

## Report

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Report to: Social Work Resources Committee

Date of Meeting: 20 September 2006

Report by: Executive Director (Social Work Resources)

Subject: Extension of Social Care/Supporting People Contracts

### 1. Purpose of Report

1.1. The purpose of the report is to:-

- Report on the activity undertaken to review the joint social care/supporting people contracts which were awarded to a range of providers in line with Supporting People guidance
- Note the action taken by the Executive Director to extend the contracts for a period of two years from 1 April 2006 to 31 March 2008 as permitted by Paragraph 13.2 of the Standing Orders on Contracts
- Note that two contracts have been terminated

### 2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):-
  - (1) that the contracts listed in Appendix 1 are extended for a period of two years.
  - (2) that the contracts listed in Appendix 2 are terminated.

### 3. Background

- 3.1. In March 2003, in line with Scottish Executive guidance, the Council issued contracts for Supporting People services to a number of existing social care providers. The contracts covered the period 1<sup>st</sup> April 2003 to 31<sup>st</sup> March 2006. In line with Standing Order 13.2, an option to continue the contracts for a further period of two years, subject to a satisfactory service review, was included in the original contractual terms and conditions.
- 3.2. Standard Social Care Contracts were amended to include housing support activities, payment methods and monitoring arrangements. The levels of financial commitment reflected the applications for Transitional Housing Benefit at that time.
- 3.3. Guidance from the Scottish Executive detailed the requirement for Councils to undertake a Service Review process for Supporting People contracts. The timescale for their completion was extended to March 2007. Reviews have now been concluded for the providers detailed in Appendix 1.

### 4. The Service Review Process

4.1. Consistent with Scottish Executive guidance on Supporting People service reviews the following areas of each service were taken into account:-

- ♦ Strategic Relevance
- Housing Support Tasks Delivered
- ♦ Demand
- Quality
- ♦ Costs
- 4.2. Providers submitted a range of information in relation to their service and this was analysed in conjunction with information provided by Assessment and Care Management staff of Social Work Resources.
- 4.3. Service Review Reports were submitted to the appropriate Head of Service. The recommendations of these reports were agreed with the providers' representatives. The outcome of the negotiations is listed in Appendix 1.
- 4.4. Having concluded a review of the services provided, it is proposed that the contracts as detailed in Appendix 1 be extended.
- 4.5. Two contracts have been terminated. One provider indicated that they no longer wished to deliver the service and an alternative provider was arranged under an existing call off arrangement. The other service was provided to one individual on a specialist basis. Through the assessment and care management process it was agreed that this service user's needs would be better met by another provider and an alternative arrangement is being commissioned. This will form the basis of another report to committee.

### 5. Employee Implications

5.1. There are no employee implications associated with this report.

### 6. Financial Implications

6.1. The annual contract values will be met from existing social work and supporting people budgets. The supporting people budgets have been agreed in line with the reduction of the Supporting People Grant received from the Scottish Executive.

### 7. Other Implications

7.1. Information on this Service Review activity will be included in the impact analysis reports to the Scottish Executive in accordance with the requirements of the Supporting People Grant.

### 8. Consultation

8.1 Consultation has taken place with colleagues in Housing and Technical Resources.

# Harry Stevenson Executive Director (Social Work Resources)

4 August 2006

### Link(s) to Council Objectives

Supporting People in the Community

#### **Previous References**

Social Work Resources Committee Ref: ADLT0305, 4 June 2003

## **List of Background Papers**

- Submissions from Providers
- Assessment and Care Management Information
- Financial Information

### **Contact for Further Information**

If you would like to inspect the background papers or want further information, please contact:-

Brian Moore, Adult Service Manager Ext: 3901 (Tel: 01698 453901)

E-mail: brian.moore@southlanarkshire.gov.uk

Ref: ADLT0611/version3

## Appendix 1

### **Contracts Recommended for Extension for Two Years**

Provider	Service	Contract Type	Total No of Service Users in 05/06	Social Care Spend 05/06	Supporting People Spend 05/06	Hourly Rate Social Care 2006/07	Hourly Rate Housing Support 2006/07	Total Annual Value 06/07
Call Care Ltd	Home Care/Housing Support	Call Off	53	129,791	16,542	Weekday 9.99 Weekend 10.25	Weekday 8.98 Weekend 9.22	Call Off – no set commitment
Hazelhead	Home Care/Housing Support	Call Off	96	217,657	41,731	Weekday 10.02 Weekend Day 10.79 Nights 10.52	Weekday 8.12 Weekend 8.80	Call Off – no set commitment
Home Concern Ltd	Home Care/Housing Support	Call Off	52	112,897	101,837	10.23	8.35	Call Off – no set commitment

### **Contracts Terminated**

Provider	Service	Contract Type	No of Service Users	Spend 05/06	Service Review Outcome
Lanarkshire Association for Mental Health	Housing Support	Call Off	10	29,408	Withdrawal of the service by the provider
SACRO	Housing Support/ Supported Living	Block	1	49,989	Service user's needs would be better served with alternative provider