Agenda Item



# Report

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Report to: Finance and Information Technology Resources

Committee

Date of Meeting: 14 February 2012

Report by: Executive Director (Finance and Corporate Resources)

Subject: Workforce Monitoring – October and November 2011

# 1. Purpose of Report

- 1.1. The purpose of the report is to:-
  - ◆ provide employment information for October and November 2011 relating to Finance and Information Technology Resources.

# 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):
  - that the following employment information for October and November 2011 relating to Finance and Information Technology Resources be noted:-
    - attendance statistics
    - occupational health
    - accidents/incident statistics
    - ♦ discipline, grievance and dignity at work
    - analysis of leavers.

#### 3. Background

3.1. As part of the Council's performance management arrangements, regular Workforce Monitoring Reports are submitted to Committee. This report for Finance and Information Technology Resources provides information on the position for October and November 2011.

## 4. Monitoring Statistics

4.1. Attendance Statistics (Appendix 1)
Information on absence statistics are analysed for the most recent month

Information on absence statistics are analysed for the most recent month of November 2011 for Finance and Information Technology Resources.

The Resource absence figure for November 2011 was 2.2%, a decrease of 0.8% when compared to last month and is 2.1% lower than the Council Wide figure. Compared to November 2010 the Resource absence figure has increased by 0.2%.

Based on annual trends and the period November 2011, the annual average figure for the Resource for 2011/12 equates to 2.4% as against a Council wide average of 3.7%.

For the Resource this equates to 5.4 days being lost per employee for the year due to absence compared with the figure for the Council of 8.5 days per employee.

## 4.2. Occupational Health (Appendix 2)

In terms of referrals to occupational health, which include medical examinations and physiotherapy, overall, 3 referrals were made this period, a decrease of 6 when compared with the same period last year.

#### 4.3. Accident/Incident Statistics

There were no accidents/incidents recorded within the Resource this period, a decrease of 2 when compared with the same period last year.

# 4.4. Discipline, Grievance and Dignity at Work

There was 1 disciplinary hearing held within the Resource this period. There were no grievance and dignity at work hearings held within the Resource this period.

## 4.5. Analysis of Leavers

There were 2 leavers in the Resource this period, an increase of 1 when compared to the same period last year. Exit interviews were held with both employees.

# 5. Employee Implications

5.1. There are no implications for employees arising from the information presented in this report.

# 6. Financial Implications

6.1. All financial implications are accommodated within existing budgets.

# 7. Other Implications

7.1. There are no implications for sustainability or risk in terms of the information contained within this report.

#### 8. Equality Impact Assessment and Consultation Arrangements

- 8.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and therefore no impact assessment is required.
- 8.2. There was no requirement to undertake any consultation in terms of the information contained in this report.

# **Paul Manning**

**Executive Director (Finance and Corporate Resources)** 

17 January 2012

## Link(s) to Council Values/Improvement Themes/Objectives

- efficient and effective use of resources
- performance management and improvement

#### **Previous References**

♦ Finance and Information Resources Committee 23 November 2011

# **List of Background Papers**

♦ Monitoring information provided by Finance and Information Technology Resources

# **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Eileen McPake, Personnel Officer Ext: 4534 (Tel: 01698 454534)

E-mail: eileen.mcpake@southlanarkshire.gov.uk

# ABSENCE TRENDS - 2009/2010, 2010/2011 & 2011/2012 Finance & IT Resources

| Resource Total (APT&C) |                |                |                | Council Wide    |                |                |                |
|------------------------|----------------|----------------|----------------|-----------------|----------------|----------------|----------------|
|                        | 2009 /<br>2010 | 2010 /<br>2011 | 2011 /<br>2012 |                 | 2009 /<br>2010 | 2010 /<br>2011 | 2011 /<br>2012 |
| April                  | 1.8            | 1.6            | 1.8            | April           | 3.6            | 3.7            | 3.5            |
| Мау                    | 2.1            | 1.8            | 2.5            | Мау             | 4.0            | 3.9            | 3.4            |
| June                   | 2.2            | 1.8            | 2.5            | June            | 3.7            | 3.3            | 3.1            |
| July                   | 2.1            | 1.6            | 1.4            | July            | 2.8            | 2.7            | 2.6            |
| August                 | 1.8            | 1.2            | 1.6            | August          | 3.2            | 3.2            | 2.9            |
| September              | 1.6            | 1.6            | 2.6            | September       | 4.0            | 3.7            | 3.8            |
| October                | 2.2            | 1.2            | 3.0            | October         | 4.0            | 3.7            | 3.9            |
| November               | 3.1            | 2.0            | 2.2            | November        | 4.8            | 4.2            | 4.3            |
| December               | 2.4            | 3.0            |                | December        | 4.2            | 4.2            |                |
| January                | 1.4            | 2.1            |                | January         | 4.3            | 4.5            |                |
| February               | 2.1            | 2.7            |                | February        | 4.6            | 4.3            |                |
| March                  | 1.1            | 2.8            |                | March           | 4.5            | 4.3            |                |
| Annual Average         | 2.0            | 2.0            | 2.4            | Annual Average  | 4.0            | 3.8            | 3.7            |
| Average Apr-Nov        | 2.1            | 1.6            | 2.2            | Average Apr-Nov | 3.8            | 3.6            | 3.4            |

No of Employees at 30 Nov 2011 302 No of Employees at 30 Nov 2011 14841

For Finance & IT the absence rate for unpaid special leave is 0.4%. Average number of days lost per employee annually is 5.4 days.

#### **FINANCE & IT RESOURCES**

|  | Oct-Nov<br>2010 | Oct-Nov<br>2011 |
|--|-----------------|-----------------|
| MEDICAL EXAMINATIONS Number of Employees Attending     | 2               | 0               |
| EMPLOYEE COUNSELLING SERVICE Total Number of Referrals | 1               | 0               |
| PHYSIOTHERAPY SERVICE<br>Total Number of Referrals     | 4               | 1               |
| REFERALS TO EMPLOYEE SUPPORT OFFICER                   | 2               | 2               |
| TOTAL  | 9               | 3               |

| CAUSE OF ACCIDENTS/INCIDENTS   | Oct-Nov<br>2010 | Oct-Nov<br>2011 |
|--------------------------------|-----------------|-----------------|
| Major Injuries*                | 0               | 0               |
| Over 3 day absences**          | 0               | 0               |
| Minor                          | 2               | 0               |
| Total Accidents/Incidents      | 2               | 0               |
| Near Miss                      | 0               | 0               |
| Violent Incident: Physical**** | 0               | 0               |
| Violent Incident: Verbal****   | 0               | 0               |

<sup>\*</sup> A major injury as defined by HSE is an accident connected with work and your employee, or self employed person working on the premises sustaining an injury such as those identified in the OHSMS Work Instruction 3.B.3

<sup>\*\*\*\*</sup>Physical violent incidents and \*\*\*\*\*Verbal Violent Incidents are included in the "Over 3 day" figures, where applicable, to provide the included in the "Minor" figures, where applicable, to provide the "Total Minor" figures.

| RECORD OF DISCIPLINARY/GRIEVANCE & DIGNITY AT       | Oct-Nov         | Oct-Nov         |
|---|-----------------|-----------------|
| WORK HEARINGS                                       | 2010            | 2011            |
| Total Number of Hearings                            | 0               | 1               |
| ANALYSIS OF REASONS FOR LEAVING                     | Oct-Nov<br>2010 | Oct-Nov<br>2011 |
| Career Advancement                                  | 1               | 2               |
| Number of Exit Interviews conducted                 | 1               | 2               |
| Total Number of Leavers Eligible for Exit Interview | 1               | 2               |
| Percentage of interviews conducted                  | 100%            | 100%            |

<sup>\*\*</sup>An Over 3-day injury is one which is not "Major" but results in the injured person being away from work OR unable to do their full range of their normal duties for more than three days, including any days they would not normally be expected to work such as weekends, rests days or holidays, not counting the day of the injury itself.

<sup>\*\*\*</sup> A minor injury is an injury not covered by "Over 3-day" or "Major"
\*\*\*\* Physical violent incidents are included in the "Major" figures, where applicable, to provide the "Total Major" figures.