

Community and Enterprise Resources

improve

Resource Plan (Enterprise Services) Performance Report Quarter 2 (Jul-Sep) - 2012/13

How to use this performance report

This performance report is intended to be both informative and easy to use. The guide below is designed to help you get the most out of the report and to answer the most common questions you might have.

Council Plan objective

Resource Plan objective

Resource Plan action & associated measures.

Progress update against measure.

Measure Status – are we on course to achieve?
The “traffic light” codes are:

Green Achieved, or due to achieve with no issues

Amber There may be problems or minor slippage

Red Not on course, major slippage anticipated

Measures which are to be reported later or which are “for information only” are not colour coded

Develop a sustainable Council and communities

Provide services and infrastructure which help local communities to become more sustainable

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date	2009/10	2010/11	2011/12
	Council target achieved for waste tonnage per household (target is lower than 1.3 tonnes)	This figure is for quarter one (quarter two figure is not yet available, so will be reported in quarter three).	Green	1.3	0.3	1.3	1.2	1.2
	Council target achieved for municipal waste collected during 2012/13 that was recycled or composted (40% or above)	This figure is for quarter one (quarter two figure not yet available, so will be reported in quarter three).	Green	40.0%	44.1%	40.1%	38.2%	40.5%
Introduce new waste management services to reduce waste and increase recycling	Project for treatment facilities progressed by March 2013	A report is to be presented to the Executive Committee in December 2012 identifying options for a long term solution.	Amber	---	---	---	---	---
Manage flooding priorities and deliver prioritised flood protection schemes	Prioritised flood protection projects delivered by March 2013 in line with available capital / revenue funding	Larch Grove, Hamilton - brief issued to consultant for ground investigation to inform design of works. Site investigation - boreholes complete, further investigation of existing culvert underway to locate buried manhole. Detailed design to be prepared when site investigations complete. Bellfield Road, Coalburn - culvert lining works completed 30 August 2012	Green	---	---	---	---	---
	Preparation of prioritised 5 year programme of flood protection / management projects by March 2013	Currently analysing previous flood events, completed improvement works and known problem areas to allow a 5 year programme to be prepared.	Green	---	---	---	---	---
	Options for aligning the management of flooding priorities reviewed across Community and Enterprise Resources by December 2012	Meeting held between Community and Enterprise Resources staff to discuss integrating response to flooding procedures and other opportunities. Follow up meeting to be scheduled for November.	Green	---	---	---	---	---

Statistics for the current year. The **Target** shows what we want to achieve by the end of the year. The **To Date** column shows how much we have achieved so far.

Statistics for last 3 years, showing how we are doing over time.

Summary - number of measures green, amber and red under each Council Plan objective/theme

Council Objective / Theme	Green	Amber	Red	To be reported later / Contextual	Total
<i>Improve services for older people</i>					
<i>Protect vulnerable children, young people and adults</i>					
Improve road network and influence improvements in public transport	18	2		2	22
Support the local economy by providing the right conditions for growth, improving skills and employability	22	1		15	38
Tackle disadvantage and deprivation	6		1	1	8
Develop a sustainable Council and communities	8			1	9
<i>Raise educational achievement and attainment</i>					
<i>Improve the quality, access and availability of housing</i>					
Improve the quality of the physical environment	13	8	1	2	24
<i>Increase involvement in lifelong learning</i>					
<i>Get it right for every child</i>					
Improve community safety	6				6
<i>Improve and maintain health and increase physical activity</i>					
<i>Promote participation in cultural activities and provide quality facilities to support communities</i>					
Strengthen partnership working, community leadership and engagement	1			2	3
<i>Provide vision and strategic direction</i>					
Promote performance management and improvement	8	2			10
<i>Embed governance and accountability</i>					
Achieve efficient and effective use of resources	1				1
Total	83	13	2	23	121

Improve road network and influence improvements in public transport

Implement the Roads Investment Programme for road and footway improvements

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date			
Continue to implement the Roads Investment Programme for road and footway improvements	7.57% of the road network resurfaced by March 2013	4.97% of network resurfaced during April to September, therefore annual target is on course to be met.	Green	7.57%	4.97%	8.09%	9.63%	9.02%
	197 carriageway schemes completed during 2012/13	On course to meet, or exceed the target number of schemes for the year.	Green	197	128	204	220	242
	52 footway schemes completed during 2012/13	On course to meet target number of schemes this year.	Green	52	19	71	49	50
	Maintain or reduce the percentage of road network that should be considered for maintenance treatment	This is an annual figure and will be reported at year end.	Report Later	Not avail	Not avail	37.5%	38.0%	37.5%
	Cost of maintenance per kilometre of roads	This is an annual measure which will be reported as figures are available.	Report Later	Not avail	Not avail	Not avail	Not avail	Not avail
Continue to undertake safety checks on road related structures and implement a prioritised maintenance programme	Bridge assessments on six railway bridges completed by March 2013	<p>Progress to date on the six Network Rail bridge assessments being undertaken this year is as follows: Broomieknowe Bridge, Rutherglen - 0%, Blantyre Station Bridge - 5%, Bogend Bridge, Hallside - 20%, Farmeloa Bridge, Rutherglen - 10%, Hunterfield Drive Bridge, Cambuslang - 0%, Westcoats Road Bridge, Cambuslang - 10%.</p> <p>As this is largely an office based activity progress on Bridge Assessment is normally minimal during the spring and summer months when priority is given to site based projects. Progress will increase greatly over the autumn and winter months when weather conditions are less conducive to out of office activity.</p>	Green	---	---	---	---	---

Improve road network and influence improvements in public transport

Implement the Roads Investment Programme for road and footway improvements

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date			
	Strengthening of Birkhill Bridge completed by March 2013	Design aspects and assembly of contract documents complete. Procurement exercise underway with tender issue in October 2012. Project has slipped slightly from previous quarter update but completion date is currently programmed for February 2013.	Green	---	---	---	---	---
	Option appraisal and design of replacement structure at the A70 Prettsmill Bridge completed by March 2013	Utility information and land ownership details acquired. Level survey completed. Existing substandard road alignment will be improved upon by selection of new alignment which removes the bend adjacent to the existing bridge. Geotechnical Advisor to procure Ground Investigation works which will gather information to be utilised in design work for the scheme. Contract document for ecology study of the locus has been compiled and work will be procured under Professional Services Contract. SEPA will be consulted regarding licensing of scheme under Controlled Activity Regulations. Structures Section currently investigating suitability of utilising proprietary corrugated culvert type replacement structure.	Green	---	---	---	---	---
Continue to work with Scottish Local Authority partners to develop an asset management plan and valuation of assets	Medium and long term lifecycle Road Asset Management Plans and budgets developed by March 2013	This is being undertaken in line with agreed framework.	Green	---	---	---	---	---
	Road Asset Management Plan (RAMP) Improvement Action Plan delivered by March 2013	This will be undertaken following the Asset Management Workshop later in October, which is to consider the best way of undertaking annual update of Improvement Plans.	Green	---	---	---	---	---

Improve road network and influence improvements in public transport

Implement the Roads Investment Programme for road and footway improvements

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
Deliver a winter maintenance service and continue development of IT systems	2011/12 winter processes and outcomes reviewed by August 2012	Review of Winter Maintenance is complete. Winter documentation and plans have been updated in accordance with the review. Winter Maintenance Improvement Scenarios exercise has been commissioned as part of review process which will take place in the next quarter.	Green	---	---	---	---	---
	Winter policy procedures and documents, including gritting routes, updated as necessary, by October 2012	The winter policy procedure document for 2012/13 has been produced and distributed, the member's awareness session has been undertaken and various publicity processes have commenced.	Green	---	---	---	---	---
Continue development of IT Systems to support Roads and Transportation Service functions	Upgrade of the EXOR road network referencing and numbering system completed by September 2012	Some delays have been experienced with software changes from suppliers. Delays could be by a month or two.	Amber	---	---	---	---	---
	Appropriate inventory items updated and added to the Exor network by March 2013	Some delays have been experienced with software changes from suppliers. This has had a knock on effect to the deadline for inventory items, the exact delay is difficult to assess until the referencing updates are completed.	Amber	---	---	---	---	---
	Necessary upgrades to the Exor system completed during 2012/13	Upgrades are substantially in place.	Green	---	---	---	---	---
	Bulk materials payment process reviewed (with Support Services and IT) by March 2013	Interim solution implemented. Supplier document received and being reviewed.	Green	---	---	---	---	---
	Vehicles telematics system fully implemented by October 2012	Installation of the telematics has been completed on 86 road vehicles to date. System awareness sessions have been undertaken and access to the system will be rolled out to managers in November.	Green	---	---	---	---	---

Improve road network and influence improvements in public transport

Provide road infrastructure improvements to support new developments

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date			
Work with developers and public sector partners to deliver road infrastructure improvements to support new development	Prioritised road infrastructure delivered by March 2013 in line with available external and internal capital funding for example Downiebrae Road, Rutherglen and Hamilton International Technology Park (HITP)	<p>HITP All public utility works and minor island alterations at Hillhouse road / East Avenue are complete. Roadworks for the construction of dual carriageway and traffic signals on Hillhouse Road have begun and will be completed by December 2012. Works on the A725 slip road and Douglas Street / A725 off slip expected to be undertaken 2013/14.</p> <p>Downiebrae Road The design for Section A is complete and for Section B is progressing. Scottish Water indicated completion of their works by April 2013 and Council works will then follow on.</p> <p>Larkhall Off-site works associated with the proposed Asda in Larkhall will result in a new traffic signal layout at Church Street / Broomhill Road, as well as linking all the traffic signal junctions and pedestrian crossings on the B7078 corridor from Broomhill Road in the south to Hamilton Street in the north of Larkhall. Store opening now expected February 2013. The programme of works will be completed prior to the store opening.</p>	Green	---	---	---	---	---
Work with public and private sector partners to deliver new or enhanced public transport infrastructure	Prioritised improvements to bus infrastructure delivered by March 2013 in line with available external funding	Working in conjunction with SPT who are replacing approximately 150 bus shelters, we have completed footway works at 40 locations and a remaining 21 sites have been programmed for completion by the end of December.	Green	---	---	---	---	---

Improve road network and influence improvements in public transport

Provide road infrastructure improvements to support new developments

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date			
Deliver improvements to Hamilton Bus / Rail Interchange	Development of Hamilton interchange upgrade completed, working with SPT to provide a £5m public transport hub at Hamilton Central Station with state of the art ticketing and travel centre by March 2013	On programme and aiming for completion before the end of the year.	Green	---	---	---	---	---
	Access improvements / traffic signal infrastructure alterations delivered by the end of March 2013, subject to available external capital funding and in line with agreed programme	Works to upgrade Hamilton Bus Station are ongoing and it is anticipated that this will be completed by the end of November. The existing traffic signals at the access have been upgraded and works are ongoing to link the signals by Scoot (signal management control system) to adjacent junctions on Union Street at Orchard Street and Auchincampbell Road.	Green	---	---	---	---	---
	Quality Bus Partnership for Hamilton Town Centre developed in partnership with Strathclyde Partnership for Transport	A traffic model of the current town centre and various alternative options have been tested and will be presented to SPT/various bus operators at a stakeholder workshop in October. These tests concluded that the current traffic management arrangement is the most efficient. Some improvements to bus infrastructure have been identified. Bus shelter replacement and the provision of bus timetable information in the form of a display unit will be taken forward this financial year. Longer term alterations also identified.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Support the Clyde Gateway regeneration initiative

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
Support the Urban Regeneration Company (URC)	Remediation plan implemented in accordance with URC operating plan	European Journal Notice to be placed at the end of October for the first phase of remediation and infrastructure works at Shawfield. On site start scheduled for Spring 2013. Planning application to be determined at Planning Committee in November.	Green	---	---	---	---	---

Support local businesses through development and delivery of business support programmes

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
Produce new South Lanarkshire Economic Development Statement/ Improvement Plan developed in conjunction with key partners	New medium term Economic Development Statement / Improvement Plan developed in conjunction with key economic development partners by March 2013	Initial draft Economic Strategy has been prepared and partner organisations / private sector consultation is taking place.	Green	---	---	---	---	---
	Over 1500 businesses assisted per annum with grants, loans or property advice	Business Support programmes are being promoted by various means and it is anticipated that the target will be met.	Green	1,500	686	1,102	1,025	1,935
	Value of sales generated by businesses assisted by Economic Development between £10m-£20m	On course to achieve target in difficult economic times.	Green	£10.00m	£5.58m	£17.25m	£15.20m	£21.15m
Review and revise the Business Gateway contract targets and re-configure the Council's ongoing business support programme to ensure that it continues to meet the needs of the local business community	Business Gateway contract reviewed and local arrangements established and incorporated in the new contract by September 2012	New contract in place to commence 1 October 2012. Final reporting of the previous contract being finalised. The Council continues to chair the Steering Group and meetings have been programmed.	Green	---	---	---	---	---
	Between 500 - 1,000 jobs created or sustained per annum as a direct result of local authority intervention	428 jobs created or sustained and on course to achieve annual target.	Green	Not avail	428	1,106	595	1,315
	Business birth rate increased per 1000 population by March 2013	Annual figures will be reported at year end.	Report Later	Not avail	Not avail	Not avail	Not avail	Not avail

Support the local economy by providing the right conditions for growth, improving skills and employability

Deliver support to unemployed, particularly young people, to improve skills, employability and access to jobs

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date			
Job brokerage initiative delivered to provide critical support for unemployed people living in South Lanarkshire	Teckal arrangement with RTWS reviewed and monitored to deliver key elements and outcomes for employability services, as specified by the Council, by March 2013	This forms part of the wider SLW4U Employability Programme. Support is provided on an on-going basis throughout the year and outcomes will be reported at year end.	Report Later	---	---	---	---	---
Develop and deliver a revised 'More Choices, More Chances' (MCMC) action plan	Refreshed action plan delivered within agreed timescales to improve services offered to MCMC young people	Services continue to be delivered to MCMC target group. This forms part of the wider SLW4U Employability Programme.	Report Later	---	---	---	---	---
	16+ Learning Choices programme continued to be delivered in all secondary schools	16+ Learning Choices Action Plan continues to be delivered in line with Scottish Government requirements. This forms part of the wider SLW4U Employability Programme. Support is provided on an on-going basis throughout the year.	Report Later	---	---	---	---	---
	Number of MCMC (those not in employment, education or training) young people achieving a positive destination maintained at 2010/11 levels (87.4%) by 2012/13	Figures are produced nationally and will be reported when available.	Report Later	87.4%	Not avail	Not avail	86.2%	87.4%
	MCMC initiatives and projects developed and delivered, based on available Scottish Government and partnership resources, to support the most vulnerable young people leaving school and beyond as per agreed partnership plan	The MCMC target group can access a wide range of available provision funded by Government and partnership resources. This forms part of the wider SLW4U employability programme. Support is provided on an ongoing basis throughout the year.	Green	---	---	---	---	---
Develop and progress as appropriate new employability services focused on priority client	A range of innovative employability services including European P5 Strategic Skills pipeline to be procured, contracts issued and delivered by 2012/2013	A range of employability services being delivered. This forms part of the wider SLW4U employability programme with support provided on an ongoing basis throughout the year.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Deliver support to unemployed, particularly young people, to improve skills, employability and access to jobs

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
groups resourced by EU and Council resources	Over 2000 people supported each year through employability programmes	A total of 2,546 clients have been engaged or supported through employability programmes exceeding target. This reflects the current economic situation where there is a large demand for our service and as many people as possible are supported.	Green	2,000	2,546	4,731	5,169	3,750
	A minimum of 1200 of the people supported via employability programmes into employment or training	To date a total number of 1,251 clients, who were engaged or supported via employability programmes, have gone on to gain employment or commenced training. This reflects the success of the current SLW4U programme. Through excellent partnership work, proactive development and marketing the success of last year continues.	Green	1,200	1,251	1,257	1,818	2,144
	Gap in the working age employment rate reduced or maintained at .6% above the Scottish average by March 2013 (base ONS/APS 2010/11 SL 71.6% Scottish average 71.0%)	Figures are produced nationally and will be reported when available.	Report Later	0.6%	Not avail	Not avail	72.2%	0.6%
	Number of people recovering from drug and alcohol problems entering training, education and employment increased by 10% by 2012/2013 (base 388 ONS/APS 2009/2010)	Figures are produced nationally and will be reported when available.	Report Later	Not avail	Not avail	Not avail	Not avail	Not avail
	Workless client group maintained below 31,150 (or 148 per 1000) to 2012/13 (base ONS/DWP at May 2011)	Figures are produced nationally and will be reported when available.	Report Later	31,150	Not avail	Not avail	30,450	30,540
	Workless client group maintained at 8,780 (or 312 per 1000) by March 2013 in worst datazones	Figures are produced nationally and will be reported when available.	Report Later	8,780	Not avail	Not avail	9,050	8,810

Support the local economy by providing the right conditions for growth, improving skills and employability

Develop the area's tourism potential

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date			
Continue to implement the Tourism Action Plan and work with the sector to develop the profile of the area as a visitor destination pending adoption of revised national tourism strategy and action plan	Existing Tourism Action Plan implemented within agreed timescales	The Tourism Action Plan continues to be implemented including a review of the targets as part of the wider Action Plan review.	Green	---	---	---	---	---
	Tourism Action Plan and related targets revised in line with forthcoming national strategy and economic downturn	The mid term evaluation tenders are being considered with completion of the Review scheduled for November 2012.	Green	---	---	---	---	---
	Number of tourists visiting the area increased (in accordance with targets to be set by emerging new national tourism strategy and revised Tourism Action Plan)	Annual figure to be reported at year end.	Report Later	Not avail	Not avail	3.77m	3.13m	3.02m
	Tourism revenue increased (in accordance with targets to be set by emerging new national tourism strategy and revised Tourism Action Plan)	Annual figure to be reported at year end.	Report Later	Not avail	Not avail	£173.39m	£326.83m	£320.02m
	Number of employees in the tourism sector increased (in accordance with targets to be set by emerging new national tourism strategy and revised Tourism Action Plan)	Annual figure to be reported at year end.	Report Later	Not avail	Not avail	3,715	6,564	6,017

Update and implement the South Lanarkshire Rural Strategy and action plan

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date			
Review and implement the South Lanarkshire Rural Partnership (SLRP) Strategy Action Plans in support of the	Rural Strategy year 2 action plans implemented in line with agreed timescales	Being considered as part of forthcoming review of rural activity.	Green	---	---	---	---	---
	Year 1 Landscape partnership project delivered by March 2013	Progress continues to be made on the key delivery activities. CALVP on which the Council is the lead partner regularly updated.	Green	---	---	---	---	---
Oversee the delivery of the Leader programme 2012/13	Funding schemes within Leader Action Plan delivered by March 2013 including Rural Capital Grants Scheme; Developing Communities Fund; Rural Tourism Development Scheme; Market Towns Initiative; Rural Community Heritage Fund	Leader Management Board considering a range of project applications that will utilise the balance of monies remaining within the programme that require to be allocated by December 2012. Consideration is being given to umbrella schemes.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Support and develop the South Lanarkshire community and voluntary sector

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date			
Implement and support Voluntary Action South Lanarkshire (VASLAN) as the single voluntary sector interface for South Lanarkshire	Grant Agreement with VASLAN completed by July 2012	Grant agreement with VASLAN completed.	Green	---	---	---	---	---
Increase and improve volunteering opportunities for individuals and organisations	Number of organisations engaging volunteers maintained	Annual target will be reported in Q4.	Report Later	347	Not avail	317	328	347
	Level of volunteering among South Lanarkshire residents maintained at 24% (provision of unpaid help to organisations or groups in the last 12 months based on SHS 2009/10)	Annual target will be reported in Q4.	Report Later	24.0%	Not avail	Not avail	Not avail	Not avail
	Level of volunteering among residents in the 15% most deprived data zones maintained at 8% (provision of unpaid help to organisations or groups in the last 12 months based on SHS 2009/10)	Annual target will be reported in Q4.	Report Later	8.0%	Not avail	Not avail	Not avail	Not avail
Implement the revised Lanarkshire Social Economy Partnership strategy and action plan	'Beyond Gateway' support process implemented for five social economy organisations by March 2013	On target and providing support services to social economy organisations.	Green	---	---	---	---	---

Establish opportunities for sustainable economic growth through the preparation and adoption of Development Plans

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date			
Ensure that planning applications are assessed within a development plan framework and Supplementary Planning Guidance (SPG) and the statutory planning system promotes	Main Issues Report for South Lanarkshire Local Development Plan (SLLDP) published by May 2012	Completed. MIR completed by May 2012 and was out for public consultation until 29 June. Responses now being considered as proposed local development plan is produced.	Green	---	---	---	---	---
	Minerals Local Development Plan (MLDP) adopted by August 2012	Completed. The Minerals Plan was adopted in June 2012.	Green	---	---	---	---	---
	Proposed South Lanarkshire Local Development Plan (SLLDP) published by January 2013	On target to produce the proposed SLLDP by January 2013.	Green	---	---	---	---	---

Support the local economy by providing the right conditions for growth, improving skills and employability

Establish opportunities for sustainable economic growth through the preparation and adoption of Development Plans

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
sustainable development	Supplementary Planning Guidance (SPG) on Developers' Contributions published by September 2012	Timescales have slipped although work is still progressing. Awaiting comments from Roads and Transportation Services.	Amber	---	---	---	---	---
Contribute to the preparation of the Glasgow and Clyde Valley Strategic Development Plan	Contributed to work required to take Strategic Development Plan (SDP) through examination process and subsequent publication in accordance with programme set by Strategic Planning Team	SDP now approved and work commencing on planning stages of SDP2.	Green	---	---	---	---	---
	Annual topic survey and monitoring undertaken by September 2012	Industrial, vacant and derelict land and housing monitoring all completed.	Green	---	---	---	---	---

Tackle disadvantage and deprivation

Oversee and monitor the implementation of the Tackling Poverty Programme

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
Lead partnership approaches to tackling the causes and effects of poverty, including management of the Tackling Poverty Programme and associated budget as part of the Single Outcome Agreement	An appropriate set of measurable reducing the Gap indicators and targets (comparing the datazones in Scotland's worst 15% and the rest of South Lanarkshire) to be agreed with partners by December 2012	This will be agreed as part of the Improvement Plan/SOA development process.	Green	---	---	---	---	---
	New Tackling Poverty Improvement Plan (PIP) for South Lanarkshire developed and considered by Community Planning Partnership (CPP) partners by September 2012	Completed. New draft Tackling Poverty Improvement Plan presented to the Community Planning Board and will be finalised in line with development of the Single Outcome Agreement.	Green	---	---	---	---	---
	Number of datazones in Scotland's worst 15% maintained or reduced SIMD November 2012 (base SIMD 2009 – 58)	Data which will enable us to measure change will be available in November 2012 when the new Scottish Index of Multiple Deprivation (SIMD) is published.	Report Later	58	Not avail	58	Not avail	Not avail
	Tackling Poverty Programme targets agreed and monitoring process developed by June 2012	Completed. Targets agreed and monitoring process developed and reported to Community Regeneration Partnership.	Green	---	---	---	---	---

Tackle disadvantage and deprivation

Oversee and monitor the implementation of the Tackling Poverty Programme

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
	Impacts of first year of new programme reported by June 2012	Completed. Impacts of the first year of the new programme were reported to Community Regeneration Partnership.	Green	---	---	---	---	---
	Second Tackling Poverty event hosted by December 2012	Following consultation with elected members, it has been agreed that it would be beneficial for the Conference to take place in April/May 2013 rather than by December 2012 as previously indicated. This action will be carried forward to 2013/14.	Red	---	---	---	---	---
	South Lanarkshire Children Services Plan for 2012-15 (and associated Integrated Childrens Service locality plans) to have child poverty focus with associated actions by October 2012	New plan in place with a range of measures aimed at tackling child poverty.	Green	---	---	---	---	---
	Pilot for local community planning approach in Burnhill established with action plan by March 2013	Work underway.	Green	---	---	---	---	---

Develop a sustainable Council and communities

Provide services and infrastructure which help local communities to become more sustainable

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
Manage flooding priorities and deliver prioritised flood protection schemes	Prioritised flood protection projects delivered by March 2013 in line with available capital / revenue funding	<p>Larch Grove, Hamilton: Brief issued to consultant for ground investigation to inform design of works.</p> <p>Site investigation: Boreholes complete, further investigation of existing culvert underway to locate buried manhole. Detailed design to be prepared when site investigations complete.</p> <p>Bellfield Road, Coalburn: Culvert lining works completed 30 August 2012.</p>	Green	---	---	---	---	---

Develop a sustainable Council and communities

Provide services and infrastructure which help local communities to become more sustainable

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date			
	Preparation of prioritised 5 year programme of flood protection / management projects by March 2013	Currently analysing previous flood events, completed improvement works and known problem areas to allow a 5 year programme to be prepared.	Green	---	---	---	---	---
	Options for aligning the management of flooding priorities reviewed across Community and Enterprise Resources by December 2012	Meeting held between Community and Enterprise Resources staff to discuss integrating response to flooding procedures and other opportunities. Follow up meeting to be scheduled for November.	Green	---	---	---	---	---
Comply with the requirements of the Flood Risk Management (Scotland) Act 2009	Participated in Local Flood Risk Management (LFRM) Districts, namely Clyde and Loch Lomond led by Glasgow City Council and Tweed led by Scottish Borders Council	Attending both LFRM Districts. Report is being prepared for next Executive Committee in November to obtain approval for future management arrangements. An invitation has been received from SEPA (September 2012) to participate in the Local Advisory Group.	Green	---	---	---	---	---
	Watercourse clearance and repair undertaken in line with Scottish Government guidance expected early 2012	Formal guidance has not yet been issued by the Scottish Government. Draft documentation previously issued is being used to inform use of FloodVu database.	Green	---	---	---	---	---
Promote the delivery of sustainable development through the statutory planning system	Use of Residential Design Guide which incorporates advice contained in Designing Streets: A Policy Statement for Scotland reviewed by March 2013	Use of the guide continues to be monitored.	Green	---	---	---	---	---
Corporate SEA Working Group to process, screen, scope and undertake SEA's	Strategic Environmental Assessments (SEA) undertaken on all key plans and strategies in line with legislation	SEAs progressing for the Council Plan, Local Development Plan, Local Transport Strategy, Air Quality Strategy and Contaminated Land Strategy. Other Council led strategies being identified for consideration for SEA this year.	Green	---	---	---	---	---

Develop a sustainable Council and communities

Provide services and infrastructure which help local communities to become more sustainable

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
Commence collation of environmental data in preparation for the publication of the bi-annual update of the State of the Environment (SoE) report, next due in 2013	Preparation commenced for the production of the updated bi-annual SoE report by March 2013	The State of the Environment Report is on target for update by March 2013.	Green	---	---	---	---	---
Ensure SEA / sustainability taken into account as appropriate across all policies, plans, programmes and strategies	Annual report on the number and outcomes of SEAs carried out within the Council prepared by March 2013	To be prepared and completed towards the end of the fiscal year.	Report Later	---	---	---	---	---

Improve the quality of the physical environment

Sustain the quality of our towns and villages through maintenance and promotional activities

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
Continue to work with the private sector to maximise investment in our towns to support and enhance their role	Town centre activities and initiatives promoted and implemented in accordance with the capital programme, Hamilton Ahead Financial Plan and respective project plans for individual town groups by March 2013	Appraisal of individual town centres and consideration of issues for subsequent programmes being undertaken.	Green	---	---	---	---	---
	Work with private sector owners, developers and other stakeholders in our town centres on development proposals continued	Progressing as expected given the challenging economic conditions; continue to have dialogue with private sector and assistance where possible.	Green	---	---	---	---	---
Maintain public realm improvements in town centres	Town centre public realm maintained in accordance with maintenance charter	Routine maintenance undertaken.	Green	---	---	---	---	---

Improve the quality of the physical environment

Unlock the development potential of vacant, derelict and contaminated sites and remove and control health risks

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
Agree and implement derelict / contaminated land programme	Vacant, Derelict / Contaminated Land Programme finalised and approved by July 2012	Programme completed, approved and progressing. Reporting progress at monthly Investment Management Meetings.	Green	---	---	---	---	---
	Agreed programmes, including the Vacant, Derelict Land Fund (VDLF), delivered by March 2014 through Corporate Working Group (2 year programme)	Agreed programmes continue to be delivered and progressing satisfactorily. Six monthly progress report on VDLF being prepared for submission to Scottish Government.	Green	---	---	---	---	---

Assess and determine development proposals in line with legislation and the Council's Local Development Plans

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
Manage processing of planning applications to ensure meet needs of	90% of householder applications determined within 2 months	84% of householder applications were determined within 2 months during April to September.	Amber	90.0%	84.0%	80.3%	80.0%	85.0%

Improve the quality of the physical environment

Assess and determine development proposals in line with legislation and the Council's Local Development Plans

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
applicants and the community	70% of non-householder applications determined within two months	49% of non-householder applications were determined within 2 months during April to September. Procedures continue to be adapted to maximise and refine use of new electronic processes. Non householder applications take considerably longer to process due to the complex nature of the applications making the target timescales more difficult to achieve. It should also be noted that 'major' applications which fall within this category have a statutory period of 4 months for determination, not 2 months and as such, a 2 month target is not appropriate in those cases, although this is a small percentage of all non-householder applications.	Red	70.0%	49.0%	39.9%	51.0%	46.0%
	80% of all planning applications determined within 2 months	The performance figure for the second quarter (61.3%) is a reduction on the figure of 69.3% for the first quarter. However, the figure for April to September (65.1%) is still slightly above the overall figure for 2011/12 (64.2%). Procedures continue to be adapted to maximise and refine use of new electronic processes. Non householder applications take considerably longer to process due to the complex nature of the applications and this has an impact on the overall percentage achieved. In addition, a small percentage of the non-householder applications are 'major' applications where a 4 month statutory time period applies.	Amber	80.0%	65.1%	60.4%	66.5%	64.1%
	80% of delegated planning applications determined within 2 months	Performance levels in Q2 (71.1%) are down slightly on those for the first quarter (75.6%) and reflect the reduction in householder performance. Figures for the year to date (73.3%) are still higher than for 2011/12 as a whole (72%).	Amber	80.0%	73.3%	65.2%	71.3%	72.0%

Improve the quality of the physical environment

Assess and determine development proposals in line with legislation and the Council's Local Development Plans

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
Ensure construction and demolition of buildings meets national standards	First report of comments produced within 15 days on 80% or more of valid building warrant applications received	Target exceeded.	Green	80.0%	99.0%	90.0%	93.0%	98.0%
	Certificate of completion responded to within 3 days on 95% or more of those received	Target achieved for April to September.	Green	95.0%	95.0%	96.0%	91.0%	93.0%
	Building warrants produced within 15 days from receipt of last piece of information on 90% or more applications	Target exceeded.	Green	90.0%	98.0%	95.0%	92.0%	96.0%
	Certificates of completion accepted within 3 days of satisfactory last inspection on 95% or more of those received	Target exceeded.	Green	95.0%	98.0%	89.0%	93.0%	95.0%
Adapt and establish processes, procedures and actions in line with revisions to Planning legislation	Revisions to the Act implemented in line with programme set by regulations when published	No action required until the Scottish Government publish revisions.	Report Later	---	---	---	---	---
	Existing guidance reviewed and re-assessed in order to ensure they accord with revisions in line with programme set by regulations	No action required until the Scottish Government publish revisions.	Report Later	---	---	---	---	---
Implement requirements of revised Town and Country Planning (General Permitted Development) (Scotland) Order	Documentation and advice reviewed and re-assessed on all permitted development categories to ensure compliance with new legislation within required timescales as published by Scottish Government	Work to commence on providing simplified guidance on the most common householder developments following examination of existing guidance provided by Scottish Government.	Green	---	---	---	---	---

Improve the quality of the physical environment

Assess and determine development proposals in line with legislation and the Council's Local Development Plans

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date			
Continue to implement and develop: Computerised Planning and Building Standards application system; online casework information application; EDRMS; Online Applications and Appeals (OAA)	Business process and procedures reviewed and adapted during 2012/13 in line with ongoing review and development of EDRM and M3 system	Various minor enhancements have been introduced into workflow and processes adapted to suit and during quarter 2 the following updates were applied to the EDRM system including: Planning and Building Standards enforcement fileplan creation facility, non standard application pre-fix solution and re-use of fast track tick box. Where required, any associated processes and procedures have been updated in response to these changes.	Green	---	---	---	---	---
	Building Standards Register further enhanced, providing additional functionality, by March 2013	Additional functionality for the back office system has been delivered and is currently being tested. Some issues have arisen during testing and are being investigated.	Amber	---	---	---	---	---
	Business processes reviewed and adapted in accordance with the ongoing development of national online applications and appeal system	Where development has taken place, all business processes and procedures have been revised and updated as appropriate.	Green	---	---	---	---	---
	Use of the M3 Enforcements Module for Planning and Building Standards including the publication of information developed and enhanced as required by March 2013	Both Planning and Building Standards enforcement modules are now live, work ongoing with regards to publication of information.	Green	---	---	---	---	---
	Functionality of M3/EDRM systems developed to reflect evolving operational/business/legislative needs of the Service	An update to M3 has been deployed for testing however issues during testing have postponed the delivery into the live environment. Work to find a resolution is ongoing as a matter of urgency.	Amber	---	---	---	---	---
Production of conservation area character appraisals	Character appraisals produced and completed for Cambuslang conservation areas by September 2012	Character appraisal being finalised but timescales have slipped and it is unlikely to be completed before end of year due to recent staff changes.	Amber	---	---	---	---	---
	Character appraisals produced and completed for Lesmahagow conservation areas by September 2012	Draft appraisal produced but timescales have slipped and it is unlikely that the appraisal will be completed before the end of the year given recent staff changes.	Amber	---	---	---	---	---

Improve the quality of the physical environment

Assess and determine development proposals in line with legislation and the Council's Local Development Plans

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	----- This Year -----			----- Last 3 Years -----		
			Status	Target	To Date			
	Draft character appraisals produced and completed for Carnwath conservation areas by March 2013	Initial work underway, but it is unlikely to be completed in the timescales given recent staff changes.	Amber	---	---	---	---	---

Improve community safety

Reduce the number of road casualties through road safety and other infrastructure improvements and initiatives

Action	Measures <i>(non statistical measures shaded grey)</i>	Comments/ Progress	----- This Year -----		----- Last 3 Years -----			
			Status	Target	To Date			
Deliver prioritised road safety improvements at identified accident locations / routes	Projects / schemes delivered in line with the agreed 2012/13 capital programme	Route Action Plan works are complete on the A70 (near Auchingray), B7086 (Auchinheath to A72), ongoing on A73 (from A72 to A702), A702 Daer Rd to the Boundary), A70 (Hyndford to Rigside), A72 / B7071 Almada Street, and being designed for Main Street, Rutherglen and A70 from Columbie to West End. Road infrastructure improvements such as road markings and signs are complete at nine sites with instructions issued for a further seven locations. Engineering measures at six schools are complete with instructions issued at a further four schools. Speed limit initiatives such as vehicle activated signs and speed limit alterations are complete at nine locations, instructions issued at one site and are being prepared for three locations.	Green	---	---	---	---	---

Improve community safety

Reduce the number of road casualties through road safety and other infrastructure improvements and initiatives

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
	Road casualties reduced in line with national targets to 2020	Interim casualty figures for the first 6 months of 2012 indicate that an overall downward trend is continuing. Annual figures will be reported at year end.	Green	Not avail	Not avail	138	94	Not avail
Deliver prioritised traffic signal and pedestrian crossing maintenance improvements and new installations	Projects / schemes delivered at five locations in line with the agreed 2012/13 capital / revenue programme	A total of four bids were successful in gaining funding from Sustrans. They have match funded the following projects, Lanark to Biggar Phase 2, Upgrade of NCN75 at Uddingston Grammar School, NCN74 at Raploch Pitches, Larkhall (design only), and Hamilton to Rutherglen Cycle Route Phase 2. Design works are ongoing with works to be programmed for completion in January/February 2013. Works are largely complete on the Sustrans Connect 2 project from Larkhall to Chatelherault. Opening ceremony scheduled for 11 October.	Green	---	---	---	---	---
Complete traffic signal repairs within 48 hours	95% of traffic signal repairs completed within 48 hours	Within the second quarter 97.95% of traffic signal failures were repaired within 48hrs. This is a slight improvement on quarter 1 and brings the figure for April to September to 97.66%, on course to achieve annual target.	Green	95.00%	97.66%	97.70%	97.50%	98.55%
Continue programme of street lighting improvements	850 lighting units improved / renewed by the end of March 2013	On course to meet target with 400 completed to date.	Green	850	400	873	850	965
	90% of street light failures repaired within 7 days	99.8% of street light failures were repaired within 7 days during April to September 2012.	Green	98.00%	99.80%	99.90%	99.37%	99.57%

Strengthen partnership working, community leadership and engagement

Strengthen partnership working, community leadership and engagement

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
Conduct user satisfaction surveys with carriageway and footway resurfacing schemes	10% of suitable schemes surveyed during 2012/13 achieving a satisfaction rating of at least 80%	Surveys continue to be issued on an ongoing basis. Analysis will be undertaken and results reported when available.	Green	80.0%	Not avail	78.0%	82.0%	81.0%
Continue to issue Planning and Building Standards customer satisfaction surveys	Satisfaction levels for planning sustained or improved against baseline (73%)	Will be reported at year end.	Report Later	73.0%	Not avail	73.0%	63.0%	85.0%
	Satisfaction levels for building standards sustained or improved against baseline (87%)	Will be reported at year end.	Report Later	87.0%	Not avail	87.0%	82.0%	89.0%

Promote performance management and improvement

Promote performance management and improvement

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	This Year		Last 3 Years		
				Target	To Date			
Commence and progress preparatory work leading to formal submission of Customer Service Excellence application for the Building Standards service	Customer Service Excellence application submitted by May 2012	Application submitted, though timescales slipped, assessment to be undertaken on the 30/31 October 2012.	Amber	---	---	---	---	---
Review and update Local Transport Strategy	Revised Local Transport Strategy (LTS) published by December 2012	A consultant has been appointed to assist in the delivery of the SEA. The draft chapters have been completed and are being reviewed by the Engineering Manager. A programme has been prepared to deliver the LTS, although due to competing priorities and Committee deadlines publication is expected by the end of March 2013	Amber	---	---	---	---	---
Review of Service Level Agreement (SLA) for 'in house' delivery of roads contracting services	Review completed by March 2013	SGS have been commissioned to undertake this review and dates are currently being scheduled and agreed.	Green	---	---	---	---	---

Promote performance management and improvement

Promote performance management and improvement

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date			
Publication of annual Planning Service Improvement Plan for Development	Planning Service Improvement Plan prepared by May 2012	Completed. Planning Service Improvement Plan prepared.	Green	---	---	---	---	---
	Service improvement plan implemented by March 2013	Planning Service Improvement Plan prepared and implementation commenced.	Green	---	---	---	---	---
Liaise with the Building Standards Division (BSD) of the Scottish Government and other stakeholders to agree and implement	BSD annual return responded to as required	Completed. The Building Standards annual return for 2011/12 has been submitted within required timescales.	Green	---	---	---	---	---
	BSD consultations responded to as required	Building Standards consultation response is due back to the Building Standards Division 12 December 2012.	Green	---	---	---	---	---
Delivery of verification and non-verification role within Building Standards	Submission of balanced scorecard for 2012/13, incorporating Service improvement plan, by end May 2012	Completed. Scorecard submitted on the 28 September 2012. Timescales changed by BSD therefore still considered to have delivered as required.	Green	---	---	---	---	---
	Acceptance and publication of scorecard secured by September 2012	Awaiting feedback from the BSD. Timescales changed by BSD therefore still considered to be on course to deliver as required.	Green	---	---	---	---	---
	Building Standards Service Improvement Plan implemented by March 2013	Implementation of the Building Standards Service improvement plan is progressing satisfactorily.	Green	---	---	---	---	---

Achieve efficient and effective use of resources

Achieve efficient and effective use of resources

Action	Measures (non statistical measures shaded grey)	Comments/ Progress	Status	----- This Year -----		----- Last 3 Years -----		
				Target	To Date			
Attract external funding support of £5m from European Union, lottery and related sources to support corporate objectives	Annual target to attract £5m external funding support from European, lottery etc achieved	Further awards anticipated so on course to achieve target for the year.	Green	£5.00m	£1.62m	£5.05m	£6.00m	£8.30m