

COMMUNITY PAYBACK ORDER ANNUAL REPORT

Financial Year: **2016/2017**

Local Authority: **South Lanarkshire Council**



Types of unpaid work projects and activities which have been carried out; the total number of unpaid work hours completed during the year; and information and examples that help to demonstrate how communities benefit from Unpaid Work.

This report illustrates key highlights on the full spectrum of the Community Payback Order (CPO) activities that have been undertaken during the period 01 April 2016 to 31 March 2017 by South Lanarkshire Councils Community Payback Unpaid Work Service.

Community Payback Orders with Unpaid Work Requirement

A total of 1264 CPOs were received during 2016/2017 in respect of 1003 offenders. 849 males and 148 females (6 gender unknown) received CPOs.

During this period a collective total of 103,555 hours of Unpaid Work were issued in respect of 869 CPOs with an Unpaid Work requirement. The work primarily focused on community and agency projects in addition to assistance in the delivery of work referrals received from individual members of the community. The primary objective being that all project work undertaken was targeted to benefit individuals and communities throughout South Lanarkshire.

Orders with Unpaid Work requirement

| Order level | Number of Orders | Hours |
|--------------|------------------|---------------|
| 1 | 481 | 35421 |
| 2 | 388 | 68704 |
| TOTAL | 869 | 104125 |

Fiscal Work Orders

During the reporting period 01 April 2016 to 31 March 2017 the Unpaid Work Service received 116 assessment requests and 40 new Fiscal Work Orders were granted, generating 1460 hours.

Project and Environmental work undertaken during 01 April 2016 to 31 March 2017

Long term projects continue to provide a wide range of benefits to local communities. While at the same time assisting service users to develop skills, through the use of role modelling and practical demonstration and training in the use of tools. Where required the service users were assisted to develop social and employment skills to pursue employment, training and social inclusion opportunities within their communities.

The following is an overview of some of the environmental project work that has been undertaken by the Unpaid Work Service during the reporting period.

Clydesmill Fire Station

The Unpaid Work Service continues to work in conjunction with the Scottish Fire and Rescue Services and Lanarkshire Beekeepers Association in the development of a community garden, recreational and sitting area and bee keeping facility. Phase1 saw the development and implementation of access pathways to identify community areas. The development of Phase 2 initiative enables the Scottish Fire and Rescue Services to secure further funding for the groundworks to provide green spaces within Communities. During Phase 2 the Unpaid Work Service provided ongoing labour and maintenance support.

This project has attracted Scottish Government attention and Justice Secretary, Michael Mathieson, visited this development in June 2016, due to the innovative nature

of the Project and strong community partnership working. This visit is demonstrated in the picture below published by the Scottish Government.

Clydesmill Fire Station, community garden Phase 2



Ground Maintenance

Throughout the year the Unpaid Work Service assisted with and managed the maintenance of grounds, including various seasonal tasks such as winter specific snow clearing and gritting, autumnal leaf and moss clearing and summer weeding and shrubbery cut backs for a wide range of community resources including churches, sheltered housing complexes, New Lanark Visitor Centre as well as public pathways maintenance across the authority. The work enhanced the aesthetic environment while at the same time facilitated health and safety in areas utilised for public recreation and accommodation through reducing risk from trips, falls and slips.

Braehead House

This project is an ongoing example of environmental work and extensive garden restoration work was undertaken at Braehead House Charity, a non-denominational Christian healing and retreat centre. The Unpaid Work Service is working alongside the charities volunteers assisting in the restoration of the centres grounds by installing and clearing pathways, trimming trees and assisting in the restoration of a garden area.

Carluke Cemetery

Carluke cemetery benefitted from ground and clearance work to enhance the cemetery prior to the memorial service commemorating the battle of the Somme. The visual improvement resulting from the work undertaken has had a positive effect on the area.

Langland Moss

The Unpaid Work Service remains involved for the general maintenance of this project work on a regular basis. Work undertaken within the reporting year has included assistance with the clearing up and re-establishment of picnic and communal areas following repeated incidents of vandalism.

This well established project and local Nature Reserve continues to attract large numbers of international and local visitors to the area, due to the diversity of wild life including rare species of insects, amphibians and flora and fauna specific to the rare peat land habitat. The friends of Langlands Moss in conjunction with Environmental Scotland received additional land during the year, increasing the area from 23 hectares to 52 hectares. The Unpaid Work Service has continued to play a vital role in the development and maintenance of this unique area.

Righead United Reformed Church, East Kilbride

Righead United Reformed Church benefitted from ground and clearance work to create a small garden area at the side of the grounds where the Unpaid Work Service installed some planters for growing vegetables and flowers. This was constructed in a way that wheelchair users can access and enjoy the garden. The improved garden area resulting from the work undertaken has had a positive effect within the church.

Clyde Walkway

This is a long term maintenance project which is being supported by the Unpaid Work Service on a routinely basis. For instance the work undertaken includes maintaining public pathways in the area ensuring accessibility primarily for the use of walkers and ramblers.

To date there has been significant work undertaken to maintain clearance along the pathway that runs along the length of the River Clyde within South Lanarkshire's boundaries with Dumfries and Galloway, North Lanarkshire and Glasgow City. Autumnal work included the opening up of overgrown walkways and clearing away storm damage in the form of broken or fallen trees. Low lying areas by the River Clyde are prone to flooding causing silt build up, requiring regular maintenance attention.

Bothwell Castle Walkway and Nature Trail

This is another example for continuous contribution of Unpaid Work Service in order to develop and maintain a system of pathways and ongoing shrubbery maintenance to improve the local environment and ensure public safety.

Strathaven Townmill Arts & Heritage Centre

Strathaven Townmill is a new project. The Unpaid Work Service is involved in improving and clearing out internal debris in preparation for the centre to be used by community groups safely.

Cadzow Glen

Cadzow Glen is also a new project. The tasks for this project involves landscaping work, preparing waste area for spring planting flowers for children and the friends of Cadzow Glen to improve the area. Existing paths and bridge are being maintained to allow general public use. The Unpaid Work Service worked in conjunction with land services and the community group.

Castlebank Gardens Horticultural Society

The Unpaid Work Service was involved in the creation of a rose and fairy sensory garden in Castlebank Park in Lanark. This work included removing many tree roots and overgrown bushes and weeds to clear an extensive area surrounded by woodlands. Additionally, edging, stonework and paths were created to allow the general public access to the area. Benches were installed to create a positive ambiance. Tree carvings were carried out by an independent company to encourage children to participate.

Please see picture below of work undertake within Castle Bank Garden in Lanark.



See further publicity material within the appreciation section of this report.

Morgan Glen

This project involves working in conjunction with a local counsellor and friends of Morgan Glen. The main support provided for this project included digging out the remains of an old lion statue. A natural gorge and woodland area that requires maintenance and development of the pathway system and natural horticultural environment within. Walkways have been developed on two levels and require ongoing maintenance to ensure safe and unrestricted access to the public. The work undertaken by the Unpaid Work Service is highlighted below.



Work Referrals

The Unpaid Work Service received 492 work referrals from the South Lanarkshire Community. These referrals came from a variety of resources including :

- Education Resources
- Housing and Technical Resources
- Sheltered Housing
- Counsellors
- Homeless Support Groups
- Charitable Organisations
- Community Groups

Examples of the work undertaken include:

House Removals

During this reporting period, house removals have been one of our most utilised service offered to individuals who require to move, often as a result of threat and or risk of harm due to poor social circumstances. The service required to be withdrawn for a short period as a result of financial and reputational risk to the local authority, due to

the abuse of claims made for loss or damage to goods by some householders. As a result the service reviewed it's procedures for this work. In line with outcomes reached following discussion with SLC Financial Risk Management Team the service introduced a more robust inventory recording management system and re-established links with several partners including Shelter Support Service, the Central Homelessness Team, Women's Aid, Blue Triangle Supported Accommodation and The Debra Charity shops in EK and Hamilton and Social Work Resources.

Painting

During 2016/2017 a significant number of referrals were received from a broad range of support groups and organisations, including Women's Aid and various local community church groups. Tasks vary from the decoration of individual rooms to whole premises. The Unpaid Work Service has long provided support and assistance to both individual householders and community organisations through the provision of supervised work squads to assist with the preparation and undertaking of painting and decorating tasks.

Wood Workshop

Despite ongoing challenges in relation to meeting and adhering to increasingly challenging health and safety requirements, the workshop continued to provide service consistency. The main focus of work is commission based construction, refurbishment and site placement of wooden benches and environmental planters to schools, community groups and sheltered housing complexes. In addition the workshop was busy over the winter months repairing and preparing garden furniture from sheltered housing and residential homes. This involved transferring furniture to the workshop for repair, staining/painting, cleaning courtyards and returning ready for use.

In addition smaller items have also been produced for schools, community projects and individuals including benches, bird houses and plant pots.

Wood Workshop Evening Service Provision

The evening wood workshop is a new addition to the service and currently operates on a Thursday evening. It has proved very popular and often has a waiting list due to employed service users being interested in increasing their attendance to complete their orders faster.

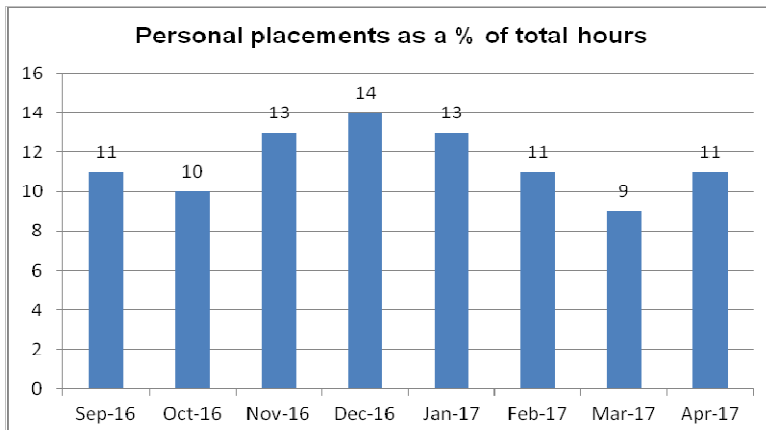
This is an example of work carried out at Kirkfield Bank Primary School, created by the service users within the workshop.



Personalised Placements

The Unpaid Work Service has further enhanced the usage of personalised placements during the year 2016-2017. New links have been established with various charitable organisations and re-established links with existing charitable organisations. New links include Oxfam, Lifestyles within Fairhill area, East Kilbride Hospice, Kirkton House and Loaves and Fishes Foodbank within the East Kilbride area.

This work has generated 7261 hours of Unpaid Work and the successful uptake and sustainment of placements is demonstrated below:



Feedback provided by both service users and placement providers, indicates that a number of people still continue to work on a voluntary basis after the expiry of the CPO. This is enabling them to maintain the pro social life changes they have developed during the duration of their order.

Community Laundry

The Community Laundry hosts personalised placements for service users subject to CPOs. The Community Laundry Service contributes to care packages for vulnerable adults. Through the provision of a door to door service to families and individuals who may be vulnerable, have health issues or be incapacitated, the service offers a valuable and meaningful contribution to the community. Its assistance in the promotion of independent living and alleviation of stress derived through the need for frequent/daily laundering arrangements, often carried out by family members and carers is invaluable.

Laundry assistance is also provided to The Haven, a registered charity that provides information and support to people affected by life-limiting illness. The service launders linen and towels use in the delivery of complimentary therapies.

This service was available Monday to Friday during 2016/17. The Laundry Service provided 333 service user sessions with 2173 hours of Community Payback Unpaid Work being completed.

Service users unable or not suitable to undertake work in a squad, may assist in the collection, laundering and return of laundry under the supervision of Home Care staff.

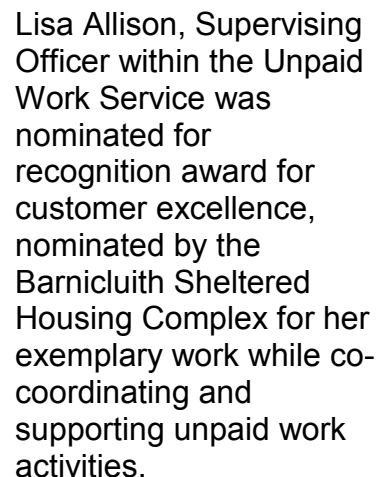
Quotes from people on CPOs and beneficiaries about the impact of the Unpaid Work on them and/or the community.

Customer and beneficiaries satisfaction remains central to our continued success. One of the significant benchmarks used to measure service delivery is our customer satisfaction survey. Feedback has been obtained through various routes and some of the work carried out by the Unpaid Work Service has been greatly appreciated by the partner agencies and communities. In addition to this, service user feedback also indicates positive benefits noted below.

I attended the opening of the Wallace trail today at Castlebank Park. I have attached some pictures to let you see the grand job that has been done by many. Sylvia thanked South Lanarkshire Council for all their work and help with the project, she was most grateful to the Community Pay Back Team for all the work they did at the start of the project and throughout the project. A lot of hard work was done by all and I thought I would let you know how the Community and visitors to Lanark will benefit from it. Thanks to all of you and can you pass this on to all the workers from the Development Trust.

Chair of Clydesdale Area Committee & Clydesdale Licensing Board

Senior Officer Alan Fairbairn: SFRS



“On behalf of Netherburn Tenants and Residents Association I would like to thank you and your team for the help you have given us in our annual spring clean. This is the third year we have used your assistance and your assistance has been very thorough throughout. Your supervisors have also been very helpful. We are now looking at one or two projects which we may require your assistance. Once again we would like to thank you for your assistance” – John Wilson Chairperson (NTRA).

“Thank you very much for the extremely thorough job you carried out yesterday in part of the wood opposite the shop in Udston Road. This has always been an eyesore and quite honestly too big for us to do ourselves without help.” – Jim McHugh Secretary – Friends of Udston and Glenlee Wood.

Service User Feedback

| | Strongly agree | Agree | Disagree | Strongly disagree |
|---|----------------|-------|----------|-------------------|
| A better option than prison? | 211 | 34 | 3 | 4 |
| An opportunity to improve your life? | 119 | 90 | 23 | 14 |
| An opportunity to learn practical skills? | 132 | 84 | 21 | 10 |

Following your completion of the Community Payback Order, how likely do you think it is that you will re-offend?

13 Very likely 4 Quite likely 220 Unlikely 13 Not sure

Some feedback provided by Service users when asked how they benefitted from CPOs is captured below:

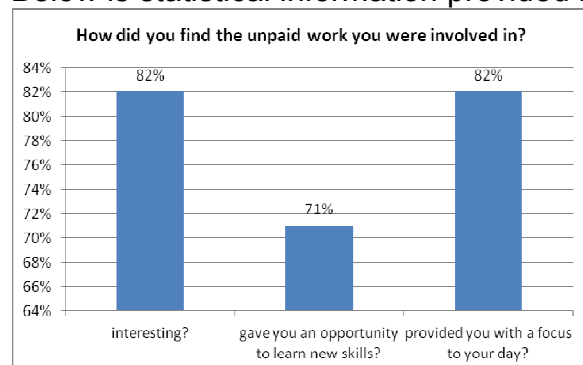
“As I am unemployed, it had improved my fitness and my drive to find a job and helped my confidence”.

“Helped me too learn more about myself, also new skills. I can now build paths from here to Landsend”.

“I enjoyed my placement, met new friends, learned new skills. Following my completion, I have offered to volunteer in the charity shop I was placed”.

“I felt I was giving something back to the community and felt better in myself”

Below is statistical information provided by Service users:



What Changes did undertaking Community payback make to your life?

- It helped me by letting me learn new things. The course also gave me an opportunity to work in the food industry if I wanted, as you need the certificate we received to do so.
- It gave me useful information and skills I really needed in order to apply for more

jobs in the future as well as building confidence in myself.

- It has given me an interest in gardening which in the past was never a subject I broached.
- It has helped me realise the consequences of my actions. I think the Community Payback has helped me get my life back on track and think it has made me appreciate others.

If you were in charge of the Community Payback service, what would you change to make it more effective?

- Employ more officers to cut out on stand down time
- Have more companies with training for work put in place as joblessness leads to hopelessness and offending behaviour.
- I think it's pretty effective as is. Perhaps more options for work would be beneficial, particularly for females.

Types of "other activity" carried out as part of the Unpaid Work or other activity requirement.

Community Payback Unpaid Work Service has developed over the 2016/2017 period. A number of community partner and in-house service initiatives have been or are in the process of being developed aimed at changing behaviour and addressing unmet need. Opportunities through which this might be met are numerous and varied including, health, education, parenting skills, employment and social integration. The service recognises that further development is required in order to ensure adequate opportunities can be made available to service users on an ongoing basis. 2016/2017 saw the development and introduction of several new "other activity" opportunities in addition to the enhancement of existing service provision'.

| Activity Type | Hours Completed | Percentage of Total Hours |
|--------------------------|-----------------|---------------------------|
| Education other | 2,331.2 | 3% |
| Employment support | 223.0 | 0% |
| Failed to attend | 8.8 | 0% |
| Health/wellbeing support | 1,482.1 | 2% |
| Leisure/recreation | 547.0 | 1% |
| Literacy/numeracy | 12.0 | 0% |
| Offending behaviour | 1,093.7 | 2% |
| Permission not to attend | 3.0 | 0% |
| Planned attendance | 12.4 | 0% |
| Stood down | 3,752.7 | 5% |
| Substance misuse support | 102.1 | 0% |
| Unpaid work agency | 8,458.6 | 12% |
| Unpaid work supervised | 53,947.9 | 75% |
| | | |

Other activity opportunities delivered throughout 2016/2017 included:

Delivery of responsive interventions

The implementation of groupwork and individual interventions took place through the delivery of "Unlocking Your Potential" and "Living Life to the Full" groupwork programmes. These programmes are aimed at enabling group members to identify their skills and strengths to make positive changes to their behaviour, decision-making, lifestyle, relationships and communication. The responsive interventions were achieved through the completion of various individual and group work exercises as well as homework tasks assigned for the service users.

During this period this groupwork programme has been delivered on four occasions.

Feedback from services users has been very positive including **“all sessions were good and helpful”, “successful”, “stopped harming myself by being able to talk to others”, “enjoyable, well presented and relaxing”, “interesting”, “practical”, “making me think twice about my behaviour and emotional issues”.**

Come Dine With Me: This successful long term project was extended during 2016/2017. Delivered four days per week, the programme has been constructed to provide healthy eating and nutritional education through structured cookery learning experiences. Provision of the programme is shared on two days per week with Substance Misuse Services. Learning from this programme has been further enhanced through partnership arrangements with Community Learning and Clyde Food Hygiene colleagues who provide the opportunity for service users to obtain a, **Royal Environmental Health Institute of Scotland** certificate (REHIS) in food and kitchen hygiene, creating opportunity for employment in the hotel and restaurant industry.

Health and Wellbeing: support is provided in the form of health checks undertaken by the community nurses who provide a visiting service for Unpaid Work Service users. Service users are provided with the opportunity to engage in health checks including blood pressure, weight, diabetes and sexual wellbeing. The community nurses work with service users to ensure referrals are made, as required, to appropriate follow on health services. Many additional consultations are credited to other activity. Linked to this is Leisure and Recreation opportunities provided in partnership with Leisure and Culture Services. This support work is highly beneficial to individuals who are experiencing mental health issues including depression and anxiety and those who are in the recovery and maintenance phases of substance use programmes.

Sacro

Sacro were introduced to the Unpaid Work Service in December 2016. The aim of this involvement was to develop Other Activity and reduce Stand Downs particularly at weekends. Sacro at present deliver eight modules within a groupwork setting which includes modules on: Hate Crime, Impulsivity, Consequential Thinking and Emotional Management. These modules are delivered two days per week and Saturday and Sundays. Sacro also deliver an element of Unpaid Work on these days.

Since Sacro's involvement there has been a significant reduction in Stand Downs and an increase in the number of services who have been able to complete their quota of hours as "Other Activity". There has also been further opportunity for service users to increase the number of days which they are able to attend Unpaid Work which has enabled an increased the number of service users completing their orders within the timescale specified by the Court.

Sacro have also assisted in the development of our service related to Fiscal Work Orders. It was acknowledged that additional opportunities were required to enable individuals to complete their hours associated with their Fiscal Work Order. Sacro at present delivered a groupwork programme one day per week and an evening Unpaid Work Workshop superficially for those subject to Fiscal Work Orders.

Education: support provided opportunities to service users to gain literacy, numeracy and IT skills that might facilitate improved parenting skills and or employment opportunities. The Unpaid Work Service has a positive working partnership with Community Learning and Home School Partnership colleagues that it continues to build on. The introduction of a small computer suite based at the Auchentibber resource has allowed some small scale IT development and learning to take place. This facility is however recognised as being under used and further development is required.

Substance Misuse

Partnership with Substance Misuse Services and Harm Reduction Teams has been developed during this period. We acknowledge this area of work requires further attention and development.

Venture Trust and Community Police Project Partnership

During this period we have developed our working relationship with a number of statutory and non statutory organisations to increase opportunities for our service users to undertake other activities. This partnership is enabling the service to enhance its capacity to deliver a variety of other activities which are responsive to service users' multifaceted needs. Various agencies including Venture Trust, Community Police and Health Nurses who deliver workshops and/or clinics on a regular basis to our services user at our base at Auchentibber.

Health and Wellbeing Support

Health and Wellbeing support is provided by community practice nurses, who visit Auchentibber and Lanark Local Office on a monthly basis. Service users are provided with the opportunity to engage in health checks including blood pressure, weight, diabetes and sexual wellbeing. The community nurses work with service users to ensure referrals are made, as required, to appropriate follow on health services. Many of these additional consultations are credited to other activity. Linked to health and wellbeing is the Leisure and Recreation opportunities provided in partnership with Leisure and Culture Services. This support work is highly beneficial to individuals who are experiencing mental health issues including depression and anxiety and those who are in the recovery and maintenance phases of substance use programmes.

Activities carried out to consult prescribed persons and organisations, pursuant to Section 227ZL of the 1995 Act, and wider communities on the nature of Unpaid Work and other activities and how the consultation results helped determine which projects were undertaken.

Engagement and consultation with communities and community partners has taken place utilising various methods of engagement through Community Justice partnership pathways. For instance, Senior Managers through representation on the Safe South Lanarkshire Board represent the service and through participative representation on stemming sub groups, in particular the Anti Social Behaviour, Violence Reduction and Gender Based Violence groups actively promote and involve the Unpaid Work Service in conjunction with other justice service provision, in multi agency strategies to delivery service within local communities.

Various discussions took place between the Unpaid Work Service and the police in relation to community safety. These discussions resulted in an agreed pathway outline to facilitate direct referrals being made to the Unpaid Work Service from the police with a specific community safety remit attached, for example the clearing of shrubbery from areas of poor light and where anti social behavior is known to exist resulting in local people being afraid to utilize pathways at night. These discussions have now resulted in Police colleagues forging extremely good working relationship with the Unpaid Work Service and are now delivering groupwork programme on a monthly basis to individuals subject to CPO and Fiscal Work Order.

Close relationships with local Councilors have been further developed through visits to the Auchentibber base by various Councilors keen to develop knowledge of the provision the service might be able to provide in their localities. Such visits are encouraged and welcome and have resulted in community projects being supported by

the Unpaid Work Service.

The Placement Co-ordinators have consulted with a number of organisations throughout the year and the key features of these consultations are noted below:-

Friends of Langlands Moss, Friends of the Calder, Friends of Cadzow Glen, and Morgan Glen. Other community groups include: Netherburn Tenants and Residents Association, Mill United Football Club, Larkhall Growers Association, Pride Project in Uddingston and the TACT Hall in the maintenance of vegetable and fruit beds within their establishment.

There have been many referrals from sheltered housing complexes such as McClymont House, McKillop Gardens and McWhirter home. Most of these units required general maintenance of their gardens and for their garden furniture to be restored that was completed within the unpaid service workshop.

The Unpaid Work Service continues to assist churches with maintenance of their grounds and landscaping around their buildings.

Several councillors have contacted the unpaid service to request work to be completed within their local area.

The service has engaged with a broad range of community partners, including:

- Routes to Work
- VASLAN
- Police Scotland
- Fire and Rescue Service
- Elected members,
- Community Education
- Churches: of all faiths
- Leisure and recreation
- Adult and Older Peoples Social Work services
- SACRO
- Venture Trust
- Food Banks across South Lanarkshire
- Charity Shops
- Women's Aid
- Shelter
- Well being nurses

At this point there is a clear recognition that engagement with local community groups requires to be extended by the service in order to promote the benefits of partnership working and highlight the skills and assistance unpaid work can offer, in particular to victim and small local community groups and organisations. The service is aware that it requires extending its consultation process to include attendance at local community forums and committee meetings and encourage community project collaboration through promotion of information sharing.

Use by the courts of CPO requirements other than Unpaid Work, for example what, and in what way, different requirements are being used for those whose offending is driven by drug, alcohol and mental health issues; or how requirements such as programme or conduct are being used to address offending behaviour.

The table below provides a breakdown of the Community Payback Order requirements issued by the Court during the year 2016/17:

| Requirement | Male | Female | Unknown |
|---|------|--------|---------|
| Supervision Requirement | 603 | 103 | 0 |
| Unpaid Work or Other Activity Requirement | 759 | 102 | 8 |
| Alcohol Treatment Requirement | 2 | 1 | 0 |
| Drug Treatment Requirement | 0 | 1 | 0 |
| Compensation Requirement | 31 | 3 | 0 |
| Conduct Requirement | 216 | 30 | 0 |
| MH Treatment Requirement | 0 | 0 | 0 |
| Programme Requirement | 26 | 2 | 0 |
| Residence Requirement | 16 | 2 | 0 |

Note that some individual people (male/female) may be counted more than once if they have more than one order. There are some Orders with more than one conduct requirement so this is why the figures don't add up for this row.

Unpaid Work continues to be the most commonly used requirement, with Supervision remaining second most common. The use of Alcohol and Drug Treatment requirements remains very low despite the high number of service users who present with substance misuse issues related to their offending behaviour. However criminal justice social workers are utilising the appropriate supports for these issues in their routine case management through referrals to the local authority Substance Misuse Teams, Health Services and or Voluntary Organisations.

The use of Mental Health treatment and Residence Requirements also remains consistently low. Social workers report challenges in securing appropriate community mental health supports for service users who present with mental health issues, in particular ongoing involvement of service for those who are non-engaging and/or present with dual diagnosis and have a chaotic lifestyle. Integration and enhanced delivery of service will hopefully provide a more robust and joined up service provision for these vulnerable and often high risk service users.

Throughout 2016/2017 South Lanarkshire provided a range of specialist programme and service provision aimed at addressing more complex needs to reduce offending behaviour. The programmes delivered are detailed below.

The Road Traffic Group: This well established programme provides an educational input which raises awareness of the costs and impact of Road Traffic Offending on individual victims, the wider community, the offenders themselves, the emergency services, and the court.

Through this awareness raising process, participants have an opportunity to reflect on and change the attitudes and beliefs which underpin their offending behaviour, and thereby facilitate a reduction in the risk of further offending.

In addition to educational input aimed at addressing all aspects of Road Traffic Offending, the programme benefits from input from partner agencies Police Scotland, Scottish Fire and Rescue Service, the Ambulance Service and an Occupational Therapist who specialises in brain injury. The programme was enhanced in the last year following the development and inclusion of a professionally produced film, highlighting the impact that an acquired brain injury resulting from a Road Traffic Collision has had upon one victim and his family. The presentations from the

emergency services as well as the film are very powerful and without exception impact on the thinking of group participants. 20 service users successfully completed the 20 week programme which is delivered from two resources across South Lanarkshire located.

CHANGE: During the year 2016/17 two runs of the CHANGE Programme, involving males convicted of domestic abuse offences were delivered. A total of 16 men, 8 in each group completed the programme. In addition to delivering the group, training was provided to six Women's Aid Partner workers to provide direct partner support to the partners of those men undertaking the programme. CHANGE Case Management training was also provided to 10 social workers. The existing Case Management pack was reviewed and updated to ensure group participants are better prepared to attend the programme. As a result completion rates remain high.

Moving Forward: Making Changes

Moving Forward Making Changes (MFMC) is a behavioural programme offered to men convicted of sexual offences. The programme aims to get men to learn about and address their offending behavior to lead a fulfilling life which does not cause further harm to others. The programme is delivered in modules which are tailored to meet the participants' individual needs. The focus of the work is to increase confidence and self esteem, improve relationship and identify positive pro social goals and support the development of the skills to achieve these.

The participants have stated that the programme has provided them with an environment in which they could openly and transparently and safely discuss and address the underlying causes of their offending behavior. With the help of the other programme members and the facilitators they have learned skills to help them manage previous unhelpful thinking styles, improve emotional regulation and identify 'good life' goals to meet their needs in a non offending manner.

Unlocking Your Potential

This is a new development introduced by the Clydesdale Justice Team. This programme is being delivered jointly with Unpaid Work Service staff and has been well received by the service users. Two very successful groups have taken place since the beginning of 2017 and a further is scheduled in two weeks.

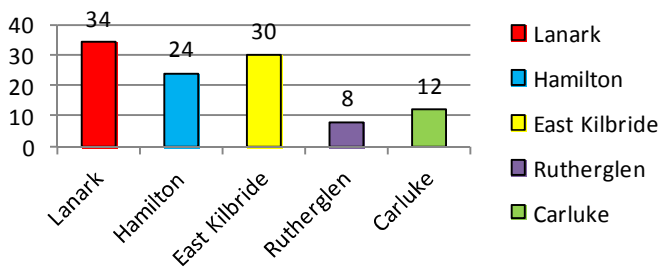
Women's Hub Service

Within South Lanarkshire, women who are subject to a statutory licence or who are involved in the Criminal Justice System including CPO, Bail Supervision, Diversion, Structured Deferred Sentence and Throughcare are offered additional support to meet their specific needs. Women's Hubs, located in Forth, Carluke, Hamilton, East Kilbride and Rutherglen deliver a comprehensive programme of education and activity based interventions utilising a multi agency partnership.

Since 01 April 2016 to 31 March 2017, 91 women have benefited from attending South Lanarkshire Council's women's hubs. Our aim is to offer women a place of safety, where services can be brought to them and they can be supported to become involved in community activities.

Breakdown of locality uptake is illustrated in the diagram below:

91 women have benefitted from attending women's hubs throughout the South Lanarkshire Area



Partnership working has played a significant role in ensuring the success of our hubs and women are supported by Venture Trust, Sacro, Circle mentoring services, NHS Keep Well Nurses, Healthy Valleys, Community Learning, South Lanarkshire Council's Money Matters, Benefit Advice and Substance Misuse Services who work alongside us in empowering women.

The Hub Service offer a range of activities within each locality ranging from therapeutic and holistic approaches, addressing healthy eating and exercising to talk therapy, mindfulness, and health and beauty encouraging women to look after themselves which increases their confidence and self esteem.

Carluke and Lanark Hub women participated in the Cancer Research 5k Race, this was a major achievement for many who made this their goal to make positive changes in their life to ensure they completed this. The social support the women receive from each other has strengthened their relationships and many report feeling a sense of belonging.

Other activities within the Hubs include arts and crafts which is both rewarding for women and relaxing. There are many enjoyable activities and women also share their skills, allowing others to learn something new. Our Christmas party, seen all Hubs get together with 30 women being in attendance. The picture shows the women making Christmas Holly wreaths and feedback was very positive for this event. This event demonstrates their ability to showcase their enhanced social inclusion skills. The hubs support the women to build coping skills looking at the underlying causes of each individuals offending behaviour, signposting and making appropriate referrals to ensure that women receive the right support for multiple needs that can be detrimental in reducing re-offending behaviour.

In addition their work with Community Learning was recognised and was endorsed through the Partner Agency winning an award in December 2016.



High Risk Offenders Team (HRO);

South Lanarkshire has a small specialist team that can provide more in depth and focused work for the highest risk and most complex service users who are subject to a statutory Order. This team provides support, guidance and mentoring opportunities to the wider Criminal Justice staff teams. This team has the capacity to respond swiftly to changes in service users' circumstances which have led to increased concerns and risks. This allows for a more robust and thorough case management plan to be put in place to reduce and manage the risk more effectively in the community.

Bail Supervision Service:

South Lanarkshire Social Work service operate Bail Supervision on behalf of North and South Lanarkshire Councils the aim of which is to reduce the numbers of people being remanded in custody, and to contribute to the community safety agenda by constructively addressing the risk of re-offending by people on bail. The service provides Supervised Bail Services to Hamilton, Lanark and Airdrie Sheriff Courts for people living in North and South Lanarkshire who appear on either summary or solemn matters

During the year 2016/17 the Bail Service staff completed 69 Bail supervision assessment reports, resulting in 48 orders being imposed on 34 male and 14 female court appearances. During this period it is encouraging to report that only two Bail Supervision Orders were breached. The vast majority of the Orders imposed were under summary proceedings with 6% solemn cases.

Diversion from Prosecution Service: Diversion from prosecution provides opportunities for adults and youths who are responsible for relatively minor crimes to make reparation to those harmed or affected by those crimes. Cases are referred by the Procurator Fiscal as an alternative to prosecution in the summary courts. Through a process of assessment, workers often identify a range of factors impacting on people's lives which have not previously come to the attention of professionals or agencies, such as, alcohol use, parenting problems, mental health and learning difficulties. The service is offered to any accused person over the age of 16 years.

This established service continues to be positively viewed and utilised by Procurator's Fiscal. From 01 April 2016 to 31 March 2017 the service received a total of 173 adult referrals comprising of 83 females and 90 males. The vast majority of those referred chose to engage with the service, with 134 of these assessments were successfully completed.

*I don't have reports on the above but I can tell you the following:

Number of diversion assessment reports requested: 173 (90 male/83 female)

Of the above, number of diversion assessment reports completed: 134 (69 male/65 female)

Number of diversion cases commenced: 58 (26 male/32 female)

Number of diversion cases successfully completed: 42 (19 male/23 female)*

Time to Grow Youth Justice: Following consultation with Tim Chapman, two social workers from East Kilbride locality developed a pilot group work programme based on the Time to Grow Model. The program was aimed at young men aged between 16-25 years who were subject to a CPO. The programme involved third sector contributions from, Violence Reduction Unit, Health and Homeless Team, Venture trust Scotland, Vaslan, ORB Outdoor Activity Resource and Cocaine Anonymous. Feedback from group participants indicated that through attending they were able to access educational and employment opportunities. One young person went on to complete a seven day health coaching and confidence building course at Rangers FC. Two other participants engaged with VASLAN one gaining his CSCS building site pass and is

now employed by the Scottish Welfare Fund delivering white goods, the other has secured employment with a removals company.

The pilot is currently being evaluated.

Drug Treatment and Testing Order: DTTO continues to deliver a multi agency service across South and North Lanarkshire. The service maintains positive links with local addiction services and third sector agencies with whom regular joint working takes place. A key focus of community partner working is in the provision of support during and following transition periods on completion of orders.

The SMART recovery programme has been utilised as a group work programme for those subject to a DTTO. A voluntary Smart Recovery Peer Support Group meets on a weekly basis and is well attended.

Through the period of 2016-17 there have been a further 44 service users in Lanarkshire made subject to 51 DTTO. A breakdown can be seen below:-

Lanarkshire Drug Treatment and Testing Order Service (DTTO)

| | SLC | NLC | Total |
|--------------------------------------|------------|------------|--------------|
| Number of orders commenced | 31 | 20 | 51 |
| Number of individuals | 26 | 18 | 44 |
| Successfully completed within period | 15 | 13 | 28 |
| Number revoked | 14 | 9 | 23 |
| Number breached | 1 | 2 | 3 |

The DTTO team began using the “Living Life To The Full” CBT based programme in 2016 which introduces service users to a ‘Plan, Action and Review’ process. Furthermore the DTTO Service developed a summer activity programme which incorporated a number of supported activities and leisure pursuits for service users. This was offered in a bid to encourage service user involvement with pro-social activities within their own communities and to reduce isolation.

Any issues affecting access to services which are provided by other partners (for example drug and alcohol services) and, where such issues have been identified, what work is underway to resolve them.

Staff Training and Development

South Lanarkshire Council is committed to provide responsive and accredited training to their staff and during 2016/2017. Some of the opportunities offered include LSCMI training, Structured Supervision Programme Training and Time to Grow Training. Various staff members have also completed SVQ Level 3 and Level 4 training courses. Staff members across all services have also completed Groupwork Training Living Life to the Full and Unlocking your Potential training programme.

Lanarkshire hosted Internet Offenders conference and Visor Awareness Training which was made available to all the Justice staff.

In the forthcoming year we will focus on Criminal Justice training and development provision including Youth Justice and the Whole Systems Approach, Risk management training and internet offending training.

ROSH/ MAPPA guidance

In light of the introduction of new MAPPA risk assessment and risk management templates, North and South Lanarkshire Councils and Lanarkshire CJA, invested in the

provision of training to support the implementation of this risk management process. Initiated early 2016 three learning events led by Professor Hazel Kemshall were held in May 2016, attended by Lanarkshire staff from across Criminal justice Social Work, Health, SPS, Housing and Police Scotland.

Unpaid Work Service Developments

During 2016/2017 phenomenal amounts of efforts have been invested to restore the Unpaid Work Service credibility and enhance its performance. Some of the initiatives which have been developed and implemented are summarised below.

New Induction Process

To improve the Unpaid Work Services performance in relation to Key Performance Indicators (KPIs) a new induction process was introduced in March 2017. This included joint working with Glasgow, Lanark, Hamilton and Airdrie Sheriff Court Social Work Teams who agreed to meet with services users on the date of sentencing. Services users now attend for induction the next day, of their court appearance, when they are inducted and commence their unpaid work placement. Since March 2017 there has been a noticeable improvement in relation to meeting KPIs and at present were are on track in relation to Scottish Governments targets.

Recruitment

During the past year, a focussed recruitment drive was successfully completed and implemented which resulted in numerous vacant positions being fulfilled in order to reduce risks associated to high case loads and improve performance and outcomes. The Unpaid Work Service has appointed four Social Work Assistants, two Team Leaders and four Placement Supervisors. It has also afforded an opportunity for the service to introduce a consistent and competent framework in relation to management and practice.

Training Pathways

Devoted attention has also been given to develop training pathways working in conjunction with the Training Development Officer as we recognise that we need to further strengthen and develop our staff knowledge and skill base.

Service deliver alignment to Localities

It was recognised that to improve performance and outcomes it was important to make changes to align our service to the four Localities within South Lanarkshire. This has been evident in the allocation of work to Case Managers. Each Case Manager is linked with a locality and manages service users from that area. Placement Supervisors have also been aligned to these four localities.

This change has improved working relationships between unpaid work and local office staff and increased the effective management of Combination Orders.

Completed by: Santosh Dade

Date: 08 June 2017

Contact for queries about the report

Name: Santosh Dade

E-mail: Santosh.dade@southlanarkshire.gcsx.gov.uk
Phone: 01698 453916