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Report to:	Finance and Information Technology Resources Committee
Date of Meeting:	14 February 2012
Report by:	Executive Director (Finance and Corporate Resources)

Subject: Statutory Performance Indicators 2010/2011

1. Purpose of Report

- 1.1. The purpose of the report is to:-
 - provide the Finance and Information Technology Resources Committee with an analysis of the audited Statutory Performance Indicators (SPIs) for 2010/11
 - inform of improvement actions confirmed by Resources

2. Recommendation(s)

- 2.1. The Finance and Information Technology Resources Committee is asked to approve the following recommendation(s):-
 - (1) that the details of the performance information are noted.
 - (2) that the range of improvement actions identified by the Resource is noted.

3. Background

- 3.1. The Local Government Act 1992 saw the formal introduction of SPIs into local authorities. Each year the Accounts Commission publish a Direction relating to SPIs which require to be reported on by Council. The Direction relating to 2010/11 continued with same suite of SPIs used in 2009/10. The Commission notes that these indicators do not cover all the services and functions against which councils are required to report, and are seen as one element of performance monitoring.
- 3.2. The information included in this report is focussed on the SPI results for 2010/2011 relative to Finance and Information Technology Resources. The report relating to all Resources' SPIs is presented to the Executive Committee and the Performance and Review Scrutiny Forum. It should be noted that the figures were audited by PricewaterhouseCoopers (PwC) and submitted to Audit Scotland within the statutory timescales.
- 3.3. As in previous years, the full list of the Council's SPIs for 2010/11 has been published in the Annual Report and Accounts and were made available via the Council website by the end of September, in line with statutory requirements.
- 3.4. In order to provide the Finance and Information Technology Resources Committee with the necessary level of detail, Resource officers have provided information in terms of explanations of variances year-on-year. Details of improvement actions which have been put in place are also provided. The Resource has also taken the

opportunity to comment on improved performance and explain how it is aimed to maintain this trend into 2011/2012.

- 3.5. For 2010/2011 there is one indicator for the Resource representing one measure for comparison purposes.
- 3.6. Comparisons included within this report provide a year-on-year comparison for South Lanarkshire Council. Also provided is information in relation to the Council's ranking of its SPIs. This information has been analysed from Audit Scotland's 2010/2011 SPI compendium which provides the results for all Scottish local authorities.

4. Detailed Information

- 4.1. Appendix A shows the Statutory Performance Indicator for Finance and IT Resources for the years 2008/2009, 2009/2010 and 2010/2011. It also identifies whether the measure has improved, declined or stayed the same when comparing 2009/2010 with 2010/2011, together with an explanation of performance and proposals for improvement during 2011/2012 as appropriate.
- 4.2. Appendix A also includes ranking information. This provides the opportunity to consider not only the improvement/decline of the SPI itself, but also the ranking in comparison to other local authorities.
- 4.3. No one element of SPI information should be considered in isolation. It is important to take account of operational performance, including percentage improvement or decline as relevant; ranking and movements within and across quartiles; and assessment of relevant importance of the measure to the Council. For Finance and Information Technology Resources the one measure has shown improvement.
- 4.4. In moving forward, continued emphasis for the Council is to pursue improvement on 'high importance' measures.

5. Conclusion

- 5.1. The information included within this report confirms that:
 - performance improvement has been achieved over the three year period;
 - future improvement in performance may be possible and that this is being progressed.

6. Employee Implications

6.1. There are no employee implications.

7. Financial Implications

7.1. There are no financial implications.

8. Other Implications

- 8.1. The management of risk in relation to SPIs is addressed by Resources in the identification and progression of Improvement Measures for all declining SPIs. For those SPIs which have not declined, Resources have also considered their approach to maintaining continued performance.
- 8.2 There are no implications for sustainability in terms of the information contained in this report.

9. Equality Impact Assessment and Consultation Arrangements

- 9.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and therefore no impact assessment is required.
- 9.2. There was also no requirement to undertake any consultation in terms of the information contained in this report.

Paul Manning Executive Director (Finance and Corporate Resources)

12 December 2011

Link(s) to Council Objectives/Improvement Themes/Values

• Objective – Performance management and improvement

Previous References

 Finance and IT Resources Committee 2010 – SPI 5 year comparison 2005/06 to 2009/10

List of Background Papers

- Audit Scotland SPI Direction
- Audit working files

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

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APPENDIX A

FINANCE AND IT RESOURCES

			2010/11		2009/10		2008/09	
Ref	Finance Services	Comments	S.P.I	Rank	S.P.I	Rank	S.P.I	Rank
			Imp/Dec	Imp/Dec	Imp/Dec	Imp/Dec	Imp/Dec	Imp/Dec
7	Payment of Invoices	2010/11 Performance and Improvement Measure for 2011/12						
(M)	Percentage of Invoices paid	The Accounts Payable team worked well with Resources on	92.1%	6	91.6%	8	89.1%	8
	within 30 days	managing and minimising invoice holds. The team maintained a proactive approach to monitoring holds using the monthly PI figures as guide on possible issues.	I	I	I	NC	D	D
		It is anticipated that this proactive approach will be continued, this, along with a review of section tasks to ensure the correct areas are targeted should help assist in maintaining a high performance target.						

Note:

I = Improve D = Decline

NC = No change