

South Lanarkshire Council

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Performance Report 2021-22 Quarter 4 : April 2021 - March 2022

(This represents the cumulative position to March 2022)

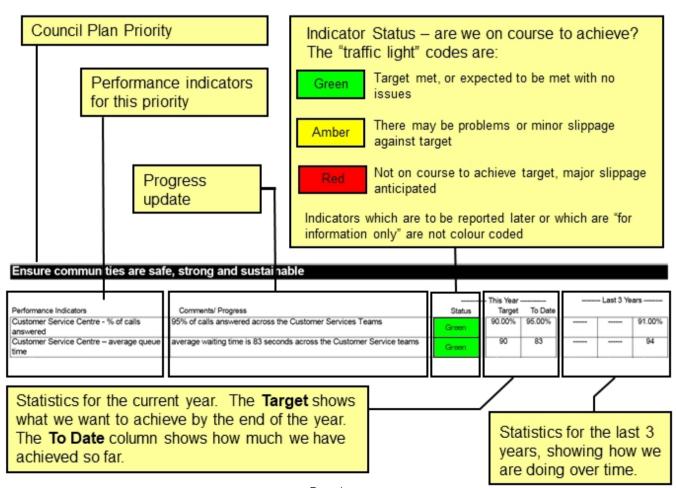


Summary - number of measures green, amber and red under each Council Plan Priority / Theme

Council Priority/ Theme	Green	Amber	Red	Report later / Contextual	Total
Promote sustainable and inclusive economic growth and	9			1	10
tackle disadvantage					
Get it right for children and young people	3	1		2	6
Improve health, care and wellbeing	10	1		1	12
Ensure communities are safe, strong and sustainable	11	3	1	2	17
Delivering the plan and achieving best value					
Total	33	5	1	6	45

Guide to the Performance Indicators report

Each of the performance indicators is shown in the following pages of this report. The graphic below explains how the report is laid out and what information is presented.



		7	Γhis Year	is Year Last 3 Years			S
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21
% of lets to Urgent housing (UH) need households	Although performance is slightly below target, there has been an increase in the number of lets to urgent need from 1089 in 2020/21 to 1225 in 2021/22.	Amber	60.0%	56.6%	49.2%	51.4%	61.1%
% of homeless and potentially homeless decision notifications issued within 28 days of date of initial presentation (RP)	Target achieved.	Green	98.0%	99.6%	99.4%	99.8%	99.8%
% of Housing Options interventions where Homelessness prevented (RP)	Target achieved.	Green	70.0%	73.5%	0.0%	0.0%	0.0%
% of new tenancies sustained for more than a year for all lets (SSHC)	Target achieved.	Green	88.00%	93.40%	89.37%	90.08%	91.90%
% of response repairs completed on time	Target achieved.	Green	90.0%	99.1%	97.0%	96.0%	97.7%
% of council dwellings that are Energy Efficiency Standard for Social Housing (EESSH) (LGBF)	No target was set for EESSH 1 this year end as it was anticipated we would be reporting on the new EESSH 2 standard. However, the Scottish Government published revised guidance stating SHQS element 35 should be measured against meeting the EESSH 1 standard. Previous EESSH 1 target was 93.10%.	Contextual		98.64%	91.10%	93.39%	93.88%
Percentage of all planning applications approved	The approval rate for quarter four was 98.1%, which is the highest of the year and continues to exceed the target figure of 95%. The overall figure for 2021-22 is 97.1%, which is slightly up on the 96.2% for 2020-21. Please note that the rolling target of 95% provides the service with scope to refuse applications (only where the proposal does not comply with policy).	Green	95.0%	97.1%	98.4%	96.9%	96.2%
Make an annual saving from using recycled items as opposed to new through the joint store (Equipu)	The cumulative total for recycled equipment for 2021/22 was: No of items - 2511 Cost of items - £272,891 Value of items - £536,999 Since April 2021 there has been a saving for the Council of £267,296, exceeding the annual saving target of £175,000.	Green	175,000	267,296	0	0	0

		This Year			Last 3 Years			
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21	
95% of clients are first seen within 2 working days of a DTTO commencing	In quarter 4 there were 14 Drug Treatment and Testing Orders commenced, all of which were seen within two working days of a DTTO commencing.	Green	95.0%	100.0%	93.0%	100.0%	100.0%	
	In 2020/21 100% of clients were first seen within two working days of a DTTO commencing.							
90% of drug/alcohol clients start treatment/psychosocial intervention within 3 weeks of referral	In quarter 4 there were 131 referrals, 127 (97%) of these referrals started their treatment within 3 weeks of referral.	Green	90%	96%	93%	94%	97%	
	In 2021/22 there have been 636 referrals made to the service with 613 (96%) of cases, have started their treatment within 3 weeks of referral.							
, ,	In quarter 4 98% (314 out of 321) of Criminal Justice Social Work Reports were submitted to the court by the due date.	Green	95.0%	99.0%	99.0%	98.0%	97.0%	
	In 2021/22 99% (1242 from a total of 1256)of Criminal Justice Social Work reports were submitted to Court by their due date.							

		T	his Year			 Last 3 Years 	3
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21
75% of reports submitted to the Children's Reporter within 20 days	In quarter 4, 67% (68 out of 101) reports were submitted to the Scottish Children's Reporters Administration within agreed timescales. To date, 82% (314 out of 385) reports have been submitted to the	Green	75.0%	82.0%	79.0%	71.0%	88.0%
	Scottish Children's Reporters Administration within agreed timescales.						

		This Year			Last 3 Years		
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21
Broad compliance with food law statutory requirements secured in premises	The rating scheme used to determine broad compliance with food safety requirements in food businesses operating within South Lanarkshire and inspected by Environmental Services changed on 1 July 2019. The previous food law rating scheme focused on broad compliance with food hygiene requirements only, whereas the new scheme assesses overall compliance with both food hygiene and food standards legislation.	Green	85.0%	93.0%	87.0%	87.9%	90.0%
	Under the combined old and new food law rating schemes, 95% were found to be broadly compliant in the fourth quarter of 2021-2022 (January - March 2022). This equates to 2,564 food businesses. Over the full year, 93% were found to be broadly compliant with both food hygiene and food standards legislation.						
	This compliance figure continues to exceed the annual target set for this measure, and has increased gradually since the new food law rating scheme has come into affect. This is due to the fact that the new food law rating scheme allows Local Authorities to focus resources on high risk and non-compliant businesses by conducting more frequent inspections in these establishments.						

			This Year			Last 3 Years			
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21		
Percentage of streets found to be acceptable during LEAMS survey	This is a Local Government Benchmarking Framework (LGBF) indicator. 2021-22 data will not be available until January 2023.	Report Later	94.10%		94.90%	94.80%	94.10%		
	2020-21 results show that South Lanarkshire Council continues to score higher for its street cleansing service than the Scottish average, with 94.1% of streets surveyed found to be of an acceptable standard in 2020-21. This is down slightly from 94.8% in 2019-20, however we are still above the Scottish average. It should be considered that since March 2020 we have had to introduce a more fluid service to protect our staff who have been working at the front line during the Covid-19 pandemic to continue to ensure that our streets remain clean and tidy, bins are emptied, and fly tipping is removed. It should also be noted that the Street Cleansing service were finalists in the 2021 APSE Service Awards for the whole of the UK in the category of "Best performer in Street Cleansing".								
Land Audit Management System grounds maintenance score	LAMS measures the quality of grounds maintenance based on surveys which are completed throughout the year. Taking all of this year's scores into consideration (72, 72, 74 and 67), the overall LAMS score for 2021-22 is 71.3, which is slightly below the target of 72.0.	Amber	72.0	71.3	71.5	72.0	72.0		
Percentage of total household waste that is recycled	Measure is reported per calendar year. The figure for quarter four (October to December 2021) was 37.21%. This equates to 41.50% for 2021, which is higher than the 2020 figure (40.5%), but remains below the target figure of 50.00%.	Red	50.00%	41.50%	44.30%	46.40%	40.50%		
	Higher residual waste tonnages collected at the kerbside due to Covid-19 and home-working, high residual waste content in bulk uplifts (black bag waste accepted), and more non-recyclable waste being disposed of in Household Waste Recycling Centres, are all factors that need to be taken into account when understanding the household waste recycling performance.								
Factoring collection rate	An additional £0.5m in revenue was collected when compared to 2020/21 however the annual target was not met. A number of payment plans for rechargeable repairs have carried forward into 2022/23.	Amber	77.00%	73.00%	81.00%	78.10%	74.06%		

Get it right for children and young people

		7	This Year		Last 3 Years -		S
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21
Improve the attendance of children and young people at school	Performance in South Lanarkshire increased from the previous year and is above the target set.	Green	92.8%	93.4%	92.8%	92.9%	92.8%
Reduce the gap for positive destination outcomes for those pupils in the most deprived 20% data zones	The data must be viewed in the context of the ongoing Covid-19 pandemic and its impact on the initial destinations available to school leavers.	Amber	3.4%	6.4%	3.2%	2.7%	4.3%
Percentage of pupils entering positive destinations	The percentage of pupils entering positive destinations in South Lanarkshire increased from the previous year and is above the target set.	Green	95.6%	96.2%	96.4%	95.7%	94.8%
Level of primary school meal uptake (as proportion of total primary school meals which could be taken up over the period)	The level of uptake, up to and including P13, was 58.24%. Figures for P14 are not yet available. Please note that school meal uptake figures continue to be affected by Covid-19 and its impact on school attendance. Target shown is the 2019-20 (pre-Covid) level and is for contextual purposes only this year.	Contextual	59.28%	58.24%		59.28%	41.31%
Level of secondary school meal uptake (as proportion of total secondary school meals which could be taken up over the period)	The level of uptake, up to and including P13, was 36.31%. Figures for P14 are not yet available. Please note that school meal uptake figures continue to be affected by Covid-19 and its impact on school attendance. Target shown is the 2019-20 (pre-Covid) level and is for contextual purposes only this year.	Contextual	47.33%	36.31%		47.33%	24.38%
Number of lunches served in nursery schools as part of new Scottish Government Early Years Initiative	132,475 lunches were served during financial periods 10, 11 and 12. This brings the year to date figure to 438,249. Target has been exceeded.	Green	288,486	438,249		288,486	218,249

		Th	nis Year	Last 3 Y			;
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21
Number of adaptations completed in	993 adaptations completed in Council Homes.	Contextual		993	979	848	476
Council homes							

			This Year			Last 3 Years			
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21		
No of households currently waiting for adaptations to their home	Target achieved.	Green	0	0	0	0	0		
% of approved applications for adaptations completed in year (SSHC)	All adaptations were approved, this measure is demand led.	Green	100.00%	100.00%	93.00%	100.00%	100.00%		
% of standard adaptations to council houses within agreed appointment times	Target achieved.	Green	97.0%	98.3%	93.0%	85.6%	92.4%		
% of new build that meets needs of older people (RP)	Target exceeded.	Green	8.0%	20.0%	0.0%	0.0%	0.0%		
90% of statutory supervising officer visits completed within timescale for local authority welfare guardianship orders	To date there were a total of 242 local authority welfare guardianship visits due with 94% (228) being completed on time. In quarter 4, there were a total of 60 local authority welfare guardianship visits due with 87% (52) being completed on time.	Green	90%	94%	98%	93%	93%		
90% of statutory supervising officer visits completed within timescale for private welfare guardianship orders	To date there were a total of 2321 private welfare guardianship visits due with 95% (2198) being completed on time. In quarter 4, there were a total of 489 private welfare guardianship visits due with 91% (447) being completed on time.	Green	90%	95%	93%	86%	94%		
Monitor the percentage of Planned Discharge Dates that are met	In quarter 4, 78.1% of Planned Discharge Dates were met. Although performance remains below target this is an improving picture from previous quarters. Data is for South Lanarkshire residents treated in University Hospital Hairmyres (UHH) only. Data is an extract from Trakcare system and is un-validated.	Amber	80.0%	78.1%	0.0%	0.0%	0.0%		
Monitor the ratio of planned/unplanned referrals received	In quarter 4, 71% of all referrals received to the Hospital Team were planned. To date, 71% of all referrals received were planned.	Green	70	71	0	0	0		
Discharge 10 patients from hospital per day	In quarter 4, performance around this measure improved, on average 35.7 patients who had a Planned Discharge Date were discharged per day. For 2021-22, 23.4 patients were discharged per day on average. Data is for South Lanarkshire residents treated in University Hospital Hairmyres (UHH) only. Data is an extract from Trakcare system and is un-validated.	Green	10	23	0	0	0		

		This Year		Last 3 Years		S	
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21
Shift the balance of care and aim for no	As at March 2022, 769 children are looked after, 75 (10%) of these	Green	12.0%	10.0%	0.0%	0.0%	0.0%
more than 12% of our looked after young	children are looked after in a residential setting including local authority						
people to be accommodated in residential	houses, secure accommodation and residential schools. This position						
placements	has been consistent since 1 April 2021.						

		This Year				3	
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21
Report the number of young carers supported by Action for Children on a quarterly basis.	Over the course of 2021-2022, the Young Carer Steering group has taken forward the work overseeing the Action for Children contract as it relates to Young Carers. Additional staff have been recruited to fill vacancies and a part time post. the part time post has been filled by someone with lived experience of being a young carer and has a breadth of knowledge and insight that will be invaluable within the service. A Driver diagram has been developed and a data collection plan is in place. Data shows an increase in the number of referrals and statements being completed over the course of 7months than in the previous year prior to Action for Children taking this over. Regular inputs to classes in year groups are now taking place which is leading to greater awareness of the needs of young carers and the additional challenges that they face in order that they live a life of experiences equal to that of their non-young carers lives. New processes have been set up including referrals to money matters and uptake of this support is being measured. Other areas being explored are Weight management and smoking cessation. there are currently 119 young carers receiving support, either via 1:1 or groupwork support. Groups have worked with specific specialism including and artist in order to offer stimulating and attractive opportunities for young carers Action for children were able to access additional funding which has made a positive difference to family. For example funding was sourced from Morgan Stanley of £1,200 which was used to purchase gifts. The Nationwide Building Society within SLC also provided funding. Families were assisted with funding for white goods and emergency payments for food from Iceland. They also have access to short breaks funding. Work in relation to transitional support to young carers to Lanarkshire Carers Centre for young adult carer support is being taken forward. Eduction are devising a questionnaire for teaching staff which will capture the level of knowledge and awareness of young care	Green		2,021	0	0	0

		This Year		Last 3 Years -		S	
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21
	Columba 1400 experience will be taking place Easter 2022, this was extended due to restrictions with Covid. Feedback from families and young people has been very positive over the course of the last year.						

			This Year			Last 3 Years	
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21
Percentage of the road network resurfaced during 2021-22	During quarter four, continuing progress has been made and a further 0.34% of the road network has been resurfaced, bringing the total for the year to 2.9%, which exceeds the annual target of 2.4%.	Green	2.4%	2.9%	3.7%	3.4%	3.1%
	This includes carriageway surfacing works undertaken as part of the participatory budget funding.						
Percentage of our road network that should be considered for maintenance treatment (Road Condition Index)	The Road Condition Index (RCI) results from the SCOTS (Society of Chief Officers of Transportation in Scotland) survey for the period covering 2019 to 2021 (published in January 2022), indicate that 29.7% of our road network should be considered for treatment, compared to our previous figure of 30.6%.	Green	30.6%	29.7%	31.2%	30.3%	30.6%
	This is a further improvement, and our RCI figure for the network condition is 4.5% better than the Scottish average (34.2%). This places South Lanarkshire in 10th position for the 32 local roads authorities.						
Number of unemployed people supported via council-operated employability programmes	We have supported 2118 people in total of which 1934 are unemployed and 184 are employed	Green	1,000	1,934	2,135	1,322	1,348
Number of unemployed people gaining sustainable employment	This one of the highest job outcome results seen in the past five years.	Green	400	1,146	863	713	410

		T	his Year			 Last 3 Years 	3
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21
Number of unemployed people accessing	Exceeded target	Green	200	219	501 people	568 people	211 people
further education or training			people	people			
Number of business support interventions	2,679 businesses have been supported during 2021-22. This includes	Green	1,500	2,679	1,791	1,562	3,075
per annum by Economic Development	SLC business support, Business Gateway referrals and advice, and						
(grants, loans or advice)	businesses supported with Scottish Government grants administered by						
	Economic Development (excludes taxi drivers and operators grants).						
	As with the previous year, this number is embellished by the delivery of						
	Scottish Government Covid-19 funding.						
Number of jobs created or sustained per	The target for number of jobs created or sustained has been exceeded.	Green	350	1,095	812	943	
annum as a direct result of Economic	The majority of the results are due to safeguarding jobs in response the						
Development intervention	the Covid-19 pandemic.						

		This Year		Last 3 Years		;	
Performance Indicators	Comments/ Progress	Status	Target	To Date	2018/19	2019/20	2020/21
Increased value of sales generated by businesses as a direct result of Economic Development intervention	The annual target was reduced from £10m to £5m in 2020-21 and 2021-22, in anticipation of a down turn in activity and investment by businesses due to Covid-19. However, there are high projections of turnover growth by those businesses who are now engaging with economic development, and our partners, and seeking to invest in business recovery and growth. The economy remains vulnerable though in the short term, as the full impacts of the pandemic, Brexit, the war in Ukraine and consequent disruption and uncertainty sustain risk levels.	Green	£5.00m	£22.11m	£13.09m	£11.91m	
Maintain 3 year business survival rate	The 3 year business survival rate figure comes from ONS sources, and is not yet available for reporting this year. The most recently reported data is for 2017-2020, when the 3 year business survival rate had fallen slightly to 53.2%. In 2016-2019 the figure was 54.4% (1.2% decrease). It is difficult to understand the reasons for this decline, as we are not closely involved in measuring this data. There is a 'churn' in business start up and failure, as this often encompasses self employment as a consequence of redundancy, often followed by shut down to take up new, secure employment. The new Business Gateway contractor, Elevator, who have just completed their first year of delivery in Lanarkshire, are specifically tasked with increasing business start ups and also to increase the business survival rate. In addition, we have refocused SLC business support grant funding towards improving these areas of performance. Additional Economic Development resources have been secured, with new officers focusing on key sectors, improved marketing and promotion, developing business networks and encouraging inward investment, which, it is hoped, will see these stats improve over the next 3 years.	Report Later	62.00%				
Report on the number of carers supported by dedicated Welfare Rights Officers and amount of benefits awarded	In quarter 4, 289 new carers were supported by dedicated Welfare Rights Officers in the Money Matters Advice Service, weekly benefits of £17,162 were awarded, £193,853 of benefits were backdated, and annual benefits amounted to £1,086,377. From 1 April 2021 to 31 March 2022, 970 new carers were supported by dedicated Welfare Rights Officers in the Money Matters Advice Service, weekly benefits of £54,958 were awarded, £571,182 of benefits were backdated, and annual benefits amounted to £3,428,998.	Green	400	970	1,057	1,080	546

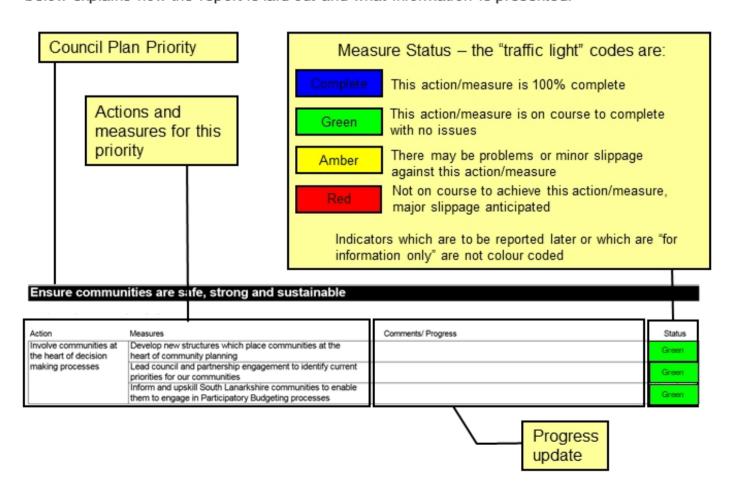


Summary - number of measures complete, green, amber and red under each Council Plan Priority / Theme

Council Priority/ Theme	Complete	Green	Amber	Red	Report later	Total
Promoto custainable and inclusive economic growth and	4	0	2			45
Promote sustainable and inclusive economic growth and	4	8	3			15
tackle disadvantage						
Get it right for children and young people	5	2	1			8
Improve health, care and wellbeing	2	14				16
Ensure communities are safe, strong and sustainable	4	12	2	1		19
Delivering the plan and achieving best value	3	2				5
Total	18	38	6	1	0	63

Guide to the Performance Measures report

Each of the performance measures is shown in the following pages of this report. The graphic below explains how the report is laid out and what information is presented.



Action	Measures	Comments/ Progress	Status
Improve access to settled accommodation for homeless	Implementation Rapid Rehousing Transition Plan - Year 3 (RP)	Year 3 Quarter 3 review complete and showing positive progress, annual review process now underway.	Green
households		Key measures to report are a further 25% reduction in long-term homelessness, a 21% reduction in levels of homelessness from 969 in 2020/21 to 765 in 2021/22 and a 19% reduction in the length of time homeless households spent in temporary accommodation from 223 days in 2020/21 to 181 days in 2021/22.	
	Increase settled accommodation by converting 40 temporary accommodation units to Scottish Secure Tenancies by March 2022 (RP)	21 units converted since April 2021 falling short of target of 40. Post-covid priorities to maintain levels of temporary accommodation supply have prevented meeting target. Further progression on conversion of temporary tenancies to permanent will be prioritised in year 4 of the Rapid Rehousing Transition Plan.	Red
	Implement Housing First approach. Provide suitable accommodation and support for up to 40 individuals with complex needs by 2023/24 (RP)	On target, with 33 cases implemented to date. 84% tenancy sustainment record with 100% tenancies sustained in first 12 months since April 2021.	Green

Action	Measures	Comments/ Progress	Status
Ensure effective involvement with tenants and other customer groups	Customer Involvement Strategy with Annual review (including programme of Customer Scrutiny) reported to Housing and Technical Resources Committee	The third annual review of the Housing Services' Customer Involvement Strategy was presented and approved at Housing and Technical Resources Committee on 29 September 2021.	Complete
		The review was completed jointly by officers within Housing and Technical Resources and customer representatives within the Tenant Participation Co-ordination Group, providing them with the opportunity to monitor progress and define the priorities for the year ahead.	
		It identified good progress had been made in improving digital connectivity and access to services for tenants and other customers.	
Ensure continued implementation of the Local Housing Strategy	A Housing Needs and Demand Assessment, including an assessment of the needs of Gypsy/Travellers, to be completed by November 2021 (RP)	The Resource continues to play a significant contribution to the development of the Glasgow City Region Housing Need and Demand Assessment. This includes providing analysis and commentary on different sections within the document, including specialist provision for Gypsy/Travellers.	Green
		As part of the wider HNDA, development of a South Lanarkshire Gypsy/Traveller accommodation needs assessment will also be completed in partnership with housing, health and education services to ensure the right numbers and types of accommodation options are available. This is scheduled for completion within 2022.	
Work with Gypsy/Traveller residents to develop and implement a programme of site improvement	Site Investment Plans developed in consultation with residents and planned improvement works completed by 31 March 2022 (RP)	Work continues to be progressed on both South Lanarkshire sites to improve facilities and amenities available to residents. These works are being taken forward in conjunction with site residents, who have jointly developed site masterplans that highlight key projects they wish to see take place. In addition a range of other projects are being taken forward to ensure the sites continue to meet legislative compliance and standards.	Green
		Projects delivered to date include new heating within the amenity buildings, pitch extensions and a new community facility.	

Action	Measures	Comments/ Progress	Status
Increase the number of new affordable homes	Total new/additional affordable homes delivered per SHIP and reported to Housing and Technical Resources Committee (RP)	415 new build properties handed over to the council. 55 Open Market Purchase properties acquired.	Green
Physical regeneration work in priority areas	Deliver remaining 36 properties as part of Phase 1 of the masterplan for regeneration at East Whitlawburn along with Phase 2 (34 units) and Phase 3 (52 units)	112 properties within phase 1,2 and 3 delivered to date, with the remaining 10 properties to be completed within 2022/23.	Green
	Work with partners to bring 15 Long Term empty homes into use during 2021/22 (RP)	11 brought back into use using a mixture of advice, assistance and practical engagement. Work in relation to empty homes will continue to be expanded in 2022/23.	Amber
Ensure continued implementation of the Local Housing Strategy	Local Housing Strategy implemented with annual review reported to the Executive Committee November 2021	Annual review completed and submitted to Executive Committee November 2021. Review highlighted good progress made against the indicators within the Strategy including performance within new supply, homelessness and energy efficiency. The final year (2021/22) review will be completed as part of the development of the next strategy, scheduled for submission to the Executive Committee in 2022.	Complete
Promote continued growth and regeneration through sustainable economic and social development within a low carbon economy, and guide decision making on the location of new development and regeneration	Adopt Local Development Plan 2	The plan was formally adopted by the council on 9 April 2021. The six week period for parties to seek a judicial review resulted in a challenge relating to a site designation in East Kilbride. The council's response has been considered and it has been concluded that the council will not challenge this particular issue. Instead, Supporting Planning Guidance has been prepared and was approved by Planning Committee in March 2022. However, the adoption of the Plan remains unaffected.	Complete

Action	Measures	Comments/ Progress	Status
Review and conclude the council's Sustainable Development and Climate Change Strategy (2017-2022), and develop the new strategy (2022-2027)	Undertake a public consultation on the draft strategy and Strategic Environmental Assessment by December 2021	A draft of the strategy and associated Strategic Environmental Assessment was out for a six week public consultation throughout February and March 2022, and the findings are being incorporated into the final strategy.	Complete
Deliver and encourage investment in our town and neighbourhood centres to maximise opportunities for growth and regeneration	Review and update existing town centre strategies to establish the impact and outcomes of Covid-19	The consultative draft of the Blantyre Town Centre Strategy and Action Plan was presented to Community and Enterprise Resources committee in December 2021. A consultant has been appointed to look at town centre visioning and net zero, which will feed into the updates of individual town centre strategies.	Green
Work with developers and public and private sector partners to deliver the Community Growth Areas City Deal projects	Progress Community Growth Area sites in accordance with criteria and programme specified in South Lanarkshire Local Development Plan and City Deal	Newton, Ferniegair, Hamilton and Larkhall have had significant completions and the main part of East Kilbride has now commenced. On average, each CGA is building faster than anticipated which shows that there is a demand for new build private housing across South Lanarkshire. In addition the 'affordable' elements associated with the CGAs continues to add to the social rented stock helping the council meet its affordable housing need targets.	Green
Deliver effective Employability Services	Modern Apprenticeships	The council continue to champion MA's with 77 new starts this year and supporting 96 from the previous year.	Green

Action	Measures	Comments/ Progress	Status
to support Economic Recovery	No-One Left Behind Programmes, including Parental Employability Support Programme and Gateway to Employment.	No One Left behind suite of programmes has supported 586 targeted recruitment and subsidised employment for Homecare, Track and Trace and wider support to SME's. In addition we have supported parents and those with multiple barriers to employment	Green
	Kickstart Programme	The council have delivered Kickstart as a direct employer and as a Gateway Host. The council have directly recruited 43 young people with 10 young people to date sustaining full time employment with the council. The council have embraced this programme as a direct employer and as key enabler of community planning. Adapting and streamlining recruitment processes to ensure all young people have access to opportunity. In addition we have supported 103 businesses to recruit young people including 10 direct employment opportunities with NHS	Green
Identify and manage contaminated land within the statutory regulatory framework	Implement the Contaminated Land Strategy for South Lanarkshire	Work continues on implementing the Contaminated Land Strategy. The development control process delivery continued throughout 2021-2022 to consider sites affected by historical industrial legacy contamination. Examples of this include Clyde Gateway (Cambuslang/Rutherglen) regeneration, signify (Hamilton) factory site re-development, as well as the former Motorola (East Kilbride) site re-development.	Green
Agree and implement vacant and derelict / contaminated land programme	Implement projects approved within the Vacant and Derelict Land Fund framework for 2021-22	VDLF report was approved at Community and Enterprise Resources Committee on 28 September 2021. A delay in the implementation of an associated project (Clyde Gateway Cuningar Ph.2) has impacted the delivery of 2021-22 funded VDLF projects. These projects are being progressed for implementation in 2022-23 on completion of the Cuningar Ph.2 works in summer 2022.	Amber

Get it right for children and young people

Action	Measures	Comments/ Progress	Status
Implement National Improvement Framework priorities by ensuring that every child	Complete the implementation of Phase 5 of the rollout of additional hours for Early Learning and Childcare 1140 hours nursery establishments	All 1140 hour places allocated to eligible children. Delivery fully completed. Over 7800 children and families accessing provision.	Complete
achieves the highest standards in literacy and numeracy	Implement the action plan for full delivery of 1140 hours and beyond in line with Scottish Government funding allocation	The implementation of Phase 5 of the rollout of additional hours for Early Learning and Childcare 1140 hours, allocated to eligible children, was completed with over 7800 children and families accessing provision.	Complete
Support care experienced young people aged 16-24 to develop their skills and experiences to achieve sustained positive destinations	Implement a further roll out of the 'care experienced employability pilot' to increase employment opportunities across the council and with Community Planning Partnership partners by June 2022	Following the approval of a CMT paper in October 2021, which set out a flexible approach to support care experienced young people into Modern Apprenticeships, the roll out of the 'care experienced employability pilot' continued to support care experienced young people aged 16-24 to develop their skills and experiences to achieve sustained positive destinations with 5 young people supported to take up Modern Apprenticeship posts with the Council.	Complete
Provide opportunities for young people to participate in vocational and employability learning opportunities in the senior phase	Deliver Foundation Apprenticeship and Gradu8 programmes in partnership with South Lanarkshire College, New College Lanarkshire and Glasgow City College by June 2022	The Foundation Apprenticeship (FA) and GradU8 programmes have continued to be delivered throughout academic year 2021/22. All learning was delivered in person in college or FA hubs. The majority of young people completed as planned by the spring break. For those yet to complete due to covid disruption and other absences, a period of remediation is planned during April 2022.	Green
Project Management of Schools Projects and General Services Projects	General Services Programme spend will be achieved for the financial year	Spend to Q4 £61.587m. Annual target (Revised Estimated Expenditure) £72.731m. Outturns were impacted by the continued issue of securing supplies and labour at the right time because of the Pandemic, Brexit and War in Ukraine.	Amber
	Support for Early Years Programme - Delivery of 8 new nursery sites by the end of financial year 2021/22	Eight nurseries now complete.	Complete

Get it right for children and young people

Action	Measures	Comments/ Progress	Status
_	Produce and publish a refreshed Local Child Poverty Action Report and summary (LCPAR) by August 2021	This action is complete. Strategy and Summary version completed, published and distributed via children's services partners. Work already being put in place for 2022-23 iteration.	Complete
Raise awareness of the implications of the Children's Rights Bill across the children's services workforce	Produce a Children's Rights Handbook by June 2021 to support staff develop children's rights activity and increase understanding of children's rights	A recommendation to produce a children's rights handbook will be reported to the Children's Services Strategy Group in June as part of an overall report from the partnership United Nations Convention on the Rights of the Child (UNCRC) scoping activity.	Green

Action	Measures	Comments/ Progress	Status
Increase supply of	Additional amenity standard and wheelchair accessible	83 Amenity/Wheelchair additional housing units were provided across	Green
housing suitable for	homes delivered as per SHIP and report to Housing and	development sites within South Lanarkshire.	
older people	Technical Resources Committee (RP)		

Action	Measures	Comments/ Progress	Status
Ensure that Sheltered housing services are compliant with Care Inspectorate Inspection standards	Sheltered housing support services monitored to ensure compliance with Care Inspectorate standards. Outcome of inspections report to Housing and Technical Resources Committee and improvement plans developed for any areas of improvement	No inspections since 2017 however continue to self-asses against Care Inspectorate framework, identify and progress improvement actions. We continue to invest in the refurbishment of common areas within Sheltered Housing Complexes, with the completion of 4 Kirkton and Fleming Court, Park Crescent, Castlefied gardens and Bank Terrace.	Green
Ensure monitoring, compliance and control of externally purchased services	Produce annual report to Senior Management Team on the quality of care provided by externally purchased services	Some issues evident within the Care Home sector, and local activity with those homes and individuals placed within these homes. Quality Assurance and Commissioning team review some legacy arrangements with supported living providers. Overview report of care inspectorate grades for external services operating within South Lanarkshire will be presented to SMT June 2022.	Green
Ensure effective contribution to health and social care outcomes contained	Scheduled reviews of the Strategic Commissioning Plan (RP)	Housing and Technical Resources have actively contributed to the development of the next South Lanarkshire Strategic Commissioning Plan. This includes the inclusion of housing's specific contribution to the outcomes of the plan.	Green
within the Strategic Commissioning Plan	Progress reported as part of the Rapid Re-housing Transition Plan Annual Report to Housing and Technical Resources Committee in June 2021 (RP)	The second annual review of the South Lanarkshire Rapid Rehousing Transition Plan was completed and presented to Housing and Technical Resources in June 2021. The review identified that despite the challenges of the Covid-19 pandemic, good progress had been made across the different sections of the plan with significant improvements in the proportion of tenancies allocated to homeless households and the average time spent in temporary accommodation.	Complete

Action	Measures	Comments/ Progress	Status
	The Local Housing Strategy reported to Executive Committee during November 2021 (RP)	Annual review completed and submitted to Executive Committee November 2021.	Complete
		Review highlighted good progress made against the indicators within the Strategy including performance within new supply, homelessness and energy efficiency. The final year (2021/22) review will be completed as part of the development of the next strategy, scheduled for submission to the Executive Committee in 2022.	
Contribute to effective joint working in protecting children and adults at risk of harm	Annual report on operation of Adult and Child Protection procedures reported to Resource Management Team during March 2022 (RP)	Annual report was delivered in April 2021. A service development session was delivered in July 2021 for Housing Services and a further development session for Property Services will be delivered April/May 2022.	Green
Improve outcomes for people to live in their own homes and communities for as long as possible	Produce six monthly report to Senior Management Team on inspection activity in quarter 2 and 4	A six monthly report on inspection activity is reported to the Senior Management Team, Social Work Committee and South Lanarkshire Integrated Joint Board.	Green
Contribute to effective joint working in protecting children and	Six monthly reporting to Chief Officer Group (COG) for Homelessness and Gender Based Violence statistics (RP)	Quarterly statistical update provided. Meet with Gender Based Violence Partnership Co-ordinator to discuss and agree a broader update during 2022/23 covering prevention activity.	Green

Action	Measures	Comments/ Progress	Status
adults at risk of harm	Personal plan developed for all young people moved from Care to living in their own home on a permanent basis	Good progress made rolling out new pathway plan with around 90% of current young care leavers with housing applications also having a completed housing pathway.	Green
	Maintain affordable rents for council homes, benchmarked against the Scottish average - a key action as detailed in the Local Child Poverty Action Report (RP)	Through regular consultation and engagement with tenants, Housing and Technical Resources has ensured that the average rent of £73.10 for 2020/21 continues to remain lower than the Scottish local authority average of £78.10 per week for the same period. In recognising the ongoing financial impact the Covid-19 pandemic is having on many households, the 2022/23 rent increase for tenants was 2.2%, held at the same level of increase as 2021/22. This continues to allow investment in services and properties to be delivered.	Green
		Progress against this measure is reported annually within the South Lanarkshire Local Child Poverty Action Report.	

Action	Measures	Comments/ Progress	Status
	Prioritise allocation of available housing for those in need, including homeless households - a key action as detailed in the Local Child Poverty Action Report (RP)	In line with the Council's Housing Allocation Policy, housing continues to be allocated to those most in need.	Green
		The council and its Registered Social Landlord partners delivered an increase in the percentage of social rented properties directed to homeless households in the year (53.4% of all council homes and 33% of Registered Social Landlord homes) reducing time spent in temporary accommodation and minimising the impact on households with children.	
		Progress against this measure is reported annually within the South Lanarkshire Local Child Poverty Action Report.	

Action	Measures	Comments/ Progress	Status
Implement Government	Provide annual reports to Senior Management Team and	The Carers Strategy update was presented to SMT and SWC earlier in	Green
Strategies relating to	Social Work Committee on progress of implementation of	the year, identifying additional resources to assist update all activity in	
mental health, additional	national strategies	relation to the Carers (Scotland) Act 2026. The HSCP Strategic	
support needs, physical,		Commissioning Plan 2022/2025 has been presented to SWC. Update	
sensory and learning		reports on the development of the National Care Service have also	
disability		been provided to SWC. Community Justice Scotland are reviewing	
		the National Community Justice LOIP and reviewing their Outcome	
		Framework measures, our current CJLOIP has been extended for a	
		year until such times as activity can be aligned to national	
		developments. This activity has been reported to the Safer South	
		Lanarkshire Board, and the Community Justice partnership.	

Action	Measures	Comments/ Progress	Status
Support the implementation of the IJB Directions which focus on the shifting the balance of care	Provide progress reports to the IJB in relation to the Directions in quarter 2 and 4.	In light of preparatory which was undertaken for the new Strategic Commissioning Plan 2022 – 2025 a review of the strategic directions was undertaken to ascertain if they still remained relevant to the delivery of the IJBs vision for health and social care services was undertaken and presented the IJB at its meeting on 25th January 2022.	Green
		The Strategic Commissioning Plan 2019-22 outlined 13 strategic priorities and 43 commissioning intentions upon which 37 Directions were aligned to. To summarise he status of the directions: -On hold. Not possible to progress during this period 2 (5%) -Progressing but a change in outcomes and/or delay expected 27 (73%) -Progressing as originally planned 1 (3%) -Direction completed 7 (19%) The IJB agreed the removal of 8 Directions as they had been completed with those remaining being current. Some have been amalgamated or changed to reflect current arrangements.	
		There are 27 Directions in all and represents and overall reduction of 10 Directions when compared with prior reports.	
Develop a sustainable food system to overcome social, health, economic and environmental issues related to food	Implement year two of the Good Food Strategy (2020-2025) Action Plan and monitor its impacts, particularly in relation to food insecurity and poverty as a result of Covid-19	The second-year action plan of the Good Food Strategy has been implemented. Detailed information on the implementation of each of the actions will be available in the quarter four food action plan progress reports that will be presented to the Climate Change and Sustainability Committee. The report will include actions and progress in relation to food poverty.	Green

Action	Measures	Comments/ Progress	Status
Extend the range and choice of day opportunities for older people	Consult on the review of day care services for older people	Challenges faced by services during the Omicron variant period held up progress on returning for a third stage of consultation in respect of the Day Service Review. This was though completed during February and March 2022. The main focus of this stage of consultation concerned a future model of transport and a reduction in the day service estate which would be necessary in order to invest in a service model that is capable of offering choice and control in line with the principles of SDS.	Green

Action	Measures	Comments/ Progress	Status
Provide road and	Progress/deliver prioritised road infrastructure improvements	A traffic signal control system called MOVA, which involved the	Green
infrastructure	in line with available external and internal capital funding for	upgrade/replacement of traffic signal equipment at the junction with	
improvements to	2021-22	East Kilbride Road / Blairbeth Road, Rutherglen has been completed.	
support new			
developments including		A traffic modelling exercise was also completed for the town of Lanark	
those undertaken as		in Spring 2021. This has been reviewed and a consultation exercise	
part of the City Deal		has recently concluded. Responses are currently being reviewed.	
	Complete Greenhills Road major transport infrastructure	Current programme has a planned completion date of the end of April	Amber
	project	2022. Although some finishing works will continue into May. Additional	
		Covid-19 and material shortage related costs and other cost increases	
		were identified and a package of measures to manage these has been	
		developed. Material and resource pressures are continuing to affect	
		programme.	

Action	Measures	Comments/ Progress	Status
	Development of the outline business case for the Stewartfield Way Sustainable Transport Capacity Enhancement Project and associated supporting technical assessments / designs	The Strategic Business Case has been finalised and was considered / approved by Executive Committee on 10 March 2021. It was also considered and approved by Programme Management Office, Chief Executive Group and Cabinet in May / June 2021. The financial profile was reviewed and adjusted to reflect the revised programme. Work on the outline business case has been refocused and the next steps are ongoing, including a potential Member's awareness session in Spring 2022.	Green

Action	Measures	Comments/ Progress	Status
Enable greater use of public transport by working with partners to improve public transport infrastructure	Progress/deliver prioritised improvements to bus and rail infrastructure (e.g. park and ride) in line with agreed Park and Ride Strategy (2018-27) and available external funding for 2021-22	A number of Park and Ride projects have been taken forward as outlined below: - 1. Lanark Interchange Project – Following planning consent being awarded, works have recently been completed for new park and ride provision of approximately 30 new spaces. 2. Cambuslang Park and Ride – Works were completed in summer 2021 and the Park and Ride is open. 3. East Kilbride Rail Enhancement Project – The council is in partnership with Transport Scotland, Network Rail, SPT and Sustrans to take forward park and ride, bus interchange, pedestrian/cycle route access enhancements. Ongoing detailed design discussions are regularly taking place with a programme of works currently being considered following revisions to the rail network provision parts of the project.	Complete
		Bus infrastructure works are complete, with a new bus turning circle constructed in Belstane Gate, Carluke. Bus stop and shelter works at various locations have also been completed with four shelters in Rutherglen recently replaced.	

Action	Measures	Comments/ Progress	Status
Encourage active travel by extending our network of cycle routes	Progress/deliver walking and cycling projects/schemes in line with agreed 2021-22 capital programme	A number of cycling and walking projects are progressing and these are listed below: -	Complete
		1) Active Travel Studies – The three studies for Bothwell, Uddingston and Blantyre Area / Strathaven, Stonehouse and surrounding villages/ and Larkhall, have been completed and posted on the council's website.	
		2) East Kilbride Cycle Network - This project on West Mains Road is split into phases to reflect current and anticipated future funding availability, as well as connecting into the East Kilbride Rail Corridor Enhancement project being taken forward by Network Rail. Construction of a section on West Mains Road between the rail station and a point to the east of Kirktonholm Road is complete. Consultation on a future phase on Churchill Avenue is complete, and the feedback is currently being reviewed.	
		3) Bothwell/Uddingston Cycle Network (NCN74 Raith to NCN75 Uddingston – Consultation on options was undertaken in January 2022. A section of footpath widening between Bellshill Road and North British Road has been completed.	
		4) Carstairs Junction to Carluke – Construction works which include buildouts, speed limit reduction and other associated works were recently completed.	
		5) Cycle Parking Provision in Town Centres – Locations for new shelters have been identified and works were recently completed.	
		6) Cycle Shelters and parking stands in schools – Locations for new shelters have been identified and funding successfully awarded. Shelter works were recently completed.	
	Pa	7) Cycle Route designs currently being taken forward in various locations: Larkhall to Blackwood / Carluke and Law / Hamilton / Lanark	

Action	Measures	Comments/ Progress	Status
		/ Cambuslang and Newton.	
		8) Car Free Zones at Schools - 2 schools (Burnside Primary School and St Joseph's Primary School) will have zones in place in April 2022.	
Establish a framework for action to support the recovery and renew the South Lanarkshire	Develop an Economic 'Response, Recovery and Renewal' Strategy framed around three themes: People, Place and Business, for Committee approval by June 2021	Development of the new Economic Strategy has shifted focus during the year towards a more progressive forward thinking strategy, which sets out clear ambitions over the next five years (2022-27).	Amber
economy		The draft strategy is now due to be presented to Full Council at the end of June 2022 as part of a suite of documents accompanying the new Council and Community Plans.	
		The proposed vision is "to make South Lanarkshire a flourishing, green, dynamic and equitable place for communities, visitors, businesses and investors", and the strategy continues to be framed around the three themes of sustainable, inclusive economic development – People, Place and Business.	
Support Glasgow City Region City Deal development programmes	Prepare Business Case approvals for roads and Community Growth Area projects to be approved by City Deal Cabinet	East Kilbride Community Growth Area - Jackton Primary School Full Business Case submitted in December 2021, and approved at Executive Committee on 2 February 2022, City Deal Chief Executive's Group (CEG) meeting on 3 February 2022, and City Deal Cabinet on 15 February. Contractor has commenced works on site.	Green
Develop a Community Wealth Building (CWB) strategy for South Lanarkshire	Develop a CWB strategy for South Lanarkshire and seek approval from Elected Members by May 2021.	A Community Wealth Building strategy was approved by Executive Committee on 10 March 2021.	Complete

Action	Measures	Comments/ Progress	Status
Prioritise business development advice, support and financial assistance to ensure businesses are able to continue to operate,	Deliver programmes, services, and events to businesses around sectors, location, and themes (e.g., food and drink, tourism, construction, low carbon, innovation, internationalisation, collaboration, and young enterprise)	A number of events have been supported, including Lanarkshire Larder- food and drink network and promotion, Meet the real Buyer event and associated procurement training, Tourism Symposium, Build Lanarkshire construction sector support and participation in several external-led networking groups promoting SLC and partner business support services.	Green
whilst creating the right conditions for low carbon economic growth	Manage the Supplier Development Programme to deliver events, training and e-commerce support to SME's or third sector organisations who are interested in working with the public sector	The Supplier Development Programme (SDP) continues to thrive under the leadership of the SDP Manager and a capable SDP Board of Directors; delivering training and events support nationally on behalf of member authorities, Scottish Government and other partners. The programme will benefit from increasing participation of NHS, after several years of encouraging their membership. Additional short term resources have been brought on board to sustain service levels while a strategic review progresses.	Green
Community Safety priorities including relevant parts of the SLCP are achieved	Progress against Community Safety priorities to the Safer South Lanarkshire Board on June 2021 and November 2021	Progress updates provided to Safer South Lanarkshire Board as planned.	Complete

Action	Measures	Comments/ Progress	Status
Understand the financial security of our customers	Key indicators reported to the Scottish Housing Regulator as part of annual return on the charter submitted during May 2021 (RP)	Following submission to the regulator in May 2021, detailed analysis and monitoring of key indicators related to the financial position facing our customers continues to be progressed.	Green
		Following publication of data by the Scottish Housing Regulator and voluntary benchmarking groups of which the Council are members, results have been analysed to understand our position, relative to other Local Authority landlords. The Council continues to be the 7th lowest in terms of average rent levels and affordability.	
	Contributions to the Welfare Reform Group led by Finance and Corporate Resources (RP)	The Resource continues to contribute to the corporate response to welfare reform. A 2020/21 update from Housing Services was included in the report to Corporate Management Team (CMT) in June 2021, and also reported to the Community Planning Partnership Board (CPPB) on 15 September 2021.	Green
		A further Housing Services update covering the first 6 months of 2021/22 was provided and presented to CMT in December 2021 and to the CPPB on 9 March 2022.	

Action	Measures	Comments/ Progress	Status
	Key actions detailed in the Local Child Poverty Action Report (RP)	The third annual South Lanarkshire report has now been developed and similar to the previous Local Child Poverty Action Report (LCPAR), it contains measures and actions which are structured around three drivers of child poverty: income from employment; costs of living; income from social security and benefits in kind. Within the LCPAR the measures and actions relating to Housing and Technical Resources are predominately set out within the chapter on 'cost of living'. They focus around the key areas below, for which housing makes a clear contribution towards preventing and reducing child poverty:	Green
		 Reducing the costs of housing for families including energy costs; Investment to increase new affordable housing supply; Preventing and reducing homelessness for households, including families with children and young people 	
Improve energy efficiency stock to help address fuel poverty	Deliver energy efficiency planned capital investment by 31 March 2022	Delivery of programme was impacted by the continued affect of Covid-19 and affected the ability to drawdown funding prior to June 2022, therefore, some projects have carried forward into 2022/23 programme.	Amber

Delivering the plan and achieving best value

Action	Measures	Comments/ Progress	Status
Lead on the renewal of strategic planning and work to further align the Council Plan with the Community Plan	Prepare a draft Council Plan and Community Plan for formal consultation by December 2021	An Elected Member's information session was held on 10 June 2021 to discuss the process and approach to the review of the Council Plan and the Community Plan. A further Elected Member session on 31 January 2022 updated Members on progress. The plans were approved by the Council on 15 June 2022.	Green
Take forward IT strategic developments	Implement approved actions from Year 2 of the SLC Digital Inclusion Strategy to support most deprived citizens to access benefits of being online	Digital inclusion subgroup have delivered a range of projects and initiatives to improve digital inclusion across communities in South Lanarkshire.	Complete
	Develop and deliver training plan to upskill IT staff in new technologies	Training and development activities achieved to meet the needs of IT Services and the wider Council.	Complete
Implement effective Best Value management arrangements to ensure continuous improvement and efficient and effective service delivery	Submit all Scottish Government Performance Annual Reports within timescale	All statutory returns due were submitted to the Scottish Government within agreed timescales this year.	Complete