-social behaviour.</p>

Strategic Outcome 2		People behave responsibly in relation to fire safety		
Actions		Timescale	Lead Partner	Progress to date
A2.3	<p>Partner agencies to coordinate and deliver annual programme of communication/activities in identified areas to promote positive behaviours in relation to fire safety, including:</p> <ul style="list-style-type: none"> <li>Continue to deliver 'Common Sense' programme across local areas identified as hot spots for secondary fires/rubbish accumulations to raise awareness and educate against refuse related anti-social behaviour</li> </ul>	2019-2023	<p>Housing and Technical Resources</p> <p>Scottish Fire and Rescue Service</p> <p>Police Scotland</p> <p>Community and Enterprise Resources</p>	<p>To be reported later.</p> <p>The Common Sense programme was unable to be delivered due to the Covid-19 pandemic, given it relies on face-to-face methods. The programme has restarted and an update on progress and impact will be provided via the Communication Programme and next annual review.</p>

Strategic Outcome 2		People behave responsibly in relation to fire safety		
Measure/Source	Baseline	Targets	Latest figure reported	RAG/Trend
M2.1  The number of deliberate secondary refuse fires attended by Scottish Fire and Rescue  [Scottish Fire and Rescue]	15.8 per 10,000 population (2014-7, 3-year average)	Year 1 (2020/21) 15.5  Year 2 (2021/22) 15.4  Year 3 (2022/23) 15.3	506 = 15.8 per 10,000 population (2020/21)  550 = 17.1 per 10,000 population (2021/22)	<p>During 2021/22, the SFRS attended 550 deliberate secondary refuse fires equivalent to a rate of 17.1 refuse fires per 10,000 population. This is a 9% rise from the previous year.</p> <p>The number of deliberate secondary refuse fires attended by Scottish Fire and Rescue Service. This relates to lockdown restrictions as more young people were at home and had limited or no alternative diversionary activities, however, as lockdown restrictions have ended and school's reopened, there has been a decline in the number of fire-setting reports received.</p> <p>In addition, a full secondary school engagement programme was completed prior to the Easter holiday period. Hot spot areas for illegal fly-tipping were identified and liaison with local environmental teams took place to arrange uplifts and engage with local duty holders to encourage responsible waste disposal.</p> <p>This has contributed to a 47% (108 incidents) decrease in the number of reported incidents in the first quarter of 2022/23 compared with the same period last year.</p>
M2.2  The number of reported crimes of wilful fire-raising  [Police Scotland]	5.83 per 10,000 population (2014-7, 3-year average)	Year 1 (2020/2021) 5.52  Year 2 (2021/2022) 5.49  Year 3 (2022/2023) 5.47	169 crimes = 5.30 per/10,000 (2019/20)  174 Crimes = 5.43 per/10,000 (2020/21)  176 crimes = 5.49 per/10,000 (2021/22)	<p>✅ There has been a minimal 0.6 increase in the rate of reported wilful fire-raising crime to 5.49 crimes per 10,000 population compared with 5.43 the previous year.</p>

Strategic Outcome 3		<i>The impact of domestic noise is reduced</i>		
Actions		Timescale	Lead Partner	Progress to date
A3.1	<p>Partners to deliver prevention and early intervention activities to encourage residents to adopt responsible practices in relation to domestic noise levels in and around homes, including:</p> <ul style="list-style-type: none"> <li>Continue to develop joint working approach to visiting residents responsible for domestic noise, to remind them of potential consequences</li> </ul>	2019-2023	<p>Community and Enterprise Resources</p> <p>Housing and Technical Resources</p> <p>Police Scotland</p>	<p>✅ The referral pathway between Environmental Services and Mediation Services continues to be successful, with immediate referrals from the Noise team where noise is deemed not to be excessive and is normal daily living noise. This referral pathway means that effective partnership working and early intervention stops disputes escalating to more serious anti-social behaviour.</p> <p>In 21/22 a new project was developed to support first-time and future tenants settle into their new homes. Part of the programme concentrates on impact of domestic noise and raises awareness and explains potential consequences. Due to Covid-19 restrictions the programme will commence delivery in 22/23.</p>





A3.2	Continue to develop and distribute promotional materials on Neighbour Noise providing advice, including contact details for those experiencing this type of anti-social behaviour	2019-2023	<p>Community and Enterprise Resources</p> <p>Housing and Technical Resources</p>	<p>✔ Throughout 2021/22, promotion of services to support households experiencing domestic noise issues continued, including on partners' websites and social media platforms. Leaflets and articles in local publications advertising the services available for residents were also utilised.</p> <p>Details of the ASIT Hotline is included on the council's website, providing residents with full contact details on how to report noise issues. The ASIT Hotline and Mediation Services are also promoted by Problem Solving Group partners using promotional materials.</p> <p>In addition, anti-social behaviour reporting, mediation and victim support leaflets are enclosed with all complaint acknowledgement letters.</p> <p>ASIT, Mediation and Community Wardens services were showcased on social media as part of the Anti-social Behaviour Communications Strategy. Monthly articles are published to promote anti-social behaviour services and achievements.</p>
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Strategic Outcome 3		The impact of domestic noise is reduced		
Measure/Source	Baseline	Targets	Latest figure reported	RAG/Trend
<p>M3.1</p> <p>The number of domestic noise complaints received</p> <p>[Environmental Services]</p>	<p>Not established</p> <p>(Service started reporting number two years ago however require 3 yrs worth of data for a baseline).</p>	<p>Not established</p> <p>(comments under baseline)</p>	<p>3,577 (2020/21)</p> <p>3,660 (2021/22)</p>	<p>There were 3,660 complaints of domestic noise received. This is a small rise of 2.3% (83 complaints) from the previous year.</p> <p>Of the complaints received 1,279 required a visit by officers to assess noise levels.</p> <p>The rise in the past two consecutive years is attributed to the Covid-19 lockdown restrictions that required residents to stay at home, with neighbours less tolerant, resulting in increased complaints.</p>
<p>M3.2</p> <p>Residents agreeing noisy neighbours/loud parties is very/fairly common in their neighbourhood</p> <p>[Scottish Household Survey]</p>	<p>9% (2017)</p>	<p>Targets not applicable</p>	<p>No update (2020)</p> <p>No update (2021)</p>	<p>To be reported later.</p> <p>The Scottish Household Survey was last undertaken in full in 2019, being impacted by Covid-19 restrictions. In 2020 a limited telephone survey was undertaken and that has no local authority breakdown. No survey was held in 2021 and a 2022 survey is currently underway.</p>

Strategic Outcome 4		<i>Illegally discarded litter and household waste is reduced, improving the safety and attractiveness of communities</i>		
Actions		Timescale	Lead Partner	Progress to date
A4.1	Develop promotional materials that will raise awareness of the financial costs of littering and the impact this has on the ability to deliver other council services (links to Common Sense – A2-3)	2019-2020	Community and Enterprise Resources  Housing and Technical Resources	<p>✔ Throughout 2021/22, Housing Teams continued to engage with local residents regarding litter and fly-tipping. Residents living in the areas covered by the deployable CCTV were also lettered to advise of the CCTV and purpose.</p> <p>An article highlighting the cost of litter was published in the SL View. Reports were developed and delivered at local Problem Solving Groups in relation to Fly-tipping and Graffiti.</p> <p>Community Wardens carried out special initiatives in the Hamilton area in relation to Fly-tipping and Graffiti.</p>
A4.2	Develop and implement prevention and early intervention programmes within targeted communities to encourage local residents to dispose of household waste responsibly, appropriately and safely	2019-2023	Community and Enterprise Resources	<p>✔ The Good Neighbour project was developed during 2021/22 for young people at school and young adults transitioning from a care setting and commencing their first tenancy. The project encouraged young people to use waste bins correctly and understand how bin and waste issues can escalate neighbour disputes, affect the look of the environment and cause environmental health issues, and can contribute to fire-setting behaviours placing people's safety at risk and property at risk of damage.</p>

Strategic Outcome 4		<i>Illegally discarded litter and household waste is reduced, improving the safety and attractiveness of communities</i>		
Actions		Timescale	Lead Partner	Progress to date
A4.3	Deliver targeted patrols within areas and issue fixed penalty notices to those identified as responsible for inappropriate disposal of litter and household waste	2019-2023	Community and Enterprise Resources  Housing and Technical Resources	<p>✔ Environmental Services continue to issue FPNs to people identified as responsible for fly-tipping.</p> <p>The Community Warden Mobile CCTV Investigation Support team continued to patrol areas to act as deterrent and collect evidence.</p> <p>Building on the success of previous jointly resourced Environmental CCTV, an additional unit increased the capacity to deploy mobile CCTV to identified hotspots, resulting in two FPNs as a direct result of CCTV footage.</p>

Strategic Outcome 4		<i>Illegally discarded litter and household waste is reduced, improving the safety and attractiveness of communities</i>		
Measure/Source	Baseline	Targets	Latest figure reported	RAG/Trend
M4.1  The number of illegal dumping complaints received  [Environmental Services]	Not established  (Service started reporting number two years ago however require 3 yrs worth of data for a baseline).	Not established  (comments under baseline)	3,651 (2020/21)  3,131 (2021/22)	 There were 3,131 fly-tipping complaints received.  This is a decrease of 14.2% (520 complaints) from the previous year.
M4.2  The number of fly tipping reports received  [Ground Services]	3,074 (2018-2021  (3 year avg)	To maintain the baseline	4,121 (2020/21)  3,591 (2021/22)	There were 3,591 instances of fly-tipping dealt with by Grounds Services. This is a 17% (517) increase from the baseline, although it is a 13% (530) decrease from last year.  The number of instances of fly-tipping significantly increased in 2020/21 as a result of the pandemic and to address this, Grounds Services increased uplifts.  The council works with a range of partners and internal and external stakeholders to increase education, engagement, and enforcement of the issues. Preventative measures for fly-tipping are also being implemented e.g., physical barriers, and use of CCTV. Work is also ongoing to publicise more information on social media to educate residents of the issues and publicise the free annual bulk uplift available.



Strategic Outcome 4		<i>Illegally discarded litter and household waste is reduced, improving the safety and attractiveness of communities</i>		
Measure/Source	Baseline	Targets	Latest figure reported	RAG/Trend
M4.3  Perceptions of street cleanliness  [Improvement Service]	98.9% (2013/14)	Targets not applicable	94.8% (2019/20)  94.1% (2020/21)  These are the most recent figures published	 There has been a minimal 0.7% decrease in the perceptions of street cleanliness in the past year, however, perceptions of street cleanliness were higher in South Lanarkshire than in Scotland (90.1%).
M4.4  Resident satisfaction with local street cleanliness  [Improvement Service]	76.0% (2012-5, 3-year average)	Targets not applicable	66.3% (2016-19)  64.3% (2017–20)  These are the most recent figures published	There has been a reduction in the level of satisfaction with local street cleanliness by 2% compared to the previous year, however, satisfaction levels remain higher than in Scotland (62.6%). This information was collated prior to Covid-19.
M4.5  Adults agreeing that rubbish or litter lying around is very/fairly common in their neighbourhood  [Scottish Household Survey]	34% (2017)	Targets not applicable	No update (2020)  No update (2021)	<p>To be reported later.</p> <p>The Scottish Household Survey was last undertaken in full in 2019, being impacted by Covid-19 restrictions. In 2020 a limited telephone survey was undertaken and that has no local authority breakdown. No survey was held in 2021 and a 2022 survey is currently underway.</p>

Strategic Outcome 5		Levels of disorder are reduced, improving safety within communities		
Actions		Timescale	Lead Partner	Progress to date
A5.1	Community Safety Hubs to continue to identify areas/target groups responsible for anti-social behaviour disorder	2019-2023	Community Safety Hubs	<p>✅ Weekly partnership meetings continue to be held to discuss issues relating to individuals and areas. A multi-agency action plan for each case is agreed and implemented, including actions and additional attention from Community Wardens Investigation Support, Police and SFRS. Tasking updates are then discussed at the following weekly meetings to ensure actions are completed and outcomes achieved. Mediation Services now also attend the Community Safety Hub meetings and are tasked with first complaints of a minor nature to prevent escalation.</p> <p>Robust information sharing protocols allow for pro-active sharing of information to allow the ASIT to initiate action against those causing persistent and serious anti-social behaviour within communities. As a result of intelligence gathered through the Community Safety Hubs, formal action has been taken in the form of warnings, Acceptable Behaviour Contracts, Unacceptable Behaviour Notices, and Anti-social Behaviour Orders.</p>

Strategic Outcome 5		Levels of disorder are reduced, improving safety within communities		
Actions		Timescale	Lead Partner	Progress to date
A5.2	<p>Partners to continue to deliver a range of actions to tackle reported incidents of anti-social behaviour relating to disorder, including:</p> <ul style="list-style-type: none"> <li>Continue to utilise deployable CCTV to identify those responsible, discourage anti-social behaviour disorder and provide public reassurance</li> <li>Targeted and structured diversionary activities delivered across South Lanarkshire</li> </ul>	2019-2023	Housing and Technical Resources	<p>✅ A nine-week anti-social behaviour programme was delivered from February to April 2022. This included police enforcement activity but with follow-up engagement and education activity with eligible people referred to the SFRS to participate in the Fire Reach programme to divert them away from anti-social and criminal behaviours.</p> <p>Mobile and deployable CCTV was used to identify hotspot areas to act as an effective deterrent to provide public reassurance, while identifying those involved. Throughout 2021/22, 14 cameras were rotated around current hotspots as identified by Problem Solving Groups, the Community Safety Hubs, and local Housing Teams.</p> <p>Local area housing teams have issued during 2021/22:-</p> <ul style="list-style-type: none"> <li>99 Reminder of Responsibilities</li> <li>269 Initial Warnings</li> <li>163 Written Warnings</li> </ul> <p>ASIT have issued:-</p> <ul style="list-style-type: none"> <li>14 Verbal Warnings</li> <li>21 ASIT Written Warnings</li> <li>39 Acceptable Behaviour Contracts/Unacceptable Behaviour Notices</li> <li>20 Interim Anti-social Behaviour Orders</li> <li>21 Anti-social Behaviour Orders</li> </ul> <p>There have been six evictions for drug related anti-social behaviour.</p>



Strategic Outcome 5		Levels of disorder are reduced, improving safety within communities		
Actions		Timescale	Lead Partner	Progress to date
A5.3	Problem Solving Groups to continue to develop a multi-agency approach to tackling disorder issues at a local area level through prevention and direction of resources	2019-2023	Problem Solving Groups	<p>✅ Quarterly multi-agency Problem-Solving Groups operate within six localities across South Lanarkshire, attended by community safety partners at a local level, as well as those organisations providing local services.</p> <p>Priority tasking is agreed jointly by all partners attending the meetings with extra attention and local resources deployed to reflect what was required to be carried out, from statistics and information received.</p> <p>As a result of the restrictions relating to the Covid-19 restrictions, meetings are now held virtually allowing partners to continue to share information and engage with one another.</p> <p>Virtual meetings, originally introduced during the Covid-19 restrictions, have continued as attendance and participation has increased.</p>
A5.4	Deliver and further develop the 'Breaking the Cycle' project to provide intensive support to families to address problematic behaviours	2019-2023	Housing and Technical Resources	<p>✅ The Breaking the Cycle Intensive Support Team have continued to deliver housing support to families who are South Lanarkshire Council tenants and deemed to have complex needs that require intensive support to sustain their tenancy.</p> <p>Following the Covid-19 restrictions the team have re-established home visits and the contacts within the children's schools.</p> <p>During 2021/22 there were 19 referrals received.</p>

Strategic Outcome 5		Levels of disorder are reduced, improving safety within communities		
Measure/Source	Baseline	Targets	Latest figure reported	RAG/Trend
M5.1  Number of disorder incidents reported to the police  [Police Scotland]	466 per 10,000 population  (2016-19, 3-year average)	Year 1 (2020/21) 450.0  Year 2 (2021/22) 435.0  Year 3 (2022/23) 419.0	387.6 per 10,000 population (2020/21)  238.0 per 10,000 population (2021/22)	 There were 7,633 disorder incidents reported to the police during 2021/22 compared to 12,423 during 2020/21. This represents a significant reduction of 39% in disorder incidents reported to the police.
M5.2  Number of Group Six Crimes for offenders <18 years  [Police Scotland]	152 per 10,000 people aged <18 years  (2016-19, 3-year average)	Year 1 (2020/21) 142.0  Year 2 (2021/22) 132.0  Year 3 (2022/23) 121.0	144.4 per 10,000 population (2021/22)	 There were 897 Disorder crimes where the offender was under 18 years of age, which is equivalent to a rate of 144.4 crimes for every 10,000 people under 18 years and reflects a reduction in disorder incidents from the baseline (152.0).  Group Six Crimes for offenders is miscellaneous offences under the recorded crime statistics in Scotland.

<p>M5.3</p> <p>Number of Wilful Fire-raising Crimes for offenders aged &lt;18 years</p> <p>[Police Scotland]</p>	<p>3.06 per 10,000 people aged &lt;18 years (2016-19, 3-year average)</p>	<p>Year 1 (2020/2021) 2.55</p> <p>Year 2 (2021/2022) 2.04</p> <p>Year 3 (2022/2023) 1.53</p>	<p>2.25 per 10,000 population (2021/22)</p>	<p>There were 14 Wilful Fire-raising crimes where the offender was under 18 years of age, which is equivalent to a rate of 2.25 crimes for every 10,000 people aged under 18 years and reflects a reduction in Wilful Fire-raising crimes from the baseline (3.06).</p> <p>The target was not met for 2021/22, however, as lockdown restrictions have ended, it is anticipated that the target will be met for year three.</p>
<p>M5.4</p> <p>Number of Anti-social Behaviour incidents discussed at the Community Safety Hubs</p> <p>[Joint Problem Solving Unit, SLC]</p>	<p>5285 (2019/20)</p>	<p>Targets not applicable</p>	<p>4,053 (2020/21)</p> <p>3,685 (2021/22)</p>	<p>✔ A total of 3,685 anti-social behaviour incidents were discussed at the Community Safety Hubs during 2021/22, which is a 9.1% fall from the previous year. This reflects a falling number of anti-social behaviour complaints as reported as Covid-19 restrictions have eased and ceased.</p>
<p>M5.5</p> <p>Number of Anti-social Behaviour Vandalism incidents reported to the Police</p> <p>[Police Scotland]</p>	<p>65.1 per 10,000 population (2016/19, 3-year average)</p>	<p>Year 1 (2020/2021) 63.0</p> <p>Year 2 (2021/2022) 60.8</p> <p>Year 3 (2022/2023) 58.6</p>	<p>1,709 = 53.3 population (2020/21)</p> <p>1,796 = 56.0 (2021/22)</p>	<p>In 2021/22, there were a total of 1,796 reported anti-social behaviour vandalism incidents reported to the police, equivalent to a rate of 56.0 per 10,000 population compared to 53.3 last year.</p> <p>This mirrors an upwards national trend where ASB vandalism incidents rose from a rate of 56.4 incidents for every 10,000 people, to 60.2 during 2021/22.</p> <p>This reflects some slippage in progress, and the number of incidents has risen by 87 incidents from the previous year.</p>

Strategic Outcome 6		<i>Partners engage with residents to promote and improve the availability of and access to services for those affected by Anti-social behaviour</i>		
Actions		Timescale	Lead Partner	Progress to date
A6.1	Promote awareness, availability and encourage uptake of Victim Support Service to victims of anti-social behaviour	2019-2023	Housing and Technical Resources  Victim Support	<p>✅ In 2021/22, 120 referrals were made to the Victim Support Scotland, with 81 people taking up the support offered.</p> <p>Meetings were held between Victim Support Scotland (VSS) and the Joint Problem Solving Unit to raise awareness of both services and promote referral pathways to VSS services using social media. This social media content is due to launch in October 2022.</p> <p>In 2020, VSS introduced a new Case Recording Management system that will enable VSS to provide more information on softer outcomes such as improved wellbeing for victims of ASB and people feeling safer. Work on this system is currently ongoing.</p> <p>VSS continues to work closely with Police Scotland (Lanarkshire Division) to increase awareness amongst officers about VSS activities specific to Lanarkshire.</p>


Strategic Outcome 6		Partners engage with residents to promote and improve the availability of and access to services for those affected by Anti-social behaviour		
Actions		Timescale	Lead Partner	Progress to date
A6.2	Promote awareness of ASB services including: Anti-social behaviour Investigation Team; Mediation Service; Warden Service to all partners and stakeholders to encourage uptake and reporting	2019-2023	Housing and Technical Resources	<p>✔ Anti-social Behaviour Services are extensively promoted to the public within Housing News, SL View and on the Council's social media.</p> <p>All anti-social behaviour services continue to be promoted within Problem Solving Groups.</p> <ul style="list-style-type: none"> <li>Awareness raising sessions took place throughout the year with local housing teams around all three services plus the use of CCTV for anti-social behaviour and environmentally related anti-social behaviour purposes. Anti-social Investigation Officers also met with Environmental Noise Team to share understanding of respective roles and responsibilities in an effort for better understanding and awareness of services.</li> <li>The referral process between the Mediation Service and Noise Team was promoted to housing colleagues and through Problem Solving Groups and Community Safety Hubs.</li> <li>Public awareness of all services has been promoted within Housing News articles, social media campaigns and form an integral theme in the Anti-social Communications Strategy. Community Wardens also promoted joint press releases from Police Scotland in supporting local initiatives such as quad bike related vandalism in football pitches within the Blantyre area.</li> <li>The services offered by the Mediation Service was promoted to the Registered Social Landlord Forum during 2021/22.</li> </ul>

Strategic Outcome 6		Partners engage with residents to promote and improve the availability of and access to services for those affected by Anti-social behaviour		
Actions		Timescale	Lead Partner	Progress to date
A6.3	Develop promotional materials on anti-social behaviour which provide advice, including contact details, for those affected	2019-2023	Housing and Technical Resources  Community and Enterprise Resources  Police Scotland	<p>✔ Police Scotland's social media is regularly used to signpost to and promote advice and services from partner agencies.</p> <p>As part of the Anti-social Behaviour communication strategy, monthly communications are published to promote all services, partnership working and good news stories. Individually campaigns have focused on Community Wardens, Mediation, New Tenants Advice and partner collaborations have focussed on Festive drink spiking with Police Scotland, Communities and Environmental ASB with Environmental Services.</p> <p>Campaigns were promoted on council and partners social media, PSG members social media, Housing News, The View and the council website. Campaigns and services have also been promoted at the Registered Social Landlord and Private Landlord Forums.</p>
A6.4	Develop and deliver an annual programme of engagement to promote awareness of the range of anti-social behaviour services to obtain feedback to continue to improve provision of services	2019-2023	Housing and Technical Resources	<p>No Positive Communities events were held in 2021/22 due to Covid-19 restrictions.</p> <p>As local events, such as gala days have resumed in line with the lifting of restrictions, Joint-Problem Solving Unit staff have attended and promoted the services available.</p>

Strategic Outcome 6		Partners engage with residents to promote and improve the availability of and access to services for those affected by Anti-social behaviour		
Actions		Timescale	Lead Partner	Progress to date
A6.5	<p>Promote the availability of anti-social behaviour performance information to the public, including:</p> <ul style="list-style-type: none"> <li>Annual updates on enforcement actions published via council website and publications</li> <li>Anti-social behaviour Annual Report published within Housing News</li> <li>Anti-social Annual Charter Return (Scottish Housing Regulator) submitted</li> <li>Annual Scottish Police Plan Published online</li> <li>Annual Scottish Fire and Rescue Area Performance Report published online</li> </ul>	2019-2023	<p>Housing and Technical Resources</p> <p>Police Scotland</p> <p>Scottish Fire and Rescue Service</p>	<p>✔ Police Scotland performance information continues to be available to the public via Internet, Police Scotland Social Media sites and reported to South Lanarkshire's Community Planning Partnership and the Safer South Lanarkshire Board.</p> <p>Social media is used to signpost victims of ASB to support agencies.</p> <p>SFRS report on performance through the national website and through local and area Boards. Local media is used to inform partners and the public of issues and provide information specific to communities, and social media is used to provide local and national messaging in relation to safety, dangers and incidents.</p> <p>The Scottish Housing Regulator continues to report on performance of councils and other social housing providers in relation to anti-social behaviour. In its most recent report covering 2020/21, 95.2% of anti-social behaviour cases reported to South Lanarkshire Council were resolved within target compared to a Scottish average of 94.4%. This positive update was published in Housing News and the council's website.</p> <p>The council's housing performance continues to be published in the Community Plan, Resource Plans, and Anti-social Behaviour Reviews. These are publicly available via the council's website and reflect all housing performance, planned work, etc. including that relating to anti-social behaviour.</p>

Strategic Outcome 6 <i>Partners engage with residents to promote and improve the availability of and access to services for those affected by Anti-social behaviour</i>				
Measure/Source	Baseline	Targets	Latest figure reported	RAG/Trend
<p>M6.1</p> <p>Adults agreeing that they can influence decisions relating to services being delivered in their local area</p> <p>[Scottish Household Survey]</p>	16% (2017)	Targets not applicable	<p>No update (2020)</p> <p>No update (2021)</p>	<p>To be reported later.</p> <p>The Scottish Household Survey was last undertaken in full in 2019, being impacted by Covid-19 restrictions. In 2020 a limited telephone survey was undertaken but with no local authority breakdown. No survey was held in 2021 and a 2022 survey is currently underway which will be used to inform next year's annual review process.</p>
<p>M6.2</p> <p>Number of respondents to the Positive Communities Survey</p> <p>[SLC, Housing and Technical Resources]</p>	1062  (2018-19, 2-year average)	Targets not applicable	<p>No update (2020)</p> <p>No update (2021)</p>	<p>To be reported later.</p> <p>Due to the Covid-19 restrictions no Positive Communities Survey has been conducted since 2019/20.</p>



Strategic Outcome 6 <i>Partners engage with residents to promote and improve the availability of and access to services for those affected by Anti-social behaviour</i>				
Measure/Source	Baseline	Targets	Latest figure reported	RAG/Trend
M6.3  Number of Anti-social Behaviour referrals made to SLC Mediation Services  [SLC Problem Solving Unit]	156  (2016-18, 3-year average)	Demand based service – Targets not applicable	177 (2020/21)  246 (2021/22)	 In 2021/22, the number of mediation referrals increased by 39% to 246 from the previous year. This continues a positive trend of increasing the use of mediation to prevent anti-social behaviour disputes escalating and to prevent future anti-social behaviour occurring.